

ASS. REC. BY:

REF: CS/FWD190087131 Etd352

Special Instruction:

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Josey Loh

of FWD

Date/Time: 16.5.19 15.12 PM

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SKW 5380T

Insured:

at Workshop m/s SME motor

Tel:

67476106

of 1 Kaki Bukit Ave 6 #02-15

Policy No: PNPV2018-00013112

Claim No:

12 01900013098

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A. 14.5.2019

(Client's Record)

CA (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 16.5.19

Person Contacted:

Jenny

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKW 5380T - NA/INC19008636/24 D.O.A. - 14/05/2019
17/5-	Revert via menmen.
17/5 @ 12:14pm	re authorise repair by Lionel Tan.
17/5 @ 12:21pm	Inform. authorise repair Jacob excess \$500/-.
	Part by Part \$6804 (Red: 655; 8%)

ASSIGNMENT

From

Date:

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/v:

at

Insured

Policy No

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days Res.: Yes or No

Lump Sum:

% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No **SKW 5389T**

Yt Regn. **2/11/15**

Type: **M. Car** / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Honda Vezel 1.5X**

cc **1496**

Colour

Blue

A/C Insured / Std / NI / N

Sp. Reading

98921

T/Radio: Insured / Std / NI / N.

Eng/No:

Ci/No: **RU11104726**

Gen. Cond: **Good** / Fair / Poor / Burnt

Steering: **In order** / Jammed / Leaked / Burnt or

Brake: **In order** / Jammed / Leaked / Burnt or

Modl: **Nil** / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS: **DUN** / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

14/5/19

D.O.A.

16/5/19

Survey held at

SME

Des. of Damages: Frl / Rear **O/S** / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

MV - 63K

Steve

Any wheel alignment check reading?

RECEIVED 19 JUN 2019

Date/Time, File Pass to?

19/6 Typeret

Date/Time, File Return to?

21

Report Format:

Lump Sum / 1/3

☐

Prell. Report

☒

Final Report

Days Of Repair:

7

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Week end (\$

Survey Fee:

Transportation

3 + R. 21

Printer

1.1000

1.1000

1.1000

200

80

50

10

310

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 May 2019 Sendback Est	16 May 2019 12:58 S\$6,452.00	16 May 2019 15:12 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

Insured:	ZHANG JUN HONG, ID: S2646652J, Tel: +6581831229, Email: NOEMAIL		
Vehicle Reg. No.:	SKW5380T	Date of Loss:	14/05/2019 19:00 - :59 [42 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900013098	Policy/Cover Note No.:	PNPV2018-00013112 (Comprehensive)
		Excess:	S\$500.00
Repairer:	SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 28/05/2019]		
Driver/Custodian:	ZHANG JUN HONG (55 / Male), NRIC: S2646652J, Tel: +6581831229 Email: NOEMAIL		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS
[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

SKW5380T (1201900013098)

OD

May 14 2019 7:00PM

[ZHANG JUN HONG]

SME Motor Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 17/05/2019 12:14 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5697.00) - SKW5380T - Claim Handler: Josey Loh

Approved:5697.00.

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 13 June 2019 9:25 AM
To: ying@smemotor.com.sg; SUR
Subject: RE: skw5380t pending for finalise

Dear Ying,

Confirm final at \$6,872/- , 7days.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ying@smemotor.com.sg <ying@smemotor.com.sg>
Sent: Thursday, 13 June 2019 9:18 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: skw5380t pending for finalise

Hi Denise,

Please add in the supplementary
Parts: \$975
labour \$100
hence amount will be \$6,872.

Kindly re-check and confirm.

thanks & regards
ying

From: Denise Tay (LKKAUTO)
Sent: Thursday, June 13, 2019 8:58 AM
To: ying@smemotor.com.sg ; SUR
Subject: RE: skw5380t pending for finalise

Dear Yin,

Base on my calculation,

Parts: 3682
Sn: 175
Labour: 1940
Total: 6772

Please check and confirm

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 17 May 2019

Preliminary Advice

Vehicle No	: SKW5380T	Accident Date	: 14/05/2019
Make	: HONDA VEZEL	Policy No.	: PNPV2018-00013112
Assignment Date	: 16/05/2019	Excess	: S\$500.00
Date of Inspection	: 16/05/2019	Est. Duration of Repair	: 7.00
Inspection At	: SME MOTOR PTE LTD (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-15, AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,452.00
Revised Amount	:S\$	5,177.00
Check Items (Estimated)	:S\$	520.00
Total	:S\$	5,697.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	63,000.00
COE / PARF Rebate	:S\$	44,287.00
Salvage Value	:S\$	
Margin for Repair	:S\$	18,713.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/05/2019 16:10
Date Of Accident	14/05/2019 19:00
Exact Location Of Accident	TAMPINES INDUSTRIAL AVE 5
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW5380T
Insured/Policyholder	
Name Of Registered Owner	ZHANG JUN HONG
NRIC No	S2646652J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81831229
Alternative Phone No	OFFICE-81831229

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00013112
Cover Note Number	

Driver

Name of Driver	ZHANG JUN HONG
NRIC No	S2646652J
Date Of Birth	04/03/1964
Occupation	INDOOR
Date Of Driving Pass	08/03/2001
Driving Experience	18 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81831229
Fax Number	
Contact Number	OFFICE-81831229
Email Address	NOEMAIL

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

INCIDENT REPORT

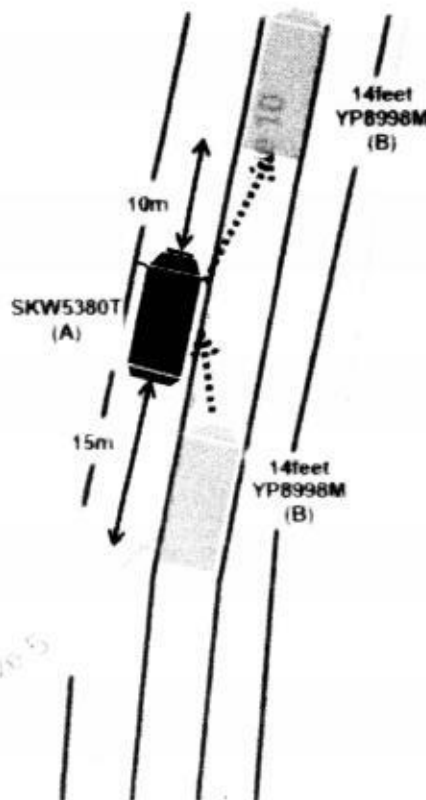
Venue – Junction of Tampines Industrial Avenue 5 and Tampines Avenue 10

Date of Incident – 14-May-2019

Time of Incident – 07:00PM

Brief Description of Incident:

I, Zhang Jun Hong, NRIC NO.-S26466521J, was driving the vehicle (A), HONDA VEZEL – SKW 5380 T at about 07:00PM leaving the work site by taking the traffic road started from Tampines Industrial Crescent to Tampines Industrial Avenue 5 heading Tampines Avenue 10 accordingly. When I reach to the junction of Tampines Industrial Avenue 5 and Tampines Avenue 10, I stopped my vehicle and looked to the traffic from the other side, Tampines Avenue 10. Hence the timing was safe enough, I turned left to the first lane (Left Side) of Tampines Avenue 10. When my vehicle was in the straight position in the first lane about 15m away from the junction, the 14feet vehicle (B), YP 8998M driven by Deivasigamani Ashok Kumar, FIN NO.-G2100601M employed under K&V Builders and Construction Pte Ltd, suddenly approached to my lane from the second lane without signal and knocked to the right side of my vehicle. Once it was happened, I immediately stopped my vehicle and the 14 feet vehicle stopped about 10m in front of my vehicle. When I check my vehicle, I discovered that the right side behind portions were scratched, right side mirror was dropped, right side tire was punctured and right side bumper, door and engine cover were seriously damaged.



INCIDENT LAYOUT PLAN

[Handwritten signature]
S26466521J Zhang Jun Hong

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6652J
Vehicle Details	
Vehicle No.:	SKW5380T
Vehicle to be Exported:	No
Intended Deregistration Date:	16 May 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X A
Primary Colour:	Blue
Manufacturing Year:	2015
Engine No.:	L15B4024730
Chassis No.:	RU11104726
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$19,718.00
Original Registration Date:	02 Nov 2015
First Registration Date:	02 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$9,718.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Nov 2025
PARF Rebate Amount:	\$7,288.00
Intended COE Rebate Details	
COE Expiry Date:	01 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,301.00
COE Rebate Amount:	\$37,015.00
Total Rebate Amount:	\$44,303.00

The information contained herein is correct as at 16 May 2019

OK

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, Singapore 417883

Tel: 6747 6106 (6 Lines) Fax: 6744 2368

Email: service@smemotor.com.sg Website: www.smemotor.com.sg

Co. & GST Reg. No: 201119451E

Ref: 11/19

INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	19/FWD/OD-255 (05)
Policy No:	PNPV2018-00013112	Date of Loss:	14/05/2019
Vehicle Reg. No.:	SKW5380T	Driveable?	
Driver Age/Info:	55 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ZHANG JUN HONG	Contact No:	+6581831229
Driver:	ZHANG JUN HONG		

Make/Model:	HONDA VEZEL, 1.5 X A (A)	Vehicle Reg. Date:	02/11/2015
Vehicle Colour:	BLUE		
Engine No:	L15B4024730	Chassis No:	RU11104726
Odometer:	0 KM		

Paint Type:
Total Loss? NO
Est. Duration of Repair 7
(day)

Description of Accident/Loss: REFER TO ATTACH.
Remarks: VEHICLE IN.
Present Location: SME MOTOR PTE LTD (KAKI BUKIT)

COST OF CLAIMS	Amount
Parts	4,172.00
Miscellaneous Items	250.00
Labour	2,030.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	6,452.00
+ GST 7.00% (S\$)	451.64
Nett Amount (S\$)	6,903.64

This claim is handled by: CHIA PEI YING

7527

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 16 May 2019)

Parts: M1-SUV HONDA VEZEL 1.5 X A (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: SME Motor Pte Ltd/SKW5380T/16/05/2019 12:58

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1	①	*FRT BONNET / DD	0.00	0.00	*450.00 F
2	1	②	*FRT BONNET RUBBER RH / TN	0.00	0.00	*25.00 F
3	1	③	*FRT BUMPER / BR	0.00	0.00	*210.00 F
4	1	④	*FRT BUMPER RETAINER RH / BR	0.00	0.00	*12.00 F
5	10	⑤	*FRT BUMPER CLIP / A/E/C	0.00	0.00	*20.00 F
6	1	⑥	*HEADLAMP RH / BR	0.00	0.00	*850.00 F
7	1	⑦	*FRT FENDER RH / DD	0.00	0.00	*200.00 F
8	1	⑧	*FRT FENDER INNER COWLING RH / TN	0.00	0.00	*65.00 F
9	10	⑨	*FRT FENDER INNER COWLING CLIP / A/E/C	0.00	0.00	*20.00 F
10	1	⑩	*FRT DOOR RH / DD	0.00	0.00	*550.00 F
11	1	⑪	*FRT DOOR TOP STICKER RH / A/E/C	0.00	0.00	*40.00 F
12	1	⑫	*FRT DOOR HINGE TOP (RH) X / N/A	0.00	0.00	*45.00 F X
13	1	⑬	*FRT DOOR HINGE BTM (RH) X / N/A	0.00	0.00	*45.00 F X
14	1	⑭	*SIDE MIRROR RH / BR	0.00	0.00	*480.00 F
15	1	⑮	*SIDE MIRROR COVER RH / BR	0.00	0.00	*60.00 F
16	1	⑯	*FRT SHOCK ABSORBER RH X / N/A	0.00	0.00	*250.00 F X
17	1	⑰	*FRT LOWER ARM RH ? / BT	0.00	0.00	*220.00 F
18	1	⑱	*FRT KNUCKLE ARM RH ? / BT	0.00	0.00	*180.00 F
19	1	⑲	*FRT KNUCKLE BEARING RH ? / N/A	0.00	0.00	*120.00 F
20	1	⑳	*WIPER GARNISH / BR	0.00	0.00	*180.00 F
21	1	㉑	*FRT SPORT RIM RH / FRT UR cut	0.00	0.00	
			SAMPLE			
22	1	㉒	*FRT BUMPER SPOILER X / N/A	0.00	0.00	*150.00 F X

F=Franchise part.

Total Parts (\$\$)

4,172.00

SME Motor Pte Ltd/SKW5380T/16/05/2019 12:58. Not valid without Reference section.
Generated using Merimen e-Claims IEASSteve CLKK) DD - Not Authorise (Revert)
8322 8813 7 daysP/P
Ry beta spy
Express - \$500

17/5/19

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	FRT TYRE RH <i>✓ TAI 70%</i>	250.00 <i>175</i>
Sub Total (S\$)			250.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	WIRE CHECKING	New	20.00 ✓
2	TRANSFER DOOR COMPONENT FROM OLD TO NEW	New	100.00 <i>60</i>
3	REMOVE & REFIX UNDERCARRIAGE	New	250.00 <i>290</i>
4	WHEEL ALIGNMENT	New	60.00 ✓
5	LABOUR CHARGE	New	800.00 <i>100 + 700</i>
6	SPRAY PAINTING	New	800.00 ✓
Gross Labour Cost (S\$)			2,030.00

SME Motor Pte Ltd/SKW5380T/16/05/2019 12:58. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

DETAILS

ence

Source: MRM-SG

Version: 1.0 (Last Synchronised: 16 May 2019)

M1-SUV

HONDA VEZEL 1.5 X A (A) (Catalogue:Merimen Singapore 1.0)

ur: Repairer's

(Price-denominated Standard List)

it Code: SME Motor Pte Ltd/SKW5380T/16/05/2019 12:58

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Estimates on Parts

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1	1		*FRT BONNET / <i>OD</i>	0.00	0.00	*450.00F
2	1		*FRT BONNET RUBBER RH / <i>TN</i>	0.00	0.00	*25.00F
3	1		*FRT BUMPER / <i>BR</i>	0.00	0.00	*210.00F
4	1		*FRT BUMPER RETAINER RH / <i>BE</i>	0.00	0.00	*12.00F
5	10		*FRT BUMPER CLIP / <i>A/E/C</i>	0.00	0.00	*20.00F
6	1		*HEADLAMP RH / <i>BR</i>	0.00	0.00	*850.00F
7	1		*FRT FENDER RH / <i>OD</i>	0.00	0.00	*200.00F
8	1		*FRT FENDER INNER COWLING RH / <i>TN</i>	0.00	0.00	*65.00F
9	10		*FRT FENDER INNER COWLING CLIP / <i>A/E/C</i>	0.00	0.00	*20.00F
10	1		*FRT DOOR RH / <i>OD</i>	0.00	0.00	*550.00F
11	1		*FRT DOOR TOP STICKER RH / <i>A/E/C</i>	0.00	0.00	*40.00F
12	1		*FRT DOOR HINGE TOP (RH) / <i>X</i>	0.00	0.00	*45.00F
13	1		*FRT DOOR HINGE BTM (RH) / <i>X</i>	0.00	0.00	*45.00F
14	1		*SIDE MIRROR RH / <i>BR</i>	0.00	0.00	*480.00F
15	1		*SIDE MIRROR COVER RH / <i>BR</i>	0.00	0.00	*60.00F
16	1		*FRT SHOCK ABSORBER RH / <i>X</i>	0.00	0.00	*250.00F
17	1		*FRT LOWER ARM RH / <i>?</i>	0.00	0.00	*220.00F
18	1		*FRT KNUCKLE ARM RH / <i>?</i>	0.00	0.00	*180.00F
19	1		*FRT KNUCKLE BEARING RH / <i>?</i>	0.00	0.00	*120.00F
20	1		*WIPER GARNISH / <i>BR</i>	0.00	0.00	*180.00F
21	1		*FRT SPORT RIM RH / <i>ENT LR</i>	0.00	0.00	-
22	1		SAMPLE *FRT BUMPER SPOILER / <i>X</i>	0.00	0.00	*150.00F

F=Franchise part.

Total Parts (S\$)

3682

4,172.00

SME Motor Pte Ltd/SKW5380T/16/05/2019 12:58. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Steve CLKK) *OD - Not Authorise (Report)*
8322 8813 *7 days*
P/P
Ry befa spy
Express - \$500

Estimates on Miscellaneous Items

Particulars	Amount
<u>Miscellaneous Items</u>	
FRT TYRE RH / TM 70%	250.00
Sub Total (S\$)	250.00 175

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	WIRE CHECKING	New	20.00 ✓
2	TRANSFER DOOR COMPONENT FROM OLD TO NEW	New	60 100.00
3	REMOVE & REFIX UNDERCARRIAGE	New	200 250.00
4	WHEEL ALIGNMENT	New	60.00 ✓
5	LABOUR CHARGE	New	800 700 800.00
6	SPRAY PAINTING	New	800.00
Gross Labour Cost (S\$)			2,030.00

100
repair
Rear RH
fender

SME Motor Pte Ltd/SKW5380T/16/05/2019 12:58. Not valid without Reference section.
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< END OF ESTIMATES >

2040

- ①7 Rear RH Door \$550 ✓
- ①8 Rear RH Door Top sticker \$40 ✓

~~SPRAY FRT~~

- ①9 Wiper garnish RH (corner) \$25 ✓ ✓

- ①6 Front RH fender protector \$60 ✓

REPAIR FRT SPORT RIM RH - \$100. ✓ (RT Repair)

- ②9 FRT DOOR GLASS RH - \$300.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 Jun 2019)
 Parts: M1-SUV HONDA VEZEL 1.5 X A (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SKW5380T)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1	17	*REAR RH DOOR / 00	0.00	0.00	*550.00 F
2	1	18	*REAR RH DOOR TOP STICKER / MC RR	0.00	0.00	*40.00 F
3	1	19	*WIPER GARNISH RH (CORNER) / MIS	0.00	0.00	*25.00 F
4	1	20	*FRT RH FENDER PROTECTOR / MIS	0.00	0.00	*60.00 F
5	1	21	*FRT DOOR GLASS RH / CUT	0.00	0.00	*300.00 F
Total Parts (S\$)						975.00

F=Franchise part.

Report was unsubmitted during this print-out.
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Parts 4657
 SN 175
 LC 2040
 6872

11/06/2019

Estimates on Miscellaneous Items
There are no new miscellaneous items selected.

Estimates on Labour

No Particulars

Labour Items

1 REPAIR FRT SPORT RIM RH

Lab.Type

Amount

New

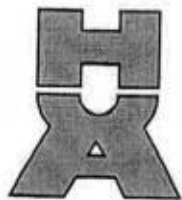
100.00

Gross Labour Cost (\$)

100.00

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >



合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403
TOYOTA / LEXUS / MITSUBISHI / FORD / WINDSCREEN / CHEVROLET /
DAIHATSU / KIA / SUZUKI / HONDA

TEL: 6291 2827 FAX: 6296 4390

A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

TAX INVOICE

M/S: SME MOTOR PTE LTD

1 KAKI BUKIT AVE.6
#02-15/16/17/18 AUTOBAY @KAKI BUKIT
SINGAPORE 417883
VEZEL
JACOB

NO: HLI9062840
PAGE: 1
DATE: 06/06/2019
A/C CODE: LDSM446
TERMS: CR
P/O NO: SKW5380T

Part No	Description	Location	Qty	Unit Price	Amount
				SIN	SI
Our D/O No: HDO9004779					
1 H60100-T8N-T00ZZ	① BONNET	HU3017	1	450.00	450.00
2 H71101-T7J-H00ZZ	② FR.BUMPER	HDS	1	210.00	210.00
3 H33100-T7S-E11	③ FR.HEADLAMP ASSY RH	HU3-58	1	850.00	850.00
4 H60210-T8N-T00ZZ	④ FR.FENDER RH (T20ZZ)	HU3017-2	1	200.00	200.00
5 H74100-T7A-000	⑤ FR.COWLING RH	HU3-53	1	65.00	65.00
6 H67010-T7A-300ZZ	⑥ FR.DOOR RH	HU3017	1	550.00	550.00
7 H67326-T7A-003	⑦ FR.DR.TAPE RH	HDS	1	40.00	40.00
8 H76208-T7A-J01	⑧ FR.DR.MIRROR RH(J02)	HU3-68	1	480.00	480.00
9 H76201-T7A-J01ZD	⑨ FR.DR.MIRROR COVER RH	H2E2	1	60.00	60.00
10 H51350-T7A-003	⑩ FR.LOWER ARM RH	HU3-66	1	220.00	220.00
11 H51211-T8N-000	⑪ FR.KNUCKLE ARM RH	HU3-9S-2	1	180.00	180.00
12 H44300-T6A-J51	⑫ FR.WHEEL BEARING	H1Z1	1	120.00	120.00
13 H74221-T7A-000	⑬ TOP SIDE COWL RH	H1D1	1	25.00	25.00
14 H74142-T7A-000	⑭ BONNET SIDE RUB.RH	H1E1	1	25.00	25.00
15 H67510-T7Y-T00ZZ	⑮ RR.DOOR RH	HU3-113	1	550.00	550.00
16 H67825-T7A-003	⑯ RR.DR.TAPE RH	H2K13	1	40.00	40.00
Our D/O No: HDO9004780					
1 H74200-T7A-000	⑰ TOP COWL,CTR.(010)	HU3-57S	1	180.00	180.00
2 H74107-T7M-H01	⑱ FR.W/H.ARCH PROT.RH	HDS	1	60.00	60.00
3 H71193-T7A-J00	⑲ FR.BPR.SIDE RETAINER RH	H2J1	1	12.00	12.00
4 H91503-SZ3-003	⑳ CLIP BUMPER	HDS	10	2.00	20.00
5 H91501-TR0-003	㉑ CLIP COWLING	HDS	10	2.00	20.00

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...Cont'd





合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403
TOYOTA / LEXUS / MITSUBISHI / FORD / WINDSCREEN / CHEVROLET /

DAIHATSU / KIA / SUZUKI / HONDA

TEL: 6291 2827 FAX: 6296 4390

A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0010923R

TAX INVOICE

SME MOTOR PTE LTD

NO: HL19062840

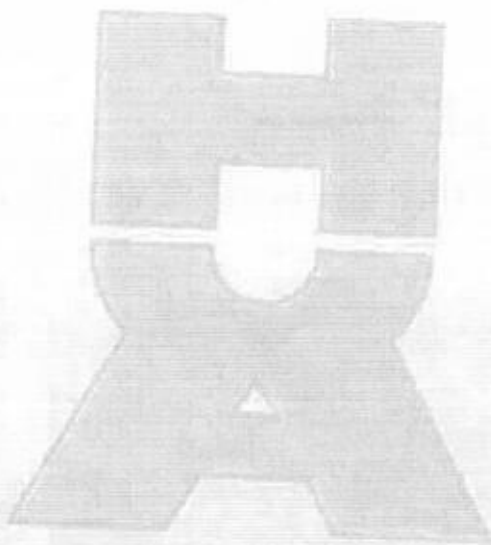
PAGE: 2

Part No	Description	Location	Qty	Unit Price	Amount
6	H73300-T7A-000	HDS	1	300.00	300.00

TOTAL QUANTITY: 40 TOTAL SIN 4,657.00

ADD GST @ 7% 325.90

GRAND TOTAL **SIN 4,982.90**



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E. & O. E.



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 May 2019 Sendback Est	16 May 2019 12:58 S\$6,452.00	16 May 2019 15:12 Edit Adj Rpt	S\$6,872.00 Edit Estimates	S\$6,872.00 View Rpt		Pending for Survey Report Cancel Case
Supp #1	11 Jun 2019 15:40	11 Jun 2019 15:43 S\$1,075.00	11 Jun 2019 15:43			(Combined)	Combined with Main Uncombine Suppl.

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	ZHANG JUN HONG, ID: S2646652J, Tel: +6581831229, Email: NOEMAIL		
Vehicle Reg. No.:	SKW5380T	Date of Loss:	14/05/2019 19:00 - :59 [42 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900013098	Policy/Cover Note No.:	PNPV2018-00013112 (Comprehensive)
		Excess:	S\$500.00
Repairer:	SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 28/05/2019]		
Driver/Custodian:	ZHANG JUN HONG (55 / Male) , NRIC: S2646652J, Tel: +6581831229 Email: NOEMAIL		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD_SG (12/06/2019): Alert - Adj Mandate Approved (S\$6872.00) - SKW5380T - Claim Handler: Josey Loh
- FWD_SG (17/05/2019): Alert - Adj Mandate Approved (S\$5697.00) - SKW5380T - Claim Handler: Josey Loh

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKW5380T (1201900013098)

OD

May 14 2019 7:00PM

[ZHANG JUN HONG]

SME Motor Pte Ltd

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Assessment Reports			1 per page	☒
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1	16/05/19 12:58	Repairer Estimates	Load HTM	
2	11/06/19 15:43	Repairer Estimates Suppl. #1	Load HTM	
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2	12/06/19 15:26	Adjuster Immediate Advice	Load HTM	

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Assessment Reports			1 per page ▾	☒
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Assessment Reports			1 per page ▼	✓
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Documentation			1 per page ▼	✓
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2	12/06/19 15:21	SUPPLEMENTARY	Load PDF	
3	20/06/19 12:12	SUPPLEMENTARY LABOUR	Load PDF	
4	20/06/19 12:12	PARTS INVOICE	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page ▼	✓
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	15/05/19 16:17	Accident Statement	Load HTM	

Photos/Images			3 per page ▼	✓
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5	15/05/19 16:16	Sketch Plan #5	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD19008713/ETD3S2

Date: 20/06/2019

REFERENCE

Insured/Claimant:	ZHANG JUN HONG	Policy No:	PNPV2018-00013112	
Date of Loss:	14/05/2019	Nature of Claim:	OD	Claim No: 1201900013098

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW5380T	Engine No:	L15B4024730
Make & Model:	HONDA VEZEL, 1.5 X A (A)	Chassis No:	RU11104726
Reg. Date:	02/11/2015 (Man. Year: 2015)	Odometer:	98921 km
Colour:	Blue		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	S\$63,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Dunlop 5 mm	Rear Left Side:	Dunlop 5 mm
Front Right Side:	Dunlop 5 mm	Rear Right Side:	Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,147.00	4,657.00	490.00	9.52
Miscellaneous Items	250.00	175.00	75.00	30.00
Labour	2,130.00	2,040.00	90.00	4.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,527.00	6,872.00	655.00	8.70
- Excess (S\$)	0.00	500.00	-500.00	
(S\$)	7,527.00	6,372.00	1,155.00	15.34
+ GST 7.00/7.00% (S\$)	526.89	446.04	80.85	15.34
Nett Amount (S\$)	8,053.89	6,818.04	1,235.85	15.34

INSPECTION

Date of Assignment:	16/05/2019	Present Location:	SME Motor Pte Ltd (Kaki Bukit)
Date Inspected:	16/05/2019	Inspected At:	SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit Singapore 417883
Estimated Period of Repair:	7.0 days		

Adjuster: CHEN TSUE YEE

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 20 Jun 2019)
Parts:	M1-SUV	HONDA VEZEL 1.5 X A (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW5380T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BONNET	Dented	450.00 F	*450.00 F
2	1		*FRT BONNET RUBBER RH	Torn	25.00 F	*25.00 F
3	1		*FRT BUMPER	Broken	210.00 F	*210.00 F
4	1		*FRT BUMPER RETAINER RH	Broken	12.00 F	*12.00 F
5	10		*FRT BUMPER CLIP	Necessary	20.00 F	*20.00 F
6	1		*HEADLAMP RH	Broken	850.00 F	*850.00 F
7	1		*FRT FENDER RH	Dented	200.00 F	*200.00 F
8	1		*FRT FENDER INNER COWLING RH	Torn	65.00 F	*65.00 F
9	10		*FRT FENDER INNER COWLING CLIP	Necessary	20.00 F	*20.00 F
10	1		*FRT DOOR RH	Dented	550.00 F	*550.00 F
11	1		*FRT DOOR TOP STICKER RH	Necessary	40.00 F	*40.00 F
12	1		*FRT DOOR HINGE TOP (RH)	Not Necessary	45.00 F	*- F
13	1		*FRT DOOR HINGE BTM (RH)	Not Necessary	45.00 F	*- F
14	1		*SIDE MIRROR RH	Broken	480.00 F	*480.00 F
15	1		*SIDE MIRROR COVER RH	Broken	60.00 F	*60.00 F
16	1		*FRT SHOCK ABSORBER RH	Not Necessary	250.00 F	*- F
17	1		*FRT LOWER ARM RH	Bent	220.00 F	*220.00 F
18	1		*FRT KNUCKLE ARM RH	Bent	180.00 F	*180.00 F
19	1		*FRT KNUCKLE BEARING RH	Necessary	120.00 F	*120.00 F
20	1		*WIPER GARNISH	Broken	180.00 F	*180.00 F
21	1		*FRT SPORT RIM RH (NPA) (LOCAL REPAIR)	Cut	-	*- F
22	1		*FRT BUMPER SPOILER	Not Necessary	150.00 F	*- F
Supplementary #1						
23	1		*REAR RH DOOR	Dented	550.00 F	*550.00 F
24	1		*REAR RH DOOR TOP STICKER	Necessary	40.00 F	*40.00 F
25	1		*WIPER GARNISH RH (CORNER)	Broken	25.00 F	*25.00 F
26	1		*FRT RH FENDER PROTECTOR	Missing	60.00 F	*60.00 F
27	1		*FRT DOOR GLASS RH	Cut	300.00 F	*300.00 F

F=Franchise part.

Total Parts (\$\$)	5,147.00	4,657.00
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Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	FRT TYRE RH (70%) (TORN)	250.00	175.00
Sub Total (S\$)			250.00	175.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	WIRE CHECKING	New	20.00	20.00
2	TRANSFER DOOR COMPONENT FROM OLD TO NEW	New	100.00	60.00
3	REMOVE & REFIX UNDERCARRIAGE	New	250.00	200.00
4	WHEEL ALIGNMENT	New	60.00	60.00
5	LABOUR CHARGE	New	800.00	800.00
6	SPRAY PAINTING	New	800.00	800.00

Supplementary #1

<u>Labour Items</u>				
7	REPAIR FRT SPORT RIM RH	New	100.00	100.00
Gross Labour Cost (S\$)			2,130.00	2,040.00

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