

15/5/2019

INS. CASE OWNER:

CC³ /CTI1900

8729, K2963

LKK:

IDAC:

Surveyor:

Edwin

DOI:

ASSIGNMENT

15/5/19

Date / Time:

15/5/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

YK 9850.

Claim No. :

Name of Insured :

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :\$

D.O.A.:

14/5/19

Place of Accident :

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SHC 929K



INSRS:

WSP:

Tel :

Liability :

RMKS:

COBE

W



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time	STAGE	DATE / PIC	
SHC 929K YK 9850 - 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19 14/5/19	Non-Reporting ltr (1st):		
	Non-Reporting ltr (2nd):		
	Non-Reporting ltr (Final):		
	Notification ltr (if non-pickup):		
	Call OI:		
	After call ltr to OI:		
	Documentation Check List:	Handler Typist	
	Notification ltr (if non-pickup)	☐	☐
	After call ltr to OI:	☐	☐
	Authorisation To Act:	☐	☐
	Release Voucher:	☐	☐
	Final Repair Bill:	☐	☐
	Car Rental Invoice:	☐	☐
	Towing Invoice	☐	☐
	LTA / GIA :	☐	☐
Medical Bill:	☐	☐	
PIR:	☐	☐	
Mandate/Reject Instruction:	☐	☐	
LOD	☐	☐	
Payment Breakdown Form:	☐	☐	
Post-Repair Photos:	☐	☐	
Others:	☐	☐	

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	\$	(days) Reduction:	%
Email ☐		Call ☐	
FINAL SETTLEMENT Date/Time:		Confirm with:	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :	
Repair Cost:	\$		
Loss of Rental (LOR):	\$	(days)	
Loss of Use (LOU):	\$	(\$ x days)	
Loss of Income (LOI):	\$	(\$ x days)	
LOR only ☐	LOU only ☐	LOR + LOU ☐	LOR + LO ☐
[Tick only one]			
GIA/LTA Search	\$		
Medical:	\$		
Disbursement:	\$	(e.g. Tow/ Independent)	
Legal Cost	\$		
Total:	\$	Global Sum \$:	
FINAL PAYMENT Date/Time:		Confirm with:	
Email ☐		Call ☐	
Payee 1:	\$	Name 1:	
Payee 2: (Strike if N.A.)	\$	Name 2:	
Payee 3: (Strike if N.A.)	\$	Name 3:	

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspected Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time	Action / Instruction

Veh No: SHC 929K Yr Regn: 10 Oct, 2013
 Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /
 Truck / Trailer or
 Make: Maruti Suzuki C.C. 2143
 Colour: White A/C: Ins / Std / NI / NA
 Sp. Reading: 726276 T/Radio: Ins / Std / NI / NA
 Eng/No: _____
 C/No: WDF63981323801650
 Gen. Cond: Good / Gr / Poor / Burnt
 Steering: Inor Gr / Jammed / Leaked / Burnt or
 Brake: Inor Gr / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / Rim or
 Tyre Size: F: 225 / 60 R 16C
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Hayabusa
 Front _____ Rear _____
 R/Bal. 7 mm R/Bal. 7 mm
 L/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 14/5/19 D.O.I. 15/5/19
 Survey held at CPAE (Loyang)
 Des. of Damages: Frl / Rear / O/S / N/S / U/C / Rooftop or
Front
 The U/C / Chassis frame / Body Structure affected due to collision.

CTE

Date/Time, File Pass to? ☐ : Prel. Report
☐ : Final Report
 1) _____
 Date/Time, File Return to? _____

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)
☐ : Interview (\$ _____)
☐ : Tech. Insp (\$ _____)
☐ : Other (\$ _____)

Survey Fee:	_____
Transportation:	_____
\$ + RS \$	_____
Photos	_____
Others	_____
TOTAL	_____

Workshops

A member of COMFORTDELGRO

Date/Time: 15.05.2019 13:14 Page : 1

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order: 3922724

JC NO.: 305295824

STOMER

MS CITYCAB PTE LTD
STOMER NO. 7010070
DRESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65551188 (O)
(P)

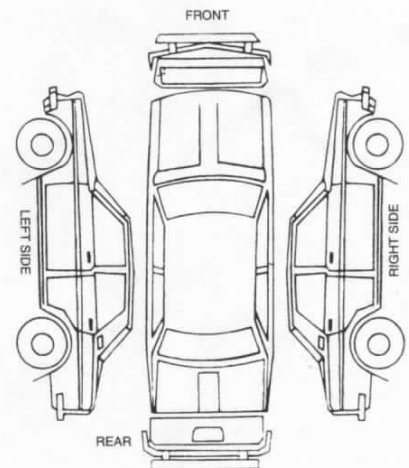
COUNT CARD NO.

REGN NO.: SHC 929K	MILEAGE
MAKE : MERCEDES BENZ	FUEL E.....1/2.....F
MODEL VIANO CDI 2.2L	DATE/TIME IN 14.05.2019 14:45
YR OF MANU. 10.10.2013	TARGET DATE
CHASSIS CODE WDF63981323801650	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 14.05.2019
NATURE: 3P 14.05.19/B

S/NO LABOR CODE DESCRIPTION



CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

owledge Slip

Exit Pass

Vehicle No.: **SHC 929K** **FZ CHINA**

Vehicle No.: **SHC 929K**

Signature/Date

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition								
1. Date: <u>14/5/19</u> Time Received: <u>14:44</u>		3. Vehicle Type: ☐ Private ☒ Taxi (CTPL/CCRL) ☐ Fleet ☒ STK (Boon Lay) <u>Boon Lay Drive</u>						
2. ☐ New ☐ SPARK Kakis Name of Customer : <u>Leng Say Boon</u> Contact No. : <u>91828353</u> Vehicle No. : <u>SHC 929 K</u> Make / Model / Colour : Email :		4. Type of Towing: ☐ Normal Tow ☒ King Dolly ☐ Flat Bed ☐ Crane-up						
7. Location: <u>190 Boon Lay Dr</u>		8. Vehicle Tow - In Workshop: ☐ Smoky Exhaust ☐ Wheel Jammed ☐ Overheating ☐ Steering Faulty ☐ Brake Faulty ☐ Alternator Faulty ☒ Starting Problem ☐ Loss Power ☐ Accident ☐ Engine Stalled ☐ Return Taxi <u>Front got sound can't start</u>						
9. Preferred Workshop: ☐ Braddell ☐ Loyang ☐ Pandan ☐ Sin Ming ☒ Sungei Kadut ☐ Ubi ☐ Senoko ☐ Komoco (UBI / Leng Kee) ☐ Cycle & Carriage (PD) ☐ Others:		11. Radio / CD Player ☐ OK ☐ Faulty ☐ Not tested						
10. Odometer Reading <u>being loaded onto the dolly for breakdown</u> Fuel Level <u>breakdown</u> <table border="1"> <tr> <td>F</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>E</td> </tr> </table>		F	1/4	1/2	3/4	E		
F	1/4	1/2	3/4	E				
Job Attended								
12. Tow Truck / Recovery Van : ☒ VRS ☐ QA ☐ GAO ☐ TZ ☐ YISHUN ☐ OTHERS Name of Driver : <u>114 Lei</u> Vehicle No. : <u>YK985D</u> Time Dispatch : <u>14:44</u> Time of Arrival : <u>15:20</u> Time Completed : <u>16:20</u>		TOWING Signature of Customer <u>hi</u>						
Cash Invoice Details (if applicable)								
13. Cash Invoice No. :								
Customer Acknowledgement								
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.								
<u>14/5/19</u> Date		<u>16:20</u> Time						
Signature of Customer <u>hi</u>								
14. WORKSHOP								
Name of Attending Staff/Guard		Date & Time of Arrival						
		Signature of Attending Staff/Guard						