

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 15 May 2019 3:51 PM  
**To:** Admin A  
**Subject:** FW: PRS IRO SGQ5255B | OI : YP9511C | DOA: 14/05/2019| ERGO REF: YP9511C/SL/jc  
**Attachments:** SGQ5255B GIA.PDF

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeannie Cheng [mailto:[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)]

**Sent:** Wednesday, 15 May, 2019 11:37 AM

**To:** admin-d@lkkauto.com

**Cc:** sur@lkkauto.com; Tracy Tan <[tracy.tan@ergo.com.sg](mailto:tracy.tan@ergo.com.sg)>; Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>

**Subject:** FW: PRS IRO SGQ5255B | OI : YP9511C | DOA: 14/05/2019| ERGO REF: YP9511C/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.  
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



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**From:** Jeannie Cheng  
**Sent:** Wednesday, May 15, 2019 11:34 AM  
**To:** 'Admin nht'  
**Cc:** Chloe; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: SGQ5255B CLAIMING AGAINST YP9511C DOA:14.05.19

WITHOUT PREJUDICE

Dear Sukyi,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



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**From:** Admin nht [<mailto:admin@nhtmotor.com>]  
**Sent:** Wednesday, May 15, 2019 9:03 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Chloe; Jeannie Cheng; Tracy Tan  
**Subject:** Re: SGQ5255B CLAIMING AGAINST YP9511C DOA:14.05.19

Without Prejudice

Hi Jeannie

We has yet receive the GIA from reporting center, once we have it will forward to you,thanks.

Please arrange for :-

6	LKK	LKK Auto Consultants Pte Ltd
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\*\*\*Please take note this claim is under "New Hock Teck Motor Pte Ltd" "\*\*\*

Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, May 15, 2019 at 8:56 AM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Sukyi,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client’s cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client’s GIA report, kindly forward a copy
- Our Insured’s driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]  
**Sent:** Tuesday, May 14, 2019 1:16 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Chloe  
**Subject:** SGQ5255B CLAIMING AGAINST YP9511C DOA:14.05.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

**\*\*\*Please take note this claim is under "New Hock Teck Motor Pte Ltd" "\*\*\*\***

Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

