INS. CASE OWN	31	cc4/6011	900 8604	1 1 Pa 5/ DA	
Surveyor	MAD		IGNMENT	P Date / Time	5/05/2019
Pre-assign / CC	U/FTE			Registered in Merimen	
	(6)	(8280 X		pm19 Ho	01248/7
Insured Vehicle ?	NO. :		Claim No.	: Mucht 11	1011
Name of Insured	- hop &	on leng	Policy No.	:	
Insured Tel No.	1	HP:	Make / Mod	el :	
Excess Sec II :S	S	D.O.A: 4 1 2010		-	
Is driver the own	er? (YES / NO)	Nature of Accident :			
If NO. Driver N			01.011.000	Ω	
Driver Te	Control of the Contro	(VAL:(YES / NO-)	Insured Liab	ORT: TES / NO ; TP GIA	
CVO Vo	2.1.T	(111(119)110)	insured Linb	ility: % Fina	1? Yes/No
2KK 25	44J				
INSRS: WSP: Tel: Liability: RMKS:	Juhan.	SRS: SP: 1: ability: MKS:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/Time					CAMARIAN
	CVA CALL T	V - CIY 0-0	a V V	STAGE	DATE/PIC
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110				Authorisation To Act:	
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	0	U	500-017	Towing Invoice	
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				Medical Bill:	
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				Mandate/Reject Instruction	on:
				(COD)	
RELIMINARY ADVICE	E Date/Time	Sent By:		Payment Breakdown For	m:
		seem segs		Post-Repair Photos: Others:	
TNALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	SS	days) Reduction:	%	Email	Call
TINAL SETTLEMENT	Date/Time(2)	Confirm with MOVI .		Email Call	
Final Liability: Repair Cost: W65	% ON VASIO	ced / Assessed) BOLA S/N No. :	26	If NO or B 28, Ass. Lin:	8
Repair Cost: W 65	ss 656.25				
ass of Use (LOU):	ss 2W.Ws W	/x Vdays)		(m)[n][n]W	elsinisa 0)
oss of Income (LOI):	SS(\$	x days)		Li V	THE IN
OR only LOU only	LOR+LOU	LOR+LOI Tick only	y one]	10/6	17
HA/LTA Search	55 ZW			42	
Medical: Disbursement:	55 -			1) Claim status: Nernel/F	Reject/Private Settle
AND UTSCHICHT:	22 —	(e.g. Tow/ Indepe	endent)	2) Report Format:	2 (4)
egal Cost		Global Sum SS:		3) Survey fee: 192	HUW W
	55 858-25				
egal Cost Fotal: FINAL PAYMENT	S\$ 858-25 Date/Time:	Confirm with:		Email Call	
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REF:	· Olast	(U.P) .	144
Europe Marcus	ER AUUT	0.0	
	ASSIGNMENT		
From: Date 16	Veh No.	5KR (2387	Yr Regn: 215
From: Date 16 Estimated Cost:	Page 1		orry / Taxi / Prime Mover /
OD TP INS / TP RES / OD RES / EVA / INV / MV	Truck / 1	Trailer or 4)	
To Inspect Vehicle No: SKR 5234:	199	NISSON	Teene ac 199
al Workshop m/s Autolution	Colour	Coney	A/C Insured / Std / NI / NA
or 19 Ubi Rd H	Sp.Reading	6+376	T/Radio: Insured / Std / Nt / NA
Insured	Eng/No:	65316	
Policy No.	C/No:	MNTBBA	L3320003591
Claims No.		od / Fair / Poor / Burn	
	9	Jammed / Leaked	
Sum Insured Excess:	7	Rer / Jammed / Leaked	
(Client's Record) Make of Veh:	Mellin Sie	S/Rim / STD A/Rim o	
16/5/2019 10am.	Tyre Size:		5/55227
	Tyre Size.	R:	133.00
(Policy Condition) Remark: The veh had commenced its	N/S O/S BS/DUN/EX	277	/ MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOK		/
			Kapsen L
Bal. or Market Value: IDAC Accident Roort: Consistent? : Ye	Front Pro or No R/Bal.	6 mm	R/Bal. 0 mm
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CA / REV / REP. / 24 HRS	Vehicle: IN / OUT	0/5 2	
Date: Person Contacted:			ly Structure affected due to collision
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110 114	-H- (1/77-(V	w 121	m. M. may
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the Repairer of the following

- To resurvey before a respiral paraling To deplay damaged particular during resulvey
- Parts proces are subject to confirment Third party survey in a "Without Play tice" basis.
- No decal modificate, (s) is allowed. Supplementary hemits
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature;

Date

22/6/2019 e man!

THOR WEST HOAL FILL. 19 LUI ROAU : SINGAPORE 408623 THE BUDG BOYS HAM SELF THE

FINALIZED

: ACCIDENT/BOOM REPAIRS

HIFTREW,E

: INS/IC/H/0249/19

DATE

: 09-MAY-2019

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD #17-00 TOWER BLOCK MID COMPLEX S(069110)

TEL : 62239433 FAX : 62234190

ATTN : MOTOR CLAIM MANAGER

OWNER'S NAME : TIAN TOH CHIN

ADDRESS

: 70 JALAN CHENGKEK

5(369293)

TELEPHONE NO : 97571773

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM

POLICY NO : *

VEHICLE NO : SKR52343

MODEL CODE : BERAREZI 33EYA---D-

MODEL/YEAR TEANA 2.00L CVT

ENGINE NO

: MR20039994R CHASSIS NO : HWTBBAL3320003591

MILEAGE

: 66034 XM

DATE IN

: 09/05/2019 1

LIABILITY

5.00

EXCESS CLAUSE : 0.00 ESTUMATE BY : HAMEZH - 96450079

ACCIDENT DATE : 04/05/2019

2 days.

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SKR5254J

5/N0	308 CODE	NATURE OF JOB	ESTIMATED : CHARGES	SURVEYOR'S
1	22/001	LABOUR CHARGES TO REPAIR FRONT BUMPER.	500.00	300.00
	22/002	CHARGES TO SPRAY PAINTING SAME.	350.00	250.00
	ZZ/003	REMOVE AND INSTALL FRONT BUMPER SENSOR.	55.00	
		TOTAL LANGUE MARKET	100 ON	
		TOTAL LABOUR DIGHTES	905.00	505,00

MATERIAL LIST FOR ACCIDENT VEHICLE RESW NO SKR5234J

DAMAGED PARTS & PRICES

SZNO PARTS DESCRIPTION	PARTS NUMBER	AETT	LIST		REWAKS
1 SUNCRIES	NPI.			80.00	31
2 FOG LAMP GARNISH RH	62256-31008	70,00			3
) FRT MARES SIGNAL LAND SH	2633G-37DGA	155.70			.1.
4 FRT BUMFER SIDE BRKT RH	62220-3750A	20.90			X
5 CLIP FRT BUMPER @ \$1.30 EACH	01553-09321	10,40			OK
6 FRONT BUMPER FASCIA	62022-37069	836.90			х
SUB TOTAL		10,40	0.00	0.00	
LESS DISCOUNT INETT-28,00%, LIST-30,00%,	S/NETT-: 00%)	2.08	0.00	0.00	
GRAND TOTAL		8.32	0.00	0,00	
OVERALL: TOTAL:		6.32	107-11000-0	110000100	

LEGEND: REMARKS! OK) = APPROVED, REMARKS! X) = NOT APPROVED

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SKR52341

NETT TTEM	10.40
LESS 20.00%)	2.08
HETT: AMOUNT:	8.32
L151 118H	0.00
(200:00:222)	0.00
LIST AMOUNT	0.00
SPECIAL NETT LITEM	0.00
LESS .00%)	0.00
SPECIAL NETT AMOUNT	0.00
TOTAL LABOUR DUMBES	605.00
TOTAL SPARE PARTS CHARGES	8.32
	Vicinitia
TOTAL DWAGES	633.32
400 7 % GST	42.93
SRAND TOTAL	856.25

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2774C
Vehicle Details	
Vehicle No.:	SKR5234J
Vehicle to be Exported:	No
Intended Deregistration Date:	16 May 2019
Vehicle Make:	NISSAN
Vehicle Model:	TEANA 2.0L CVT
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	MR20038894R
Chassis No.:	MNTBBAL33Z0003591
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$23,278.00
Original Registration Date:	12 Feb 2015
First Registration Date:	12 Feb 2015
Transfer Count:	1
Actual ARF Paid:	\$24,590.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Feb 2025
PARF Rebate Amount:	\$18,442.00
Intended COE Rebate Details	
COE Expiry Date:	11 Feb 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$70,890.00
COE Rebate Amount:	\$40,688.00
Total Rebate Amount:	\$59,130.00

The information contained herein is correct as at 16 May 2019

OK

AUTOLUTION INDUSTRIAL PTE. LTD.

AUTOLUTION WIDUSTRIAL PTE LTD 19 UBI ROAD 4 E 1/3873

ESTIMATE

: ACCIDENT/BODY REPAIRS

REFERENCE: 1.1NS/1C/H/0249/19

DATE

1 09-MAY-2019

EO INSURANCE COMPANY LIMITED

5 MAXWELL ROAD

#17-00 TOWER BLOCK

HMID COMPLEX 5(069110)

TEL: 62239433

EAX : 62234190

ATTN - MOTOR CLAIM MANAGER

DANER'S NAME : TLAN TOH CHIN

ADDRESS.

503

TELEPHONE NO : 97571773

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM

POLICY NO

.

ACCIDENT DATE : 94/05/2019

VEHICLE NO

SKR52343

HODEL CODE

: BORAREZL33EYA --- D-

MODEL/YEAR

: TEANA 2.0XL EVT

ENGINE NO

: MR20038894R

HILEASE

CHASSIS NO : MNTBBAL3320003691

: 64981 KM

DATE IN

: 09/05/2019

LIABILITY

EXCESS CLAUSE : 0.00

0.00

ESTIMATE BY : HAMSAH - 964500

NOT Authorised 2/18 2 fg.

The pht. Atterior.

ESTIMATED LABOUR DWARGES FOR ACCIDENT VEHICLE REGN NO SKRS234J

S7NO 308 C00E	NATURE OF JOB	ESTIMATED	SURVEYOR'S RECOMMENDATION
1 22/001	LABOUR CHARGES TO RENEW FRONT BUMPER.	500.00	300
2 22/002	CHARGES TO SPRAY PAINTING SAME.	350.00	250
3 22/003	REMOVE AND INSTALL FRONT BUMPER SENSOR.	55.00	~
		1400000000	
	TOTAL LABOUR CHARGES	905.00	

MATERIAL LIST FOR ACCIDENT VEHICLE NEGN NO SKRSZBAJ

DAMAGED PARTS & PRICES

		0.0			
'NO PARTS DESCRIPTION	PARTS NUMBER		NETT	L157	S/NETT REMARK
) SUMERIES	MPN				80.00
2 FOG LAMP GARNISH RH	62256-31008		70.00	7	
3 FAT BUMPER SIGNAL LAMP AH	26130-3100A		155.70	2	
4 FAT BUMPER SIDE BRKT RH	62229-3750A	nu	20.90	>	
5 CLIP FRT BUMPER # \$1.30 EACH	01553-09321	Re	10.40	-	
6 FRONT BUMPER FASCIA	62022-31069	1	836.90	×	
SUB TOTAL			1093.90	0.00	80.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NET	7-,00%)		218.78	0.00	0.00
GRAND TOTAL			875.12	0.00	80.00
OVERALL TOTAL		100	955.12		

LEGENG: REMARKS! OK) + APPROVED, REMARKS! X) = NOT APPROVED

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SKR5234J

TOTAL LABOUR CHARGES

905-00

TOTAL SPARE PARTS CHARGES

955.12

GRAND TOTAL

1860.12 *

* All charges do2 not include GST.

SUBVEYOR'S PARTICULARS

NAME :
SURVEYED DATE :
AUTHORIZED DATE :
EXCESS CLAUSE :

0.00

LIABILLTY

0.00

REMARKS

PLS NOTE: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Your ref:

DM19HO01248/JT

Our ref:

CC4/EQI19008604/Upa3

Date:

22/05/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SKR 5234J

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 16/05/19 at the premises of M/s Autolution Industrial Pte Ltd - Ubi and have the following to report:-

Workshop Estimate Amount	: S\$	1,860.12
Revised Estimate Amount	: S\$	613.32
"Check" Items Amount	: S\$	277.28
Total (Including Check Items)	: S\$	890.60
Market Value	: S\$	- 2
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

O/S Front portion

nearside from

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

2.0 days

Yours faithfully,

MARCUS CHUA

Licensed Appraiser

Nivitha (LKK Auto)

From:

Janet Tan <janet.tan@eginsurance.com.sg>

Sent:

Wednesday, 15 May 2019 11:30 AM

To:

assignments

Cc: Subject:

FW: DM19HO01248/JT: Accident involving SKR5234J and your insured SGX8280X

on 4-5-2019

Admin A

Attachments:

skr5234j-accident report 040519.pdf; skr5234j-estimate 040519.pdf;

SAS2595786.pdf

Dear all,

Please arrange to attend to the PRS.

Liability is cleared, proceed to direct settle if possible.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Hamzah [mailto:hamzah_saad@tanchong.com]

Sent: Wednesday, May 15, 2019 11:24 AM To: Janet Tan < janet.tan@eqinsurance.com.sg>

Subject: Re: DM19HO01248/JT: Accident involving SKR5234J and your insured SGX8280X on 4-5-2019

Dear Janet,

You may assign LKK Auto Consultant.

Regards.

Veh Out Apple 16/5/19 10000.

Hamzah Sa'ad Service Supervisor Autolution Industrial Pte Ltd 19 Ubi Road 4

5408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483 Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Janet Tan < janet.tan@eqinsurance.com.sg>

Sent: Tuesday, May 14, 2019 4:54:20 PM

To: Hamzah

Subject: DM19HO01248/JT: Accident involving SKR5234J and your insured SGX8280X on 4-5-2019

Without Prejudice Save As To Costs

Dear Hamzah

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Liability is cleared. We can agree on direct settlement if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1)	AJAX Inspection Services Pte Ltd	2)	Automobile Inspection Services Pte Ltd
	Tel: 6255 0808		Tel: 6286 0155
	Fax: 6849 9155		Fax: 6284 1539
			Contact Person: Sophia
3)	LBS Automotive Appraisal Pte Ltd	4)	Priority Services
	L.B.S. Auto Consultants Pte Ltd		Tel: 62934822
	Tel: 6281 6690 / 62832866		Fax: 62963283
	Fax: 6281 8748		Contact Person: Sharon
	Contact Person: Amy/ Grace		
5)	RT Appraisal Pte Ltd	6)	LKK Auto Consultants Pte Ltd
	Tel: 67486076		Tel: 6256-3561
	Fax: 67480361		Fax: 6741-4108
	Contact Person: Elson/Elgene		
7)	Kelvin Automotive Appraising Services	8)	Automotive Appraiser & Surveying
	Tel: 81825263		Services
	Fax: 67461148		Tel: 96623655
	Contact Person: Kelvin		Fax: 67655662
			Contact Person: Mr Chee
9)	JP Knights Pte Ltd	10)	Appraisals Associates Pte Ltd
	Tel: 63450068	10.007	Tel: 67472822
	Fax: 63445328		Fax: 67470070
11)	Infiniti Appraisal Service		

Tel: 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: Hamzah [mailto:hamzah saad@tanchong.com]

Sent: Friday, May 10, 2019 4:29 PM

To: Janet Tan < ianet.tan@eqinsurance.com.sg>

Subject: Accident involving SKR5234J and your insured SGX8280X on 4-5-2019

Hi,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate.

Regards.

Hamzah Sa'ad Service Supervisor Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483 Hp: +65 96450079 Email: <u>hamzah_saad@tanchong.com</u>

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 12 October 2019 1:28 PM

To:

'Mavis Chng'

Cc:

Admin A; Marcus Chua (LKKAuto); Hamzah; 'tan_soo_ying@tanchong.com'

Subject:

RE: SKRS234J// LKK REF: CC4/EQI19008604/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$858.25(all-in).

We will proceed to close file.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis Chng <mavis@tanchong.com>
Sent: Friday, 13 September, 2019 10:01 AM

To: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <<u>MarcusChua@lkkauto.com</u>>
Cc: Hamzah hamzah saad@tanchong.com>; Tan Soo Ying tan soo ying@tanchong.com>

Subject: SKR5234J

Dear Sir/Madam,

Please refer attachment and kindly assist on the outstanding repair bill.

If you have any queries, kindly contact us.

Thank you

Best regards

Mavis Chng

Snr Admin Executive

Autolution Industrial Pte Ltd

19 Ubi Road 4 Singapore 408623

Tel: +65 64909666 DID: +65 67038692 Fax:+65 68467483

Email: mavis@tanchong.com

Website: www.nissan.com.sg



DATE:	27.6.2019			A STATE OF THE STATE OF	
YOUR REF	DM19H001248	3/3T		FOR THE STATE OF THE STATE OF	
OUR REF	INS/IC/H/0249	/19			
The Motor C	laims Department		EQ INSURANCE COM	MPANY LTD.	
ATTENTION	TO CLAIMS OFFICE	я:	MOTOR CLAIM M	ANAGER	
Dear Sir/ Ma	idam,		No.		
Accident Inv	alving:	MY CLIENT VEH	ICLE SKR5234J AND YOUR	INSURED VEHICLE SGX8280X	
Accident Dat	te:		4/5/2019 TIME	13:30	
Place and tim	ne of accident:	KALLANG LET	SURE PARK OSCP		
RE: Direct Se	ttlement for the Vi	ehicle Number.	5KR5234J		
On behalf of	the owner of Moti	or Vehicle No.	SKR5234J	, which was involved	
in the captio	ned accident		-		
The Vehicle v	was surveyed by yo	our appointed suveyor at AUTOL	UTION INDUSTRIAL PTE	LTD 19 UBI ROAD 4 SINGAPORE 408623	
and I based	my claims on his re	ecommendation for	5GD \$ 858.25 being	the repair cost and period of repair for	
2	days.	(Strictly on a Without Prejudice	Basis)		
As the accide	ent was cause by th	ne negligent act of your insured	5GX	8280X I am submitting this claim for your	
consideration	n				
COST REPAIR	R.			SGD \$	656.25
COST OF LES	55	2 DAYS (5) SGD	5 100 /DAY	SGD S	200.00
(Please refer	to authorization le	etter			
GIA REPORT	FEES (SGD\$ 12.00	FOR SEARCH FEE & SGD\$ 15.00	FOR EACH	SGD \$	
REPORT FEE					
LTA SEARCH	/SURVEY FEE			\$GD \$	2.00
COST OF CAR	RENTAL	DAY(5) 5GD 5	E	SGD \$	
Medical clain	ns			5GD \$	
TOTAL AMOU	UNT			5GD \$	858.25
We enclose h	nerewith the follow	ring documents to support my c	laims,		

A.	AUTHORIZATION LETTER	£.	FINAL REPAIR BILL (S)
6.	LTA SEARCH	F.:	GIA REPORT (S) RESULT
C	INSURANCE CERTIFICATE ETC.	G.	LETTER OF DEMAND
D:	CAR RENTAL INVOICE	Н.	MEDICAL CLAIM

Kindly look into this matter and let me hear from you on the settlement of the owner's claims as soon as possible. Thank you

Yours Faithfully,

Hamzah Bin Sand Service Supervisor

Tel: 67038690 HP: 96450079





51 UBLAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EQI19008604/Uwa3

17 JULY 2019

GOH BOON LENG APT BLK 122 BUKIT BATOK CENTRAL #10-419 SINGAPORE 650122

Dear Sir/Madam.

ACCIDENT INVOLVING SGX 8280X & SKR 5234J ALONG/AT KALLANG SPORT COMPLEX PARKING4(K0078)OPEN CARPARK ON 04/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SKR 5234J against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle reversing at parking lot and collided with third party who driving straight. Under Motor Accident Guide, Vehicle reversing in/out or moving in/out of parking lot should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau Claims

Tel: 6841 8625 Fax: 6741 4108

Email: vivianlau@lkkauto.com

c.c. EQ Insurance Company Ltd

(Motor Claims Dept)



LETTER OF AUTHORITY AND INDEMNITY

Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623	Type of Claim:
Tan Chong Motor Sales Pte Ltd, 17, Lorong 8 . Toa Payoh, Singapore 319254	Third Party (Direct Settlement)
Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623	Own Damage (Recovery Claim)

TC Autoclinic Pte Ltd, 25, Leng kee Road, Singapore 159097

TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

ACCIDE	ENT INVOLVING VEHICLE R	EGISTRATIC	ON NO. SK	R5234J		SGX	8280 X	1
ON	4/5/2019	AT V	callang	Leiguro	Park OSCP			

- 1. It the owner of vehicle no. SER \$2.34 Shereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all loses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
- I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- 4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- 5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- 6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result
 of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs
 incurred by you.
- 8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before
 agreeing to pay or receive any monies due under this claim.
- In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you
 for the repair and other costs incurred by you.
- For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card.
 Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name Tian Toh Chi	Л	Company Name Anfolution Ludustrial Ptr. Clot	
Address 70 Jalan Chergkek, 5369293		Claim Officer's Name Houseal Sadd	
Telephone No 975717	73	Telephone No 764500767 CADUS	
Date 30 May 2019	Email	Date 30 5 2019	
Company Stamp [For Co Regn Vehicle]	Authorized Signature	Claim Officer Signature	



AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

INVOICE NO.

INVOICE DATE

W32147006

EO INSURANCE COMPANY LIMITED

TERMS

27-JUN-2019

5 MAXWELL ROAD

DATE REC'D

CREDIT

TELEPHONE

ADDRESS

NAME

#17-00 TOWER BLOCK MND COMPLEXS (069110 BA/SE

JOB NO

16-MAY-2019 HAMZAH

MODEL

62239433

HG803621

ENGINE NO :

BDRAREZL33EYA---D-

MILEAGE

066034

CHASSIS NO: MR20038894R

YOUR REFERENCE :

DM19HO01248/JT

VEHICLE NO : MNTBBAL33Z0003591

SKR5234J

J08	DESCRIPTION	L SECTION AND ADDRESS.	AMOUNT
CHARGES TO REPAIR F TO SPRAY PAINTING AND INSTALL FRONT B	SAME.		300.00 250.00 55.00 605.00
T BUMPER @ \$1.30 EA \$1.30 each (Disc:2		\$8.32each)	8.32
SETTLEMENT. VEHICLE SGX8280X 19H001248/JT			
ce Co : EQ INSURANC No: * ype: DIRECT SETT : 04-MAY-2019 : INS/IC/H/02 T: M/S LKK ENG	LEMENT / THIRD PA	RTY CLAIM	
	LABOUR		605.00
	PARTS SUBTOTAL	:	8:32 613.32
	TOTAL GST(7%)	:	613.3. 42.9. 656.2
		TOTAL	TOTAL : GST(7%) :

(NB : NC=No Charge; P=Included in Package; W=Warranty; G=Goodwill)

DOLLARS:

SIX HUNDRED FIFTY SIX AND CENTS

TWENTY FIVE ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Services (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE

RÉLEASE BY2019

TIME

VEHICLE NO:

15:52:50

SKR5234J

(HG803621/W32147006)



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-074168

Date of Request:

10/05/2019

Your Ref No

Online Purchase

Tan Chong Motor Sales Pte Ltd 911, Bukit Timah Road Singapore 589622

Dear Sir/Madam,

Enquiry Date

10/05/2019

Enquiry By

Eric Koh Yong Lang

TP Vehicle No.

SGX8280X

Accident Date

04/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-074168

Date of Request:

10/05/2019

Your Ref No.

Online Purchase

Tan Chong Motor Sales Pte Ltd 911, Bukit Timah Road Singapore 589622

Dear Sir/Madam,

Enquiry Date

10/05/2019

Enquiry By

Eric Koh Yong Lang

TP Vehicle No.

SGX8280X

Accident Date

04/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGX8280X	EQ Insurance Company Ltd	20/04/2019-19/04/2020	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 30/10/2019

THIRD PARTY DIRECT SETTLEMENT

LEAST NO	SGX 8280X	(Insd Veh)	Your Ref. No. : DM19HO01248/JT
Vehicle No.	SKR 5234J	(TP Veh)	Our Ref. No.: CC4/EQI19008604/Upa3q2
Date of Accident	4/5/2019		· ·

Liability		100%	
Final Repair Cost	: \$	656.25	
Loss of Use	: \$	200.00	2 days
Rental (If any)	: \$		days
Others:	: \$	2.00	
	: \$		×
		858.25	
Final Settlement Sum	: \$	858.25	
Remarks			

Payment Instruction: Payee's Breakdown				
1)	AUTOLUTION INDUSTRIAL PTE LTD	:\$	858.25	
		:\$		
	/			

JOANNE LEE LKK Auto Consultants Pte Ltd



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Autom	obile
EQ I	NSURANCE COM	PANY LTD	Ref : CC4/EQI190086	504/Upa3q2
#17-	AXWELL ROAD 00 TOWER BLOC COMPLEXSING		Date: 30-10-2019 Code: EQI	
١.		Policy Particul	ars :- THIRD PARTY CLAI	M
	Insured Veh.	SGX 8280X	Veh. Inspected	SKR 5234J
	Policy No.	DMPPHQ19-002494	Coverage (\$)	0.00
	Claim No.	DM19HO01248/JT	Excess (\$)	0.00
	Assign From	JANET	Assign Date	15/05/2019
2.		Vehicle P	articulars & Condition	
	Make & Model	NISSAN TEANA (A)	c,c	1997
	Engine No.	HIDDEN	Year of Reg.	2015
	Chassis No.	MNTBBAL33Z0003591	Colour	GREY
	Odometer	65376	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/55Z R17	KAPSEN	6 mm
	L/H Front Tyre	215/55Z R17	KAPSEN	6 mm
	R/H Rear Tyre	215/55Z R17	KAPSEN	6 mm
	L/H Rear Tyre	215/55Z R17	KAPSEN	6 mm
4.		Descr	iption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	O/S FRONT PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Gen	eral Information	
	Accident Date	04/05/2019	Inspection Date	16/05/2019
	Survey held at	AUTOLUTION INDUSTRIAL	. PTE LTD	
		19 UBI ROAD 4 SINGAPORE 408623		
5a.			Remarks	
			"WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	

Estimate Days of Repair

2 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKR 5234J

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FOG LAMP GARNISH RH (N)	NOT NECESSARY	70.00	14
1	FRT BUMPER SIGNAL LAMP RH (N)	NOT NECESSARY	155.70	11.04
1	FRT BUMPER SIDE BRKT RH (N)	NOT NECESSARY	20.90	12
8	CLIP FRT BUMPER @\$1.30 (N)	NECESSARY	10.40	10.40
1	FRONT BUMPER FASCIA (N)	TO REPAIR SEE	836.90	-
	LESS 20% DISCOUNT		-218.78	-2.08
			875.12	8.32
	SPECIAL NETT ITEMS			
1	SUNDRIES (SN)	NOT NECESSARY	80.00	
			80.00	
	LABOUR			
	LABOUR CHARGES TO RENEW FRONT BUMPER.INCLUSIVE OF THE REPAIR OF FRONT BUMPER FASCIA.		500.00	300.00
	CHARGES TO SPRAY PAINTING SAME.		350.00	250.00
	REMOVE AND INSTALL FRONT BUMPER SENSOR .		55.00	55.00
			905.00	605.00
	GRAND TOTAL		1,860.12	613.32

RECOMMENDED COST OF REPAIRS	613.32		

Report Ref No. CC4/EQI19008604/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent: Thursday, 31 October 2019 4:10 PM

To: 'eqiprs@eqinsurance.com.sg'
Cc: 'chewht@lkkauto.com'

Subject: TP Direct Settlement - Accident Involving SGX 8280X (OI) and SKR 5234J (TP) on

04/05/2019

Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933