

ASS. REC. BY:

REF: CS/CT19001532/ET d3

Special Instruction:

Survivor: Stiva**ASSIGNMENT (Office)**From (Person): Elaine Chongof CT1Date/Time: 14.5.19 13:56 p.m.

Estimated Cost: _____

Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SKX 1730MInsured: XD 5508Pat Workshop m/s Performa motorTel: 63190110of 303 Alexandra RoadPolicy No: DMCVSN1444731804Claim No: SNM19020211102

Sum Insured: _____

Excess: _____

Make of Veh: _____

D.O.A. 9.12.2019

(Client's Record)

CA / REV / REP. / REV 24 HRSDate/Time: 14.5.19 4:46pmPerson Contacted: Carolyn

H.O.D. Endorsement: _____

Vehicle IN/OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	<u>SKX 1730M - X</u>
	<u>XD 5508P - X</u>
	<u>Part by Part \$6936.00 (Red: 1107.60; 13%)</u>

RECEIVED 19 JUN 2019

ASS. REC. BY:

Stone

REF:

CTI

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKX 1730M

at Workshop n/s Performance Mtr.

of 303 Alexandra Rd.

Insured

Policy No

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SKX 1730M

Yr Regn:

27/11/15

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW 216

C/G 1496

Colour: Silver

A/C: Insured / Std / NI / NA

Sp. Reading: 61256

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBA 2E 32190 P 836 758

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F:

295/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 7 mm

R/Bal: 7 mm

L/Bal: 7 mm

L/Bal: 7 mm

D.O.A: 9/5/19

D.O.I: 27/5/19

Survey held at

Performance

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time

Action / Instruction

MV - 87K

Date/Time, File Pass to?

19/6 Typist

Date/Time, File Return to?

3

Report Format:

Lump Sum / LBJ: 6936.90

☐: Prel. Report☒: Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee:

☐: Site Insp (\$)☐: Interview (\$)☐: Tech Invt (\$)☐: Weekend (\$)

Survey Fee:

Transportation:

B + RS: 0

Photos:

Colour:

TOTAL

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 May 2019		14 May 2019 13:56 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:

Main Claimant: **SIM SHIRLEY**, ID: S1554530EVehicle Reg. No.: **SKX1730M**

Date of Loss: 09/05/2019 16:00 - :59

Claim Type: **TP / SNM19D202111C02**

Policy/Cover Note No.: DMCVSN1444731804

Vehicle Reg. No. (Insured): **XD5508P**

Policy No. (Claimant): D18MTPV01019074

Excess: S\$2,000.00

Repairer: **Performance Motors Limited (Alexandra)** 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174Handling Insurer: **China Taiping Insurance (Singapore) Pte. Ltd. (HQ)** - Tel: 6389 6111 ... [Handled by Elaine Cheong]Claimant's Insurer: **Sompo Insurance Singapore Pte. Ltd. (HQ)** - Tel: 6461 6555Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Final Rpt due 24/05/2019]

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Nivitha (LKK Auto)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Tuesday, 14 May 2019 1:41 PM
To: pml-pbsp@simedarby.com.sg; 'assignments'
Subject: RE: OUR REF: SNM19D202111C02/8-XD5508P - REQUEST FOR DIRECT SETTLEMENT - SKX1730M & XD5508P ON 09/05/2019

WITHOUT PREJUDICE

Your Ref: SKX1730M
Our Ref: SNM19D202111C02/8 (XD5508P)

Dear Caroline,

We refer to your email of 14.05.19.

Liability clear.

In view of the above, we agree to go for Direct Settlement, subject to consistency of damages, based on M/s LKK Auto's findings, with supporting documents.

Aside to M/s LKK,

Please assist to arrange for the survey.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Angie Foo
Sent: Tuesday, 14 May, 2019 10:31 AM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; pml-pbsp@simedarby.com.sg
Subject: OUR REF: SNM19D202111-XD5508P - REQUEST FOR DIRECT SETTLEMENT - SKX1730M & XD5508P ON 09/05/2019

Dear Elaine,

Please conduct PRS-SKX1730M and revert liability soonest possible

File with OIC-Elaine Cheong -6389 6530

Regards
Angie Foo

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]
Sent: Friday, May 10, 2019 9:30 AM
To: Claims Dept of CTI
Subject: REQUEST FOR DIRECT SETTLEMENT - SKX1730M & XD5508P ON 09/05/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	10/05/2019 09:06
Date Of Accident	09/05/2019 16:55
Exact Location Of Accident	PIE BEFORE ENTERING INTO PIE CHANGI
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKX1730M
Insured/Policyholder	
Name Of Registered Owner	SIM SHIRLEY
NRIC No	S1554530E
Email Address	SHIRLEYSIM8732@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97245818
Alternative Phone No	OTHERS-97245818
Vehicle Particulars	
Manufacturer	BMW
Model	216D
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01019074
Cover Note Number	
Driver	
Name of Driver	SIM SHIRLEY
NRIC No	S1554530E
Date Of Birth	19/12/1962
Occupation	INDOOR
Date Of Driving Pass	05/01/1991
Driving Experience	28 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97245818
Fax Number	
Contact Number	OTHERS-97245818
Email Address	SHIRLEYSIM8732@GMAIL.COM

Address	84 DAKOTA CRESCENT #08-29
Postcode	399948
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD5508P
Vehicle Make/Model/Colour	WHITE
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	ANG CHIN FENG
NRIC/Passport Number	F8425550P
Contact Number	83437865
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

09/05/19 (5.49am)


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

SKETCH PLAN

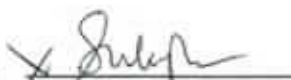
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along PIE heading towards PIE Changi when the van suddenly brake. There was a lorry behind me that knocked on the right side of my car when I managed to brake on time.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

09/05/19 (549pm)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4530E
Vehicle Details	
Vehicle No.:	SKX1730M
Vehicle to be Exported:	No
Intended Deregistration Date:	27 May 2019
Vehicle Make:	B.M.W.
Vehicle Model:	216D GRAN TOURER LED NAV 7 SEATER
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	34789380B37C15A
Chassis No.:	WBA2E32000P836758
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$30,944.00
Original Registration Date:	27 Nov 2015
First Registration Date:	27 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$25,322.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Nov 2025
PARF Rebate Amount:	\$18,991.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$59,200.00
COE Rebate Amount:	\$38,477.00
Total Rebate Amount:	\$57,468.00

The information contained herein is correct as at 27 May 2019

OK

Mon 27/05 @ 10am

SKX1730M

S2R

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kangkong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

10 MAY 2019

ESTIMATE

Estimate No. : b1 51138
Date Estimated : 10/05/2019
Prepared By : Han Kwan Yong

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Sim Shirley
84 DAKOTA CRESCENT
#08-29

SINGAPORE 399948

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKX1730M	P836758	27/11/2015	216d G TOURER	0

DESCRIPTION

To replace rear bumper, bumper right guide support, rear right fender tail lamp including to knock out dented area caused by the accident

2550 2,975.00

To respray rear bumper, boot lid and rear right fender

2527 2,808.00

To check electrical wiring systems and lightings at the rear section for proper function.

180 177.00

Sundries.

80.00

Total Labour 1: 6,040.00

DESCRIPTION

RR BUMPER RH SIDE GUIDE

QTY PRIC VALUE

REAR BUMPER PANEL PRIMED (LI

1 61.50 61.50

GROMMET

1 1,029.50 1,029.50

PLAQUE 74MM

2 0.75 1.50

REAR RH REFLECTOR

1 71.25 71.25

GUTTER STRIP RH

1 37.90 37.90

REAR RH LIGHT IN THE SIDE PANEL

1 51.95 51.95

DECOUPING RING PDC TORQUE CONVERTER

1 365.20 365.20

ULTRASONIC SENSOR PLATINSILVER (WCO

1 5.05 5.05

1 380.65 380.65

Total Parts : 2,004.50

Store (LKK)

8322 8813

with prime 27/5/19, 5:00pm

P/P

Ry bek spy

4 X5 days

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255289)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kangkong Arang Road
East Coast Centre
Singapore 438183
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 51138
Date Estimated : 10/05/2019
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKX1730M	P836758	27/11/2015	216d G TOURER	0

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date&Time _____ Excess S\$ _____

Surveyor's Name _____ Sign _____

Surveyor's Tel _____ Authorised Yes / No _____

Authorised Date _____ Time _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No _____ PML Yes / No _____

Surveyor's E-mail _____

No. of Working Days Recommend _____

8050.55

Labour 1	:	6,040.00
Parts	:	2,004.50
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	563.12
Grand Total	:	8,607.62

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kangkong Arang Road
East Coast Centre
Singapore 438150
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 51138**
Date Estimated : **10/05/2019**
Prepared By : **Han Kwan Yong**

Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKX1730M	P836758	27/11/2015	216d G TOURER	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Tampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63448773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 51138**
Date Estimated : **10/05/2019**
Prepared By : **Han Kwan Yong**

Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKX1730M	P836758	27/11/2015	216d G TOURER	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 51138**
Date Estimated : **10/05/2019**
Prepared By : **Han Kwan Yong**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKX1730M	P836758	27/11/2015	216d G TOURER	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.5(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pmi.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-3



FINAL REPORT

Estimate No. : b1 51138
Date Estimated : 10/05/2019
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Sim Shirley
84 DAKOTA CRESCENT
#08-29

- ACCOUNT - 135
China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

SINGAPORE 399948

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKX1730M	P836758	27/11/2015	216d G TOURER	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments, rear RH light in side panel include making good the boot lid, rear RH fender and knocking out dents caused by the accident	2550.00		2,550.00 /
To respray rear bumper, boot lid and rear RH fender	2527.00		2,527.00 /
To check electrical wiring systems and lightings at the rear section for proper function	150.00		150.00 /
Sundries	80.00		80.00 /

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
RR BUMPER RH INNER SIDE GUIDE	67.55	1.00		67.55
REAR BUMPER PANEL PRIMED (LINES PDC	1,029.50	1.00		1,029.50
GROMMET	0.75	2.00		1.50
PLAQUE 74MM	71.25	1.00		71.25
REAR RH REFLECTOR	37.90	1.00		37.90
RH GUTTER STRIP	51.95	1.00		51.95
REAR RH LIGHT IN THE SIDE PANEL	365.20	1.00		365.20
DECOUPING RING PDC TORQUE CONVERTER	5.05	1.00		5.05

SUPPLEMENTARY ITEMS

Total Labour :	5,307.00
Total Parts :	1,629.90
Total Labour & Parts :	6,936.90
Deduction for Excess :	0.00
Total Repair Costs less Excess:	6,936.90
GST @7%:	485.58
Grand Total :	7,422.48

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119008538/ETD3N2

Date: 25/06/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN1444731804	
Claimant Vehicle No :	SKX1730M	Insured Vehicle No :	XD5508P	
Date of Loss:	09/05/2019	Nature of Claim:	TP	Claim No: SNM19D202111C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKX1730M	Engine No:	34789380B37C15A
Make & Model:	BMW 216D, 1.5 D Gran Tourer (A)	Chassis No:	WBA2E32000P836758
Reg. Date:	27/11/2015 (Man. Year: 2015)	Odometer:	61256 km
Colour:	Silver		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R17	Rear Tyre Size:	205/55 R17
Front Left Side:	Goodyear 7 mm	Rear Left Side:	Goodyear 7 mm
Front Right Side:	Goodyear 7 mm	Rear Right Side:	Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,090.55	1,709.90	380.65	18.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,960.00	5,227.00	733.00	12.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,050.55	6,936.90	1,113.65	13.83
+ GST 7.00/7.00% (S\$)	563.54	485.58	77.96	13.83
Nett Amount (S\$)	8,614.09	7,422.48	1,191.61	13.83

INSPECTION

Date of Assignment:	14/05/2019	
Date Inspected:	27/05/2019 Inspected At:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941
Estimated Period of Repair:	4.0 days	

Adjuster: CHEN TSUE YEE

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2019)
Parts:	M1-MPV	BMW 216D 1.5 D Gran Tourer (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKX1730M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RR BUMPER RH SIDE GUIDE	Broken	67.55 FS	*67.55 FS
2	1		*RR BUMPER PANEL PRIMED (LI	Cut	1,029.50 FS	*1,029.50 FS
3	2		*GROMMET	Necessary	1.50 FS	*1.50 FS
4	1		*PLAQUE 74MM	Necessary	71.25 FS	*71.25 FS
5	1		*REAR RH REFLECTOR	Broken	37.90 FS	*37.90 FS
6	1		*GUTTER STRIP RH	Broken	51.95 FS	*51.95 FS
7	1		*REAR RH LIGHT IN THE SIDE PANEL	Broken	365.20 FS	*365.20 FS
8	1		*DECOUPING RING PDC TORQUE CONVERTER	Necessary	5.05 FS	*5.05 FS
9	1		*ULTRASONIC SENSOR PLATINSILVER (WC0	Not Necessary	380.65 FS	*- FS
10	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
Total Parts (S\$)					2,090.55	1,709.90

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE REAR BUMPER, BUMPER RIGHT GUIDE SUPPORT, REAR RIGHT FENDER TAIL LAMP INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT.	New	2,975.00	2,550.00
2	TO RESPRAY REAR BUMPER, BOOT LID AND REAR RIGHT FENDER.	New	2,808.00	2,527.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.	New	177.00	150.00
Gross Labour Cost (S\$)			5,960.00	5,227.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >