

Shu Pei (LKKAUTO)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Tuesday, 28 May 2019 10:36 AM
To: Shu Pei (LKKAUTO)
Cc: Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SGQ5255B | OI : YP9511C | DOA: 14/05/2019| ERGO REF: YP9511C/SL/jc
Attachments: YP9511C OI.PDF

Dear Shu Pei,

Insured have reported the accident. Please see attached.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, May 28, 2019 10:34 AM
To: Jeannie Cheng; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SGQ5255B | OI : YP9511C | DOA: 14/05/2019| ERGO REF: YP9511C/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 16 May 2019 4:30 PM

To: jeannie.cheng@ergo.com.sg; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd. <Survey.Report@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: PRS IRO SGQ5255B | OI : YP9511C | DOA: 14/05/2019 | ERGO REF: YP9511C/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGQ 5255B at M/s New Hock Teck Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

Sent: Wednesday, 15 May, 2019 11:37 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO SGQ5255B | OI : YP9511C | DOA: 14/05/2019 | ERGO REF: YP9511C/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
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jeannie.cheng@ergo.com.sg



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From: Jeannie Cheng
Sent: Wednesday, May 15, 2019 11:34 AM
To: 'Admin nht'
Cc: Chloe; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: SGQ5255B CLAIMING AGAINST YP9511C DOA:14.05.19

WITHOUT PREJUDICE

Dear Sukyi,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: Admin nht [<mailto:admin@nhtmotor.com>]
Sent: Wednesday, May 15, 2019 9:03 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Chloe; Jeannie Cheng; Tracy Tan
Subject: Re: SGQ5255B CLAIMING AGAINST YP9511C DOA:14.05.19

Without Prejudice

Hi Jeannie

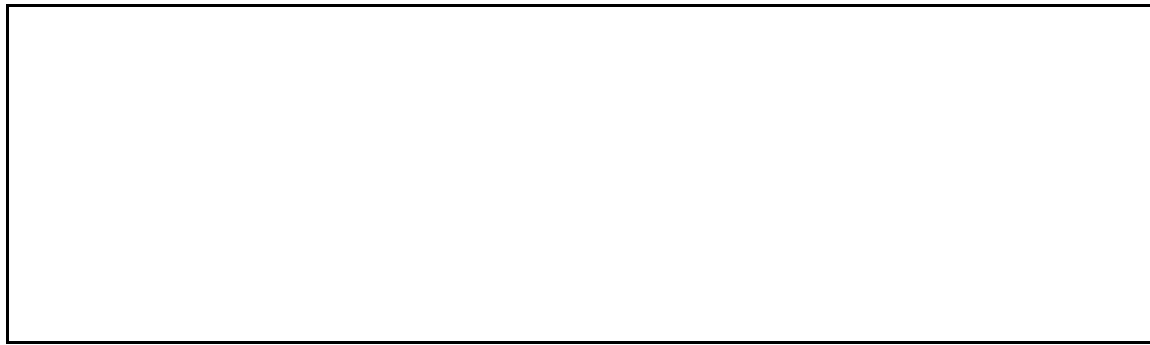
We has yet receive the GIA from reporting center, once we have it will forward to you,thanks.

Please arrange for :-

6	LKK	LKK Auto Consultants Pte Ltd
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Please take note this claim is under "New Hock Teck Motor Pte Ltd" *

Best Regards,
Sukyi Chong
New Hock Teck Motor Pte Ltd
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)
Tel : 6747 9241 Fax : 6741 7276



On Wed, May 15, 2019 at 8:56 AM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sukyi,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client’s cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client’s GIA report, kindly forward a copy
- Our Insured’s driver has not reported the accident to us todote.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

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From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Tuesday, May 14, 2019 1:16 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Chloe

Subject: SGQ5255B CLAIMING AGAINST YP9511C DOA:14.05.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list,thanks.

*****Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

