(440)(0)	Richard.	CC 4 MSM CC 4 MXA1900 8	679 1	el Dody LKK
INS. CASE OWNE		00 111111100		17/5 (u)
Surveyor.	kalvin.	DOI: ASSIGNME	ih.	Dute / Time :
4575 200 April 1 February	17 Wallater			Registered in Merimen:
Pre-assign / CCU	SME 7,090	12.		SAMULINER (116796
Insured Vehicle N	No.		Claim No.	YOM progray
Name of Insured	4 HOUNT		Policy No.	L. Commande Maria
Insured Tel No.	:H	12/1/10	Make / Model	DAY - MINNET
Excess Sec II :S!		OA 15/19/16	Place of Accid	ent: FPE THINKEL
Is driver the owne		iture of Accident :	OLCH DEBO	DET. VEG / NO. TR/IIA DEBORT, VEG / NO.
Driver Te	ame/Age:-Utet TIAN	(V/L: YES / NO.)	Insured Liabili	RT: YES / NO : TP GIA REPORT: YES / NO ty: % Final 7 Yes / No
SHC 3/67	nH			
INSRS: UM	INSRS:		INSRS:	INSRS:
Tel:	un A Tel	100	WSP.	WSP. Tel
Liability :	Liability	R-9	Liability:	Limbility
RMK5	RMKS		RMKS:	RMKS:
Dute/ Time	A- NEWL THE	Che TMAR	1.4	STAGE DATE/PIC
	21.1 2016 0121 - 11			Non-Reporting Itr (1st):
				Non-Reporting Itr (2nd): Non-Reporting Itr (Final):
				Nestfication lit (if non-pickap):
	of smurt Matin.			Call 01 211 13 14 19
1011	4 / 10 / 10 / 10	128		After call its to Ol:  Documentation Check List: Hanifler Typist
13/6/1961	tupm (alled C	DID Mr Chee Co	onfin	Notification ltr (if non-pickup)
	The intel	-11°. Man -11°	(la	After call for to Of:
160 37	don on m			Anthorisation To Act: Release Voucher:
6/2/14	by sus			First Repair Bill
12/2/10	r1 0 \ M	Day 1 da		Car Rénial bivoice:
120/10/ -	- HOW-) SHIN	Pei to close		Towing Invoice
1 1				LTA / GIA : Medical Bill:
				PIR:
				Mandate/Reject Instruction:
				Payment Breakdown Form:
PRELIMINARY ADVICE	E Date/Time:	Seat By:		Post-Repair Photos:
				Others
FINALIZATION	Date/Time:	Confirm with:		Confirm by:
Repair Cost:	55	days) Reduction:	59	Email Call
FINAL SETTLEMENT	Date/Time: 6 4 M Co	seled BOLA S/N No. : 2	<b>-</b> -	If O or B 28. Ass. Lia
Repair Cost W 651	55 749.00	respects beauty son No. 1 . C.	1	IL NO OF B 28. AM. LIA
Liso of Rental (LOR):	ss 229.90 2	days) X# 114.95		
Loss of Use (LOU):	SS - (S - x -	days)		10/4/01
Loss of Income (LOI): LOR only LOU only	SS 100-00 (S 50 x 2	days) (+10 [Tick only one]		,
GIA/LTA Search	55 7.49	[ Lick only one]		
Medical:	ss -			1) Claim status: Yorkal/Reject/Private Settle
Disbursement	SS -	(e.g. Tow/Independent)		2) Report Formula 10
Legal Cost Total:	55 1086.39 (1)	abul 5 55 14 1041 FW		3) Survey foe. \$ 350-00
FINAL PAYMENT		obal Sum SS: 1080.00		Email Cul
Passer I	1010-1-242		gro Engly	The state of the s
Payee 2: (Sinke if N.A.)		ime 2	1 . 7.	7
Payce 3: (Sinke if N.A.)	410	me3:		

ASS	GNMENT CU 21/21 274
From Date	Veh No: SHC 3163H Yr Regn. 27 Mar 2018
Estimatel Cost	Type: M.Car / M.Cycle / Bus / Van / Lorry / Tall / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or
To insped Vahide No:	Make: Mult- Z40 c.c 1685  Colour Blue A/C: InsuGd/Std/NI/NA
at Workshop m/s	The state of the s
of	Sp.Reading 566437 T/Radio: Insured / Std / NI / NA
insured:	Eng/No:
Policy No.	CINO: KMULDYIUMEY 05 2945
Claims No.	Gen. Cond: Good / F Poor / Burnt
Sum In swad: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Vsh;	Modi: Nil / S/Rim / STOA/Rim or
	Tyre Size: F: 205/60 R16
(Policy Condition)	R:
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or West / ke
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 7 mm R/Bal. 7 mm
GIA / PR Seen: Consistent?: Yes or No	UBal. + mm L/Bal. + mm
Est. Repairs: 2 . days Res.: Yes or No	D.O.A. 15/5/19 D.O.L. 16/7/19
Lum Sum: 20- % 3 Val.: Yes or No	Survey held at CPAE (Loyens)
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT	Rea
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	Ava
UI # 700 CRed # 2	AXA
VI H 100 CHO HA	52,7895121
2	
-	
DateTime, File Pass to? : Prelli. Report	Days Of Repair:
1) : Final Report	Resurvey No. of Trip: Survey Fee:
DateTime, File Return to?	Transportation:
2) Add Fe	ee: : Site Insp (\$ )s+Rss
	: Interview (\$ ) Photos
Report Format :	: Tech_invs (\$ ) Others
Lump Sum / I.B.I; (\$	: Weekend (\$
	TOTAL

ASS. REC. BY:		REF.CS/A	sm 1900	86791	d3	Special lastruction:
Surveyor				NT (Offi	ce)	
From (Person)	Richard Ar	(A)	ASM (	AXA		Date/Tune: 16-5-19
Estimated Con		/		Bill to:		
	TTP RES / OD I		IMVIC	2	Insu	med: 62148319
nt Workshop n	ils Comfortd	ign				Tel: 62148319
of 51 la	gary Dirl	1				,
Policy No:				Claim Iv	Tod	
Sum Insured:				Exces		
Make of Veli:					1	D.O.A. 15. 15. 1019
Cheut's Record CA / REV / Date/Time:	REP. / REV 24	HRS	P'			H.O.D. Endorrement:
Date/Time	Action/lestruction	0 (V) E	stimate			
		- cc6/m1			392	120A-07/0/x017
	SME 30991	( -×				100 T 10
						Kindy Wp to use buc
						the Ref. wordy open

# · COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO: SHC 3163H

MAKE : MODEL : 1 · HVUNDAL (40) DATE 16/5/2019 13:37

Qty	Parts Description/ Labour	Type	Unit Price	A	mount
	Rear Bumper Pelant			S	553.00
	Rear Bumper Clip 10 pcs			S	22.00
	Rear Bumper Under Cover X			5	228.00
	Rear Bumper Under Cover				220.00
	SUB TOTAL			s	803.00
	LESS 20%	1		S	160.60
	DISCOUNTED TOTAL			5	642.40
				San Pari	
	Labour Charge				200
	Panel Beating			S	400.00
	Spray Painting Charge			5	300.00
	Wiring Charge			S	30.00
	Remove/Refix Reverse Sensor			s	80.00
	G				17. 
	TOTAL LABOUR			5	810.00
	ESTIMATE TOTAL			S	1,452.40
			-		
	Kaha Meny			X	
	Kaha May 13 45 hs. 16/5/19 2 bys 4/5 Affer Rever Lt	100		1	
	1.	A STORY		1	
	1 3 11cho 16/5/19/30			3//	1
	13 45 70 10/5/	A Park			1
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	and the same			X
	2-1/20	MAN TO		1	
	2.6.	100		X	
	Le	4	3" /		
	7 /1	1			
	All Report to	/ "			
	Hope				
	3.5	4			
	This is an initial estimate based on a visual inspection of th				

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Menu.



# Service Request Details

Claim

S9M01NKA

Reference

None D

Loss Date

15 May 2019

Report Date

16 May 2019 9:06:00 AM

Request Date

16 May 2019

Due Date

24 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

#### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SHC3163H

LKK AUTO CONSULTANTS PTE LTD (TP) - Menu

PYRUGHEN

140

Service Address

Primary Contact/Insured

LI LIJUAN BLK 237 YISHUN RING ROAD, #11-1040, 760237, Singapore 90667775

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

New Message

# Catherine Chong (LKK Auto)

From:

Fauzy Bin Mokhtar <fauzy@sparkcarcare.com>

Sent:

Thursday, 16 May, 2019 11:48 AM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

Jumani Bin Masudin

Subject:

SHC3163H - 3P CLAIMS WITH YOUR INSURED > SME3099R (AXA)

Attachments:

SHC3163H-516112146-0001.pdf

Categories:

Raghav

Hi Motor Claims,

Please refer attached GIA report, the estimate to be advise upon survey the vehicle.

The taxi was grounded at our workshop on 15.05.2019.

Best Regards, Fauzy Mokhtar Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd Off:62148319 / Fax:65468156

COMFORTDELGRO ENGINEERING

	No : 3	5295877			120 120	Sept Section	
	:1	7.05.2019				DelGro Engineering Pte Ltd ng Drive Singapore 508986 16 8156	
CHEROLOGICA CONTRACTOR	ON FORM	LKK			Fax:		
-							
2					of A contidents	15 05 2010	
e Reg	No. SHC31	63H		Date	of Accident I	15.05.2019	
urvey	and estimates of the	repairs of the above-me	ntioned ve	shicle ar	e as follows:-		
Ther	epair job shall bill to	t	AXA		-	SME3099R	
The f	inalized amount sha	all be:					
						\$0.00	
333						\$0.00	
		-Part Repair Cost				\$0.00	
	Massage (Inches	VIII 2.165 1.1 W. W. 1.155 4.					
(c.)				2086		\$700.00	
	Final Lumpsum Repair cost after Less:			20%		\$700.00	
Signi	ature :	Yh .	_			1	
Nam	e : FAUZY BIN	MOKHTAR	_	Na	me: :	Kahl	
Tel	62148319			Da	te :	21/5/19	
Fax	65468156						
Officia	Use Only						
				ument	Confirm By (Signature)	Remarks	
	Item	Amount		or No	(oignound)		
ental F	Item Rate P/Day	Amount	Yes	or No ES	(Ograllaro)		
	50200	Amount	Yes		(og auro)		
	Rate P/Day Income Paid	Amount	Yes	E\$	(Og alaro)		
	The r The r The f (a) (b) (c.) Estin We s 7 wo Than Nam Tel	e Reg No. : SHC31  urvey and estimates of the The repair job shall bill to The finalized amount shall all spare Parts after (b) Labour Charges Total for Part-By (c.) Lumpsum Repair Total for Lumpsum Final Lumpsum Estimated normal period We shall treat the above 7 working days  Thank you for your assist Signature:  Name : FAUZY BIN Tel : 62148319	Estimated normal period for repairs:  We shall treat the above amount as Correct a 7 working days  Thank you for your assistance.  KALVIN  ENDING  SHC3163H  SHC3163H	EREGINO.: SHC3163H  arvey and estimates of the repairs of the above-mentioned very and estimates of the repairs of the above-mentioned very and estimates of the repairs of the above-mentioned very and estimates of the repairs of the above-mentioned very and estimates of the repair job shall bill to:  AXA  The finalized amount shall be:  (a) Spare Parts after List discount  (b) Labour Charges  Total for Part-By-Part Repair Cost  (c.) Lumpsum Repair (if applicable)  Total for Lumpsum repair cost after Less:  Final Lumpsum Repair cost  Estimated normal period for repairs:  2  We shall treat the above amount as Correct and Confirm 7 working days  Thank you for your assistance.  Signature:  Name: FAUZY BIN MOKHTAR  Tel: 62148319	Exercise Reg No. : SHC3163H Date curvey and estimates of the repairs of the above-mentioned vehicle and the repair job shall bill to:  The repair job shall bill to:  AXA  The finalized amount shall be:  (a) Spare Parts after List discount  (b) Labour Charges  Total for Part-By-Part Repair Cost  (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: Final Lumpsum Repair cost  Estimated normal period for repairs:  2 wo  We shall treat the above amount as Correct and Confirmed if 7 working days  Thank you for your assistance.  Signature: Name: FAUZY BIN MOKHTAR  Na  Tel: 62148319	EREG No.: SHC3163H Date of Accident:  urvey and estimates of the repairs of the above-mentioned vehicle are as follows:-  The repair job shall bill to: AXA —  The finalized amount shall be:  (a) Spare Parts after List discount  (b) Labour Charges  Total for Part-By-Part Repair Cost  (c.) Lumpsum Repair (if applicable)  Total for Lumpsum repair cost after Less: 20%  Final Lumpsum Repair cost  Estimated normal period for repairs: 2 working days.  We shall treat the above amount as Correct and Confirmed if there is no repair to the confirmation of the part of the confirmation of the	

# OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

# ComfortDelGro Engineering Pte Ltd

206 Braddet Road Singapore \$79701.

Marrine + 85 6383 6360 Facalitie > 65 6250 9131

Workshops

58 Louising Drive Sergucore \$18,968 383 See Mary Drive Singapore 3,75717 11 Sergio Lico Singapore 739791 1 Sunge Kadut Way Singapore 729791 10 Value to street Bas & Singapore 789791

Date/Time: 16.05.2019 10:54

Page: 1

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order: 3922968	JC NO.: 305295877
TOMER	And Ropalt II (valor)	1	REGN NO.: SHC3163H	MILEAGE
vis	S COMFORT TRANSPORTATION PTE LTD 7010045		MAKE: HYUNDAI FUEL.	
TOMER NO. RESS	MER NO. 383 SIN MING DRIVE		MODEL I-40	DATE/TIME IN 15.05.2019 16:00
(R) (P)	65508755 (O)		YR OF MANU 27.03.2014	TARGET DATE
(P)			CHASSIS CODE KMHLB41UMEU05294	COMPLETION DATE/TIME:
SOUNT CAR	D NO			

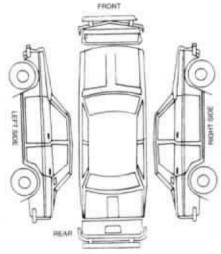
JOB DESCRIPTION

Accident Date: 15.05.2019 NATURE: 3P 15.05.19/B

S/NO

LABOR CODE

DESCRIPTION



			HEAR	T
HECKED & PASSED OUT BY:	77.			
SERVICE ADVISOR			CUSTOMER'S SIGNATURE	
nowledgement Slip		* Exit Pass		
No.: SHC3163H	FZ AXA	Vehicle No.: SHC3163H		
ne of Service Advisor pe returned to Service Reception upon o	Signature/Date	Name of Service Advisor To be kept by Security Guard	Date	
SECULIARE DE SECULIARE L'ACCEPTANT OFFICE			564	4

# -- COMFORTDELGRO ENGINEERING PTE LTD

#### REPAIR ESTIMATE\*

· VEHICLE NO : SHC 3163H

MAKE

DATE 16/5/2019 13:37

Rear Bumper Rear Bumper Clip 10 pcs	Type	Unit Price	\$	553.00
			5	22.00
			5	228.00
Rear Bumper Under Cover 🗶			.5	220,00
SUB TOTAL			s	803.00
LESS 20%			\$	160.60
DISCOUNTED TOTAL			S	642.40
Labour Charge				201
				400.00
				300.00
			1	30.00
Remove/Refix Reverse Sensor			\$	80.00
TOTAL LABOUR			s	810.00
ESTIMATE TOTAL			s	1,452.40
1 Litter				
11		- 190°	1	
13 45 hs. 16/5/19	Co			
20%			1	
All lear th	about to live a	1000ttl		
Agre PT	atter			
	Labour Charge Panel Beating Spray Painting Charge Wiring Charge Remove/Refix Reverse Sensor  TOTAL LABOUR ESTIMATE TOTAL  Kake (Ukay)  A 13 45 ks. 16/5/49  Lys  Lys	Labour Charge Panel Beating Spray Painting Charge Wiring Charge Remove/Refix Reverse Sensor  TOTAL LABOUR ESTIMATE TOTAL	Labour Charge Panel Beating Spray Painting Charge Wiring Charge Remove/Refix Reverse Sensor  TOTAL LABOUR ESTIMATE TOTAL	LESS 20% DISCOUNTED TOTAL  Labour Charge Panel Beating Spray Painting Charge Wiring Charge Remove/Refix Reverse Sensor  TOTAL LABOUR ESTIMATE TOTAL  S

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Menu



# <TP - IA UPLOADED> - S9M01NKA [ACCIDENT INVOLVING SME 3099R(OI) & SHC 3163H(TP) ON 15/05/2019]

Type

Question

#### Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. TP-IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong - 20 June 2019

Reply



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

# **Immediate Advice**

To: AXA Insurance Pte Ltd

# Date: 20/06/2019

### Survey Details:

Date of loss	15-May-19
Date of appointment	16-May-19
Date of survey	16-May-19
Location of survey	RTDELGRO ENGINEERING PTE LTD

# Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 3163H
Make and Model	HYUNDAI 140
Date of registration	27/3/2014
Excess	
Market Value	\$0
Parf Rebate	
Nett Loss	

# Repair details:

Initial Estimate	\$ 1,452.40

# Proposed/Revised repair cost:

Parts	\$ 460.00
Check items (estimate)	\$ -
Labour	\$ 430.00
Total	\$ 890.00
Lump Sum(if applicable)	\$ 700.00

Number of days for repair	2
---------------------------	---



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

# Remarks:

	n is < \$5,00 ent with th		ed to

# Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	749.00	
Loss of use		NIL	no. of days
Loss of rental	S	344.85	(3days x \$114.95)
Loss of income	\$	150.00	(3days x \$50.00)
LTA search fees	\$	7.49	
Others		NIL	
Proposed Total	\$	1,251.34	

# Hsiao Tong (LKKAuto)

From:

William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent:

Wednesday, 26 June 2019 10:54 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Your ref: T 0519/ SHC3163H/ WT(st) \*Our ref: CC4/ASM19008679/K1pb3 [ACCIDENT INVOLVING SME 3099R(AXA) & SHC 3163H ON 15/05/2019]

#### Without Prejudice.

Dear Hsiao Tong

We accept your global offer.

Kindly forward your D.V. .

Thank you.

Best Regards William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 26 June 2019 10:33 AM

To: William Tan Thoo Seng

Subject: Your ref: T 0519/ SHC3163H/ WT(st) \*Our ref: CC4/ASM19008679/K1pb3 [ACCIDENT INVOLVING SME

3099R(AXA) & SHC 3163H ON 15/05/2019]

Your ref: T 0519/ SHC3163H/ WT(st) Our ref: CC4/ASM19008679/K1pb3 Without Prejudice

Dear Sirs/Mdm.

#### ACCIDENT INVOLVING SME 3099R(AXA) & SHC 3163H ON 15/05/2019

We refer to the above matter.

We propose settlement at a global sum of \$1,080.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

# COMFORTDELGRO

Our Ref : T 0519	/ SHC3163H /WT(st)	_	EN	GINEERING
Your Ref :				
Date : 28-May-19				Gro Engineering Pte Ltd II Road Singapore 579701
ANA T De Tal		CDGE Taxi Claims Dept		Maintine +65 6383 6280
AXA Insurance Pte Ltd		59 Loyang Drive 4th Flr Singapore 508969		Facultura +65 6280 9755
8 Shenton Way #24-01, AXA Tower		Singapore Suosos		www.cage.com.ag
kg (T) (1.1) (1.1) (1.1) (1.1) (1.1) (1.1) (1.1) (1.1) (1.1)	WITHOUT P	PEHIDICE		Workshops
Singapore 068811		REJUDICE		Braddell
Attn : Motor Claims Departm	ent			205 Braddell Road Singapore 579701
Dear Sir	SUPERCEDE			Loyang
A COURTE IN INC. MINO. OU	ID TAVI CUC	3163H YOUR IN:	CHIPED	59 Liyang Drive Singapore 508999
ACCIDENT INVOLVING OU			15.05.19	Sin Mino
SME3099R AND OTHER	4 VEHICLES	ON	15.05.19	383 Sin Ming Drive Singapore 575717
We are the authorised repair wo	orkshop for Citycab Pte	td-/Comfort Transporta	ation Pte	Pandan
Ltd / Yellow-Top Cab Pte Ltd .				45 Pastan Road Singapore 609286
which was involved in the ca				Libi
vehicle owner and the taxi dri				320 Utv Road 3 Singapore 408640
assist them in presenting their	claims against the par	y responsible for all ap	plicable	Senoko
matters arising from the damage	e to the vehicle.			24 Seneko Loop Singagore 758158
As the accident was caused by	the negligent act of your	insured driving : SM	E3099R	Sungel Kadut
we are submitting these claim for	or your consideration on	behalf of the claimants		7 Sungel Kadut Way Singapore 728791
TAXI OWNER'S CLAIM				Yishun
1 Cost of Repair		\$	749.00	D1. Yishur Industrial Park A Simpacore 765733
	f Rental @ \$ 114.95		344.85	
	(Surveyed by M/s LKK)	\$		
4 LTA Search Fees		\$	7.49	2
5 GIA / Police Report Fees 6 Towing / Medical / Transp		<u>\$</u>		
6 Towing / Medical / Transp	portation rees	Sub Total : \$	1,101.34	
		Sub rotar.	1,101.54	•
TAXI DRIVER'S CLAIM	(Income @ 6 00.0)	A see door of the co	240.00	
7 3 days Loss of	Income @ _\$ 80.00	per days (Hirer) \$ Total Claims: \$	1,341.34	
		Heart Contract Contract	1,011.01	
We enclose herewith the followi			1911	
Original repair bill and ph			4	pcs.
b) LTA search slip/s of :		3099R		
<ul> <li>c) GIA / Police report/s of :</li> <li>d) Letter of authority from over</li> </ul>	THE PROPERTY OF THE PARTY OF TH	3163H		
		/ Contillants of land	inna na	
( X ) Photocopie/s of Accid	x) Rental Rate letter (x)	( ) Certificate of Inst Downtime/Mileage record		
Management of the state of the				
Kindly look into the matter and le as soon as possible.	et us hear from you on t	ne settlement of the sai	d claims	
Please note that it is a condition prejudice to any personal injury			ut	
prejudice to any personal injury	Siderit (it dirty) of the taxi	un ren		

Yours faithfully William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg











51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX: (065) 62564315

14 JUNE 2019

LI LIJUAN BLK 684C EDGEDALE PLAINS #12-641 SINGAPORE 823684

Dear Sir/ Mdm

OUR REF

: CC4/ASM19008679/K1pb3

YOUR REF : SME 3099R

### ACCIDENT INVOLVING SME 3099R AND SHC 3163H ALONG/AT ALONG KPE TUNNEL TOWARDS PUNGGOL ENTRANCE ON 15/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHC 3163H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong Case Handler

DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept) LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

ALONG

i 40 SHC3163H , SME3099R , UNKNOWN ... ON 15-May-19 09:10

KPE TUNNEL TOWARDS PIE

I / We

WONG RONGSHUN (HU...

(Hirer) NRIC No.: \$8136474E

and/or

CHENG KIANG KOK

(Relief) NRIC No.: \$1550851E

Taxi Number

SHC3163H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

15-May-2019

Name of Hirer

WONG RONGSHUN (HUANG RONGSHUN)

Hirer NRIC

S8136474E

Signature :

Address

604B PUNGGOL ROAD #03-748

822604

Contact No.

97588578

Name of Relief

CHENG KIANG KOK

Relief NRIC

S1550851E

Signature:

Address

310C PUNGGOLWALK 05-606

823310

Contact No.

91114215



#### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SME 3099R (Insd veh)	
	SHC 3163H (TP veh)	Model: Hyundai I40 (1685cc)
Date of Accident/Time:	15/05/2019	
Repair Estimate	1.5 1.654.61	

B)	BOLA Liability: 100	[%]	A	ssessed Liability (*):	(%)	
B)						
	For GIA Registered Wo	rkshop	: В	DLA Applicable: Yes. 100	BOLA Scenario No: 27	
A)	For Non GIA Registered	Work	shop: A	greed Liability	(46)	
	ame: ComfortDelGro Enginee Party Workshop GIA Registere			NO (Kindly indicate b	elow)	
	tlement Sum (Global Sum)	:5	1,080.00			
		1.5				
Others		1.5				
LTA/GIA	A Search Fee	:5				
Rental (i	fany]	1.5			days at 5	per da
Loss of L	ise .	- 5			days at 5	per da
Final Rep	sair Cost	.5	/			
	stimate	1.5	1,554:04			

#### NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative
Date:

Signature of Witness: / Workshop stamp (if applicable)
Name of Witness:

Other Control Control

SOLDVANG DRIVE SINGANDRE SONIAS

Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:

COMPORTDELGRO ENGINEERING PTE LTC

The contents of this document apply to vehicle damages only.

All parsonal injuries and damages arising thereiforn are excluded from the artiful and explication of this document.

# COMFORTDELGRO ENGINEERING

A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Blackfell Rood Singapore 57 FTS 1 Marries - 95 5363 5280 Factorile - 65 5360 9755

Workshops.

59 Layang Ditve Empapore 509168 54 Banoto Loop Singapore 759156 503 Sin Mary Drive Singapore 575717 7 Sungai Kadul Way Singapore 728791 45 Partial Fluid Singapore 60926 501 Yellun Industria Park A Singapore 769730 330 Uto Road 3 Synapsys 4086-0

COMPANY REG. NO.: 199506048W

Page: 1

8010010

AXA INSURANCE PTE L'I'D

8 SHENTON WAY AXA TOWER SINGAPORE 068811 #24-01

CONTACT NO: 63387288

VEHICLE NO SHC3163H

NO/DATR 91445246 23.05.2019

MAKE HYUNDAT

MODEL.

ODOMETER READING

DATE OF REG 27.03.2014

CHASSIS COOK KMHLB41UMKU052945

JOB TYPE

Description: 3P 15.05.19

Invoice for Lump Sum Repair

Total Limp Sim Repair Amt. Add GSV 8 7.000 %

700.0049.00

Total Invoice amount

749.00

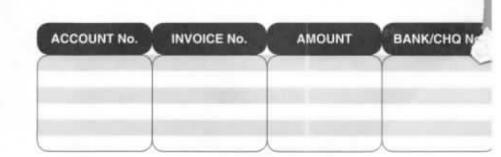
KATHERINETAN 23.05.2019 12:04:50

Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested. CUSTOMER'S COPY



Our Ref: CT19050414

Date: 22 May 2019



#### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

15/05/2019 @ 09:10 hrs

ALONG

KPE TUNNEL TOWARDS PIE

INVOLVING

SME3099R, UNKNOWN, UNKNOWN, UNKNOWN,

UNKNOWN

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC3163H (the "Taxi"). The Taxi was hired to WONG RONGSHUN (HUANG RONGSHUN) IC NO S8136474E a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$114.95 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DAYE	SHC3163H	2	ANI DAGE OF ADIAD	0	A CAL		MILEAGE	HOURS OPERATED (TIME	RATED (TIME		
110	NAME OF DRIVER	S	LEAL	1	200	5	(KM)	FROM	01	DATE	NAME OF DRIVER
5119	man.	5 6	1.4	00	Co	#	\$ FAC	30	0615		
51 15	WEM	S	± o	7	b	0	6140	c(30	0115		
5	INCHE	6	- 0	4	5	J	1356 9DET	1770	0,500		
1111	WATER	S	ما	~	4	>	469.5	Offer	0110		
1 S/14	DASHEY.	7	٥	6.6	4	5	91234	chus	1001		
11/1/14	Mode	2	9	c <sub>y</sub>	Ag.	6	4.11.8	6 Fre	0.600		
विधान	Chang KK	70	9	4	M	-		2060	1835		
15/5/19	Accidents		_	6				1600	1		
17/5/19	Poponie 1	1		Ne-				1530	J		
			-	-							

Enquire Vehicle Insurer

Vehicle No.

Incident Date/Time

me Search Status

Insurance Company Code

Insurance-Company Name

SME3099R

15 May 2019 / 09:10:00

Successful

A12

AXA INSURANCE PTE LTD /

Previous

OK

74C3164H



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ΔΥΔ	INSURANCE PTE	LTD	Ref : CC4/ASM19008	679/K1nh3a2
-IAA	INSURANCE PIE	LID	Rei . OO4/ASWI15000	0/5/1/10042
	HENTON WAY #24 TOWERSINGAPO		Date: 15-07-2019	
ATT	N:RICHARD ANG		Code: ASM	
is:		Policy Particula	rs :- THIRD PARTY CLAIM	И
	Insured Veh.	SME 3099R	Veh. Inspected	SHC 3163H
	Policy No.	VPA/P2198184	Coverage (\$)	0.00
	Claim No.	S9M01NKA	Excess (\$)	0.00
	Assign From		Assign Date	16/05/2019
		Vehicle Pa	articulars & Condition	
	Make & Model	HYUNDAI I40	c.c	1685
	Engine No.	HIDDEN	Year of Reg.	2014
	Chassis No.	KMHLB41UMEU052945	Colour	BLUE
	Odometer	566437	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
i.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
	L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
	R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
	L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
		Descri	ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
	DAMAGES SEE D	ETAILS.	/	
,		Gene	eral Information	
	Accident Date	15/05/2019	Inspection Date	16/05/2019
	Survey held at	COMFORTDELGRO ENGINE	EERING PTE LTD	•
		59 LOYANG DRIVE SINGAPORE 508969		
a.			Remarks	
		ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS		
ib.	THE REAL PROPERTY.		ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2 Working Days	



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

700.00

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3163H

RECOMMENDED COST OF LUMP SUM REPAIRS

(TO ITS PRE-ACCIDENT CONDITION)

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	DEFORMED	553.00	553.00
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	22.00	22.00
1	REAR BUMPER UNDER COVER (CONSISTENT)	SERVICEABLE	228.00	
	LESS 20% DISCOUNT		-160.60	-115.00
			642.40	460.00
	LABOUR			
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
			810.00	430.00
	GRAND TOTAL		1,452.40	890.00
				/

Report Ref No. CC4/ASM19008679/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

**Automotive Assessor** 

httne/f/nn smartejaime axa com soirlaim-nortalihtmilindex-sandon-senvira-teminate himitifoanvira-teminate/Peansiate/Inskrimenter-teminate/Peansiate/Inskrimenter-teminate/Peansiate/Inskrimenter-teminate/Peansiate/Inskrimenter-teminate/Inskrime

Service Request Details

CLAIMS

MESSAGES

SERVICE REQUESTS

\*

Object	SPMOTHICA	Actions	Vehicle Information	don
Reference	CC4/ASM19008679/K1ph3q2	Hent Stag. Wall for: Approve invoice	Brodent Vehicle Registration #	SHC3163H
Loss Date	15 May 2019	And Respire	Mile	TIVE HYUNDAL
Report Date	16 May 2019 9:06:00 AM		Model	940
Request Date	16 May 2019		Service Address	
Due Date			Ē.	
Winder Name	LKK AUTO CONSULTANTS FTE LTD (TP)		Primary Contact/Insured	Jinsured
Type of total	Third Party Webide Damage		BLK 237 YISHUN	LI LIJUAN BILK 237 VISHUN RING ROAD, #11-1040, 760237.
Services	Peridog verification - Direct Settlement		90667775	

Divisions Hellony  Discussions of STATEMENT	2	Documents. Assessment at Sulfype • TYPE	Matrics	SUB-TVPE Surveyor/ Assessor	AUTHOR LAK AUTO CONSULTANTS PTE	
---	---	---	---------	--------------------------------	------------------------------------	--

richard anglos@axa.com.sg

Additional Instructions

Claim Handler ANG Richard

From / Claim	HANNE	TVPE	SUB-TWE	AUTHOR	CATE
Forms / Claim Decorrents Forms / Claim Decorrents Forms / Claim Decorrents Forms / Claim Decorrents Decorrents Decorrents Decorrects	NIDSTAL RECEIPT poli	Forms / Clams Documents	Others	LISK AUTO CONSULTANTS PTE LTD (TP)	16 July 2019
Forms / Claim Decuments Decuments Consultability Items Forms / Claim Decuments Decuments Decuments Decuments Decuments Decuments Decuments Decuments LID (TP) LID (TP	RESTAL MILEAGE per	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	16 AAy 2019
Firms / Calin Decuments Firms / Calin Decuments From / Calin Decuments Decuments From / Calin Decuments Lini (TP) Link Aut TO CONSULTANTS PTE Reports & Statement Link Aut TO CONSULTANTS PTE	LTA SEARCH pdf	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	16 ANY 201
Form / Claim Documents Documents Documents Tenne / Claim Ferner / Claim Documents Documents  In OTTP Documents  In OTTP Documents  In OTTP Documents  In Others  In O	Licidimspection Cit patt	Farms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 July 201
ETILEMENT Forms / Claim Satistaction / Discharge Socialments  From / Claim POA / Authority Letter  Invoke Invoke Beparts  Correspondence Beparter  Forms / Claim Assessment Others  Forms / Claim Assessment  Forms / Statement Others  Reports & Statement Cothers	Likik dipatroenta Di pdr	Form / Clain Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	16 Ady 2019
Filters of Claims Discussers Invalve Begainer Link AUTO CONSULTANTS PTE Reports & Statement Districts & Statement Reports & Statement Others LUKK AUTO CONSULTANTS PTE LING (TP) LUKK AUTO CONSULTANTS PTE Reports & Statement Others LUKK AUTO CONSULTANTS PTE LUKK AUTO CONSULTANTS PTE Reports & Statement Others LUKK AUTO CONSULTANTS PTE Reports & Statement LUKK AUTO CONSULTANTS PTE	PAYMENT BREAKDOWN, EXPRESS SETTLEMENT	Forms / Claim Documents	Satisfaction / Discharge Vencher	LIOX AUTO CONSULTANTS PTE LTD (TP)	16 Auy 201
MCE.polt Involve Repairer LUCK AUTD CONSULTANTS PTE Correspondence Publicy Holders / Insured LUCK AUTD CONSULTANTS PTE Correspondence Consequence Cons	AUTHORISATION TO ACT FORMain	Firms / Clains Documents	POA / Authority Letter	LINK AUTO CONSULTANTS PTE LTD (TP)	16 July 201
Little and Correspondence Publicy Holders / Insured LID (TP)  LINK AUTO CONSULTANTS PTE LID (TP)  LID (T	WORKSHOP SWORCE, adt	indice	Mergainer	LICK AUTO CONSULTANTS PTE LTD (TP)	16 AAy 201
Photins.pdf Emports & Statement Others LINK AUTO CONSULTANTS PTE LID (TP)  LOK AUTO CONSULTANTS PTE LID (TP)	LETTER TO Clude	Letters and Correspondence	Pubcy Holders / Insured	LAK AUTO CONSULTANTS PTE LTD (TP)	16 Arly 201
Florms / Claim Assessment LID (FP)  UNIX AUTO CONSULTANTS PTE  LID (FP)  LIX AUTO CONSULTANTS PTE  LID (FP)  LIX AUTO CONSULTANTS PTE  LID (FP)  LIX AUTO CONSULTANTS PTE	LUCK Survey Photos.pdf	Reports & Statement	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	20 June 201
LKK AUTO CONSULTANTS PTE	TP-4A, pdf	Forms / Claim Documents	Assessment	LIK AUTO CONSULTANTS PTE LTD (TP)	20 Aure 201
TE - MARKED pell laports & Statement Estimate / Quotation LEX AUTO CONSULTANTS PTE LED (TP)  LEX AUTO CONSULTANTS PTE Seports & Statement Others LEX (TP)	LUCC Resurvey Photos.pdf	Figures & Statement	Others	LIXX AUTO CONSULTANTS PTE LTD (TP)	20 June 201
Reports & Statement Others LTD (TP)	TP_ESTMANTE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LANK AUTO CONSULTANTS PTE LTD (TP)	20 June 20)
	14-3363.pet	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	17 May 201

16 May 2019

DHAKAL Raghay

GIA Report

Reports & Statement

16 May 2019

DHAKAL Raghay

CIA Report

Reports & Statement

SMESOPPRINGD GALREPORT FOR

SHC3163H TP GIA REPORT/PDF

DATE

AUTHOR

9AR-TYPE

144

16 May 2019

DHAKAL, Raghav

Whethshop

Letters and Correspondence

TP PRI FROM WORKSHOP MIE

5
ŧ
Š
ŝ
1
Ť
bi
100
33
+
1
3
Ē
2
4
- 2
Ē
ì
2
\$
Ě
- 6
5
ŧ
ğ
Ē
Ě
9
÷
5
J.
ŧ
1
2
#
ě
ŧ
Ę
ģ
- 5
à
- 5
Š
E
8
3
\$
Ē
=
+
5
ŧ
8
2
五
sale
u.
E
- 6
5
- 5
Ě
-
nartelain
F
- 50
22
5
=
ž
ž
_