

INSURANCE

INS. CASE OWNER

CC4 / AIG1900 8046, A Kib. G

LKK IDAC

Surveyor:

Admin

DOI:

ASSIGNMENT

15/10/19

Date / Time:

14/10/19

Registered in Meritmen:

15/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLB 9669J

Claim No.:

042072111567

Name of Insured:

TAN SWI LAM

Policy No.:

130001225-01

Insured Tel No.:

HP:

Make / Model:

MS5AW

Excess Sec II : \$5

D.O.A.:

10/11/19

Place of Accident:

PASIR PANJANG RD

Is driver the owner? ( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

SM LIAK BEN

OLGIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final? Yes / No

SYU 877B



INSRS: WSP: Tel: Liability: RMKS:

THK



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time

SYU 877B - X SYB 9669J X

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OI	
After call Itr to OI	17/5/19 JHO-ONE
Documentation Check List: Handler Typist	
Notification Itr (if non-pickup)	<input type="checkbox"/>
After call Itr to OI	<input type="checkbox"/>
Authorisation To Act	<input type="checkbox"/>
Release Voucher	<input checked="" type="checkbox"/>
Final Repair Bill	<input checked="" type="checkbox"/>
Car Rental Invoice	<input checked="" type="checkbox"/>
Towing Invoice	<input type="checkbox"/>
LTA / GIA	<input checked="" type="checkbox"/>
Medical Bill	<input type="checkbox"/>
PIR	<input type="checkbox"/>
Mandate/Reject Instruction	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>
Payment Breakdown Form	<input type="checkbox"/>
Post-Repair Photos	<input type="checkbox"/>
Others	<input type="checkbox"/>

17/5/19

wait for OI call back as HQ is drawing

20/8/19

file pass to LSP to close

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost

\$5

( days) Reduction:

%

Email  Call

FINAL SETTLEMENT

Date/Time: 20/8/19

Confirm with: Bridget Poh

Email  Call

Final Liability:

\$

100 (Agreed / Assessed) BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

Repair Cost: (w/ GST)

\$5 3103.00

0012 2012-201200 TV

Loss of Rental (LOR):

\$5 480.00

( 4 days) x \$120

Loss of Use (LOU):

\$5 -

(5 x days)

Loss of Income (LOI):

\$5 -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5 2.00

Medical

\$5 -

1) Claim status: No / Reject / Private Settle

Disbursement

\$5 -

(e.g. Tow / Independent)

2) Report Format:

Legal Cost

\$5 -

3) Survey fee:

Total:

\$5 3585.00

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email  Call

Payee 1:

\$5 3585.00

Name 1: Joo Hah Kee Auto Pte Ltd

Payee 2 (Strike if N.A.)

\$5

Name 2:

Payee 3 (Strike if N.A.)

\$5

Name 3:

Handwritten signature

REF: A1G

## ASSIGNMENT

From:

Date:

15.5.2019

Veh No:

SJV817B.

Yr Regn:

2013 Jan.

Estimated Cost

Type:  M.Cad / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /OD  TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SJV 817B

Make:

BMW 520i

c.c.

1997

at Workshop m/s

Joo Hak Kee

Colour

Black

A/C:

Insured / Std / NI / NA

of

Blk 3007 ubi road 1 #01406

Sp. Reading

129399

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

WBAx612050Dx51811

Claims No.

Gen. Cond:

 Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering:  Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake:  Inorder / Jammed / Leaked / Burnt or

Make of Veh:

After 10.00am

Mod: Nil / S/Rim / STD A/Rim or

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size:

F: 245/45R18

R: 245/45R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU /  PIRY-SUMI /

TOYO / YOKO or

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

06

mm

R/Bal.

06

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

06

mm

L/Bal.

06

mm

Est. Repairs:

3

days

Res.: Yes or No

D.O.A.

D.O.L.

15/05/19

Lum Sum:

20

%

3 Val.: Yes or No

Survey held at

JHK

CA / REV / REP. / 24 HRS

"up"

Des. of Damages: Frt /  Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP A1G.

L/S - \$2900 (Red \$4597.08 / 61%)

Date/Time, File Pass to?

: Prel. Report

Days Of Repair:

1)

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

: Site Insp (\$

: Interview (\$

: Tech. Invs (\$

: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS, \$

) Petrol:

) Others:

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) )



**JOO HAK KEE AUTO PTE LTD**  
 裕合记汽车私人有限公司  
 SINCE 1986

*Jiale*

ATTN: MOTOR CLAIMS DEPARTMENT  
 OWNER: YOW YUIT EE  
 TP INSURER: AIG Asia Pacific Insurance Pte Ltd  
 POLICY NO: 5099040986-01  
 REFERENCE: TP CLAIM  
 DOA: 10/05/2019

**REPAIR ESTIMATE**

Est. No. : E19050004  
 Date : 14/05/2019  
 Vehicle Num. : SJV817B  
 Make/Model : BMW,520I  
 Chassis/Eng# : WBAXG12050DX51811

No	Description	Qty	U/P	Amt
<b>Section: LIST ITEMS</b>				
1	Rear Bumper <i>Del'd</i>	1.00	1,563.28	1,563.28 ✓
2	Rear End Panel <i>new</i>	1.00	817.30	817.30 ✗
3	Rear End Panel <i>Top Grainsh. new new</i>	1.00	115.55	115.55 ✗
4	Rear Bumper Reinforcement <i>Best</i>	1.00	772.05	772.05 ✓
5	Rear Bumper Reinforcement Adaptor <i>combi new</i>	1.00	50.65	50.65 ✗
6	Rear LH/RH Side Retainer <i>new</i>	2.00	137.75	275.50 ✓
7	Rear Reflector <i>new</i>	2.00	36.80	73.60 ✗
8	Bootlid <i>new</i>	1.00	1,642.45	1,642.45 ✗
9	Lower Guide <i>Del'd</i>	1.00	60.45	60.45 ✓
10	Center Retainer <i>Del'd</i>	1.00	65.55	65.55 ✓
11	Rear Bumper Clips <i>new</i>	10.00	5.00	50.00 ✗
12	Rear Reverse Sensor <i>and</i>	2.00	236.85	473.70 ✓
13	Reverse Sensor (Centre) <i>new</i>	1.00	300.00	300.00 ✗

*3235.53*  
*3073.75*

**Amt** S\$ 6,260.08  
**Discount (5.00%)** S\$ 313.00  
**Subtotal** S\$ 5,947.08

**Section: LABOUR**

14	To Remove and Replace Rear Bumper	1.00	120.00	120.00 ✓
15	To Remove and Replace Rear Bumper Reinforcement and Brackets	1.00	120.00	120.00 ✗
16	To Straighten Rear End Panel <i>new</i>	1.00	200.00	200.00 ✗
17	To Transfer Bootlid Components <i>from</i>	1.00	80.00	80.00 ✗
18	To Remove and Replace Bootlid <i>from</i>	1.00	150.00	150.00 ✗
19	To Sand Down, Putty and Spraypaint Bootlid <i>new</i>	1.00	300.00	300.00 ✗
20	To Sand Down, Putty and Spraypaint Rear Bumper <i>new</i>	1.00	280.00	280.00 ✗

Continue on next page...



JOO HAK KEE AUTO PTE LTD

裕合记汽车私人有限公司

SINCE 1986

ATTN: MOTOR CLAIMS DEPARTMENT  
OWNER: YOW YUIT EE  
TP INSURER: AIG Asia Pacific Insurance Pte Ltd  
POLICY NO: 5099040986-01  
REFERENCE: TP CLAIM  
DOA: 10/05/2019

REPAIR ESTIMATE

Est. No. : E19050004  
Date : 14/05/2019  
Vehicle Num. : SJV817B  
Make/Model : BMW,520I  
Chassis/Eng# : WBAXG12050DX51811

No	Description	Qty	U/P	Amt
21	To Sand Down, Putty and Spraypaint Rear End Panel	1.00	200.00	200.00
22	To Check Wiring	1.00	50.00	50.00
23	To Remove and Replace Reverse Sensor	1.00	50.00	50.00

550

Amt S\$ 1,550.00  
Discount (0.00%) S\$ 0.00  
Subtotal S\$ 1,550.00

Adrian Limy Total: 3623.75  
1/5 15/05/19 4/5 2.9K  
OB Days

JHK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:



Handwritten signature

Joo Hak Kee Auto Pte. Ltd.

LIST ITEMS Subtotal S\$ 5,947.08  
LABOUR Subtotal S\$ 1,550.00  
Total S\$ 7,497.08

BLK 3007 UBI ROAD 1 #01-406, SINGAPORE 408701 TEL: 6743 1913 FAX: 6743 5234 CO/GST REG NO: 201300082W  
BLK 3014 UBI ROAD 1 #01-324, SINGAPORE 408702 EMAIL: admin@jhk.com.sg WEBSITE: www.jhk.com.sg

biSAFE

**Jia Le (LKK Auto)**

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**From:** shimin poh <shimin@jhk.com.sg>  
**Sent:** Wednesday, 28 August 2019 11:20 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** Re: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB9669J AND SJV817B ON 10/05/2019 \*LKK REF:CC4/AIG19008646/Adb3  
**Attachments:** doc20190828111735.pdf

Dear Jie le:

Please refer to the attached signed DV.

Thank You !  
Bridget Poh (Shimin)  
Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406 Singapore 408701  
Office: 67431913

On Tue, Aug 27, 2019 at 9:05 AM Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

Dear Bridget,

Please duly sign the DV enclosed and return to us for our necessary action.

Thank you.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** shimin poh [mailto:[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)]  
**Sent:** Wednesday, 21 August 2019 2:10 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto)

**Subject:** Re: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB9669J AND SJV817B ON 10/05/2019 \*LKK REF:CC4/AIG19008646/Adb3

Dear Jiale:

Can we have your DV for this case please,

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Tue, Jul 30, 2019 at 7:16 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

The case is handled by Ms Jia Le.

Hi Jia Le,

FYNA, CC4/AIG19008646/Adb3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)>

**Sent:** Monday, 29 July 2019 5:06 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Kelvin Teo <[kelvin@jhk.com.sg](mailto:kelvin@jhk.com.sg)>

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB9669J AND SJV817B ON 10/05/2019

Dear All:

Please refer to this LOD instead.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Mon, Jul 29, 2019 at 5:01 PM shimin poh <[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)> wrote:

Accident involving SJV817B/SLB9669J (AIG Insured) on 10/05/2019

We act for YOW YUIT EE, the owner of vehicle no. SJV817B, which was involved in the above accident.

Our client suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle no. SLB9669J.

We quantify our client claim's as follows:

- Cost of Repair inclusive of GST : \$ 3,103.00
- TP Insurer Enquiry inclusive of GST : \$ 2.00
- Loss of Rental @\$120/day X 4 days : \$ 480.00

Total Claim Amount \$3,585.00

Pre-repair inspection of our client's vehicle was carried out by Surveyor Adrian and we have finalized \$2,900.00 before GST on 29/5/2019

We enclose herewith the necessary invoices for your immediate action

Please let us know whether you are accepting liability and will be doing settlement within 7 days upon receiving this letter. If there are no discrepancies, please assist to forward the DV to us within 7 days.

Best Regards,

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

**SATISFACTION AND DISCHARGE VOUCHER**

维修后满意度券

To: **Joo Hak Kee Auto Pte Ltd**  
Blk 3007 Ubi Road 1  
#01-406 Singapore 408701

and/or

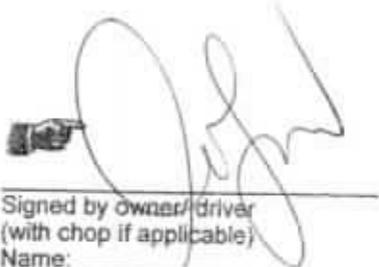
To: Motor Claims Department

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Claim ref no:  
Policy No:  
Date:

I/we, hereby certify that the repairs to my/our vehicle bearing registration number S1V 817B which was involved in an accident on 10/5/19 along Pasir Panjang Rd has been completed by Joo Hak Kee Auto Pte Ltd to my/our satisfaction. I/we agree that payment to Joo Hak Kee Auto Pte Ltd for such repairs shall be in full satisfaction and discharge of all claims which I/we may have in respect of our mentioned vehicle and said policy number insured by MTC Income Insurance.

Dated this day of 29 month of July year 2019.

  
Signed by owner/driver  
(with chop if applicable)  
Name: \_\_\_\_\_  
NRIC/Coy Reg No: \_\_\_\_\_

  
Signed by witness  
Name: Bridget Ph.  
Nric: \_\_\_\_\_



Our Ref : SJV817B  
Your Ref : SLB9669J

29 July 2019

AIG Asia Pacific Insurance Pte Ltd  
Motor Claims Department  
78 Shenton Way #08-16  
Singapore 079120

**Accident involving SJV817B/SLB9669J (AIG Insured) on 10/05/2019**

We act for **YOW YUIT EE**, the owner of vehicle no. **SJV817B**, which was involved in the above accident.

Our client suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle no. **SLB9669J**.

We quantify our client claim's as follows:

- Cost of Repair inclusive of GST : \$ 3,103.00
- TP Insurer Enquiry inclusive of GST : \$ 2.00
- Loss of Rental @\$120/day X 4 days : \$ 480.00

**Total Claim Amount \$3,585.00**

**Pre-repair inspection of our client's vehicle was carried out by Surveyor Adrian and we have finalized \$2,900.00 before GST on 29/5/2019**

We enclose herewith the necessary invoices for your immediate action

Please let us know whether you are accepting liability and will be doing settlement within 7 days upon receiving this letter. If there are no discrepancies, please assist to forward the DV to us within 7 days.

Best Regards,



Joo Hak Kee Auto Pte Ltd  
T: 6743 1913 F: 6743 5234  
E: shimin@jhk.com.sg



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19008646/Ahb3

21 MAY 2019

**TAN KWI LAN**  
59A PASIR PANJANG HILL  
SINGAPORE 118875

Dear Sir/Madam,

**ACCIDENT INVOLVING SLB 9669J & SJV 817B ALONG/AT PASIR PANJANG ROAD  
(JUST AFTER HPV STATION) ON 10/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJV 817B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**AUTHORIZATION TO ACT**

**授权采取行动**

To: **Joo Hak Kee Auto Pte Ltd**  
**Blk 3007 Ubi Road 1**  
**#01-406 Singapore 408701**

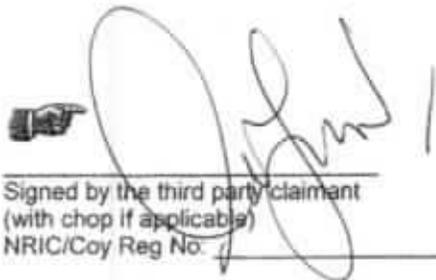
I, Yew Yuit Ee (the third party claimant) of

(address), owner of SJVR17B (vehicle no) hereby authorize **Joo Hak Kee Auto Pte Ltd** (the workshop) to act for me with respect of my claim for repair costs and/or rental and/or loss of use (claim) for my vehicle no SJVR17B that was damaged pursuant to the accident which occurred on 16/5/19 (date) at Pasir Panjang Rd SLO46693 (location) involving vehicle no/s \_\_\_\_\_ in this (the accident).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to received payment further to settlement of my claim with payment cheque/s being made in favor of **Joo Hak Kee Auto Pte Ltd** (the workshop).

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the vehicle is concerned.

Dated this day of 29 month of July year 2019

  
Signed by the third party claimant  
(with chop if applicable)  
NRIC/Coy Reg No. \_\_\_\_\_

  
Signed by **Joo Hak Kee Auto Pte Ltd**  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **JOO HAK KEE AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,103.00** (Repair Cost), **S\$480.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SJV 817B** that was damaged pursuant to the accident which occurred on **10/05/2019** (date) along **PASIR PANJANG ROAD** (location) involving vehicle no/s **SLB 9669J**. This is pursuant to the inspection conducted on **15/05/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **YOW YUIT EE** ("the third party claimant") of vehicle no. **SJV 817B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJV 817B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of Aug (month) 2019 (year)

  
LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**Yow Yuit Ee**  
 C/O BLK 3007, UBI ROAD 1,  
 #01-406, SINGAPORE 408701  
 Tel: 96329073

**Tax Invoice**  
**Inv No.** : INV19070106  
**Date** : 29 Jul 2019  
**Ref** : WJ1907106  
**Terms** : COD  
**Veh. No.** : SJV817B  
**Make** : MERCEDES BENZ  
**Model** : C180K

#	Description	Qty	UOM	U/P	Amt
1	Total Lump Sum Repair Cost Third Party Claim - SJV817B/SLB9669J Accident Date : 10/05/2019	1.00		2,900.00	2,900.00

I agree to the price as listed above and affirm that the goods are received in good condition. E. & O.E.

Subtotal : S\$ 2,900.00  
 GST 7.0% : S\$ 203.00  
**Total : S\$ 3,103.00**

For Joo Hak Kee Auto Pte. Ltd.

(Customer's Signature)

(Authorised Signature)

Please make cheque payable to 'JOO HAK KEE AUTO PTE LTD' or Cash/Nets/ Credit Cards payment at our workshop.

BLK 3007 UBI ROAD 1 #01-406, SINGAPORE 408701 TEL: 6743 1913 FAX: 6743 5234 CO/GST REG NO: 201300082W  
 BLK 3014 UBI ROAD 1 #01-324, SINGAPORE 408702 EMAIL: admin@jhk.com.sg WEBSITE: www.jhk.com.sg

*biSAFE<sub>3</sub>*



BLK 3007 UBI ROAD 1 #01-406, SINGAPORE 408701  
 TEL: 6743 1913 FAX: 6743 5234 WEBSITE: www.jhk.com.sg  
 CO. REG NO: 52886790C GST REG NO: M90360882G  
 出租汽車·囉厘·必甲·貨車等·  
 RENTING OF PRIVATE CAR, LORRY, PICK-UP, VAN ETC.

# INVOICE

Company REG. NO.: 52886790C

<b>INVOICE TO :</b> DANNY LEONARDO BLK 10A BENDEMEER ROAD #09-105 SINGAPORE 331010	<b>DATE</b>	<b>INVOICE NO</b>
	29-07-19	10057

DESCRIPTION	VHA NO	DATE	VEH.NO
	10050	13-May-19	SJS5232X
DESCRIPTION	NO.OF DAYS	RATE	AMOUNT
Car Rental			
From: 13-May-19	4	120.00	480.00
To: 17-May-19			
* Please arrange to pay rental charge before 1st of each month			
<b>TOTAL AMOUNT</b>			<b>\$480.00</b>

All cheques must be made payable to "JHK AUTO SERVICES".  
 Please write the vehicle and invoice number on the reverse

For **JHK Auto Services**

(Authorised signature)



BLK 3007 UBI ROAD 1 #01-406, SINGAPORE 408701  
 TEL: 6743 1913 FAX: 6743 5234 WEBSITE: www.jhk.com.sg  
 CO. REG NO: 52886790C GST REG NO: M90360882G  
 出租汽車, 嘞厘, 必甲, 貨車等。  
 RENTING OF PRIVATE CAR, LORRY, PICK-UP, VAN ETC.

**VEHICLE RENTAL AGREEMENT No: 10050**

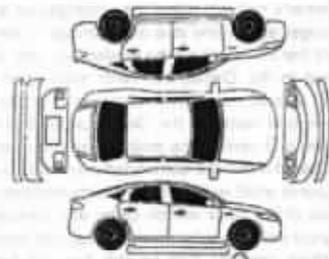
HIRER'S PARTICULARS } I/We \_\_\_\_\_ I/C No: \_\_\_\_\_  
 If Different From Section 1 } of \_\_\_\_\_ Tel No: \_\_\_\_\_

hereby confirm having agreed to hire this day from Messrs JHK AUTO SERVICES the undermentioned NEW/USED Vehicles at the rental fees as shown below and I agree that I shall be responsible for the first payment of \$2,000.00 / \$3,000.00 for any loss and/or damaged caused to the said vehicle and I shall be responsible to pay Messrs JHK AUTO SERVICES the value of the vehicle in the event of the Vehicle being CONFISCATED or any loss resulting from THEFT or DESTRUCTION of the said vehicle whether or not such damage or loss is caused by negligence or by any breach by me of the terms and conditions of hire, hereinafter mentioned and printed.

Vehicle Regd. No. 車號	SIS 5232X	(Diesel / Petrol)
Section 1 Hirer's And / Or Driver's Particulars	租車者 / 駕駛員個人記錄	日期及取車時間 Date & Time Out:
Name 姓名	Danny Leonardo	日期及還車時間 Date & Time In:
Address 地址	BLK 10A Bendemeer Rd #09-105	天數 Days @ \$
	SE. 331010	星期 Weeks @ \$
駕駛執照 Dr/License No: I/C No:	S740640Z Tel No:	月 Months @ \$
截止日期 Expiry Date	職業 Occupation	年 Years @ \$
Replacement Veh. Regd. No.	(Diesel / Petrol)	總數 Nett-Total
日期及取車時間 Date & Time Out:	13-5-19 1055AM ML 153857	按押金 Deposit
日期及還車時間 Date & Time In:	17-5-19 1235AM ML 157991 13-5-19 1055AM ML 153857	Refund
* Note: A repossession fee of S\$100.00 will be charged on repossess vehicles		Balance To Pay
加額費用 Total Additional Charges		Cash / Cheque
		出車油箱 Fuel Tank OUT

NOTICES : ACCIDENT EXCESS: SGDS \_\_\_\_\_  
 ADDITIONAL EXCESS FOR YOUNG, ELDERLY & INEXPERIENCE DRIVERS.

請注意水櫃裡的水及引擎裡的機油須每天檢查。  
 Please check Radiator Water & Engine Oil daily.  
 半途汽油不足, 遺失鎖匙等, 若須服務者另付額外費用。  
 Extra charges are required for those vehicle that run out of petrol, lost of key and etc.  
 承車者或司機必須付所有停車, 違反交通及噴煙量黑烟法例負起一切的責任。  
 Hirer and/or driver is liable for all parking, traffic and smoky exhaust violation.



**IMPORTANT!**

I / We declare that the usage of renting the above mention Vehicle are not to be used for illegal purpose, including offences in connection with thefts, uncustomed goods, drugs dealings or trafficking or smuggling.

Signature of Hirer

I/We hereby accept the terms and conditions herein and overleaf which I have read and understood or have been read over and explain to me and understood by me. I/We hereby declare that the particulars of the Hirer and licence given above are correct in every respect and that I am the holder of a valid driving licence enabling me to drive the above-mentioned vehicle and not disqualified from driving.

Remarks: \_\_\_\_\_

Date: \_\_\_\_\_

Signature of Hirer 承租者簽名



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-122405  
Date of Request: 29/07/2019

Your Ref No: Online Purchase

Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406  
Singapore 408701

Dear Sir/Madam,

Enquiry Date 29/07/2019  
Enquiry By Poh Shi Min  
TP Vehicle No. SLB9669J  
Accident Date 10/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-122405  
Date of Request: 29/07/2019

Your Ref No: Online Purchase

Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406  
Singapore 408701

Dear Sir/Madam,

Enquiry Date 29/07/2019  
Enquiry By Poh Shi Min  
TP Vehicle No. SLB9669J  
Accident Date 10/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB9669J	AIG Asia Pacific Insurance Pte. Ltd.	30/05/2018-29/05/2019	65-6419-3000

Thank You.

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### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 May 2019 <a href="#">Edit Reg</a>		14 May 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,900.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>TAN KWI LAN</b> , ID: S1555292A								
Main Claimant:	<b>YOW YUIT EE</b> , ID: S1740640Z								
Vehicle Reg. No.:	<b>SJV817B</b>	Date of Loss:	10/05/2019 18:00 - :59 <b>75 Months and 10 Days From LTA Reg Date (Man Yr)</b>						
Claim Type:	<b>TP / 6525391115SG</b>	Policy/Cover Note No.:	1700011225 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLB9669J</b>	Policy No. (Claimant):	5099040986-01						
		Excess:							
Repairer:	<b>Joo Hak Kee Auto Pte Ltd (HQ)</b> Blk 3007 Ubi Road 1, #01-406, 408701 Ubi - Tel: 67431913								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 27/05/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SJV817B (6525391115SG)  
[SLB9669J]  
TP  
YOW YUIT EE  
May 10 2019 6:00PM  
[TAN KWI LAN]  
Joo Hak Kee Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View	View in Browser
<b>Letters/Correspondences</b>															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown											Edit			
<b>Photos/Images</b>															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
2	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
3	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
4	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
5	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
6	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
7	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
8	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
9	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
10	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
11	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
12	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
13	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
14	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
15	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
16	29/07/19 10:24	General View										Load JPG	<input checked="" type="checkbox"/>			
17	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
18	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
19	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
20	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
21	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
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24	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
25	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
26	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
27	29/07/19 10:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>			
<b>Documentation</b>															1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	15/05/19 17:53	EMAIL FROM AIG DD 14052019										Load PDF				
2	15/05/19 17:53	TP GIA REPORT										Load PDF				
3	17/05/19 17:17	LETTER TO OI										Load PDF				
4	17/09/19 11:52	WORKSHOP INVOICE										Load PDF				
5	17/09/19 11:52	AUTHORISATION TO ACT FORM										Load PDF				
6	17/09/19 11:52	Release Voucher										Load PDF				
7	17/09/19 11:52	RENTAL RECEIPT										Load PDF				
8	17/09/19 11:52	LOD										Load PDF				
9	17/09/19 11:52	GIA SEARCH										Load PDF				
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	16/05/19 10:41	OI GIA report										Load PDF				

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>



## LKK Auto Consultants Pte Ltd (Co Reg No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/AIG19008646/ADB3Q2

**Date:** 17/09/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700011225
<b>Claimant</b>		
<b>Vehicle No :</b> SJV817B	<b>Insured Vehicle No :</b>	SLB9669J
Date of Loss: 10/05/2019	Nature of Claim:	TP
		Claim No: 6525391115SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJV817B	Engine No:	A3740334N20B20B
Make & Model:	BMW 520i, 2.0 (A)	Chassis No:	WBAXG12050DX51811
Reg. Date:	31/01/2013 (Man. Year: 2012)	Odometer:	129399 km
Colour:	Black		
Engine Capacity:	1997 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size:	245/45 R18	Rear Tyre Size:	245/45 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,947.08	3,078.50	2,868.58	48.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,550.00	550.00	1,000.00	64.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,497.08</b>	<b>3,628.50</b>	<b>3,868.58</b>	<b>51.60</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,900.00</b>		
(S\$)	7,497.08	2,900.00	4,597.08	61.32
<b>+ GST 7.00/7.00% (S\$)</b>	<b>524.80</b>	<b>203.00</b>	<b>321.80</b>	<b>61.32</b>
<b>Nett Amount (S\$)</b>	<b>8,021.88</b>	<b>3,103.00</b>	<b>4,918.88</b>	<b>61.32</b>
<b>+ Car Rental (4.0 x S\$120.00/day) (S\$)</b>		480.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>3,585.00</b>		

#### INSPECTION

Date of Assignment:	14/05/2019		
Date Inspected:	15/05/2019	Inspected At:	Joo Hak Kee Auto Pte Ltd (HQ) Blk 3007 Ubi Road 1, #01-406 Singapore 408701

Estimated Period of Repair: 3.0 days

---

**Adjuster:** ADRIAN LING

**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,563.28 FL	*1,563.28 FL
2	1		*REAR END PANEL	Not Necessary	817.30 FL	*- FL
3	1		*REAR END PANEL TOP GARNISH	Not Necessary	115.55 FL	*- FL
4	1		*REAR BUMPER REINFORCEMENT	Bent	772.05 FL	*772.05 FL
5	1		*REAR BUMPER REINFORCEMENT ADAPTOR	Not Necessary	50.65 FL	*- FL
6	2		*REAR LH/RH SIDE RETAINER	Necessary	275.50 FL	*275.50 FL
7	2		*REAR REFLECTOR	Not Necessary	73.60 FL	*- FL
8	1		*BOOTLID	Not Necessary	1,642.45 FL	*- FL
9	1		*LOWER GUIDE	Deformed	60.45 FL	*60.45 FL
10	1		*CENTER RETAINER	Deformed	65.55 FL	*65.55 FL
11	10		*REAR BUMPER CLIPS	Necessary	50.00 FL	*30.00 FL
12	2		*REAR REVERSE SENSOR	Damaged	473.70 FL	*473.70 FL
13	1		*REVERSE SENSOR (CENTRE)	Not Necessary	300.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>6,260.08</b>	<b>3,240.53</b>
<b>- List Item Discount on L Items 5.00/5.00% (\$\$)</b>	<b>313.00</b>	<b>162.03</b>
<b>Total Parts (\$\$)</b>	<b>5,947.08</b>	<b>3,078.50</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REPLACE REAR BUMPER	New	120.00	120.00
2	TO REMOVE AND REPLACE REAR BUMPER REINFORCEMENT AND BRACKETS	New	120.00	80.00
3	TO STRAIGHTEN REAR END PANEL	New	200.00	0.00
4	TO TRANSFER BOOTLID COMPONENTS	New	80.00	0.00
5	TO REMOVE AND REPLACE BOOTLID	New	150.00	0.00
6	TO SAND DOWN ,PUTTY AND SPRAYPAINT BOOTLID	New	300.00	0.00
7	TO SAND DOWN ,PUTTY AND SPRAYPAINT REAR BUMPER	New	280.00	250.00
8	TO SAND DOWN ,PUTTY AND SPRAYPAINT REAR END PANEL	New	200.00	0.00
9	TO CHECK WIRING	New	50.00	50.00
10	TO REMOVE AND REPLACE REVERSE SENSOR	New	50.00	50.00
<b>Gross Labour Cost (S\$)</b>			<b>1,550.00</b>	<b>550.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >