

INSURANCE

INS. CASE OWNER:

CC 4/QBE1900

8745, 11/6/19

LKK:
IDAC:

Surveyor:

MAEUS

DOI:

11/5/19

Date / Time:

16/5/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XE 4382K

Name of Insured:

STAR READY MIX P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

11/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Wong Hong Yung.

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

VC01558

Policy No.:

8-V001982-MVA

Make / Model:

MITSUBISHI

Place of Accident:

SUNGLI ROAD ST 6

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKT 9201L



INSRS:
WSP:
Tel:
Liability:
RMKS:

ABWIN



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SKT 9201L - X

XE 4382K - X

11/5/19

Send to File pass by type report TP LOB in type report.

17/5/19

QBE INSTRUCTED TO SUBMIT WP REPORT. TO CLOSE CASE.

STAGE

DATE / PIC

Non-Reporting ltr (1st)
Non-Reporting ltr (2nd)
Non-Reporting ltr (Final)
Notification ltr (if non-pickup)
Call OI
After call ltr to OI

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)
After call ltr to OI
Authorisation To Act
Release Voucher
Final Repair Bill
Car Rental Invoice
Towing Invoice
LTA / GIA
Medical Bill
PIR
Mandate/Reject Instruction
LOD
Payment Breakdown Form

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

45

SS 2150.00

(

4

days)

Reduction:

82

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

22

Repair Cost:

SS

—

Loss of Rental (LOR):

SS

—

(

—

days)

Loss of Use (LOU):

SS

—

(S

x

days)

Loss of Income (LOI):

SS

—

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

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GIA/LTA Search

SS

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Medical:

SS

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Disbursement:

SS

—

(e.g. Tow/ Independent)

Legal Cost

SS

—

Total:

SS

—

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

—

Name 1:

—

Payee 2: (Strike if N.A.)

SS

—

Name 2:

—

Payee 3: (Strike if N.A.)

SS

—

Name 3:

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format: WP REPORT

3) Survey fee: \$300.00

4) Reverse hit TP vehicle.

5) NO SETTLEMENT WP REPORT QBE WILL HANDLE SETTLEMENT

marcus

REF: ABE

ASSIGNMENT

From: Date: 17.5.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKT 9301 L
at Workshop m/s Abwin Service
of M8 Kallu Bukit Ave 4 # 07-48

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

morning

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

50k.

IDAC Accident Rpt:

Consistent? : Yes or No

QIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"WP" LTA 40976

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No. SKT 9301 L Yr Regn. 6 / 15

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA /

Make: Nissan Note c.c. 1198

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 70888 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JN / TBAE 122098/081

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Bim / STD A/Rim or

Tyre Size: F:

185 / 65 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 11/5/19

D.O.I. 17/5/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

45 \$2150 / -

Ured - \$9906.90 / 85%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + RS, GL

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$))

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

J

not Albert
near
2/58 2150
4 days
Take up to 4 days
you

ABWIN 論輝

Date : 17/05/2019
TP Vehicle No. : XE -4382-K
To : QBE INSURANCE (SINGAPORE) PTE LTD
Attn : Motor Claim Department

YVONNE
ABWIN SERVICE PTE LTD
DID:
Fax:
HP:

Owner : FA YEW CONSTRUCTION PTE LTD
NTUC INCOME INSURANCE CO-OPERATIVE LTD
Certificate No. : 5091598958-01
Vehicle No. : SKT-9301-L
Make & Model : NISSAN NOTE 1.2 (A) JN1TBAG12

Accident Date: 11/05/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
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Nett Item			
1	BONNET	654.60	20/5/19 \$780.00
10	BONNET CLIPS		11 \$60.00 X
2	BONNET HINGE		12 \$84.00 X
1	BONNET LOCK CATCH		11 \$150.00 X
1	BONNET LOCK		7m \$132.00 ✓
1	BONNET LOCK CABLE		11 \$60.00 X
1	BONNET GARNISH		cm \$105.00
1	FRONT BUMPER		12 \$980.00 X
10	FRONT BUMPER CLIPS		11 \$60.00 X
1	FRONT BUMPER REINFORCEMENT		12 \$360.00 X
2	FRONT BUMPER RETAINERS		11 \$90.00 X
10	FRONT BUMPER RETAINER CLIP		12 \$60.00 X
2	FRONT BUMPER TOW COVERS		12 \$100.00 X
1	FRONT BUMPER SPONGE		11 \$250.00 X
1	FRONT GRILLE		cm \$280.00
1	FRONT GRILLE CHROME		11 \$280.00 X
1	FRONT GRILLE EMBLEM		1m \$70.00
2	FRONT FOG LAMPS		11 \$700.00 X
2	FRONT FOG LAMP COVERS		11 \$160.00 X
1	HEADLAMP RH		11 \$1,550.00 X
1	HEADLAMP LH		11 \$1,550.00 X
10	HEADLAMP CLIPS		11 \$60.00 X
1	HEADLAMP PANEL RH		11 \$90.00 X
1	HEADLAMP PANEL LH		12 \$90.00 X
1	FRONT FENDER (RH)		12 \$550.00 X
1	FRONT FENDER LH		12 \$550.00 X
1	FRONT SUPPORT PANEL		12 \$240.00 X
1	FRONT SUPPORT PANEL TOP		11 \$350.00 X
Sub Total			\$9,791.00

Date : 17/05/2019
 TP Vehicle No. : XE-4382-K
 To : QBE INSURANCE (SINGAPORE) PTE LTD
 Attn : Motor Claim Department

YVONNE
 ABWIN SERVICE PTE LTD
 DID:
 Fax:
 HP:

Owner : FA YEW CONSTRUCTION PTE LTD
 NTUC INCOME INSURANCE CO-OPERATIVE LTD
 Certificate No. : S091598958-01
 Vehicle No. : SKT-9301-L
 Make & Model : NISSAN NOTE 1.2 (A)

Accident Date: 11/05/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	Discount 10% on Parts <i>502</i>	(\$979.10)	
		\$8,811.90	

Special Nett

1	FRONT NO PLATE WITH CASING	<i>502</i> \$65.00	<i>40</i>
	Sub Total	\$65.00	

Labour & Misc

TO CHECK HEADLAMP WIRING	\$150.00	<i>30</i>
TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT	<i>17</i> \$180.00	<i>X</i>
TO APPLY TUFF KOTE ON AFFECTED AREA.	\$150.00	<i>50</i>
TO PANEL BEATING & STRAIGHTEN ACCIDENT ALL NECESSARY ETC	\$1,500.00	<i>520</i>
TO PUTTY & SPRAY PAINT ON THE AFFECTED AREA.	\$1,200.00	<i>900</i>
Sub Total	\$3,180.00	

Sub Total \$12,056.90
 GST 7% \$843.98
 Total \$12,900.88

LKK Auto Consultants hence notify the Repairer of the following:

- To inspect & re-spray paint
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

P-1241.6
502
P-620.80
S.N 40.00
1000-1500
2160.80

Date : 17/05/2019
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 To : QBE INSURANCE (SINGAPORE) PTE LTD
 Attn : Motor Claim Department

YVONNE
 ABWIN SERVICE PTE LTD
 DID:
 Fax:
 HP:

Owner : FA YEW CONSTRUCTION PTE LTD
 NTUC INCOME INSURANCE CO-OPERATIVE LTD
 Certificate No. : 5091598958-01
 Vehicle No. : SKT-9301-L
 Make & Model : NISSAN NOTE 1.2 (A)

Accident Date: 11/05/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

Nett Item

1	BONNET	20/Ref \$780.00	✓
10	BONNET CLIPS	11 \$60.00	X
2	BONNET HINGE	12 \$84.00	X
1	BONNET LOCK CATCH	11 \$150.00	X
1	BONNET LOCK	7m \$132.00	✓
1	BONNET LOCK CABLE	11 \$60.00	X
1	BONNET GARNISH	cm \$105.00	✓
1	FRONT BUMPER	2 \$980.00	X
10	FRONT BUMPER CLIPS	11 \$60.00	X
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2	FRONT BUMPER TOW COVERS	12 \$100.00	X
1	FRONT BUMPER SPONGE	11 \$250.00	X
1	FRONT GRILLE	cm \$280.00	✓
1	FRONT GRILLE CHROME	\$280.00	?
1	FRONT GRILLE EMBLEM	1m \$70.00	✓
2	FRONT FOGLAMPS	11 \$700.00	X
2	FRONT FOGLAMP COVERS	11 \$160.00	X
1	HEADLAMP RH	\$1,550.00	?
1	HEADLAMP LH	\$1,550.00	?
10	HEADLAMP CLIPS	11 \$60.00	X
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1	FRONT FENDER (RH)	2 \$550.00	X
1	FRONT FENDER LH	2 \$550.00	X
1	FRONT SUPPORT PANEL	2 \$240.00	X
1	FRONT SUPPORT PANEL TOP	11 \$350.00	X
Sub Total		\$9,791.00	

Date : 17/05/2019
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 To : QBE INSURANCE (SINGAPORE) PTE LTD
 Attn : Motor Claim Department

YVONNE
 ABWIN SERVICE PTE LTD
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Owner : FA YEW CONSTRUCTION PTE LTD
 NTUC INCOME INSURANCE CO-OPERATIVE LTD
 Certificate No. : 5091598958-01
 Vehicle No. : SKT-9301-L
 Make & Model : NISSAN NOTE 1.2 (A)

Accident Date: 11/05/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	Discount 10% on Parts	(\$979.10)	
		\$8,811.90	

Special Nett

1 FRONT NO PLATE WITH CASING
 Sub Total

502 \$65.00 40
 \$65.00

Labour & Misc

TO CHECK HEADLAMP WIRING
 TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT
 TO APPLY TUFF KOTE ON AFFECTED AREA.
 TO PANEL BEATING & STRAIGHTEN ACCIDENT ALL NECESSARY ETC
 TO PUTTY & SPRAY PAINT ON THE AFFECTED AREA.
 Sub Total

\$150.00 30
 11 \$180.00 X
 \$150.00 50
 \$1,500.00 520
 \$1,200.00 900
 \$3,180.00

Sub Total \$12,056.90
 GST 7% \$843.98
 Total \$12,900.88

ABWIN is not liable for any liability
 the Contractor is following:
 • To ensure the vehicle is properly insured
 • To ensure the vehicle is properly surveyed
 • To ensure the vehicle is properly repaired
 • To ensure the vehicle is properly maintained
 • To ensure the vehicle is properly stored
 • To ensure the vehicle is properly disposed of
 • To ensure the vehicle is properly disposed of
 • To ensure the vehicle is properly disposed of

Acknowledged by Repairer
 Signature:
 Date:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/05/2019 19:50
Date Of Accident	11/05/2019 13:30
Exact Location Of Accident	SUNGEI KADUT ST 6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKT9301L
Insured/Policyholder	
Name Of Registered Owner	FA YEW CONSTRUCTION PTE LTD
Co Reg No	199308558H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81283121

Vehicle Particulars

Manufacturer	NISSAN
Model	NOTE-1.2 DIG-S CVT (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5091598958-01
Cover Note Number	

Driver

Name of Driver	GOVINDARAJU SURESH
NRIC No	S7863916D
Date Of Birth	18/05/1978
Occupation	INDOOR
Date Of Driving Pass	25/01/2010
Driving Experience	9 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81283121
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 801 WOODLANDS ST 81 #07-129
Postcode	730801
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE4382K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TANKER
Name of Driver	WONG HONG YONG
NRIC/Passport Number	S2114645E
Contact Number	92471391
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

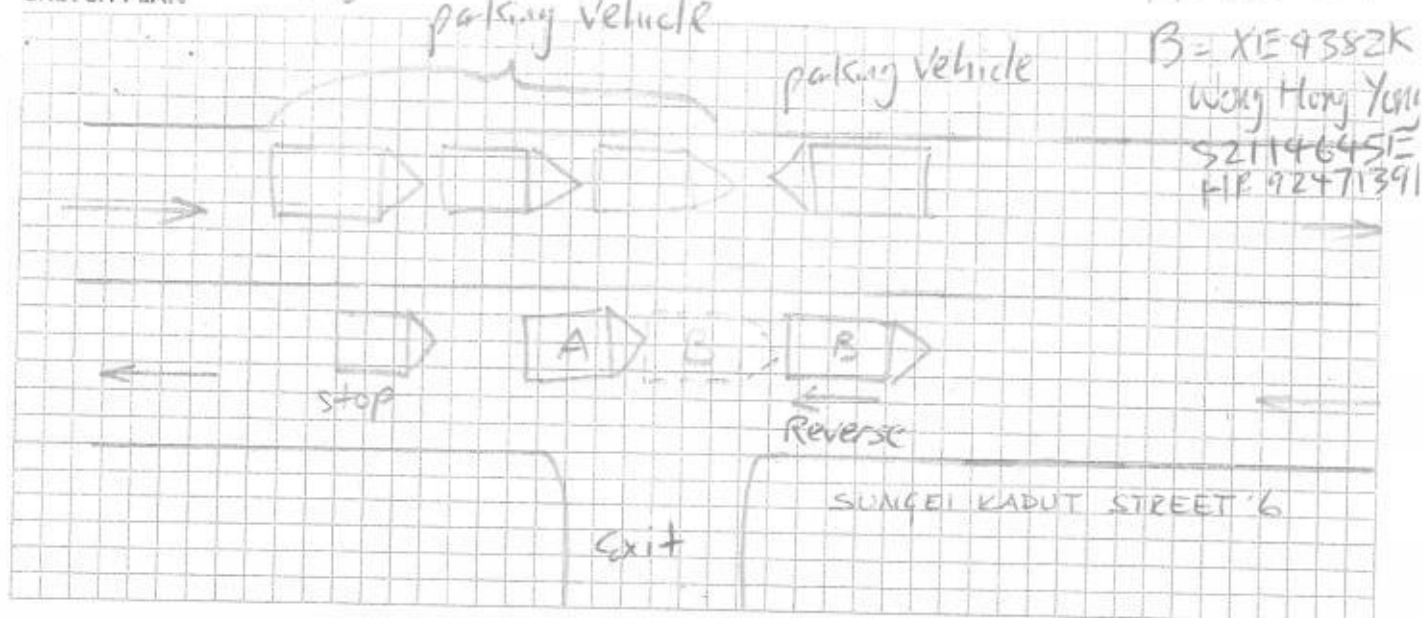


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 1/05/2019 @ 1:30PM I drive the car on the street 6 Sungei kadut, nearby the star mix concrete company. All the heavy vehicles parking on the way of my lane. Then the heavy vehicle in front of me suddenly stop & get reversed. I don't have the way to go back with reverse gear. Because one heavy vehicle behind me. So stop & continuously horn for him to stop. But he didn't & hit my car. (The video recorded)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Nivitha (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 16 May 2019 2:39 PM
To: 'assignments'
Subject: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Our ref: V0019582

Dear all

Kindly survey the third party vehicle on "WP" Basis.

regards

Jenny Toh
Senior Assistant
Claims / Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6224 6633 | +65 6477 1225
[Website](#) [LinkedIn](#) [Twitter](#)



From: AbwinM9 - Yvonne Wong <yvonne.wong@AbwinM9.com>
Sent: Thursday, 16 May 2019 2:06 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Hi Jenny

We like to appoint LKK Auto Consultants Pte Ltd to survey our vehicle.

Thank you

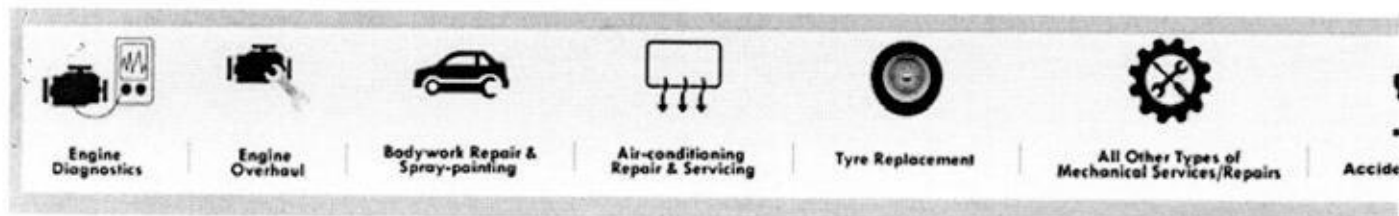
Warmest regards,



Yvonne Wong
Claims Department
DID +65 6713 9416

Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

P: Yvonne
T: 3:54 p.m.
V: lu
E: ✓



From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Thursday, 16 May, 2019 10:15 AM

To: AbwinM9 - Yvonne Wong <yvonne.wong@AbwinM9.com>

Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Our ref : V0019582

Dear Yvonne

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: AbwinM9 - Yvonne Wong <yvonnewong@AbwinM9.com>

Sent: Wednesday, 15 May 2019 5:40 PM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Hi Motor Claims Dept

Vehicle lying at our workshop. Please give us your surveyor list.

Thank you

Warmest regards,



Yvonne Wong

Claims Department

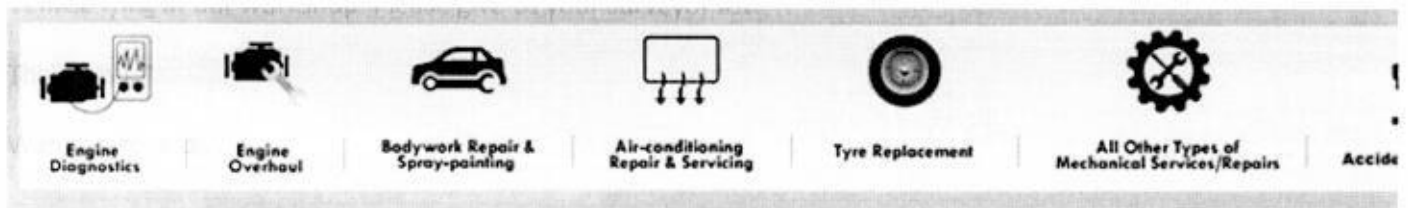
DID +65 6713 9416

Abwin Service Pte Ltd

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



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Shu Pei (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 17 May 2019 5:11 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Joy Irene (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY
Attachments: XE4382K.pdf

Our ref: VC012588

Hi Shu Pei

Kindly find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Friday, 17 May 2019 5:05 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SKT 9301L at M/s Abwin Service Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 16 May 2019 4:06 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 17/5/2019.

Please provide claim number thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Thursday, 16 May, 2019 2:39 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Our ref: V0019582

Dear all

Kindly survey the third party vehicle on "WP" Basis.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

www.qbe.com | jenny.toh@qbe.com | www.qbe.com



From: AbwinM9 - Yvonne Wong <yvonne.wong@AbwinM9.com>

Sent: Thursday, 16 May 2019 2:06 PM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Hi Jenny

We like to appoint LKK Auto Consultants Pte Ltd to survey our vehicle.

Thank you

Warmest regards,



Yvonne Wong

Claims Department

DID +65 6713 9416

Abwin Service Pte Ltd

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



Engine
Diagnostics



Engine
Overhaul



Bodywork Repair &
Spray-painting



Air-conditioning
Repair & Servicing



Tyre Replacement



All Other Types of
Mechanical Services/Repairs



Accident Claim

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Thursday, 16 May, 2019 10:15 AM

To: AbwinM9 - Yvonne Wong <yvonne.wong@AbwinM9.com>

Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Our ref : V0019582

Dear Yvonne

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services

KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: AbwinM9 - Yvonne Wong <yvonnewong@AbwinM9.com>

Sent: Wednesday, 15 May 2019 5:40 PM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Hi Motor Claims Dept

Vehicle lying at our workshop. Please give us your surveyor list.

Thank you

Warmest regards,



Yvonne Wong

Claims Department

DID +65 6713 9416

Abwin Service Pte Ltd

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



Engine
Diagnostics



Engine
Overhaul



Bodywork Repair &
Spray-painting



Air-conditioning
Repair & Servicing



Tyre Replacement



All Other Types of
Mechanical Services/Repairs



Accident Cl

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This email has been checked for viruses by AVG antivirus software.
www.avg.com

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Your Ref:
Our Ref: AC19060009

11/06/2019

J

QBE INSURANCE (SINGAPORE) PTE LTD
1 RAFFLES QUAY
#29-10 SOUTH TOWER
SINGAPORE 048583
Attn: Motor Claims Department

Dear Sirs,

ACCIDENT ON 11/05/2019 INVOLVING SKT-9301-L & XE -4382-K SUNGEI KADUT ST 6

We are authorised repair workshop for the owner of vehicle, SKT-9301-L, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, XE -4382-K, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$2,300.50
2. 8 days Car Rental x \$120.00	\$960.00
3. Loss of Use (0 x \$0.00)	-
4. Survey Fees	-
5. LTA Fees	\$2.00
6. TP/GIA Fees	-
7. Medical Fees	-
8. Others	-
(E&OE)	\$3,262.50

We enclose the following documents to support the claims:-

- | | | | |
|--|---|--|--|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Power of Attorney | <input type="checkbox"/> Medical Bill |
| <input type="checkbox"/> Surveyor Report | <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Car Rental Bill | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Coloured Photographs | <input type="checkbox"/> Insurance Certificate | <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,
ABWIN SERVICE PTE LTD

YVONNE

Claims Department

E-mail: yvonnewong@abwinm9.com

DID:

TAX INVOICE**INV19060014****To:** QBE INSURANCE (SINGAPORE) PTE LTD
1 RAFFLES QUAY
#29-10 SOUTH TOWER
SINGAPORE 048583**Date:** 11/06/2019
Vehicle No.: SKT-9301-L
Make: NISSAN
Model: NOTE 1.2 (A)**Attention:****Date of Accident:** 11/05/2019

S/N	DESCRIPTION	QTY	AMOUNT (\$S)
1	BEING SUCCESSFUL CLAIM FOR VEHICLE NO. SKT-9301-L ACCIDENT ON 11/05/2019 AS FOLLOWS :-		
2	REPAIR COSTS	1.000	\$2,150.00

SUB TOTAL \$2,150.00
7% GST \$150.50
TOTAL \$2,300.50

Remarks:

Payment by cheque should be crossed and made payable to **ABWIN SERVICE PTE LTD.**

For ABWIN SERVICE PTE LTD





WIN WIN RENT-A-CAR PTE LTD

Invoice

SKT9301L
FA YEW CONSTRUCTION PTE LTD
C/O ABWIN SERVICE PTE LTD

Invoice No : WPLIN0003186
Invoice Date : 23/5/2019
Due Date : 23/5/2019
VHA No : 3632
Referral ID : A002

Description :	Amount
Rental for 8 Day/s @ \$120 per Day \$	960.00

Vehicle No : SLG2840A

Vehicle Description : Honda Fit 1.3A

Rental Period : 15/05/2019 to 23/05/2019

Total Amount Payable : \$ 960.00

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: 3632

Invoice No: WPLIN 3186

Hirer's Vehicle No :

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) GOVINDARAJU SURESH

NRIC / FIN No: 578639160

Address (Res): 61K 8-01 WOODLANDS ST 81

07-129 3 (730801)

Name & Address of Employer: FA YEW CONSTRUCTION

PTE LTD

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth: 18/5/78

Tel: (O) (R) HP: 81283121

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) H/P:

VEHICLE CHECK LIST

INDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES



RIGHT



FRONT



TOP



LEFT

REAR

MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: SLG2840A Replace Veh No: ST930

Mileage Out: 21867 Mileage Out:

Make & Model: Honda Fit Auto / Manual

Out : Date 15/05/2019 Time: 1400

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$ 2000

CHARGES

Daily 8 @ \$ 120 per day \$ 960

Weekly @ \$ per week

Monthly @ \$ per month

Hours @ \$ per hour

Extension @ \$

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
03/5/19	1835	32277			

Date:

31/6/19

From:

Fa Yew Construction Pte Ltd
(Name of Policyholder)

My Vehicle No.:

SKT9301L

Other Vehicles:

XE 4382K

Accident Date:

11/5/19

Location:

Sungei Kadut s+6

LETTER OF AUTHORISATION

To:

QBE Insurance (S) Pte Ltd

(Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

I have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds of my claims to ABWIN SERVICE PTE LTD.

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

I further confirmed and accept that:

- i) I will indemnify & keep Abwin Service Pte Ltd indemnified in connection with or arising from the claim and under no circumstances that will hold Abwin Service Pte Ltd liable for any losses or damages of whatever nature arising from or in connection with the claim;
- ii) Abwin Service Pte Ltd does not guarantee and never represented that the Insurer & or Third Party will fully indemnify me for the damage and/or the repair costs and that I shall continue to be liable to Abwin Service for the whole repair costs.

Policyholder's Signature / Company's Stamp (if applicable)

Name:

Fa Yew Construction Pte Ltd

NRIC No./ROC No.:

199308558H

Designation:

Witness's Signature

Name:

Yvonne Wong

NRIC No.:

57309076H



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-075714

Date of Request: 13/05/2019

Your Ref No:

Online Purchase

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date 13/05/2019
Enquiry By Wong Yin Cheng, Yvonne
Vehicle No. XE4382K
Accident Date 11/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XE4382K	QBE Insurance (Singapore) Pte Ltd	25/09/2018-23/09/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-075714

Date of Request: 13/05/2019

Your Ref No:

Online Purchase

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date: 13/05/2019
Enquiry By: Wong Yin Cheng, Yvonne
TP Vehicle No.: XE4382K
Accident Date: 11/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE19008745/Ugb3

09 JULY 2019

**STAR READY MIX PTE LTD
49 SUNGEI KADUT ST 6
SINGAPORE 728874**

Dear Sir/Madam,

ACCIDENT INVOLVING XE 4382K AND SKT 9301L ON 11/05/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (QBE Insurance (Singapore) Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SKT 9301L**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: cs-a@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 18 July, 2019 11:33 AM
To: Jenny Toh
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019
- ARRANGE SURVEY LKK REF CC4/QBE19008745/Uhb3

Dear Jenny,

We refer to your below email and to our telephone conversation earlier.

As spoken, we will submit WP report and close file in our end for your Thank you.

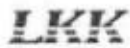
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 17 July 2019 5:35 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Our ref: VC012588

Hi Shu Pei

Third party have submitted the LOD to us directly. Kindly let us have the full set of the survey report..

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Friday, 17 May 2019 5:05 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SKT 9301L at M/s Abwin Service Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 16 May 2019 4:06 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKT9301L & YOUR INSURED: XE4382K DOA: 11/05/2019 - ARRANGE SURVEY

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 17/5/2019.

Please provide claim number thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Thursday, 16 May, 2019 2:39 PM



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE19008745/Uhb3s2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 24-07-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XE 4382K	Veh. Inspected	SKT 9301L
Policy No.	8-V0019582-MVA	Coverage (\$)	0.00
Claim No.	VC012588	Excess (\$)	0.00
Assign From	JENNY TOH	Assign Date	16/05/2019

2. Vehicle Particulars & Condition

Make & Model	NISSAN NOTE (A)	c.c	1198
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JN1TBAE12Z0981081	Colour	RED
Odometer	70888	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65R15	CONTINENTAL	6 mm
L/H Front Tyre	185/65R15	CONTINENTAL	6 mm
R/H Rear Tyre	185/65R15	CONTINENTAL	6 mm
L/H Rear Tyre	185/65R15	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/05/2019	Inspection Date	17/05/2019
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 9301L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BONNET	DENTED / BENT	780.00	654.60
10	BONNET CLIPS	NOT NECESSARY	60.00	-
2	BONNET HINGE	NOT NECESSARY	84.00	-
1	BONNET LOCK CATCH	NOT NECESSARY	150.00	-
1	BONNET LOCK	TWISTED	132.00	132.00
1	BONNET LOCK CABLE	NOT NECESSARY	60.00	-
1	BONNET GARNISH	CRACKED	105.00	105.00
1	FRONT BUMPER	TO REPAIR SEE LABOUR	980.00	-
10	FRONT BUMPER CLIPS	NOT NECESSARY	60.00	-
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	360.00	-
2	FRONT BUMPER RETAINERS	NOT NECESSARY	90.00	-
10	FRONT BUMPER RETAINER CLIP	NOT NECESSARY	60.00	-
2	FRONT BUMPER TOW COVERS	NOT NECESSARY	100.00	-
1	FRONT BUMPER SPONGE	NOT NECESSARY	250.00	-
1	FRONT GRILLE	CRACKED	280.00	280.00
1	FRONT GRILLE CHROME	NOT NECESSARY	280.00	-
1	FRONT GRILLE EMBLEM	NECESSARY	70.00	70.00
2	FRONT FOGLAMPS	NOT NECESSARY	700.00	-
2	FRONT FOGLAMP COVERS	NOT NECESSARY	160.00	-
1	HEADLAMP RH	NOT NECESSARY	1,550.00	-
1	HEADLAMP LH	NOT NECESSARY	1,550.00	-
10	HEADLAMP CLIPS	NOT NECESSARY	60.00	-
1	HEADLAMP PANEL RH	NOT NECESSARY	90.00	-
1	HEADLAMP PANEL LH	TO REPAIR SEE LABOUR	90.00	-
1	FRONT FENDER (RH)	TO REPAIR SEE LABOUR	550.00	-
1	FRONT FENDER LH	TO REPAIR SEE LABOUR	550.00	-
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	240.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT SUPPORT PANEL TOP	NOT NECESSARY	350.00	-
	LESS 10% DISCOUNT		-979.10	-
	LESS 50% DISCOUNT		-	-620.80
			8,811.90	620.80
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NO PLATE WITH CASING (SN)	SCRATCHED	65.00	40.00
			65.00	40.00
	<u>LABOUR</u>			
	TO CHECK HEADLAMP WIRING.		150.00	30.00
	TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT.	NOT NECESSARY	180.00	-
	TO APPLY TUFF KOTE ON AFFECTED AREA.		150.00	50.00
	TO PANEL BEATING & STRAIGHTEN ACCIDENT ALL NECESSARY ETC. INCLUSIVE OF THE REPAIR OF FRONT BUMPER, HEADLAMP PANEL LH, FRONT FENDER (RH), FRONT FENDER LH AND FRONT SUPPORT PANEL.		1,500.00	520.00
	TO PUTTY & SPRAY PAINT ON THE AFFECTED AREA.		1,200.00	900.00
			3,180.00	1,500.00
GRAND TOTAL			12,056.90	2,160.80
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,150.00

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CHUA KANG SENG

Licensed Appraiser

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