

ASS. REC. BY:

REF:

CS3/FWD19004649/Grd3

Special Instruction:

SWT/VGT

From (Person):

Lionel Tan

ASSIGNMENT (Office)

PWP

Date/Time:

17/05/2019

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

SDQ 9779R

Insured:

SJS 29274

at Workshop m/s

S.L. Motor

Tel:

9107 9182

of

1 Kaki Bkt Ave 6# 01407

Policy No:

PNP V 2018-00503175-01

Claim No:

1201900006311

Sum Insured:

Excess:

D.O.A.

11/3/19

Make of Veh.

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2:41pm 15/3/19

Person Contacted:

Ah Hong

Vehicle:

☒ IN ☐ OUT

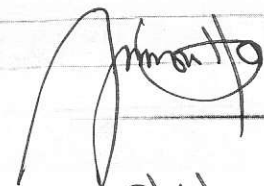
Date/Time	Action/Instruction (X) Estimate
	SDQ 9779R - NA / CTI / 91004320 / h4
	SJS 29274 - NA / CTI / 91004320 / h4
	Dismantle: 15/3/2019
	After repair: 26/3/2019

3/6/19

\$11500^(LS)
10850

(Red 6850, 39%)

10 Days.



3/6/2019

3/6/19 Rece email from Lionel. cancel assignment Cited 6/6/2019.

(-2028)

TOTAL

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 4 June 2019 11:15 AM
To: Veron Chen (LKKAUTO); lionel.tan@fwd.com; Admin-D (LKKAUTO); assignments; SUR
Cc: motorclaims.sg@fwd.com
Subject: RE: Paper Survey - SDQ 9779 R

Dear Lionel,

We will cancel this assignment at our end without billing.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 3 June 2019 5:08 PM
To: lionel.tan@fwd.com; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: motorclaims.sg@fwd.com
Subject: RE: Paper Survey - SDQ 9779 R

Dear Lionel,

Please call me.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com <lionel.tan@fwd.com>
Sent: Monday, 3 June 2019 4:42 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: motorclaims.sg@fwd.com
Subject: RE: Paper Survey - SDQ 9779 R

Hi Veron,

We would like to cancel this assignment.

Veron Chen (LKKAUTO)

From: lionel.tan@fwd.com
Sent: Monday, 3 June 2019 4:42 PM
To: Admin-D (LKKAUTO); assignments; SUR
Cc: motorclaims.sg@fwd.com
Subject: RE: Paper Survey - SDQ 9779 R

Hi Veron,

We would like to cancel this assignment.

Please acknowledge. Thanks.



Regards,
Lionel

From: Admin-D (LKKAUTO) [mailto:admin-d@lkkauto.com]
Sent: Friday, May 31, 2019 7:41 AM
To: Lionel Tan Tian Pei - SGUser; assignments; SUR
Cc: Motor Claims SG - SG Common
Subject: RE: Paper Survey - SDQ 9779 R

Dear Lionel,

Thank you for the email.

Dear Veron,

Kindly assist

FYNA Our Ref : CS3/FWD19004699/Gvd3-1

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com [mailto:lionel.tan@fwd.com]
Sent: Thursday, 30 May 2019 10:14 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: RE: Paper Survey - SDQ 9779 R

Hi

Can forward the report asap?

Thanks

Regards,
Lionel

From: Lionel Tan Tian Pei - SGUser
Sent: Friday, May 17, 2019 6:32 PM
To: 'Admin-D (LKKAUTO)'; assignments; SUR
Subject: RE: Paper Survey - SDQ 9779 R

Hi

Attached in Merimen.

Regards,
Lionel

From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, May 17, 2019 5:37 PM
To: Lionel Tan Tian Pei - SGUser; assignments; SUR
Cc: Motor Claims SG - SG Common
Subject: RE: Paper Survey - SDQ 9779 R

Dear Lionel,

Kindly assist to provide the GIA for SDQ 9779R.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com [<mailto:lionel.tan@fwd.com>]
Sent: Thursday, 16 May 2019 6:39 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: Paper Survey - SDQ 9779 R

Claim Ref 1201900006311/LT

Hi

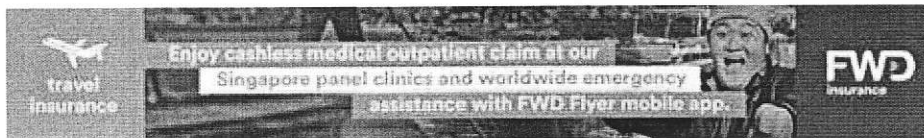
Please assist to do paper survey report.

Thanks

Lionel Tan
Senior Executive, Claims



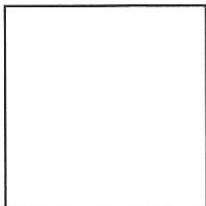
FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6914 6824
E lionel.tan@fwd.com
W www.fwd.com.sg



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www.avg.com

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ATTENTION:

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Nivitha (LKK Auto)

From: lionel.tan@fwd.com
Sent: Thursday, 16 May 2019 6:39 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: Paper Survey - SDQ 9779 R
Attachments: 20190516175658158_compressed.pdf

Claim Ref 1201900006311/LT

Hi

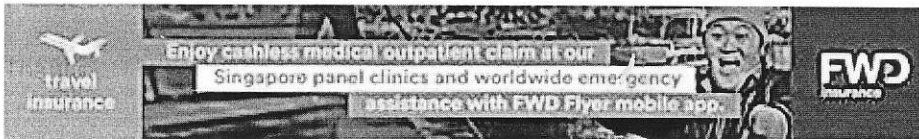
Please assist to do paper survey report.

Thanks

Lionel Tan
Senior Executive, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6914 6824
E lionel.tan@fwd.com
W www.fwd.com.sg



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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

PRO-OPTION SERVICES

Mailing address: Blk 189B Rivervale Drive, #04-1004, Singapore 542189

Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

ACCIDENT VEHICLE INSPECTION REPORT

Report no : 100M0319.SLM

Vehicle no : SDQ9779R

1 REFERENCE

Date of inspection : 14 March 2019

Requested by : Cheng Gim Seng
Blk 486A Tampines Ave 9
#08-112
Singapore 520486

Type of survey : Independent

Repairer : SL Motor Repair
c/o Blk 269 Tampines St 21, #07-185, Singapore 520269

Date of accident : 11 March 2019

2 VEHICLE DATA

Make/model : Mercedes Benz C 200 KOMPRESSOR

Chassis no : WDD2040412A191563

Engine no : 27195031106024

Date of registration : 24 September 2008

COE Expiry Date: 23 September 2028

Engine capacity : 1796 cc

Odometer reading : 185585 km

Colour : Black

3 STATIC CONDITION CHECK

Steering : Serviceable

Foot brakes : Serviceable

Hand brakes : Serviceable

Paintwork : Good

General Condition : Good

4 TIRE CONDITION CHECK

	<u>RH/MAKE</u>	<u>LH/MAKE</u>	<u>SIZE</u>
Front tread	: 6 mm/Linglong	6 mm/Linglong	225/45R17
Rear tread	: 6 mm/Linglong	6 mm/Linglong	225/45R17

5 BRIEF DESCRIPTION OF DAMAGE

Rear bumper cover dented/creased/deformed, rear end panel dented/bent, rear boot lid dented/buckled, rear boot lid hinges bent, taillights – casing cut/cracked, tail light base panels bent, front bumper cover dented/distorted, front support top panel bent, headlamp panels bent, head lights bracket bent/fractured, etc. Please see para. 8 of this report for more details.

6 REMARKS

This inspection is carried out on a "WITHOUT PREJUDICE" basis and I have not authorized any repairs.

7 RECOMMENDATION

Cost of repairs : \$17,700.00 (lump sum)

Estimated no of days : Thirteen (13)

8 ASSESSMENT OF DAMAGE AND COSTS

Report no: 100M0319.SLM

Vehicle no: SDQ9779R

A SPARE PARTS

Description	Qty	Assessed Condition	Repairer's Amount	Revised Amount
Rear bumper cover	1	dented/creased/deformed	1,390.00	✓ 1,390.00
Rear bumper reinforcement	1	bent	688.00	✓ 688.00
Rear bumper side retainer L/R	2	broken	112.00	✓ 112.00
Rear bumper corner retainer L/R	2	bent/broken	84.00	✓ 84.00
Rear bumper corner chrome L/R	2	bent/scratched	260.00	✓ 260.00
Rear bumper centre chrome	1	bent/scratched	204.00	✓ 204.00
Rear bumper centre retaining guide strip	1	broken	125.00	✓ 125.00
Rear bumper clip set	1	necessary	25.00	✓ 25.00
Rear parking sensor set	2 PCS	1 dented/shorted	840.00	✓ 840.00 420
LH tail light assy	1	casing cut/cracked	825.00	✓ 825.00
RH tail light assy	1	casing cut/cracked	825.00	✓ 825.00
Tail light base panel L/R	2	to repair	380.00	0.00
Rear boot lid	1	dented/buckled	1675.12 1,885.00	✓ 1,885.00
Rear boot lid inner lock assy	1	bent/distorted	NN 252.00	X 252.00
Rear boot lid inner lock garnish	1	web broken	NN 65.00	X 65.00
Rear boot lid inner lock garnish clip	4	necessary	NN 20.00	X 20.00
Rear boot lid "C200" emblem	1	necessary	66.00	✓ 66.00
Rear boot lid "COMPRESSOR" emblem	1	necessary	86.00	✓ 86.00
Rear boot lid "Mercedes Benz" logo	1	necessary	55.00	✓ 55.00
Rear boot lid trim cover	1	bent/deformed	NN 440.00	X 440.00
Rear boot lid trim cover clip	4	necessary	NN 20.00	X 20.00
Rear boot lid hinge L/R	2	to repair	390.00	0.00
Rear boot weatherstrip	1	bent/channel deformed	292.00	✓ 292.00
Rear end panel	1	dented/bent	Repair 957.00	X 957.00
Rear end panel trim cover	1	bent/web broken	192.00 148	✓ 192.00
Rear fender trim cover L/R	2	bent/distorted	NN 890.00	X 890.00
Driver's headrest restraint	1	deployed	NN 405.00	X 405.00
Front bumper cover	1	dented/distorted	1340 1,870.00	✓ 1,870.00
Front bumper inner foam absorber	1	broken	198.00	✓ 198.00
Front bumper side retainer L/R	2	broken	62.00	✓ 62.00
Front bumper side chrome RH	1	broken	93.00	✓ 93.00
Front bumper side chrome LH	1	necessary	93.00	✓ 93.00
Tow bracket cover	1	to reuse	51.00	NNX 0.00
Fog lamp assy L/R	2	leg broken	253 506.00	✓ 506.00
Fog lamp cover LH	1	lock tab bent/cracked	36 65.00	✓ 65.00
Fog lamp cover RH	1	lock tab bent/cracked	NN 65.00	X 65.00
Front bumper centre grille	1	bent/cut	NN 98.00	X 98.00
Front bumper reinforcement	1	dented/bent	485 598.00	✓ 598.00
Front bumper reinforcement top cover	1	bent/cut	105 155.00	✓ 155.00
Front grille c/w chrome set	1	lock tabs broken	NN 712.00	X 712.00
Front grille logo	1	scratched	NN 105.00	X 105.00
Front parking sensor set	2 PCS	1 dented/shorted	840.00	✓ 840.00
LH head light assy	1	bracket bent/fractured	1,118.00	✓ 1,118.00
RH head light assy	1	bracket bent/fractured	1,118.00	✓ 1,118.00
Head light panel R/L	2	to repair	478.00	0.00
Head light top cover L/R	2	to reuse	150.00	NNX 0.00
Air inlet flap L/R	2	bent/distorted	56.00	✓ 56.00

Report no: 100M0319.SLM
Vehicle no: SDQ9779R

Front support top panel	1 to repair	135.00	NN	135.00	X
Front support top panel cover	1 bent/broken	84.00		84.00	
	Subtotal of the above	20,423.00		18,974.00	
	Discount 10% / 10%	2,042.30		1,897.40	
(Special nett)	Subtotal 1:	18,380.70		17,076.60	
"C&C" sticker	1 necessary	35.00		35.00	
Front number plate set	1 dented/bent/frame broken	80.00	50	80.00	
	Subtotal 2:	115.00		115.00	
			85		
	Total cost of parts:	18,495.70		17,191.60	

B LABOUR

REAR PORTION

Labour charges to dismantle and remove damaged parts, renew and install; to cut out damaged body panel, install and weld new part; to pull, knock, straighten and reshape affected areas.	1,500.00	500	1,200.00	
Spray painting of the affected parts and areas – rear bumper, rear end panel, rear boot lid, rear boot lid hinges, spare tyre panel, taillamp base panels.	2,400.00	600	1,800.00	
To check all affected wiring and electrical parts for condition and rectify where needed.	60.00	20	30.00	
To remove and transfer tailgate inner attachments and electrical parts to new tailgate.	120.00		60.00	
To install rear parking sensors and re-programme ECU to recognise and set functions.	120.00	40	60.00	
To apply anti-rust undercoat for the affected areas.	200.00	60	120.00	
To remove and install driver's headrest restraint and to re-programme ECU to accept unit.	400.00		250.00	

FRONT PORTION

Labour charges to dismantle and remove damaged parts, renew and install; to cut out damaged body panel, install and weld new part; to pull, knock, straighten and reshape affected areas.	1,200.00	300	600.00	
Spray painting of the affected parts and areas – front bumper, front support top panel, headlamp panel.	900.00	200	600.00	
To check all affected wiring and electrical parts for condition and rectify where needed.	60.00	20	30.00	
To install front parking sensors and re-programme ECU to recognise and set functions.	120.00	40	60.00	
To apply anti-rust undercoat for the affected areas.	120.00	NN	60.00	X

Total cost of labour: 7,200.00 4,870.00

Total cost of repair: 25,695.70 22,061.60

13592.01
20%: 108.50

Report no: 100M0319.SLM
Vehicle no: SDQ9779R

9 CONCLUSION

The revised or adjusted cost of repairs to restore the vehicle is

\$22,061.60

(a) The recommended lump sum cost of repair would be

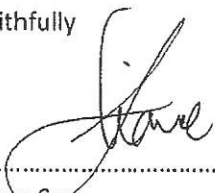
\$17,700.00

(b) The estimated number of days taken by the repairs would be
(1st Reinspection conducted on 15th March 2019)
(Post-Repair Inspection conducted on 26th March 2019)

Thirteen (13)

The above recommendations in my view are fair and reasonable for the restoration of the vehicle to its pre-accident condition.

Yours faithfully


.....
Liaw Leong San
Licensed Automotive Appraiser

Dated: 24 April 2019

PRO-OPTION SERVICES

Mailing address: Blk 1898 Rivervale Drive, #04-1004, Singapore 542189

Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

Cheng Gim Seng
Blk 486A Tampines Ave 9
#08-112
Singapore 520486

Invoice no:	POS0100/19
Date:	24 April 2019
Report no:	100M0319.SLM
Vehicle :	SDQ9779R

INVOICE

No	Item Description	Qty	Unit Price	Total Amount(\$)
01	Being charges for the inspection of the accident vehicle, transport and photographs.			1,151.00
SGD(\$): One Thousand One Hundred and Fifty-one only			Payable Amount:	1,151.00

"Cheque should be crossed and made payable to "Pro-Option Services"

PRO-OPTION SERVICES



Authorised Signature