

FRANCHISE

INS. CASE OWNER:

Stallion

CCP ASM AXA1900 8806

P
A
g3
9
15/5/19

LKK
IDAC

Surveyor:

Marius

DOI:

22/5/19

Date / Time:

17/5/19

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YN 6005C

Name of Insured:

SUNRISE LUXURY TRADING

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

15/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA) YES / NO

Claim No.:

SAM02NCA11666

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability: % Final ? Yes / No

68J 39950



INSRS:
WSP:
Tel:
Liability:
RMKS:

Autolution



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

17/5/19

17/5/19

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

17/5/19 - Summary

Documentation Check List: Handler Typist

Notification hr (if non-pickup):

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Autolution

01/06 - SENT OUT 1ST LETTER

03/06 - OI GIA Report In target LCA driving license
V Driver / TP video footage
to get LCA

21/7/19 - Called OI to inform TP claim

- OLD REPORTS NOT AVAILABLE

28/2/20 - PM - MK to clm

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO of B 28, Ass. Lia

Repair Cost:

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FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

ASS. REC. BY:

ASSIGNMENT

From: Date: 22.5.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GB3 3595D

at Workshop m/s Autolution Industrial
of 19 ubi Road 4

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: 10304-m owner waiting

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$68

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 35 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

GB3 3595D Regn: 3, 19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA

Make:

Nissan NV350 c.c. 2488

Colour:

Grey A/C: Insured / Std / NI / NA

Sp. Reading:

2858 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JN1MC2E2620031009

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

R/Bal.

6

mm

Rear

6

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

15/5/19

D.O.I.

22/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

have video folder LTA26603

PIP \$ 3181.37 (Relief 1520-41/348)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

SHION INDUSTRIAL PTE. LTD.
UBI ROAD 4
SINGAPORE 408023
7490 9711 FAX 6349 7

AUTOLUTION INDUSTRIAL PTE. LTD.

ESTIMATE : ACCIDENT/BODY REPAIRS

REFERENCE : INS/LC/EA/0262/19
DATE : 16-MAY-2019

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068511)
TEL : 68804741
FAX : 68804838
ATTN:MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : SHINYO ENGINEERING & CONSTRUCTION PTE LTD
ADDRESS : 1 YISHUN STREET 23
#01-30 YS-ONE
S(768441)
TELEPHONE NO : 68623039

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : 1900082937
VEHICLE NO : GBJ35950
MODEL CODE : MVL29DKZ26KW3JBT-D
MODEL/YEAR : NISSAN NV350 PANEL VAN 5DR 2.5 SAT MY2018
ENGINE NO : YD250462538
CHASSIS NO : JN1MC2E26Z0033009
MILEAGE : 2206 KM
DATE IN : 16/05/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : ELMER
ACCIDENT DATE : 15/05/2019

Not Authorized
Halter
22/5/19
To the H. A. Chong.
Sdy.

-9045 084 elmer@tanchong.com

AXA Insurance Company notify
the insured the following:
• The insured must notify the insurer immediately after the accident.
• The insured must provide the insurer with a copy of the police report.
• The insured must provide the insurer with a copy of the medical report.
• The insured must provide the insurer with a copy of the repair estimate.
• The insured must provide the insurer with a copy of the accident report.
• The insured must provide the insurer with a copy of the insurance policy.
• The insured must provide the insurer with a copy of the insurance certificate.
• The insured must provide the insurer with a copy of the insurance claim form.
• The insured must provide the insurer with a copy of the insurance claim receipt.
• The insured must provide the insurer with a copy of the insurance claim statement.

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO 6B3596D

TOTAL LABOUR CHARGES	1773.00
TOTAL SPARE PARTS CHARGES	3028.78
GRAND TOTAL	4801.78 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

AUTOLOUTION INDUSTRIAL PTE. LTD.

(ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO G8209MS)

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SUPERVISOR'S RECOMMENDATION
1	22/001	LABOR CHARGES TO REPAIR BOTH CORNER OUTER PANELS, RENEW FRONT CAP OUTER CENTER PANEL	1000.00	875
2	22/002	CHARGES TO SPRAY PAINTING SAME	600.00	500
3	22/003	RENEW BOTH HEADLAMP AND TROUS	48.00	✓
4	22/004	REMOVE AND INSTALL FRT BUMPER TO FACILITATE FRONT CAP PANEL REPLACEMENT	125.00	ny ✗
5	22/005	SUPPLY FRT LICENSE PLATE		
TOTAL LABOUR CHARGES			1773.00	

Supplementary 28/05/2019 11:34

Refill from GAS

122

✓

NOTATION: INDICATES: PTH - LTD

MATERIAL LIST FOR ACCIDENT VEHICLE ALLEN NO 06030950

LINE PARTS DESCRIPTION	PARTS NUMBER	QUANTITIES & PRICES			REMARKS
		NETT	LIST	NETT	
1 FRT LICENSE PLATE	PLP		11	60.00	X
2 SUNSCREEN	RPM		11	90.00	X
3 LH HEADLAMP	26000-51100	11	363.30	X	
4 RH HEADLAMP	26010-51100	11	363.30	X	
5 TRAILER INDICATOR BULB	82000-11000	11	73.60		
6 GRILLE BULB	62110-51100	11	565.90		
7 LH INNER FRT PANEL	61211-51100	11	115.00	X	
8 FRONT CENTER INNER PANEL	61205-51100	11	58.10	X	
9 LOWER RH INNER FRT PANEL	61210-51100	11	115.00	X	
10 INSULATOR CENTER INNER FRT PANEL	61200-51100	11	57.40	X	
11 OUTER CENTER FRONT CAP PANEL	61202-51100		30.600	1229.50	
SUB TOTAL		7111.40	0.00	1229.50	
LESS DISCOUNT (NETT - 0.00%, LIST - 0.00%, NETT - 0.00%)		422.37	0.00	0.00	
GROSS TOTAL		1689.03	0.00	1229.50	
OVERALL TOTAL		1689.79			

REMARKS: (X) - APPROVED, (X) - NOT APPROVED

AUTOLUTION INDUSTRIAL PTE. LTD.

SUMMARY OF ESTIMATE FOR VEHICLE REGD NO Q6J35980

TOTAL LABOUR CHARGES	1771.00
TOTAL SPARE PARTS CHARGES	3028.38
GRAND TOTAL	4801.78 *

* All charges do not include GST.

SUPPLIER'S PARTICULARS

NAME	/	
SUPPLYED DATE	/	
AUTHORIZED DATE	/	
EXCESS CHARGE	/	0.00
LIABILITY	/	0.00
REMARKS	/	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

REVOLUTION INDUSTRIAL PTE LTD

TOTALISED : ACCIDENT/ROD/REPAIR

REFERENCE : THY/20/EA/0262/19
DATE : 16-MAY-2019

SURVEYOR MARCUS

5 DAYS

AAA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AAA TOWER
SINGAPORE
TEL : 68604141
FAX : 33604808
ATTENTION: CLAIM MANAGER VALENCIA

OWNER'S NAME : SHINO ENGINEERING & CONSTRUCTION PTE LTD
ADDRESS : 1, TITAN STREET 22
#01-20, F1-QR
SCT084411
TELEPHONE NO : 68672019

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TH00002511
VEHICLE NO : 08180596
MODEL CODE : MH12K0126K43JRT-0
MODEL/YEAR : NISSAN NOVO PMPH VAN 50F 2.5 SAT MY2018
ENGINE NO : V025046250M
CHASSIS NO : JH2HC25260001006
MILEAGE : 16999 KM
DATE OF : 16/05/2019
LIMITITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : TUNES
ACCIDENT DATE : 16/05/2019

LABOUR CHARGES FOR ACCIDENT VEHICLE REIN NO 2835555

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 27/001	LABOUR CHARGES TO REPAIR BOTH CORNER OUTER PANELS; RENEW FRONT CAP OUTER CENTER PANEL;	1000.00	875.00
2 27/002	CHARGES TO SPRAY PAINTING WORK	600.00	500.00
3 27/003	RENEW BOTH HEADLAMP AND FROGS	48.00	48.00
4 27/004	REMOVE AND INSTALL FRT BUMPER TO FACILITATE FRONT CAP PANEL REPLACEMENT	125.00	.00
5 27/005	SUPPLY FRT LICENSE PLATE		
6 27/006	REPLACE FRONT SHS	120.00	120.00
	TOTAL LABOUR CHARGES:	1893.00	1543.00
	ADDITIONAL DISCOUNTS/DEDUCTIONS		77.15
	FINAL LABOUR CHARGES:		1465.85

MATERIAL LIST FOR ACCIDENT VEHICLE REGD NO SG258980

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	FRONT LICENCE PLATE	718			60.00 X
2	SHOCKERS	884			50.00 X
3	LH HEADLAMP	20010-51E08	363.30		X
4	RH HEADLAMP	20010-51E08	363.30		X
5	ENGINE-RADIATOR NISSAN	60889-1A004	73.00		OK
6	GRILLE-RADIATOR	62310-51E08	565.90		OK
7	LH INNER FRT PANEL	61211-51E08	315.00		X
8	FRONT CENTER INNER PANEL	71207-3A006	68.10		X
9	LOWER RH INNER FRT PANEL	61210-51E10	315.00		X
10	INSULATOR CENTER LOWER FRT PANEL	61205-1A000	57.40		X
11	OUTER CENTER FRONT CAR PANEL	71202-3A006		1229.50	OK
SUB TOTAL			639.50	0.00	1229.50
LESS DISCOUNT (NETT 30.000, LIST 30.000, S/NETT 300)			127.90	0.00	0.00
GRAND TOTAL			511.60	0.00	1229.50
ADDITIONAL DISCOUNT (NETT 0.000, LIST 5.000, S/NETT 0.000)			25.00	0.00	0.00
OVERALL TOTAL			486.60		

LEGEND: REMARKS OF X = APPROVED, REMARKS OF 0 = NOT APPROVED

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO 06205950

NETT 1TON	829.50
LESS 1% (000)	127.90
NETT AMOUNT	811.60
ADDITIONAL DISCOUNT (5.00%)	25.58
FINAL AMOUNT	486.22

LESS 1TON	0.00
LESS 5% (000)	0.00
LESS AMOUNT	0.00

SPECIAL NETT 1TON	1229.50
LESS 100%	0.00
SPECIAL NETT AMOUNT	1229.50

TOTAL LABOUR CHARGES	1465.85
TOTAL SPARE PARTS CHARGES	1715.50

TOTAL CHARGES	5181.37
ADD 7 % GST	222.70

GRAND TOTAL	5404.07
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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 4761W

Vehicle Details

Vehicle No.: GBJ3595D

Vehicle to be Exported: No

Intended Deregistration Date: 22 May 2019

Vehicle Make: NISSAN

Vehicle Model: NV350 PANEL VAN 5DR 2.5 5AT

Primary Colour: Grey

Manufacturing Year: 2019

Engine No.: YD25046253B

Chassis No.: JN1MC2E26Z0031009

Maximum Power Output: -

Open Market Value: \$26,445.00

Original Registration Date: 29 Mar 2019

First Registration Date: 29 Mar 2019

Transfer Count: 0

Actual ARF Paid: \$1,323.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 28 Mar 2029

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$27,010.00

COE Rebate Amount: \$26,603.00

Total Rebate Amount: \$26,603.00

The information contained herein is correct as at 22 May 2019

OK



Service Request Details

Claim

S9M01NS9

Reference

None 

Loss Date

15 May 2019

Report Date

17 May 2019 12:21:41 PM

Request Date

17 May 2019

Due Date

27 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

D. Elmer
T: 1.04pm
V. Out
E. ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

GBJ3595D

(VENDOR)

NV350-2.5 (A)

Service Address

...

Primary Contact/Insured

SUNRISE CUSHION TRADING

4 MARSILING IND ESTATE ROAD 3, #01-38, 739250, Singapore

98207917

sunrisecushion@hotmail.com

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, 17 May, 2019 11:29 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019
Attachments: GBJ3595D ESTIMATE 15.05.2019.pdf; GBJ3595D GIA REPORT 15.05.2019.PDF; GBJ3595D LTA SEARCH 15.05.2019.pdf

Categories: Raghav

Dear Sir/Madam,

Please make arrangement survey on 22/05/2019 10:30 am here at AUTOLUTION INDUSTRIAL PTE LTD.

Attached file are the workshop estimate and accident reporting.

Best Regards,

Elmer Alfonso
96450084

From: Elmer Alfonso
Sent: Thursday, 16 May 2019 3:49 PM
To: motor.survey@axa.com.sg
Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir/Madam,

Good Afternoon,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental .

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
Tel:67038691 EMAIL: elmer@tanchong.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 6256356 FAX : (065) 62564315

21 May, 2019

**SUNRISE CUSHION TRADING
4 MARSILING INDUSTRIAL ESTATE ROAD 3 #01-38,
Singapore 739250**

Dear Sir,

**OUR REF : CC4/ASM19008806/eb3
YOUR REF : YN 6005C
ACCIDENT INVOLVING YN 6005C & GBJ 3595D ON 15/05/2019 ALONG/AT
WESTWOOD ROAD TOWARDS JURONG WEST AVE 5**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to ashersng@ikkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 6051 if you have any further enquiries.

Yours sincerely,
Asher Sng
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Hsiao Tong (LKKAuto)

From: Lim Mah See <sunrisecushion@hotmail.com>
Sent: Monday, 21 October 2019 11:55 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: OUR REF: CC4/ASM19008806/Ufb3 - ACCIDENT INVOLVING YN6005C AND GBJ3595D ALONG WESTWOOD ROAD TOWARDS JURONG WEST AVE 5 ON 15/05/2019
Attachments: ACRA191014181327.zip

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, October 2, 2019 2:16 PM
To: sunrisecushion@hotmail.com <sunrisecushion@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: CC4/ASM19008806/Ufb3 - ACCIDENT INVOLVING YN6005C AND GBJ3595D ALONG WESTWOOD ROAD TOWARDS JURONG WEST AVE 5 ON 15/05/2019

Dear Sirs/Mdm,

Further to our below email.

We understand that the driver Mr Li Soon Cheng is the boss of the company. As per AXA instruction, we would like to request a copy of ACRA letter from your company in order for us to proceed.

Appreciate your kind understanding & assistance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Sent: Thursday, 12 September 2019 12:13 PM
To: sunrise Cushion@hotmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: CC4/ASM19008806/Ufb3 - ACCIDENT INVOLVING YN6005C AND GBJ3595D ALONG WESTWOOD ROAD TOWARDS JURONG WEST AVE 5 ON 15/05/2019

Dear Sir/Mdm,

Dear Sir/Madam,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Please be informed that our principal would like to request for the below following:

- **Authorization Letter for the Driver to drive the vehicle**

Kindly forward to us the requested document for our further action.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 26 August, 2019 2:09 PM

To: sunrise Cushion@hotmail.com

Subject: RE: OUR REF: CC4/ASM19008806/Ufb3 - ACCIDENT INVOLVING YN6005C AND GBJ3595D ALONG WESTWOOD ROAD TOWARDS JURONG WEST AVE 5 ON 15/05/2019

Dear Sir/Mdm,

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Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Chen (LKK Auto)

Sent: Wednesday, 3 July, 2019 1:23 PM

To: sunrisecushion@hotmail.com

Cc: Vic (LKKAUTO)

Subject: OUR REF: CC4/ASM19008806/Ufb3 - ACCIDENT INVOLVING YN6005C AND GBJ3595D ALONG WESTWOOD ROAD TOWARDS JURONG WEST AVE 5 ON 15/05/2019

Dear Sir/Mdm,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **Autolution Industrial Pte Ltd** acting on behalf of the owner of **GBJ3595D** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this email. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this email **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any) – Please provide us with a soft copy of **LI SOON CHEONG** driver license, you may send it to us by replying to this email.
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization – Please assist to provide us with a copy of the letter of authorization which shows that the driver **LI SOON CHEONG** was authorized to drive your vehicle during the time of the accident, you may send the soft copy to us by replying to this email.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This email should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or jimmychen@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

INFORMATION RESOURCES

WHILST EVERY ENDEAVOR IS MADE TO ENSURE THAT INFORMATION PROVIDED IS UPDATED AND CORRECT. THE AUTHORITY DISCLAIMS ANY LIABILITY FOR ANY DAMAGE OR LOSS THAT MAY BE CAUSED AS A RESULT OF ANY ERROR OR OMISSION.

Business Profile (Business) of SUNRISE CUSHION TRADING (47147200W)

Date: 14/10/2019

The Following Are The Brief Particulars of :

Name of Business	SUNRISE CUSHION TRADING
Former Name(s) if any	
Date of Change of Name	
Registration No.	47147200W
Registration Date	08/09/1992
Commencement Date	01/10/1992
Status of Business	Live
Status Date	08/09/2008
Renewal Date	16/08/2019
Expiry Date	08/09/2020
Renewal via GIRO	YES
Constitution of Business	Sole-Proprietor
Principal Place of Business	4 MARSILING IND ESTATE ROAD 3 #01-38 MARSILING INDUSTRIAL ESTATE SINGAPORE (739250)
Date of Change of Address	09/11/1995

Principal Activities

Activities (I)	WHOLESALE OF FURNITURE (INCLUDING MATTRESSES, CUSHIONS) (46431)
Description	
Activities (II)	WHOLESALE OF FURNISHINGS (INCLUDING CURTAINS, CARPETS, WALLPAPER) (46432)
Description	

Particulars of Authorised Representative(s)

Name	ID	Nationality	Address	Address Source	Date of Appointment
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Authentication No. : P19749540Z

INFORMATION RESOURCES

WHILST EVERY ENDEAVOR IS MADE TO ENSURE THAT INFORMATION PROVIDED IS UPDATED AND CORRECT. THE AUTHORITY DISCLAIMS ANY LIABILITY FOR ANY DAMAGE OR LOSS THAT MAY BE CAUSED AS A RESULT OF ANY ERROR OR OMISSION.

Business Profile (Business) of SUNRISE CUSHION TRADING (47147200W)

Date: 14/10/2019

Existing Sole-Proprietor(s) / Partner(s)

Name	ID	Nationality/Place of incorporation/Origin	Address	Address Source	Date of Entry	Position
LI SOON CHEONG	S1492332B	SINGAPORE CITIZEN	5 WOODGROVE DRIVE #01-20 WOODGROVE CONDOMINIUM SINGAPORE (738209)	OSCARS	07/09/1992	Owner

Withdrawn Partner(s)

Name	ID	Nationality/Place of incorporation/Origin	Address	Address Source	Date of Entry	Date of Withdrawal
					Position	

Abbreviation

OSCARS - One Stop change of Address Reporting Service by Immigration & Checkpoint Authority.

Note :

- The information contained in this Business Profile is extracted from lodgements filed by this entity with ACRA.
- The list of officers for this entity is available for online authentication within 30 days from the date of purchase of this Business Profile. Please scan the QR code available on the last page of this profile to access the authentication page. For more information, please visit www.acra.gov.sg.

FOR REGISTRAR OF COMPANIES AND BUSINESS NAMES
SINGAPORE

RECEIPT NO. : ACRA191014181327

DATE : 14/10/2019

This is computer generated. Hence no signature required.



Authentication No. : P19749540Z



<Request for DS> - S9M01NS9 [ACCIDENT INVOLVING YN 6005C(OI) & GBJ 3595D(TP) ON 15/05/2019]

Type

🔔 Question

Message

Liability: 100%. Insured driver reversed and collided onto third party who was stationary behind insured. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We have uploaded a copy of OI ACRA in SC. Kindly advise if there is any policy issue and whether we can proceed DS. Thank you.
Hsiao Tong - 21 Oct 2019

Reply



Re:<Request for DS> - S9M01NS9 [ACCIDENT INVOLVING YN 6005C(OI) & GBJ 3595D(TP) ON 15/05/2019]

Type

🔗 Question

Message

Hi Hsiao Tong, Please proceed DS. Thanks.

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 22 October 2019 2:51 PM
To: Elmer Alfonso
Cc: Admin A; CS A Team; Mavis Chng
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Tuesday, 22 October 2019 9:57 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Mavis Chng <mavis@tanchong.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Hsiao Tong,

Kindly give update regarding the claim. Please see video link below.

<https://we.tl/t-rRsSuGHVXj>

Best Regards,

Elmer Alfonso

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Monday, September 30, 2019 8:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Hsiao Tong,

Kindly update for the claim status liability.

Best Regards,

Elmer Alforno

From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>

Sent: Tuesday, September 24, 2019 1:54 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19008806/Upb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Tuesday, 24 September 2019 12:12 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Vivian,

Kindly update regarding the claim?

Best Regards,

Elmer Alfonso

96450084

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Thursday, September 12, 2019 12:13 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the email below.

Please be informed that we are pending for our insured driver LOA and validity of driving license

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.