Adrian Wrimin AS	SICHMENT
From: Date:	Veh No: SKD9262A. Yr Regn: 2019, Jan
Estimated Cost:	Type M.Carl M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Audi A3 Sedan. c.c 988.
at Workshop m/s	Colour Grey, A/C: Insured / Std / NI / NA
of	Sp.Reading T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy Vo. 1900009479	CMO: WAUZZZ8VX/5/0/3950
Claims No. 269387110756	Gen. Cond: Good / Fair / Poor / Burnt
Sum Ir sured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / SRim / STD A/Rim or
	Tyre Size: F: 205/50 R 17.
(Pottay Condition)	R: 205/50R17.
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 06 mm R/9al. 06 mm
GIA / PR Seen: Consistent?: Yes or No	L/Bal. 06 mm L/Bal. 06 mm
Est. Repairs: days Res.: Yes or No	D.O.A. D.O.I. 14/05/19.
Lum Sum: % 3 Val.; Yes or No	Survey held at Scenium.
CA / REV / REP. / 24 HRS	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT  Date: Person Contacted:	The U.C. I Character from A Back Structure offseted due to collision
Date / Time   Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
OD ALG.	New Car Price: 135K.
SKD 9767A -x	
My 15 a4.55m vevert to prisally	Sin Un Newmen . CT/L)
27/5/19 Soulemit Uneconomical Total	los kepta.
MV : 120/2	
PV: 38-1K. RECE	IVED 2 8 MAY 2019
West. 01-7K	
Date/Tirre, File Pass to? Date/Time, File Return to?	Part Prices Check: Survey Fee: Date:
1,24/5 Miss 2	IN OUT Basic & Add. 200
3) 4)	S+RS,SI
5) [6] Preli, Report	Photos
Final Report:	Others /D

# Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Wednesday, 22 May 2019 5:07 PM

To:

Sim, Priscilla-LK; SUR

Subject:

RE: OD CASE - SKD9262A / 2693871107SG

Dear Priscilla,

Please be informed that we recommend the vehicle as total loss as repairer had just came back they are unable to repair the said vehicle within repair limit.

According to the repairer, the 1 month delayed of reporting due to the owner was admitted in hospital.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK < Priscilla-LK. Sim@aig.com>

Sent: Wednesday, 22 May 2019 9:53 AM

To: SUR <sur@lkkauto.com>

Subject: RE: OD CASE - SKD9262A / 2693871107SG

URGENT

Please revert on urgent basis as claim size is significant.

# CLAIM SUBFOLDER (OD)...Pending Adju

Priscilla Sim LK Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 priscilla-lk.sim@aig.com | www.aig.sg



# Shiau Chan (LKKAuto)

To:

Sim, Priscilla-LK; SUR

Subject:

RE: OD CASE - SKD9262A / 2693871107SG

Dear Priscilla,

had just came back

Please be informed that we recommend the vehicle as total loss as repairer recently just informed us that they are unable repair the said vehicle within margin of repair.

to repair within magin repair

Was

According to the repairer, the 1 month delayed of reporting due the owner admitted in hospital.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK < Priscilla-LK. Sim@aig.com>

Sent: Wednesday, 22 May 2019 9:53 AM

To: SUR <sur@lkkauto.com>

Subject: RE: OD CASE - SKD9262A / 2693871107SG

URGENT

Please revert on urgent basis as claim size is significant.

# CLAIM SUBFOLDER (OD)...Pending Adjust

Priscilla Sim LK Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 priscilla-lk.sim@aig.com | www.aig.sg



From: Sim, Priscilla-LK

Sent: Tuesday, May 21, 2019 11:45 AM

To: SUR (sur@lkkauto.com)

Subject: FW: OD CASE - SKD9262A / 2693871107SG

URGENT

Is this claim 'total loss'?

Accident

15 Apr 2019

Surveyed

15 May 2019

Kindly verify with repairer why one month delayed?

Priscilla Sim LK Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755

priscilla-lk.sim@aig.com | www.aig.sg



From: Mithoosingh, Aashweenjeetkaur Sent: Tuesday, May 21, 2019 11:38 AM

To: Sim, Priscilla-LK

Cc: Kaur, Baljit; Md Ishak, Mohd Imran; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan

Subject: OD CASE - SKD9262A / 2693871107SG

Hi Priscilla,

We received an OD case in which the accident was caused by the Insured due to fits. Kindly assist to advise on the attached Medical report.

#### Brief Details.

On 15th April 2019 at about 1845hrs I was driving at PIE, towards Changi, along Toa Payoh to destination Kailang Sector. When the next moment I woke up on the stretcher in the ambulance and I was told by a paramedic that I had got into an ear accident caused by fits. Myself completely had no recall of what had actually happened. I was sent and admitted to TTSH.

#### Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II, Singapore FNOL, Claims Operations - Auto Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no

#### Note: This document has not been finalised.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #07-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Md Ishak, Mohd Imran

Date:

22 May 2019

### Preliminary Advice

Vehicle No

: SKD9262A

Accident Date

: 15/04/2019

Make

: AUDI A3

Policy No.

Assignment Date

: 1900009429

: 15/05/2019

Excess

:S\$

: \$\$0.00

Date of Inspection

: 14/05/2019

Est. Duration of Repair

: 42.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front & o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	147,341.00
Revised Amount	:S\$	82,641.00
Check Items (Estimated)	:S\$	30,340.00
Total	:S\$	112,981.00

Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:S\$	136,460.00
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	38,141.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:S\$	98,319.00
Margin for Repair (Pre-Accident Value)	:S\$	81,859.00

#### Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( X ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments: PLEASE BE INFORMED OWNER THAT THE VEHICLE NOT ECONOMICAL FOR REPAIR.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #07-16 Singapore 079120

From:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Industrial Park Singapore 408933

Attn:

Md Ishak, Mohd Imran

Date:

15 May 2019

# **Preliminary Advice**

Vehicle No

: SKD9262A

Accident Date

: 15/04/2019

Make

: AUDI A3

Policy No.

: 1900009429

Assignment Date

: 15/05/2019

Excess

: \$\$0.00

Date of Inspection

: 14/05/2019

Est. Duration of Repair

: 42.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

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:S\$

#### Total Loss Consideration

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Margin for Repair (Pre-Accident Value)	:S\$	81,859.00

#### Remarks

)	The vehicle is repairable at our	adjusted	amount.	We I	have	also	confirmed	excess	and	policy	coverage.	Kindly
	let us have your authorisation.											

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments: PENDING REPAIR COST FROM REPAIRER. (X)

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT
11/05/2019 12:29
15/04/2019 18:45
PIE ALONG TOA PAYOH TOWARDS CHANGI
SINGAPORE
DETAILS OF OWN VEHICLE
SKD9262A
GWEE SIONG MENG
S7342062H
BEROCSM@GMAIL.COM
(LOCAL) +65-97351563
OTHERS-97351563
AUDI
A3 SEDAN 1.0 TFSI 8V
PRIVATE USE
YES
PRIVATE CAR
AIG ASIA PACIFIC INSURANCE PTE. LTD.
COMPREHENSIVE
NO
1900009429
GWEE SIONG MENG
S7342062H
22/11/1973
INDOOR
27/05/1996
22 YEARS AND 10 MONTHS
MALE
(LOCAL) +65-97351563
OTHERS-97351563

BEROCSM@GMAIL.COM

Address

37 PUNGGOL FIELD

#11-40

OWNER

Postcode

828809

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

YES

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

TRAFFIC POLICE DIVISION HQ

Police Station Address

ROAD: 10 UBI AVENUE 3, POSTCODE: 408865, COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 65470000 - FAX NO:

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO POLICE REPORT NO: T/20190420/7003

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

UNKNOWN

Details Of Properties

Vehicle Category

NA/UNKNOWN

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

### Nature Of Damage

No. Of Passenger (Including Driver)

# **DETAILS OF INJURED PERSON 1**

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SKD9262A

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

YES

Address

Postcode

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
  - processing, hardling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims:
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me,
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders

804 7

Policyholder's Signature
Date & Time 11 | 05 | 19

1200 hrs

Srow 1

Driver's Signature (if driver is not the policyholder) Date & Time 11 105/19

1200 hrs

A CONTRACTOR OF THE PROPERTY O

Reporting Centre Personnel's Signature
Name: Sign WW y ku
NRIC/FIN No. S 89 10002

### Sketch Plan #2

SKETCH PLAN

		PIE	, CHANGI	
>		2	cer B 1	->
	SED	9262A		

Refer	10	waftic	police	report.	
				~	
	-		-		
	-				
					_
	-				-
					7.7
	-				_
					-
					-

12:00 Fm

Reporting Centre Personner's Signature
Name Sift MWSILK
NRIC/FIN NO SEGLOSEL

Own 11/05/19 Som 1 11/05/19
12:00 om

Orwer's Signature

Date & Time:

(If driver is not the policyholder)

12.00 pm

Policyholder's Signature

Date & Time:

Page 5 of 21

# Police Report





Police Station Of Origin: Traffic Police 10 Ltd Avenue 3 SINGAPORE 408865 Tel No: 66470000

1 of 3 Report No. Tr201904207903

# REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 20/04/2019 10:46			Vice Report No.:	Station Diary No.	
Informa	nt's Partic	ulars			
	Informant SIONG ME		Address: 37 PUNGGOL FIELD #11-40	SINGAPORE 828609	
ID Type NRIC NO	/ID No.: 0 / S73420	6214	Contact No.: Home/Office	Mobile 97351563	
Nationality: SINGAPORE CITIZEN			Email: Berocsm@gmail.com		
Sex Male	Age: 45	Date of Birth 22/11/1973	Type of Informant: Driver	15	
Race: Chinese		0.000 0.000	Language: English	Institution / School Name:	
Occupati Manager	ion: ment execu	itive	Driving Licence Information: Class: 3	Date of Expiry:	

Type of Accident:	injury Altended by Police	Drink Drive: No	Date/Time of Accident 15/04/2019 18:45	Type of Location Straight Road
Location: PIE along To:	a Payoh			
Weather Clear		Road Surface: Dry		Road Speed Limit 90 Km/h
Traffic Flow:		Traffic Control: Not Controlled		Traffic Volume: Heavy
One Way		AOI COMPRISED		recery

Vehicle No.	Type	Make	Model	Coor	Condition	No of Passenger
SKD9262A	Car	AUDI	A3 SEDAN 1.0 TESI S TRONIC (LED)	Grey		0

Details of Vehicle Insurance					
Vehicle No.	insurance Company	Insurance No	Effective	Expiry Date	
SKD9262A	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1900009429	25/01/2019	25/01/2021	

#### Police Report



7/20190420,7003

Police Station Of Origin Traffic Police 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000

2 or 3 Report No. Tr20: 9042077063

#### CONTINUATION OF REPORT

Any Pedestrian II	tvolved: No					
No. of Pedestrians Injured: NII.		Use of Pedestrian Crossing: NA				
Driver	SELECTION OF THE PARTY	Part of the last				
Name	GWEE SIONG MENG		ID No.	\$7342062H		
Related Vehicle	SKD9262A (Car)		Contact No.	97351563		
Hospital/Clinic TAN TOCK SENG HOSPITAL			Class of Driving Licence & Expiry Date	Class: 3 Date of Expry: NIL		
Date Treatment	15/04/2019	Date Oisch	arge 1894	/2019		
No. of Days grant	ed Medical Leave 24	Degree of				

### Brief Details.

On 15th April 2019 at about 1845hrs I was driving at PIE towards Changi, along Toa Payoh to destination Kailang Sector. When the next moment I woke up on the stretcher in the ambulance and I was told by a paramedic that I had got into an car accident caused by fits. Myself completely had no recall of what had actually happened. I was sent and admitted to TTSH.





Police Station Of Origin. Traffic Police 10 Uti Avenue 3 SINGAPORE 408855 Tel No. 65470000

3 of 3 Report No. T/20190429/7903

CONTINUATION OF REPORT

Sketch Plan Informant is not able to provide sketch plan

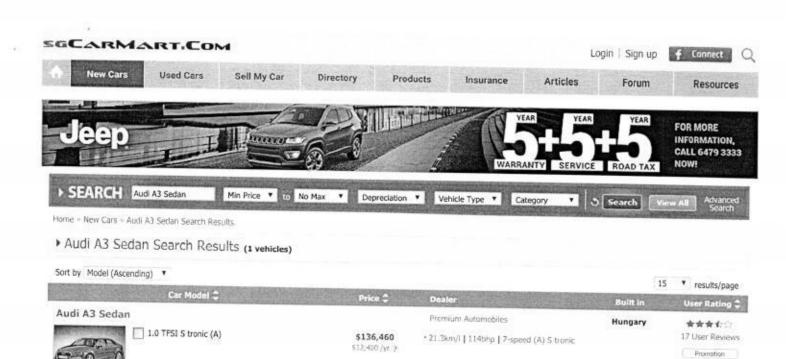
Signature Of Officer Recording The Report. Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter. Not applicable	Date/Time: 20/04/2019 10:46
Officer in Charge Of Case: TP / TPHQ / ONG CHEE HIEN Contact No.: 65476437	Classification Of Case:
Authentication Stamp	

# > Back to OneMotoring

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2062H
Vehicle Details	
Vehicle No.:	SKD9262A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	14 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CHZC26217
Chassis No.:	WAUZZZ8VXK1013950
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$22,100.00
Original Registration Date:	26 Jan 2019
First Registration Date:	26 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$22,940.00
Intended PARF Rebate Details	。
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jan 2029
PARF Rebate Amount:	\$17,205.00
Intended COE Rebate Details	
COE Expiry Date:	25 Jan 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,170.00
COE Rebate Amount:	\$20,936.00
Total Rebate Amount:	\$38,141.00

The information contained herein is correct as at 14 May 2019



Car Model \$ Price 🗅 Dealer User Rating 💲

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Editor's Review

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15

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AIG Asia Pacific Insurance Pte Ltd. 78 Shenton Way #07-16 AIG Building Singapore 079120 Co.Reg.No.201009404M

Policy/Reference No. 1900009429

01 Feb 2019

Mr. GWEE SIONG MENG (NI SONGMING) 37 PUNGGOL FIELD 11-40 SINGAPORE 828809

Dear Mr. GWEE SIONG MENG (NI SONGMING)

#### Your Motor Insurance Policy

We are pleased to enclose the Certificate of Insurance and other policy documents for your new AUDI AUTO PROTECTOR PRIVATE VEHICLE motor policy.

The details of your policy are as below:

Policy No

1900009429

Policy Period

26 Jan 2019 to 25 Jan 2021

Please review the enclosed policy documents to verify that all the information in these documents is accurate. It is important that you read the policy terms and conditions so that you are familiar with your policy coverage and obligations.

Our list of Approved Reporting Centres and AIG Authorized Workshops can be found at www.aig.com. sg. You can also access this list through our AIG Mobile App which can be downloaded for free at iTunes or Google Play.

As our valued policyholder, you can enhance the value of your policy to include a Loyalty Home Cover that provides up to \$720,000 in extended protection for your home and your third party liability. As a bonus, you will receive \$50,000 Non-motoring Worldwide Personal Accident cover at no additional cost.

To include Loyalty Home Cover, the cost is only an additional \$95 (before GST). Simply call us or complete the enclosed form and return it to us with credit card payment via email.

#### For More Information

If you require more information about your policy, please contact our customer service representatives Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send an email at www.aig.com.sg.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Bucha Manik

Head of Individual Personal Insurance

PS: You can enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive assistance with motor accidents, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.

### REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7342062H



GWEE SIONG MENG



CHINESE Date of birth

22-11-1973 Country of birth SINGAPORE

(NI SONGMING)

8734208214





4375039



MRIC No. S7342062H

Date of leave 07-03-2009

37 PUNGGOL FIELD #11-40 SINGAPORE 828809 S7342062H

21/10/2013

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Motor Cars=< 3000kg wit: =<7 passengers, exclusive 27 Mey 1996 of the driver; and other motor vehicles =< 2500kg \*Motor vehicles which are constructed to carry 25 Oct 2002 load or passengers and the unladen weight > 2500kg \*Motor vehicles which are not constructed to carry load and the unladen weight < 7250kg

Licence No: \$7342062H

NP 428A

# **Premium Automobiles**

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

Estimate : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0615/2019/TF

Date : 5-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Gwee Siong Meng

Address : 37 Punggol Field

#11-40

Singapore 828809

Telephone : HP +65 97351563 Type of Claim : Own Damage Claims

Policy No. : 1900009429

Vehicle No : SKD 9262 A

Model Code : Audi A3 Sedan 1.0 TFSI 8V

 Model / Year
 : Jan-19

 Engine No
 : CHZ C26217

Chassis No : WAUZZZ8VXK1013950

Mileage : -

Date In : 8-May-19

Liability : Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 15-Apr-19

Place of Accident ; PIE Along Toa Payoh Towards Changi

# **Premium Automobiles**

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

# Telefax

# Estimated Labour Charges for Accident Vehicle SKD 9262 A - FRONT

S/N	Nature of Jobs		107	Estimated Charges	
1	To tow and recover vehicle from scene of accident.	s/n		TBC	
2	To carry out first measurement test on car o-liner.	s/n	\$	800.00	?
3	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n	\$	360.00	/
4	To remove and renew air condenser, additional radiator and radiator. Check electrical fan and control unit.  Pressurise cooling system. To carry out vacuum and regas.	s/n	\$	1,200.00	/
5	To remove center console, instrument panels and clusters. Renew dashboard, both frontal airbags, slip ring. Transfer old fittings. Renew seat belts and control unit, pillar trims, roof lining, both curtain air bags and knee airbag.	s/n	\$	3,600.00	/
	SUB - FRONT TOTAL LABOUR CHARGES	:	\$	5,960.00	/

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# Telefax

# Estimated Labour Charges for Accident Vehicle SKD 9262 A - FRONT

S/N	Nature of Jobs		stimated Charges	
6	To remove and reinstall engine assy with gearbox assy to facillitate car o-liner repairs.	s/n	\$ 2,800.00	9
7	To remove and reinstall front suspension assy with subframe to facillitate car o-liner repairs. Inspect to damages and renew if necessary.	s/n	\$ 2,400.00	?
8	To renew front windscreen.	s/n	\$ 480.00	
9	To place vehicle on car o-liner.	s/n	\$ 2,400.00	?
10	To renew intake manifold, charged air cooler and other damaged engine components.	s/n	\$ 980.00	?
	SUB - FRONT TOTAL LABOUR CHARGES	•	\$ 9,060.00	1