

1982/00

INS CASE OWNER:

CS3  
CO /AIG1900 8696, 4/1/19.92

LKK:

IDAC:

Surveyor:

MAGNY

DOI:

ASSIGNMENT

16/5/2019

Date / Time:

15/5/19

Registered in Merimen:

16/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGG 6000R

Name of Insured:

SOH MUN LENG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

12/5/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

727904452959

Policy No.:

700470558

Make / Model:

LEXUS

Place of Accident:

UPP THOMSON RD TWDS  
SEMBAYANG RD

If NO, Driver Name / Age: UCAN FOR BENH

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

JPP 997

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:RICO  
60INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

JPP 997 - 4

SGG 6000R - 4

3/1/2020 - FICK PAU TO UMU TO CLOS

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Cal

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

(S x days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

DAR

3) Survey fee:

\$180

COPY SENT  
3/1/2020

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: JPP997  
 at Workshop m/s R10 60  
 of S.G 6000R  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 18 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Date / Time	Action / Instruction
	<u>Tip last car</u>

Veh No: JPP997 Yr Regn: 1.18  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or CA  
 Make: Hyundai Starex c.c 2497  
 Colour: white A/C: Insured / Std / NI / NA  
 Sp. Reading: 81002 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: KMJWA 37KMJU962829  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: \_\_\_\_\_ R: 2.5/70-216  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Nexen  
 Front 6 mm Rear 6 mm  
 R/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 12/5/19 D.O.I. 16/5/19  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Rear & R/O/S  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1)

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ )

☐ : Interview (\$ )

☐ : Tech. Invs (\$ )

☐ : Weekend (\$ )

☐ : S + RS \$

☐ : Photos

☐ : Others

Report Format :

Lump Sum / I.B.I. (\$) )

TOTAL



Rico 60 Auto Services Pte Ltd . Blk 8 , Kaki Bukit Avenue 4 , #02-24  
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com  
Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:  
MAKE & MODEL:  
MILEAGE:  
TYRE:  
CHASSIS NUM:

JPP 997
HYUNDAI STAREX
81002

not allent  
note  
2/5 @  
1/8 day  
to be plus after 1/8 day

ATTN:			
NO.	DESCRIPTION - PARTS	QTY	PRICE
1	REAR WINDSCREEN MOULDING ✓ ne	nei ✓	
2	THIRD BRAKE LAMP X	11 X	
3	TAIL GATE ✓ Bnt	Body ID —	
4	TAIL GATE WIPER X	11 X	
5	TAIL GATE WIPER MOTOR X	11 X	
6	TAIL GATE LOGO (HYUNDAI) ✓ ne	ne ✓	
7	TAIL GATE EMBLEM (HYUNDAI) ✓ ne	ne ✓	
8	TAIL GATE EMBLEM (GRAND) ✓ ne	ne ✓	
9	TAIL GATE EMBLEM (STAREX) ✓ ne	ne ✓	
10	TAIL GATE EMBLEM (ROYALE) ✓ ne	ne ✓	
11	TAIL GATE CENTER CHROME ✓ ne	11 X	
12	TAIL GATE HANDLE ?	11 X	
13	TAIL GATE CARPLATE LAMP (L+R) ?	11 X	
14	TAIL GATE BOARD ?	De/cne —	
15	TAIL GATE DAMPER (L+R) X	11 X	
16	TAIL GATE HINGER (L+R) X	11 X	
17	TAIL GATE WIRE PROTECTOR RUBBER (L+R) ?	11 X	
18	TAIL GATE WEATHER STRIP ✓ ne	11 X	
19	TAIL GATE STOPPER (L+R) ?	11 X	
20	TAIL GATE INNER LAMP X	11 X	
21	TAIL LAMP (L+R) ?	ne ✓	
22	TAIL LAMP PANEL (L+R) X	R X	
23	REAR BUMPER ✓ ne	D.S —	
24	REAR BUMPER RETAINER (L+R) ?	11 X	
25	REAR BUMPER LOWER CHROME ✓ ne	scr —	
26	REAR BUMPER GRILLE (L+R) ✓ ne	11 X	
27	REAR BUMPER REFLECTOR (L+R) X	11 X	
28	REAR FENDER (L+R) X	R X	
29	REAR FENDER LOWER GARNISH (L+R) X	11 X	
30	REAR FENDER INNER TRIM (L+R) X	11 X	
31	REAR FENDER COWLING ?	11 X	
32	REAR DOOR (RH) X	11 X	
33	REAR DOOR HINGE (UPPER & LOWER) X	11 X	
34	REAR DOOR CHECKER (RH) X	11 X	
35	REAR DOOR LOWER GARNISH (RH) X	11 X	
36	END PANEL ✓ ne	Body ID —	
37	END PANEL TOP GARNISH ✓ ne	D.S —	
38	SPAREWHEEL PANEL ?	R X	
39	SPAREWHEEL PANEL TOP BOARD X	11 X	
40	SPAREWHEEL PANEL TOP BOARD TOP MAT X	11 X	

41	SPAREWHEEL TOOL BOX (L+R) ✓	11 X	
42	EXHAUST PIPE X	11 X	
43	EXHAUST GASKET X	11 X	
44	EXHAUST BRACKET (L+R) X	11 X	
45	EXHAUST HEAT SHIELD X	11 X	
46	FRONT WINDSCREEN MOULDING ✓	one ✓	
47	FRONT WINDSCREEN GARNISH <del>not</del>	11 X	
48	FRONT WINDSCREEN NOZZER (L+R) X	11 X	
49	FRONT WIPER (L+R) X	11 X	
50	FRONT WIPER MOTOR X	11 X	
51	BONNET X	2 X	
52	BONNET INNER TRIM X	11 X	
53	BONNET INNER RUBBER STRIP X	11 X	
54	BONNET HINGE (L+R) X	11 X	
55	BONNET LOGO (HYUNDAI) X	11 X	
56	FRONT GRILLE BASE 7	one ✓	
57	FRONT GRILLE CHROME ✓ <del>chrome</del>	one ✓	
58	FRONT GRILLE FRAME CHROME ✓ <del>chrome</del>	one ✓	
59	HEAD LAMP (L+R) RH <del>chrome</del> L+R <del>chrome</del>	one ✓	
60	HEAD LAMP BRACKET (L+R) L+R <del>chrome</del> RH <del>chrome</del>	11 X	
61	HEAD LAMP SIDE LAMP (L+R) L+R <del>chrome</del> RH <del>chrome</del>	11 X	
62	FRONT BUMPER ✓ <del>chrome</del>	11 X	
63	FRONT BUMPER RETAINER (L+R) RH <del>chrome</del> L+R <del>chrome</del>	0/5 one 1pc	
64	FRONT BUMPER GRILLE BASE <del>chrome</del> ?	Repeated X	
65	FRONT BUMPER GRILLE CHROME ✓ <del>chrome</del>	one ✓	
66	FRONT BUMPER GRILLE FRAME CHROME ✓ <del>chrome</del>	Repeated X	
67	FRONT BUMPER LOWER GRILLE X	11 X	
68	FRONT BUMPER FOG LAMP (L+R) RH ?	11 X	
69	FRONT BUMPER FOG LAMP GARNISH (L+R) ?	11 X	
70	FRONT BUMPER FOG LAMP GARNISH CHROME (L+R) RH <del>chrome</del> L+R <del>chrome</del>	0/5 one 1pc	
71	FRONT FENDER (L+R) B+ RH ✓	0/5 one 1pc	
72	FRONT FENDER TOP GARNISH (L+R) X	11 X	
73	FRONT FENDER COWLING (L+R) X	11 X	
74	FRONT FENDER SIGNAL LAMP (L+R) RH ?	11 X	
75	FRONT DOOR (RH) X <del>chrome</del>	11 X	
76	FRONT DOOR HINGE (UPPER & LOWER) (RH) X	11 X	
77	FRONT DOOR CHECKER (RH) X	11 X	
78	FRONT DOOR LOWER GARNISH (RH) X	11 X	
79	FRONT SUPPORT PANEL	one ✓	
80	FRONT SUPPORT PANEL GARNISH X	11 X	
81	AIR CON CONDENSOR X	11 X	
82	HIGH PRESSURE HOSE X	11 X	
83	LOW PRESSURE HOSE X	11 X	
84	RADIATOR X	11 X	
85	DISCHARGE PIPE X	11 X	
86	SUCTION PIPE X	11 X	
87	RADIATOR FAN COWLING X	11 X	
88	RADIATOR FAN BLADE X	11 X	



[illegible]



Home / New Cars / Hyundai / Grand Starex  
/ Royale Deluxe

Updated on: May 15, 2019

## Hyundai Starex Executive 2.5 MPV BEST OFFER IN TOWN

Updated on: May 15, 2019



Dealer



Selangor » Petaling Jaya »



RM 1,880/month  
**RM 145,000**

### Seller Information



Dealer



Selangor »

Petaling Jaya

### Key details



Car type

New Car



Make

Hyundai



Model

Grand Starex



Variant

Royale Deluxe



Year 2018



Engine

Capacity 2497 cc



Transmission

Automatic



Seat

Capacity 11



Mileage

-



Colour

-

**Nivitha (LKK Auto)**

**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Wednesday, 15 May 2019 4:55 PM  
**To:** 'assignments@lkkauto.com'; Admin A (admin-a@lkkauto.com)  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
**Subject:** PRE-REPAIR INSPECTION REQUEST – JPP997 vs SGG6000R (OI) on D.O.A.: 12/05/2019  
**Attachments:** SecureMessageAtt.html

10:19am @ 16/5/19  
vehicle in  
700008 Shenelle  
Sur @ Merus



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ  
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을  
읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,  
membuka attachment.

[Click here](#) by 2019-05-22 16:55 +08 to read your message.  
After that, open the attachment.


[More Info](#)

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**PRE-REPAIR INSPECTION REQUEST – JPP997 vs SGG6000R (OI) on D.O.A.: 12/05/2019**

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur  
Sent: 5/15/2019 4:55:22 PM  
Attachments:  [PRIArrangement.pdf](#)

Hi,

Please refer to the enclosed request from **RICO 60 AUTO SERVICES PTE. LTD.**

Claim no : 7275044529SG005  
Case Owner : NORSIAH BTE MD NOOR

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

Yin Rul, Hor (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** claims@rico60.com [mailto:claims@rico60.com]  
**Sent:** Wednesday, May 15, 2019 4:37 PM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGG6000R AND JPP997 ON 12/05/2019

Dear all,

Please have Marcus survey the said vehicle.

---

**From:** Hor, Yinrul  
**Sent:** Wed, 15 May 2019 08:05:05 +0000  
**To:** claims@rico60.com  
**Cc:** Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGG6000R AND JPP997 ON 12/05/2019

Without Prejudice

Your Reference : JPP997  
Our Reference : 7275044529SG005

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd

Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing-Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Enquiry [mailto:claims@rico60.com]

**Sent:** Wednesday, May 15, 2019 3:49 PM

**To:** Lee, Ming-Yao; Chin, Lee-Ying; Mithoosingh, Aashweenjeetkaur; Abu Kassim, Noor Mariesa

**Subject:** [EXTERNAL] PRI Arrangement for JPP 997

**This message is from an external sender; be cautious with links and attachments.**

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – JPP 997

Your Insured – SGG 6000 R

DOA – 12/05/2019

Thank you.

Best Regards,

Shanelle Lim



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [enquiry@rico60.com](mailto:enquiry@rico60.com)

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## UNDERTAKING

I, Chan Kok Beng (NRIC No. S169742J), hereby confirm that the Singapore Accident Statement lodged by me on 13/5/19 at 1130 hours pertaining to the accident involving motor car Reg. No. SGG6008 in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurers from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Nric No.

:

Date

:

Signature

:

Name of Policyholder

:

Nric No.

:

Date

:

## **Jia Le (LKK Auto)**

---

**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 27 November 2019 3:33 PM  
**To:** Md Noor, Norsiah  
**Subject:** Your ref: JPP997 [ACCIDENT INVOLVING VEHICLES SGG6000R AND JPP997 ON 12/05/2019]

Dear Norsiah,

The said chain collision involved 5 vehicles whereby insured was the 4<sup>th</sup> vehicle. Since TP was the 3<sup>rd</sup> vehicle and foreign registered vehicle, no BOLA is applicable.

We have spoke to TP and they had forwarded the claim to Liberty Insurance to claim against the last vehicle.

Therefore, we will temporary close the case.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19008696/Udb3

30 JULY 2019

**SOH MUN LENG**  
35 CASUARINA WALK  
SINGAPORE 574091

Dear Sir/Madam,

**ACCIDENT INVOLVING SGG 6000R(AIG) / JPP 997/ OTHERS ALONG/ AT  
UPPER THOMSON ROAD TOWARDS SEMBAWANG ROAD ON 12/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from JPP 997 against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [jjale@lkkauto.com](mailto:jjale@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2019 <a href="#">Edit Reg</a>		15 May 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
















































Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>SOH MUN LENG</b> , ID: S1721865D									
Main Claimant: <b>SUERA PETROMART</b> , Co. Reg. No.: -									
Vehicle Reg. No.: <b>JPP997</b>		Date of Loss: 12/05/2019 00:00 - :59 [15 Months and 13 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 7275044529SG</b>		Policy/Cover Note No.: 2100470558 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SGG6000R</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>RICO 60 AUTO SERVICES PTE LTD (HQ)</b> 8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel:									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 28/05/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (17/05/2019): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents




















































**\*JPP997 (7275044529SG)**  
**[SGG6000R]**  
**TP**  
**SUERA PETROMART**  
**May 12 2019 12:00AM**  
**[SOH MUN LENG]**  
**RICO 60 AUTO SERVICES PTE LTD**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<a href="#">View</a> <a href="#">View in Browser</a>		
Photos/Images			3 per page		
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Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
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5	27/05/19 11:25	<b>INS CERT</b>		
6	06/01/20 12:09	<b>EMAIL</b>		
7	06/01/20 13:07	<b>LETTER TO OI</b>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		
1	17/05/19 09:14	<b>OI GIA REPORT</b>		

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19008696/UDA3S2

Date: 06/01/2020

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100470558  
**Claimant Vehicle No :** JPP997 **Insured Vehicle No :** SGG6000R  
 Date of Loss: 12/05/2019 Nature of Claim: TP Claim No: 7275044529SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **JPP997**  
 Make & Model: HYUNDAI STAREX, 2.5 (A) Engine No: D4CBH412259  
 Reg. Date: 29/01/2018 (Man. Year: 2017) Chassis No: KMJWA37KMJU962829  
 Colour: White Odometer: 81002 km  
 Engine Capacity: 2497 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/70 R16 Rear Tyre Size: 215/70 R16  
 Front Left Side: Nexen 6 mm Rear Left Side: Nexen 6 mm  
 Front Right Side: Nexen 6 mm Rear Right Side: Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

### INSPECTION

Date of Assignment: 15/05/2019  
 Date Inspected: 16/05/2019 Inspected At: RICO 60 AUTO SERVICES PTE LTD (HQ)  
 8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
 Singapore 415875  
 Estimated Period of Repair: 18.0 days

**Adjuster:** MARCUS CHUA

**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN MOULDING	Necessary	0.00 F	*-F
2	1		*THIRD BRAKE LAMP	Not Necessary	0.00 F	*-F
3	1		*TAIL GATE	Badly Dented	0.00 F	*-F
4	1		*TAIL GATE WIPER	Not Necessary	0.00 F	*-F
5	1		*TAIL GATE WIPER MOTOR	Not Necessary	0.00 F	*-F
6	1		*TAIL GATE LOGO (HYUNDAI)	Necessary	0.00 F	*-F
7	1		*TAIL GATE EMBLEM (HYBRID)	Necessary	0.00 F	*-F
8	1		*TAIL GATE EMBLEM (GRAND)	Necessary	0.00 F	*-F
9	1		*TAIL GATE EMBLEM (STAREX)	Necessary	0.00 F	*-F
10	1		*TAIL GATE EMBLEM (ROYALE)	Necessary	0.00 F	*-F
11	1		*TAIL GATE CENTER CHROME	Not Necessary	0.00 F	*-F
12	1		*TAIL GATE HANDLE	Not Necessary	0.00 F	*-F
13	2		*TAIL GATE CARPLATE LAMP (L+R)	Not Necessary	0.00 F	*-F
14	1		*TAIL GATE BOARD	Deformed / Cracked	0.00 F	*-F
15	2		*TAIL GATE DAMPER (L+R)	Not Necessary	0.00 F	*-F
16	2		*TAIL GATE HINGE (L+R)	Not Necessary	0.00 F	*-F
17	2		*TAIL GATE WIRE PROTECTOR RUBBER (L+R)	Not Necessary	0.00 F	*-F
18	1		*TAIL GATE WEATHER STRIP	Twisted	0.00 F	*-F
19	2		*TAIL GATE STOPPER (L+R)	Not Necessary	0.00 F	*-F
20	1		*TAIL GATE INNER LAMP	Not Necessary	0.00 F	*-F
21	2		*TAIL LAMP (L+R)	Cracked	0.00 F	*-F
22	2		*TAIL LAMP PANEL (L+R)	Repair	0.00 F	*-F
23	1		*REAR BUMPER	Distorted	0.00 F	*-F
24	2		*REAR BUMPER RETAINER (L+R)	Not Necessary	0.00 F	*-F
25	1		*REAR BUMPER LOWER CHROME	Scratched	0.00 F	*-F
26	2		*REAR BUMPER GRILLE (L+R)	Not Necessary	0.00 F	*-F
27	2		*REAR BUMPER REFLECTOR (L+R)	Not Necessary	0.00 F	*-F
28	2		*REAR FENDER (L+R)	Repair	0.00 F	*-F
29	2		*REAR FENDER LOWER GARNISH (L+R)	Not Necessary	0.00 F	*-F
30	1		*REAR FENDER INNER TRIM (L+R)	N/s Cracked	0.00 F	*-F
31	1		*REAR FENDER COWLING	Not Necessary	0.00 F	*-F
32	1		*REAR DOOR (RH)	Not Necessary	0.00 F	*-F
33	2		*REAR DOOR HINGE (UPPER & LOWER)	Not Necessary	0.00 F	*-F
34	1		*REAR DOOR CHECKER (RH)	Not Necessary	0.00 F	*-F
35	1		*REAR DOOR LOWER GARNISH (RH)	Not Necessary	0.00 F	*-F
36	1		*END PANEL	Badly Dented	0.00 F	*-F
37	1		*END PANEL TOP GARNISH	Distorted	0.00 F	*-F
38	1		*SPARE WHEEL PANEL	Repair	0.00 F	*-F
39	1		*SPARE WHEEL PANEL TOP BOARD	Not Necessary	0.00 F	*-F
40	1		*SPARE WHEEL PANEL TOP BOARD TOP MAT	Not Necessary	0.00 F	*-F
41	2		*SPARE WHEEL TOOL BOX (L+R)	Not Necessary	0.00 F	*-F
42	1		*EXHAUST PIPE	Not Necessary	0.00 F	*-F
43	1		*EXHAUST GASKET	Not Necessary	0.00 F	*-F
44	2		*EXHAUST BRACKET (L+R)	Not Necessary	0.00 F	*-F
45	1		*EXHAUST HEAT SHIELD	Not Necessary	0.00 F	*-F
46	1		*FRONT WINDSCREEN MOULDING	Necessary	0.00 F	*-F
47	1		*FRONT WINDSCREEN GARNISH	Not Necessary	0.00 F	*-F
48	2		*FRONT WINDSCREEN NOZZER (L+R)	Not Necessary	0.00 F	*-F
49	2		*FRONT WIPER (L+R)	Not Necessary	0.00 F	*-F
50	1		*FRONT WIPER MOTOR	Not Necessary	0.00 F	*-F
51	1		*BONNET	Repair	0.00 F	*-F
52	1		*BONNET INNER TRIM	Not Necessary	0.00 F	*-F
53	1		*BONNET INNER RUBBER STRIP	Not Necessary	0.00 F	*-F
54	2		*BONNET HINGE (L+R)	Not Necessary	0.00 F	*-F
55	1		*BONNET LOGO (HYUNDAI)	Not Necessary	0.00 F	*-F

Report was unsubmitted during this print-out.



No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
56	1		*FRONT GRILLE BASE	Cracked	0.00 F	*-F
57	1		*FRONT GRILLE CHROME	Cracked	0.00 F	*-F
58	1		*FRONT GRILLE FRAME CHROME	Cracked	0.00 F	*-F
59	2		*HEAD LAMP (L+R)	Cracked	0.00 F	*-F
60	2		*HEAD LAMP BRACKET (L+R)	Not Necessary	0.00 F	*-F
61	2		*HEAD LAMP SIDE LAMP (L+R)	Not Necessary	0.00 F	*-F
62	1		*FRONT BUMPER	Distorted	0.00 F	*-F
63	1		*FRONT BUMPER RETAINER (L+R)	O/s Cracked	0.00 F	*-F
64	1		*FRONT BUMPER GRILLE BASE	Repeated	0.00 F	*-F
65	1		*FRONT BUMPER GRILLE CHROME	Cracked	0.00 F	*-F
66	1		*FRONT BUMPER GRILLE FRAME CHROME	Repeated	0.00 F	*-F
67	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	0.00 F	*-F
68	2		*FRONT BUMPER FOG LAMP (L+R)	Not Necessary	0.00 F	*-F
69	2		*FRONT BUMPER FOG LAMP GARNISH (L+R)	Not Necessary	0.00 F	*-F
70	1		*FRONT BUMPER FOG LAMP GARNISH CHROME (L+R)	O/s Cracked	0.00 F	*-F
71	1		*FRONT FENDER (L+R)	O/s Buckled	0.00 F	*-F
72	2		*FRONT FENDER TOP GARNISH (L+R)	Not Necessary	0.00 F	*-F
73	2		*FRONT FENDER COWLING (L+R)	Not Necessary	0.00 F	*-F
74	2		*FRONT FENDER SIGNAL LAMP (L+R)	Not Necessary	0.00 F	*-F
75	1		*FRONT DOOR (RH)	Repair	0.00 F	*-F
76	2		*FRONT DOOR HINGE (UPPER & LOWER) (RH)	Not Necessary	0.00 F	*-F
77	1		*FRONT DOOR CHECKER (RH)	Not Necessary	0.00 F	*-F
78	1		*FRONT DOOR LOWER GARNISH (RH)	Not Necessary	0.00 F	*-F
79	1		*FRONT SUPPORT PANEL	Bent / Cracked	0.00 F	*-F
80	1		*FRONT SUPPORT PANEL GARNISH	Not Necessary	0.00 F	*-F
81	1		*AIR CON CONDENSER	Not Necessary	0.00 F	*-F
82	1		*HIGH PRESSURE HOSE	Not Necessary	0.00 F	*-F
83	1		*LOW PRESSURE HOSE	Not Necessary	0.00 F	*-F
84	1		*RADIATOR	Not Necessary	0.00 F	*-F
85	1		*DISCHARGE PIPE	Not Necessary	0.00 F	*-F
86	1		*SUCTION PIPE	Not Necessary	0.00 F	*-F
87	1		*RADIATOR FAN COWLING	Not Necessary	0.00 F	*-F
88	1		*RADIATOR FAN BLADE	Not Necessary	0.00 F	*-F
89	1		*RADIATOR FAN MOTOR	Not Necessary	0.00 F	*-F
90	1		*WIPER WASHER TANK	Deformed	0.00 F	*-F
91	1		*WIPER WASHER MOTOR	Not Necessary	0.00 F	*-F
92	1		*TAIL GATE SPOILER	Not Necessary	0.00 F	*-F
93	1		*TAIL GATE WIPER BLADE	Not Necessary	0.00 F	*-F
94	1		*TAIL GATE EMBLEM (SIME DARBY MOTOR)	Necessary	0.00 F	*-F
95	1		*REAR CARPLATE	Cracked	0.00 F	*-F
96	10		*TAIL GATE BOARD CLIP	Necessary	0.00 F	*-F
97	10		*TAIL LAMP CLIP (L+R)	Not Necessary	0.00 F	*-F
98	10		*REAR BUMPER CLIP	Necessary	0.00 F	*-F
99	10		*REAR FENDER LOWER GARNISH CLIP (RH)	Not Necessary	0.00 F	*-F
100	10		*REAR FENDER INNER TRIM CLIP (L+R)	Not Necessary	0.00 F	*-F
101	10		*REAR FENDER COWLING CLIP (L+R)	Not Necessary	0.00 F	*-F
102	10		*REAR DOOR LOWER GARNISH CLIP (RH)	Not Necessary	0.00 F	*-F
103	1		*REVERSE CAMERA	Not Necessary	0.00 F	*-F
104	4		*REVERSE SENSOR SET	Shorted	0.00 F	*-F
105	1		*FRONT WINDSCREEN SEALANT	Necessary	0.00 F	*-F
106	10		*BONNET INNER TRIM CLIP	Not Necessary	0.00 F	*-F
107	10		*HEAD LAMP CLIP (L+R)	Not Necessary	0.00 F	*-F
108	1		*FRONT CARPLATE	Not Necessary	0.00 F	*-F
109	10		*FRONT BUMPER CLIP	Necessary	0.00 F	*-F
110	10		*FRONT FENDER COWLING CLIP (L+R)	Not Necessary	0.00 F	*-F
111	10		*FRONT DOOR LOWER GARNISH CLIP (RH)	Not Necessary	0.00 F	*-F
112	1		*FRONT GRILLE CAMERA	Not Necessary	0.00 F	*-F
113	4		*FRONT SENSOR SET	Shorted	0.00 F	*-F
114	1		*AIRCON GAS	Not Necessary	0.00 F	*-F

F=Franchise part.

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (\$\$)					0.00	0.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >