

Veron Chen (LKKAUTO)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 16 August 2019 8:08 PM
To: Veron Chen (LKKAUTO)
Cc: 'Claims'
Subject: RE: SLS 4419 H Own Damage Claim
Attachments: SAftersales19081619542.pdf

Dear Claims Team,

Please find attached above LOD for your perusal. We will mailing the original to your office.

Kindly take a look out and process the payment to us within 7 days.

Thank you.

Best Regards,
Kee Siang
Claims Advisor

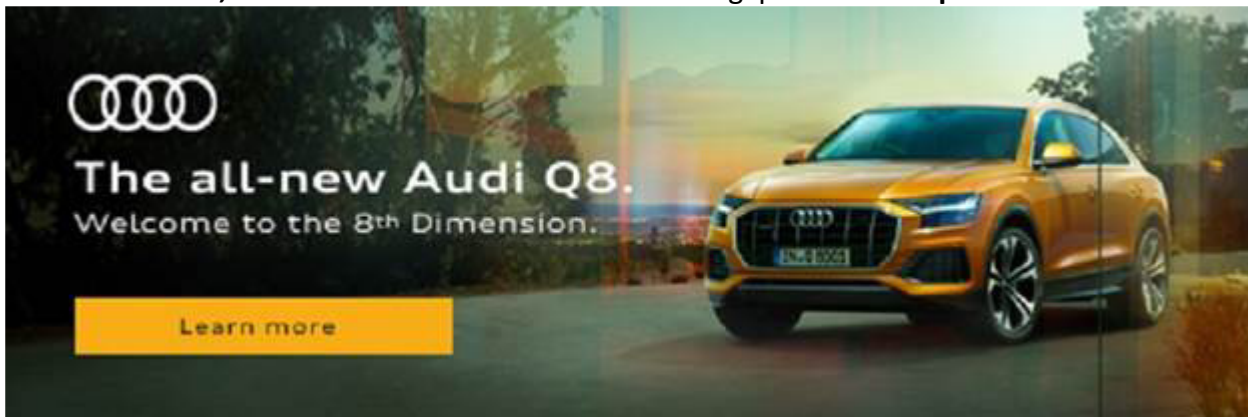
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 4 May 2018 3:10 PM

To: Nora Khai; 'Claims'; SUR

Subject: RE: SLS 4419 H Own Damage Claim

Dear Nora,

As instructed by our client , please proceed to repair the insured vehicle **SLS 4419H (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai [mailto:nora.khai@premiumauto.com.sg]

Sent: Friday, 4 May 2018 1:08 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>

Subject: RE: SLS 4419 H Own Damage Claim

Importance: High

Dear all,

Please expedite on the approval .

Thank you and have a great weekend.

Best Regards,

Norazima Khairuddin

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: 03 May, 2018 8:22 AM
To: Claims; SUR; Koh, Victor-CK
Subject: RE: SLS 4419 H Own Damage Claim

Dear Grant,

We are pending approval from AIG.

Dear Victor,

Please kindly assist.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 2 May 2018 1:00 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SLS 4419 H Own Damage Claim

Dear all,

Any update on repair approval?

Kindly advise.

Thank you.

Best Regards,
Grant Chong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 26 April 2018 10:23 AM

To: Claims; SUR

Subject: RE: SLS 4419 H Own Damage Claim

Dear Tony,

Still pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 26 April 2018 9:03 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: SLS 4419 H Own Damage Claim

Dear all,

Any update on repair approval?

Kindly advise.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 20 April, 2018 11:09 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: SLS 4419 H Own Damage Claim

Dear Veron,

Attached police report for your kind reference.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 5 April, 2018 3:09 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLS 4419 H Own Damage Claim

Dear Jeffery,

Please provides us police report as requested by AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 4 April 2018 12:59 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SLS 4419 H Own Damage Claim

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,
Jeffery Tan

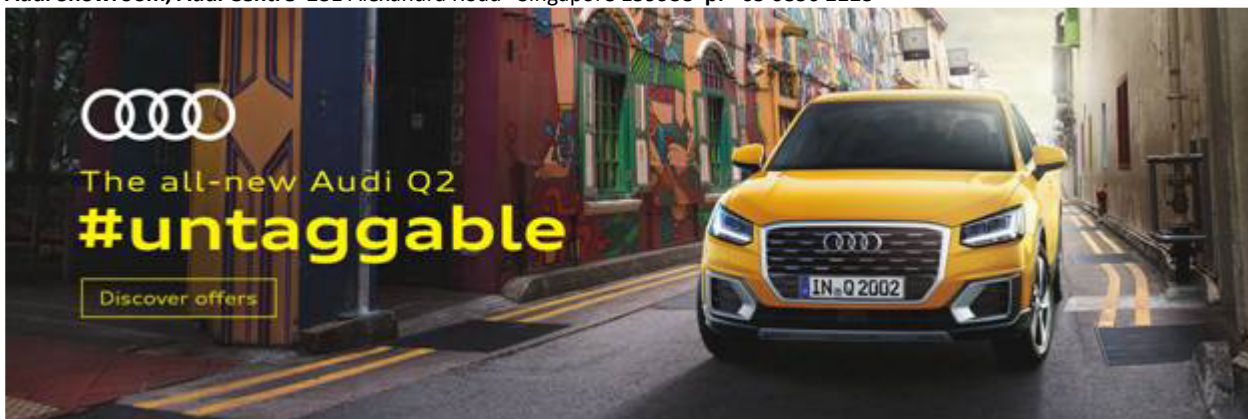
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