

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 30 September 2019 2:36 PM  
**To:** Hock Wah Motor Pte Ltd  
**Subject:** RE: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019 \*\*\* LKK REF: CC6/AIG19008671/ea3  
**Attachments:** OI SKETCH PLAN.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Saturday, 8 June 2019 11:12 AM  
**To:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019 \*\*\* LKK REF: CC6/AIG19008671/ea3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are reviewing the matter and will get back to you asap.

Kindly note that this matter will be handled by my colleague, Ms Asher.

Hi Asher,

Kindly assist. CC6/AIG19008671/ea3

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Sent:** Friday, 7 June 2019 9:42 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019 \*\*\* LKK REF: CC6/AIG19008671/pa3

Dear Hsiao Tong

Any updates for above mention claim?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Hock Wah Motor Pte Ltd

**Sent:** Thursday, 30 May, 2019 9:42 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019 \*\*\* LKK REF: CC6/AIG19008671/pa3

Dear Hsiao Tong

Any updates for above mention claim?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Hock Wah Motor Pte Ltd

**Sent:** Friday, 24 May, 2019 12:15 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019 \*\*\* LKK REF: CC6/AIG19008671/pa3

Dear Hsiao Tong

Please find attached video.

My client did mentioned in his report that he was changing from 3<sup>rd</sup> lane to 2<sup>nd</sup> lane, from the video we can see clearly that my client's vehicle was already 90% in the lane. Suddenly there was an impact on the right which your insured from the 1<sup>st</sup> lane change to the 2<sup>nd</sup> lane without checking that my client's vehicle had already or almost fully in the middle lane (2<sup>nd</sup> lane).

The video should proof that your insured's vehicle was not in the lane going straight and my client switch and hit onto your insured's vehicle. The fact is that my client had 90% successfully switched lane, however your insured who was conducting a switching of lane hit only my client's vehicle.

Please review the liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 23 May, 2019 3:36 PM

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019 \*\*\* LKK REF: CC6/AIG19008671/pa3

Without Prejudice


Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client changed lane and collided with our insured vehicle.

Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: [video footage](#) / [scene photos](#) / [PIR](#)) in order for us to look into the matter. Appreciate and early reply.

SKETCH PLAN	
	
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
At Around 8pm (slightly earlier), I exited the PIE into Pasir Ris/	
Boyang area. Was on the right most lane and signalled / checked	
front/back mirrors to filter into middle lane.	
All was clear & I proceeded to change lanes.	
Having filtered into lane, Blue Honda in left lane,	
hit my car.	

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Sent:** Thursday, 23 May 2019 1:40 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019 \*\*\* LKK REF: CC6/AIG19008671/pa3

Dear Hsiao Tong

Any updates for above mention claim?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 21 May, 2019 11:20 AM

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019 \*\*\* LKK REF: CC6/AIG19008671/pa3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

**Meanwhile, please arrange appointment for survey.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Sent:** Tuesday, 21 May, 2019 11:18 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: TP CLAIM\_SMF7704X & SGD1118J (AIG)\_DOA: 14/05/2019

Dear sir/madam

Attached herewith our insured's SAS report with estimate bill that claim against AIG'S insured SGD1118J.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Hock Wah Motor Pte Ltd

**Sent:** Thursday, 16 May, 2019 10:51 AM

**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Subject:** TP CLAIM\_SMF7704X & SGD1118J\_DOA: 14/05/2019

Dear sir/madam

Attached herewith our insured's SAS report with estimate bill that claim against your insured SGD1118J.

Please make necessary arrangement with Bedok workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977  
Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)