

22/03/2002

ASS. REC. BY:

REF: CS/FWD19008777/34d302

Special Instruction:

Survivor: Hwa Jie

ASSIGNMENT (Office)

From (Person): Lionel Tan

of

FWD

Date/Time:

17.5.19 9.36a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGK 3187J

Insured:

at Workshop m/s

Automotive Repair

Tel:

64688834

of

38 Woodland Industrial Park E1 #05-12

Policy No:

PNPV2018-00009664

Claim No:

1201900012966

Sum Insured:

Excess:

\$3000.00

Make of Veh:

(Client's Record)

D.O.A. 14.5.19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

17.5.19 12.03 p.m

Person Contacted:

Shu Juan

Vehicle IN / OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

SGK 3187J - CC4/FWD19008623/K1263

D.O.A. - 14/05/2019

Owner withdraw claim, submit prelim report.

Hwee Jie

REF:

FWD

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop n/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

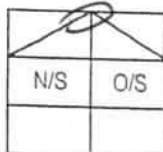
Excess: \_\_\_\_\_

\$3000/-

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_

days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

%

3 Val.: Yes or No

CA / REV / ☒ REP / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No. SGK3187JYr Regn: 4 Aug 2006Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or \_\_\_\_\_

Make: Toyota Viosc.c. 1497Colour: Gray

A/C: Insured / Std / NI / NA

Sp. Reading: 188542

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MR053HY 420 4195229Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_Brake: ☒ Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_Modl: Nil / ☒ S/Rim / STD A/Rim or \_\_\_\_\_Tyre Size: F: 185/60 R14

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or \_\_\_\_\_

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mm

D.O.A. \_\_\_\_\_

D.O.I. 17/5/19Survey held at ARCDes. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV - \$15000

PV - \$10942

NV - \$4058

RECEIVED 21 MAY 2018

Date/Time, File Pass to?



Preli. Report



Final Report

DLS Typist

Date/Time, File Return to?

Days Of Repair: 8

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

) S + PS. SI

) Photos

) Others

TOTAL

200

50

10

260

2)

Report Format :

Lump Sum / LB I: (\$

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 May 2019 Sendback Est	16 May 2019 18:06 S\$5,788.00	17 May 2019 09:36 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
<b>CLAIM SUBFOLDER DETAILS</b>																								
Insured:	PALASUBRAMINIYAN PERUMAL, ID: S8166056E		14/05/2019 00:00 - :59 [153 Months and 10 Days From LTA Reg Date (Man Yr)]																					
Vehicle Reg. No.:	SGK3187J	Date of Loss:																						
Claim Type:	OD / 1201900012966	Policy/Cover Note No.:	PNPV2018-00009664 (Comprehensive)																					
		Excess:	S\$3,000.00																					
Repairer:	Automotive Repair Centre Pte Ltd (HQ) 38 Woodlands Industrial Park E1, #05-18, 757700 Woodlands - Tel: 64688834																							
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 29/05/2019]																							
			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>																				
<b>ASSOCIATED MAIL RECEIVED</b>																								
There are no mail for this case.																								
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b>																								
<div> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
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No results.																								

## Denise Tay (LKKAuto)

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**From:** lionel.tan@fwd.com  
**Sent:** Tuesday, 21 May 2019 12:56 PM  
**To:** assignments; SUR  
**Subject:** RE: OD Claim for SGK3187J | Accident Date 14/05/2019

Hi

Please close case & upload invoice.

Regards,  
Lionel

---

**From:** Lin Shu Juan [mailto:shujuan@automotiverepaircentre.com.sg]  
**Sent:** Tuesday, May 21, 2019 11:55 AM  
**To:** Lionel Tan Tian Pei - SGUser  
**Cc:** 'SUR'; assignments@lkkauto.com; raymond@automotiverepaircentre.com.sg  
**Subject:** OD Claim for SGK3187J | Accident Date 14/05/2019

Dear Lionel / LKK,

Kindly note the above vehicle has cancel his repair under Own Damage, to which he will proceed repair within his own means.

Therefore we would like to withdraw the above OD claim pertaining to vehicle SGK3187J.  
Addendum submitted in Merimen for your kind perusal.

Thank you.

Regards,  
Lin Shu Juan

**Automotive Repair Centre Pte Ltd**  
38 Woodlands Industrial Park E1  
#05-18  
Singapore 757700  
Tel: +65 6468 8834  
Fax: +65 6462 2278

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**Denise Tay (LKKAuto)**

---

**From:** Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>  
**Sent:** Tuesday, 21 May 2019 11:55 AM  
**To:** lionel.tan@fwd.com  
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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/05/2019 15:41
Date Of Accident	14/05/2019 13:30
Exact Location Of Accident	ALONG CTE TOWARDS TPE/SLE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGK3187J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PALASUBRAMINIYAN PERUMAL
NRIC No	S8166056E
Email Address	MAILTOSCHARATHK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81410483
Alternative Phone No	OTHERS-81410483

### Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS 1.5E A

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00009664
Cover Note Number	

### Driver

Name of Driver	KANNAIYAN SHARATH KUMAR
Passport No/FIN	G3271468X
Date Of Birth	06/04/1993
Occupation	INDOOR
Date Of Driving Pass	05/08/2016
Driving Experience	2 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81410483
Fax Number	
Contact Number	
EMail Address	MAILTOSCHARATHK@GMAIL.COM

Address 7 GAMBAS CRESCENT #04-14 ARK@GAMBAS  
 Postcode 757087  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER - EMPLOYEE  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance?  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHB6365C  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category TAXI  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## Sketch Plan #2

### SKETCH PLAN

LOCATION :  
 CTE TOWARDS TPE/SLE  
 (BEFORE PIE/TURNS EXIT).

A - SGK31877  
 B - SHB636SC.

LANE 4	A → B →	→
LANE 3		→
LANE 2		→
LANE 1		→

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Was driving along the above mentioned location when my vehicle collided into the front vehicle.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

*[Signature]*

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

14/05/2018 15:40

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:



*[Signature]*

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6056E
Vehicle Details	
Vehicle No.:	SGK3187J
Vehicle to be Exported:	No
Intended Deregistration Date:	15 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E A
Primary Colour:	Silver
Manufacturing Year:	2006
Engine No.:	1NZX462989
Chassis No.:	MR053HY4204199229
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,347.00
Original Registration Date:	04 Aug 2006
First Registration Date:	04 Aug 2006
Transfer Count:	4
Actual ARF Paid:	\$13,582.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Jul 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$24,760.00
COE Rebate Amount:	\$10,942.00
<b>Total Rebate Amount:</b>	<b>\$10,942.00</b>
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 15 May 2019

OK

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

**PARTICULARS OF CLAIM**

Claim Type:	OD (Own Damage)	Ref. No:	
Policy No:	PNPV2018-00009664	Date of Loss:	14/05/2019
Vehicle Reg. No.:	SGK3187J	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	PALASUBRAMINIYAN PERUMAL		

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Make/Model:	TOYOTA VIOS, 1.5 E (A)	Vehicle Reg. Date:	04/08/2006
Vehicle Colour:	Silver		
Engine No:	1NZX462989	Chassis No:	MR053HY4204199229
Odometer:	0 KM		

Paint Type:

Total Loss? **NO**

Est. Duration of Repair (day) 10

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Remarks: VEHICLE AT WORKSHOP READY FOR SURVEY.

Present Location: AUTOMOTIVE REPAIR CENTRE PTE LTD (HQ)

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COST OF CLAIMS	Amount
Parts	3,148.00
Miscellaneous Items	70.00
Labour	2,570.00
Paintwork Labour	0.00
Towing	0.00
<b>Calculated Gross Total (S\$)</b>	<b>5,788.00</b>
<b>- Excess (S\$)</b>	<b>500.00</b>
<b>(S\$)</b>	<b>5,288.00</b>
<b>+ GST 7.00% (S\$)</b>	<b>370.16</b>
<b>Nett Amount (S\$)</b>	<b>5,658.16</b>

This claim is handled by: **RAYMOND TAN KOK LEONG**

## REPAIR DETAILS

### Reference

Part Source:	MRM-SG	Version:	1.0 (Last Synchronised: 16 May 2019)
Parts:	143	TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	Automotive Repair Centre Pte Ltd/SGK3187J/16/05/2019 18:06		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.		

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER DEF /	0.00	0.00	*100.00 F
2	1		*FRONT BUMPER CLIP X 10 nec /	0.00	0.00	*10.00 F
3	1		*FRONT BUMPER RETAINER RH nec /	0.00	0.00	*10.00 F
4	1		*FRONT BUMPER RETAINER LH nec /	0.00	0.00	*10.00 F
5	1		*FRONT BUMPER LOWER GRILLE (CENTER) SCL /	0.00	0.00	*18.00 F
6	1		*FRONT BUMPER UNDER COVER RH MIS /	0.00	0.00	*20.00 F
7	1		*FRONT BUMPER UNDER COVER LH MIS /	0.00	0.00	*20.00 F
8	1		*FRONT GRILLE ASSY MIS /	0.00	0.00	*90.00 F
9	1		*FRONT REINFORCEMENT BT /	0.00	0.00	*110.00 F
10	1		*FRONT REINFORCEMENT ARM RH ?	0.00	0.00	*15.00 F
11	1		*FRONT REINFORCEMENT ARM LH ?	0.00	0.00	*15.00 F
12	1		*FRONT FOGLAMP COVER RH MIS /	0.00	0.00	*15.00 F
13	1		*FRONT FOGLAMP COVER LH MIS /	0.00	0.00	*15.00 F
14	1		*FRONT HEADLAMP RH CRA /	0.00	0.00	*100.00 F
15	1		*FRONT HEADLAMP LH CRA /	0.00	0.00	*100.00 F
16	1		*AIR INTAKE DUCT BUC /	0.00	0.00	*25.00 F
17	1		*AIR FILTER/CLEANER BOX ASSY nxx	0.00	0.00	*170.00 F
18	1		*FRONT SUPPORT PANEL BUC /	0.00	0.00	*180.00 F
19	1		*RADIATOR BT /	0.00	0.00	*350.00 F
20	1		*RADIATOR FAN BLADE CRA /	0.00	0.00	*70.00 F
21	1		*RADIATOR FAN MOTOR ?	0.00	0.00	*100.00 F
22	1		*RADIATOR FAN SHROUD CRA /	0.00	0.00	*80.00 F
23	1		*RADIATOR TOP BRACKET RH MIS /	0.00	0.00	*20.00 F
24	1		*RADIATOR TOP BRACKET LH MIS /	0.00	0.00	*20.00 F
25	1		*RADIATOR UPPER BUSH RH nec /	0.00	0.00	*10.00 F
26	1		*RADIATOR UPPER BUSH LH nec /	0.00	0.00	*10.00 F
27	1		*RADIATOR UPPER HOSE nxx	0.00	0.00	*20.00 F
28	1		*RADIATOR LOWER HOSE ?	0.00	0.00	*20.00 F
29	1		*RADIATOR SIDE GARNISH RH CRA /	0.00	0.00	*20.00 F
30	1		*RADIATOR SIDE GARNISH LH CRA /	0.00	0.00	*20.00 F
31	1		*A/C CONDENSER BT /	0.00	0.00	*150.00 F
32	1		*A/C CONDENSER OUTLET PIPE ?	0.00	0.00	*120.00 F
33	1		*A/C COMPRESSOR SUCTION PIPE BT /	0.00	0.00	*100.00 F
34	1		*A/C PIPE DISCHARGE HOSE ?	0.00	0.00	*100.00 F
35	1		*ENGINE MOUNTING RH ?	0.00	0.00	*70.00 F
36	1		*ENGINE MOUNTING LH ?	0.00	0.00	*30.00 F
37	1		*ENGINE MOUNTING REAR ?	0.00	0.00	*30.00 F
38	1		*ENGINE MANIFOLD CRA /	0.00	0.00	*150.00 F
39	1		*FRONT BONNET BUC /	0.00	0.00	*160.00 F
40	1		*FRONT BONNET LOCK BT /	0.00	0.00	*20.00 F
41	1		*FRONT BONNET HINGE RH BT /	0.00	0.00	*25.00 F
42	1		*FRONT BONNET HINGE LH BT /	0.00	0.00	*25.00 F
43	1		*FRONT BONNET INSULATOR DEF /	0.00	0.00	*45.00 F
44	1		*FRONT BONNET INSULATOR CLIP X 10 nec /	0.00	0.00	*15.00 F
45	1		*FRONT BONNET STOPPER UPPER RH nxx	0.00	0.00	*10.00 F
46	1		*FRONT BONNET STOPPER UPPER LH nxx	0.00	0.00	*10.00 F
47	1		*FRONT BONNET NOZZLE CRA /	0.00	0.00	*15.00 F

48	1	*FRONT FENDER RH	BVC /	0.00	0.00	*90.00 F
49	1	*FRONT FENDER LH	BVC /	0.00	0.00	*90.00 F
50	1	*FRONT FENDER SHIELD RH	nnx	0.00	0.00	*20.00 F
51	1	*FRONT FENDER SHIELD LH	nnx	0.00	0.00	*20.00 F
52	1	*FRONT FENDER CLIP X 20	nnx	0.00	0.00	*20.00 F
53	1	*WIPER TANK	DD /	0.00	0.00	*25.00 F
54	1	*FRONT HORN	CRA /	0.00	0.00	*45.00 F

F=Franchise part.

Total Parts (S\$) 3,148.00

Automotive Repair Centre Pte Ltd/SGK3187J/16/05/2019 18:06. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	COOLANT FLUID <i>rec /</i>	35.00
2	1	FRONT LICENSE PLATE <i>mis /</i>	35.00
Sub Total (S\$)			70.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	SPRAY PAINTING WHOLE FRONT INCLUDE FRONT DOORS	New	1,000.00 <i>900</i>
2	REMOVE, REPAIR AND REFIT AFFECTED ACCIDENT AREA	New	1,100.00 <i>1000</i>
3	REMOVE AND REFIT A/C CONDENSER, RADIATOR INCLUDE REFILL A/C GAS	New	100.00 <i>✓ 100</i>
4	REMOVE AND REFIT ENGINE AND TRANSMISSION TO FACILITATE REPAIR	New	350.00 <i>250</i>
5	CHECK AND REPAIR HEADLAMP RH WIRING	New	20.00 <i>✓</i>
Gross Labour Cost (S\$)			2,570.00

Automotive Repair Centre Pte Ltd/SGK3187J/16/05/2019 18:06. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*Hwa Jia-Lkk*

*17/5/19*

*L/s 8 days.*

*[Signature]*

*Not Authorise*

*Excess: \$3000/-*

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 May 2019 <a href="#">Sendback Est</a>	16 May 2019 18:06 <b>S\$5,788.00</b>	17 May 2019 09:36 <a href="#">Edit Adj Rpt</a>	<b>S\$4,718.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,718.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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#### CLAIM SUBFOLDER DETAILS

Insured:	PALASUBRAMINIYAN PERUMAL, ID: S8166056E		
Vehicle Reg. No.:	SGK3187J	Date of Loss:	14/05/2019 00:00 - :59 [153 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900012966	Policy/Cover Note No.:	PNPV2018-00009664 (Comprehensive)
		Excess:	S\$3,000.00
Repairer:	Automotive Repair Centre Pte Ltd (HQ) 38 Woodlands Industrial Park E1, #05-18, 757700 Woodlands - Tel: 64688834		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 29/05/2019]		

#### ASSOCIATED MAIL RECEIVED

There are no mail for this case.





































#### ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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






No results.

## Claim Documents

**SGK3187J (1201900012966)**  
**OD**  
**May 14 2019 12:00AM**  
**[PALASUBRAMINIYAN PERUMAL]**  
**Automotive Repair Centre Pte Ltd**

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>	
<b>Assessment Reports</b>				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
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<b>Photos/Images</b>				3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	17/05/19 09:22	E-filed GIA report	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			

**Show Remarks To:** ☐ Repairer ☐ Handling Insurer  
Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower 4  
Singapore 038986

Our File No: CS/FWD19008777/JTD3E2

Date: 22/05/2019

### REFERENCE

Insured/Claimant: PALASUBRAMINIYAN PERUMAL Policy No: PNPV2018-00009664  
Date of Loss: 14/05/2019 Nature of Claim: OD Claim No: 1201900012966

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGK3187J**  
Make & Model: TOYOTA VIOS, 1.5 E (A) Engine No: 1NZX462989  
Reg. Date: 04/08/2006 (Man. Year: 2006) Chassis No: MR053HY4204199229  
Colour: Grey Odometer: 188542 km  
Engine Capacity: 1497 cc  
Market Value/New Car Price: S\$15,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 185/60 R14 Rear Tyre Size: 185/60 R14  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,148.00	2,378.00	770.00	24.46
Miscellaneous Items	70.00	70.00	0.00	0.00
Labour	2,570.00	2,270.00	300.00	11.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,788.00</b>	<b>4,718.00</b>	<b>1,070.00</b>	<b>18.49</b>
<b>- Excess (S\$)</b>	<b>500.00</b>	<b>3,000.00</b>	<b>-2,500.00</b>	<b>-500.00</b>
<b>(S\$)</b>	<b>5,288.00</b>	<b>1,718.00</b>	<b>3,570.00</b>	<b>67.51</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>370.16</b>	<b>120.26</b>	<b>249.90</b>	<b>67.51</b>
<b>Nett Amount (S\$)</b>	<b>5,658.16</b>	<b>1,838.26</b>	<b>3,819.90</b>	<b>67.51</b>

### INSPECTION

Date of Assignment: 17/05/2019 Present Location: Automotive Repair Centre Pte Ltd (HQ)  
Date Inspected: 17/05/2019 Inspected At: Automotive Repair Centre Pte Ltd (HQ)  
38 Woodlands Industrial Park E1, #05-18  
Singapore 757700  
Estimated Period of Repair: 8.0 days

Adjuster: ONG HWEE JIE

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$500.00 NETT)

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 22 May 2019)
<b>Parts:</b> 143	TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SGK3187J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	100.00 F	*100.00 F
2	1		*FRONT BUMPER CLIP X 10	Necessary	10.00 F	*10.00 F
3	1		*FRONT BUMPER RETAINER RH	Necessary	10.00 F	*10.00 F
4	1		*FRONT BUMPER RETAINER LH	Necessary	10.00 F	*10.00 F
5	1		*FRONT BUMPER LOWER GRILLE (CENTER)	Scratched	18.00 F	*18.00 F
6	1		*FRONT BUMPER UNDER COVER RH	Missing	20.00 F	*20.00 F
7	1		*FRONT BUMPER UNDER COVER LH	Missing	20.00 F	*20.00 F
8	1		*FRONT GRILLE ASSY	Missing	90.00 F	*90.00 F
9	1		*FRONT REINFORCEMENT	Bent	110.00 F	*110.00 F
10	1		*FRONT REINFORCEMENT ARM RH	* Check	15.00 F	*- F
11	1		*FRONT REINFORCEMENT ARM LH	* Check	15.00 F	*- F
12	1		*FRONT FOGLAMP COVER RH	Missing	15.00 F	*15.00 F
13	1		*FRONT FOGLAMP COVER LH	Missing	15.00 F	*15.00 F
14	1		*FRONT HEADLAMP RH	Cracked	100.00 F	*100.00 F
15	1		*FRONT HEADLAMP LH	Cracked	100.00 F	*100.00 F
16	1		*AIR INTAKE DUCT	Buckled	25.00 F	*25.00 F
17	1		*AIR FILTER/CLEANER BOX ASSY	Not Necessary	170.00 F	*- F
18	1		*FRONT SUPPORT PANEL	Buckled	180.00 F	*180.00 F
19	1		*RADIATOR	Bent	350.00 F	*350.00 F
20	1		*RADIATOR FAN BLADE	Cracked	70.00 F	*70.00 F
21	1		*RADIATOR FAN MOTOR	* Check	100.00 F	*- F
22	1		*RADIATOR FAN SHROUD	Cracked	80.00 F	*80.00 F
23	1		*RADIATOR TOP BRACKET RH	Missing	20.00 F	*20.00 F
24	1		*RADIATOR TOP BRACKET LH	Missing	20.00 F	*20.00 F
25	1		*RADIATOR UPPER BUSH RH	Necessary	10.00 F	*10.00 F
26	1		*RADIATOR UPPER BUSH LH	Necessary	10.00 F	*10.00 F
27	1		*RADIATOR UPPER HOSE	Not Necessary	20.00 F	*- F
28	1		*RADIATOR LOWER HOSE	* Check	20.00 F	*- F
29	1		*RADIATOR SIDE GARNISH RH	Cracked	20.00 F	*20.00 F
30	1		*RADIATOR SIDE GARNISH LH	Cracked	20.00 F	*20.00 F
31	1		*A/C CONDENSER	Bent	150.00 F	*150.00 F
32	1		*A/C CONDENSER OUTLET PIPE	* Check	120.00 F	*- F
33	1		*A/C COMPRESSOR SUCTION PIPE	Bent	100.00 F	*100.00 F
34	1		*A/C PIPE DISCHARGE HOSE	* Check	100.00 F	*- F
35	1		*ENGINE MOUNTING RH	* Check	70.00 F	*- F
36	1		*ENGINE MOUNTING LH	* Check	30.00 F	*- F
37	1		*ENGINE MOUNTING REAR	* Check	30.00 F	*- F
38	1		*ENGINE MANIFOLD	Cracked	150.00 F	*150.00 F
39	1		*FRONT BONNET	Buckled	160.00 F	*160.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*FRONT BONNET LOCK	Bent	20.00 F	*20.00 F
41	1		*FRONT BONNET HINGE RH	Bent	25.00 F	*25.00 F
42	1		*FRONT BONNET HINGE LH	Bent	25.00 F	*25.00 F
43	1		*FRONT BONNET INSULATOR	Deformed	45.00 F	*45.00 F
44	1		*FRONT BONNET INSULATOR CLIP X 10	Necessary	15.00 F	*15.00 F
45	1		*FRONT BONNET STOPPER UPPER RH	Not Necessary	10.00 F	*- F
46	1		*FRONT BONNET STOPPER UPPER LH	Not Necessary	10.00 F	*- F
47	1		*FRONT BONNET NOZZLE	Cracked	15.00 F	*15.00 F
48	1		*FRONT FENDER RH	Buckled	90.00 F	*90.00 F
49	1		*FRONT FENDER LH	Buckled	90.00 F	*90.00 F
50	1		*FRONT FENDER SHIELD RH	Not Necessary	20.00 F	*- F
51	1		*FRONT FENDER SHIELD LH	Not Necessary	20.00 F	*- F
52	1		*FRONT FENDER CLIP X 20	Not Necessary	20.00 F	*- F
53	1		*WIPER TANK	Dented	25.00 F	*25.00 F
54	1		*FRONT HORN	Cracked	45.00 F	*45.00 F

F=Franchise part.

<b>Total Parts (S\$)</b>	<b>3,148.00</b>	<b>2,378.00</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	COOLANT FLUID (NECESSARY)	35.00	35.00
2	1	FRONT LICENSE PLATE (MISSING)	35.00	35.00
Sub Total (\$\$)			70.00	70.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	SPRAY PAINTING WHOLE FRONT INCLUDE FRONT DOORS	New	1,000.00	900.00
2	REMOVE, REPAIR AND REFIT AFFECTED ACCIDENT AREA	New	1,100.00	1,000.00
3	REMOVE AND REFIT A/C CONDENSER, RADIATOR INCLUDE REFILL A/C GAS	New	100.00	100.00
4	REMOVE AND REFIT ENGINE AND TRANSMISSION TO FACILITE REPAIR	New	350.00	250.00
5	CHECK AND REPAIR HEADLAMP RH WIRING	New	20.00	20.00
Gross Labour Cost (\$\$)			2,570.00	2,270.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;