

Hwee Jie

REF:

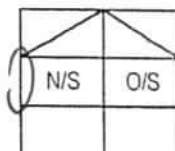
MS16 C3/MSG 19006580/ Jrd302

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured: SLJ 8339B
 Policy No. 29114756
 Claims No. 593022
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No. SMB 94P Yr Regn: 17 Jul 09
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Mercedes OC500 c.c. 11967
 Colour: Green A/C: Insured / Std / NI / NA
 Sp. Reading: 757622 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WEB63442021000224
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modl: Nil / SRim / STD A/Rim or _____
 Tyre Size: F: 275/70R22-5
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental

Front		Rear	
R/Bal.	<u>7</u> mm	R/Bal.	<u>7/7</u> mm
L/Bal.	<u>7</u> mm	L/Bal.	<u>7/7</u> mm
D.O.A.	<u>10/5/19</u>	D.O.I.	<u>14/5/19</u>
Survey held at <u>Smart</u>			
Des. of Damages: Frt / Rear / O/S / <u>N/S</u> / UIC / Rooftop or			

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SMB 94P - C3 / EGT 18022085 / R/pq3 D.O.A - 2/12/2018
	SLJ 8339B - NA / INC 18012791 / h4 D.O.A - 13/07/2018
10/6/19	Confirmed P/P \$1119/- 2 days of repair. (Rad 543, 33%)
RECEIVED 13 JUN 2019	

Date/Time. File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time. File Return to?

2)

12/6 - typist

Report Format :

merimen

Lump Sum / L.B.I: (\$

1119/-

Days Of Repair: 2Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$
☐ : Interview (\$
☐ : Tech. Invs (\$
☐ : Weekend (\$

Survey Fee:

Transportation:

) S + PS. SI

) Photos

) Others

TOTAL

190

11

161

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 May 2019		12 Jun 2019 14:55 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB94P	Date of Loss:	10/05/2019 21:00 - :59 [117 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 593222	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020
Vehicle Reg. No. (Insured):	SLJ8339B	Policy No. (Claimant):	
		Excess:	
Repairer:	- Not Applicable - (-)		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Koh Ming Shao - 6594 2546]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 13/06/2019]		
Driver/Custodian (Insured):	BENJAMIN LOCKSLEY LAI WENG SOON (), NRIC: S7712553A, Tel: +6581020021 Email:		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: Eileen Ang <eileen_ang@sg.msig-asia.com>
Sent: Wednesday, 12 June 2019 2:57 PM
To: Veron Chen (LKKAUTO)
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 10/05/2019 ,SMB 94P (TP VEHICLE), SLJ 8339B (OI VEHICLE)
Attachments: TP GIA REPORT.pdf, ESTIMATE.pdf

Hi Veron,

TP folder created, claim ref is 593222.

Eileen Ang
Senior Admin Officer, Claims Services
D: +65 6594 2561 | F: +65 6827 2702 | eileen_ang@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, 12 June 2019 9:49 AM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 10/05/2019 ,SMB 94P (TP VEHICLE), SLJ 8339B (OI VEHICLE)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

Can someone assist create claim in merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 10 June 2019 11:57 AM
To: motorsurvey@sg.msig-asia.com

Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 10/05/2019 ,SMB 94P (TP VEHICLE), SLJ 8339B (OI VEHICLE)

Dear Sir/Madam,

Kindly create claim in merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 15 May 2019 11:41 AM

To: 'Muhd Ashik B Madi' <ashik_madi@sg.msig-asia.com>; eileen_ang@sg.msig-asia.com; motorsurvey@sg.msig-asia.com

Cc: SUR <sur@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 10/05/2019 ,SMB 94P (TP VEHICLE), SLJ 8339B (OI VEHICLE)

Dear Ashik/Eileen,

Please be informed that we had inspected the vehicle SMB 94P at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 14/05/2019.

Enclosed herewith a copy of TP GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 15 May 2019 11:41 AM
To: 'Muhd Ashik B Madi'; eileen_ang@sg.msgig-asia.com; motorsurvey@sg.msgig-asia.com
Cc: SUR; Accounts (LKKAuto); KKLau
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 10/05/2019 ,SMB 94P (TP VEHICLE), SLJ 8339B (OI VEHICLE)
Attachments: TP GIA REPORT.pdf; ESTIMATE.pdf

Dear Ashik/Eileen,

Please be informed that we had inspected the vehicle SMB 94P at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 14/05/2019.

Enclosed herewith a copy of TP GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SMB94P
Vehicle to be Exported:	No
Intended Deregistration Date:	16 May 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	OC500LE1830H
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	45796600168772
Chassis No.:	WEB63442021000224
Maximum Power Output:	-
Open Market Value:	\$329,402.00
Original Registration Date:	17 Jul 2009
First Registration Date:	17 Jul 2009
Transfer Count:	0
Actual ARF Paid:	\$16,471.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 16 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	13/05/2019 11:05
Date Of Accident	10/05/2019 22:00
Exact Location Of Accident	UPPER SERANGOON RD AND SLIP RD FROM BARTLEY RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMB94P
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	OC500LE1830H-12.0 D (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	
Driver	
Name of Driver	CHONG WEI SIONG
Passport No/FIN	G6939465K
Date Of Birth	10/12/1985
Occupation	OUTDOOR
Date Of Driving Pass	15/06/2015
Driving Experience	3 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	6 ANG MO KIO STREET 62
Postcode	569140
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	6

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ON THE LEFT MOST LANE ALONG UPPER SERANGOON ROAD. HALF OF MY BUS HAD PASSED THE SLIP ROAD OF BARTLEY ROAD, WHEN I SUDDENLY FELT AND IMPACT ON THE LEFT SIDE OF MY BUS. I STOPPED MY BUS AT THE NEAREST BUS STOP AND WHEN I GOT DOWN I SPOTTED A PTE CAR (SLJ8339B) STATIONARY AT THE SLIP ROAD BEHIND. I APPROACHED THE PTE CAR AND ALSO ASSESSED THE DAMAGES ON THE BOTH VEHICLES. MY BUS REAR DOOR SUSTAINED DENTS. THE PTE CAR SUSTAINED DAMAGES ON THE FRONT RIGHT BUMPER. WE EXCHANGED PARTICULARS. I WAS INSTRUCTED TO DRIVE ON OFF SERVICE TO ANG MO KIO DEPOT. THERE WERE 2 PASSENGERS IN THE PTE CAR. NO INJURIES REPORTED.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLJ8339B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	BENJAMIN LOCKSLEY LAI WENG SOON
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

2

Passenger 1

NAME: : MOTHER

GENDER: : FEMALE

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Ab. Say

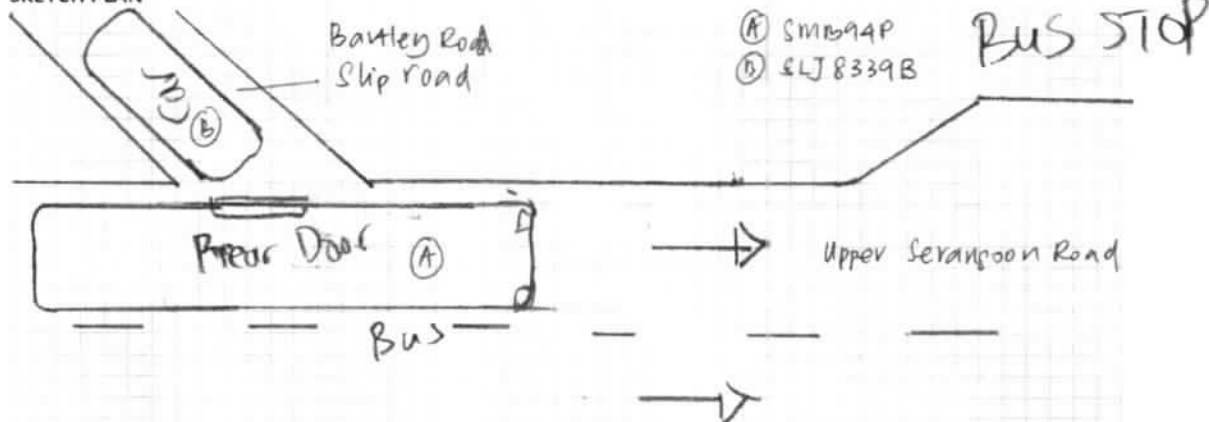
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: **BALQISH**
NRIC/FIN No.: **S83403252**

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO REPORT

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

W. S. S. S.



Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z




SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 14/05/2019

User ID : GohKK2

Section A - Accident Details	
Registration Number	SMB94P
Case Reference Number	BUS/05/19/1023
Registration Date	17/7/2009
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Chong Wei Siong
Type of Accident	Head To Side
Accident Date and Time	10/5/2019 10:00 PM
Accident Reported Date and Time	13/5/2019 11:00 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101485
Special Instruction to ARC, if any	SMB94P - LEFT CENTRE PORTION (DENTED) SLJ8339B (TP) - INSURED WITH MSIG
Prepared Date and Time	13/5/2019 1:57 PM
Chassis Number	WEB53442021000224
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,060.00	\$0.00
Total Spray Cost	\$602.00	\$0.00
Total Spare Part Cost	\$1,294.83	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$2,956.83	\$0.00
Lump Sum Total	\$2,950.00	\$0.00
Number of Repair Days	3.0	
Prepared / Adjusted By	Boon Chew Tay	
ARC / Surveyor Sign Off Date	13/05/2019 2:06 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 14/05/2019

User ID : GohKK2

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$1,060.00 795	
Total Labour	\$1,060.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$602.00 324	
Total Spray Painting & Panel Beating	\$602.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010213	BODY LH	5001	PANEL SKIRT:L1,FOR MB OC500 BUS	1.00	\$162.20	10.00	\$145.98	Replace X	Repair
6010216	BODY LH	5004	PANEL SKIRT:L4,FOR MB OC500 BUS	1.00	\$110.40	10.00	\$99.36	Replace X	Repair
6010217	BODY LH	5005	PANEL SKIRT:L5,FOR MB OC500 BUS	1.00	\$1,166.10	10.00	\$1,049.49	Replace X	Repair
Total					\$1,438.70		\$1,294.83		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

3100.70

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Jie - LKK

14/5/19

L/s 2days





SMRT Accident Vehicle Repair Breakdown

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 04/06/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SMB94P
Case Reference Number	BUS/05/19/1023
Registration Date	17/7/2009
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Chong Wei Siong
Type of Accident	Head To Side
Accident Date and Time	10/5/2019 10:00 PM
Accident Reported Date and Time	13/5/2019 11:00 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24101485
Special Instruction to ARC, if any	SMB94P - LEFT CENTRE PORTION (DENTED) SLJ8339B (TP) - INSURED WITH MSIG
Prepared Date and Time	13/5/2019 1:57 PM
Chassis Number	WEB63442021000224
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,060.00	\$795.00
Total Spray Cost	\$602.00	\$324.00
Total Spare Part Cost	\$1,294.83	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$2,956.83 1662	\$1,119.00
Lump Sum Total	\$2,950.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Boon Chew Tay	Hwee jie
Arc / Surveyor Sign Off Date	13/05/2019 2:06 PM	15/05/2019 2:16 PM
Signature		
Remarks		

Section C - Quotation and Accident Case Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Breakdown

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 04/06/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$1,060.00	\$795.00
Total Labour	1,060.00	\$795.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$602.00	\$324.00
Total Spray Painting & Panel Beating	602.00	\$324.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	Estimator Approved	Surveyor Approved
6010213	BODY LH	5001	PANEL,SKIRT:L1,FOR MB OC500 BUS	1	Replace	Repair
6010216	BODY LH	5004	PANEL,SKIRT:L4,FOR MB OC500 BUS	1	Replace	Repair
6010217	BODY LH	5005	PANEL,SKIRT:L5,FOR MB OC500 BUS	1	Replace	Repair

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	ARC Check	Surveyor Check
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Veron Chen (LKKAUTO)

From: Hwee Jie (LKK Auto)
Sent: Monday, 10 June 2019 10:18 AM
To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)
Cc: Veron Chen (LKKAUTO)
Subject: RE: Finalisation - SMB94P (BUS/05/19/1023) - MSIG

Hi,

Finalized P/P \$1,119/- 2days of repair.

Best Regards,

Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) [mailto:catherineleesc@smrt.com.sg]
Sent: Tuesday, 4 June, 2019 4:36 PM
To: Hwee Jie (LKK Auto); SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)
Subject: Finalisation - SMB94P (BUS/05/19/1023) - MSIG

Hi Hwee Jie,

Attached herewith our copy and your marked copy of the bus repair estimate for the case.
Our finalised amount is \$1,119.00 @ 2 working days under part by part repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 May 2019		12 Jun 2019 14:55 Edit Adj Rpt	S\$1,119.00 Edit Estimates	S\$1,119.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G									
Main Claimant: SMRT BUSES LTD , Co. Reg. No.: 198202292D									
Vehicle Reg. No.: SMB94P		Date of Loss:	10/05/2019 21:00 - :59 [117 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type: TP / 593222		Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured): SLJ8339B		Policy No. (Claimant):							
		Excess:							
Repairer: - Not Applicable - (-)									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Koh Ming Shao - 6594 2546]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Imm.Advice due 13/06/2019]									
Driver/Custodian (Insured): BENJAMIN LOCKSLEY LAI WENG SOON (), NRIC: S7712553A, Tel: +6581020021 Email:									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMB94P (593222)**
[SLJ8339B]
TP
SMRT BUSES LTD
May 10 2019 9:00PM
[GRAB RENTALS PTE LTD]

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
2	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
3	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
4	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
5	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
6	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
7	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
8	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
9	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
10	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
11	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
12	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
13	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
14	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
15	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
16	12/06/19 15:48	General View						Load JPG	<input checked="" type="checkbox"/>	
17	12/06/19 15:48	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
18	12/06/19 15:48	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
19	12/06/19 15:48	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
20	12/06/19 15:48	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
21	12/06/19 15:48	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19008580/JVD3E2

Date: 14/06/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29114756

Claimant Vehicle No : SMB94P

Insured Vehicle No : SLJ8339B

Date of Loss: 10/05/2019

Nature of Claim: TP

Claim No: 593222

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMB94P

Make & Model: MERCEDES-BENZ OC500LE1830H, 12.0 D (A)

Engine No: 45796600168772

Reg. Date: 17/07/2009 (Man. Year: 2009)

Chassis No: WEB63442021000224

Colour: Green

Odometer: 757622 km

Engine Capacity: 11967 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5 (D)

Front Left Side: Continental 7 mm

Rear Left Side: Continental 7/7 mm

Front Right Side: Continental 7 mm

Rear Right Side: Continental 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,438.70	0.00	1,438.70	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,662.00	1,119.00	543.00	32.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,100.70	1,119.00	1,981.70	63.91

INSPECTION

Date of Assignment: 12/06/2019

Date Inspected: 14/05/2019 Inspected At:

SMRT AUTOMOTIVE SERVICES PTE LTD
60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Estimated Period of Repair: 2.0 days

Adjuster: ONG HWEE JIE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 14 Jun 2019)	
Parts:	N/A	MERCEDES-BENZ OC500LE1830H 12.0 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB94P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL, SKIRT:L1, FOR MB OC500 BUS	Repair	162.20 F	*- F
2	1		*PANEL, SKIRT:L4, FOR MB OC500 BUS	Repair	110.40 F	*- F
3	1		*PANEL, SKIRT:L5, FOR MB OC500 BUS	Repair	1,166.10 F	*- F
Total Parts (S\$)						1,438.70
						0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,060.00	795.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	602.00	324.00
Gross Labour Cost (S\$)			1,662.00	1,119.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >