Surveyor		MENT (Office)	
From (Person): Monica Ch	ing Rizhor of Ms.	19	Date/Time; 16.5.19 17.
Estimated Cost:	,	Bill to:	
To Inspect Vehicle No:		CS	Insured: 4P 1539 D
of 1 Kala Bulit Are			Tel: 6747924
Policy No: 2911 4861 M		Claim No:	593735
Sum Insured:		Excess:	
Make of Veh:			D.O.A. 15.5.19
CA / REV / REP. / REV Date/Time: 17.5.19	24 HRS .0)a.m Person Contacted	sukyi	H.O.D. Endorsement:
	ction (/) Estima HL - CC6 A191900	te.	
YC 1538		11 1923	W4-86/09/2017
225@11:23	compose mail p	Didum DE	tunato

(2000)111.01

...CLAIM SUBFOLDER...(New Assignment)

650	ALCOHOL: A	Pre-rough	A 41 A	A 11 PK 1	1 4 31 70 10 10 10 10	to a sector of	Photo: In
ase	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
1ain	(Not Notified)		16 May 2019 17:33 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All	
CLAIM SUBFOLDER DETA	ILS	The state of the s	[Created by in	nsurer]	
Insured:	Zero Spot Laundry Serv	vice Pte Ltd, Co. Reg. No.: 1997	07580W		
Main Claimant:	EZ-SWIFT CAR RENTAL	& LEASING PTE LTD, Co. Reg	. No.: 201724540N		
Vehicle Reg. No.:	SJS3641L	Date of Loss:	15/05/2019 09: [117 Months ar LTA Reg Date (1	nd 2 Days From	
Claim Type:	ТР	Policy/Cover Note No.:		29114861MKF (Comprehensive) Coverage: 01/01/2019 -	
Vehicle Reg. No. (Insured):	YP1538D	Policy No. (Claimant):			
		Excess:			
Repairer:	Chew Motor Pte Ltd (ka Bukit - Tel:	aki Bukit) (HQ) 1 KAKI BUKIT AV	E 6, #01-43 BLK C @ AUTOB	AY, 417883 Kaki	
Handling Insurer:	MSIG Insurance (Singa Zhen - 6594 2552]	pore) Pte. Ltd. (HQ) - Tel: +65	6827 7888 [Handled by Mo	onica Chung Pe	
Adjuster:	LKK Auto Consultants F	Pte Ltd (HQ) - Tel: 6256-3561	[Imm.Advice due 17/0]	5/2019]	
Adj Asg. Remarks:	AGREE ON SJE - REQ TO	ASSIGN LKK, Manually assigned to	LKK on 16/05/2019		
ASSOCIATED MAIL RECE	IVED		View All Cor	mpose Case Mail	
There are no mail for this car	se.				
E ALL ASSOCIATED TASKS			1		
ALL ASSOCIATED TASKS		View All Search	ch Tasks Create New Tas	sk Complete	
Due Date Priority 7	ype Task Group Subject	Handler Assigned By	Completed On Crea	ted On Done	

Nivitha (LKK Auto)

From:

Winnie Chua <pingping_chua@sg.msig-asia.com>

Sent:

Thursday, 16 May 2019 4:11 PM

To:

Chew Motor Pte. Ltd.; Venessa Chan

Cc:

Nabilah Rasol; Monica Chung; assignments

Subject:

RE: SJS3641L CLAIMING AGAINST YP1538D (MSIG) DOA:15.05.19 (NR case) (Pend

for TP Folder) Manual assignment

Dear Sukyi,

Thank you on your selection of LKK Auto Consultants Pte Ltd

We will proceed to appoint LKK Auto Consultants Pte Ltd. via manual assignment first at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol

Thank you.

Dear LKK,

Please assign surveyor for TP Claim. Tks.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey) Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MS&AD INSURANCE GROUP

From: Chew Motor Pte. Ltd. [mailto:claims@chewmotor.com]

Sent: Thursday, 16 May 2019 3:35 PM

To: Venessa Chan <venessa_chan@sg.msig-asia.com>

Cc: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Monica Chung <Monica_Chung@sg.msig-asia.com>; Winnie

Chua <pingping_chua@sg.msig-asia.com>

Subject: Re: SJS3641L CLAIMING AGAINST YP1538D (MSIG) DOA:15.05.19 (NR case)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Hi Venessa

Please arrange for :-

1) LKK Auto Consultants Pte Ltd

Please take note this claim under Chew Motor Pte Ltd

Please kindly take note that we have a mutual agreement on the selection of appointed surveyor from your panel surveyor's list. We hope that there will not be any further changes to the finalised repair cost after confirmation with your appointed surveyor or at the stage of LOD.

Please kindly take note that CHEW MOTOR PTE LTD is GST-registered.

Regards,

Sukyi Chong

Chew Motor Pte Ltd (GST Registration No.: 201718369R) 1 Kaki Bukit Ave 6 Blk A #01-11 Autobay Singapore 417883 T: 6747 9241

F: 6741 7276

On Thu, May 16, 2019 at 3:09 PM Venessa Chan < venessa_chan@sg.msig-asia.com > wrote: Dear Sukyi,

We refer to your email on 16.05.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- MSIG In-House Surveyors

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1 Kalvin Ang

2	Kenneth Kong
3	Marcus Chua
4	Henry Ng
5	Lau Kwok Kwong
6	Frankie Pang
7	Ng You Han
8	Gary Soon
9	Chow Bo Xiong
10	Axel Lee

NB: (a)

Fast-Lane Settlement is not applicable for cases that liability is in dispute

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you

Have A Great Week Ahead!

Venessa Chan

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | venessa_chan@sg.msig-asia.com





Insurer Claims Team of the Year 2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Jasmine Lok Kheng Kwei

Sent: Thursday, 16 May, 2019 3:00 PM

To: Venessa Chan < venessa chan@sg.msig-asia.com>

Cc: Nabilah Rasol nabilah rasol@sg.msig-asia.com; Monica Chung@sg.msig-asia.com

Subject: FW: SJS3641L CLAIMING AGAINST YP1538D (MSIG) DOA:15.05.19 (NR case)

Hi Venessa,

Liability dispute (NR case)

Thank & Regards

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine lok@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | http://www.msig.com.sg/ | Follow us









From: Motor Survey

Sent: Thursday, 16 May, 2019 2:25 PM

To: Jasmine Lok Kheng Kwei < jasmine lok@sg.msig-asia.com >; Hasrianah Binte Hassan < hasrianah@sg.msig-

asia.com>

Subject: FW: SJS3641L CLAIMING AGAINST YP1538D DOA:15.05.19

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Koh Lay Hoon

Sent: Thursday, 16 May 2019 2:15 PM

To: Motor Survey < motorsurvey@sg.msig-asia.com >

Subject: FW: SJS3641L CLAIMING AGAINST YP1538D DOA:15.05.19

From: Chew Motor Pte. Ltd. [mailto:claims@chewmotor.com]

Sent: Thursday, May 16, 2019 12:13 PM To: Claims <<u>claims@sg.msig-asia.com</u>>

Subject: SJS3641L CLAIMING AGAINST YP1538D DOA:15.05.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Please take note this claim under Chew Motor Pte Ltd

Please kindly take note that we have a mutual agreement on the selection of appointed surveyor from your panel surveyor's list. We hope that there will not be any further changes to the finalised repair cost after confirmation with your appointed surveyor or at the stage of LOD.

Please kindly take note that CHEW MOTOR PTE LTD is GST-registered.

Regards,

Sukyi Chong

Chew Motor Pte Ltd (GST Registration No.: 201718369R)

1 Kaki Bukit Ave 6

Blk A #01-11 Autobay

Singapore 417883

T: 6747 9241

F: 6741 7276

Denise Tay (LKKAuto)

From:

Sim, Priscilla-LK < Priscilla-LK.Sim@aig.com>

Sent:

Wednesday, 28 August 2019 1:43 PM

To:

Denise Tay (LKKAuto); Alvin Yit (alvinyit@fta.com.sg); SUR

Subject:

RE: OD / 6360888872SG / SJS 8980A Date of loss 12 August 2019

Attachments:

REBATE.pdf

As enclosed.

Priscilla Sim LK Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 priscilla-lk.sim@aig.com | www.aig.sg



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Wednesday, August 28, 2019 12:00 PM

To: Sim, Priscilla-LK; Alvin Yit (alvinyit@fta.com.sg); SUR

Subject: [EXTERNAL] RE: OD / 6360888872SG / SJS 8980A Date of loss 12 August 2019

This message is from an external sender; be cautious with links and attachments.

Dear Priscilla,

LTA please provide

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK < Priscilla-LK.Sim@aig.com > Sent: Wednesday, 28 August 2019 11:59 AM

To: Alvin Yit (alvinyit@fta.com.sg) <alvinyit@fta.com.sg>; SUR <sur@lkkauto.com>

Subject: OD / 6360888872SG / SJS 8980A Date of loss 12 August 2019

Hi

Kindly assist with market value.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle Vehicle Owner Particulars Singapore NRIC Owner ID Type: 349A Owner ID: Vehicle Details SJS8980A Vehicle No.: Vehicle to be Exported: 15 Aug 2019 Intended Deregistration Date: VOLVO Vehicle Make: S80 2.5T (A) ABS AIRBAG Vehicle Model: Grey Primary Colour: 2009 Manufacturing Year: B5254T4376964 Engine No.: YV1AS565091106418 Chassis No.: 147.0 kW (197 bhp) Maximum Power Output: \$42,484.00 Open Market Value: 20 Jul 2009 Original Registration Date: 20 Jul 2009 First Registration Date: Transfer Count: \$42,484.00 Actual ARF Paid: Intended PARF Rebate Details Forfeited PARF Eligibility: PARF Eligibility Expiry Date: \$0.00 PARF Rebate Amount: Intended COE Rebate Details 31 Mar 2029 COE Expiry Date:

The information contained herein is correct as at 15 Aug 2019

COE Category:

PQP Paid:

COE Period(Years):

COE Rebate Amount:

Total Rebate Amount:

10

\$33,018.00

\$31,784.00

\$31,784.00

B - Car (1601cc & above)

View Sent Message

This mail is associated with:

*SJS3641L (593735) [YP1538D]

TP

EZ-SWIFT CAR RENTAL & LEASING PTE LTD May 15 2019 9:00AM [Zero Spot Laundry Service Pte Ltd] Chew Motor Pte Ltd (kaki Bukit)

View Recipients | Print Message | Delete Message | Forward Resend

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 22/05/2019 16:33 PM. From monica_chung@sg.msig-asia.com

To SJS3641L (593735) [YP1538D] Subject

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJS 3641L on 21/05/2019 We are pending estimate from repairer.

Best Regards, Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

4540N

Vehicle Details

Vehicle No.:

SJS3641L

Vehicle to be Exported:

No

Intended Deregistration Date: Vehicle Make: 16 May 2019 HYUNDAI

Vehicle Model:

AVANTE (HD) 1.6 DOHC AT

ABS AIRBAG 2WD

Primary Colour:

Silver

Manufacturing Year:

2009

Engine No.:

G4FC9U682477

Chassis No.:

KMHDU41BR9U804248

Maximum Power Output:

89.7 kW (120 bhp)

Open Market Value:

\$10,278.00

Original Registration Date:

13 Aug 2009

First Registration Date:

13 Aug 2009

Transfer Count:

2

Actual ARF Paid:

\$10,278.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

12 Aug 2019

PARF Rebate Amount:

\$5,139.00

Intended COE Rebate Details

COE Expiry Date:

12 Aug 2019

COE Category:

A - Car (1600cc & below)

COE Period(Years):

10

QP Paid:

\$13,658.00

COE Rebate Amount:

\$326.00

Total Rebate Amount:

\$5,465.00

The information contained herein is correct as at 16 May 2019

OK

New Cars

Used Cars

Sell My Car

Directory

Products

Insurance

Articles

Forum

Resources

- COE Bidding 2nd Round of May 2019
- · Nice / Rare Vehicle Registration Number
- · Replacement seal for bathroom sink plug

SEARCH avante	Price Range	▼ Depreciation ▼ 2009	▼ Vehicle Type ▼ Seat	ch View All Advanced Search
▶ Used Car Compariso	on			
Comparing 4 Vehicles	Hyundai Avante 1.6M	Hyundai Avante 1.6A	Hyundal Avante 1.6A S	Hyundai Avante 1.6A
ि Clear All	Sec and a	NEARN.		
Add all to Shortlist	Add to Shortlist	Add to Shortlist	Add to Shortlist	Add to Shortlist
Back to search result		Constitution of the little		

Dack to search result	· Control of the cont	CONTRACTOR OF THE PERSON NAMED IN COLUMN 1		
CAR DETAILS			SERVICE MADE	
Price	\$8,388	\$9,900	\$10,999	\$9,500
Instalment	\$5,887	\$3,482	\$3,869	\$1,679
Registration Date	13-Jul-2009	30-Jul-2009	13-Aug-2009	02-Oct-2009
Manufactured	2009	2009	2009	2009
Mileage		125,000 km	138,608 km	179,000 km
Transmission	Manual	Auto	Auto	Auto
Engine Cap	1,591 cc	1,591 cc	1,591 cc	1,591 cc
Road Tax	\$738 /yr	\$738 /yr	\$738 /yr	\$738 /yr
Power	89.7 kW (120 bhp)	89.7 kW (120 bhp)	89.7 kW (120 bhp)	89.7 kW (120 bh
Curb Weight	1,264 kg	1,264 kg	1,264 kg	1,264 kg
Features	Super Durable 16 Valves DOHC CVVT Engine, Fuel Efficiency 16.1KM/L, 120BHP, 5 Speed Manual, ABS Disc Brakes, SRS Airbags.		Powerful, Smooth And Responsive 16 Valve Inline DOHC CVVT Engine, 4 Speeds Auto, ABS, SRS Airbags.	1.6L 16 Valves D BHP, Smooth 4 S Transmission, Ele ABS, Airbag, Spa
Accessories	Comfortable And Smooth New Leather Seats! Sports Rims, Stock Condition.		Leather Seat, Reverse Sensor, Solar Film.	Leather Seats. C Sensors, Solar F Seats.
Description	100% Loan Approvall Good Condition On Both Interior And Exterior. Can Renew 5 Or 10 Years COE. Call Us Now To Book A Breezy And Smooth Test Drive On This Unit With Our Friendly Sales Staff!	Car Well Maintained, Serviced Regularly.	Low Mileage Done, Powerful Engine, Smooth Auto Transmission, Flexible Loans With Low Interest Rates, Trade In Welcome.	Very Well Mainta COE Renewal. N Now To View. Vi Trade In Availab
COE	N.A.	\$7,789	\$13,658	\$12,908
OMV	\$9,217	\$11,333	\$11,162	\$10,278
ARF	\$9,217	\$11,333	\$11,162	\$10,036
Depreciation	N.A.	N.A.	N.A.	N.A.
No. of Owners	1	2	2	4
Type of Vehicle	Sedan	Sedan	Sedan	Sedan
Category	PARF Car	PARF Car, Direct Owner Sale	PARF Car	PARF Car
Availability	Available	Available	Available	Available
SELLER INFORMATION				
Seller	G2 Auto	Direct Owner	Carland Automobile	360 VR Cars
Address	210 Turf Club Road Lot A17	or the latest the same of	101 Kitchener Road #03-20	26 Sin Ming Lan

VWJ 01:41 OUI EINZ CN/91

MSME19063738 / SME Motor Pte Ltd - Kalo Bukit ENTRY DATE & TIME 16/05/2019 14 14 SUBMITTED BY: Chia Pei Ying

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

14

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

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Date Of Report 16/05/2019 14:14

Date Of Accident 15/05/2019 09:30

Exact Location Of Accident SENOKO AVE & ADMIRALTY RD WEST

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SJS3641L

Insured/Policyholder

Name Of Registered Owner EZ-SWIFT CAR RENTAL & LEASING PTE LTD

 Co Reg No
 201724540N

 Email Address
 NOEMAIL

Mobile Phone No

Alternative Phone No OFFICE-67479241

Vehicle Particulars

Manufacturer HYUNDAI Model AVANTE

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 999994335

Cover Note Number

Driver

 Name of Driver
 KARAM SINGH

 NRIC No
 \$1239227C

 Date Of Birth
 11/03/1957

 Occupation
 OUTDOOR

 Date Of Driving Pass
 27/09/2011

Driving Experience 7 YEARS AND 7 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-86007312

Fax Number

Contact Number

EMail Address NOEMAIL

Address

BLK 230 TAMPINES ST 24 #02-134

Postcode

524230

10/UJ ZUIS INU 19-12

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle Keg

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

2

Number of vehicles (including own vehicle)

involved in the accident
Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

Vest

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS STATIONARY ALONG SENOKO AVE & ADMIRALTY RD WEST AS THE TRAFFIC LIGHT WAS IN RED. SUDDENLY, I FELT AN IMPACT. VEHICLE B HIT ONTO THE REAR PORTION OF MY VEHICLE AND CAUSED DAMAGES.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

YP1538D

Vehicle Make/Model/Colour

Details Of Properties

VEHICLE B

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 Interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (a) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(III) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

CPTELTS

Oriver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

to west	Aquiratty	->	
		4	
	A B	JANOKO AVE	
	0	7840	

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was stationary along senopo the x tollinearly edwert as the traffic light was in red colour.
traffic light NOW IN red colour.
A Idon
shadenly, , felt an impact - vehicle is hit on the reav
portion of my remote and cawed damages.
9

DECLARATION

I/We declare the foregoing particulars are true in every respect.

REG.NO. 201724540N P

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



1 Kaki Bukit Avenue 6, Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545

Fax: 6509 5567

Website: www.chewmotor.com

& LEASING PTE LTD No.: 201718369R GST Reg No.: 201718366/05/2019

Blk 1 Kaki Bukit Ave 6 # 01-43 Singapore 417883

TPMS16 . Denise

Accident date: 15/05/2019

Estimated repair cost for vehicle no: SJS3641L HYUNDAI AVANTE 1.6 A '09

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid Dewled		\$892.00
2	2	Rear Boot Lid Hinge He New	\$48.00	\$96.00
3	1	Rear Boot Lid Emblem Logo 2 ANA		\$34.00 ~
4	1	Rear Boot Lid Avante Logo		\$34.00
5	2	Rear Boot Lid Side Reflector W	\$188.00	\$376.00
6	1	Rear Boot Lid Centre Moulding H ~~		\$182.00
7	1	Rear Boot Lid Number Plate 2		\$50.00 ⊬
8	2	Rear Boot Lid Number Plate Lamp	\$58.00	\$116.00
9	1	Rear Boot Lid Inner Lock Dond		\$108.00
10	1	Rear Boot Lid Inner Rubber H M		\$82.00 +
11	1	Rear Boot Lid Inner Trim Board 7 M		\$239.20 +
12	10	Rear Boot Lid Inner Trim Board Clip	\$6.50	\$65.00 ~
13	2	Rear Tail Lamp 6t	\$321.80	\$643.60
14	4	Rear Tail Lamp Clip ** ~	\$8.00	\$32.00
15	2	Rear Tail Lamp Panel 24	\$158.00	\$316.00 *
16	1	Rear Bumper Defed		\$487.00
17	10	Rear Bumper Clip ou	\$6.50	\$65.00 30
18	2	Rear Bumper Side Retainer	\$35.50	\$71.00
19	1	Rear Bumper Reinforcement Cycled		\$286.80
20	2	Rear Bumper Reinforcement Bracket Bent	\$66.80	\$133.60
21	5	Rear Bumper Top & Lower Bracket ***	\$38.50	\$192.50+
22	1	Rear Bumper Inner Sponge		\$110.00
23	1	Rear Bumper Lock Sensor		\$126.00 +
24	1	Rear Bumper Reverse Sensor (Special Nett)		\$350.00 200/5
25	2	Rear Fender Inner Trim Board 7 M	\$238.60	\$477.20
26	16	Rear Fender Inner Trim Board Clip ✓ ٢٨٠	\$6.50	\$104.00
27	1	Rear End Panel Repir		\$530.00 *
28	1	Rear End Panel Top Garnish Crubed		\$158.00

20		Boar Spara Tyra Banal Penis	\$795.00 X
29	1	Rear Spare Tyre Parier	
30	1	Rear Spare Tyre Panel Top Cover > + 1 New	\$178.00 X
31	1	Rear Spare Tyre Panel & End Panel Sealant Nerw	\$450.00 ×
21	1	V N	\$585.00 ×
32	1	Rear Exhaust 7	
33	2	Rear Exhaust Mounting All New \$38.20	\$76.40 ×
34	1	Rear Centre Exhaust	\$682.00

3396 Subtotal:-\$9,123.30

Labour charges

To remove & refit cushion		\$280.0060
To remove & refit rear & centre exhaust		\$380.00 🗡
To remove & refit reverse sensor		\$100,0650
To check wiring	¥ 50	\$100,00 3
Tuff kote	1480	\$150,00 40
Panel Beating		\$1,400.00 700
Spray painting		\$1,600.00 600
		44.040.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- · Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Subtotal :- \$4,010.00

\$13,133.30 Total:-

tolal: 4396.80. 4/8: 3.5/C 050aps.

Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report)

	FOLDER TRA							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Main	21 May 2019		16 May 2019 17:33 Edit Adj Rpt	S\$3,500.00 Edit Estimates	S\$3,500.00 View Rpt		Pending for S Report Cancel Case	Survey
	Main	R	eference	Claim Det	ails	Documents		Show All
CLAIM SU	BFOLDER DE	TAILS			[Created	by insurer]		
Insured:	Zero Spot	Laundry Service	e Pte Ltd, Co. Reg.	No.: 199707580W				
Main Claimant:	EZ-SWIFT	CAR RENTAL &	LEASING PTE LTD,	Co. Reg. No.: 20	1724540N			
Vehicle Rep No.:	SJS3641	L		Date of		9 09:00 - :59 hs and 2 Days From I	TA Reg Date (M	tan Yr)]
Claim Type	TP / 593	735		Policy/C Note No		MKF (Comprehensive) 01/01/2019 - 31/12/		
Vehicle Reg No. (Insured):	YP1538D			Policy No (Claiman				
				Excess:				
Repairer:	Chew Mot	or Pte Ltd (kaki	Bukit) (HQ) 1 KAKI	BUKIT AVE 6, #01	43 BLK C @ AUTO	OBAY, 417883 Kaki Bi	ukit - Tel:	
Handling Insurer:	MSIG Inst	urance (Singapo	re) Pte. Ltd. (HQ) -	Tel: +65 6827 788	8 [Handled by	Monica Chung Pei 2	then - 6594 25	52]
Adjuster:	17/05/20		Ltd (HQ) - Tel: 625	6-3561 [Handled	by XING GUO Q	IANG] [Imm.Ac	tvice due	
Adj Asg. Remarks:	AGREE ON	SJE - REQ TO ASS	SIGN LKK, Manually a	ssigned to LKK on	6/05/2019			
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Claim Documents

*SJS3641L (593735)

[YP1538D] TP EZ-SWIFT CAR RENTAL & LEASING PTE LTD

May 15 2019 9:00AM [Zero Spot Laundry Service Pte Ltd] Chew Motor Pte Ltd (kaki Bukit)

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Documents Checklist

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Page 1 of 4

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19008761/AGTD3E2

19/09/2019 Date:

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29114861MKF

Claimant Vehicle No:

SJS3641L

Insured Vehicle No: YP1538D

Date of Loss: 15/05/2019 Nature of Claim: TP

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJS3641L

Make & Model:

HYUNDAI AVANTE, 1.6 HD DOHC ABS AIRBAG

2WD (A)

Reg. Date:

13/08/2009 (Man. Year: 2009)

Engine No: Chassis No: Odometer:

KMHDU41BR9U804248

G4FC9U682477

191467 km

Claim No: 593735

Colour: Grey

Engine Capacity:

1591 cc Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

185/65 R15 Yokohama 6 mm Rear Tyre Size:

185/65 R15

Rear Right Side: Front Right Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,123.30	2,916.80	6,206.50	68.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,010.00	1,480.00	2,530.00	63.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,133.30	4,396.80	8,736.50	66.52
Approved Total (Overridden) (S\$)		3,500.00		
(S\$)	13,133.30	3,500.00	9,633.30	73.35
+ GST 7.00/7.00% (S\$)	919.33	245.00	674.33	73.35
Nett Amount (S\$)	14,052.63	3,745.00	10,307.63	73.35

INSPECTION

Date of Assignment:

16/05/2019

Date Inspected:

21/05/2019 Inspected At:

Chew Motor Pte Ltd (kaki Bukit) (HQ) 1 KAKI BUKIT AVE 6, #01-43 BLK C

@ AUTOBAY Singapore 417883

Estimated Period of Repair:

5.0 days

Manager: DENISE TAY KWEE CHENG Adjuster: XING GUO QIANG

Adjuster Report

Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Page 3 of 4

REPAIR DETAILS

Referen	ce	
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 19 Sep 2019)
Parts:	143	HYUNDAI AVANTE 1.6 HD DOHC ABS AIRBAG 2WD (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitte	d, no print-code for SJS3641L)
Validity:		ates are valid only if they contain the print code (above) on all estimate pages, running page h the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BOOT LID	Dented	892.00 F	*892.00 FL
2	2	*REAR BOOT LID HINGE	Not Necessary	96.00 F	*-FL
3	1	*REAR BOOT LID EMBLEM LOGO	Necessary	34.00 F	*34.00 FL
4	1	*REAR BOOT LID AVANTE LOGO	Necessary	34.00 F	*34.00 FL
5	2	*REAR BOOT LID SIDE REFLECTOR	Cut	376.00 F	*376.00 FL
6	1	*REAR BOOT LID CENTRE MOULDING	Not Necessary	182.00 F	*-FL
7	1	*REAR BOOT LID NUMBER PLATE	Not Necessary	50.00 F	*-FL
8	2	*REAR BOOT LID NUMBER PLATE LAMP	Not Necessary	116.00 F	*-FL
9	1	*REAR BOOT LID INNER LOCK	Damaged	108.00 F	*108.00 FL
10	1	*REAR BOOT LID INNER RUBBER	Not Necessary	82.00 F	*-FL
11	1	*REAR BOOT LID INNER TRIM BOARD	Not Necessary	239.20 F	*-FL
12	10	*REAR BOOT LID INNER TRIM BOARD CLIP	Not Necessary	65.00 F	*-FL
13	2	*REAR TAIL LAMP	Cut	643.60 F	*643.60 FL
14	4	*REAR TAIL LAMP CLIP	Not Necessary	32.00 F	*32.00 FL
15	2	*REAR TAIL LAMP PANEL	Repair	316.00 F	*-FL
16	1	*REAR BUMPER	Deformed	487.00 F	*487.00 FL
17	10	*REAR BUMPER CLIP	Necessary	65.00 F	*30.00 FL
18	2	*REAR BUMPER SIDE RETAINER	Necessary	71.00 F	*71.00 FL
19	1	*REAR BUMPER REINFORCEMENT	Cracked	286.80 F	*286.80 FL
20	2	*REAR BUMPER REINFORCEMENT BRACKET	Bent	133.60 F	*133.60 FL
21	5	*REAR BUMPER TOP & LOWER BRACKET	Not Necessary	192.50 F	*-FL
22	1	*REAR BUMPER INNER SPONGE	Cracked	110.00 F	*110.00 FL
23	1	*REAR BUMPER LOCK SENSOR	Not Necessary	126.00 F	*-FL
24	1	*REAR BUMPER REVERSE SENSOR	Damaged		*200.00 FS
25	2	*REAR FENDER INNER TRIM BOARD	Not Necessary	477.20 F	*-FL
26	16	*REAR FENDER INNER TRIM BOARD CLIP	Not Necessary	104.00 F	*-FL
27	1	*REAR END PANEL	Repair	530.00 F	*-FL
28	1	*REAR END PANEL TOP GARNISH	Cracked	158.00 F	*158.00 FL
29	1	*REAR SPARE TYRE PANEL	Repair	795.00 F	*-FL
30	1	*REAR SPARE TYRE PANEL TOP COVER	Not Necessary	178.00 F	*-FL
31	1	*REAR SPARE TYRE PANEL & END PANEL SEALANT	Not Necessary	450.00 F	*-FL
32	1	*REAR EXHAUST	Not Necessary	585.00 F	*-FL
33	2	*REAR EXHAUST MOUNTING	Not Necessary	76.40 F	*-FL
34	1	*REAR CENTRE EXHAUST	Not Necessary		*-FL
F=Fra	anchise	part. S=SpcNett. L=ListItemDisc.		-	
			Sub Total (S\$)		3,596.00
		 List Item Discount on L Items 0. 	00/20.00% (S\$)	0.00	679.20
		7	otal Parts (S\$)	9.123.30	2,916.80
		,	J.a a (04)	0,120.00	_,0 10.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & REFIT CUSHION	New	280.00	60.00
2	TO REMOVE & REFIT REAR & CENTRE EXHAUST	New	380.00	0.00
3	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	50.00
4	TO CHECK WIRING	New	100.00	30.00
5	TUFF KOTE	New	150.00	40.00
6	PANEL BEATING	New	1,400.00	700.00
7	SPRAY PAINTING	New	1,600.00	600.00
	Gross La	abour Cost (S\$)	4,010.00	1,480.00
	Report was unsubmitted	during this print-out.		

< END OF ESTIMATES >