

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 22 May, 2019 11:17 AM  
**To:** 'Janet Tan'  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: DM19HO01248/JT: Accident involving SKR5234J and your insured SGX8280X on 4-5-2019  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**EQI REF: DM19HO01248/JT**  
**LKK REF: CC4/EQI19008604/Upa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKR 5234J

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 15 May, 2019 12:15 PM  
**To:** 'Janet Tan' <janet.tan@eqinsurancesg.com>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: DM19HO01248/JT: Accident involving SKR5234J and your insured SGX8280X on 4-5-2019

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Wednesday, 15 May 2019 11:30 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: DM19HO01248/JT: Accident involving SKR5234J and your insured SGX8280X on 4-5-2019

Dear all,

Please arrange to attend to the PRS.

Liability is cleared, proceed to direct settle if possible.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hamzah [[mailto:hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)]

**Sent:** Wednesday, May 15, 2019 11:24 AM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Subject:** Re: DM19HO01248/JT: Accident involving SKR5234J and your insured SGX8280X on 4-5-2019

Dear Janet,

You may assign LKK Auto Consultant.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

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**From:** Janet Tan <[janet.tan@eginsurance.com.sg](mailto:janet.tan@eginsurance.com.sg)>

**Sent:** Tuesday, May 14, 2019 4:54:20 PM

**To:** Hamzah

**Subject:** DM19HO01248/JT: Accident involving SKR5234J and your insured SGX8280X on 4-5-2019

***Without Prejudice***

***Save As To Costs***

Dear Hamzah

For pre repair survey request, please email to [egiprs@eginsurance.com.sg](mailto:egiprs@eginsurance.com.sg)

Liability is cleared. We can agree on direct settlement if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
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<b>3) LBS Automotive Appraisal Pte Ltd</b>  <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>11) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**

Senior Executive | Claims



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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
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**From:** Hamzah [[mailto:hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)]  
**Sent:** Friday, May 10, 2019 4:29 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Subject:** Accident involving SKR5234J and your insured SGX8280X on 4-5-2019

Hi,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)



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[www.avg.com](http://www.avg.com)