

INS. CASE OWNER:

CC 4/1111900 8666, Tip 63/2

LKK:
IDAC:

Surveyor:

Tamirah

DOI:

ASSIGNMENT

4/6/19

Date / Time:

14/5/19

Registered in Merit:

15/5/19

Pre-assign / CCU / FTE

SJM 93945



Insured Vehicle No.

Name of Insured

NOORUZA LIPTI RAFFAE

Insured Tel No.

HP:

Excess Sec II (\$)

D.O.A:

11/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SMF 8284x



INSRS:
WSP:
Tel:
Liability:
RMKS:

che



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SMF 8284x - 2 6/9/19

TO WPS

7/9/19 - file -> type mandate
31/10/19 - file -> su ci to send PV
5/11/19 - file pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : YX.

Email

Call

Repair Cost:

\$5

5932.08

Loss of Rental (LOR) w/m

\$5

1123.50

(7 days)

x \$150-w

Loss of Use (LOU):

\$5

-

(\$ 1 days)

Loss of Income (LOI):

\$5

-

(\$ 1 days)

LOR only

LOU only

LOI only

LOI + LOU

LOI + LO

(Tick only one)

GIA/LTA Search

\$5

-

Medical

\$5

-

Disbursement

\$5

-

(e.g. Tuw/ Independent)

Legal Cost

\$5

-

Total:

\$5

7055.58

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$5

7055.58

Name 1:

Cycle & Carriage Automotive Pte Ltd.

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Email

Call

1) Claim status: N/A/Reject/Private Settle

2) Report Format: N/A

3) Survey fee: \$ 600.00



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

ESTIMATE

Co Reg No : 1977014696

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
LHO LEE HENG	Cust No/Name KCV09743/LHO LEE HENG
BLK 10 JALAN LEMPENG	Reg No/Reg Date SMF8289X / 27/11/201
#13-02	Date In/Mileage / 0
SINGAPORE 128797	Chassis No GF7W0600621
Contact No Mobile: 96188243	Engine No 4J11AC4792
	Make/Model MIT/19MY OUTLANDER 2.0 STYLE(994)
	Colour/Trim U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	13/05/2019/ 20:58	QUD	247 / DonBong	39830
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
E PNT88000	RENEW ACCIDENT DAMAGED ON REAR TAILGATE, REAR BUMPER FACE, CUT/WELD REAR END PANEL, REPAIR BOTH REAR FENDER				1100 2750.00
E PNT88000	RENEW REAR WINDSCREEN GLASS				✓ 240.00
M SUNDRY	SUPPLY REAR WINDSCREEN SEALANT				✓ 80.00
E PNT88000	TRANSFER REAR TAILGATE MECHANISM, TRIM AND OTHERS ATTCAHMENT TO NEW TAILGATE PANEL				275 300.00
E PNT88000	REMOVE AND INSTALL PARKING ASSIST				✓ 80.00
E PNT88000	REMOVE AND INSTALL REAR CABIN SIDE TRIM, FLOOR ATTACHMENT TO FACILIATE REPAIR WORK				new? 200.00
E PNT98000	PAINT WORK REAR END PANEL, REAR BUMPER FACE, REAR TAILGATE, RH REAR FENDER, LH REAR FENDER AND AFFECTED PORTION				840 2520.00
M SUNDRY	APPLY BODY SEALANT				80 240.00
A 54900099	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				30 50.00
M SUNDRY	PERFORM RUST PREVENTION				80 180.00
A 10028901	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 200.00
M SUNDRY	SUPPLY MIVEC EMBLEM				new 50.00
M SUNDRY	SUPPLY C&C LOGO				new 50.00
M SUNDRY					? 2801.00

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
LHO LEE HENG	Cust No/Name KCV09743/LHO LEE HENG
BLK 10 JALAN LEMPENG	Reg No/Reg Date SMF8289X / 27/11/201
#13-02	Date In/Mileage / 0
SINGAPORE 128797	Chassis No GF7W0600621
Contact No Mobile: 96188243	Engine No 4J11AC4792
	Make/Model MIT/19MY OUTLANDER 2.0 STYLE(994)
	Colour/Trim U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00041	Cash	13/05/2019/ 20:58	QUD	247 / DonBong	39830		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
—SUPPLY PARKING SENSOR							20 50.00
M SUNDRY							
SUNDRIES							
M	W/STRIP, TAILGATE OPENING		1.00	211.00	00.00		? 211.00
M	PANEL ASSY, TAILGATE		1.00	974.00	00.00		bt 974.00
M	DAM, TAILGATE, UPR		1.00	12.00	00.00		net 12.00
M	DAM, TAILGATE SIDE		2.00	27.00	00.00		net 54.00
M	DAM, TAILGATE, LWR		1.00	41.00	00.00		net 41.00
M	STOPPER, WINDSHIELD GLASS		2.00	3.00	00.00		net 6.00
M	GLASS, TAILGATE WINDOW		1.00	743.00	00.00		? 743.00
M	GARNISH, TAILGATE		1.00	489.00	00.00		Rx 489.00
M	SENSOR, TAILGATE LOCK, LH		1.00	422.00	00.00		? 422.00
M	SENSOR, TAILGATE LOCK, RH		1.00	422.00	00.00		? 422.00
M	LATCH, TAILGATE		1.00	470.00	00.00		? 470.00
M	STRIKER, TAILGATE LATCH		1.00	19.00	00.00		? 19.00
M	MARK, OUTLANDER		1.00	94.00	00.00		net 94.00
M	REINFORCEMENT, RR BUMPER, RH		1.00	78.00	00.00		? 78.00
M	REINFORCEMENT, RR BUMPER, LH		1.00	78.00	00.00		? 78.00
M	BRKT, R/BMPR FACE SIDE, LH		1.00	12.00	00.00		? 12.00
M	BRKT, R/BMPR FACE SIDE, RH		1.00	12.00	00.00		? 12.00
M	CLIP, FR BUMPER		4.00	2.00	00.00		net 8.00
M	EXTENSION, RR BUMPER		1.00	289.00	00.00		de ? 289.00
M	REFLECTOR, TAIL LAMP, LH		1.00	99.00	00.00		net 99.00
M	REFLECTOR, TAIL LAMP, RH		1.00	99.00	00.00		net 99.00
M	PANEL, RR END		1.00	243.00	00.00		Rx 243.00
M	PANEL, RR END, INR RH		1.00	144.00	00.00		Rx 144.00
M	PANEL, RR END, INR LH		1.00	144.00	00.00		Rx 144.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

209.00 SURVEYOR NAME: Tanpin 97495749
SURVEYOR SIGNATURE: [Signature]
DATE: 4/6/19 @ 1130 WIP

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanjun 97495749

SURVEYOR SIGNATURE:

DATE: 4/6/19 1130

Confirm & accepted by

REMARKS: Resurvey before paint

SVC @ 1130

05 days

Nett

14,954.00

7% GST on 14954.00

1046.78

Total Payable

16,000.78

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

SUPPLEMENTARY

INSURANCE CO : INDIA INTERNATIONAL INSURANCE PTE LTD

REGISTRATION NO : SMF8289X

S/N	Description	Qty	Unit Price	Disc%	Amount
<u>PARTS</u>					
1	FACE, RR BUMPER	1.00	799.00	0.00	799.00
Total					799.00
7 % GST					55.93
Grand Total					854.93

Thank You.

Yours faithfully

CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

JoJo Cheng

Customer Service

Tel : +65 6568 4554

15753.

WIP 39830

WIP 39830

WIP 39830

WIP 39830

TAKEN BY

DATE _____

PHOTO BEFORE PAINT

PHOTO AFTER PAINT

PHOTO OF DAMAGED PARTS (DPS)

PHOTO OF CELLETE BENCH

REMOVE & INSTALL ENGINE

REMOVE & INSTALL DASHBOARD

2.000 24 SUBS & 1/C REMOVE

Model:

outlander 2.0

Survivors

Tawfikh @ LKK

PRO-FORMA INVOICE

Co Reg No : 197701469G

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No 08/07/	Cust No/Name KCV09743/LHO LEE HENG Reg No/Reg Date SMF82B9X / 27/11/2018 Date In/Mileage 08/07/2019/ 12272 Chassis/Package GF7W0600621 /CS3P Engine No 4J11AC4792 Make/Model MIT/19MY OUTLANDER 2.0 STYLE(994) Colour/Trim U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CTP00040	Cash	10/09/2019/ 11:56	BLD	881 / Jojo Cheng	39830			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW DAMAGED ON REAR TAILGATE, REAR BUMPER FACE, REPAIR REAR END PANEL								✓1100.00
E PNT88000 RENEW REAR WINDSCREEN GLASS								✓240.00
M SUNDRY SUPPLY REAR WINDSCREEN SEALANT								✓80.00
E PNT88000 TRANSFER REAR TAILGATE MECHANISM, TRIM AND OTHERS ATTCAHMENT TO NEW TAILGATE PANEL								✓275.00
E PNT88000 REMOVE AND INSTALL PARKING ASSIST								✓80.00
E PNT88000 REMOVE AND INSTALL REAR CABIN SIDE TRIM, FLOOR ATTACHMENT TO FACILIATE REPAIR WORK								✓200.00
E PNT98000 RESPARY REAR END PANEL, REAR BUMPER FACE, REAR TAILGATE AND AFFECTED PORTION								✓840.00
M SUNDRY APPLY BODY SEALANT								✓80.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								✓30.00
M SUNDRY PERFORM RUST PREVENTION								✓80.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST								✓200.00
M SUNDRY SUPPLY C&C LOGO								✓50.00
M SUNDRY SUNDRIES								✓20.00
X PANEL ASSY, TAILGATE					1.00	974.00	00.00	✓974.00
X DAM, TAILGATE, UPR					1.00	12.00	00.00	✓12.00

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 197701469G

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No 08/07/	Cust No/Name KCV09743/LHO LEE HENG Reg No/Reg Date SMF8289X / 27/11/2018 Date In/Mileage 08/07/2019/ 12272 Chassis/Package GF7W0600621 /CS3P Engine No 4J11AC4792 Make/Model MIT/19MY OUTLANDER 2.0 STYLE(994) Colour/Trim U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	10/09/2019/ 11:56	BLD	881 / Jojo Cheng	39830

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X DAM, TAILGATE SIDE	2.00	27.00	00.00	54.00
X DAM, TAILGATE, LWR	1.00	41.00	00.00	41.00
X STOPPER, WINDSHIELD GLASS	2.00	3.00	00.00	6.00
X MARK, OUTLANDER	1.00	94.00	00.00	94.00
X FACE, RR BUMPER - buff	1.00	799.00	00.00	799.00
X EXTENSION, RR BUMPER	1.00	289.00	00.00	289.00

Z TEXT

INDIA TP CLAIM SJM9394S

DOA: 11/05/2019

SURVEYOR: TAUFIKH LKK 04/06/2019

Pro Forma

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	2,269.00	Nett	5,544.00
Labour	2,965.00	7% GST on	388.08
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	5,932.08
Diagnostics Job	0.00		
Sundry/Others	310.00		
Total(w/o GST)	5,544.00		

This is not an official tax invoice.
 This is a computer generated document, no signature is required.

Hsiao Tong (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 10 September 2019 12:10 PM
To: CS A Team; Admin A
Subject: FW: FINALISE - SMF8289X (MIT) / TP INDIA / DOA: 11/05/2019
Attachments: scan.pdf; WhatsApp Image 2019-07-10 at 3.14.45 PM(2).jpeg; WhatsApp Image 2019-07-10 at 3.14.46 PM(1).jpeg; WhatsApp Image 2019-07-10 at 3.14.46 PM(2).jpeg; WhatsApp Image 2019-07-10 at 3.14.46 PM(3).jpeg; WhatsApp Image 2019-07-10 at 3.14.46 PM.jpeg; WhatsApp Image 2019-07-10 at 3.14.47 PM(1).jpeg; WhatsApp Image 2019-07-10 at 3.14.47 PM(2).jpeg; WhatsApp Image 2019-07-10 at 3.14.47 PM.jpeg; WhatsApp Image 2019-07-10 at 3.14.48 PM.jpeg; WhatsApp Image 2019-07-10 at 3.14.45 PM(1).jpeg

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>
Sent: Tuesday, 10 September 2019 12:03 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: FINALISE - SMF8289X (MIT) / TP INDIA / DOA: 11/05/2019

Hi Taufikh,

Attached file for your kind perusal.

Kindly confirm finalise amount at \$ 5,932.08 after GST.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Exceptional Journeys

Surveyor : Taufikh - LKK
Company : India
DOA : 11/05/2019
CSE : Don
Date of Survey : 04/06/2019

VEHICLE NO : SMF8289X
MODEL : MIT/ 19MY OUTLANDER 2.0 STYLE
WIP : 39830

Material	:	\$	2,269.00
Labour	:	\$	3,275.00
Sub-Total	:	\$	5,544.00
Less Excess	:	\$	-
Total	:	\$	5,544.00
GST 7%	:	\$	388.08
Grand Total	:	\$	5,932.08
Finalise By/Date	:	JoJo dtd	10/09/2019

Email :

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 5 WORKING DAYS + 2 Days (1) Weekends
+ Days () Public Holiday
+ 1 Survey - 04/06/2019 - Tue
TOTAL DAYS REPAIR TOOK = 8

☒ TP Claim India - SJM9394S

☐ Claim GIA / LTA fee

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 14 May 2019 10:35 AM
To: Don Bong Kiong Hua; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: C Meenachi - III
Subject: RE: TP INDIA SMF8289X AGAINTS SJM9394S DOA 11.05.2019
Attachments: [Untitled].pdf; WhatsApp Image 2019-05-13 at 11.25.36 AM(1).jpeg; WhatsApp Image 2019-05-13 at 11.25.36 AM(2).jpeg; WhatsApp Image 2019-05-13 at 11.25.36 AM.JPEG; WhatsApp Image 2019-05-13 at 11.25.37 AM.JPEG

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMF8289X and let us have your report urgently.

This claim will be handled by Ms Meena.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

11:29am 14/5/2019
person @ Don Any
vehicle not in

call back again
mmy.

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]
Sent: 14 May, 2019 9:50 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: RE: TP INDIA SMF8289X AGAINTS SJM9394S DOA 11.05.2019
Importance: High

Hi Officer in Charge,

- We choose for LKK Auto Consultants Pte Ltd

Please assist on the liability. Thanks

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 14 May 2019 9:02 AM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: RE: TP INDIA SMF8289X AGAINTS SJM9394S DOA 11.05.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]

Sent: 13 May, 2019 9:16 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: FW: TP INDIA SMF8289X AGAINTS SJM9394S DOA 11.05.2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SMF8289X) to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SJM9394S) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAUTO)

From: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>
Sent: Monday, 21 October 2019 8:56 AM
To: Hsiao Tong (LKKAUTO); Admin A; Admin-D (LKKAUTO)
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting
Subject: LOD - Our ref: SMF8289X / Your ref: CC4/III19008626/T1pb3 / TP INDIA / DOA: 11/05/2019
Attachments: scan.pdf

Dear Hsiao Tong,

Attached file for your reference.

For the original copy will post out later, kindly provide us your offer of settlement in order to close this case.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 5,932.08	
Loss of Rental/ Use	:	\$ 1,733.40	(\$ 192.60 x 09 days)
Total	:	\$ 7,665.48	

Your kind understanding and help is much appreciated.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	15 May 2019 16:38	Clm Dtl Modified	Claimant's Name: -> LHO LEE HENG. Claimant's ID: -> S1375894H.	[A] Lau Shu Pei
2	15 May 2019 16:38	Clm Veh Model Changed	(202779) MITSUBISHI OUTLANDER 2.0 (A).	[A] Lau Shu Pei
3	15 May 2019 16:38	Clm Created	Reg No: SMF8289X. Acct Date: 2019/05/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	[A] Lau Shu Pei
4	15 May 2019 16:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	15 May 2019 16:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/27	[A] Lau Shu Pei
6	15 May 2019 16:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	15 May 2019 16:38	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	15 May 2019 16:38	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	17 May 2019 10:16	Clm Dtl Modified	Insured Name: -> NORALIZA CRAFT JAFFAR.	[A] Lau Shu Pei
10	04 Jun 2019 16:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/27, Mandate Remarks: WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi
11	04 Jun 2019 16:56	Adj Mandate Set	Approved:0.00:WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi
12	03 Oct 2019 16:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	03 Oct 2019 16:49	Clm Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
14	03 Oct 2019 16:49	Clm Dtl Modified	JPJ Reg. Date: -> 2018/11/27.	[A] JOANNE LEE KHANG MIN
15	03 Oct 2019 16:49	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	21 Oct 2019 17:31	Adj Mandate Request	Cur.Req:7280.28:PODS Liability: 100% *Quantum: (a)CORw/GST: \$5,932.08 + (b)LO Rw/GST(7days x \$180.00): \$1,348.20 = Total: \$7,280.28 *Vehicle Model: Mitsubishi O utlander (1998cc) *5 recommendation repair days + 1 Saturday + 1Sunday = 7days * For you	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Ref No	Ref Date	Ref Type	Acc Type	Acc Name	CO Name (Branch)	Ref 1	Ref 2	Amount
2301740	03 Oct 2019 16:49:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF8289X	SJM9394S	11.77

Print Received Message

This mail is associated with :

***SMF8289X (MPC2019D0000509)
[SJM9394S]**

TP

LHO LEE HENG

May 11 2019 9:00AM

[NORALIZA CRAFT JAFFAR]

Cycle & Carriage Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/10/2019 16:30 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7280.28) - SMF8289X - Claim Handler: C. Meenachi

Approved:7280.28.

Hsiao Tong (LKKAuto)

From: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>
Sent: Tuesday, 29 October 2019 3:30 PM
To: Hsiao Tong (LKKAuto)
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Admin A
Subject: RE: LOD - Our ref: SMF8289X / Your ref: CC4/III19008626/T1pb3 / TP INDIA / DOA: 11/05/2019

Hi Hsiao Tong,

Refer to your email below, we accepted your offer, kindly let us have to DV for signature.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 26 October 2019 10:50 AM
To: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - Our ref: SMF8289X / Your ref: CC4/III19008626/T1pb3 / TP INDIA / DOA: 11/05/2019

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,932.08
2. Loss of Rental (7days x \$150.00)(w/GST)	\$ 1,123.50
Total	\$ 7,055.58

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JoJo Cheng <jojo.cheng@cyclecarriage.com.sg>

Sent: Monday, 21 October 2019 8:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Subject: LOD - Our ref: SMF8289X / Your ref: CC4/III19008626/T1pb3 / TP INDIA / DOA: 11/05/2019

Dear Hsiao Tong,

Attached file for your reference.

For the original copy will post out later, kindly provide us your offer of settlement in order to close this case.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 5,932.08	
Loss of Rental/ Use	:	\$ 1,733.40	(\$ 192.60 x 09 days)
Total	:	<u>\$ 7,665.48</u>	

Your kind understanding and help is much appreciated.

Best Regards,

JoJo Cheng



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Surveyor : Taufikh - LKK
 Company : India
 DOA : 11/05/2019
 CSE : Don
 Date of Survey : 04/06/2019

VEHICLE NO : SMF8289X
 MODEL : MIT/ 19MY OUTLANDER 2.0 STYLE
 WIP : 39830

Material	:	\$	2,269.00
Labour	:	\$	3,275.00
Sub-Total	:	\$	5,544.00
Less Excess	:	\$	-
Total	:	\$	5,544.00
GST 7%	:	\$	388.08
Grand Total	:	\$	5,932.08
Finalise By/Date	:	JoJo dtd	10/09/2019

Email 10/09/19 12:03pm

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 5 WORKING DAYS + 2 Days (1) Weekends
 + Days () Public Holiday
 + 1 Survey - 04/06/2019 - Tue
 TOTAL DAYS REPAIR TOOK = 8

☒ TP Claim India - SJM9394S

☐ Claim GIA / LTA fee

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report

Our ref : SMF8289X
Your ref: CC4/III19008626/T1pb3

Date : 16th October 2019

Ms Hsiao Tong, Chew (Case Handler)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/ Madam,

RE: SUBMISSION OF DOCUMENTS FOR SMF8289X – DOA: 11/05/2019

Kindly be informed that our customer, Lho Lee Heng, owner of vehicle registration no. SMF8289X (insured with AIG) holds vehicle registration no. SJM9394S which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 5,932.08	
Loss of Rental/ Use	:	\$ 1,733.40	(\$ 192.60 x 09 days)
Total	:	<u>\$ 7,665.48</u>	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD



MANAGER
SERVICE OPERATIONS - PG



Exceptional Journeys

To:
Cycle & Carriage Automotive Pte Limited /
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: [13.05.2019]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMF8289X (vehicle no.) (the "**Vehicle**").
2. As a result of a motor incident occurring on 11.05.2019 (date and time of accident) on/along UPPER BUKIT TIMAH ROAD (BEFORE ENTRANCE TO PIE) (location) between the Vehicle and SJM9394S (3rd party vehicle(s) number, if any) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,



Name: LHO LEE HENG

NRIC / Passport No. / Company Registration No.: 894H

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2019D0000509
Claimant Ref: SMF 8289X

We/I, CYCLE & CARRIAGE AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,932.08 (repair cost), S\$ 1,123.50 (loss of ~~use~~/rental), S\$ — (search fee), vehicle no. SMF 8289X that was damaged pursuant to the accident which occurred on 11/05/2019 (date) at UPPER BUKIT TIMAH ROAD (BEFORE ENTRANCE TO PIE) (location) involving vehicle no. SJM 9394S (insured vehicle). This is pursuant to the inspection conducted on 04/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LHO LEE HENG ("the third party claimant") of vehicle no. SMF 8289X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMF 8289X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,055.58 to CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Dated this 31 day of October 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with stamp)

JOJO CHENG

GXXXX437T

809 Pandan Gardens

Singapore 609339



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



MTH

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



TAX INVOICE

GST Reg No : MR-8500111-X

Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No	Cust No/Name KCV09743/LHO LEE HENG Reg No/Reg Date SMF8289X / 27/11/2018 Date In/Mileage 08/07/2019/ 12272 Chassis/Package GF7W0600621 /CS3P Engine No 4J11AC4792 Make/Model MIT/19MY OUTLANDER 2.0 STYLE(994) Colour/Trim U01 TITANIUM GREY M/ BK BLACK
08/07/	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No			
CTP00040	Cash	03/10/2019/ 08:56	TLD	881 / Jojo Cheng	39830	41443145			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount	
								1100.00	
E PNT88000	RENEW DAMAGED ON REAR TAILGATE, REAR BUMPER FACE, REPAIR REAR END PANEL								240.00
E PNT88000	RENEW REAR WINDSCREEN GLASS								80.00
M SUNDRY	SUPPLY REAR WINDSCREEN SEALANT								275.00
E PNT88000	TRANSFER REAR TAILGATE MECHANISM, TRIM AND OTHERS ATTCAHMENT TO NEW TAILGATE PANEL								80.00
E PNT88000	REMOVE AND INSTALL PARKING ASSIST								200.00
E PNT88000	REMOVE AND INSTALL REAR CABIN SIDE TRIM, FLOOR ATTACHMENT TO FACILIATE REPAIR WORK								840.00
E PNT98000	RESPARY REAR END PANEL, REAR BUMPER FACE, REAR TAILGATE AND AFFECTED PORTION								80.00
M SUNDRY	APPLY BODY SEALANT								30.00
A 54900099	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								80.00
M SUNDRY	PERFORM RUST PREVENTION								200.00
A 10028901	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST								50.00
M SUNDRY	SUPPLY C&C LOGO								20.00
M SUNDRY	SUNDRIES					1.00	974.00	00.00	974.00
X	PANEL ASSY, TAILGATE					1.00	12.00	00.00	12.00
X	DAM, TAILGATE, UPR								

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



TAX INVOICE

GST Reg No : MR-8500111-X

Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No	Cust No/Name KCV09743/LHO LEE HENG Reg No/Reg Date SMF8289X / 27/11/2018 Date In/Mileage 08/07/2019/ 12272 Chassis/Package GF7W0600621 /CS3P Engine No 4J11AC4792 Make/Model MIT/19MY OUTLANDER 2.0 STYLE(994) Colour/Trim U01 TITANIUM GREY M/ BK BLACK
08/07/	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	03/10/2019/ 08:56	TLD	881 / Jojo Cheng	39830	41443145		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
X	DAM, TAILGATE SIDE				2.00	27.00	00.00	54.00
X	DAM, TAILGATE, LWR				1.00	41.00	00.00	41.00
X	STOPPER, WINDSHIELD GLASS				2.00	3.00	00.00	6.00
X	MARK, OUTLANDER				1.00	94.00	00.00	94.00
X	FACE, RR BUMPER				1.00	799.00	00.00	799.00
X	EXTENSION, RR BUMPER				1.00	289.00	00.00	289.00
Z	TEXT							
	INDIA TP CLAIM SJM9394S							
	DOA: 11/05/2019							
	SURVEYOR: TAUFIKH LKK 04/06/2019							

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	2,269.00		Nett	5,544.00
Labour	2,965.00	7% GST on	5544.00	388.08
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	5,932.08
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	310.00		Total Due	5,932.08
Total(w/o GST)	5,544.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LHO LEE HENG

INVOICE : AR1907-0330
DATE : 22/07/2019
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201907-0073

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
Vehicle Reg No : SKS5475A	1,620.00
Make / Model : MITSUBISHI OUTLANDER 2.4 (AUTO)	
Rental Dates : Rental Billing From 08/07/2019 To 16/07/2019	
Period : 9 days	
Rental Rate : S\$ 192.60 Per Day (Including GST)	
Reference No : SMF8289X	

AMOUNT : S\$	NON-TAXABLE VALUE :	0.00
ONE THOUSAND SEVEN HUNDRED	TAXABLE VALUE :	1,620.00
THIRTY-THREE DOLLARS AND CENT FORTY ONLY	GST 7% :	113.40
	TOTAL S\$:	1,733.40

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC /CH :	
CS / CC /CH :	

RENTAL AGREEMENT LEE HENG

201907-0073

Hirer MR	Date of Birth 27/10/1957	Passport/ Nric No. [REDACTED]	Nationality S'pore
Address 10 JALAN LEMPANG	Occupation	Driving Licence No.	Date of Expiry
Postal Code 128797	Contact No.	Mobile Phone No. 91221368	
Joint	Date of Birth 18.09.95	Passport/ Nric No. S	Nationality S'pore
Address [REDACTED]	Occupation (Son)	Driving Licence No.	Date of Expiry
Postal Code	Contact No.	Mobile Phone No. [REDACTED] 8243	



CHECK

CHECK

Time 0930	Mileage 19	Remarks E 1/4 1/2 3/4 F
Time 3.44pm	Mileage 3.44pm	Remarks

IMF	Clause 1(f) for non-compliance.
§ C	returns early.
§ No. of	the damage to vehicle plus loss of
§ Car Hire	repair.
§ Third Party	Third Party Accident Claim.
§ Accident	under 24yrs old or above 70yrs
§ Traffic	traffic summons.
§ Traffic	issued otherwise no extension
§ Vehicle	same time as collection except on
§ Vehicle	charged to the next working day.
§ Hire	daily rate.
§ Fuel	water & engine oil daily.
§ Personal	personal belongings in the
§ Personal	responsible for any loss of
§ Refrain	refrain from smoking, eating or
§ Refrain	loss of \$200 will be imposed for
§ Vehicle	vehicle is strictly prohibited.
§ Workmen	workmen compensation are

	UNIT	RATE (\$)	TOTAL (\$)
RATE	1	100 + GST	1600.00
DISCOUNT			
GST @ 7%			113.40
TOTAL			1713.40
EXTENSION			
Don/Teban - TP/ INDIA INK			
SMF 8289X			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

Conditions of the rental agreement above and as set overleaf.	  for CHAN'S & SONS ENTERPRISE
Joint Hirer's/ Guarantor's Signature	

VE	5475A	MODEL
FF	2019	RETURN

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 May 2019 Edit Reg		14 May 2019 00:00 Edit Adj Rpt	\$55,544.00 Edit Estimates	\$55,544.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured: **NORALIZA CRAFT JAFFAR**, ID: -Main Claimant: **LHO LEE HENG**, ID: S1375894H

Vehicle Reg. No.: SMF8289X	Date of Loss: 11/05/2019 09:00 - :59 [5 Months and 14 Days From LTA Reg Date (Man Yr)]
-----------------------------------	---

Claim Type: TP / MPC2019D0000509	Policy/Cover Note No.: D19MPC0000453
---	--------------------------------------

Vehicle Reg. No. (Insured): SJM9394S	Policy No. (Claimant): 1800139530
---	-----------------------------------

Excess:

Repairer: **Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)** 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518Handling Insurer: **India International Insurance Pte Ltd (HQ)** - Tel: 63476100 ... [Handled by **C. Meenachi** - 6347 6073]Claimant's Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **MOHD TAUFIKH BIN HAMID**] ... [Final Rpt due 27/05/2019]

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (23/10/2019): Alert - Adj Mandate Approved (\$7280.28) - SMF8289X - Claim Handler: C. Meenachi
- III_SG (04/06/2019): Alert - Adj Mandate Approved (\$0.00) - SMF8289X - Claim Handler: C. Meenachi

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMF8289X (MPC2019D0000509)

[SJM9394S]












































TP

LHO LEE HENG

May 11 2019 9:00AM

[NORALIZA CRAFT JAFFAR]

Cycle & Carriage Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/10/19 17:25	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	21/10/19 17:25	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
4	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
5	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
6	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
7	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
8	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
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18	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
19	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
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33	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
34	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
35	21/10/19 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
36	21/10/19 17:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	21/10/19 17:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	21/10/19 17:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	21/10/19 17:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	21/10/19 17:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	21/10/19 17:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	21/10/19 17:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	21/10/19 17:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	21/10/19 17:25	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
45	21/10/19 17:25	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/05/19 16:39	EMAIL FROM III DD 14052019		Load PDF
2	15/05/19 16:39	TP EST & GIA REPORT		Load PDF
3	10/06/19 19:01	TP ESTIMATE- MARKED		Load PDF
4	21/10/19 17:27	TP LOD		Load PDF
5	21/10/19 17:27	Authorisation to Act		Load PDF
6	21/10/19 17:27	Workshop Invoice		Load PDF
7	21/10/19 17:27	Rental Invoice & Agreement		Load PDF
8	06/11/19 16:03	DISCHARGE VOUCHER		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	16/05/19 08:57	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19008626/T1PB3Q2

Date: 06/11/2019

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D19MPC0000453
Claimant Vehicle No :	SMF8289X	Insured Vehicle No :	SJM9394S
Date of Loss:	11/05/2019	Nature of Claim:	TP
		Claim No:	MPC2019D0000509

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMF8289X	Engine No:	4J11AC4792
Make & Model:	MITSUBISHI OUTLANDER, 2.0 (A)	Chassis No:	GF7W0600621
Reg. Date:	27/11/2018 (Man. Year: 2018)	Odometer:	10376 km
Colour:	Grey		
Engine Capacity:	1998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 R18	Rear Tyre Size:	225/55 R18
Front Left Side:	Toyo 6 mm	Rear Left Side:	Toyo 6 mm
Front Right Side:	Toyo 6 mm	Rear Right Side:	Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,913.00	2,339.00	6,574.00	73.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,840.00	3,205.00	3,635.00	53.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,753.00	5,544.00	10,209.00	64.81
+ GST 7.00/7.00% (S\$)	1,102.71	388.08	714.63	64.81
Nett Amount (S\$)	16,855.71	5,932.08	10,923.63	64.81
+ Car Rental (7.0 x S\$150.00/day + 7.00% GST) (S\$)		1,123.50		
	Nett Liability (S\$)	7,055.58		

INSPECTION

Date of Assignment:	14/05/2019	
Date Inspected:	04/06/2019 Inspected At:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens Singapore 609339
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Oct 2019)
Parts:	M1-SUV	MITSUBISHI OUTLANDER 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMF8289X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*MIVIC EMBLEM	Not Necessary	50.00 FS	*- FS
2	1		*C&C LOGO	Necessary	50.00 FS	*50.00 FS
3	1		*PARKING SENSOR	Not Necessary	2,801.00 FS	*- FS
4	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
5	1		*W/STRIP ,TAILGATE OPENING	Not Necessary	211.00 FS	*- FS
6	1		*PANEL ASSY ,TAILGATE	Bent	974.00 FS	*974.00 FS
7	1		*DAM ,TAILGATE ,UPE	Necessary	12.00 FS	*12.00 FS
8	2		*DAM ,TAILGATE SIDE	Necessary	54.00 FS	*54.00 FS
9	1		*DAM ,TAILGATE,LWR	Necessary	41.00 FS	*41.00 FS
10	2		*STOPPER ,WINDSHIELD GLASS	Necessary	6.00 FS	*6.00 FS
11	1		*GLASS ,TAILGATE WINDOW	Not Necessary	743.00 FS	*- FS
12	1		*GARNISH ,TAILGATE	Repair	489.00 FS	*- FS
13	1		*SENSOR ,TAILGATE LOCK ,LH	Not Necessary	422.00 FS	*- FS
14	1		*SENSOR ,TAILGATE LOCK ,RH	Not Necessary	422.00 FS	*- FS
15	1		*LATCH ,TAILGATE	Not Necessary	470.00 FS	*- FS
16	1		*STRIKER ,TAILGATE LATCH	Not Necessary	19.00 FS	*- FS
17	1		*MARK ,OUTLANDER	Necessary	94.00 FS	*94.00 FS
18	1		*REINFORCEMENT ,RR BUMPER ,RH	Not Necessary	78.00 FS	*- FS
19	1		*REINFORCEMENT ,RR BUMPER ,LH	Not Necessary	78.00 FS	*- FS
20	1		*BRKT,R/BMPR FACE SIDE ,LH	Not Necessary	12.00 FS	*- FS
21	1		*BRKT,R/BMPR FACE SIDE ,RH	Not Necessary	12.00 FS	*- FS
22	4		*CLIP,FR BUMPER	Not Necessary	8.00 FS	*- FS
23	1		*EXTENSION ,RR BUMPER	Deformed	289.00 FS	*289.00 FS
24	1		*REFLECTOR ,TAIL LAMP ,LH	Not Necessary	99.00 FS	*- FS
25	1		*REFLECTOR ,TAIL LAMP ,RH	Not Necessary	99.00 FS	*- FS
26	1		*PANEL ,RR END	Repair	243.00 FS	*- FS
27	1		*PANEL ,RR END ,INR RH	Repair	144.00 FS	*- FS
28	1		*PANEL ,RR END ,INR LH	Repair	144.00 FS	*- FS
29	1		*REAR BUMPER	Deformed	799.00 FS	*799.00 FS

F=Franchise part. S=SpocNett.

Total Parts (\$\$)	8,913.00	2,339.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RENEW ACCIDENT DAMAGED ON REAR TAILGATE ,REAR BUMPER FACE,CUT/WELD REAR END PANEL,REPAIR BOTH REAR FENDER	New	2,750.00	1,100.00
2	RENEW REAR WINDSCREEN GLASS	New	240.00	240.00
3	SUPPLY REAR WINDSCREEN SEALANT	New	80.00	80.00
4	TRANSFER REAR TAILGATE MECHANISM ,TRIM AND OTHERS ATTACHMENT TO NEW TAILGATE PANEL	New	300.00	275.00
5	REMOVE AND INSTALL PARKING ASSIST	New	80.00	80.00
6	REMOVE AND INSTALL REAR CABIN SIDE TRIM ,FLOOR ATTACHMENT TO FACILITATE REPAIR WORK	New	200.00	200.00
7	PAINT WORK REAR END PANEL,REAR BUMPER FACE,REAR TAILGATE ,RH REAR FENDER ,LH REAR FENDER AND AFFECTED PORTION	New	2,520.00	840.00
8	APPLY BODY SEALANT	New	240.00	80.00
9	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	50.00	30.00
10	PERFORM RUST PREVENTION	New	180.00	80.00
11	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
Gross Labour Cost (S\$)			6,840.00	3,205.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >