

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 20 June, 2019 10:47 AM
To: EQI PRS
Cc: Admin A; Hsiao Tong (LKKAUTO); CS A Team; Joel Goh
Subject: RE: Request for 3rd party claims survey YP684X Claims against SLB9455J (EQ) (DM19HO01414-JG)
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI REF: DM19HO01414-JG
LKK REF: CC4/EQI19008844/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: YP 684X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 17 June, 2019 1:11 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Request for 3rd party claims survey YP684X Claims against SLB9455J (EQ) (DM19HO01414-JG)

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, June 17, 2019 10:53 AM
To: Joel Goh
Cc: Admin A; Hsiao Tong (LKKAuto); CS A Team
Subject: RE: Request for 3rd party claims survey YP684X Claims against SLB9455J (EQ) (DM19HO01414-JG)

Dear Joel,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 28 May, 2019 5:24 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Request for 3rd party claims survey YP684X Claims against SLB9455J (EQ) (DM19HO01414-JG)

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, May 28, 2019 9:19 AM

To: Joel Goh

Cc: Admin A; Hsiao Tong (LKKAuto); CS A Team

Subject: RE: Request for 3rd party claims survey YP684X Claims against SLB9455J (EQ) (DM19HO01414-JG)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 21 May, 2019 9:18 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for 3rd party claims survey YP684X Claims against SLB9455J (EQ) (DM19HO01414-JG)

Dear Joel,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Saturday, May 18, 2019 11:56 AM

To: Susan Low

Cc: Admin A

Subject: RE: Request for 3rd party claims survey YP684X Claims against SLB9455J (EQ) (DM19HO01414-JG)

Without Prejudice

Save As To Cost

Dear Susan

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Susan Low [<mailto:liusbro@gmail.com>]

Sent: Friday, May 17, 2019 4:51 PM

To: Joel Goh

Subject: Re: Request for 3rd party claims survey YP684X Claims against SLB9455J (EQ) (DM19HO01414-JG)

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank with Regard!

Susan Low

Liu's Brother Auto

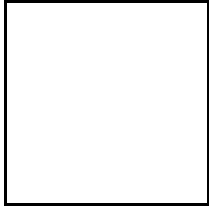
No. 1 Kaki Bukit Avenue 6
AutoBay @ Kaki Bukit
Singapore 417883

☎ : 6741 1730

📠 : 6744 5746

On May 17, 2019, at 3:35 PM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

LKK Auto Consultants Pte Ltd



This email has been checked for viruses by AVG antivirus software.
www.avg.com