

INS. CASE OWNER: **POO CHIT YAN**

CC 4 / R16 1900 8543, J has

IDAC:

Survivor:

0411

DOI:

ASSIGNMENT

10/6/2019

Date / Time:

13/5/19

Registered in Merimen:

14/5/19

Pre-assign / CCU / FTE

GBH 955 D

Insured Vehicle No.:

Claim No.:

67811140756

Name of Insured:

BCH ENTERPRISE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

11/5/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L) YES / NO

Insured Liability: %

Final ? Yes / No

SKA8096F

INSRS:

WSP:

Tel:

Liability:

RMKS:

Care Auto

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SKA8096F - X**GBH 955D. N/A/M/1900 8543 / 24 : 11/05/19****15/6/19****Called OLD to inform TP claim****- FINALISED****- ORIGINAL TP LOD IN****08/08/19**

- GBHD 1ST OFFER TO TP
- TP ACCEPTED OFFER
- ALL DOC IN ORDER.
- TO CLOSE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

18/06/19 - Jimmy Ooi

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: **49****\$5 3,100.00 (6 days) Reduction: 39 %**Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

08/08/19Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 28

If NO or B 28, Ass. Lia: **0%**
(3) GBH-C.C., OLD 2ND CAR)

Repair Cost: **(w/loss)****\$5 3,317.00**

Loss of Rental (LOR):

\$5 - (days)

Loss of Use (LOU):

\$5 240.00 (\$ 40 x 6 days) - OPC

Loss of Income (LOI):

\$5 - (\$ x days)LOR only ☐ LOU only ☐**LOR + LOU ☐ LOR + LOI ☐ [Tick only one]**

GIA/LTA Search

\$5 -

Medical:

\$5 -

Disbursement:

\$5 - (e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5 3,557.00 Global Sum \$5: -1) Claim status: **Normal/Reject/Private Settle**

2) Report Format:

3) Survey fee:

\$ 320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5 3,557.00

Name 1:

CARE AUTO SERVICES PTE LTD

Payee 2: (Strike if N.A.)

\$5 -



Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

TOTAL

	
N/S	O/S
	

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	1896E

Vehicle Details

Vehicle No.:	SKA8096K
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Jun 2019
Vehicle Make:	HONDA
Vehicle Model:	CITY 1.5L I-VTEC AUTO
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	L15A71811089
Chassis No.:	MRHGM26509P020483
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$16,603.00
Original Registration Date:	01 Apr 2011
First Registration Date:	01 Apr 2011
Transfer Count:	1
Actual ARF Paid:	\$16,603.00

OPC Cash Rebate Details

OPC Cash Rebate Eligibility:	No
OPC Cash Rebate Eligibility Expiry Date:	-
OPC Cash Rebate Amount:	-

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Mar 2021
PARF Rebate Amount:	\$9,131.00

Intended COE Rebate Details

COE Expiry Date:	31 Mar 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$25,600.00
COE Rebate Amount:	\$4,610.00
Total Rebate Amount:	\$13,741.00

The information contained herein is correct as at 12 Jun 2019

OK



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS INDUSTRIAL PARK E9 (E9 PREMIUM) #04-04 Singapore 757047

Email: alex@carzauto.com.sg

Tel: 65 6493 1924

Fax: 65 6493 1928

Insurance Company: AIG Asia Pacific Insurance Pte Ltd

Address: 78 Shenton Way #07-16, Singapore 079120

Telephone: 6419 3000

Fax: 6835 7416

Email:

Make/ Model: HONDA CITY

Date: 10/6/2019

Chassis No: MRHGM26509P020483

Vehicle No: SKA 8096 K

Date/Time of Accident: 11/5/2019 8:00

Materials Cost/ Spare Parts Cost

TO BE COMPLETED BY SERVICE ADVISOR

ITEMS	PARTS DESCRIPTION	QTY	LIST PRICE \$	PARTS DISCOUNT	FINAL PRICE \$
1	BOOTLID <i>BUL /</i>	1	\$ 450.80	20%	\$ 360.64
2	BOOTLID TOP LOCK <i>Jan /</i>	1	\$ 58.80	20%	\$ 47.04
3	BOOTLID LOGO <i>nee /</i>	1	\$ 28.30	20%	\$ 22.64
4	BOOTLID EMBLEM CITY <i>nee /</i>	1	\$ 25.20	20%	\$ 20.16
5	BOOTLID STOPPER <i>nee /</i>	2	\$ 21.00	20%	\$ 16.80
6	BOOTLID EMBLEM IVTEC <i>nee /</i>	1	\$ 35.20	20%	\$ 28.16
7	BOOTLID OUTER MOULDING <i>nn x</i>	1	\$ 155.70	20%	\$ 124.56
8	BOOTLID WEATHERSTRIP <i>DEF /</i>	1	\$ 102.10	20%	\$ 81.68
9	REAR BUMPER <i>DEF /</i>	1	\$ 483.70	20%	\$ 386.96
10	REAR BUMPER SIDE RETAINER <i>nee /</i>	2	\$ 59.60	20%	\$ 47.68
11	REAR BUMPER BRACKET <i>nee /</i>	2	\$ 44.20	20%	\$ 35.36
12	REAR TAIL LAMP <i>CRA-LH /</i>	1	\$ 411.40	20%	\$ 329.12
13	REAR TAIL LAMP PANEL LH <i>Repair x</i>	1	\$ 120.60	20%	\$ 96.48
14	REAR END PANEL <i>BUL /</i>	1	\$ 383.60	20%	\$ 306.88
15	REAR END PANEL TOP GARNISH <i>CRA /</i>	1	\$ 98.60	20%	\$ 78.88
16	REAR FLOOR PANEL TOP BOARD <i>CRA /</i>	1	\$ 151.60	20%	\$ 121.28

SPECIAL ITEMS	PARTS DESCRIPTION	QTY	PRICE \$		FINAL PRICE \$
1	REAR BUMPER CLIP <i>nee /</i>	8	\$ 32.00		\$ 256.00
2	REAR TAIL LAMP CLIP <i>nee /</i>	4	\$ 16.00		\$ 64.00
3	REAR END PANEL TOP GARNISH CLIP <i>nee /</i>	3	\$ 12.00		\$ 36.00
4	REAR REVERSE SENSOR <i>Shorted /</i>	1	\$ 280.00		\$ 280.00
Total Cost					\$ 2,444.32

Vic

Labour Works/ Panel Beating Related Works	
Job Scope	Quotation
TO RENEW DAMAGED PARTS, REPLACED AND REALIGNED HYDRAULIC, ALIGNED ALL PARTS	\$ 900 / 1,000.00
Spray Painting	
Job Scope	Quotation
TO RESPRAY AFFECTED AREAS	\$ 800 / 1,000.00
Others Cost (Accident Repair Related Expenses)	
Job Scope	Quotation
TO TUFFCOAT AFFECTED AREA	\$ 50 / 250.00
TO REMOVE/ REFIX INTERIOR UPHOLSTERY	\$ 40 / 80.00
TO REMOVE/ REFIX WIRING CHECKS	\$ 30 / 60.00
TO REMOVE/ REPLACE REVERSE SENSORS	\$ 30 / 100.00
TO SENT FOR LTA INSPECTION CENTER AND REMOVE AND REFIX SEAL REAR NUMBER PLATE	\$ 100 / 150.00
Total Others Cost	\$ 640.00
GRAND TOTAL	
	\$ 5,084.32

CARZ AUTO SERVICES PTE LTD

Person Incharge: Ms Jeslyn Chua
 Job Title: Account Assistant
 Mobile: 65 8322 7418
 Email: jeslyn@carzauto.com.sg

LKK Auto Centre hereby acknowledge with the Repair order following:
 • To resolve all claims arising during recovery
 • To discontinue all claims during recovery
 • Particulars work to be confirmed
 • Third party survey on "Without Prejudice" basis
 • No illegal modifications allowed
 • Supplementary items to be recovered and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

Three Jee-LKK
 10/6/19

L/S 6 days. \$3100





CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS INDUSTRIAL PARK E9 (E9 PREMIUM) #04-04 Singapore 757047

Email: alex@carzauto.com.sg

Tel: 65 6493 1924

Fax: 65 6493 1928

Insurance Company:	AIG Asia Pacific Insurance Pte Ltd		
Address:	78 Shenton Way #07-16, Singapore 079120		
Telephone:	6419 3000	Fax:	6835 7416
Email:			
Make/ Model :	HONDA CITY	Date:	10/6/2019
Chassis No :	MRHGM26509P020483	Vehicle No:	SKA 8096 K
Date/Time of Accident :	11/5/2019 8:00		

Materials Cost/ Spare Parts Cost

TO BE COMPLETED BY SERVICE ADVISOR

ITEMS	PARTS DESCRIPTION	QTY	LIST PRICE \$	PARTS DISCOUNT	FINAL PRICE \$
1	BOOTLID <i>BUC /</i>	1	\$ 450.80	20%	\$ 360.64
2	BOOTLID TOP LOCK <i>Jam /</i>	1	\$ 58.80	20%	\$ 47.04
3	BOOTLID LOGO <i>new /</i>	1	\$ 28.30	20%	\$ 22.64
4	BOOTLID EMBLEM CITY <i>new /</i>	1	\$ 25.20	20%	\$ 20.16
5	BOOTLID STOPPER <i>new</i>	2	\$ 21.00	20%	\$ 16.80
6	BOOTLID EMBLEM IVTEC <i>new /</i>	1	\$ 35.20	20%	\$ 28.16
7	BOOTLID OUTER MOULDING <i>new X</i>	1	\$ 155.70	20%	\$ 124.56
8	BOOTLID WEATHERSTRIP <i>DEF /</i>	1	\$ 102.10	20%	\$ 81.68
9	REAR BUMPER <i>DEF /</i>	1	\$ 483.70	20%	\$ 386.96
10	REAR BUMPER SIDE RETAINER <i>new /</i>	2	\$ 59.60	20%	\$ 47.68
11	REAR BUMPER BRACKET <i>new /</i>	2	\$ 44.20	20%	\$ 35.36
12	REAR TAIL LAMP <i>CRA-LH /</i>	1 2	\$ 411.40	20%	\$ 329.12 329.12
13	REAR TAIL LAMP PANEL LH <i>Repair X</i>	1	\$ 120.60	20%	\$ 96.48
14	REAR END PANEL <i>BUC /</i>	1	\$ 383.60	20%	\$ 306.88
15	REAR END PANEL TOP GARNISH <i>CRA /</i>	1	\$ 98.60	20%	\$ 78.88
16	REAR FLOOR PANEL TOP BOARD <i>CRA /</i>	1	\$ 151.60	20%	\$ 121.28

SPECIAL ITEMS	PARTS DESCRIPTION	QTY	PRICE \$	FINAL PRICE \$
1	REAR BUMPER CLIP <i>new /</i>	8	\$ 32.00	\$ 256.00 320.00
2	REAR TAIL LAMP CLIP <i>new /</i>	4	\$ 16.00	\$ 64.00 64.00
3	REAR END PANEL TOP GARNISH CLIP <i>new /</i>	3	\$ 12.00	\$ 36.00 36.00
4	REAR REVERSE SENSOR <i>Shorted /</i>	1	\$ 280.00	\$ 280.00 280.00
Total Cost				\$ 2,444.32

Labour Works/ Panel Beating Related Works

Job Scope	Quotation
TO RENEW DAMAGED PARTS, REPLACED AND REALIGNED HYDRAULIC, ALIGNED ALL PARTS	\$ 900 1,000.00

Spray Painting

Job Scope	Quotation
TO RESPRAY AFFECTED AREAS	\$ 800 1,000.00

Others Cost (Accident Repair Related Expenses)

Job Scope	Quotation
TO TUFFCOAT AFFECTED AREA	\$ 50 250.00
TO REMOVE/ REFIX INTERIOR UPHOLSTERY	\$ 40 80.00
TO REMOVE/ REFIX WIRING CHECKS	\$ 30 60.00
TO REMOVE/ REPLACE REVERSE SENSORS	\$ 30 100.00
TO SENT FOR LTA INSPECTION CENTER AND REMOVE AND REFIX SEAL REAR NUMBER PLATE	\$ 100 150.00
Total Others Cost	\$ 640.00
GRAND TOTAL	\$ 5,084.32

CARZ AUTO SERVICES PTE LTD

Person Incharge: Ms Jeslyn Chua
 Job Title: Account Assistant
 Mobile: 65 8322 7418
 Email: jeslyn@carzauto.com.sg

LKK Auto Consult hence notify the Repairer of the following:

- To resurvey before any spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplementary damages must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Huee Jee - LKK

10/6/19

L/S 6 days.



PRE-REPAIR INSPECTION REQUEST – SKA8096K vs GBH955D (OI) on D.O.A.: 11/05/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Sent: 5/13/2019 11:14:38 AM
Attachments:  PRI SKA8096K.PDF  SAS2599261.pdf

Hi,

Please refer to the enclosed request from Carz Auto Services Pte Ltd.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Yin Rul, Hor (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinrul.Hor@aig.com | www.aig.sg

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]
Sent: Monday, May 13, 2019 11:10 AM
To: Hor, Yinrul; alex@carzauto.com.sg
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH955D AND SKA8096K ON 11/05/2019

Hi Yinrul

We choose LKK surveyor company for pre-repair inspection.

Thank You.

From: Hor, Yinrul
Sent: Mon, 13 May 2019 02:49:25 +0000
To: jeslyn@carzauto.com.sg, alex@carzauto.com.sg
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH955D AND SKA8096K ON 11/05/2019

Without Prejudice

Your Reference : SKA8096K
Our Reference : GBH955D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd

Vald Out

Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

YinRul.Hor@aig.com | www.aig.sg

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Monday, May 13, 2019 10:26 AM

To: AIG SGP, Claims-Survey

Cc: alex@carzauto.com.sg

Subject: [EXTERNAL] Request Pre-repair Inspection Our Ref: SKA8096K Your Ref: GBH955D

This message is from an external sender; be cautious with links and attachments.

Hi Sir

Good Morning

Please arrange surveyor for pre-repair inspection.

Thank You.

With Regards,

Jeslyn Chua

HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCREDITED WORKSHOP:
245 BROOKHILL DRIVE,
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 8322 7418
FAX: 8322 7418
HP: 8322 7418

1 CARZ AUTO AVE 8, #01-01, SUTTERHILL PARK, SINGAPORE 437883
1 CARZ AUTO AVE 8, #01-01, SUTTERHILL PARK, SINGAPORE 437883
1 CARZ AUTO AVE 8, #01-01, SUTTERHILL PARK, SINGAPORE 437883
20 WOODLAND INDUSTRIAL PARK DR, #01-01, PRIMAVERA @ WOODLAND, SINGAPORE 737847
200 RAFFLES PLACE, #01-01, SERVICE STATION, SINGAPORE 330001

EMAIL: CARZ@CARZAUTO.COM.SG
FAX: CARZ@CARZAUTO.COM.SG
WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://WWW.CARZAUTO.COM.SG)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047

Email: alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

Date: 13/5/2019

To: AIG Asia Pacific Insurance Pte Ltd
Motor Claims Department

78 Shenton Way #07-16

Singapore 079120

Contact: 6419 3000 Fax: 6835 7416

Dear Sir/Mdm,

NOTIFICATION OF ACCIDENT

Please be informed that an accident involving my/our vehicle no SKA 8096 K and vehicle(s) no GBH 955 D

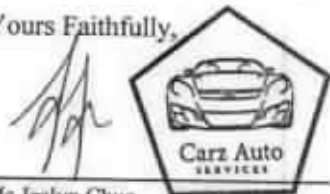
had taken place at / along MOULMEIN ROAD TOWARDS BALESTIER ROAD

on date 11/5/2019 at time 8:00

Please kindly inform us within two(2) working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within two(2) working days, we shall proceed to repair the vehicle without further notice and our client shall claim for the additional loss of use arising from the giving of this notification to you.

Yours Faithfully,



Ms Jeslyn Chua

Account Assistant

Mobile: 65 8322 7418

Email: jeslyn@carzauto.com.sg

DATE/TIME	
COMPANY	
SURVEYOR	
CONTACT	
SIGNATURE	

*To to be filled in by Surveyor

VIC



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047

Email: alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

2 June 2019

Our Ref: SKA 8096 K

Your Ref: GBH 955 D

AIG Asia Pacific Insurance Pte Ltd

Motor Claims Department

78 Shenton Way #07-16

Singapore 079120

BY POST

Dear Sir/Mdm

**ACCIDENT INVOLVING SKA 8096 K / GBH 955 D ALONG MOULMEIN RD
TWD BALESTIER RD ON 11 MAY 2019**

Please refer to the above mentioned accident.

We are writing in on the behalf of **MR MATHEW SHIBY MATHEW** the registered owner of motor vehicle number **SKA 8096 K** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **GBH 955 D**

As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

- | | |
|--|--------------------------------|
| 1. Cost of Repair (Agree with Surveyor) | S 3,317.00 (\$3100 with 7%GST) |
| 2. Loss of Use (6 days) (\$80 per day) | S 480.00 |

TOTAL AMOUNT

S 3,797.00

We enclosed hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) GIA Report Lodged by Our Client
- (C) Owner/ Driver Nric/ Driving Licence
- (D) Certificate of Insurance
- (E) LTA Search Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

Yours Faithfully,



Ms Jeslyn Chua

Account Assistant

Mobile: 65 8322 7418

Email: jeslyn@carzauto.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19008543/Jha3

18 JUNE 2019

B C H ENTERPRISE
196 PANDAN LOOP
#02-01
PANTECH BUSINESS HUB
SINGAPORE 128384

Dear Sir/Madam,

ACCIDENT INVOLVING GBH955D / SKA8096K / OTHERS ON 11/05/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SKA8096K AND GBH955D
AT/ALONG MOULMEIN RD TOWARDS BALESTIER RD
ON 11 DAY 05 MONTH 2019 YEAR

- a) I/We, the owner of vehicle no. SKA8096K hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 11 day May month 2019 year

Signature

: Mathew Shiby Mathew &

Name

: Mathew Shiby Mathew

NRIC/ROC No.

: S7861896E

Address

: Bik 533 Woodlands Drive

14 407-389

Singapore 730623

Company Stamp

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, CARZ AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,317.00 (Repair Cost), S\$240.00 (Loss of Rental/Use), S\$-- (Disbursement), for vehicle no. SKA 8096K that was damaged pursuant to the accident which occurred on 11/05/2019 (date) along MOULMEIN ROAD (location) involving vehicle no/s GBH 955D. This is pursuant to the inspection conducted on 10/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MATHEW SHIBY MATHEW ("the third party claimant") of vehicle no. SKA 8096K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKA 8096K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8 (day) of August (month) **2019** (year)

 045

Signed by appointed surveyor

Signed by "the workshop" (with chop)



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047
Email: alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

FINAL REPAIR BILL

AIG Asia Pacific Insurance Pte Ltd
Motor Claims Department
78 Shenton Way #07-16
Singapore 079120

Date : 2/7/2019
Vehicle Number : SKA 8096 K
Make/Model : HONDA CITY
Date of Accident : 11/5/2019

REPAIR COST

\$ 3,100.00

7% GST \$ 217.00

GRAND TOTAL \$ 3,317.00

ISSUED BY



Ms Jeslyn Chua
Account Assistant
Mobile: 65 8322 7418
Email: jeslyn@carzauto.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 May 2019 Edit Reg		13 May 2019 00:00 Edit Adj Rpt	S\$3,100.00 Edit Estimates	S\$3,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	B C H ENTERPRISE , Co. Reg. No.: 07875500W		
Main Claimant:	MATHEW SHIBY MATHEW , ID: S7861896E		
Vehicle Reg. No.:	SKA8096K	Date of Loss:	11/05/2019 08:00 - :59 [97 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 6781114407SG	Policy/Cover Note No.:	1800001310 (Comprehensive)
Vehicle Reg. No. (Insured):	GBH955D	Policy No. (Claimant):	DMPCSN3030681900
		Excess:	
Repairer:	Carz Auto Services Pte Ltd (HQ) 1 KAKI BUKIT AVE 6 #02-35 AUTOBAY @ KAKI BUKIT, 417883 Kaki Bukit - Tel: 6509 3215		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com		
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 24/05/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKA8096K (6781114407SG)
[GBH955D]
TP
MATHEW SHIBY MATHEW
May 11 2019 8:00AM
[B C H ENTERPRISE]
Carz Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
2	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
3	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
4	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
5	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
6	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
7	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
8	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
9	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
10	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
11	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
12	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
13	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
14	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
15	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
16	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
17	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
18	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
19	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
20	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
21	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
22	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
23	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
24	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
25	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
26	12/06/19 09:03	General View															Load JPG <input checked="" type="checkbox"/>			
27	12/06/19 09:03	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
28	12/06/19 09:03	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
29	12/06/19 09:03	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
30	12/06/19 09:03	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
31	12/06/19 09:03	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
32	12/06/19 09:03	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
33	12/06/19 09:03	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
34	12/06/19 09:03	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	12/06/19 09:03	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
36	12/06/19 09:03	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
37	12/06/19 09:03	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
38	14/06/19 08:48	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
39	14/06/19 08:48	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
40	14/06/19 08:48	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/05/19 17:20	ACKNOWLEDGEMENT EMAIL TO AIG DD 13.5.19	Load PDF	
2	14/05/19 17:20	EMAIL FROM AIG DD 13.05.2019	Load PDF	
3	14/05/19 17:20	NOTIFICATION FROM WORKSHOP	Load PDF	
4	14/05/19 17:20	TP GIA REPORT	Load PDF	
5	16/06/19 15:37	TP ESTIMATE-MARKED	Load PDF	
6	18/06/19 17:18	Letter to OI	Load PDF	
7	15/08/19 17:20	WORKSHOP INVOICE	Load PDF	
8	15/08/19 17:20	AUTHORISATION TO ACT FORM	Load PDF	
9	15/08/19 17:20	Release Voucher	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/05/19 11:35	OI GIA report	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBH955D (Insd veh)	Model:	HONDA CITY 1.5 L I-VTEC (A)
	SKA8096K (TP veh)		
Date of Accident:	11/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,440.22
Final Repair Cost	:	\$	3,317.00
Loss of Use	:	\$	240.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,557.00

6.00 days at \$40.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability 100 (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): 0 (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Carz Auto Services Pte Ltd	:	\$ 3,557.00
2)		:	\$

JOANNE LEE KHANG MIN

16 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19008543/JHA3Q2

Date: 16/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800001310
Claimant Vehicle No : SKA8096K **Insured Vehicle No :** GBH955D
 Date of Loss: 11/05/2019 Nature of Claim: TP Claim No: 6781114407SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKA8096K**
 Make & Model: HONDA CITY, 1.5 L I-VTEC (A) Engine No: L15A71811089
 Reg. Date: 01/04/2011 (Man. Year: 2009) Chassis No: MRHGM26509P020483
 Colour: Silver Odometer: 55225 km
 Engine Capacity: 1497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 175/65 R15 Rear Tyre Size: 175/65 R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,444.32	1,968.72	475.60	19.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,640.00	1,950.00	690.00	26.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,084.32	3,918.72	1,165.60	22.93
Approved Total (Overridden) (S\$)		3,100.00		
(S\$)	5,084.32	3,100.00	1,984.32	39.03
+ GST 7.00/7.00% (S\$)	355.90	217.00	138.90	39.03
Nett Amount (S\$)	5,440.22	3,317.00	2,123.22	39.03
+ Loss of Use (6.0 x S\$40.00/day) (S\$)		240.00		
Nett Liability (S\$)		3,557.00		

INSPECTION

Date of Assignment: 13/05/2019
 Date Inspected: 10/06/2019 Inspected At:

Carz Auto Services Pte Ltd (HQ)
 1 KAKI BUKIT AVE 6 #02-35 AUTOBAY
 @ KAKI BUKIT
 Singapore 417883

Estimated Period of Repair: 6.0 days

Adjuster: ONG HWEE JIE

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Buckled	450.80 FL	*450.80 FL
2	1		*BOOTLID TOP LOCK	Jammed	58.80 FL	*58.80 FL
3	1		*BOOTLID LOGO	Necessary	28.30 FL	*28.30 FL
4	1		*BOOTLID EMBLEM CITY	Necessary	25.20 FL	*25.20 FL
5	2		*BOOTLID STOPPER	Necessary	21.00 FL	*21.00 FL
6	1		*BOOTLID EMBLEM IVTEC	Necessary	35.20 FL	*35.20 FL
7	1		*BOOTLID OUTER MOULDING	Not Necessary	155.70 FL	*- FL
8	1		*BOOTLID WEATHERSTRIP	Deformed	102.10 FL	*102.10 FL
9	1		*REAR BUMPER	Deformed	483.70 FL	*483.70 FL
10	2		*REAR BUMPER SIDE RETAINER	Necessary	59.60 FL	*59.60 FL
11	2		*REAR BUMPER BRACKET	Necessary	44.20 FL	*44.20 FL
12	1		*REAR TAIL LAMP	N/S Cracked	411.40 FL	*205.70 FL
13	1		*REAR TAIL LAMP PANEL LH	Repair	120.60 FL	*- FL
14	1		*REAR END PANEL	Buckled	383.60 FL	*383.60 FL
15	1		*REAR END PANEL TOP GARNISH	Cracked	98.60 FL	*98.60 FL
16	1		*REAR FLOOR PANEL TOP BOARD	Cracked	151.60 FL	*151.60 FL
17	8		*REAR BUMPER CLIP	Necessary	32.00 FS	*30.00 FS
18	4		*REAR TAIL LAMP CLIP	Necessary	16.00 FS	*10.00 FS
19	1		*REAR END PANEL TOP GARNISH CLIP (3 PCS)	Necessary	12.00 FS	*10.00 FS
20	1		*REAR REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,970.40	2,398.40
- List Item Discount on L Items 20.00/20.00% (\$\$)	526.08	429.68
Total Parts (\$\$)	2,444.32	1,968.72

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW DAMAGED PARTS ,REPLACED AND REALIGNED HYDRAULIC ,ALIGNED ALL PARTS	New	1,000.00	900.00
2	TO RESPRAY AFFECTED AREAS	New	1,000.00	800.00
3	TO TUFFCOAT AFFECTED AREA	New	250.00	50.00
4	TO REMOVE/REFIX INTERIOR UPHOLSTERY	New	80.00	40.00
5	TO REMOVE/REFIX WIRING CHECKS	New	60.00	30.00
6	TO REMOVE/REPLACE REVERSE SENSORS	New	100.00	30.00
7	TO SENT FOR LTA INSPECTION CENTER AND REMOVE AND REFIX SEAL REAR NUMBER PLATE	New	150.00	100.00
Gross Labour Cost (\$\$)			2,640.00	1,950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >