

## ASSIGNMENT

STANDARD

STEVE

DCI

21/5/19

Date / Time:

15/5/19

Registered in Merimen:

Engine / CCU / FTE



Insured Vehicle No.:

SHE 5650E

Claim No.:

SAMOINHA

Name of Insured:

116 SRS PLC

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : SS

D.O.A.:

11/5/19

Place of Accident:

Is driver the owner?

(YES NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Driver Tel No.:

(VAL: YES / NO)

Insured Liability: % Final ? Yes / No

SDE 2992A



INSRS:

WSP:

Tel:

Liability:

RMKS:

W/kswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

19/06

21/6/19

25/7/19

31/9/19

6/11/19

19/11

19/11

20/11

SDE 2992A - C53/AXA 12011201 / Reg. : D04:216/12

SHE 5650E - C4/AXA 170005431/11/19: 0078/11

OI GIA Report in.

TP Clearance to of liability done - for.

Email LOI. (Pending final est. & finalised)

Liability clearance sent TP.

Rec LOR to TP (Pending LOD).

LOD in. To seek mandate.

Pending mandate approval. (Approved @ \$50/day)

offer \$5173.38 (Pending acceptance)

Settle @ \$5173.38, DV send (Pending DV in).

DV in (file pass admin to close).

STAGE

DATE / PIC

Non-Reporting ltr (1st):

03/06/2019

Non-Reporting ltr (2nd):

14/06/2019

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to Of:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Steve

Repair Cost: P/P

S\$ 4641.06

(4 days)

Reduction:

\$2244.88

% 112

FINAL SETTLEMENT

Date/Time: 18/9/19 / 8.30am

Confirm with:

Mein

Email:

Call:

Final Liability:

100

(Agreed / Assessed)

BOLA S/N No.:

Repair Cost: (W/GST)

S\$ 4965.93

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 200.00

(\$ 50 x 4 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

Total:

S\$ 5173.38

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

S\$ 5173.38

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

01 turning in to main Rd.

COPY SENT 22/9/19

1) Claim status: Notual/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350/-

ASSIGNMENT

From

Date:

Estimated Cost

QD / TP / WS / TP RES / LOO RES / EVA / INV / MY

To Inspect Vehicle No:

at Workshop with

Volkswagen

nt

Insured

Policy No

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

1-1

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

SDE 2992A

Vt Regn

17/9/14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf

c.c 1395

Colour

Silver

A/C Insured / Std / Nil / Nil

Sp. Reading

46555

T/Rwlin Insured / Std / Nil / Nil

Eng/No:

WVWZZ2A4 2FW032553

Ci/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Locked / Burnt or

Brake: In order / Jammed / Locked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/552R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

11/5/19

D.O.A.

22/5/19

Survey held at

Volkswagen, Alexandra Road

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear LH

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time : Action / Instruction

MV-52K

P/P 24641.06 4 repair days

(Red 2334488 / 42%)

Date/Time, File Pass to?

☐ : Prelim. Report  
☐ : Final Report

4)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B. : 13

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech Insp (\$)  
☐ : Weekend (\$)

Survey Fee:

Transportation

1) 2. RT. 2

3) Motor

4) Fuel

5) ...

10/11

# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 638178  
Biz Reg No: 199101494Z  
GST No: M200985052



## Quotation Non binding - Preview

Page 1/1

Company  
AXA Insurance Pte Ltd  
8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore 068811

Customer Details  
Ms.  
STEBBINGS  
LYN-HWA AMY  
33 JALAN UNGGAS  
Singapore 298930

Document no.  
Document date 15-05-2019  
Customer no. 5211000859  
Customer GST-ID 196900406D  
Dealer 39999  
Job order number 2019000607/1  
Job order date 14-05-2019  
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SDE2992A	SG13GZ	17-09-2014	WVWZZZAUZFWD32553	Golf 1.4 CLBMT 90 TSi D7F	38,616

Position no	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST	
	Diagnostic and Programming	1	pcs	360.00	#1	360.00	385.20	
	Check Short Circuit / Harness Repair	1	pcs	200.00	#1	200.00	214.00	
	WHEEL ALIGNMENT	1	pcs	360.00	#1	360.00	385.20	
5G6807417APGRU	COVER	1	pcs	1,080.14	28.00%	#1	777.70	832.14
5G0807305D	FRONT BUMPER COVER CVT	1	pcs	572.31	28.00%	#1	412.06	440.90
5G6807663C	Bumper (BUMPER REINFORCEMENT) X N/A	1	pcs	59.89	28.00%	#1	43.12	46.14
5G6807393A	Attachment Strip X N/A	1	pcs	34.51	28.00%	#1	24.85	26.59
5G6807393	Guide Piece (REAR BUMPER GUIDE LH) X N/A	1	pcs	34.51	28.00%	#1	24.85	26.59
5G0801025 8Z8	Guide Piece (REAR BUMPER BRACKET LH)	1	pcs	1,015.34	28.00%	#1	731.04	782.21
311801361	Alloy Wheel Diamond Silver CVT	1	pcs	3.22	28.00%	#1	2.32	2.48
	Rubber Valve N/A	1	pcs	580.00	#1	2,320.00	2,482.40	
	LABOUR	2	hrs	500.00	#1	2,000.00	2,140.00	
	Spray Painting	1	hrs	50.00	#1	50.00	53.50	
	R&R RIM & BALANCE	1	pcs	680.00	#1	680.00	727.60	
	TYRE X N/A	1	pcs					

Quotation valid till 21-05-2019

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	690.00	7,535.94	783.98	7%	559.02	783.98	7,985.94	8,544.96
#1	690.00	7,535.94	783.98	7%	559.02	783.98	7,985.94	8,544.96

LKK Auto Consultants hereby notify the customer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental survey must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repainer

Signature:

Date: VISIT OUR WEBSITE: [aftersales.vw.com.sg](http://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and conditions)

Service Advisor

Steve (LKK) with Paintie 22/5/19, 4.30pm  
8322 8813  
P/P  
Ry brk spray  
4 days

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	9367F
<b>Vehicle Details</b>	
Vehicle No.:	SDE2992A
Vehicle to be Exported:	No
Intended Deregistration Date:	22 May 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF A7 1.4 TSI AT 5G13GZ W/O HID
Primary Colour:	Silver
Manufacturing Year:	2014
Engine No.:	CXS215202
Chassis No.:	WVWZZZAUZFW032553
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$20,782.00
Original Registration Date:	17 Sep 2014
First Registration Date:	17 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$6,095.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Sep 2024
PARF Rebate Amount:	\$4,571.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	16 Sep 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$61,899.00
COE Rebate Amount:	\$32,921.00
<b>Total Rebate Amount:</b>	<b>\$37,492.00</b>

The information contained herein is correct as at 22 May 2019

OK



## DISCHARGE VOUCHER

I / We AMY ELINE LYNN HUA STEPHANIE (Passport No. \_\_\_\_\_) the

owner of vehicle number SDG 2992A hereby accept from

AVA (Insurance Company) the sum of

\_\_\_\_\_ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving

SHL 5C506 & \_\_\_\_\_ along ORCAWINDY RD TOWARDS TAMPAN RD.

on 11-5-19.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

\_\_\_\_\_.

Dated this on \_\_\_\_\_ (DD/MM/YYYY)

  
(Signature of owner / Company stamp)

Name :

NRIC No. :

Date :

**Mei Kwan (LKKAUTO)**

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 15 May, 2019 4:36 PM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; CS A Team; Joy Irene (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SHC5650E AND SDE2992A ON 11/05/2019 ALONG/AT ORRAWADDY ROAD TOWARDS THOMSON ROAD  
**Attachments:** OI STATEMENT.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

15 May 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19008618/ja3 // S9M01NHI**  
**YOUR REF : SHC 5650E**  
**ACCIDENT INVOLVING SHC 5650E AND SDE 2992A ON 11/05/2019 ALONG/AT ORRAWADDY ROAD**  
**TOWARDS THOMSON ROAD**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Volkswagen Centre Singapore** acting on behalf of the owner of **SDE 2992A** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.



## Service Request Details

Claim

S9M01NHI

Reference

None

Loss Date

11 May 2019

Report Date

15 May 2019 10:24:32 AM

Request Date

15 May 2019

Due Date

23 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: charmaine

T: 11.01 a.m

V: out

E: ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SDE2992A



✕  
✕ GOLF 1.4 CLBMT 90 TSI D7F

### Service Address

...

### Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD  
No.2 ANG MO KIO STREET 63, 569111, Singapore

### Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



## Catherine Chong (LKK Auto)

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**From:** Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>  
**Sent:** Wednesday, 15 May, 2019 9:38 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)  
**Subject:** REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SDE2992A & SHC5650E ON 11.5.19  
**Attachments:** 0535\_001.pdf; SDE2992A - MSIG WINNER VS UNKNOWN 11-05-19.PDF  
**Categories:** Raghav

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
<http://www.vw.com.sg>



**From:** Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>  
**Sent:** Wednesday, 15 May 2019 9:33 AM  
**To:** Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>  
**Subject:** Scan Image

**Suwanna (LKK Auto)**

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**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** ( 1st Reminder ) ACCIDENT INVOLVING SHC5650E AND SDE2992A ON 11/05/2019  
ALONG/AT ORRAWADDY ROAD TOWARDS THOMSON ROAD

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

03 JUNE 2019

**1<sup>st</sup> Reminder**

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19008618 // S9M01NHI**  
**YOUR REF : SHC 5650E**

**ACCIDENT INVOLVING SHC 5650E AND SDE 2992A ON 11/05/2019 ALONG/AT ORRAWADDY ROAD  
TOWARDS THOMSON ROAD**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Volkswagen Centre Singapore** acting on behalf of the owner of **SDE 2992A** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third

party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **Hsiao Tong ( Case Handler ) 6742 3197** or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Suwanna (LKK Auto)**

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**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: ( 2nd Reminder ) ACCIDENT INVOLVING SHC5650E AND SDE2992A ON 11/05/2019  
ALONG/AT ORRAWADDY ROAD TOWARDS THOMSON ROAD

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

03 JUNE 2019

**2<sup>nd</sup> Reminder**

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19008618 // S9M01NHI**  
**YOUR REF : SHC 5650E**

**ACCIDENT INVOLVING SHC 5650E AND SDE 2992A ON 11/05/2019 ALONG/AT ORRAWADDY ROAD  
TOWARDS THOMSON ROAD**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Volkswagen Centre Singapore** acting on behalf of the owner of **SDE 2992A** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

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Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

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- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **Joy Irene ( Case Handler ) 6841 2409** or email us at [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suwanna (LKK Auto)

**Sent:** Monday, 3 June 2019 2:14 PM

**To:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Cc:** [transcab\\_avaclaims@ava-ins.com](mailto:transcab_avaclaims@ava-ins.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** ( 1st Reminder ) ACCIDENT INVOLVING SHC5650E AND SDE2992A ON 11/05/2019 ALONG/AT ORRAWADDY ROAD TOWARDS THOMSON ROAD

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

03 JUNE 2019

**1st Reminder**

To : Traffic Police – Deputy Head, Investigations Department  
Fax : 65474885

---

ONLY FOR ACCIDENTS IN SINGAPORE

**NON-INJURY MOTOR ACCIDENT REPORT SCHEME**  
**FORM ON NON-REPORTING BY INSURED**

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 11/05/2019  
Time of accident : 11:45  
Place of accident : ORRAWADDY ROAD TOWARDS  
THOMPSON ROAD  
Third Party's name : AMY ELAINE LYN - HWA STEBBINGS  
Third Party's vehicle number : SDE2992A  
Our insured's name : TRANS-CAB SERVICES PTE LTD  
Our insured's vehicle number : SHC5650E  
Our insured's NRIC number : NIL  
Our insured's address : No.2 ANG MO KIO STREET 63 SINGAPORE  
569111  
Our Insured's telephone number : NIL

A letter dated **(03/06/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.  
(Please cite our reference number: **(CC4/ASM19008618/Eja3)**)

Name and address of insurance company : AXA Insurance  
8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person : Joy Irene  
Contact Number : 6841 2409 Fax: 6741 4108  
Date : 14/06/2019



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 6/9/2019

### Survey Details:

Date of loss	11-May-19
Date of appointment	15-May-19
Date of survey	22-May-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SDE 2992A
Make and Model	VOLKSWAGEN GOLF A7 1.4 TSI
Date of registration	17-Sep-14
Parf Rebate	
Market Value	\$ 52,000.00
Parf Rebate	\$ 37,600.00
Nett Loss	\$ 14,400.00

### Repair details:

Initial Estimate	\$ 7,985.94
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,561.06
Check items (estimate)	\$ -
Labour	\$ 3,080.00
Total	\$ 4,641.06
Lump Sum(if applicable)	\$ -

Number of days for repair	4
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)		100%
Proposed repair cost	\$	4,965.93
Loss of use	\$	240.00
Loss of rental	\$	-
Loss of income	\$	-
LTA search fees	\$	7.45
Others	\$	-
Proposed Total	\$	5,213.38





## <MANDATE IA> - S9M01NHI {ACCIDENT INVOLVING SHC 5650E (OI) & SDE 2992A (TP) ON 11/05/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S9 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$5,213.38 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply

X

Date : 21/5/19

Dear Sir or Madam :

To whom it may concern,

**RE: Authorization to act on behalf**

Vehicle No.: SDE 2992 E

I, Amy Elaine Lyn-Hwa STEBBINS, bearing NRIC Number S2189367 F,  
would like to authorize Amanda Siobhan YU MIN CHAN, bearing NRIC  
Number S9503364 D, to act on my behalf for all documents  
and repair for the above said vehicle.

Thank You.

Yours Sincerely,

Amy Elaine Stebbins  
Signature



**Re:<MANDATE IA> - S9M01NHI {ACCIDENT INVOLVING SHC 5650E (OI) & SDE 2992A (TP) ON 11/05/2019}**

Type

🔔 Question

Message

Hi, pls proceed as per mandate for COR but for LOU, pls offer at \$50 per day, TY.

Reply

# Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934  
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E  
GST No. M20098505-2

## LETTER OF DEMAND

Your Ref: CC4 / AM / 900 8018 / 6993

Our Ref: SD6 2992A

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SD6 2992A & SHC 5620E ON 11-5-19

We are claiming on behalf of our client AMY ELAINE LYNN-HWA STEPHENS owner of

vehicle number SD6 2992A involved in accident on 11-5-19

with vehicle SHC 5620E along/at KRANHAY RD

Description of claims:

Cost of Repairs \$ 4965.93 ( Incl 7% GST )

Loss of Use/Rental \$ 20 X 4 Days = \$ 80

Medical Fee \$ \_\_\_\_\_ ( Incl 7% GST )

Search Fee \$ 7.45 ( Incl 7% GST )

TOTAL \$ 5293.38

We are claiming in full and final settlement of \$ 5293.38 payable to  
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

Dated this \_\_\_\_\_ of 30 AUG 2019

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 27 June 2019 4:31 PM  
**To:** claims@transcab.com.sg  
**Cc:** alicelim@ava-ins.com; diskayao@ava-ins.com  
**Subject:** YOUR REF: SHC 5650E (OUR REF: CC4/ASM19008618/Ega3) \*\*\* ACCIDENT INVOLVING SHC 5650E & SDE 2992A ON 11/05/2019 \*\*\*

27 JUNE 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19008618/Ega3**

**YOUR REF : SHC 5650E**

**ACCIDENT INVOLVING SHC 5650E(AXA) & SDE 2992A ALONG/AT ORRAWADDY RD TWDS THOMPSON RD ON 11/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from VOLKSWAGEN CENTRE SINGAPORE acting on behalf of the owner of SDE 2992A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

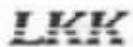
Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SPE 2992A and SLC 56505 on 11-5-19  
Own vehicle's number Tanaka THAMSON Other vehicle's number Re-  
 along ORRIMBOY Rd Accident location

BY THE LETTER OF AUTHORITY, I/we, AMY Elaine Lyn-Hua STEPHENS  
Name of Policy Holder & IC / Passport number  
 of 33 JALAN UNTHAS 5298930 owner of Vehicle Registration

Number SPE 2992A Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number A80439870 **AVW** taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 11 of the month

5 Year 19

Signed & Delivered By :

[Signature]  
Policy Holder

Witness By:

[Signature]



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHC 888DE (Insd veh)	Model: VOLKSWAGEN GOLF
	SEM 2892A (TP veh)	
Date of Accident/ Time:	11/05/2019 / 11:45	

Repair Estimate	: \$	8,544.96			
Final Repair Cost	: \$	4,965.83	(WORT)		
Loss of Use	: \$	200.00	4 days at \$50.00 per day		
Rental (if any)	: \$		days at \$ per day		
LTA / GIA Search Fee	: \$	7.45			
Others: E DAY LICENSE	: \$				
	: \$				
Final Settlement Sum	: \$	5,173.28			
Payee Name:	VOLKSWAGEN CENTRE SINGAPORE				
Is Third Party Workshop GIA Registered?	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)				
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)			
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: #			
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks:					

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have authorised our client to act for and on their behalf.

Signature of workshop representative: \_\_\_\_\_  
Name of Representative: \_\_\_\_\_  
Date: 23/9/19

Signature of Witness: \_\_\_\_\_  
Name of Witness: \_\_\_\_\_  
Date: 23-9-19

Signature of AXA's surveyor/representative: \_\_\_\_\_  
Name of AXA's surveyor /Representative: \_\_\_\_\_  
Date: 23/9/19

Mely Wong  
Insurance Advisor  
Tel: 6305 7289 Ext. 216  
Mobile: 8121 4681  
Fax: 6474 3643  
Email: melyn.wong@axa.com.sg



## VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page 1/2

Document no. 12333900754  
Document date 24-07-2019  
Customer no. 5211000859  
Customer GST-ID 196900406D  
Dealer 39999  
Job order number 2019001098/ 1  
Job order date 25-08-2019  
Service Advisor EDMUND, HUI HUANG GOH

Company  
AXA Insurance Pte Ltd  
8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore 068811

Customer Details:  
Ms.  
STEBBINGS  
LYN-HWA AMY  
33 JALAN UNGGAS  
Singapore 298930

License plate SDE2992A	Model code 5G13GZ	First registration 17-09-2014	VIN WVWZZZAUZFW032553	Model Golf 1.4 CLBMT 90 TSI D7F	Mileage 47,923		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
5G6807417APGRU	COVER ( FRT BUMPER COVER ) *XR-260619	1	pcs.	1,080.14	28.00% #1	777.70	832.14
5G0601025 8Z8	Alloy Wheel Diamond Silver CD-260619	1	pcs.	1,015.34	28.00% #1	731.04	782.21
311601361	Rubber Valve CD-260619	1	pcs.	3.22	28.00% #1	2.32	2.48
	LABOUR	2	pcs.	580.00	#1	1,160.00	1,241.20
	Spray Painting	2	pcs.	500.00	#1	1,000.00	1,070.00
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	AXA DIRECT SETTLEMENT , DOA 11.5.2019 , SURVEYOR LKK STEVE , TP VEHICLE SHC565E						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	920.00	3,721.06	587.64	7%	324.87	587.64	4,641.06	4,965.93
Total	920.00	3,721.06	587.64		324.87	587.64	4,641.06	4,965.93



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: [altersales.vw.com.sg](http://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Company  
AXA Insurance Pte Ltd  
8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore 068811

Customer Details:  
Ms.  
STEBBINGS  
LYN-HWA AMY  
33 JALAN UNGGAS  
Singapore 298930

Page	2/2
Document no.	12333900754
Document date	24-07-2019
Customer no.	5211000859
Customer GST-ID	196900406D
Dealer	39999
Job order number	2019001098/ 1
Job order date	25-06-2019
Service Advisor	EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SDE2992A	5G13GZ	17-09-2014	WVWZZZAUZFW032553	Golf 1.4 CLBMT 90 TSI D7F	47,923

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 14 May 2019 / 15:13:07

Receipt Date/Time : 14 May 2019 / 15:13:07

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190514-002280

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC5650E As at 11 May 2019/11:45:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHC5650E Enquiry Fee 20190514151041831615	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8287	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19008618/Ega3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:RICHARD ANG

Date : 26-09-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SHC 5650E	Veh. Inspected	SDE 2992A
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01NHI	Excess (\$)	0.00
Assign From		Assign Date	15/05/2019

**2. Vehicle Particulars & Condition**

Make & Model	VOLKSWAGEN GOLF	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WWZZZAUZFW032553	Colour	SILVER
Odometer	46555	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/55Z R16	MICHELIN	6 mm
L/H Front Tyre	205/55Z R16	MICHELIN	6 mm
R/H Rear Tyre	205/55Z R16	MICHELIN	6 mm
L/H Rear Tyre	205/55Z R16	MICHELIN	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	11/05/2019	Inspection Date	22/05/2019
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDE 2992A**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	COVER (REAR BUMPER COVER) (SN) (CONSISTENT)	CUT	777.70	777.70
1	BUMPER (BUMPER REINFORCEMENT) (SN) (CONSISTENT)	NOT NECESSARY	412.06	-
1	ATTACHMENT STRIP (SN) (CONSISTENT)	NOT NECESSARY	43.12	-
1	GUIDE PIECE (REAR BUMPER GUIDE LH) (SN) (CONSISTENT)	NOT NECESSARY	24.85	-
1	GUIDE PIECE (REAR BUMPER BRACKET LH) (SN) (CONSISTENT)	NOT NECESSARY	24.85	-
1	ALLOY WHEEL DIAMOND SILVE (SN) (CONSISTENT)	CUT	731.04	731.04
1	RUBBER VALVE (SN) (CONSISTENT)	NECESSARY	2.32	2.32
1	TYRE (SN) (CONSISTENT)	NOT NECESSARY	680.00	-
			2,695.94	1,511.06
<b><u>LABOUR</u></b>				
	LABOUR.		2,320.00	1,160.00
	SPRAY PAINTING.		2,000.00	1,000.00
	R&R RIM & BALANCE.		50.00	50.00
	DIAGNOSTIC AND PROGRAMMING.		360.00	360.00
	CHECK SHORT CIRCUIT /HARNESS REPAIR.		200.00	200.00
	WHEEL ALIGNMENT.		360.00	360.00
			5,290.00	3,130.00
<b>GRAND TOTAL</b>			<b>7,985.94</b>	<b>4,641.06</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>4,641.06</b>

Report Ref No. CC4/ASM19008618/Ega3q2

**CHEN TSUE YEE**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M031H4H

Reference

CCA/ASM19008618/Ego3a2 

Loss Date

11 May 2019

Report Date

15 May 2019 10:24:32 AM

Request Date

15 May 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SDE2992A

Make

TPWD VOLKSWAGEN

Model

GOLF 1.4 CLBMT 90 TSI D7F

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD  
No.2 ANG MO KIO STREET 63, S69111, Singapore

Claim Handler

ANG Richard  
richard.angbs@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

INTD CJA NOT REPORTED

Messages

Invoices

History

Documents

Assessment



Metrics

Notes









Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Accident Statement	Reports & Statement			
 LKK Invoice1 (1).pdf	Invoice	Surveyor/ Assessor	LKK AUTO CONSULTANTS PTE	30 September

NAME	TYPE	expense SUB-TYPE	LTD (TP) AUTHOR	2019 DATE UPLOADED
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LKK/Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LKK/Adjustment1.a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
AUTHOBISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authoriv Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
WORKSHOP INVOICE.pdf	Invoice	Requiver	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LETTER TO Oig.pdf	Letters and Correspondence	Policy Holder / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 September 2019
PARIF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 September 2019
MANDATE IA DD 06092019 .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 September 2019
LOI AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 September 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 September 2019
LKK REQUIRY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 September 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 Traffic Police (Non-Reporting).pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
 2nd Reminder Email.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
 1st Reminder Email.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 June 2019
 TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 May 2019
 LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2019
 JA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2019
 TP PRI FROM WORKSHOP WITH GIA REPORT.mpg	Letters and Correspondence	Workshop	DHAKAL Raghav	15 May 2019
 EMAIL TO TCAB DD 15.5.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	15 May 2019