# Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Thursday, 18 July, 2019 11:33 AM

To: Jenny Toh

Cc: Admin A; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOVLING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019

- ARRANGE SURVEY LKK REF CC4/QBE19008745/Uhb3

# Dear Jenny,

We refer to your below email and to our telephone conversation earlier.

As spoken, we will submit WP report and close file in our end for your Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Jenny Toh < jenny.toh@qbe.com> Sent: Wednesday, 17 July 2019 5:35 PM To: Shu Pei (LKKAuto) < <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: ACCIDENT INVOVLING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Our ref: VC012588

Hi Shu Pei

Third party have submitted the LOD to us directly. Kindly let us have the full set of the survey report..

### regards

# Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn **Twitter** 



From: Shu Pei (LKKAuto) < <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a>>

**Sent:** Friday, 17 May 2019 5:05 PM **To:** Jenny Toh <<u>jenny.toh@qbe.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: ACCIDENT INVOVLING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

# WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SKT 9301L at M/s Abwin Service Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

**Sent:** Thursday, 16 May 2019 4:06 PM

To: 'Jenny Toh' < <u>jenny.toh@qbe.com</u>>; assignments < <u>assignments@lkkauto.com</u>>; SUR < <u>sur@lkkauto.com</u>> Subject: RE: ACCIDENT INVOVLING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 17/5/2019.

Please provide claim number thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Thursday, 16 May, 2019 2:39 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: ACCIDENT INVOVLING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Our ref: V0019582

Dear all

Kindly survey the third party vehicle on "WP" Basis.

# regards

## Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: AbwinM9 - Yvonne Wong < <a href="mailto:yvonnewong@AbwinM9.com">yvonnewong@AbwinM9.com</a>>

**Sent:** Thursday, 16 May 2019 2:06 PM **To:** Jenny Toh <<u>jenny.toh@qbe.com</u>>

Subject: ACCIDENT INVOVLING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Hi Jenny

We like to appoint LKK Auto Consultants Pte Ltd to survey our vehicle.

Thank you

Warmest regards,



# **Yvonne Wong**Claims Department

DID +65 6713 9416

# **Abwin Service Pte Ltd**

**T** +65 6713 9400 | **F** +65 6713 9415 No. 8 Kaki Bukit Avenue 4 #07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Thursday, 16 May, 2019 10:15 AM

To: AbwinM9 - Yvonne Wong <<u>yvonnewong@AbwinM9.com</u>>

Subject: RE: ACCIDENT INVOVLING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Our ref: V0019582

# Dear Yvonne

We refer to the above captioned matter.

We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

# Appraisal Associates Pte Ltd Automobile Inspection Services KM Auto Assessors Pte Ltd LKK Auto Consultants Pte Ltd Priority Services Infiniti Appraisal Service Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

# regards

# **Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

**Twitter** 

+65 6224 6633 | +65 6477 1225

Website LinkedIn



From: AbwinM9 - Yvonne Wong <<u>yvonnewong@AbwinM9.com</u>>

**Sent:** Wednesday, 15 May 2019 5:40 PM **To:** Jenny Toh <<u>jenny.toh@qbe.com</u>>

Subject: ACCIDENT INVOVLING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Hi Motor Claims Dept

Vehicle lying at our workshop. Please give us your surveyor list.

Thank you

Warmest regards,



Yvonne Wong
Claims Department
DID +65 6713 9416

# **Abwin Service Pte Ltd**

**T** +65 6713 9400 | **F** +65 6713 9415 No. 8 Kaki Bukit Avenue 4 #07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



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