## **Khanchna (LKK Auto)**

From: Khanchna (LKK Auto)

**Sent:** Thursday, 23 May 2019 2:51 PM **To:** JANETYAP\_17@YAHOO.COM.SG

Subject: ACCIDENT INVOLVING SLT1672G & SLX2303U ALONG/AT 2D HONG SAN WALK PALM

GARDEN, PALM 5 BASEMENT CARPARK ON 17/05/2019

Our Ref: CC3/AIG19008891/PB3

Your Ref: SLT1672G

Dear Ms. Yap Kim Lee (Ye Jinli),

## ACCIDENT INVOLVING SLT1672G [AIG] & SLX2303U ALONG/AT 2D HONG SAN WALK PALM GARDEN, PALM 5 BASEMENT CARPARK ON 17/05/2019

We refer to the above accident where we are acting for **AIG Asia Pacific Insurance Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLX2303U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim.

However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)