

INS. CASE OWNER:

CS / EGI 18018256 / rda 3-1

LKK:

Surveyor: Adrian.

ASSIGNMENT
DOI: 09/10/2018

Date / Time: 15/05/2019

Pre-assign / CCU / FTE

27/11/19

Registered in Meritax:



Insured Vehicle No. : YN 6264 X

Claim No. : _____

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : \$\$ _____ D.O.A. : 05/10/2018

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

IF NO, Driver Name / Age :

OI GIA REPORT YES NO ; TP GIA REPORT YES NO

Driver Tel No. : _____ (V/L YES NO)

Insured Liability : % Final ? Yes / No

SLU 2519 E



INSRS:
WSP: MG Solution
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

SLU 2519 E - NA / TM 18018157 / 23 - DOA 05/10/2018
YN 6264 X - NA / TM 18018157 / 23 - DOA 05/10/2018
- CS / ASG 1702 2364 / Mico 2 - DOA 21/11/2017

STAGE DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

25/11/18 - file pass to Winnie to close

27-05-19 WE BELIEVE TP'S VERSION IS CREDIBLE, BUT WITHOUT CONCRETE PROOFS TO SUPPORT HIS STAND, TO OFFER EQUAL SHARE OF LIABILITY OVER CONFLICTING VERSION. (SEE COMMENTS)

23/08/19 TO CANCEL FILE AND CLOSED

23/8/19 - File pass to Winnie to close.

26/8/19 1st close date 23/8/19, reopen ref only

RELIMINARY ADVICE Date/Time: Sent By: Confirm with: Confirm by:

REPAIR COST: \$S (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 21/11/19 Confirm with: Su Wong Email Call

FINAL LIABILITY: % 50 (Agreed / Assessed) BOLA S/N No.: NIL IFNO or B 28, Ass. Lia:

REPAIR COST: \$2782 \$S 1391.00

LOSS OF RENTAL (LOR): \$S - (days) LOSS OF USE (LOU): \$480 \$S 240.00 (\$ 80 x 6 days)

LOSS OF INCOME (LOI): \$S - (\$ x days) OR only LOU only LOR + LOU LOR + LOI [Tick only one]

IA/LTA Search: \$S 29.00 Medical: \$S -

DISBURSEMENT: \$S 60.00 (e.g. Tow/ Independent) 1) Claim status: Normal/Reject/Private Settle

LEGAL COST: \$S - 2) Report Format: TP 3) Survey fee: \$150 (\$400-\$250)

TOTAL: \$S 1700.00 Global Sum \$S: 1700.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

TYPE 1: \$S 1700.00 Name 1: MG Solution Pte Ltd

Handwritten signature and date: 28/11/19

Surveyor: Adrian ASSIGNMENT (Office)

From (Person): Yee Pei Li of EGI Date/Time: 9/10/18 @ 9:16am

Estimated Cost: _____ Bill to: _____

OD TP WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLU 2519E Insured: YN 6264X

at Workshop m/s: MG SOLUTION Tel: 6243 1373

of: 23 Kaki Bukit Ave 4 # 02-03B

Policy No: _____ Claim No: YN6264X/SL/pl

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A: 5/10/18

CA / REV / REP. / REV 24 HRS ^{up?} H.O.D. Endorsement: _____

Date/Time: 9:33am @ 9/10/18 Person Contacted: Ms. Hong Vehicle IN OUT

| Date/Time | Action/Instruction | Estimate |
|-----------|--|--------------|
| | | (✓) Estimate |
| | SLU 2519E - NA/TMI/18018157/r3 | DOA: 5/10/18 |
| | YN 6264X - NA/TMI/18018157/r3 | DOA: 5/10/18 |
| 10/10/18 | Email informed Pei Li pending workshop est from repairer | |
| 25/2/19 | Adrian Confirmed LS \$ 2600 (Red 4741.00, 649) | |
| 25/2/19 | Email preli revised to ERGO | |

REF: EGI

ASSIGNMENT

Date: 9/10/18

Estimated Cost

QI / TP / NS / TP RES / OD RES / EVA / INV / MV

Inspected Vehicle No: SLU 2519E

Workshop: MG Solution

23 Kaki Blk Ave 4 # 02-03B

Insured

Policy No

Claims No

Sum Insured Excess

(Client's Record)

Make of Vch

Vehicle: SLU2519E Yr Regn: 2017 NOV

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Honda Civic cc 1597

Colour: Grey AC: Insured / Std / NI / NA

Sp. Reading: 7165 TRadio: Insured / Std / NI / NA

Eng No

C/Ns: MRHFC56501HT000640

Gen. Cond: Body Fair / Poor / Burnt

Steering: Not Jammed / Leaked / Burnt or

Brake: Not Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/50R16
R: 215/50R16

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|----|----|
| | |
| NS | OS |
| | |

Ball or Market Value

OAC Accident Report Consistent? : Yes or No

QA / PR Seen Consistent? : Yes or No

Est. Repair: days Res.: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24HRS ^{1up}

Date: Person Contacted: % Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUM / TOYO / YOKO or Hankook

| | | | |
|-------|-------|-------|----------|
| Front | | Rear | |
| R/Bal | 06 mm | R/Bal | 06 mm |
| L/Bal | 06 mm | L/Bal | 06 mm |
| D.O.A | | D.O.I | 09/10/18 |

Survey held at: MG Solution

Des. of Damages: Frt / Rear / O/S / UIC / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Ego

RECEIVED 26 FEB 2019

How Time File Pass to? : Preli. Report

: Final Report

Days Of Repair: 4

Resurvey No. of Trip: -

Collection File Return to

26/2 - typist

Report Format: TP

Lump Sum / L.B.I: (\$ 2600/-)

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

| | |
|----------------|-----|
| Survey Fee | |
| Transportation | |
| Photo | |
| Other | |
| TOTAL | 250 |



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE, 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: YN 6264X/SL/pl

Our ref: CS/EG118018256/Avd3

DATE: 25/2/2019

The Motor Claims Department
M/s: ERGO INSURANCE PTE LTD

Without Prejudice

Dear Sir/Madam,

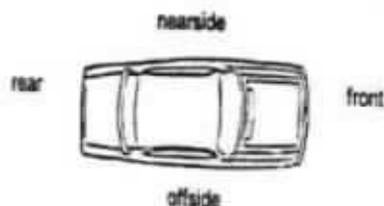
PRELIMINARY ADVICE OF VEHICLE NO. SLU 2519E

We thank you for your instruction on 9/10/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 9/10/2018 at the premises of M/s MG SOLUTION PTE LTD

| | |
|--------------------------|--------------------------|
| Workshop Estimate Amount | : S\$7,341.20 |
| Revised Estimate Amount | : S\$2,600.00 (LUMP SUM) |
| "Check" Items Amount | : S\$ |
| Market Value | : S\$ |
| LTA Reimbursement Value | : S\$ |
| Nett Value | : S\$ |

Description of Damage:
The vehicle sustained damages at the n/s body



Comments/Present Status:
Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING
B.Eng, AMSOE, AMIRTE, AMSAE-A, MMATAI
Licensed Appraiser

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03B

Vicom Inspection Centre, Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

| | | | |
|---------------------------------|----------------------|-------------------------|--------------|
| TO | : ERGO | DATE | : 08/10/2018 |
| ATTENTION | : MOTOR CLAIMS DEPT | JOB TYPE | : T/P CLAIM |
| ESTIMATE REPORT | : | | |
| VEHICLE DETAILS | | | |
| VEHICLE NO | : SLU2519E | <i>Veron.</i> | |
| MODEL | : HONDA CIVIC 1.6L A | | |
| CHASSIS NO | | <i>MRHFC5650HT00040</i> | |
| ACCIDENT DETAILS | | DATE | : 5-Oct-18 |
| | | TIME | : 13:30HRS |
| THIRD PARTY REQUESTOR / CONTACT | : | JACK LI | |

CLAIM DETAIL : PARTS

| S/N | DESCRIPTION | QTY | UNIT LIST PRICE | TOTAL LIST PRICE |
|-----|--|-----|-----------------|------------------------|
| 1 | FRONT DOOR <i>Dented</i> | 1 | \$ 1,280.30 | \$ 1,280.30 |
| 2 | REAR DOOR <i>Dented</i> | 1 | \$ 1,280.30 | \$ 1,280.30 |
| 3 | REAR DOOR HINGE <i> Bent</i> | 2 | \$ 88.60 | \$ 177.20 |
| 4 | REAR DOOR CHECKER <i>Broken</i> | 1 | \$ 198.50 | \$ 198.50 |
| 5 | REAR DOOR LOCK <i> Bent</i> | 1 | \$ 260.40 | \$ 260.40 |
| 6 | REAR DOOR CATCH <i>Broken New</i> | 1 | \$ 80.20 | \$ 80.20 |
| 7 | REAR DOOR WEATHERSTRIP <i> New</i> | 1 | \$ 190.50 | \$ 190.50 |
| 8 | REAR DOOR INNER BOARD <i> New</i> | 1 | \$ 588.90 | \$ 588.90 |
| 9 | REAR DOOR OUTER STRIP <i> New Deland</i> | 1 | \$ 180.30 | \$ 180.30 |
| 10 | REAR DOOR OUTER HANDLE <i> Bent</i> | 1 | \$ 191.40 | \$ 191.40 |
| 11 | REAR DOOR OUTER HANDLE END <i> Bent</i> | 1 | \$ 103.50 | \$ 103.50 |
| 12 | REAR DOOR POWER WINDOW MOTOR <i> Bent</i> | 1 | \$ 420.00 | \$ 420.00 |
| 13 | REAR DOOR POWER WINDOW REGULATION <i> Bent</i> | 1 | \$ 350.00 | \$ 350.00 |

TOTAL PRICE \$ 5,301.50
 LESS 20% \$ 1,060.30
SUB TOTAL PRICE \$ 4,241.20

SPECIAL NETT ITEMS

2823.50
2266.80

| S/N | DESCRIPTION | QTY | UNIT S/NETT | TOTAL S/NETT |
|-----|---|-----|--------------|-----------------|
| 1 | FRONT DOOR INNER BOARDS(SET) <i>New</i> | 1 | \$ 20.00 | \$ 20.00 |
| | | | TOTAL | \$ 20.00 |

20

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

| | | | | |
|---|--|-------------|---------|--|
| 1 | PANEL BEATING, REMOVAL AND REPLACING PARTS | \$ 1,200.00 | 400 | |
| 2 | TO SPRAY PAINT AFFECTED AREA | \$ 1,200.00 | 450.500 | |
| 3 | TUFF COAT | \$ 250.00 | x | |
| 4 | WIRING CHECK | \$ 180.00 | 30 | |
| 5 | REMOVE AND FRONT AND REAR DOOR MECHANISM | \$ 250.00 | 160 | |

TOTAL

\$3,080.00

1040

ESTIMATE REPORT

TOTAL PARTS COST : \$ 4,261.20
 TOTAL LABOUR COST : \$ 3,080.00
 TOTAL REPAIR COST : \$ 7,341.20

APPROVED DETAILS

SURVEYOR :
 CONTACT NO :
 PART BY PART / LUMP SUM :
 NO OF DAYS :

FAX :

*Adrian hij
 2/3 09/10/18.*

04 Amps

total: 3326.8

2/3: 2.6K

LKK Auto Consultants hence notify the Repairer of the following:

- To reserves before/after spray painting
- To display damaged parts) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 25 February 2019 5:56 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)'
Cc: SUR
Subject: RE: YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018
Attachments: SLU 2519E PRELI REVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLU 2519E
Date of survey: 9/10/2018
Number of days : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 10 October 2018 9:25 AM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Dear Pei Li,

Please be informed that we have inspected the vehicle SLU 2519E on 9/10/2018.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 9 October 2018 10:47 AM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments

<assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]

Sent: Tuesday, 9 October 2018 9:16 AM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

Cc: 'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>

Subject: OI : YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **MG SOLUTION PTE LTD**,

ADDRESS : 23 KAKI BUKIT AVE 4 (SOUTH WING)
#02-03B VICOM INSPECTION CENTRE
SINGAPORE 415933

PERSON TO CONTACT : MS HONG@ 6243 1373

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle. Obtain estimate from workshop and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and TP's SAS (note: reports not to be released to any Third Party). No estimates was provided.

Kindly acknowledge receipt of this email.

Regards,

Yee Pei Li

Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038995
DID +65 6829 9194
Tel +65 6829 9199
Fax +65 6829 9247

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 10 October 2018 9:25 AM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)'
Cc: SUR
Subject: RE: YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Dear Pei Li,

Please be informed that we have inspected the vehicle SLU 2519E on 9/10/2018.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 9 October 2018 10:47 AM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]
Sent: Tuesday, 9 October 2018 9:16 AM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Cc: 'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>
Subject: OI : YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **MG SOLUTION PTE LTD**.

ADDRESS : 23 KAKI BUKIT AVE 4 (SOUTH WING)
#02-03B VICOM INSPECTION CENTRE
SINGAPORE 415933

PERSON TO CONTACT : MS HONG@ 6243 1373

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle. Obtain estimate from workshop and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and TP's SAS (note: reports not to be released to any Third Party). No estimates was provided.

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038965
DID +65 6829 9194
Tel +65 6829 9199
Fax +65 6829 9247

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

ERGO

Date: 09.10.2018
 Our Reference: YN 6264X/SL/pl
 Your Reference: SLU 2519E
 To: MG SOLUTION PTE LTD

Sent via Fax:
 or
 Email:

Pre-Repair Survey (PRS) Acknowledgement

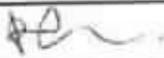
Vehicle For Inspection: SLU 2519E
 Insured's Vehicle: YN 6264X
 Date Of Accident: 05.10.2018
 We acknowledge receipt of your request for PRS on: 08.10.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

*

| | | | |
|-----|--|-----|--------------------------------|
| AIS | Automobile Inspection Services Pte Ltd | LBS | L.B.S Auto Consultants Pte Ltd |
| FTA | FormTeam Consultancy Pte Ltd | LKK | LKK Auto Consultants Pte Ltd |
| IAS | Infiniti Appraisal Service | PS | Priority Services |
| IPK | IP Knights Pte Ltd | VAC | Vicom Ltd |
| | | | |

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- Your request for inspection does not have your client's GIA report, kindly forward a copy.
- We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
- Our insured's driver has not reported the accident to us today.
- Others: OFFICER-IN-CHARGE - STEVE LIM

Prepared by: PEL 6829 9194 claims@ergo.com.sg
 Signature:  FAX: 6829 9247

Assessor use only:
 Assignment Date: _____
 Assignment Time: _____
 Remarks:

Workshop use only:
Assessor attended workshop on:
 Date: _____
 Time: _____
 Inspector: _____
 Vehicle not available at the appointed date and time.
 Kindly acknowledge our Assessor presence for the above job.

 Workshop Acknowledgement & Stamp.
 Note: Our inspection is on a without admission to liability basis.



Pls proceed DS with quantum as proposed

Type

🔗 Question

Message

In future, pls indicate the correct COR breakdown

Reply



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:
ERGO INSURANCE PTE LTD
5 TEMASEK BOULEVARD,
#04-01 SUNTEC TOWER FIVE,
SINGAPORE 038985

Bill No : 198054

Date : 11-March-2019

Vehicle Number : **SLU 2519E**

ATTN : MOTOR CLAIMS DEPARTMENT

| QTY | CLAIM | AMOUNT |
|-----|---|--------------------------|
| 1 | To carried out accident repair as per surveyor's recommendation (Lump Sum) | \$ 2,600.00 |
| | | BEFORE GST 2,600.00 |
| | | 7% GST 182.00 |
| | | TOTAL \$ 2,782.00 |

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: Tan Wnee Siang
CAR/LORRY/CYCLE: REG NO: SLU 2519E POLICY NO: -
ACCIDENT CLAIM NO: -

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle
Registered No. SLU 2519E from the repairers,
Messrs MG Solution Pte Ltd

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or
about the 05 day of 10 2019 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature: [Signature]

Co's Stamp: NRIC No:

05/10/2019 - TOWIN
08/10/2019 - PKI

Vehicle In - 05/10/2019
Vehicle Out - 12/10/2019
Lou - 8 days x \$ 220
= \$ 1,760

Jia Le (LKK Auto)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 21 November 2019 9:16 AM
To: Jia Le (LKK Auto)
Cc: Admin A, Hsiao Tong (LKKAuto)
Subject: Re: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018
Attachments: T1199344 for SLU2519E (SMG198054).pdf

Your Ref: **CS/EGI18018256/Ada3-1 (YN6264X)**
Our Ref: **SLU2519E**

Dear Carlor,

We refer to below, we are pleased to accept the offer at a global sum of \$1,700.00.
Please find attached **TAX INVOICE** for your kind onward action.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle SLU2519E shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident on 05/10/2018.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Wed, Nov 20, 2019 at 11:49 AM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

ACCIDENT INVOLVING YN 6264X & SLU 2519E ON 05/10/2018

We refer to the above matter.

For amicable settlement, we propose settlement at a global sum of **\$1,700.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Monday, 18 November 2019 2:52 PM

To: Jia Le (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Your Ref: **CS/EGI18018256/Ada3-1 (YN6264X)**

Our Ref: **SLU2519E**

Dear Carlor,

We refer to below email, can we settle the matter at a global sum of \$1,800.00 all in.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Jun 28, 2019 at 11:32 AM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Our principal maintained a 50/50 liability. Based on BOLA 26 (a), your client opened the door which caused the incident. For your acceptance.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon [<mailto:mg3solution@gmail.com>]

Sent: Wednesday, 19 June 2019 3:16 PM

To: Jia Le (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Dear Carlo,

We refer to the offer below,

Based on the CCTV Footage that we have given to you, your client was exiting out from the carpark lot and my client was outside assisting a handicap passenger to board on the rear left side. It was your client who exit out the parking lot without cautious and made a wide turn and caused damages to my vehicle. Therefore, we counter propose as per our LOD.

| | |
|--------------------------------|-------------------|
| Cost of Repair (w/GST) | \$ 2,782.00 |
| Loss of Use (8days x \$220.00) | \$ 1,760.00 |
| | <u>\$ 4542.00</u> |
| LTA/GIA Search Fee | \$ 29.00 |
| Towing Fee | \$ 60.00 |
| TOTAL | \$ 4631.00 |

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Wednesday, 29 May, 2019 10:24 AM

To: MG Solution <mg3solution@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We proposed settlement as follows: -

| | |
|-------------------------------|--------------------|
| Cost of Repair (w/GST) | \$ 2,782.00 |
| Loss of Use (5days x \$80.00) | \$ 400.00 |
| | <u>\$ 3,182.00</u> |
| @ 50% | \$ 1,591.00 |
| LTA/GIA Search Fee | \$ 29.00 |
| Towing Fee | \$ 60.00 |
| TOTAL | \$ 1,680.00 |

Based on the video, it shows the collision happened when our insured was existing out from the lot, but was unable to tell the position of door upon impact. Therefore, we offer 50% liability over conflicting version.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [<mailto:mg3solution@gmail.com>]

Sent: Tuesday, 21 May 2019 5:15 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Your Ref: **CS/EGI18018256/Ada3-1 (YN6264X)**

Our Ref: **SLU2519E**

Dear Carlor,

We refer to below email, please find attached cctv footage for self-explanation.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, May 15, 2019 at 11:50 AM Jia Le (LKK Auto) <Jiale@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Attached our insured's sketch plan and statement for your reference.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 15 May 2019 11:43 AM

To: mg3solution@gmail.com

Cc: Admin A

Subject: RE: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Your Ref: **SLU2519E**

Without Prejudice

Our Ref: **CS/EGH18018256/Ada3-1**

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN 6264X(ERGO) AND SLU 2519E ON 05/10/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Tuesday, 14 May, 2019 4:39 PM

To: Admin A <admin-a@lkkauto.com>

Cc: ERGO-HQ <claims@ergo.com.sg>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLU2519E & YN6264X on 05/10/2018

Your Ref: **YN6264X**

Our Ref: **SLU2519E**

Dear Sir/Madam,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 11/03/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Mar 11, 2019 at 12:20 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **YN6264X**

Our Ref: **SLU2519E**

Dear Steve,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**. Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Oct 8, 2018 at 3:14 PM MG Solution <mg3solution@gmail.com> wrote:

Dear Person In Charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

| | |
|-------------------------|------------------------------|
| ADRIAN LING WAI PING | LKK AUTO CONSULTANTS PTE LTD |
|-------------------------|------------------------------|

Thank You.

Best Regards,

Ms Hong

MG Solution Pte Ltd

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376



To : M/s ERGO INSURANCE PTE LTD

Date: 23/12/2019

THIRD PARTY DIRECT SETTLEMENT

| | | | |
|------------------|-----------|------------|--|
| Vehicle No. | YN 6264X | (Insd Veh) | Your Ref. No. : CDMCG18000605 |
| | SLU 2519E | (TP Veh) | Our Ref. No. : CS/EGI18018256/Ada3q2-1 |
| Date of Accident | 5/10/2018 | | |

| | | |
|----------------------|---------------|------------|
| Liability | 50% | |
| Final Repair Cost | : \$ 1,391.00 | |
| Loss of Use | : \$ 240.00 | 6 days |
| Rental (If any) | : \$ | days |
| Others: | : \$ 29.00 | |
| Towing Fee | : \$ 60.00 | |
| | 1,720.00 | |
| Final Settlement Sum | : \$ 1,700.00 | GLOBAL SUM |
| Remarks | : | |

| <u>Payment Instruction: Payee's Breakdown</u> | | |
|---|---------------------|---------------|
| 1) | MG SOLUTION PTE LTD | : \$ 1,700.00 |
| | | : \$ |
| | | |

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18018256/Avd3n2

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 26-02-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|---------------|----------------|------------|
| Insured Veh. | YN 6264X | Veh. Inspected | SLU 2519E |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | YN6264X/SL/pl | Excess (\$) | 0.00 |
| Assign From | YEE PEI LI | Assign Date | 09/10/2018 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-------------------|--------------|------------|
| Make & Model | HONDA CIVIC | c.c | 1597 |
| Engine No. | HIDDEN | Year of Reg. | 2017 |
| Chassis No. | MRHFC5650HT000640 | Colour | GREY |
| Odometer | 7165 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | SPORTS RIM |
| General | GOOD | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|---------|---------|
| R/H Front Tyre | 215/50 R16 | HANKOOK | 6 mm |
| L/H Front Tyre | 215/50 R16 | HANKOOK | 6 mm |
| R/H Rear Tyre | 215/50 R16 | HANKOOK | 6 mm |
| L/H Rear Tyre | 215/50 R16 | HANKOOK | 6 mm |

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 05/10/2018 | Inspection Date | 09/10/2018 |
| Survey held at | MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 2519E

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|---|---------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | FRONT DOOR | DENTED | 1,280.30 | 858.00 |
| 1 | REAR DOOR | DENTED | 1,280.30 | 895.00 |
| 2 | REAR DOOR HINGE @\$88.60 | BENT | 177.20 | 177.20 |
| 1 | REAR DOOR CHECKER | BROKEN | 198.50 | 59.00 |
| 1 | REAR DOOR LOCK | DAMAGED | 260.40 | 260.40 |
| 1 | REAR DOOR CATCH | NOT NECESSARY | 80.20 | - |
| 1 | REAR DOOR WEATHERSTRIP | NOT NECESSARY | 190.50 | - |
| 1 | REAR DOOR INNER BOARD | NOT NECESSARY | 588.90 | - |
| 1 | REAR DOOR OUTER STRIP | DEFORMED | 180.30 | 180.30 |
| 1 | REAR DOOR OUTER HANDLE | DAMAGED | 191.40 | 191.40 |
| 1 | REAR DOOR OUTER HANDLE END | DAMAGED | 103.50 | 35.00 |
| 1 | REAR DOOR POWER WINDOW MOTOR | NOT NECESSARY | 420.00 | - |
| 1 | REAR DOOR POWER WINDOW REGULATION | NOT NECESSARY | 350.00 | - |
| | LESS 20% DISCOUNT | | -1,060.30 | -531.26 |
| | | | 4,241.20 | 2,125.04 |
| SPECIAL NETT ITEMS | | | | |
| 1 | SET FRONT DOOR INNER BOARDS (SN) | NECESSARY | 20.00 | 20.00 |
| | | | 20.00 | 20.00 |
| LABOUR | | | | |
| | PANEL BEATING, REMOVAL AND REPLACING PARTS. | | 1,200.00 | 400.00 |
| | TO SPRAY PAINT AFFECTED AREA. | | 1,200.00 | 500.00 |
| | TUFF COAT. | NOT NECESSARY | 250.00 | - |
| | WIRING CHECK. | | 180.00 | 30.00 |
| | REMOVE AND FRONT AND REAR DOOR MECHANISM. | | 250.00 | 160.00 |
| | - | | - | - |
| | - | | - | - |
| | - | | - | - |
| | | | 3,080.00 | 1,090.00 |
| GRAND TOTAL | | | 7,341.20 | 3,235.04 |

Report Ref No. CS/EG18018256/Avd3n2



| | | | |
|---|--|--|----------|
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | 2,600.00 |
|---|--|--|----------|

Report Ref No. CS/EGI18018256/Avd3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.