

Vic (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 12 March, 2020 11:22 AM
To: Vic (LKKAUTO)
Cc: Admin-D (LKKAUTO); Albert Chua; Alfred Toh
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLE6711Z (OI : CTI - SNM19D202109) AND SJP7911Y (TP : LKK REF - CC6/CTI19008724/Uhb3) on 08.05.2019 / our ref: SNM19D202109

Our reference: SNM19D202109C02/ SJP7911Y/Chngpw

Dear LKK

We agreed with your proposed amount \$8732.00.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 9 October 2019 10:10 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLE6711Z (OI : CTI - SNM19D202109) AND SJP7911Y (TP : LKK REF - CC6/CTI19008724/Uhb3) on 08.05.2019 / our ref: SNM19D202109

CTI REF – SNM19D202109

LKK REF – CC6/CTI19008724/Uhb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJP 7911Y (OI) AND SLE 6711Z (TP) ON 08/05/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

A letter was sent out to the Insured to notify TP claim and NCD issues. No feedback received till date.

As such, in view of MCF and BOLA 27, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 25,925.56	\$ 8,132.00
Loss of Rental (\$100 x 6 days)	\$ 600.00	\$ 600.00
TOTAL	\$ 26,525.56	\$ 8,732.00

TP VEHICLE DETAILS:

MARKET VALUE : \$ 65,000.00 (est)

LTA REBATE : \$ 37,532.00 (est)

NETT VALUE : \$ 27,468.00 (est)

Breakdown of days is as follows:

Recommended Days	7 days
TOTAL CLAIMED DAYS	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

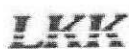
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Wednesday, 28 August, 2019 4:35 PM

To: Chong Boon Sen

Cc: Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh

Subject: RE: Direct Settlement - Accident Involving SLE6711Z (OI : CTI - SNM19D202109) AND SJP7911Y (TP : LKK REF - CC6/CTI19008724/Uhb3) on 08.05.2019 / our ref: SNM19D202109

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, 21 May, 2019 9:40 AM

To: Shu Pei (LKKAuto)

Cc: Admin A; Joy Irene (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SLE6711Z (OI : CTI - TBA) AND SJP7911Y (TP : LKK REF - CC6/CTI19008724/Ujb3) on 08.05.2019 / our ref: SNM19D202109

Dear Shu Pei,

Insured report and our reference.

Think the OI CTI car plate is wrong.

Pls refer to attached report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Friday, 17 May, 2019 5:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLE6711Z (OI : CTI - TBA) AND SJP7911Y (TP : LKK REF - CC6/CTI19008724/Ujb3) on 08.05.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLE 6711Z at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 9 October, 2019 10:10 AM
To: Chong Boon Sen
Cc: Admin A; Claims Dept of CTI; Alfred Toh; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLE6711Z (OI : CTI - SNM19D202109) AND SJP7911Y (TP : LKK REF - CC6/CTI19008724/Uhb3) on 08.05.2019 / our ref: SNM19D202109
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf

CTI REF – SNM19D202109
LKK REF – CC6/CTI19008724/Uhb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJP 7911Y (OI) AND SLE 6711Z (TP) ON 08/05/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

A letter was sent out to the Insured to notify TP claim and NCD issues. No feedback received till date.

As such, in view of MCF and BOLA 27, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 25,925.56	\$ 8,132.00
Loss of Rental (\$100 x 6 days)	\$ 600.00	\$ 600.00
TOTAL	\$ 26,525.56	\$ 8,732.00

TP VEHICLE DETAILS:

MARKET VALUE : \$ 65,000.00 (est)
LTA REBATE : \$ 37,532.00 (est)
NETT VALUE : \$ 27,468.00 (est)

Breakdown of days is as follows:

Recommended Days	7 days
TOTAL CLAIMED DAYS	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 30.05.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLE 6711Z / SJP 7911Y ON 08.05.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SLE 6711Z**, which was involved in the captioned accident with your insured vehicle no: **SJP 7911Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,132.00
2) Loss of Rental	\$ 600.00
	<u>\$ 8,732.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|---------------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) Letter of Authorisation, etc | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19008724/Uhb3

28 AUGUST 2019

LENTOR AMBULANCE PTE LTD
51 LENTOR AVENUE
SINGAPORE 786876

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 7911Y AND SLE 6711Z ON 08/05/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLE 6711Z against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
MOB: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 15.05.2019

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLE 6711Z / SSP 7911Y

ALONG PIE towards tuas near clementi exit

ON 08.05.2019

I/We, Rohaiza Binte Alap

of (NRIC No./ROC No.) S7500855D

of 483 yie chu kang road #05-15 Singapore 787057

owner of vehicle no. SLE 6711Z in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SLE 6711Z at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : ROHAIZA BINTE ALAP

h
*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1809301801 Claim No : SNM19D202109C02/ SJP7911Y/Chngpw
Claimant : ROHAIZA BINTE ALAP
Amount : S\$8,732.00
SINGAPORE DOLLARS EIGHT THOUSAND SEVEN HUNDRED THIRTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLE 6711Z
Insured Vehicle No. : SJP 7911Y

Date of Loss : 08.05.2019
Place of Accident : PIE TOWARDS JURONG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LENTOR AMBULANCE PTE LTD
Driver Name : MOHAMED SAMSUDIN BIN PAIMAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	8,132.00
(3) Loss of Use/Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 8,732.00

Claimant Name : Rohaiza Binte Alap NRIC No : S750855D

Signature :  Date : 23/03/2020

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21085

Date : 30.05.2019

Vehicle No : SLE 6711Z

Make/Model : TOYOTA SIENTA

Chassis/Eng# :

Accident Date : 08.05.2019

Claim No :

Reference : 0519 -21085

Policy No :

	Amount
To proceed on lump sum repair	S\$ 7600.00

E. & O. E.

Total : S\$ 7600.00

GST @ 7% : S\$ 532.00

Amount Due : **S\$ 8132.00**


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ROHAIZA BINTE ALAP

Invoice : DCR-2019-05-12

Date : 21.05.2019

Agreement No : 20698

Payment Term: : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7631Z</u> (0519-21085)	\$ 600.00
Rental Period from <u>15.05.2019</u> to <u>21.05.2019</u> .	
E. & O. E.	Total \$ <u><u>600.00</u></u>

XIAO QIAN

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20698

Name Rohaiza Binte Alap (S7500855D)			REG. No.		MAKE MODEL:								
ADDRESS			SLH7631Z		DIESEL		PETROL		E	1/4	1/2	3/4	F
			KM IN		DATE & TIME IN								
			KM OUT		DATE & TIME OUT								
			KM DRIVEN		TIME USED								
NAMED DRIVER Mokhtar Bin Ariff													
DRIVING LICENCE NO S1110038D			DATE OF EXPIRY			PLACE OF ISSUE			HOURS		@S\$		
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			6 DAYS		@S\$ 100		\$600
ADD NAMED DRIVER									WEEKS		@S\$		
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			MONTHS		@S\$		
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL \$600		
IMPORTANT NOTES:													
This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.													
Vehicle return during office hour only. No Service on Public Holiday and Sunday.													
EXCESS:													
*Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200													
ADDITIONAL CONDITIONS:													
* Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$S1,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$S2,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.													
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.													
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.													
SIGNED BY THE PARTIES HERETO ON THE DAY OF													
													
													
X DYNAMIC CAR RENTAL X RENTER'S/DRIVER'S SIGNATURE													