

INS. CASE OWNER: Peter CC 4 ASM / AXA1900 9796, T2624/LJK IDAC: P 17/5/19 Date / Time: 17/5/19

Pre-assign / CCU / FTE: KD 4496X Claim No.: SAM0226/116488
Name of Insured: UATB PIC Policy No.: 1119220
Insured Tel No.: HP: 16/4/19 Make / Model: HINO
Excess Sec II :SS D.O.A.: 16/4/19 Place of Accident: SUP RD UE MENT K1 TWS
Is driver the owner? (YES / NO) Nature of Accident: RYE
If NO, Driver Name / Age: UATB JIMMIE OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final ? Yes / No

SLV 4685P
INSRS: WSP: Tel: Liability: RMKS: ESTEEM
INSRS: WSP: Tel: Liability: RMKS:
INSRS: WSP: Tel: Liability: RMKS:
INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE/PIC
	Non-Reporting for (1st)	
	Non-Reporting for (2nd)	
	Non-Reporting for (Final)	
	Notification for (if non-pickup)	
	Call OI	
	After call for to OI	10/10/19 - summary
	Documentation Check List:	Handler Typist
	Notification for (if non-pickup)	
	After call for to OI	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost	SS	days/Reduction:
FINAL SETTLEMENT	Date/Time: 28/11/19	Confirm with: Carmen
Final Liability	% 100	(Agree / Assessment BOLA S/N No.: 27)
Repair Cost	SS 5288.40	
Loss of Rental (LOR)	SS 624.00 (2 days)	UATB
Loss of Use (LOU)	SS - (5 days)	
Loss of Income (LOI)	SS - (5 days)	
LOR only	☒ LOR only	LOR + LOI ☐ LOR + LOI ☐ [Tick only one]
GIA/LTA Search	SS 7.45	
Medical	SS -	
Disbursement	SS -	(e.g. Tow/Independent)
Legal Cost	SS -	
Total:	SS 5919.85	Global Sum SS: 5919.85
FINAL PAYMENT	Date/Time:	Confirm with:

e

2017. Dec.

NKE 165 7144 200

1496.

S_1 / new

doi:10.1017/S0013792X14000044

^a 40 °C scattering.

© 2000 Insurance Company of North America

1 mg/liter

CONCLUSIONS

Digitized by Google

Accepted / Modified / Jammed / Leaked / Burnt or

Index: Inverted / Uninverted / Naked / Buried 24

Modell $\bar{N}_0$ / $\bar{S}ARim$ / $\bar{STD} ARim$ (a)

Page 3 of 4

12

PS / JOHN / EXNOVA / GY / ES / LIZA / MIC / OHIO SU / PIR / SUOMI /

TOYO / YOKO on

Exercises

17448

12月14日

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P444d

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5

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4834

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DDA

0.91

17/5/19

*January fiscal yr.

System

Popinall

List of Dimensions: F11 / ~~1000~~ / CM1 / M25 / U05 / Rooftop is

the HIC / Chassis frame / Body Structure affected due to collision

PIP \$ 4942.43 (Rel \$ 3575.72/42%)

Figure 5: $\log_{10}$ of the relative error of the numerical solution of the problem (1) with $\alpha = 0.5$ and $\beta = 0.5$ versus the number of nodes N for the ϵ -Gauss-Legendre quadrature with $\epsilon = 10^{-4}$ and $\epsilon = 10^{-5}$.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Repair Estimates

SLV 4685 P

Parts	(a) Cost / List Price Items	\$	5,740.20
	Plus/Less 25%	\$	1,435.05
	Total of Cost / List	\$	4,305.15
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	200.00
Total Parts Cost		\$	4,505.15
Labour		\$	3,260.00
Total		\$	7,765.15

The above total will be subjected to 7% G.S.T.

Name of Surveyor

Taufik

97495749 / 67418434

Company

LICK

Survey conducted on

17/5/19

at

1130am

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 6-7 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor

Taufik

Date: 17/5/19

WP
taufik@lick.com
* Resurvey before paint.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : **SLV 4685 P**
Make & Model : **TOYOTA AXIO**
Chassis No : **NKE1657144200**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	nm ✓
2	Rear bumper	1	\$496.40		de ✓
3	Rear bumper clip	10	\$39.00		nm ✓
4	Rear bumper side retainer LH	1	\$96.10		x nm
5	Rear bumper side retainer RH	1	\$96.10		nm ✓
6	Rear bumper bracket LH	1	\$91.70		nm x nm
7	Rear bumper bracket RH	1	\$91.70		de ✓
8	Rear bumper sponge	1	N/A		? ?
9	Rear bumper reinforcement	1	N/A		? ?
10	Rear bumper reflector LH	1	\$62.70		x nm
11	Rear bumper reflector RH	1	\$62.70		x nm
12	Bootlid	1	\$821.90		bl ✓
13	Bootlid lock	1	\$104.30		bl ✓
14	Bootlid hinge LH	1	\$126.50		lp
15	Bootlid hinge RH	1	\$126.50		lt ✓
16	Bootlid emblem	1	\$67.90		bl ✓
17	Wording "HYBIRD"	1	\$47.60		nm ✓
18	Bootlid insulator	1	\$206.40		x nm
19	Bootlid insulator clip	10	\$32.10		x nm
20	Bootlid chrome	1	\$315.40		de ✓
21	Tail end panel	1	\$672.60		RY
22	Tail end panel garnish	1	\$218.90		? x nm
23	Tail end panel garnish clip	10	\$22.10		? x

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : SLV 4685 P

Make & Model : TOYOTA AXIO

Chassis No : NKE1657144200

Submit By : Carmen Lim

Year Manufacture : 2017

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Boot weatherstrip	1	\$197.10		<i>cut</i>
25	Tail lamp RH	1	\$721.90		<i>cut</i>
26	Tail lamp clip	10	\$31.10		<i>no</i>
27	RH rear fender	1	\$896.70		<i>Rx</i>
28	RH rear fender undershield	1	\$72.70		x <i>nn</i>
29	RH rear fender undershield clip	10	\$22.10		x <i>nn</i>
30					
31					
32					
33					
34					
35					
36					
37	LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: _____ Date: _____				
38					
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45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5093 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLV 4685 P** Submit By : **Carmen Lim**
Make & Model : **TOYOTA AXIO** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER,BOOTLID,LHR FENDER END PANEL,SPARE TYRE WELL PANEL)	\$1,200.00	800
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER,BOOTLID,LHR FENDER, END PANEL,SPARE TYRE WELL PANEL)	\$1,400.00	800
3	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
4	To tuff coat.	\$150.00	30
5	To transfer boot mechanism to new boot	\$120.00	60
6	To conduct water leakage tests to ensure proper air and sealing	\$120.00	30
7	To remove & refit reverse sensor to assist work load	\$120.00	30

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

ESTEEM PERFORMANCE PTE LTD

BLK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-259 SINGAPORE 569536

Tel:64841221 Fax:64847829

Spare Parts

Vehicle No. :

Make & Model :

Chassis No. :

SLV 4685 P

TOYOTA AXIO

NKE1657144200

Submit By :

Year Manufacture :

Engine No. :

CARMEN LIM

2017

Cost / List**Supplementary**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Tail Lamp LH	1	\$721.90		<i>chk</i>
2	Tail Lamp Clip	1	\$31.10		<i>chk</i>
3		1			
4		1			
5		1			
6		1			
7		1			
8		1			
9		1			
10		1			
11		1			
12		1			
13		1			
14		1			
15		1			
16		1			
17		1			
18		1			
19		1			
20		4			
21		1			
22		1			
23		1			

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge

8518.15

753



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Repair Estimates

SLV 4685 P

Finalised

Parts (a) Cost / List Price Items	\$ 3909.90	5,740.20
Plus/Less 25%	\$ 977.48	1,435.05
Total of Cost / List	\$ 2932.42	4,305.15
(b) Nett Price Items		
Less		
Total of Nett Item		
(c) Special Nett Items	\$ 200.00	200.00
Total Parts Cost	\$ 3132.42	4,505.15
Labour	\$ 1710.00	3,260.00
Total	\$ 4842.42	7,765.15

The above total will be subjected to 7% G.S.T.

end panel need to
take photo after
take out front
brny

email Jeng 21/10
P/P \$ 4942.42, 6 days

Name of Surveyor

:

Taufik

97495749 / 67418434

Company

:

LICK

Survey conducted on

:

17/5/19

at

1130am

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 6-7 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor

:

Taufik

Date:

17/5/19

WP'
taufik@lkauto.com
to Resurvey before paint.

Spare Parts

Vehicle No. : **SLV 4685 P**
Make & Model : **TOYOTA AXIO**
Chassis No : **NKE1657144200**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Boot weatherstrip	1	\$197.10		aut
25	Tail lamp RH	1	\$721.90		Chas
26	Tail lamp clip	10	\$31.10		na
27	RH rear fender	1	\$896.70		Ry
28	RH rear fender undershield	1	\$72.70		X 17
29	RH rear fender undershield clip	10	\$22.10		X 17
30					
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Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

950.10

◀ Service Request Details

Claim

S9M01NR5

Reference

None 

Loss Date

16 May 2019

Report Date

17 May 2019 9:16:03 AM

Request Date

17 May 2019

Due Date

27 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

p: Serene
T: 10:49am
V: In
E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLV4685P

PROJECT

AXIO

Service Address

...

Primary Contact/Insured

UBTS PTE LTD
12 TANJONG PENJURU CRESCENT, 608975, Singapore
65674755

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: jenny chong <jenny@esteemperf.com.sg>
Sent: Thursday, 16 May, 2019 6:56 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: carmen lim; serence etc; keith tan
Subject: REQUEST FOR PRI SURVEY SLV 4685 P
Attachments: 20190516185351889.pdf

Categories: Namrata

Dear Sir / Madam,

Accident involving SLV4685P & XD4496X on 16.05.2019

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for SH Auto Rental And Leasing Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLV 4685 P

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive Singapore 575718

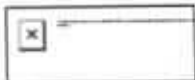
Tel : 6566 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thanks



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com





<TP - Mandate IA> - S9M01NR5 [ACCIDENT INVOLVING XD 4496X(OI) & SLV 4685P(TP) ON 16/05/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,775.85(if claim LOU) -\$6,151.85(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 24-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/10/2019

Survey Details:

Date of loss	16-May-19
Date of appointment	17-May-19
Date of survey	17-May-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLV 4685P
Make and Model	TOYOTA COROLLA AXIO HYBRID 1.5 CVT
Date of registration	29/12/2017
Excess	
Market Value	\$78,000
Parf Rebate	\$40,170
Nett Loss	\$37,830

Repair details:

Initial Estimate	\$ 8,518.15
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,567.68
Check items (estimate)	NIL
Labour	\$ 1,810.00
Supplementary	\$ 564.75
Total	\$ 4,942.43
Lump Sum(if applicable)	\$ -

Number of days for repair	6
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID rear-ended third party.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 5,288.40	\$ 5,288.40
Loss of use (8days x \$60.00)	\$ 480.00	NIL
Loss of rental (8days x \$100)(w/GST)	NIL	\$ 856.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 5,775.85	\$ 6,151.85

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Tuesday, 29 October 2019 9:04 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 116488, vehicle number SLV4685P

		6:56:43 PM
Case Transfer To Hsiao Tong***File Pass To Hsiao Tong	STU	22/10/2019 1:56:21 PM
REC'D TP ESTIMATE_F FROM TAUFIKH**PASS TO HSIAO TONG	STU	22/10/2019 1:57:59 PM
Message AXA: Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,775.85(if claim LOU) - \$6,151.85(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 24-Oct-19	CHT	24/10/2019 8:00:53 AM
25/10/19 9:29 AM WANG Peter----- Pls proceed DS with quantum as proposed -----LOR will be subject to rental receipt.	LSP	29/10/2019 8:50:53 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 25 October 2019 9:32 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 116488, vehicle number SLV4685P

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Friday, 25 October, 2019 9:30 AM
To: admin-d@lkkauto.com
Subject: New message for service request 116488, vehicle number SLV4685P

AXA Insurance has sent you a message for claim number S9M01NR5.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Tuesday, 17 December 2019 2:00 PM
To: Hsiao Tong (LKKAUTO)
Cc: coleen kwok; jenny chong; serence ctc; Admin A; Admin-B
Subject: LOD SLV4685P (TP-AXA)
Attachments: 20191217140550358.pdf

Dear Hsiao Tong,

Accident involving SLV4685P & XD4496X on 16.05.2019.

We refer to the above matter.

Attached herewith LOD for your attention, kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 19 December 2019 6:26 PM
To: Hsiao Tong (LKKAUTO)
Cc: coleen kwok; jenny chong; serence ctc; Admin A
Subject: Re: LOD SLV4685P (TP-AXA)//DOA: 16/05/2019 // LKK REF: CC4/ASM19008796/T1pb3

Dear Hsiao Tong,

We rejected your offer.

We prepare to accept **\$5900**(All-in) to close case.

Pls review the above matter and let us hear from you favorably.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Wed, Dec 18, 2019 at 8:19 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,710.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Tuesday, 17 December 2019 2:00 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Subject: LOD SLV4685P (TP-AXA)

Dear Hsiao Tong,

Accident involving SLV4685P & XD4496X on 16.05.2019.

We refer to the above matter.

Attached herewith LOD for your attention, kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 669536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Your Ref: XD 4496 X
Our Ref: SLV 4685 P

Date: 17-12-19

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING SLV4685P & XD4496X
ACCIDENT DATE 16-05-2019
ACCIDENT ALONG CLEMENTI AVE 6 TOWARDS AYE (GIVE WAY SIDE)

We are the workshop for the owner of motor vehicle no : SLV 4685 P which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured XD 4496 X we are submitting these claims for your consideration.

1	Cost of repair	S \$	5,288.40
2	Loss of rental <u>9</u> days @ <u>\$ 78.00</u> / day	S \$	702.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.49
		S \$	5,997.89

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteempert.com.sg



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: XD4496X
Claim Type: Third Party
Accident Date: 16/05/2019
TP Veh Reg No: XD4496X

Claim No: CER1301910
Final No: CIV1302495
Date: 05 Nov 2019
Policy No: 18-MJ001122-R00
Veh Reg No: SLV4685P
Make/Model: TOYOTA COROLLA
AXIO HYBRID 1.5 CVT
Chassis No: NKE1657144200
Engine No: 1NZR494145
Reg. Date: 29/12/2017

Tax Invoice to Vehicle No :SLV4685P

Description	Quantity	List Price	Amount
		SS	SS
Others			
1 COST FOR REPAIR	1 PCS	4,942.43	4,942.43
		4,942.43	4,942.43
		Total	SS 4,942.43
		Add GST @ 7%	345.97
		Total Amount Payable	SS 5,288.40

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND TWO HUNDRED EIGHTY EIGHT AND CENTS FORTY ONLY

The above vehicle was surveyed by TAUGLUH on 17/07/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19008796/T1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 07-01-2020



ATTN: PETER

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 4496X	Veh. Inspected	SLV 4685P
Policy No.	P1192220	Coverage (\$)	0.00
Claim No.	S9M01NR5	Excess (\$)	0.00
Assign From		Assign Date	17/05/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA AXIO HYBRID	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	NKE1657144200	Colour	SILVER
Odometer	98667	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	175/65 R15	BRIDGESTONE	6 mm
L/H Front Tyre	175/65 R15	BRIDGESTONE	6 mm
R/H Rear Tyre	175/65 R15	BRIDGESTONE	6 mm
L/H Rear Tyre	175/65 R15	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	16/05/2019	Inspection Date	17/05/2019
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 4685P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	496.40	496.40
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	39.00	39.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	NOT NECESSARY	96.10	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	NECESSARY	96.10	96.10
1	REAR BUMPER BRACKET LH (CONSISTENT)	NOT NECESSARY	91.70	-
1	REAR BUMPER BRACKET RH (CONSISTENT)	DEFORMED	91.70	91.70
1	REAR BUMPER SPONGE (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	NOT NECESSARY	62.70	-
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	NOT NECESSARY	62.70	-
1	BOOTLID (CONSISTENT)	BENT	821.90	821.90
1	BOOTLID LOCK (CONSISTENT)	BENT	104.30	104.30
1	BOOTLID HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	126.50	-
1	BOOTLID HINGE RH (CONSISTENT)	BENT	126.50	126.50
1	BOOTLID EMBLEM (CONSISTENT)	NECESSARY	67.90	67.90
1	WORDING 'HYBRID' (CONSISTENT)	NECESSARY	47.60	47.60
1	BOOTLID INSULATOR (CONSISTENT)	NOT NECESSARY	206.40	-
10	BOOTLID INSULATOR CLIP (CONSISTENT)	NOT NECESSARY	32.10	-
1	BOOTLID CHROME (CONSISTENT)	DEFORMED	315.40	315.40
1	TAIL END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	672.60	-
1	TAIL END PANEL GARNISH (CONSISTENT)	NOT NECESSARY	218.90	-
10	TAIL END PANEL GARNISH CLIP (CONSISTENT)	NOT NECESSARY	22.10	-
1	BOOT WEATHERSTRIP (CONSISTENT)	CUT	197.10	197.10
1	TAIL LAMP RH (CONSISTENT)	CRACKED	721.90	721.90
10	TAIL LAMP CLIP (CONSISTENT)	NECESSARY	31.10	31.10
1	RH REAR FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	896.70	-
1	RH REAR FENDER UNDERSHIELD (CONSISTENT)	NOT NECESSARY	72.70	-
10	RH REAR FENDER UNDERSHIELD CLIP (CONSISTENT)	NOT NECESSARY	22.10	-
1	TAIL LAMP LH (CONSISTENT) (ADDITIONAL)	CRACKED	721.90	721.90

Report Ref No. CC4/ASM19008796/T1pb3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL LAMP CLIP (CONSISTENT) (ADDITIONAL) LESS 25% DISCOUNT	NECESSARY	31.10 -1,623.30 4,869.90	31.10 -977.47 2,932.43
	<u>SPECIAL NETT ITEMS</u>			
1	REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	200.00 200.00	200.00 200.00
	<u>LABOUR</u>			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,BOOTLID ,LHR FENDER END PANEL,SPARE TYRE WELL PANEL).INCLUSIVE OF THE REPAIR OF BOOTLID HINGE LH,TAIL END PANEL AND RH REAR FENDER .		1,200.00	800.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER ,BOOTLID ,LHR FENDER,END PANEL ,SPARE TYRE WELL PANEL).		1,400.00	800.00
	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD.		150.00	60.00
	TO TUFF COAT.		150.00	30.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		120.00	60.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.		120.00	30.00
	TO REMOVE & REFIT REVERSE SENSOR TO ASSIST WORK LOAD.		120.00	30.00
			3,260.00	1,810.00
	GRAND TOTAL		8,329.90	4,942.43
	RECOMMENDED COST OF REPAIRS			4,942.43

Report Ref No. CC4/ASM19008796/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.

Service Request Details

Claim	S9M01NRS
Reference	CC4/ASM1908794/TTph3qZ 
Loss Date	16 May 2019
Report Date	17 May 2019 9:16:03 AM
Request Date	17 May 2019
Due Date	
Vendor Name	LNK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLV688SP
Make	TPVO TOYOTA
Model	AXIO
Service Address	
...	
Primary Contact/Insured	
UBTS PTE LTD 12 TANJONG PENJURU CRESCENT, 608975, Singapore 85674755	
Claim Handler	
WANG Peter peter.wang@axa.com.sg	

Additional Instructions

NON-REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement				
Reports & Statement				
Maritime				

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LKKInspection (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LKK PHOTO-3.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
TP-MANDATE 1A dtd 241019.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
TP-ESTIMATE + SUPP_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
PAIRF_CODE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
EMAIL TO GI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019

Claim Portal

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 DL & LOA.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 IA-4685P.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 May 2019
 TP PRI EMAIL FROM WORKSHOP WITH TP GIA.mng	Letters and Correspondence	Workshop	DHIWAR Namrata	17 May 2019
 CR GIA - XD449X.PDF	Reports & Statement	GIA Report	WANG Peter	17 May 2019
 TP GIA - SLV4685P.PDF	Reports & Statement	GIA Report	WANG Peter	17 May 2019
 CI.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	WANG Peter	17 May 2019