

INSURANCE CASE OWNER:

Winnie Ho | CC 4 / MSW 1900 8654 / J Yang | IDAC: 112934

Project:

OHJ

DOI:

ASSIGNMENT

15/12/19

Date:

15/12/19

Registered in Meritima

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKX 3157E

Claim No.:

SAMMONDS

Name of Insured:

??

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 07/13/19

Place of Accident:

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

688 26707



INSRS: WSP: Carz Auto
Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time

68826707 - URBAN TO VIMV (RUBS) : OPA: 5/10/19

STAGE

DATE / PIC

SKX 3157E - *

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorization To Act:

Release Voucher: DS

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

6/5 OIMP. sent out let letter.

23/5 - call OI, agreed to settle, aware TP claim & NCD TSMV. Email LOI

17/5/19 - TP v Under (m sc)

9/7/19 - DS form out

9/7/19 - FR -> MIC to clu

CPL 22/5/19

10/7/19

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$\$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 9/7/19 Confirm with: Jessy Email Call

Final Liability: % 100 Agreed / Assesd BOLA S/N No.: NIL If NO or B 28, Ass. Lia:

Repair Cost: w/latr \$ 2996.00 (car per AXA) (OI amount)

Loss of Rental (LOR): \$ 220.00 (4 days) x \$80

Loss of Use (LOU): \$ - (\$ x days)

Loss of Income (LOI): \$ - (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GLA/LTA Search: \$ -

Medical: \$ -

Dishurement: \$ - (e.g. Tow/Independent)

Legal Cost: \$ -

Total: \$ 3316.00 Global Sum SS: 3300.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$ 3300.00 Name 1: Carz Auto Services Pte Ltd

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: EP
- 3) Survey fee: \$350.00

REF: AXA

8689

Hwee Jie

ASSIGNMENT

From _____ Date: _____

Veh No: GBB2670T Yr Regn: 15 Oct/2008

Estimated Cost: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or _____

To inspect Vehicle No: _____

Make: Nissan Urvan c.c. 2953

at Workshop n/s _____

Colour: Gold A/C: Insured / Std / NI / NA

of _____

Sp Reading: 291040 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No. _____

C/No: JN1M64E2520781842

Claims No. _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: _____

Steering: In order / Jammed / Leaked / Burnt or _____

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or _____

Make of Veh: _____

Modi: Nil / S/Rip / STD A/Rim or _____

(Policy Condition)

ⓧ	
N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size: F: 195 R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Bal. or Market Value: _____

Front 7 mm Rear 7 mm

IDAC Accident Rpt: _____ Consistent? : Yes or No

R/Bal. 7 mm

GIA / PR Seen: _____ Consistent? : Yes or No

L/Bal. 7 mm

Est. Repairs: 4 days Res.: Yes or No

D.O.A. 7/3/19 D.O.I. 15/5/19

Lum Sum: 20 % 3 Val.: Yes or No

Survey held at Carz Auto

CA / REV / REP. / 24 HRS

Des. of Damages: FR / Rear / O/S / N/S / UIC / Rooftop or _____

Date _____ Person Contacted: _____ Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MU - \$23000
	PV - \$12955
	NV - \$10045
	2/5 @ 30W (Red) \$477.38 / 61%

Date/Time. File Pass to? : Preli. Report : Final Report

Days Of Repair: _____ Resurvey No. of Trip: _____

Date/Time. File Return to?

1)

Report Format :

Lump Sum / I.B.I. (\$) _____

Add Fee: Site Insp (\$) Interview (\$) Tech. Invs (\$) Weekend (\$)

Survey Fee: Transportation: Photos Other



Cecilia
CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D
61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047
Email: alexo@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

Insurance Company: AXA INSURANCE SINGAPORE PTE LTD
Address: 8 Shenton Way, #24-01 AXA Tower Singapore 068811
Telephone: 6338 7288 Fax: 6880 4838 Email:

Make/ Model : NISSAN URVAN Date: 13/5/2019
Chassis No : JN1MG4E2520781642 Vehicle No: GBB 2670 T
Date/Time of Accident : 7/3/2019 17:20

Materials Cost/ Spare Parts Cost

TO BE COMPLETED BY SERVICE ADVISOR

ITEMS	PARTS DESCRIPTION	QTY	LIST PRICE \$	PARTS DISCOUNT	FINAL PRICE \$
1	FRONT BUMPER DEF -	1	\$ 588.20	10%	\$ 529.38
2	FRONT BUMPER SIDE RETAINER ncl -	2	\$ 259.00	10%	\$ 233.10
3	FRONT BUMPER FOG LAMP CRA -	2	\$ 690.00	10%	\$ 621.00
4	FRONT BUMPER FOG LAMP COVER LH CRA -	1	\$ 121.70	10%	\$ 109.53
5	FRONT BUMPER REINFORCEMENT OD -	1	\$ 236.90	10%	\$ 213.21
6	FRONT RADIATOR GRILLE nux	1	\$ 487.90	10%	\$ 439.11
7	FRONT RADIATOR GRILLE LOGO nux	1	\$ 85.90	10%	\$ 77.31
8	FRONT RADIATOR GRILLE BRACKET nux	1	\$ 68.80	10%	\$ 61.92
9	FRONT HEAD LAMP LH CRA -	1	\$ 552.30	10%	\$ 497.07
10	FRONT SIDE LAMP LH CRA -	1	\$ 215.80	10%	\$ 194.22
11	FRONT CORNER PANEL LH OD -	1	\$ 585.20	10%	\$ 526.68
12	FRONT PANEL nux	1	\$ 1,596.10	10%	\$ 1,436.49
13	FRONT WINDSCREEN GLASS MOULDING nux	1	\$ 140.40	10%	\$ 126.36

SPECIAL ITEMS	PARTS DESCRIPTION	QTY	PRICE \$		FINAL PRICE \$
1	FRONT BUMPER CLIP ncl -	10	\$ 40.00		\$ 30 40.00
2	FRONT NUMBER PLATE nux	1	\$ 50.00		\$ 50.00
3	FRONT RADIATOR GRILLE CLIP nux	8	\$ 32.00		\$ 32.00
4	FRONT WINDSCREEN GLASS SEALANT nux	1	\$ 50.00		\$ 50.00
Total Cost					\$ 5,237.38

Labour Works/ Panel Beating Related Works	
Job Scope	Quotation
TO RENEW DAMAGED PARTS, REPLACED AND REALIGNED HYDRAULIC, ALIGNED ALL PARTS	\$ 1,000.00 500
Spray Painting	
Job Scope	Quotation
TO RESPRAY AFFECTED AREAS	\$ 800.00 300

Others Cost (Accident Repair Related Expenses)

Job Scope	Quotation	
TO MOVE ANF REFIX FRONT WINDSCREEN	\$ 120.00	X
TO REMOVE/ REPLACE AIRCON CONDENSOR, VACUUM, TOP UP AIRCON GAS COMPUTERIZED	\$ 120.00	X
TO REMOVE/ REFIX DASHBOARD	\$ 350.00	X
TO REMOVE/ REFIX INTERIOR UPHOLSTERY	\$ 100.00	X
TO REMOVE/ REFIX WIRING CHECKS	\$ 60.00	30
Total Others Cost	\$ 750.00	
GRAND TOTAL		\$ 7,787.38

Hwee Jie LKK

16/5/19

L/S 4 days

[Signature]

Total - \$3000/-

CARZ AUTO SERVICES PTE LTD

Person Incharge: Ms Jeslyn Chua

Job Title: Account Assistant

Mobile: 65 8322 7418

Email: jeslyn@carzauto.com.sg

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0426E
Vehicle Details	
Vehicle No.:	GBB2670T
Vehicle to be Exported:	No
Intended Deregistration Date:	17 May 2019
Vehicle Make:	NISSAN
Vehicle Model:	URVAN PANEL LWB 3.0 5DR 5MT AIRBAG 2WD
Primary Colour:	Gold
Manufacturing Year:	2008
Engine No.:	ZD30184396K
Chassis No.:	JN1MG4E25Z0781642
Maximum Power Output:	-
Open Market Value:	\$24,373.00
Original Registration Date:	15 Oct 2008
First Registration Date:	15 Oct 2008
Transfer Count:	1
Actual ARF Paid:	\$1,219.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	14 Oct 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$14,699.00
COE Rebate Amount:	\$12,955.00
Total Rebate Amount:	\$12,955.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 17 May 2019

OK



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047

Email: alex@carzauto.com.sg

Tel: 65 6493 1924

Fax: 65 6493 1928

Insurance Company: AXA INSURANCE SINGAPORE PTE LTD

Address: 8 Shenton Way, #24-01 AXA Tower Singapore 068811

Telephone: 6338 7288 Fax: 6880 4838 Email:

Make/ Model : NISSAN URVAN Date: 15/5/2019

Chassis No : JN1MG4E2520781642 Vehicle No: GBB 2670 T

Date/Time of Accident : 7/3/2019 17:20

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TO REMOVE/ REFIX WIRING CHECKS	\$ 60.00	30
Total Others Cost	\$ 750.00	
	GRAND TOTAL	\$ 7,787.38

 CARZ AUTO SERVICES PTE LTD

Person Incharge: Ms Jeslyn Chua
 Job Title: Account Assistant
 Mobile: 65 8322 7418
 Email: jeslyn@carzauto.com.sg

Three Jie - LKK

16/5/19

L/S 4 days -

eg

LKK Auto Consultants hence notify the Repairer of the following:

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- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

◀ Service Request Details

Claim

S9M01ND5

Reference

None 

Loss Date

7 March 2019

Report Date

14 May 2019 1:48:10 PM

Request Date

15 May 2019

Due Date

23 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Justyn Chua

T: 10.00a.m

V: in

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

GBB2670T

PROPERTY

URVAN-3.0 5MT (A)

Service Address

51 Ubi Avenue 1, #01-25, . . . 408933

Primary Contact/Insured

LIEW YUN CHONG AGNES
52 HUME AVENUE, #10-11, 596230, Singapore

khooguanchuan@gmail.com

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

15/5/19 8:54 AM

FROM

HO Winnie

SUBJECT

TP-GBB2670T

BODY

Hi all, pls obtain video footage from TP, insured ...



Catherine Chong (LKK Auto)

From: jeslyn@carzauto.com.sg
Sent: Tuesday, 14 May, 2019 12:17 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: alex@carzauto.com.sg
Subject: Request Surveyor for Pre-repair inspection Our Ref: GBB2670T Your Ref: SKX3157E
Attachments: PRI GBB2670T.pdf; GBB2670T.pdf

Categories: Raghav

Hi Sir

Good Afternoon

Please arrange surveyor for pre-repair inspection.

Thank You.

With Regards,

Jeslyn Chua

HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6100 3080
FAX: 6100 3081
HP: 9022 2226

1 KARI BUKIT AVE 6, #02-26, (AUTOBAY@KARI BUKIT), SINGAPORE 417881
1 KARI BUKIT AVE 6, #02-25, (AUTOBAY@KARI BUKIT), SINGAPORE 417881
1 KARI BUKIT AVE 6, #01-14, (AUTOBAY@KARI BUKIT), SINGAPORE 417881
61 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757047
259 MACPHERSON ROAD, (SANTO SHELL SERVICE STATION), SINGAPORE 348164

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

 <TP - Mandate IA> - S9M01ND5 [ACCIDENT INVOLVING SKX 3157E(OI) & GBB 2670T(TP) ON 17/03/2019]

Type

 Question

Message

Liability: 100%. Insured reversed and collided with third party vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,638.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 17 June 2019

[Reply](#)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/6/2019

Survey Details:

Date of loss	17-Mar-19
Date of appointment	15-May-19
Date of survey	15-May-19
Location of survey	CARZ AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GBB2670T
Make and Model	NISSAN URVAN PANEL LWB 3.5 SDR
Date of registration	15-Oct-08
Parf Rebate	
Market Value	\$ 23,000.00
Parf Rebate	\$ 12,972.00
Nett Loss	\$ 10,028.00

Repair details:

Initial Estimate	\$ 7,787.38
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,954.19
Check items (estimate)	\$ -
Labour	\$ 830.00
Total	\$ 3,784.19
Lump Sum(if applicable)	\$ 3,000.00

Number of days for repair	4
---------------------------	---



Remarks:

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	3,210.00
Loss of use		NIL
Loss of rental (w/GST)	\$	428.00 (4days x \$100.00)
Loss of income		NIL
LTA search fees		NIL
Others		NIL
Proposed Total	\$	3,638.00

AAA

26w — 28w

LOR: 60 — 80(max)

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 17 June 2019 4:10 PM
To: Hsiao Tong (LKKAuto)
Cc: CS A Team
Subject: FW: New message for service request 115959, vehicle number GBB2670T

Report Remarks Entry - CC4/ASM19008659/Jpa3

Remarks

17/6/19 3:50 PM *** Message Hi Hsiao Tong, COR-propose \$2600 to \$2800 + GST (LS) LOR-\$60 per day up to \$80 max - 4 days Tks - HO Winnie

Remarks

Add

New remarks Added

Remarks 1	By	On
<input type="checkbox"/> GBB 2670T ; SKX 3157E	HMK	15/5/20 6:50:42
<input type="checkbox"/> EST : \$7873.38 — SUR : OHJ — WKSP : CARZ AUTO SERVICES PTE LTD	HMK	17/5/20 5:02:31
<input type="checkbox"/> S9M01ND5 // 115959 // HO Winnie // 15.5/19	HMK	15/5/20 6:51:10

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Monday, 17 June, 2019 3:54 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 115959, vehicle number GBB2670T

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

-----Original Message-----

From: winnie.ho@axa.com.sg [mailto:winnie.ho@axa.com.sg]

Sent: Monday, 17 June, 2019 3:52 PM

To: admin-d@lkkauto.com

Subject: New message for service request 115959, vehicle number GBB2670T

AXA Insurance has sent you a message for claim number S9M01ND5.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: jeslyn@carzauto.com.sg
Sent: Monday, 8 July 2019 12:37 PM
To: Hsiao Tong (LKKAUTO)
Cc: 'alex'
Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK
REF: CC4/ASM19008659/Jpa3

Hi Hsiao Tong

Good Afternoon

We accept the amount \$3300/- (all in).
Please issue DV for us as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
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42 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ I3), SINGAPORE 757947
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EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]
Sent: Saturday, 6 July 2019 11:53 AM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'alex' <alex@carzauto.com.sg>
Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF:
CC4/ASM19008659/Jpa3

Hi Hsiao Tong

Good Morning

We accept the amount \$3300/- (all in).
Please issue DV for us as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

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1 KAKI BUST AVE S, #02-24, (AUTOBAY@KAKI BUST), SINGAPORE 417881
61 WOODLANDS INDUSTRIAL PARK EST, #04-04, (PREMIUM @ ES), SINGAPORE 751047
258 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 6 July 2019 11:43 AM
To: jeslyn@carzauto.com.sg
Cc: 'alex' <alex@carzauto.com.sg>
Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve offer at a global sum of \$3,300.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>
Sent: Tuesday, 2 July 2019 9:50 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'alex' <alex@carzauto.com.sg>
Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Hi Ms Hsiao Tong

Good Afternoon

Any updated news for the amount that we request?
Please let me know as soon as possible.

Thank You.

With Regards,

Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR BIDDING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6399 3080
FAX: 6399 3081
HP: 9022 2226

1 KAKI BUKIT AVE 6, #02-26, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #01-18, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
41 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757947
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 346584

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Monday, 1 July 2019 4:32 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Hi Ms Hsiao Tong

Good Afternoon

Any updated news for the amount that we request?
Please let me know as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR BIDDING WORKSHOP:
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1 KAKI BUKIT AVE 6, #01-18, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
41 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757947
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 346584

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Thursday, 27 June 2019 10:36 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Hi Ms Hsiao Tong

Good Morning

To remind you that we counter propose \$3600/- for all in.
Please kindly revert back to us.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6100 3080
FAX: 6100 3081
HP: 9022 2224

1 KARI BUKIT AVE 6, #02-25, (AUTOBAY@KARI BUKIT), SINGAPORE 417883
1 KARI BUKIT AVE 6, #02-25, (AUTOBAY@KARI BUKIT), SINGAPORE 417883
1 KARI BUKIT AVE 6, #02-24, (AUTOBAY@KARI BUKIT), SINGAPORE 417883
43 WOODLANDS INDUSTRIAL PARK 4B, #04-04, (PREMIUM @ IRL), SINGAPORE 757047
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348084

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Tuesday, 25 June 2019 3:13 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Hi Hsiao Tong

Good Afternoon

We counter propose \$3600/- for all in.
Please kindly revert back to us.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6100 3080
FAX: 6100 3081
HP: 9022 2224

1 KARI BUKIT AVE 6, #02-25, (AUTOBAY@KARI BUKIT), SINGAPORE 417883
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1 KARI BUKIT AVE 6, #02-24, (AUTOBAY@KARI BUKIT), SINGAPORE 417883
43 WOODLANDS INDUSTRIAL PARK 4B, #04-04, (PREMIUM @ IRL), SINGAPORE 757047
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348084

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Monday, 24 June 2019 11:36 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Hi Ms Hsiao Tong

Good Morning

Can you let me know how you get this amount?
Please reply my email as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR BROADCASTING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6399 3080
FAX: 6399 3081
HP: 9022 2224

1 KAMI BUNT AVE 6, #02-26, (AUTOBAY@KAMI BUNT), SINGAPORE 417883
1 KAMI BUNT AVE 6, #02-25, (AUTOBAY@KAMI BUNT), SINGAPORE 417883
1 KAMI BUNT AVE 6, #02-1A, (AUTOBAY@KAMI BUNT), SINGAPORE 417883
44 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757967
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Friday, 21 June 2019 4:37 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF:
CC4/ASM19008659/Jpa3

Hi Ms Hsiao Tong

Based on my LOD the cost of repair are \$3210.00 and our cost of rental is \$556.40.
Please explain how you get this amount.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR BROADCASTING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6399 3080
FAX: 6399 3081
HP: 9022 2224

1 KAMI BUNT AVE 6, #02-26, (AUTOBAY@KAMI BUNT), SINGAPORE 417883
1 KAMI BUNT AVE 6, #02-25, (AUTOBAY@KAMI BUNT), SINGAPORE 417883
1 KAMI BUNT AVE 6, #02-1A, (AUTOBAY@KAMI BUNT), SINGAPORE 417883
44 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757967
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 21 June 2019 4:32 PM

To: jeslyn@carzauto.com.sg

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF:
CC4/ASM19008659/Jpa3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$3,020.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 21 June 2019 12:27 PM

To: jeslyn@carzauto.com.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are looking into the matter and will get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Friday, 21 June 2019 12:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Hi Ms Hsiao Tong

Good Afternoon

Any update news for this case?
Please reply my email as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6709 3080
FAX: 6709 3081
HP: 9022 2224

1 KARI BUNTI AVE S, #02-26, (AUTOBAY@KARI BUNTI), SINGAPORE 417883
1 KARI BUNTI AVE S, #02-35, (AUTOBAY@KARI BUNTI), SINGAPORE 417883
1 KARI BUNTI AVE S, #02-34, (AUTOBAY@KARI BUNTI), SINGAPORE 417883
62 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757047
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Thursday, 20 June 2019 11:46 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

Hi Hsiao Tong

Good Morning

Please finalise the loss of rental for us.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6709 3080
FAX: 6709 3081
HP: 9022 2224

1 KARI BUNTI AVE S, #02-26, (AUTOBAY@KARI BUNTI), SINGAPORE 417883
1 KARI BUNTI AVE S, #02-35, (AUTOBAY@KARI BUNTI), SINGAPORE 417883
1 KARI BUNTI AVE S, #02-34, (AUTOBAY@KARI BUNTI), SINGAPORE 417883
62 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757047
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 20 June 2019 9:45 AM
To: jeslyn@carzauto.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/Jpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19008659/Jpa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>
Sent: Thursday, 20 June, 2019 9:39 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Request Discharge Voucher Our Ref: GBB2670T Your Ref: SKX3157E *** LKK REF: CC4/ASM19008659/ga3

Hi Ms Mei Kwan

Good Morning

I had mail out LOD on 30/5/2019 to you.
Please help me check and finalise with us.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6769 3090
FAX: 6769 3081
HP: 9022 2226

1 KAKI BURST AVE S, #02-26, (AUTOBAY@KAKI BURST), SINGAPORE 417883
1 KAKI BURST AVE S, #02-25, (AUTOBAY@KAKI BURST), SINGAPORE 417883
1 KAKI BURST AVE S, #01-18, (AUTOBAY@KAKI BURST), SINGAPORE 417883
81 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ 81), SINGAPORE 757667
239 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047
Email:alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

30 May 2019

Our Ref: GBB 2670 T
Your Ref: SKX 3157 E

BY POST

AXA INSURANCE SINGAPORE PTE LTD

Motor Claims Department

8 Shenton Way,
#24-01 AXA Tower
Singapore 068811

Dear Sir/Mdm

**ACCIDENT INVOLVING GBB 2670 T / SKX 3157 E ALONG JUNCTION OF FUSIONOPOLIS WAY
AYER RAJAH AVE ON 07 MARCH 2019**

Please refer to the above mentioned accident.

We are writing in on the behalf of **CASSEROLE CATERING SERVICES PTE LTD** the registered owner of motor vehicle number **GBB 2670 T** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SKX 3157 E**

As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$ 3,210.00 (\$3000.00 with 7% GST)
2. Loss of Rental (4 days) (\$130 per day)	\$ 556.40 (\$520.00 with 7% GST)
TOTAL AMOUNT	<u>\$ 3,766.40</u>

We enclosed hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) GIA Report Lodged by Our Client
- (C) Owner/ Driver Nric/ Driving Licence
- (D) Certificate of Insurance
- (E) LTA Search Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

Yours Faithfully,



Ms Jeslyn Chua
Account Assistant
Mobile: 65 8322 7418
Email: jeslyn@carzauto.com.sg

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 23 May 2019 5:07 PM
To: agnesliew@gmail.com
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Your ref: SKX 3157E (Our ref: CC4/ASM19008659/Jga3) *** ACCIDENT INVOLVING SKX 3157E & GBB 2670T ON 07/03/2019 ***

LIEW YUN CHONG AGNES

Dear Sir/ Mdm

OUR REF : CC4/ASM19008659/Jga3

YOUR REF : SKX 3157

ACCIDENT INVOLVING SKX 3157E AND GBB 2670T ALONG/AT JUNCTION OF FUSIONOPOLIS WAY & AYER RAJAH AVE ON 07/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Carz Auto Services Pte Ltd acting on behalf of the owner of GBB 2670T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

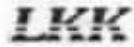
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. G8B2670T AND SKX 3157E
AT/ALONG JUNCTION OF FUSIONOPOLIS WAY AYER RAJAH AVE
ON 07 DAY March MONTH 2019 YEAR

- I/We, the owner of vehicle no. G8B 2670T hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 14 day May month 2019 year

Signature : [Signature]
Name : CASSEROLE CATERING SERVICES PTE LTD
NRIC/ROC No. : 301580426 E
Address : 17, Chin Bee Crescent
Singapore 619898

Company Stamp
Casserole Catering Services Pte. Ltd.
17 Chin Bee Crescent
Singapore 619898
Tel: (65) 6323 8445 Fax: (65) 6223 5246



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKX 3157E (Insd veh)	Model: Nissan Urvan (2953cc)
	GBB 2670T (TP veh)	
Date of Accident/ Time:	7/03/2019	

Repair Estimate	: \$	8,332.50	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	3,300.00	

Payee Name : CARZ AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

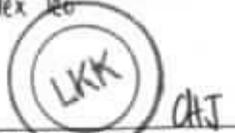
We confirmed that we have the authority of our client to act for and on their behalf in this accident.



 Signature of workshop representative / Workshop stamp
 Name of Representative: Alex Teo
 Date: 9/7/2019



 Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Jeslyn Chua
 Date: 9/7/2019


 Signature of AXA's surveyor/representative
 Name of AXA's surveyor /Representative:
 Date: 10/7/2019



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047
Email:alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

FINAL REPAIR BILL

AXA INSURANCE SINGAPORE PTE LTD
Motor Claims Department
8 Shenton Way,
#24-01 AXA Tower
Singapore 068811

Date : 30/5/2019

Vehicle Number : GBB 2670 T
Make/Model : NISSAN URVAN
Date of Accident : 7/3/2019

REPAIR COST

\$ 3,000.00

7% GST \$ 210.00

GRAND TOTAL \$ 3,210.00

ISSUED BY



Ms Jeslyn Chua
Account Assistant
Mobile: 65 8322 7418
Email: jeslyn@carzauto.com.sg



wellcome motor agencies

68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896
Tel: 6344-4012 Fax: 6345-3140 Email: admin@wellcome.com.sg
Website: www.wellcome.com.sg
CO. REG. NO: 39853800W / GST REG. NO: M9-0001228-R

TAX INVOICE

Mr Chong Wei Cheng Jacky (S9246265Z)
c/o Carz Auto Services Pte Ltd
1 Kaki Bukit Avenue 6 #02-26
AutoBay @ Kaki Bukit
Singapore 417883

NO: 29596

DATE: 24/05/2019

REF	DESCRIPTION	UNIT PRICE	AMOUNT
RA NO: 31189	Being rental charges for One Unit Nissan NV 350 (M) No: GBG 7386E for period 14/05/19 to 18/05/19	4 Days x \$130	S\$ 520.00

SUB TOTAL SGD S\$ 520.00

ADD 7% GST S\$ 36.40

GRAND TOTAL SGD S\$ 556.40

E.&O.E.

WELLCOME MOTOR AGENCIES

Customer Copy

All cheque payment should be made
within 7 days to WELLCOME
MOTOR AGENCIES

Authorized Signature

Thank You
For Renting

INV 2954

Alex



wellcome motor agencies

68 KAKI BUKIT AVENUE 6 #02-02 ARK @ KB SINGAPORE 417896

TEL: (65) 6344-4012 FAX: (65) 6345-3140

Email: wma88@singnet.com.sg Website: www.wellcome.com.sg

admin@wellcome.com.sg

RA No: 31189

CO. REG. NO: 39853800W

GST REG. NO: M9-0001228-R

DATE: 17/5/19

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS		VEHICLE'S PARTICULARS	
Name:	Chong Wei Cheng Jacky	VEHICLE NO:	68673865
Address:	B1K 24 MAISILIM DR # 11-183 (S) 730024	MAKE/MODEL:	NISSAN NV350 (M)
Name & Address of Employer:		MILEAGE OUT:	
IC/PP No:	DL No: 59246265Z	DATE OUT:	17/5/19
Date of Birth:	Date of Issue/Expiry:	TIME OUT:	1615
Nationality:	PL of Issue:	HIRE/PERIOD EXPIRY:	
Occupation:	Driving Exp:	Rental Charges	
Tel No.(O) (R) (HP)		Daily 4 @ \$ 130 per day	520 -
DRIVER'S PARTICULARS		Weekly @ \$ per week	
Name:		Monthly @ \$ per month	
Address:		Hours @ \$ per hour	
IC/PP No:	DL No:	Others @ \$	
Date of Birth:	Date of Issue/Expiry:	CDW @ \$ per day/week/month	
Nationality:	PL of Issue:	PAI @ \$ per day/week/month	
Occupation:	Driving Exp:	DELIVERY SERVICE	
Tel No.(O) (R) (HP)		SUB-TOTAL S\$	
		PETROL/DIESEL LEVEL	
		OUT	E 1/4 1/2 3/4 F
		IN	E 1/4 1/2 3/4 F
		Extension of Rental	
		Repairs/Damages	
		Collection Service	
		MISC	
		GST @ 7% 36.40	
		TOTAL CHARGES S\$ 556.40	
		SECURITY DEPOSIT	
		ADVANCE RENTAL PAID	
		BY: CASH NETS CHEQUE BILL CARD	
		CHEQUE/CARD NO:	
		EXPIRY DATE	
		AMOUNT DUE REFUND	
		REFUND RECEIVED S\$	BY RECEIVER
HIRER'S SIGNATURE & STAMP 		DRIVER'S SIGNATURE 	

I/We have read and agree to the terms and conditions on both sides of this agreement. If I/We have presented a cheque/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my/our signature above will be considered to have been made on the cheque/credit card voucher. All information I/We have given WELLCOME MOTOR AGENCIES in connection with this agreement are true and accurate.

IMPORTANT

- Only persons above 24 and below 65 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company WELLCOME MOTOR AGENCIES.
- Use of the vehicle for illegal purpose (for instance: in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- The hirer shall be liable for excess charges for any late return of the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
- In case of accident, the hirer shall report to owner immediately, if there is bodily injuries a police report must be made within 24 hours.
- No refund will be given for early return of vehicle.
- The hirer is responsible for the first S\$ 2000/- third party excess to the THIRD PARTY DAMAGE OR INJURY claims and/or also the first S\$ excess to the FIRST PARTY DAMAGE (I.E) WELLCOME MOTOR AGENCIES, upon payment of CDW for each and every accident/damage.

RETURN OF VEHICLE - The Hirer / Driver is required to sign in the column "Signature of Hirer / Driver" Failing which the day and time inserted below shall deemed to be the day and time the vehicle is returned to WELLCOME MOTOR AGENCIES and the same shall be accepted as conclusive evidence of the same and shall not challenged or questioned on any account whatsoever.

Date In	Time In	Mileage In	Checked By	Remarks	Signature of HIRER / DRIVER
18/5/19	11:00 hrs				



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19008659/Jpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:WINNIE HO

Date : 15-07-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKX 3157E	Veh. Inspected	GBB 2670T
Policy No.	VPA/P1698611	Coverage (\$)	0.00
Claim No.	S9M01ND5	Excess (\$)	0.00
Assign From		Assign Date	15/05/2019

2. Vehicle Particulars & Condition

Make & Model	NISSAN URVAN	c.c	2953
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JN1MG4E25Z0781642	Colour	GOLD
Odometer	291040	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	MICHELIN	7 mm
L/H Front Tyre	195 R15	MICHELIN	7 mm
R/H Rear Tyre	195 R15	MICHELIN	7 mm
L/H Rear Tyre	195 R15	MICHELIN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	07/03/2019	Inspection Date	15/05/2019
Survey held at	CARZ AUTO SERVICES PTE LTD 1 KAKI BUKIT AVE 6 #02-35 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBB 2670T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (CONSISTENT)	DEFORMED	588.20	588.20
2	FRONT BUMPER SIDE RETAINER (CONSISTENT)	NECESSARY	259.00	259.00
2	FRONT BUMPER FOG LAMP (CONSISTENT)	CRACKED	690.00	690.00
1	FRONT BUMPER FOG LAMP COVER LH (CONSISTENT)	CRACKED	121.70	121.70
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	DENTED	236.90	236.90
1	FRONT RADIATOR GRILLE (CONSISTENT)	NOT NECESSARY	487.90	-
1	FRONT RADIATOR GRILLE LOGO (CONSISTENT)	NOT NECESSARY	85.90	-
1	FRONT RADIATOR GRILLE BRACKET (CONSISTENT)	NOT NECESSARY	68.80	-
1	FRONT HEADLAMP LH (CONSISTENT) ✓	CRACKED	552.30	552.30
1	FRONT SIDE LAMP LH (CONSISTENT)	CRACKED	215.80	215.80
1	FRONT CORNER PANEL LH (CONSISTENT)	DENTED	585.20	585.20
1	FRONT PANEL (CONSISTENT)	NOT NECESSARY	1,596.10	-
1	FRONT WINDSCREEN GLASS MOULDING (CONSISTENT)	NOT NECESSARY	140.40	-
	LESS 10% DISCOUNT		-562.82	-324.91
			5,065.38	2,924.19
SPECIAL NETT ITEMS				
10	FRONT BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	40.00	30.00
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
8	FRONT RADIATOR GRILLE CLIP (SN) (CONSISTENT)	NOT NECESSARY	32.00	-
1	FRONT WINDSCREEN GLASS SEALANT (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			172.00	30.00
LABOUR				
	TO RENEW DAMAGED PARTS ,REPLACED AND REALIGNED HYDRAULIC ,ALIGNED ALL PARTS.		1,000.00	500.00
	TO RESPRAY AFFECTED AREAS.		800.00	300.00
	TO REMOVE AND REFIX FRONT WINDSCREEN.	NOT NECESSARY	120.00	-
	TO REMOVE/REPLACE AIRCON CONDENSOR ,VACUUM, TOP UP AIRCON GAS COMPUTERIZED.	NOT NECESSARY	120.00	-
	TO REMOVE/REFIX DASHBOARD.	NOT NECESSARY	350.00	-
	TO REMOVE/REFIX INTERIOR UPHOLSTERY.	NOT NECESSARY	100.00	-

Report Ref No. CC4/ASM19008659/Jpa3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE/REFIX WIRING CHECKS.		60.00	30.00
			2,550.00	830.00
GRAND TOTAL			7,787.38	3,784.19
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,000.00

Report Ref No. CC4/ASM19008659/Jpa3q2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9401NDS
Reference	CCA/ASM1906659/1aa3a2
Loss Date	7 March 2019
Report Date	14 May 2019 1:48:10 PM
Request Date	15 May 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Steps: Wait for Approve Invoice

[Add Invoice](#)

Vehicle Information	
Incident Vehicle Registration #	GB836707
Make	TPWD HISSAN
Model	URVAN-3.0 SMT (A)
Service Address	
51 Ubi Avenue 1, #01-25, . . . 408933	
Primary Contact/Insured	
LEW YUN CHONG AGNES	
52 HUME AVENUE, #10-11, S96230, Singapore	
lhooguanchuan@gmail.com	
Claim Handler	
HO Winnie	
6568804833	
winnie.ho@axa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Discussions
- Assessment
- Metrics
- Notes

Document Type

[Upload Documents](#)

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Mertines	
LKK Invoice 1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LKKAjection1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LKKAAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT F03B4.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LKX Resurvey Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
INUP_COE_Bobae_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
LKX Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
Rental Receipt.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
TP LDA.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
TP-Mandate IA id 170619.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
TP_ESTIMATE_MARKED_FINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 May 2019
LA.pdf	Firms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
LKK SURVEY PHOTO.pdf	Firms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
ltr to Insured -rain reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	15 May 2019
TP PRI FROM WORKSHOP WITH GIA REPORT.png	Letters and Correspondence	Workshop	DHAKAL Raghav	14 May 2019