

Premium Automobiles

Q

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLT 1672 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0653/2019/NH

3RD JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLX 2303 U, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SLX 2303 U**, claimant, **Mr. Loo Seng Kong**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014668 – S\$ 11,947.71.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Rental Bill – S\$ 750.00 (S\$ 150.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLX 2303 U

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 23 May 2019 2:51 PM
To: JANETYAP_17@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING SLT1672G & SLX2303U ALONG/AT 2D HONG SAN WALK PALM GARDEN, PALM 5 BASEMENT CARPARK ON 17/05/2019

Our Ref: CC3/AIG19008891/PB3

Your Ref: SLT1672G

Dear Ms. **Yap Kim Lee (Ye Jinli)**,

ACCIDENT INVOLVING SLT1672G [AIG] & SLX2303U ALONG/AT 2D HONG SAN WALK PALM GARDEN, PALM 5 BASEMENT CARPARK ON 17/05/2019

We refer to the above accident where we are acting for **AIG Asia Pacific Insurance Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLX2303U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim.

However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DDD: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Your Ref: SLT 1672 G

Authorization letter

PA/TP/0653/2019/SM

21ST June 2019

Mr Loo Seng Kong
2D Hong San Walk
#04-09
Singapore 689050

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SLX 2303 U/SLT 1672 G BASEMENT
CARPARK 2D HONG SAN WALK S689050 ON 17 MAY 2019.**

I am the owner of SLX 2303 U , Loo Seng Kong.

I confirmed that I will be claiming for Loss of Usages / Rental Charges and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Seng Kong', with a horizontal line extending from the end.

Mr Loo Seng Kong

Copy to Norah Khai, Premium Automobiles Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$11,947.71** (Repair Cost), **S\$750.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLX 2303U** that was damaged pursuant to the accident which occurred on **17/05/2019** (date) along **2D HONG SAN WALK S(689050) BASEMENT CARPARK** (location) involving vehicle no/s **SLT 1672G**.

This is pursuant to the inspection conducted on **23/05/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LOO SENG KONG** ("the third party claimant") of vehicle no. **SLX 2303U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLX 2303U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 05 (month) **20**20 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014668 Date: 02/01/2020 Order: SLX2303U Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLX2303U (V 35922)	Regn Date: 20/02/2018	Mileage: 24998	WIP No.: 53906
Model: A4 SEDAN 2.0 TFSI BWZADG (NAV,	Chassis: WAUZZZ2F4XJA070674	Engine: CVK 050074	Dept: U
You have been assisted by :- UB-Nora (11)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ASW0807065D GRU	COVER (LAST)	Less 020%	1.00	1999.00
X	ASW0807284	GUIDE	Less 020%	1.00	33.90
X	ASW0821106A	FENDER	Less 020%	1.00	699.50
X	ASW0821092	PLATE	Less 020%	1.00	45.00
X	ASW0821468	BRACKET	Less 020%	1.00	31.50
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00
X	ASW0821136C	SUPPORT	Less 020%	1.00	107.00
X	ASW0853888L	SPOILER (LAST)	Less 020%	1.00	65.40
X	ASW0853824B 989	STONEGUARD	Less 020%	1.00	45.80
X	ASW0820582C	COVER	Less 020%	1.00	27.80
X	ASW0823746	COVER	Less 020%	1.00	20.20
X	ASW0941774A	HEADLIGHT	Less 020%	1.00	7087.00

Parts 8,144.08
Labour 0.00
Sublet 3,022.00
Menus 0.00
Lubricant 0.00

Sub-Total 11,166.08

7% GST 781.63

Grand Total 11,947.71



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

201906-0185

Hirer's Name Loo Seng Kong		Date of Birth 23/3/68	Passport/ Nric No. S6873931D	Nationality
Address 2D Hong San Walk		Occupation	Driving Licence No. As Above	Date of Expiry Life
#04-09	Postal Code 689050	Contact No.	Mobile Phone No. 90078623	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 17.6.19	Time 8.40am	Mileage 0 KM	E 0.4 1/2 3/4 F
Date 22.6.19	Time 10.20am	Mileage 0 KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$1000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	5 @	150	750
DISCOUNT			
GST @ 7%			
TOTAL			750
EXTENSION			✓101918
			201906-0249
Audi/S			
SLX2303U			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SMD 8127R

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LOO SENG KONG

NO. 2D #04-09

HONG SAN WALK

SINGAPORE 689050

ATTN : LOO SENG KONG

INVOICE : AR1906-0386
DATE : 22/06/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201906-0185

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SMD8127R 700.93
Make / Model :
Rental Dates : Rental Billing From 17/06/2019 To 22/06/2019
Period : 5 days
Rental Rate : S\$ 150.00 Per Day (Including GST)
Reference No : SLX2303U

AMOUNT : S\$

SEVEN HUNDRED FIFTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 700.93
GST 7% : 49.07

TOTAL S\$: 750.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

LOO SENG KONG

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201906-0249		
Account of	: LOO SENG KONG		
Date Issued	: 22/06/2019		
Vehicle Reg No.	: SMD8127R		
Rental Dates	: 17/06/2019		
Amount Received	: S\$ 750.00		
Payment Type:	VISA	V101918	S\$ 750.00
Payment for Invoice	: AR1906-0386		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	750.00

* This is a computer generated document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-078702

Date of Request: 17/05/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 17/05/2019
Enquiry By Norazima Binte Khairuddin
TP Vehicle No. SLT1672G
Accident Date 17/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT1672G	AIG Asia Pacific Insurance Pte. Ltd.	20/10/2018-19/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-078702

Date of Request: 17/05/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 17/05/2019
Enquiry By Norazima Binte Khairuddin
TP Vehicle No. SLT1672G
Accident Date 17/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque