

INS CASE OWNER:

CC 4/ 11 1900 85 JS / 71

IDAC:

Surveyor:

Taufiq

DOI:

ASSIGNMENT

22/5/19

Date / Time:

15/05/2019

Registered at / Address:

15/05/2019

Pre-assign / CCU / FTE



Insured Vehicle No.:

G8F 4595T

Name of Insured:

En Marble Contractor.

Insured Tel No.:

HP:

Claim No.:

Excess Sec II : S\$

D.O.A.:

11/05/2019

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SDD 7354P



INSRS:

WSP:

Tel:

Liability:

RMKS:

OK (KIA)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SDD 7354P - X ; G8F 4595T - X

STAGE

DATE / PIC

12/6/19

Seek liability via meriman

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

13/6/19

DIC - VIVIAN
liability clear via meriman

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

13/6/19

email workshop liability clear

18/10/19

File -> type mandate

20/11/19

File -> su li to send vv.

9/1/2020

File pass to mk to close.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(9 days)

x \$100

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$12917.04

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

cycle k carriage kua pte ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
9/1/2020

APP. FILED BY:

Tayfun

REF:

III

8775/7. (20)

ASSIGNMENT

From:

Date:

27/5

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SDD7354

at Workshop m/s

Cycle & Carriage

Don

of 309 Pandan Gardens

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

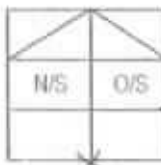
(Client's Record)

Make of Veh:

Main Owner Waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

07

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Don

Veh No:

SDD7354P

Vt Regn:

2018, May

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Kia Cerato

cc 1591

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp Reading:

23543

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KNAP24/1M3576/728

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Nexen

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

D.O.I:

27/5/1901/1/1

Survey held at

C8C Pandan Goh

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP \$ 11172.00 (Reel \$ 4069 / 27%)

7 + 1 Sat + 1 Sun + 1 PM + 1 PM = 11 days

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

B + RS: 10

Fees:

Other:

TOTAL

Report Format:

Lump Sum / LBO: \$

Add Fee:



Site Insp \$



Interview \$



Tech. Insp \$



Wheel nuts \$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: VC012560
Our ref: CC4/QBE19008413/Eja3

Date: 15/05/2019

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PA 32M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13/05/2019 at the premises of M/s WTS Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,658.00	(est.)
Revised Estimate Amount	: S\$	7,958.00	(est.)
"Check" Items Amount	: S\$	-	(est.)
Total (Including Check Items)	: S\$	7,958.00	(est.)

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

STEVE CHEN
Licensed Appraiser



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



ESTIMATE

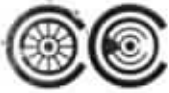
Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
NG KOK WAI	Cust No/Name /NG KOK WAI
BLK 239 BISHAN STREET 22	Reg No/Reg Date SDD7354P*FS1F/ 16/05/201
#24-202	Date In/Mileage / 0
SINGAPORE 570239	Chassis No KNAFZ411MJ5761728
Contact No Mobile: 91800200	Engine No G4FGHH691713
	Make/Model KIA/CERATO K3 1.6 A SX SR
	Colour/Trim ABP AURORA BLACK / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	13/05/2019/ 21:01	QUD	247 / DonBong	49980
Description of Goods / Services					Qty Unit Price Disc% Amount
E PNT88000					2200 3300.00
RENEW ACCIDENT DAMAGED PARTS ON REAR BOOT LID, REAR BUMPER,					
REAR BODY KITS, CUT/WELD REAR END PANEL,					60 80.00
REPAIR BOT REAR FENDER, REPAIR REAR FLOOR PANEL					20 250.00
E PNT88000					1680 3360.00
REMOVE AND INSTALL PARKING SENSOR					
E PNT88000					
REMOVE AND INSTALL REAR CABIN TO FACILIATE REPAIR WORK					
E PNT98000					
PAINT WORK SPRAY REAR FLOOR PANEL, REAR END PANEL, REAR BOOT LID,					60 80.00
REAR BUMPER FACE, REAR BODY KITS, RH REAR FENDER,					30 50.00
LH REAR FENDER AND AFFECTED PORTION					160 240.00
M SUNDRY					200.00
APPLY SEALANT BODY KITS					
A 54900099					160 240.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM					
M SUNDRY					200.00
APPLY BODY SEALANT					
A 10028901					160 240.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST					
USING HI-SCAN PRO TEST					80 160.00
M SUNDRY					50.00
PERFORM RUST PREVENTION					50.00
M SUNDRY					50.00
SUPPLY K3 EMBLEM					20 50.00
M SUNDRY					
SUPPLY C&C LOGO					
M SUNDRY					
SUNDRIES					324.00
M PANEL ASSY-BACK					58.00
M TRIM-TRANSVERSE RR					159.00
M MAT ASSY-LUGGAGE COVERING					1297.00
M PANEL ASSY-TRUNK LID					
LIK Auto Consultants hence notify the Repairer of the following: <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company 					
Confirm & accepted by Acknowledged by Repairer Signature: Date:					
Authorized signatory and company stamp					

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
NG KOK WAI	Cust No/Name /NG KOK WAI
BLK 239 BISHAN STREET 22	Reg No/Reg Date SDD7354P*FS1F/ 16/05/201
#24-202	Date In/Mileage / 0
SINGAPORE 570239	Chassis No KNAFZ411MJ5761728
Contact No Mobile: 91800200	Engine No G4FGHH691713
	Make/Model KIA/CERATO K3 1.6 A SX SR
	Colour/Trim ABP AURORA BLACK / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	13/05/2019/ 21:01	QUD	247 / DonBong	49980
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
M LOGO ASSY-KIA SUB		1.00	37.00	00.00	37.00
M EMBLEM-CERATO		1.00	35.00	00.00	35.00
M BRACKET-RR BUMPER SIDE MTG,LH		1.00	29.00	00.00	29.00
M BRACKET-RR BUMPER SIDE MTG,RH		1.00	29.00	00.00	29.00
M GUARD-BUMPER REAR,RH		1.00	17.00	00.00	17.00
M STAY-RR BUMPER LH		1.00	120.00	00.00	120.00
M STAY-RR BUMPER RH		1.00	120.00	00.00	120.00
M BRACKET-RR BEAM UPR MTG		1.00	3.00	00.00	3.00
M BRACKET-RR BEAM UPR MTG,RH		1.00	3.00	00.00	3.00
M ANTENNA ASSY-SMARTKEY		1.00	69.00	00.00	69.00
M BEAM-RR BUMPER		1.00	318.00	00.00	318.00
M BRACKET-RR BEAM LWR MTG		2.00	5.00	00.00	10.00
M BRACKET-RR BEAM LWR,CTR		1.00	5.00	00.00	5.00
M RETAINER		4.00	2.00	00.00	8.00
M GROMMET ASSY-SCREW		10.00	2.00	00.00	20.00
M CLIP		10.00	2.00	00.00	20.00
M RETAINER-BUMPER SIDE MTG		4.00	1.00	00.00	4.00
M COVER-RR BUMPER		1.00	688.00	00.00	688.00
M COVER-RR BUMPER,CTR		1.00	347.00	00.00	347.00
M WIRING HARNESS-BWS EXT		1.00	216.00	00.00	216.00
M ULTRASONIC SENSOR ASSY-P.A.S		1.00	177.00	00.00	177.00
M ULTRASONIC SENSOR ASSY-P.A.S		1.00	177.00	00.00	177.00
M ULTRASONIC SENSOR ASSY-P.A.S		1.00	177.00	00.00	177.00
M ULTRASONIC SENSOR ASSY-P.A.S		1.00	177.00	00.00	177.00
M NEW K3 AURORA BLACK ABP		1.00	1177.00	00.00	1177.00
M LATCH ASSY-TRUNK LID		1.00	112.00	00.00	112.00
M STRIKER ASSY-TRUNK LID		1.00	18.00	00.00	18.00

SURVEYOR NAME: Tayfer 97495249SURVEYOR SIGNATURE: [Signature]DATE: 27/5/19 @ 11a

Confirm & accepted by

REMARKS: * Repair before part.+ sure like this one

7% GST on 13821.00

Total Payable

13,821.00
967.47

14,788.47

Authorized signatory and company stamp

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Exceptional Journeys

INSURANCE CO. : INDIA

Supplementary Parts For Registration No.: SDD 7354 P

<u>Materials</u>		<u>Cost (\$)</u>
1	Lamp assy-rear comb inside, LH	710.00
2	Lamp assy-Rear comb inside, RH	710.00
		<hr/>
Total		1,420.00
Total taxable amount		1,420.00
7% GST		99.40
		<hr/>
Grand total		<u>\$ 1,519.40</u>

Thank You.

Yours faithfully


LOI AI TING
CUSTOMER SERVICE ADVISOR
KIA SERVICE CENTRE
DID : 6568 4556 / 6568 4501
FAX : 6567 5258 / 6565 1240

15241

Surveyor : TAUFIKH LKK
 Claim : TP INDIA
 DOA : 11.05.2019
 Emailed : 05/07/19, 2:30pm
 Date survey : 27.05.2019

VEHICLE NO : SDD 7354 P
 MODEL : KIA CERATO K3 1.6 A SX
 WIP : 49980

Material	:	\$	<u>6,382.00</u>
Labour	:	\$	<u>4,790.00</u>
Sub-Total	:	\$	<u>11,172.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>11,172.00</u>
GST 7%	:	\$	<u>782.04</u>
Grand Total	:	\$	<u>11,954.04</u>
Finalise By/Date	:	<u>LOI / 05/07/19</u>	

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 7 WORKING DAYS + 2 Days (1) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 9

☒ TP claim GBF 4595 T

☐ Claim GIA / LTA fee

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -

E-mail to Loi 28/8/19.
 \$11,172, 7 days



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Co Reg No : 199405410K

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L 64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711 Contact No 27/05/	Cust No/Name /NG KOK WAI Reg No/Reg Date SDD7354P*FS1F/ 16/05/201 Date In/Mileage 28/05/2019/ 23543 Chassis No KNAFZ411MJ5761728 Engine No G4FGHH691713 Make/Model KIA/CERATO K3 1.6 A SX SR Colour/Trim ABP AURORA BLACK / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	05/07/2019/ 13:07	TLD	260 / AITing	49980
Description of Goods / Services					
		Qty	Unit Price	Disc%	Amount
X STAY-RR BUMPER LH		1.00	120.00	00.00	120.00
X STAY-RR BUMPER RH		1.00	120.00	00.00	120.00
X BEAM-RR BUMPER		1.00	318.00	00.00	318.00
X RETAINER		2.00	2.00	00.00	4.00
X GROMMET ASSY-SCREW		10.00	2.00	00.00	20.00
X CLIP		10.00	2.00	00.00	20.00
X COVER-RR BUMPER		1.00	688.00	00.00	688.00
X COVER-RR BUMPER,CTR		1.00	347.00	00.00	347.00
X WIRING HARNESS-BWS EXT		1.00	216.00	00.00	216.00
X LATCH ASSY-TRUNK LID		1.00	112.00	00.00	112.00
X LAMP ASSY-REAR COMB INSIDE,LH		1.00	710.00	00.00	710.00
X LAMP ASSY-REAR COMB INSIDE,RH		1.00	710.00	00.00	710.00
X ANTENNA ASSY-SMARTKEY		1.00	69.00	00.00	69.00
M NEW K3 AURORA BLACK ABP		1.00	1177.00	00.00	1177.00
Z TEXT					
TP CLAIM INDIA GBF4595T					
DOA : 11.05.19					
SURVEYOR TAUFIKH LKK 27.05.19					
REPAIR 07 DAYS					

Confirm & accepted by

Net 11,172.00
 7% GST on 11172.00 782.04
Total Payable 11,954.04

Authorized signatory and company stamp

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-074946

Date of Request: 13/05/2019

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date: 13/05/2019
Enquiry By: Don Bong Kiong Hua
TP Vehicle No: GBF4595T
Accident Date: 11/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 14 May 2019 10:45 AM
To: Don Bong Kiong Hua; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: C Meenachi - III
Subject: RE: TP INDIA SDD7354P AGAINTS GBF4595T DOA 11.05.2019
Attachments: [Untitled].pdf; WhatsApp Image 2019-05-13 at 9.44.25 AM(1).jpeg; WhatsApp Image 2019-05-13 at 9.44.26 AM(1).jpeg

11:34am @ 14/5/19
payor @ Don Bong
vehicle VMI

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SDD7354P and let us have your report urgently.

This claim will be handled by Ms Meena.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]
Sent: 14 May, 2019 9:50 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: RE: TP INDIA SDD7354P AGAINTS GBF4595T DOA 11.05.2019
Importance: High

Hi Officer in Charge,

- We choose for LKK Auto Consultants Pte Ltd

Please assist on the liability. Thanks

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 14 May 2019 8:58 AM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin

Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: RE: TP INDIA SDD7354P AGAINTS GBF4595T DOA 11.05.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]
Sent: 13 May, 2019 9:12 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: FW: TP INDIA SDD7354P AGAINTS GBF4595T DOA 11.05.2019
Importance: High

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SDD7354P) to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBF4595T) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations. Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

View Received Message

This mail is associated with :

***SDD7354P (MCV2019D0000483)
[GBF4595T]**

TP
NG KOK WAI
May 11 2019 6:00PM

Cycle & Carriage KIA Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 12/06/2019 15:32 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SDD7354P - Claim Handler: C. Meenachi

Approved:0.00:Please revert on quantum

DOCUMENTS SUMMARY

There are no documents.

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 16 October 2019 9:19 AM
To: Loi Ai Ting
Cc: Songcuan JR Lauro Araos; Jojo Cheng; Andre Chow En De; Admin A; Admin-D (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: FW: SDD7354P, claim TP India GBF4595T, DOA: 11.05.2019
Attachments: [Untitled].pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III19008575/T1pa3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Tuesday, 15 October 2019 9:23 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: SDD7354P, claim TP India GBF4595T, DOA: 11.05.2019

Dear Sir,

Attached our LOD.

Our Claim is as below:

Repair cost	:	\$ 11,954.04
Loss of Rental	:	\$ 1,926.00 (\$128.40 x 15 days)
Total	:	<u>\$ 13,880.04</u>

We will mail the original documents to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

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CERTIFICATE OF INSURANCE

THE AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NG KOK WAI
 Period of Insurance : 16 May 2018 To 15 May 2020
 Engine No. : G4FGHH691713
 Chassis No. : KNAFZ411MJ5761728

Vehicle No. : SDD7354P
 Policy No. : 1800050301
 Endorsement No. :
 Issued Date : 22 May 2018

ABOUT THE COVER

Make/Model : KIA Corato K3 1.6 SX
 Engine Capacity/Tonnage : 1,591.00 CC
 Driver Restriction : NA

Sum Insured : Market Value
 Off Peak Car : No

First Year of Registration : 2018
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

(a) The Policyholder
 (b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1800cc

* Limitations contained hereinafter by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NG KOK WAI - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

- 1.Cycle & Carriage Body & Paint Centre Add: 20B Pandan Gardens Singapore 608339 65884531
- 2.Cycle & Carriage Authorized Service Centre Add: 241 Alexandra Road Singapore 151931 64278800
- 3.Cycle & Carriage Authorized Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408550 67461000

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Standard Chartered Bank (Singapore) Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504622214

C&C/CIP2 - LANCE
 239 ALEXANDRA ROAD
 SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. Tan

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

850428

1001143055/AC/0104

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 May 2019 09:30	Clim Dtl Modified	Claimant's Name: -> NG KOK WAI. Claimant's ID: -> S15859348.	[A] HOW MEI KWAN
2	15 May 2019 09:30	Clim Veh Model Changed	(205115) KIA CERATO K3 1.6 (A).	[A] HOW MEI KWAN
3	15 May 2019 09:30	Clim Created	Reg No: SDD7354P. Acct Date: 2019/05/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	15 May 2019 09:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 May 2019 09:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/27	[A] HOW MEI KWAN
6	15 May 2019 09:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 May 2019 09:31	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	15 May 2019 09:31	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	21 May 2019 10:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/27. Mandate Remarks: WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi
10	21 May 2019 10:18	Adj Mandate Set	Approved:0.00:WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi
11	12 Jun 2019 11:30	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: BOLA 27	[A] VIVIAN LAU PEI FENG
12	12 Jun 2019 15:32	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/05/27. Mandate Remarks: Please revert on quantum	[I] Lalitha Krishnan
13	12 Jun 2019 15:32	Adj Mandate Set	Approved:0.00:Please revert on quantum	[I] Lalitha Krishnan
14	21 Nov 2019 17:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	21 Nov 2019 17:01	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
16	21 Nov 2019 17:01	Clim Dtl Modified	JPJ Reg. Date: -> 2018/05/16.	[A] JOANNE LEE KHANG MIN
17	21 Nov 2019 17:01	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	28 Nov 2019 08:03	Adj Mandate Request	Cur.Reg:13131.04:PODS Liability: 100% *Quantum: (a)CORw/GST: \$11,954.04 + (b) LORw/GST(11days x \$100.00): \$1,177.00 = Total: \$13,131.04 *Vehicle Model:Kia Cerato (1591cc) *7 recommendation repair days + 1Saturday + 1Sunday + 1PH + 1PRS = 11days *	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[13/06/2019 14:09] VIVIAN LAU PEI FENG:
13.6.19 liability clear via merimen
[12/06/2019 11:31] VIVIAN LAU PEI FENG:
seek liability via merimen

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2352997	21 Nov 2019 17:01:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDD7354P	GBF4595T	11.77

Print Received Message

This mail is associated with :

***SDD7354P (MCV2019D0000483)**
[GBF4595T]
TP
NG KOK WAI
May 11 2019 6:00PM
[-]
Cycle & Carriage KIA Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 28/11/2019 08:46 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13131.04) - SDD7354P - Claim Handler: C. Meenachi

Approved:13131.04.

Hsiao Tong (LKKAuto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Wednesday, 18 December 2019 1:58 PM
To: Hsiao Tong (LKKAuto)
Cc: Songcuan JR Lauro Araos; Jojo Cheng; Andre Chow En De; Admin A
Subject: RE: SDD7354P, claim TP India GBF4595T, DOA: 11.05.2019 //LKK REF: CC4/III19008575/T1pa3

Dear Hsiao Tong,

Offer accepted for amicable settlement.

Kindly let us have your DV through email.

Thanks.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 11 December, 2019 9:43 AM
To: Loi Ai Ting
Cc: Songcuan JR Lauro Araos; Jojo Cheng; Andre Chow En De; Admin A
Subject: RE: SDD7354P, claim TP India GBF4595T, DOA: 11.05.2019 //LKK REF: CC4/III19008575/T1pa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$11,954.04
2. Loss of Rental (9days x \$100.00)(w/GST)	\$ 963.00
Total	\$12,917.04

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Wednesday, 13 November 2019 8:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Jojo Cheng

<jojo.cheng@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Shu Pei (LKKAuto) <shupeai@lkkauto.com>

Subject: RE: SDD7354P, claim TP India GBF4595T, DOA: 11.05.2019

Dear Hsiao Tong,

Kindly offer for settlement.

Thanks.

Best Regards,

Loi Ai Ting

Senior Officer - Admin



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Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeai@lkkauto.com>]

Sent: Wednesday, 16 October, 2019 9:19 AM

To: Loi Ai Ting

Cc: Songcuan JR Lauro Araos; Jojo Cheng; Andre Chow En De; Admin A; Admin-D (LKKAuto); Hsiao Tong (LKKAuto)
Subject: FW: SDD7354P, claim TP India GBF4595T, DOA: 11.05.2019

This email was sent from outside of your organisation

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III19008575/T1pa3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Tuesday, 15 October 2019 9:23 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Jojo Cheng
<jojo.cheng@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: SDD7354P, claim TP India GBF4595T, DOA: 11.05.2019

Dear Sir,

Attached our LOD.

Our Claim is as below:

Repair cost	:	\$ 11,954.04
Loss of Rental	:	\$ 1,926.00 (\$128.40 x 15 days)
Total	:	<u>\$ 13,880.04</u>

We will mail the original documents to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting
Senior Officer - Admin

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CERTIFICATE OF INSURANCE

KIA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NG KOK WAI
Period of Insurance : 16 May 2018 To 15 May 2020
Engine No. : G4FGHH691713
Chassis No. : KNAFZ411MJ5761728

Vehicle No. : SDD7354P
Policy No. : 1800050301
Endorsement No. :
Issued Date : 22 May 2018

ABOUT THE COVER

Make/Model : KIA Cerato K3 1.6 SX
Engine Capacity/Tonnage : 1,591.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDH") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1800cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 85 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NG KOK WAI - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

- 1.Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65884501
- 2.Cycle & Carriage Authorized Service Centre Add: 241 Alexandra Road Singapore 159931 64276800
- 3.Cycle & Carriage Authorized Service Centre (For windscreen claim only) Add: 330 Lili Rd 3 Singapore 408650 67461000

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Standard Chartered Bank (Singapore) Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504622214

C&CKICP2 - LANCE
 239 ALEXANDRA ROAD
 SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. N. K.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

85008

1001143055/AC200001

...CLAIM SUBFOLDER...(Pending for Survey Report)












































Direct Settlement













































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 May 2019 Edit Reg		15 May 2019 00:00 Edit Adj Rpt	\$S\$11,172.00 Edit Estimates	\$S\$11,172.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: EN MARBLE CONTRACTOR , Co. Reg. No.: B53192166B									
Main Claimant: NG KOK WAI , ID: S1585934B									
Vehicle Reg. No.: SDD7354P		Date of Loss: 11/05/2019 18:00 - :59 [11 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCV2019D0000483		Policy/Cover Note No.: D18MCV0002338							
Vehicle Reg. No. (Insured): GBF4595T		Policy No. (Claimant): 1800050301							
		Excess:							
Repairer: Cycle & Carriage KIA Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel:									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by C. Meenachi - 6347 6073]									
Claimant's Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/05/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (28/11/2019): Alert - Adj Mandate Approved (\$S\$13131.04) - SDD7354P - Claim Handler: C. Meenach... III_SG (12/06/2019): Alert - Adj Mandate Approved (\$S\$0.00) - SDD7354P - Claim Handler: C. Meenachi III_SG (21/05/2019): Alert - Adj Mandate Approved (\$S\$0.00) - SDD7354P - Claim Handler: C. Meenachi 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDD7354P (MCV2019D0000483)**
[GBF4595T]
TP
NG KOK WAI
May 11 2019 6:00PM
[EN MARBLE CONTRACTOR]
Cycle & Carriage KIA Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/19 07:59	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	28/11/19 07:59	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	28/11/19 07:59	General View	 Load JPG	<input checked="" type="checkbox"/>
4	28/11/19 07:59	General View	 Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	28/11/19 07:59	General View		Load JPG <input checked="" type="checkbox"/>
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54	28/11/19 08:00	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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78	28/11/19 08:00	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/05/19 09:32	ACKNOWLEDGEMENT EMAIL TO III DD 14.05.2019		Load PDF <input type="checkbox"/>
2	15/05/19 09:32	TP ESTIMATE + TP GIA REPORT		Load PDF <input type="checkbox"/>
3	29/05/19 08:00	TP ESTIMATE - MARKED		Load PDF <input type="checkbox"/>
4	22/11/19 10:35	WORKSHOP INVOICE		Load PDF <input type="checkbox"/>
5	22/11/19 10:35	RENTAL RECEIPT		Load PDF <input type="checkbox"/>
6	22/11/19 10:35	LOD		Load PDF <input type="checkbox"/>
7	13/01/20 09:36	DISCHARGE VOUCHER		Load PDF <input type="checkbox"/>
8	13/01/20 09:36	AUTHORISATION TO ACT FORM		Load PDF <input type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	16/05/19 09:06	Singapore Accident Statement		Load PDF <input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19008575/T1PA3Q2

Date: 13/01/2020

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D18MCV0002338
Claimant Vehicle No :	SDD7354P	Insured Vehicle No :	GBF4595T
Date of Loss:	11/05/2019	Nature of Claim:	TP
		Claim No:	MCV2019D0000483

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SDD7354P	Engine No:	G4FGHH691713
Make & Model:	KIA CERATO K3, 1.6 (A)	Chassis No:	KNAFZ411MJ5761728
Reg. Date:	16/05/2018 (Man. Year: 2017)	Odometer:	23543 km
Colour:	Black		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/45 R17	Rear Tyre Size:	215/45 R17
Front Left Side:	Nexen 6 mm	Rear Left Side:	Nexen 6 mm
Front Right Side:	Nexen 6 mm	Rear Right Side:	Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,521.00	6,502.00	1,019.00	13.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,720.00	4,670.00	3,050.00	39.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,241.00	11,172.00	4,069.00	26.70
+ GST 7.00/7.00% (S\$)	1,066.87	782.04	284.83	26.70
Nett Amount (S\$)	16,307.87	11,954.04	4,353.83	26.70
+ Car Rental (9.0 x S\$100.00/day + 7.00% GST) (S\$)		963.00		
	Nett Liability (S\$)	12,917.04		

INSPECTION

Date of Assignment:	15/05/2019	
Date Inspected:	27/05/2019 Inspected At:	Cycle & Carriage KIA Pte Ltd (Pandan Gardens) 209 Pandan Gardens Singapore 609339
Estimated Period of Repair:	7.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 Nov 2019)
Parts:	143	KIA CERATO K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDD7354P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*K3 ENBLEM	Necessary	50.00 FS	*50.00 FS
2	1		*C&C LOGO	Necessary	50.00 FS	*50.00 FS
3	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
4	1		*PANEL ASSY -BACK	Bent	324.00 FS	*324.00 FS
5	1		*TRIM -TRANSVERSE RR	Dented	58.00 FS	*58.00 FS
6	1		*MAT ASSY -LUGGAGE COVERING	Not Necessary	159.00 FS	*- FS
7	1		*PANEL ASSY -TRUNK LID	Bent	1,297.00 FS	*1,297.00 FS
8	1		*LOGO ASSY -KIA SUB	Necessary	37.00 FS	*37.00 FS
9	1		*EMBLEM -CERATO	Necessary	35.00 FS	*35.00 FS
10	1		*BRACKET -RR BUMPER SIDE MTG ,LH	Not Necessary	29.00 FS	*- FS
11	1		*BRACKET -RR BUMPER SIDE MTG ,RH	Not Necessary	29.00 FS	*- FS
12	1		*GUARD -BUMPER REAR ,RH	Not Necessary	17.00 FS	*- FS
13	1		*STAY -RR BUMPER LH	Deformed	120.00 FS	*120.00 FS
14	1		*STAY -RR BUMPER RH	Deformed	120.00 FS	*120.00 FS
15	1		*BRACKET -RR BEAM UPP MTG	Not Necessary	3.00 FS	*- FS
16	1		*BRACKET -RR BEAM UPP MTG ,RH	Not Necessary	3.00 FS	*- FS
17	1		*ANTENNA ASSY -SMARTKEY	Cracked	69.00 FS	*69.00 FS
18	1		*BEAM -RR BUMPER	Cracked	318.00 FS	*318.00 FS
19	2		*BRACKET -RR BEAM LWR MTG	Not Necessary	10.00 FS	*- FS
20	1		*BRACKET -RR BEAM LWR ,CTR	Not Necessary	5.00 FS	*- FS
21	4		*RETAINER	Necessary	8.00 FS	*4.00 FS
22	10		*GROMMET ASSY -SCREW	Necessary	20.00 FS	*20.00 FS
23	10		*CLIP	Necessary	20.00 FS	*20.00 FS
24	4		*RETAINER -BUMPER SIDE MTG	Not Necessary	4.00 FS	*- FS
25	1		*COVER-RR BUMPER	Deformed	688.00 FS	*688.00 FS
26	1		*COVER-RR BUMPER CTR	Deformed	347.00 FS	*347.00 FS
27	1		*WIRING HARNESS -BWS EXT	Cut	216.00 FS	*216.00 FS
28	1		*ULTRASONIC SENSOR ASSY -P.A.S	Not Necessary	177.00 FS	*- FS
29	1		*ULTRASONIC SENSOR ASSY -P.A.S	Not Necessary	177.00 FS	*- FS
30	1		*ULTRASONIC SENSOR ASSY -P.A.S	Not Necessary	177.00 FS	*- FS
31	1		*ULTRASONIC SENSOR ASSY -P.A.S	Not Necessary	177.00 FS	*- FS
32	1		*NEW K3 AURORA BLACK ABP	Deformed	1,177.00 FS	*1,177.00 FS
33	1		*LATCH ASSY -TRUNK LID	Bent	112.00 FS	*112.00 FS
34	1		*STRIKER ASSY -TRUNK LID	Not Necessary	18.00 FS	*- FS
35	1		*LAMP ASSY -REAR COMB INSIDE ,LH	Cracked	710.00 FS	*710.00 FS
36	1		*LAMP ASSY -REAR COMB INSIDE ,RH	Cracked	710.00 FS	*710.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	7,521.00	6,502.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RENEW ACCIDENT DAMAGED PARTS ON REAR BOOT LID ,REAR BUMPER ,REAR BODY KITS ,CUT /WELD REAR END PANEL,REPAIR BOT REAR FENDER ,REPAIR REAR FLOOR PANEL	New	3,300.00	2,200.00
2	REMOVE AND INSTALL PARKING SENSOR	New	80.00	60.00
3	REMOVE AND INSTALL REAR CABIN TO FACILITATE REPAIR WORK	New	250.00	200.00
4	PAINT WORK SPRAY REAR FLOOR PANEL,REAR END PANEL ,REAR BOOT LID ,REAR BUMPER FACE ,REAR BODY KITS ,RH REAR FENDER,LH REAR FENDER AND AFFECTED PORTION	New	3,360.00	1,680.00
5	APPLY SEALANT BODY KITS	New	80.00	60.00
6	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	50.00	30.00
7	APPLY BODY SEALANT	New	240.00	160.00
8	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
9	PERFORM RUST PREVENTION	New	160.00	80.00
Gross Labour Cost (\$\$)			7,720.00	4,670.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >