

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 10 July 2019 8:09 AM
To: Asher Sng (LKKAUTO); Shu Pei (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Our ref:DM19HO01585/JT: Direct Settlement - Accident Involving GBB8923A (OI : EQI - TBA) AND SHA7735S (TP : LKK REF - CC3/EQI19008619/K1eb3) on 13.05.2019
Attachments: SAS2629295.PDF

Dear all,

OI report attached.

Please advise if video footage received.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, June 28, 2019 2:53 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Our ref:DM19HO01585/JT: Direct Settlement - Accident Involving GBB8923A (OI : EQI - TBA) AND SHA7735S (TP : LKK REF - CC3/EQI19008619/K1eb3) on 13.05.2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Friday, 28 June 2019 2:48 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Our ref:DM19HO01585/JT: Direct Settlement - Accident Involving GBB8923A (OI : EQI - TBA) AND SHA7735S (TP : LKK REF - CC3/EQI19008619/K1eb3) on 13.05.2019

Dear Shu Pei / Asher

We are still following up on non reporting.

Meanwhile, please advise if you could forward us the video footage.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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A handwritten signature in dark ink, appearing to be 'Shu Pei', is located at the bottom right of the page.

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, June 26, 2019 11:24 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: Our ref:DM19HO01585/JT: Direct Settlement - Accident Involving GBB8923A (OI : EQI - TBA) AND SHA7735S (TP : LKK REF - CC3/EQI19008619/K1eb3) on 13.05.2019

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Tuesday, 4 June 2019 10:36 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Our ref:DM19HO01585/JT: Direct Settlement - Accident Involving GBB8923A (OI : EQI - TBA) AND SHA7735S (TP : LKK REF - CC3/EQI19008619/K1eb3) on 13.05.2019

Dear Shu Pei

We are following up on non reporting.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, May 15, 2019 6:58 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB8923A (OI : EQI - TBA) AND SHA7735S (TP : LKK REF - CC3/EQ19008619/K1eb3) on 13.05.2019

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SHA 7735S at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)