

Survivor: GQ

ASSIGNMENT (Office)

From (Person): Ong Li Li

of LPC

Date/Time: 15.5.19 15.23 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFB 68834

Insured:

at Workshop m/s Falcon - Air Auto

Tel: 6452 0880

of 176 Sin Ming Drive #01-06

Policy No: Z18VP0502030

Claim No: 18/19/19/VP05/021788

Sum Insured:

Excess:

Make of Veh:

D.O.A. 12.5.2019

(Client's Record)

16.5.19 1.00 p.m. minor work

CA / (REV) REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 15.5.19 3.30 p.m

Person Contacted: Lynn

Vehicle: IN / (OUT)

Date/Time	Action/Instruction (V) Estimate
	SFB 68834 - X
17/05/19	@ 12:19 pm revised PA to Ong Li Li via merimen
17/05/19	@ 12:24 pm mandate required authorize repair to Ong Li Li via merimen
17/5/19	Recd approved from Mr Chew by merimen
17/5/19	Informed Lynn c/a by email

REF: LPC
612

ASSIGNMENT

From: _____ Date: 16.5.2019

Estimated Cost: _____

OD P WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SFB6883Y

at Workshop n/s Falcon - Air AUTO
of 176 Sir Ming Drive #01-06

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: \$0/-

(Client's Record)

Make of Veh: 100pm owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$175K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA REV REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SFB6883Y Yr Regn: 15 Sep 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Merce E200 c.c. 1991

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 4585 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 2130 422 A 027556

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/45R18
R: 215/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / NIP / SUMI / TOYO / YOKO or Rear Ft

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm

D.O.A. _____ D.O.I. 16-05-19

Survey held at w/s 1pm

Des. of Damages: NIP / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
20/06/19	Confirmed p/p \$ 8,681.05 @ 5 days with XGQ. (\$ 3,573.75 Red - 29%)

[Signature]
20/6/2019

Date/Time, File Pass to? : Preli. Report
1) 20/06/19 Typ. 24 : Final Report

Date/Time, File Return to? 2) _____

Days Of Repair: 5

Resurvey No. of Trip: 3

Survey Fee: 350

Transportation: _____

Others: _____

Report Format: _____

Lump Sum (I.B.) (\$) 8,681.05 p/p

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Invs (\$)
 Weekend (\$)

TOTAL

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2019 Sendback Est	15 May 2019 15:01 S\$12,065.05	15 May 2019 15:23 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	LYE YOON SAN, ID: S2670595I, Tel: +6596956883		
Vehicle Reg. No.:	SFB6883Y	Date of Loss:	12/05/2019 21:00 - :59 [31 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 18/19/19/VP05/021788	Policy/Cover Note No.:	Z18VP05020130 (Comprehensive) Coverage: 15/09/2018 - 14/09/2019
Repairer:	Falcon-Air Auto Services Pte Ltd (Sin Ming) 176 Sin Ming Drive #01-06, Sin Ming Autocare, 575721 Sin Ming - Tel: 6452 0880		
Handling Insurer:	Lompac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Ong Li Li - 62799254]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 27/05/2019]		
Driver/Custodian:	LYE YOON SAN (53 / Male), NRIC: S2670595I, Tel: +6596956883 Email:		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 21 June 2019 10:01 AM
To: 'Florence Loh'
Cc: 'Joshua Ng (Falcon Air - Sin Ming)'; 'Francine Ng'; 'Lynn Teo'; SUR
Subject: RE: SFB 6883Y-DOA: 12/5/2019 (LONPAC OD)
Attachments: SUPPLEMENTARY.pdf

Dear Florence,

Supplementary approved by LONPAC.

Confirmed final fig \$ 8,681.05 @ 5 days of repairs before excess \$ 0/- & GST.

Final invoice and all supporting documents sent over to Lonpac Insurance Bhd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Florence Loh [mailto:fa_autoservices@falconair.com.sg]
Sent: Thursday, 20 June 2019 3:23 PM
To: sur@lkkauto.com
Cc: 'Joshua Ng (Falcon Air - Sin Ming)' <joshua@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>; Lynn Teo <lynn@falconair.com.sg>
Subject: RE: SFB 6883Y-DOA: 12/5/2019 (LONPAC OD)

Dear Shirley,

Attach amended estimate on the COR amount.

COR confirm \$8,681.05.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Wednesday, 19 June 2019 12:03 PM

To: 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: 'Joshua Ng (Falcon Air - Sin Ming)' <joshua@falconair.com.sg>; Francine Ng (francine.gail@falconair.com.sg) <francine.gail@falconair.com.sg>; Lynn Teo (lynn@falconair.com.sg) <lynn@falconair.com.sg>

Subject: FW: SFB 6883Y-DOA: 12/5/2019 (LONPAC OD)

Good afternoon Guo Qiang,

Attach estimate, supplementary, supplier invoice and photos of the above vehicle for finalise.

Please confirm COR part by part \$8,531.05.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Saturday, 18 May 2019 10:14 AM

To: 'joshua' <joshua@falconair.com.sg>; Francine Ng (francine.gail@falconair.com.sg) <francine.gail@falconair.com.sg>

Subject: FW: SFB 6883Y-DOA: 12/5/2019 (LONPAC OD)

From: Lynn Teo <lynn@falconair.com.sg>

Sent: Saturday, 18 May 2019 9:23 AM

To: Florence <FA_autoservices@falconair.com.sg>

Subject: Fw: SFB 6883Y-DOA: 12/5/2019 (LONPAC OD)

From: Veron Chen (LKKAuto)

Sent: Fri, 17 May 2019 5:31 PM

To: SUR ; lynn@falconair.com.sg

Subject: SFB 6883Y-DOA: 12/5/2019 (LONPAC OD)

Dear Lynn,

As instructed by our client , please proceed to repair the **insured vehicle SFB 6883Y (Excess -)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler **on behalf of Shirley**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 17 May 2019 5:32 PM
To: SUR; lynn@falconair.com.sg
Subject: SFB 6883Y-DOA: 12/5/2019 (LONPAC OD)

Dear Lynn,

As instructed by our client , please proceed to repair the **insured vehicle SFB 6883Y (Excess -)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler **on behalf of Shirley**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :
SFB6883Y (18/19/19/VP05/021788)
OD
May 12 2019 9:00PM
[LYE YOON SAN]
Falcon-Air Auto Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From Lonpac Insurance Bhd (HQ) (LONPAC_HQ), sent on 20/06/2019 17:49 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8681.05) - SFB6883Y - Claim Handler: Ong Li Li

Approved:8681.05.

DOCUMENTS SUMMARY
There are no documents.

View Received Message

This mail is associated with :
SFB6883Y (18/19/19/VP05/021788)
OD
May 12 2019 9:00PM
[LYE YOON SAN]
Falcon-Air Auto Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From Lonpac Insurance Bhd (HQ) (LONPAC_HQ), sent on 17/05/2019 17:00 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8185.05) - SFB6883Y - Claim Handler: Ong Li Li

Approved:8185.05.

DOCUMENTS SUMMARY
There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ong Li Li

Date: 20 Jun 2019

Preliminary Advice

Vehicle No	: SFB6883Y	Accident Date	: 12/05/2019
Make	: MERCEDES-BENZ E200	Policy No.	: Z18VP05020130
Assignment Date	: 15/05/2019	Excess	: S\$0.00
Date of Inspection	: 16/05/2019	Est. Duration of Repair	: 5 days
Inspection At	: Falcon-Air Auto Services Pte Ltd (Sin Ming) 176 Sin Ming Drive #01-06, Sin Ming Autocare Singapore 575721		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,254.80 (inclusive supp)
Revised Amount	:S\$	8,681.05 (inclusive supp)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,681.05
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	94,683.00
Salvage Value	:S\$	
Margin for Repair	:S\$	80,317.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have received supplementary from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. Supplementary amount is \$ 189.75.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ong Li Li

Date: 17 May 2019

Preliminary Advice

Vehicle No	: SFB6883Y	Accident Date	: 12/05/2019
Make	: MERCEDES-BENZ E200	Policy No.	: Z18VP05020130
Assignment Date	: 15/05/2019	Excess	: S\$0.00
Date of Inspection	: 16/05/2019	Est. Duration of Repair	: 5 days
Inspection At	: Falcon-Air Auto Services Pte Ltd (Sin Ming) 176 Sin Ming Drive #01-06, Sin Ming Autocare Singapore 575721		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,065.05
Revised Amount	:S\$	6,672.80
Check Items (Estimated)	:S\$	1,512.25
Total	:S\$	8,185.05

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	94,683.00
Salvage Value	:S\$	
Margin for Repair	:S\$	80,317.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/05/2019 16:57
Date Of Accident	12/05/2019 21:15
Exact Location Of Accident	UPPER THOMSON RD TWD YISHUN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFB6883Y
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Insured/Policyholder

Name Of Registered Owner	LYE YOON SAN
NRIC No	S2670595I
Email Address	LYECONSTRUCTION@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96956883
Alternative Phone No	OFFICE-96956883

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E200

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z18VP05020130
Cover Note Number	

Driver

Name of Driver	LYE YOON SAN
NRIC No	S2670595I
Date Of Birth	23/02/1966
Occupation	OUTDOOR
Date Of Driving Pass	07/03/1997
Driving Experience	22 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96956883
Fax Number	
Contact Number	OFFICE-96956883
EEmail Address	LYECONSTRUCTION@GMAIL.COM

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SGG6000R

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number SMF808B

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20190512/2116

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

3 of 4

Report No. T/20190512/2116

CONTINUATION OF REPORT

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0595I
Vehicle Details	
Vehicle No.:	SFB6883Y
Vehicle to be Exported:	No
Intended Deregistration Date:	14 May 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E200 EXCLUSIVE (R18 LED)
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	27492030690197
Chassis No.:	WDD2130422A027556
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$54,238.00
Original Registration Date:	15 Sep 2016
First Registration Date:	15 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$69,629.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Sep 2026
PARF Rebate Amount:	\$52,221.00
Intended COE Rebate Details	
COE Expiry Date:	14 Sep 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,903.00
COE Rebate Amount:	\$42,462.00
Total Rebate Amount:	\$94,683.00

The information contained herein is correct as at 14 May 2019

OK

▶ Mercedes-Benz e200 Used Vehicle List (6 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
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Mercedes-Benz E-Class E200 Avantgarde	\$177,800	\$18,890 /yr	29-Nov-2016	1,991 cc	9,000 km	ACM Automobiles Pte Ltd	Available
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20" BBS Rims, Super Low Mileage.Under Agent C&C Warranty And Servicing. Low Mileage!Flexible Loan Arrangements.Highest Spec Avantgarde Model. Seldom Used By Owner, Almost Like New. Call Now To View Th...

Office No. - -

Arthur - 96527887 | Kelvin - 90277292 | Brad Boo - 90963087

Mercedes-Benz E-Class E200 Exclusive	\$176,800	\$19,200 /yr	06-Oct-2016	1,991 cc	50,622 km	Republic Auto	Available
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\$3,000 C&C Service Credit, C&C Unit, Warranty Till Oct 2019 Plus 1 Year Mercedes-Benz Pre-owned Vehicle Warranty, 33 Points Vehicle Inspection Done, Maintained At C&C, Interest Rates At 2.48%, Max.Loa...

Office No. - 65672000

Benny Goh - 90297772

Mercedes-Benz E-Class E200 AMG Edition E	\$158,000	\$17,610 /yr	17-Jun-2016	1,991 cc	34,400 km	Car Buyers Automotive Pte Ltd	Available
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1 Owner And Cycle & Carriage Unit! Not To Be Miss! Lowest Mileage AMG Edition E On Market. Well Maintained Interior & Exterior, Serviced Only With Agent Since Day 1, Still Under Warranty By C&C With S...

Office No. - 68481200

Gin Lim - 96870081 | Adrian Tan - 82221375

Mercedes-Benz E-Class E200 AMG Edition E	\$151,800	\$17,140 /yr	05-Apr-2016	1,991 cc	71,256 km	ST Carz Pte Ltd	Available
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1 Owner Only! Fully Serviced And Maintained By C&C! Highest Specs Of E Class Available! 100% Accident Free! STA Evaluation Available! Buy With A Peace Of Mind! High And Flexible Loan Available! High T...

Office No. - 64654747

Ryan - 90778009 | Chris - 83565566 | Daven - 88225151

Mercedes-Benz E-Class E200 - AMG Edition E	-	-	11-Mar-2016	1,991 cc	23,862 km	Tokyo Century Leasing (S)	Available
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Tender Applicable To Business Entities Only. Total Rebate Amount As At 31-May-2019 Is \$75420. Road Tax Due Date Is On: 10/09/2019. Key Available.

Mercedes-Benz E-Class E200 AMG Edition E	\$143,800	\$16,660 /yr	13-Jan-2016	1,991 cc	31,000 km	AD Auto Pte Ltd	Available
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1 Lady Owner Car Fully Maintained By Agent (C&C)! Low Mileage Of Only 31,000KM Done. Only Use To Ferry Kids. Well Kept Interior And Exterior. 100% Accident Free. Flexible Loan With Attractive Interest...

Office No. - -

David - 93667171

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FALCON-AIR

965 88 125

INSURER: Lonpac Insurance Bhd (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	Z18VP05020130	Date of Loss:	12/05/2019
Vehicle Reg. No.:	SFB6883Y	Driveable?	
Driver Age/Info:	53 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LYE YOON SAN	Contact No:	+6596956883
Driver:	LYE YOON SAN		
Make/Model:	MERCEDES-BENZ E200, 2.0 EXCLUSIVE (R18 LED) (A)	Vehicle Reg. Date:	15/09/2016
Vehicle Colour:	BLACK		
Engine No:	27492030690197	Chassis No:	WDD2130422A027556
Odometer:	1 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Description of Accident/Loss	REFER TO POLICE REPORT.		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (SIN MING)		

COST OF CLAIMS	Amount
Parts	8,575.05
Miscellaneous Items	0.00
Labour	3,490.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	12,254.80
+ GST 7.00% (S\$)	844.55
Nett Amount (S\$)	12,909.60

This claim is handled by: JOSHUA NG

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 15 May 2019)

Parts: 143 MERCEDES-BENZ E200 2.0 EXCLUSIVE (R18 LED) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SFB6883Y/15/05/2019 15:01

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Boot Cover / <i>mac</i>	0.00	0.00	*1,560.00 F
2	1		*Boot Cover Logo	0.00	0.00	*42.00 F
3	1		*Boot Cover Emblem (E200) - <i>mac</i>	0.00	0.00	*65.00 F
4	1		*Boot Cover Emblem (Cycle & Carriage) - <i>mac</i>	0	0.00	*100.00 FS
5	1		*Boot Cover Lock X <i>mac</i> / <i>NW</i>	0.00	0.00	*200.00 F
6	1		*Boot Cover Weatherstrip X <i>mac</i> / <i>NN</i>	0.00	0.00	*165.00 F
7	1		*Boot Cover Chrome Garnish X <i>mac</i> / <i>NN</i>	0.00	0.00	*120.00 F
8	1		*Rear Boot Handle Garnish X <i>mac</i> / <i>NN</i>	0.00	0.00	*150.00 F
9	1		*Rear Bumper / <i>OR</i>	0.00	0.00	*1,020.00 F
10	10		*Rear Bumper Clip - <i>mac</i>	0	0.00	*50.00 FS
11	1		*LH Rear Bumper Side Retainer - <i>cut</i>	0.00	0.00	*70.00 F
12	1		*LH Rear Bumper Reflector - <i>CRA</i>	0.00	0.00	*35.00 F
13	1		*LH Rear Bumper Sensor (LH Inner) - <i>mis</i>	0.00	0.00	*125.00 F
14	1		*LH Rear Bumper Sensor (Middle) - <i>NW</i>	0.00	0.00	*125.00 F
15	1		*Rear Bumper Lower Lid - <i>cut</i>	0.00	0.00	*220.00 F
16	1		*Rear Bumper Lower Lid Chrome Moulding - <i>CRA</i>	0.00	0.00	*220.00 F
17	1		*Rear Bumper Centre Inner Part - <i>CRA</i>	0.00	0.00	*70.00 F
18	1		*Rear Bumper Reinforcement - <i>BT</i>	0.00	0.00	*580.00 F
19	1		*Rear Bumper Side Chrome Moulding - <i>mac</i>	0.00	0.00	*85.00 F
20	20		*Rear Bumper Rivets - <i>mac</i>	0.00	0.00	*80.00 F
21	1		*LH Taillamp - <i>CRA</i>	0.00	0.00	*480.00 F
22	1		*Rear Number Plate X <i>NW</i>	0	0.00	*45.00 FS
23	1		*LH Rear Fender Top Garnish X <i>NN</i>	0.00	0.00	*40.00 F
24	1		*LH Exhaust Muffler X <i>Chrom</i> / <i>cut</i>	0.00	0.00	*270.00 F
25	1		*LH Exhaust Muffler Bracket X <i>BT</i>	0.00	0.00	*40.00 F
26	1		*LH Rear Exhaust Heat Shield X <i>BT</i>	0.00	0.00	*175.00 F
27	1		*LH Front Seat Leather X <i>NN</i>	0.00	0.00	*1,350.00 F

F=Franchise part. S=SpcNett.

Sub Total (S\$) 7,482.00

+ Margin on L,N Items 15.00% (S\$) 1,093.05

Total Parts (S\$) 8,575.05

Falcon-Air Auto Services Pte Ltd/SFB6883Y/15/05/2019 15:01. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

LPC front bumper

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To check rear wiring	New	30 50.00
2	To transfer boot mechanism	New	60 150.00
3	To remove/refix trims, etc to facilitate repairs	New	60 280.00
4	To remove/refix LH front seat to replace leather	New	NN X 480.00
5	To remove/refix rear silencer, repair/re-align rear silencer	New	60 280.00
6	To straighten LH rear fender, LH taillamp panel, rear end panel and including replacement of parts	New	250 60 950.00
7	To spray paint on boot cover, rear bumper, rear end panel, LH taillamp panel, LH rear fender	New	800 800 1,300.00 1000 +1000
Gross Labour Cost (S\$)			3,490.00

Falcon-Air Auto Services Pte Ltd/SFB6883Y/15/05/2019 15:01. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD (a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

5 Days.

part by part.

before paint photos.

Quo Oriang - 8288 0282

16/5/19.

Not Author: self,


28/5/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



(SUPPLEMENTARY)

INSURER: Lonpac Insurance Bhd (HQ)

PARTICULARS OF CLAIM			
Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	Z18VP05020130	Date of Loss:	12/05/2019
Vehicle Reg. No.:	SFB6883Y	Driveable?	
Driver Age/info:	53 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LYE YOON SAN	Contact No:	+6596956883
Driver:	LYE YOON SAN		
Make/Model:	MERCEDES-BENZ E200, 2.0 EXCLUSIVE (R18 LED) (A)	Vehicle Reg. Date:	15/09/2016
Vehicle Colour:	BLACK		
Engine No:	27492030690197	Chassis No:	WDD2130422A027556
Odometer:	1 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Description of Accident/Loss	REFER TO POLICE REPORT.		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (SIN MING)		

COST OF CLAIMS	Amount
Parts	189.75
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	189.75
+ GST 7.00% (S\$)	13.28
Nett Amount (S\$)	203.03
+ Previous Estimates (S\$)	12,909.60
Claim Total (S\$)	13,112.63

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 19 Jun 2019)
 Parts: 143 MERCEDES-BENZ E200 2.0 EXCLUSIVE (R18 LED) (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Falcon-Air Auto Services Pte Ltd/SFB6883Y/19/06/2019 10:28
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*RH REAR BUMPER SIDE CHROME MOULDING <i>MC</i>	0.00	0.00	*85.00 F
2	1		*LH TOP REAR BUMPER SIDE RETAINER <i>SCRA</i>	0.00	0.00	*50.00 F
3	1		*LH BOTTOM REAR BUMPER SIDE RETAINER	0.00	0.00	*30.00 F
Sub Total (S\$)						165.00
+ Margin on L,N Items 15.00% (S\$)						24.75
Total Parts (S\$)						189.75

F=Franchise part.

Falcon-Air Auto Services Pte Ltd/SFB6883Y/19/06/2019 10:28. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Tand party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



FALCON-AIR

FALCON - AIR AUTO SERVICES PTE LTD
CO. REG. No.: 1995-01140-0

INSURER: Lonpac Insurance Bhd (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	Z18VP05020130	Date of Loss:	12/05/2019
Vehicle Reg. No.:	SFB6883Y	Driveable?	
Driver Age/Info:	53 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LYE YOON SAN	Contact No:	+6596956883
Driver:	LYE YOON SAN		
Make/Model:	MERCEDES-BENZ E200, 2.0 EXCLUSIVE (R18 LED) (A)	Vehicle Reg. Date:	15/09/2016
Vehicle Colour:	BLACK	Chassis No:	WDD2130422A027556
Engine No:	27492030690197		
Odometer:	1 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Description of Accident/Loss	REFER TO POLICE REPORT.		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (SIN MING)		

COST OF CLAIMS	Amount
Parts	8,575.05
Miscellaneous Items	0.00
Labour	3,490.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	12,065.05
+ GST 7.00% (\$\$)	844.55
Nett Amount (\$\$)	12,909.60

This claim is handled by: JOSHUA NG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 15 May 2019)

Parts: 143 MERCEDES-BENZ E200 2.0 EXCLUSIVE (R18 LED) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SFB6883Y/15/05/2019 15:01

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Boot Cover / <i>inc</i>	0.00	0.00	*1,560.00 F
2	1		*Boot Cover Logo	0.00	0.00	*42.00 F
3	1		*Boot Cover Emblem (E200) - <i>inc.</i>	0.00	0.00	*65.00 F
4	1		*Boot Cover Emblem (Cycle & Carriage) - <i>inc.</i>	0	0.00	*100.00 FS
5	1		*Boot Cover Lock X ✓	0.00	0.00	*200.00 F
6	1		*Boot Cover Weatherstrip ?	0.00	0.00	*165.00 F
7	1		*Boot Cover Chrome Garnish ?	0.00	0.00	*120.00 F
8	1		*Rear Boot Handle Garnish X	0.00	0.00	*160.00 F
9	1		*Rear Bumper / <i>cc</i>	0.00	0.00	*1,020.00 F
10	10		*Rear Bumper Clip / <i>inc.</i>	0	0.00	*50.00 FS
11	1		*LH Rear Bumper Side Retainer - <i>cut.</i>	0.00	0.00	*70.00 F
12	1		*LH Rear Bumper Reflector - <i>CHA</i>	0.00	0.00	*35.00 F
13	1		*LH Rear Bumper Sensor (LH Inner)	0.00	0.00	*125.00 F
14	1		*LH Rear Bumper Sensor (Middle)	0.00	0.00	*125.00 F
15	1		*Rear Bumper Lower Lid - <i>cut?</i>	0.00	0.00	*220.00 F
16	1		*Rear Bumper Lower Lid Chrome Moulding - <i>CHA</i>	0.00	0.00	*220.00 F
17	1		*Rear Bumper Centre Inner Part ? ✓	0.00	0.00	*70.00 F
18	1		*Rear Bumper Reinforcement ? ✓	0.00	0.00	*580.00 F
19	1		LH *Rear Bumper Side Chrome Moulding -	0.00	0.00	*85.00 F
20	20		*Rear Bumper Rivets	0.00	0.00	*80.00 F
21	1		*LH Taillamp - <i>CHA</i>	0.00	0.00	*480.00 F
22	1		*Rear Number Plate X	0	0.00	*45.00 FS
23	1		*LH Rear Fender Top Garnish ?	0.00	0.00	*40.00 F
24	1		*LH Exhaust Muffler <i>chrome ? ✓ cut.</i>	0.00	0.00	*270.00 F
25	1		*LH Exhaust Muffler Bracket ? ✓	0.00	0.00	*40.00 F
26	1		*LH Rear Exhaust Heat Shield ? ✓	0.00	0.00	*175.00 F
27	1		*LH Front Seat Leather ? X	0.00	0.00	*1,350.00 F

F=Franchise part. S=SpcNett.

Sub Total (S\$)	5462.00	7,482.00
+ Margin on L,N Items 15.00% (S\$)	814.30	1,093.05
Total Parts (S\$)	6281.30	8,575.05

Falcon-Air Auto Services Pte Ltd/SFB6883Y/15/05/2019 15:01. Not valid without Reference section.
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- 1PC RH Rear bumper side chrome moulding - 85.00

- 1PC LH top Rear bumper side retainer - 50.00

- 1PC LH bottom Rear bumper side retainer - 30.00

567

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	To check rear wiring	New	30 50.00
2	To transfer boot mechanism	New	60 150.00
3	To remove/refix trims, etc to facilitate repairs	New	60 280.00
4	To remove/refix LH front seat to replace leather	New	7 480.00
5	To remove/refix rear silencer, repair/re-align rear silencer	New	60 280.00
6	To straighten LH rear fender, LH taillamp panel, rear end panel and including replacement of parts	New	60 950.00 850.00
7	To spray paint on boot cover, rear bumper, rear end panel, LH taillamp panel, LH rear fender	New	800 1,300.00 1000
Gross Labour Cost (\$\$)			3,490.00

Falcon-Air Auto Services Pte Ltd/SFB6883Y/15/05/2019 15:01. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Bk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0890 Fax: 6454-7862
 Branches : Tampines SI 93 60: 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110
 Website: www.falconair.com.sg Email: email@falconair.com.sg

all photos

5 Days.

part by part.

before paint photos.

Quo Ariang - 8288 0282

16/5/19.

*Parts - 6281.50
 Supply - 189.75
 Labour - 2060.00
 Total - 98531.05*

HONG AUTO PARTS

Blk 10 Ang Mo Kio Industrial Park 2A #05-16

AMK AutoPoint S(568047)

Mobile: 9748 0604 9748 9630

Reg. No. 52980369 X GST Reg. No. 52-980369-X

M/S FALCON AIR AUTO SERVICES PTE LTD.

SFB 6883Y

TAX INVOICE

NO 14159

DATE: 29/05/19.

TERMS: _____

Parts No	Description	Quantity	Unit Price	Amount
213 7503400	boot cover	1		1560.00
213 817 0116	boot logo	1		42.00
213 817 6600	boot emblem (E200)	1		65.00
117750 0085	boot lock	1		200.00
213 906 7900	LH taillamp	1		480.00
213 885 0825 P P P P	rear bumper	1		1020.00
213 885 0163	LH rear bumper side retainer	1		70.00
217 820 0174	LH rear bumper reflector	1		35.00
000 905 5504 P P P P	LH rear bumper parking sensor	2	125.00	250.00
213 885 2125	rear bumper lower lid	1		220.00

E. & O. E.

SUB-TOTAL 3942.00

GST 7% 275.94

TOTAL \$ 4217.94

Goods Sold By: h

HONG AUTO PARTS

Bik 10 Ang Mo Kio Industrial Park 2A #05-16
 AMK AutoPoint S(568047)
 Mobile: 9748 0604 9748 9630
 Reg. No. 52980369-X GST Reg. No. 52-980369-X

TAX INVOICE

M/S Falcon Air Auto Services Pte Ltd.

NO 14160

DATE: 29/05/19

SFB 6883Y

TERMS:

Parts No	Description	Quantity	Unit Price	Amount
213885 0321	rear bumper lower lid chrome moulding	1		220.00
213885 0365	rear bumper centre inner part	1		70.00
213610 0314	rear bumper reinforcement	1		580.00
213490 2301	LH exhaust muffler chrome	1		270.00
213885 0517	LH exhaust chrome bracket	1		40.00
213680 0122	LH rear exhaust heat shield	1		175.00
213885 0121/021	LH & RH rear bumper side moulding	2	85.00	170.00
03990 9494	rear bumper rivets	20	4.00	80.00
213885 0365	rear bumper LH top bracket	1		50.00
213885 0065	rear bumper LH bottom bracket	1		30.00
E. & O. E.				
SUB-TOTAL				1685.00
GST 7%				117.95
TOTAL \$				1802.95

Goods Sold By: h

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 May 2019 Sendback Est	15 May 2019 15:01 S\$12,065.05	15 May 2019 15:23 Edit Adj Rpt	S\$8,681.05 Edit Estimates	S\$8,681.05 View Rpt		Pending for Survey Report Cancel Case
Supp #1	19 Jun 2019 10:19	19 Jun 2019 10:28 S\$189.75	19 Jun 2019 10:28			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: LYE YOON SAN , ID: S2670595I, Tel: +6596956883									
Vehicle Reg. No.: SFB6883Y		Date of Loss: 12/05/2019 21:00 - :59 [31 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 18/19/19/VP05/021788		Policy/Cover Note No.: Z18VP05020130 (Comprehensive) Coverage: 15/09/2018 - 14/09/2019							
Excess:									
Repairer: Falcon-Air Auto Services Pte Ltd (Sin Ming) 176 Sin Ming Drive #01-06, Sin Ming Autocare, 575721 Sin Ming - Tel: 6452 0880									
Handling Insurer: Lonpac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Ong Li Li - 62799254]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 27/05/2019]									
Driver/Custodian: LYE YOON SAN (53 / Male) , NRIC: S2670595I, Tel: +6596956883 Email:									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • LONPAC_HQ (20/06/2019): Alert - Adj Mandate Approved (S\$8681.05) - SFB6883Y - Claim Handler: Ong Li Li • LONPAC_HQ (17/05/2019): Alert - Adj Mandate Approved (S\$8185.05) - SFB6883Y - Claim Handler: Ong Li Li 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SFB6883Y (18/19/19/VP05/021788)

OD

May 12 2019 9:00PM

[LYE YOON SAN]

Falcon-Air Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lonpac Insurance Bhd (HQ)	Thumbnail	Print
1	15/05/19 15:29	OD Letter	Load HTM	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Sin Ming)	Thumbnail	Print
1	15/05/19 15:01	Repairer Estimates	Load HTM	
2	19/06/19 10:28	Repairer Estimates Suppl. #1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/05/19 12:19	Adjuster Immediate Advice	Load HTM	
2	20/06/19 15:54	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Sin Ming)	Thumbnail	Print
1	14/05/19 16:07	Rear View Left	Load JPG	<input checked="" type="checkbox"/>
2	14/05/19 16:07	Rear View	Load JPG	<input checked="" type="checkbox"/>
3	14/05/19 16:07	Rear View Right	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
2	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
3	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
4	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
5	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
6	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
7	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
8	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
9	17/05/19 12:23	General View	Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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		Falcon-Air Auto Services Pte Ltd (Sin Ming)		
1	14/05/19 16:07	E-filed GIA report	 Load PDF	
2	14/05/19 16:07	Certificate of Insurance	 Load PDF	
3	14/05/19 16:07	Insured's NRIC & Driving License	 Load PDF	
		LKK Auto Consultants Pte Ltd (HQ)		
No	Relabel/Reorder		Thumbnail	Print
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2	17/05/19 12:21	POLICE REPORT.pdf	 Load PDF	
3	17/05/19 12:21	ESTIMATE.pdf	 Load PDF	
4	20/06/19 15:55	ESTIMATE & SUPP MARKED.pdf	 Load PDF	
5	04/07/19 16:17	PARTS INVOICE	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Repairer Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse
Singapore 199555

Our File No: CS/LPC19008624/GSD3S2
Date: 04/07/2019

REFERENCE

Insured/Claimant: LYE YOON SAN Policy No: Z18VP05020130
Date of Loss: 12/05/2019 Nature of Claim: OD Claim No: 18/19/19/VP05/021788

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SFB6883Y**
Make & Model: MERCEDES-BENZ E200, 2.0 EXCLUSIVE (R18 LED) (A) Engine No: 27492030690197
Reg. Date: 15/09/2016 (Man. Year: 2016) Chassis No: WDD2130422A027556
Colour: Black Odometer: 4585 km
Engine Capacity: 1991 cc
Market Value/New Car Price: S\$175,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/45R18 Rear Tyre Size: 275/40R18
Front Left Side: Pirelli 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,764.80	6,621.05	2,143.75	24.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,490.00	2,060.00	1,430.00	40.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,254.80	8,681.05	3,573.75	29.16
+ GST 7.00/7.00% (S\$)	857.83	607.67	250.16	29.16
Nett Amount (S\$)	13,112.63	9,288.72	3,823.91	29.16

INSPECTION

Date of Assignment: 15/05/2019 Present Location: Falcon-Air Auto Services Pte Ltd (Sin Ming)
Date Inspected: 16/05/2019 Inspected At: Falcon-Air Auto Services Pte Ltd (Sin Ming)
Estimated Period of Repair: 5.0 days 176 Sin Ming Drive #01-06, Sin Ming Autocare
Singapore 575721

Adjuster: XING GUO QIANG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 04 Jul 2019)**Parts:** 143 MERCEDES-BENZ E200 2.0 EXCLUSIVE (R18 LED) (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SFB6883Y)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Boot Cover (WCP)	Buckled	1,560.00 F	*1,560.00 F
2	1		*Boot Cover Logo (WCP)	Necessary	42.00 F	*42.00 F
3	1		*Boot Cover Emblem (E200) (WCP)	Necessary	65.00 F	*65.00 F
4	1		*Boot Cover Emblem (Cycle & Carriage) (WCP)	Necessary	100.00 FS	*100.00 FS
5	1		*Boot Cover Lock (WCP)	Not Working	200.00 F	*200.00 F
6	1		*Boot Cover Weatherstrip (WCP)	Not Necessary	165.00 F	*- F
7	1		*Boot Cover Chrome Garnish (WCP)	Not Necessary	120.00 F	*- F
8	1		*Rear Boot Handle Garnish (WCP)	Not Necessary	150.00 F	*- F
9	1		*Rear Bumper (WCP)	Deformed	1,020.00 F	*1,020.00 F
10	10		*Rear Bumper Clip (WCP)	Necessary	50.00 FS	*50.00 FS
11	1		*LH Rear Bumper Side Retainer (WCP)	Cut	70.00 F	*70.00 F
12	1		*LH Rear Bumper Reflector (WCP)	Cracked	35.00 F	*35.00 F
13	1		*LH Rear Bumper Sensor (LH Inner) (WCP)	Missing	125.00 F	*125.00 F
14	1		*LH Rear Bumper Sensor (Middle) (WCP)	Not Working	125.00 F	*125.00 F
15	1		*Rear Bumper Lower Lid (WCP)	Cut	220.00 F	*220.00 F
16	1		*Rear Bumper Lower Lid Chrome Moulding (WCP)	Cracked	220.00 F	*220.00 F
17	1		*Rear Bumper Centre Inner Part (WCP)	Cracked	70.00 F	*70.00 F
18	1		*Rear Bumper Reinforcement (WCP)	Bent	580.00 F	*580.00 F
19	1		*Rear Bumper Side Chrome Moulding (WCP)	Necessary	85.00 F	*85.00 F
20	20		*Rear Bumper Rivets (WCP)	Necessary	80.00 F	*80.00 F
21	1		*LH Taillamp (WCP)	Cracked	480.00 F	*480.00 F
22	1		*Rear Number Plate (WCP)	Not Necessary	45.00 FS	*- FS
23	1		*LH Rear Fender Top Garnish (WCP)	Not Necessary	40.00 F	*- F
24	1		*LH Exhaust Muffler CHROME (WCP)	Cut	270.00 F	*270.00 F
25	1		*LH Exhaust Muffler Bracket (WCP)	Bent	40.00 F	*40.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
26	1		*LH Rear Exhaust Heat Shield (WCP)	Bent	175.00 F	*175.00 F	
27	1		*LH Front Seat Leather (WCP)	Not Necessary	1,350.00 F	*- F	
Supplementary #1							
28	1		*RH REAR BUMPER SIDE CHROME MOULDING (WCP)	Necessary	85.00 F	*85.00 F	
29	1		*LH TOP REAR BUMPER SIDE RETAINER (WCP)	Cracked	50.00 F	*50.00 F	
30	1		*LH BOTTOM REAR BUMPER SIDE RETAINER (WCP)	Cracked	30.00 F	*30.00 F	
					Sub Total (\$\$)	7,647.00	5,777.00
					+ Margin on L,N Items 15.00/15.00% (\$\$)	1,117.80	844.05
					Total Parts (\$\$)	8,764.80	6,621.05

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	To check rear wiring	New	50.00	30.00
2	To transfer boot mechanism	New	150.00	60.00
3	To remove/refix trims, etc to facilitate repairs	New	280.00	60.00
4	To remove/refix LH front seat to replace leather	New	480.00	0.00
5	To remove/refix rear silencer, repair/re-align rear silencer	New	280.00	60.00
6	To straighten LH rear fender, LH taillamp panel, rear end panel and including replacement of parts	New	950.00	850.00
7	To spray paint on boot cover, rear bumper, rear end panel, LH taillamp panel, LH rear fender	New	1,300.00	1,000.00
Gross Labour Cost (\$\$)			3,490.00	2,060.00

Report was unsubmitted during this print-out.

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