

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Thursday, 12 September, 2019 11:08 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Vivian,

Kindly give update for the claim outcome.

Best Regards,

Elmer Alfonso

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Monday, August 26, 2019 8:52 AM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the email below.

Please be informed that we are pending for our insured driver LOA and validity of driving license

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Friday, 23 August, 2019 8:58 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir/Ma'am,

Kindly check for me the liability and revert.

Best Regards,

Elmer Alfonso

96450084

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Thursday, August 15, 2019 11:33:19 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir/Ma'am,

Kindly give update regarding the claim.

Best Regards,

Elmer Alfonso

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, August 2, 2019 9:08:40 AM

To: Elmer Alfonso <elmer@tanchong.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vivian ,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, 2 August 2019 9:07 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir,

Kindly give update for the above mentioned?

Best Regards,

Elmer Alfonso

96450084

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, July 16, 2019 9:09:13 AM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: Automatic reply: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir / Madam,

I am away. For urgent matters, please write to cs-a@lkkauto.com. Otherwise, I will attend to the matter when I am back in office.

Thank you.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants



<TP - Mandate IA> - S9M01NS9 [ACCIDENT INVOLVING YN 6005C(OI) & GBJ 3595D(TP) ON 15/05/2019]

Type

🔍 Question

Message

Liability: 100%. Third party submitted a copy of video footage to show that our Insured driver reversed and collided onto third party vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,951.52(if claim LOU) - \$4,053.52(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 26-Dec-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/12/2019

Survey Details:

Date of loss	15-May-19
Date of appointment	17-May-19
Date of survey	22-May-19
Location of survey	UTOLUTION INDUSTRIAL PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	GBJ 3595D
Make and Model	NISSAN NV350 PANEL VAN
Date of registration	29/3/2019
Excess	
Market Value	\$68,000
Part Rebate	\$26,603
Nett Loss	\$41,397

Repair details:

Initial Estimate	\$ 4,801.78
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,715.52
Check items (estimate)	NIL
Labour	\$ 1,465.85
Total	\$ 3,181.37
Lump Sum(if applicable)	\$ -

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID reversed and collided onto third party vehicle.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,404.07	\$ 3,404.07
Loss of use (6days x \$90.00)	\$ 540.00	NIL
Loss of rental (6days x \$100)(w/GST)	NIL	\$ 642.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 3,951.52	\$ 4,053.52



Re:<TP - Mandate IA> - S9M01NS9 [ACCIDENT INVOLVING YN 6005C(OI) & GBJ 3595D(TP) ON 15/05/2019]

Type

 Question

Message

pls proceed

Reply

Hsiao Tong (LKKAUTO)

From: Mavis Chng <mavis@tanchong.com>
Sent: Thursday, 20 February 2020 2:39 PM
To: CST
Cc: Elmer Alfonso; Tan Soo Ying; Hsiao Tong (LKKAUTO)
Subject: Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3
Attachments: GBJ3595D LOA.pdf; GBJ3595D REPAIR BILL.pdf; GBJ3595D SEARCH FEE.pdf; GBJ3595D SIGNED LOD.pdf; GBJ3595D SPEEDPOST.pdf

To: Motor claim handler,

Please refer email below dated 6/1/2020 and 3/2/2020.

Please refer attachment and kindly assist on the outstanding repair bill.

If you have any queries, kindly contact us.

Thank you

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483
Email: mavis@tanchong.com
Website: www.nissan.com.sg

From: Mavis Chng <mavis@tanchong.com>
Sent: Monday, February 3, 2020 4:02 PM
To: CST <cst@axa.com.sg>
Cc: Elmer Alfonso <elmer@tanchong.com>; Tan Soo Ying <tan_soo_ying@tanchong.com>
Subject: Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

To: Motor claims handler,

Please refer attachment and kindly assist on the outstanding repair bill.

If you have any queries, kindly contact us.

Thank you

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd

19 Ubi Road 4 Singapore 408623
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483
Email: mavis@tanchong.com
Website: www.nissan.com.sg

From: Mavis Chng <mavis@tanchong.com>
Sent: Monday, January 6, 2020 4:24 PM
To: CST <cst@axa.com.sg>
Cc: Elmer Alfonso <elmer@tanchong.com>; Tan Soo Ying <tan_soo_ying@tanchong.com>
Subject: Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

To: Motor claims handler,

Please refer attachment and kindly assist on the outstanding repair bill.

If you have any queries, kindly contact us.

Thank you

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483
Email: mavis@tanchong.com
Website: www.nissan.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, January 6, 2020 9:47 AM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Mavis Chng <mavis@tanchong.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$3,181.37**(before GST) with **05** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 22 October 2019 2:51 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Mavis Chng <mavis@tanchong.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Tuesday, 22 October 2019 9:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Mavis Chng <mavis@tanchong.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Hsiao Tong,

Kindly give update regarding the claim. Please see video link below.

<https://we.tl/t-rRsSuGHVXi>

Best Regards,

Elmer Alfonso

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Monday, September 30, 2019 8:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Hsiao Tong,

Kindly update for the claim status liability.

Best Regards,

Elmer Alfoso

From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>

Sent: Tuesday, September 24, 2019 1:54 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19008806/Upb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Tuesday, 24 September 2019 12:12 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Vivian,

Kindly update regarding the claim?

Best Regards,

Elmer Alfonso

96450084

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Thursday, September 12, 2019 12:13 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the email below.

Please be informed that we are pending for our insured driver LOA and validity of driving license

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Thursday, 12 September, 2019 11:08 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Vivian,

Kindly give update for the claim outcome.

Best Regards,

Elmer Alfonso

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Monday, August 26, 2019 8:52 AM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the email below.

Please be informed that we are pending for our insured driver LOA and validity of driving license

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Friday, 23 August, 2019 8:58 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir/Ma'am,

Kindly check for me the liability and revert.

Best Regards,

Elmer Alfonso

96450084

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Thursday, August 15, 2019 11:33:19 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir/Ma'am,

Kindly give update regarding the claim.

Best Regards,

Elmer Alfonso

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Friday, August 2, 2019 9:08:40 AM

To: Elmer Alfonso <elmer@tanchong.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vivian,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, 2 August 2019 9:07 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir,

Kindly give update for the above mentioned?

Best Regards,

Elmer Alfonso
96450084

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Tuesday, July 16, 2019 9:09:13 AM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: Automatic reply: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir / Madam,

I am away. For urgent matters, please write to cs-a@lkkauto.com. Otherwise, I will attend to the matter when I am back in office.

Thank you.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

Hsiao Tong (LKKAuto)

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Monday, 24 February 2020 9:21 AM
To: Hsiao Tong (LKKAuto); Mavis Chng
Cc: Tan Soo Ying
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

Dear Hsiao Tong,

Owner accepted the loss of use offer.

Best Regards,

Elmer Alfonso

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, February 22, 2020 10:25 AM
To: Mavis Chng <mavis@tanchong.com>
Cc: Elmer Alfonso <elmer@tanchong.com>; Tan Soo Ying <tan_soo_ying@tanchong.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,404.07
2. Loss of Use (5days x \$90.00)	\$ 450.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,856.07

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 February 2020 2:48 PM
To: Mavis Chng <mavis@tanchong.com>
Cc: Elmer Alfonso <elmer@tanchong.com>; Tan Soo Ying <tan_soo_ying@tanchong.com>; CST <cst@axa.com.sg>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis Chng <mavis@tanchong.com>
Sent: Thursday, 20 February 2020 2:39 PM
To: CST <cst@axa.com.sg>
Cc: Elmer Alfonso <elmer@tanchong.com>; Tan Soo Ying <tan_soo_ying@tanchong.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

To: Motor claim handler,

Please refer email below dated 6/1/2020 and 3/2/2020.

Please refer attachment and kindly assist on the outstanding repair bill.

If you have any queries, kindly contact us.

Thank you

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483
Email: mavis@tanchong.com
Website: www.nissan.com.sg

From: Mavis Chng <mavis@tanchong.com>
Sent: Monday, February 3, 2020 4:02 PM
To: CST <cst@axa.com.sg>
Cc: Elmer Alfonso <elmer@tanchong.com>; Tan Soo Ying <tan_soo_ying@tanchong.com>
Subject: Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

To: Motor claims handler,

Please refer attachment and kindly assist on the outstanding repair bill.

If you have any queries, kindly contact us.

Thank you

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483
Email: mavis@tanchong.com
Website: www.nissan.com.sg

From: Mavis Chng <mavis@tanchong.com>
Sent: Monday, January 6, 2020 4:24 PM
To: CST <cst@axa.com.sg>
Cc: Elmer Alfonso <elmer@tanchong.com>; Tan Soo Ying <tan_soo_ying@tanchong.com>
Subject: Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

To: Motor claims handler,

Please refer attachment and kindly assist on the outstanding repair bill.

If you have any queries, kindly contact us.

Thank you

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483
Email: mavis@tanchong.com
Website: www.nissan.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, January 6, 2020 9:47 AM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Mavis Chng <mavis@tanchong.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$3,181.37**(before GST) with **05** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happiness and Prosperity New Year"

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 22 October 2019 2:51 PM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Mavis Chng <mavis@tanchong.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019 //LKK REF: CC4/ASM19008806/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Tuesday, 22 October 2019 9:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Mavis Chng <mavis@tanchong.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Hsiao Tong,

Kindly give update regarding the claim. Please see video link below.

<https://we.tl/t-rRsSuGHVXi>

Best Regards,

Elmer Alfonso

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Monday, September 30, 2019 8:43 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Hsiao Tong,

Kindly update for the claim status liability.

Best Regards,

Elmer Alfonsno

From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>
Sent: Tuesday, September 24, 2019 1:54 PM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19008806/Upb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Tuesday, 24 September 2019 12:12 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Vivian,

Kindly update regarding the claim?

Best Regards,

Elmer Alfonso
96450084

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Sent: Thursday, September 12, 2019 12:13 PM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the email below.

Please be informed that we are pending for our insured driver LOA and validity of driving license

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]
Sent: Thursday, 12 September, 2019 11:08 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Vivian,

Kindly give update for the claim outcome.

Best Regards,

Elmer Alfonso

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Monday, August 26, 2019 8:52 AM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the email below.

Please be informed that we are pending for our insured driver LOA and validity of driving license

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Friday, 23 August, 2019 8:58 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir/Ma'am,

Kindly check for me the liability and revert.

Best Regards,

Elmer Alfonso
96450084

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Thursday, August 15, 2019 11:33:19 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir/Ma'am,

Kindly give update regarding the claim.

Best Regards,

Elmer Alfonso

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, August 2, 2019 9:08:40 AM
To: Elmer Alfonso <elmer@tanchong.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vivian,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, 2 August 2019 9:07 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir,

Kindly give update for the above mentioned?

Best Regards,

Elmer Alfonso
96450084

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, July 16, 2019 9:09:13 AM
To: Elmer Alfonso <elmer@tanchong.com>
Subject: Automatic reply: ACCIDENT INVOLVING MY CLIENT VEHICLE GBJ3595D AND YOUR INSURED VEHICLE YN6005C ON 15/05/2019

Dear Sir / Madam,

I am away. For urgent matters, please write to cs-a@lkkauto.com. Otherwise, I will attend to the matter when I am back in office.

Thank you.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

**Autolution Industrial Pte Ltd**

The Official Motor Sales Pre-Led's Authorized Dealer
19 UBI Road 4
Singapore 408623
Tel: 6490 8085 Fax: 6490 7477
E-mail: info@autolution.com.sg
Business Day: 10am - 6pm

DATE: 29/11/2019

YOUR REF: CC4/ASM19008806/Upb3

OUR REF: INS/IC/EA/0262/19

The Motor Claims Department

AXA INSURANCE PTE LTD

ATTENTION TO CLAIMS OFFICER :

Hsiao Tong, Chew (Ms)

Dear Sir/ Madam,

Accident Involving: MY CLIENT VEHICLE GBJ3595D AND AGAINST YOUR INSURED VEHICLE YN6005C

Accident Date: 15/5/2019 14:00

Place and time of accident: WESTWOOD ROAD TOWARDS JURONG WEST AVE 5

RE: Direct Settlement for the Vehicle Number. GBJ3595D

On behalf of the owner of Motor Vehicle No. GBJ3595D, which was involved

in the captioned accident

The Vehicle was surveyed by your appointed surveyor at AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623

and I based my claims on his recommendation for 3,906.07 being the repair cost and period of repair for 5 days. (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured YN6005C I am submitting this claim for your consideration

COST REPAIR		SGD \$	3,404.07
COST OF LESS	5 DAYS (\$) SGD \$ /DAY	SGD \$	500.00
(Please refer to authorization letter)			
GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE & SGD\$ 15.00 FOR EACH REPORT FEE)		SGD \$	
LTA SEARCH /SURVEY FEE		SGD \$	2.00
COST OF CAR RENTAL	DAY(S) SGD \$	SGD \$	
TOTAL AMOUNT		SGD \$	3,906.07

We enclose herewith the following documents to support my claims,

- | | |
|-------------------------------|---------------------------|
| A. AUTHORIZATION LETTER | E. FINAL REPAIR BILL (\$) |
| B. LTA SEARCH | F. GIA REPORT (\$) RESULT |
| C. INSURANCE CERTIFICATE ETC. | |
| D. CAR RENTAL INVOICE | |

Kindly look into this matter and let me hear from you on the settlement of the owner's claims as soon as possible. Thank you.

Yours Faithfully
Elmer Alfonso
Service Executive

AUTOLUTION INDUSTRIAL PTE LTD
19 UBI ROAD 4
SINGAPORE 408623
TEL: 6490 8085 FAX: 6490 7477

TAN CHONG



www.tanchong.com

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : MVL2RDKE26KW3JBT-D
CHASSIS NO : YD25046253B
VEHICLE NO : JN1MC2E2620031009
GBJ3595D

INVOICE NO. :
INVOICE DATE : W32147634
TERMS : 02-DEC-2019
DATE REC'D : CREDIT
SA/SE : 29-OCT-2019
JOB NO : ELMER
MILEAGE : HG814125
YOUR REFERENCE : 015999
INS/IC/EA/0262/19

ITEMS	JOB DESCRIPTION	AMOUNT
2	INSURED VEHICLE YN6005C REF: CC4/ASM19008806/UPB3 Insurance Co : AXA INSURANCE PTE LTD Policy No.....: 1900082937 Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA.....: 15-MAY-2019 Our Ref.....: INS/IC/EA/0262/19 Surveyor.....: SURVEYOR FROM INSURANCE CO	
	LABOUR :	1543.00
	PARTS :	1741.10
	SUBTOTAL :	3284.10
	ADD. DISCOUNT :	102.73
	TOTAL :	3181.37
	GST(7%) :	222.70
	AMOUNT DUE :	3404.07

DOLLARS: (NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
THREE THOUSAND FOUR HUNDRED FOUR
AND CENTS SEVEN ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE

TIME

VEHICLE NO :

RELEASE BY

13-11-2019

10:30:43

GBJ3595D (HG814125/W32147634)



www.tanchong.com

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

NAME :
ADDRESS : AXA INSURANCE PTE LTD
8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : MVL2RDKE26KW3JBT-D
CHASSIS NO : YD25046253B
VEHICLE NO : JN1MC2E26Z0031009
GBJ3595D

INVOICE NO :
INVOICE DATE : W32147634
TERMS : 02-DEC-2019
DATE REC'D : CREDIT
SA/SE : 29-OCT-2019
JOB NO : ELMER
MILEAGE : HG814125
YOUR REFERENCE : 015999
INS/IC/EA/0262/19

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	LABOR CHARGES TO REPAIR BOTH CORNER OUTER PANEL, RENEW FRONT CAP OUTER CENTER PANEL	875.00
2	CHARGES TO SPRAY PAINTING SAME	500.00
3	RENEW BOTH HEADLAMP AND FOCUS	48.00
4	REMOVE AND INSTALL FRT BUMPER TO FACILITATE FRONT CAP PANEL REPLACEMENT	NC
5	SUPPLY FRT LICENSE PLATE	NC
6	REFILL FREON GAS	120.00
	SUBTOTAL :	1543.00
	PARTS	
1	GRILLE-RADIATOR Qty:1 @ \$565.90 each (Disc:20.00% After Disc:\$452.72each)	452.72
2	EMBLEM-RADIATOR NISSAN Qty:1 @ \$73.60 each (Disc:20.00% After Disc:\$58.88each)	58.88
3	OUTER CENTER FRONT CAP PANEL Qty:1 @ \$1229.50 each (Special Nett Item)	1229.50
	SUBTOTAL :	1741.10
	REMARKS	
1	THIRD PARTY DIRECT SETTLEMENT	

DOLLARS:

WV19

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO :

RELEASE BY



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19008806/Upa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY

Date : 10-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 6005C	Veh. Inspected	GBJ 3595D
Policy No.	P1640104	Coverage (\$)	0.00
Claim No.	S9M01NS9	Excess (\$)	0.00
Assign From		Assign Date	17/05/2019

2. Vehicle Particulars & Condition

Make & Model	NISSAN NV350 (A)	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	JN1MC2E26Z0031009	Colour	GREY
Odometer	2658	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	DUNLOP	6 mm
L/H Front Tyre	195 R15	DUNLOP	6 mm
R/H Rear Tyre	195 R15	DUNLOP	6 mm
L/H Rear Tyre	195 R15	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/05/2019	Inspection Date	22/05/2019
Survey held at	AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBJ 3595D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LH HEADLAMP (N) (CONSISTENT)	NOT NECESSARY	-363.30	-
1	RH HEADLAMP (N) (CONSISTENT)	NOT NECESSARY	-363.30	-
1	EMBLEM -RADIATOR NISSAN (N) (CONSISTENT)	NECESSARY	73.60	73.60
1	GRILLE -RADIATOR (N) (CONSISTENT)	CRACKED	565.90	565.90
1	LH INNER FRT PANEL (N) (CONSISTENT)	NOT NECESSARY	315.00	-
1	FRONT CENTER INNER PANEL (N) (CONSISTENT)	NOT NECESSARY	58.10	-
1	LOWER RH INNER FRT PANEL (N) (CONSISTENT)	NOT NECESSARY	315.00	-
1	INSULATOR CENTER INNER FRT PANEL (N) (CONSISTENT)	NOT NECESSARY	57.40	-
	LESS 20% DISCOUNT		-422.32	-127.90
	ADDITIONAL 5% DISCOUNT		-	-25.58
			1,689.28	486.02
SPECIAL NETT ITEMS				
1	FRT LICENCE PLATE (SN) (CONSISTENT)	NOT NECESSARY	60.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	OUTER CENTER FRONT CAP PANEL (SN) (CONSISTENT)	BADLY DENTED	1,229.50	1,229.50
			1,339.50	1,229.50
LABOUR				
	LABOR CHARGES TO REPAIR BOTH CORNER OUTER PANEL,RENEW FRONT CAP OUTER CENTER PANEL.		1,000.00	875.00
	CHARGES TO SPRAY PAINTING SAME.		600.00	500.00
	RENEW BOTH HEADLAMP AND FOCUS.		48.00	48.00
	REMOVE AND INSTALL FRT BUMPER TO FACILITATE FRONT CAP PANEL REPLACEMENT .	NOT NECESSARY	125.00	-
	REFILL FREON GAS. (ADDITIONAL)		120.00	120.00
			-	-
			-	-
			-	-
	ADDITIONAL 5% DISCOUNT		-	-77.15
			1,893.00	1,465.85
GRAND TOTAL			4,921.78	3,181.37

Report Ref No. CC4/ASM19008806/Upa3q2



RECOMMENDED COST OF REPAIRS			3,181.37
-----------------------------	--	--	----------

Report Ref No. GC4/ASM19008806/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01N59

Reference

CCA/ASM19008606/Uj3uq2

Loss Date

15 May 2019

Report Date

17 May 2019 12:21:41 PM

Request Date

17 May 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

GBJ3593D

Make

TRINO NISSAN

Model

NISSAN 2.5 (A)

Service Address

...

Primary Contact/Insured

SUNRISE CUSHION TRADING

4 MARSLING IND ESTATE ROAD 3, #01-38,

739250, Singapore

98207917

sunrisecushion@hotmail.com

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

INSD GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME

TYPE

SUB-TYPE


DATE UPLOADED

Accident Statement

Reports & Statement

Meritman

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (10).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
TP LOO (A)READY ACQ.mng	Letters and Correspondence	Workshop	VISHNU BATHAM Sivahear	10 February 2020
EMAIL FROM WS FOR TP LOO.mng	Letters and Correspondence	Others	NINAM Santosh Pandurang	23 January 2020
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 December 2019
PART_CODE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 December 2019
TP ESTIMATE_MARKEDFINALU.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 December 2019
TP-MANDATE IA DO 261219.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	26 December 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 December 2019
DRIVING LICENSE - LI SOON CHEONG (DRIVER).PNG	Letters and Correspondence	Internal	NG Szeey	22 October 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 OI ACBA.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	21 October 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 July 2019
 GEL0395D FRONT VIDEO 15.05.MP4	Evidence	Videos	NG Stacey	2 June 2019
 IA-3595.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2019
 P1640104_IN_00007_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacey	21 May 2019
 P1640104_CL_00007_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacey	21 May 2019
 TP PRI FROM WORKSHOP WITH GAI AND ESTIMATE.png	Letters and Correspondence	Workshop	DHAKAL Raghav	17 May 2019