

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 3 June 2019 11:57 AM  
**To:** finance@alkadri-exp.com.sg  
**Subject:** ACCIDENT INVOLVING YP9511C & SGQ5255B ALONG/AT WESTCOAST HIGHWAY TOWARDS ALEXANDRA ROAD ON 14/05/2019  
**Attachments:** GIA-addendumform YP9511C.pdf

Our Ref: CC4/EGI19008622/Akb3

**ALKADRI EXPRESS TRANSPORTATION (S) PTE LTD**  
**115 AIRPORT CARGO ROAD**  
**CARGO AGENT BLDG C**  
**#01-36**  
**SINGAPORE 819466**

**Attn: Ms. Hafiza**

Dear Sir/Madam,

**ACCIDENT INVOLVING YP9511C & SGQ5255B ALONG/AT WESTCOAST HIGHWAY TOWARDS ALEXANDRA ROAD ON 14/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **ERGO INSURANCE COMPANY LIMITED** to deal with the third party claim against your policy.

We have received a claim from **SGQ5255B** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly fill up the GIA addendum form and e-mail them back to us for our further action.

Please call us if you have further queries.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**

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