



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 11/03/2019
Your Ref : YN6264X
To : ERGO INSURANCE PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLU2519E & YN6264X ON 05/10/2018 AT
OPEN CAR PARK OF BLK 2A EUNOS CRESCENT LOT NO.41 & 40.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198054 @ S\$2,782.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,760.00 (8 Days x S\$220)
- 3) LTA Search @ S\$29.00
- 4) Towing Fee @ S\$60.00
- 5) Authorisation to Act
- 6) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : TAN WHEE SIANG
Address : BLK 69 JALAN TENAGA
#13-155 SINGAPORE 410649
Contact No : _____
TO: ERGO INSURANCE PTE LTD

Dear Sirs,

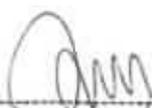
ACCIDENT INVOLVING SLM 2519E AND YN 6264X ON 05/10/2018
AT/ALONG OPEN CAR PARK OF BLK 2A FUNDS CRESCENT LOT. NO 41 & 40

I/We, TAN WHEE SIANG, am/are the registered owner of
motor car no. SLM 2519E

Please note that I have assigned all compensations monies due to me/us in the above said accident
to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION
PTE LTD whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

TAX INVOICE

Our Ref No: GR-18-157835
Date of Request: 11/10/2018

Your Ref No: WALK IN HONG

MG SOLUTION PTE LTD
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE
SINGAPORE 415933

Dear Sir/Madam,

Your Vehicle No: SLU2519E
Date of Accident: 05/10/2018
Place of Accident: BLK 2A EUNOS CRESCENT
Involving Vehicle No: YN6264X

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
 GIRO Cash Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-157836
Date of Request: 11/10/2018

Your Ref No: WALK IN HONG

MG SOLUTION PTE LTD
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE
SINGAPORE 415933

Dear Sir/Madam,

Date of Accident: 05/10/2018
Vehicle No: SLU2519E
Place of Accident: OPEN CARPARK AT BLK 2A EUNOS CRESCENT LOT NO 41
Involving Vehicle No: YN6264X

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
YN6264X	OPEN CARPARK AT BLK 2A EUNOS CRESCENT LOT NO 41	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



Reg No: 32977267 J

CASH SALE/WORK ORDER

迅速拖車服務

SPEEDWAY RECOVERY SERVICE

Singapore Post Centre Post Office P.O. Box 201 Singapore 914007

Tel: 6841 0080

No: D 18952

Date: 05/10/18

Name/Company: MIG SOLUTION

Vehicle No. QW 2519 E Model H/CIVIC

From: EUNOS MRT

To: KR1 RT JAL 4

Remarks: _____

Time: [] : [] - [] : [] - [] : []

- Jump Start
- Tyre Replacement
- Accident Breakdown
- Murr/basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo Payment
- Trips

Amount \$60

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misadventure to your vehicle whilst being towed.

Tow Truck

24 HRS TOWING SERVICE
6841 0080

www.speedwayrecovery.com
Email: speedwaytowing@gmail.com

Received By _____

Mei Kwan (LKKAuto)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Monday, 26 August, 2019 9:41 AM
To: Jia Le (LKK Auto); Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto)
Subject: FW: CDMCG18000605 (YN6264X) Your ref : SLU2519E
Attachments: RE: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Hi,

Please continue handle this case.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Sharon [mailto:mg3solution@gmail.com]
Sent: Friday, 23 August, 2019 3:37 PM
To: Ivy Yong
Subject: RE: CDMCG18000605 (YN6264X) Your ref : SLU2519E

Dear Ivy,

We refer to below and please find attached correspondence emails with LKK AUTO.
Our client did not open the door and hit onto your insured vehicle.

replying to the email and destroy any electronic or paper copy of this message.

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Jia Le (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Friday, 28 June 2019 11:14 AM
To: Jia Le (LKK Auto)
Subject: RE: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Hi Carlor,

Based on BOLA Scenario 26a, our insured is not at fault, Third party driver opened the door which caused the incident.

We can only offer 50% liability at most.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9199 x 104
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Thursday, June 27, 2019 5:11 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); Jeannie Cheng
Subject: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Your ref : CDMCG18000605

Our ref : CS/EGH8018256/Ada3-1

Dear Sirs/Madam,

ACCIDENT INVOLVING YN 6264X(OI) & SLU 2519E(TP) ON 05/10/2018

We refer to the above matter.

Based on the damages of Third Party vehicle, it is likely that the door was opened when our insured lorry exited out from the lot, therefore the impact on Third Party vehicle was quite great resulting both door and hinge were affected badly.

Third Party video is not able to tell the position of door upon impact and we tried to offer 50% liability to Third Party. However, they rejected and counter propose 100% settlement.

Enclosed here with all the relevant documents for your perusal.

Please let us have your instruction.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)