

ASS. REC. BY:

REF: CS/FWD/19008526 / <sup>E</sup> V d 3 / Special Instruction:

Merimen

Surveyor: Hwee Jie

ASSIGNMENT (Office)

From (Person): Jossey Loh of FWD Date/Time: 14.5.19 15.41 P.M

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKP 8804E Insured:

at Workshop m/s Hua Hong Pte LTD Tel: 67608815

of 25 D Singei Kadut Street 1

Policy No: PNPR2018-00012332 Claim No: 1201900012756

Sum Insured: Excess: \$600.00

Make of Veh: D.O.A. 10.05.2019

(Client's Record) 15.5.19 May

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time: 14.5.19 3.55pm Person Contacted: Yvonne Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKP 8804E -x
16/5/19	Revert via merimen
16/5/19	Rece approved \$4670.50 from Jossey via merimen
16/5/19	Informed Yvonne CIA on part by part ex \$600 by email
22/7/19	@ 1215pm Final fig \$4933 confirmed with Ashley (Red 1960, 2870) (NO LS)

Surveyor Hwee Jie

REF: FWD

ASSIGNMENT

From: \_\_\_\_\_ Date: 15.5.2019

Veh No: SKP8804E Yr Regn: 17 Oct 2014

Estimated Cost: \_\_\_\_\_

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No: SKP 8804E

Make: Toyota wish C.C. 1798

at Workshop m/s Hua Hong

Colour: Black A/C: Insured / Std / NI / NA

of 25 D Sungai Kadai street 1

Sp. Reading: 80996 T/Radio: Insured / Std / NI / NA

Insured: \_\_\_\_\_

Eng/No: -

Policy No. \_\_\_\_\_

C/No: 2GE206014629

Claims No. \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: \_\_\_\_\_ Excess: \$600.00

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: Morning

Modi: Nil / SR / STD A/Rim or

(Policy Condition)

Tyre Size: F: 205/55 R16  
R: -

Remark: The veh had commenced its repair at the time of inspection.

	
N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Bal. or Market Value: \_\_\_\_\_

Front 6 mm Rear 6 mm

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

R/Bal. 6 mm L/Bal. 6 mm

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

D.O.A. 10/5/19 D.O.I. 15/5/19

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Survey held at Hua Hong

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

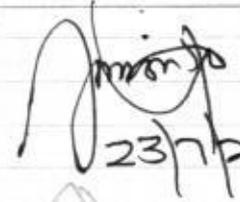
Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

CA / REV / REP. / 24 HRS

The U/C / Chassis frame / Body Structure affected due to collision.

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Date / Time	Action / Instruction
	MV - \$64000 <u>Hwee Jie,</u>
	PV - \$49007
	NV - \$14993 <u>pls see my remarks</u>
	RECEIVED 23 JUL 2019

  
23/7/2019  
  
15/5

Date/Time, File Pass to?  : Preli. Report

Days Of Repair: 6

1)  : Final Report

Resurvey No. of Trip: 2

Date/Time, File Return to?

Survey Fee:	<u>200</u>
Transportation:	<u>50</u>
S + RS, SI	<u>50+50</u>
Photos	
Others	
TOTAL	<u>11</u>

2) 23/7 - typist

Add Fee:  Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Report Format: Merimen

Lump Sum / I.B.I: (\$) 4933 | 2

**...CLAIM SUBFOLDER...(New Assignment)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 May 2019 Sendback Est	14 May 2019 15:12 S\$6,673.00	14 May 2019 15:41 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS									
Insured:	LYE MEE FONG, ID: S79751648, Tel: +6591776680								
Vehicle Reg. No.:	SKP8804E	Date of Loss:	10/05/2019 15:00 - :59 [54 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1201900012756	Policy/Cover Note No.:	PNPV2018-00012332 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Hua Hong Pte Ltd (Sungei Kadut) 25D Sungei Kadut Street 1, 729332 Sungei Kadut - Tel: 6760 8815 / 6760 0539								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 24/05/2019]								
Driver/Custodian:	CHANG KIAN BAO (38 / Male) , NRIC: S8040053E, Tel: +6598282841 Email:								
	Vehicle Source:	Drive/Walk-in							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float:right">View All   Compose Case Mail</span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float:right">View All   Search Tasks   Create New Task   Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### View Received Message

This mail is associated with :  
**SKP8804E (1201900012756)**  
OD  
May 10 2019 3:00PM  
[LYE MEE FONG]  
Hua Hong Pte Ltd

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**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 22/07/2019 17:50 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4933.00) - SKP8804E - Claim Handler: Josey Loh

Approved:4933.00.

**DOCUMENTS SUMMARY**  
There are no documents.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

<b>To:</b> FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986	<b>From:</b> LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
<b>Attn:</b> Josey Loh	<b>Date:</b> 22 Jul 2019

### Preliminary Advice

Vehicle No	: SKP8804E	Accident Date	: 10/05/2019
Make	: TOYOTA WISH	Policy No.	: PNPV2018-00012332
Assignment Date	: 14/05/2019	Excess	: S\$600.00
Date of Inspection	: 15/5/2019	Est. Duration of Repair	: 6
Inspection At	: HUA HONG PRIVATE LIMITED		

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,893.00 (incl.supplementary \$220.00)
Revised Amount	:S\$	4,933.00 (incl.supplementary \$220.00)
Check Items (Estimated)	:S\$	0.00
<b>Total</b>	<b>:S\$</b>	<b>4,933.00</b>
Lump Sum Repair	:S\$	

#### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	64,000.00
COE / PARF Rebate	:S\$	49,007.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,993.00

#### Remarks

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 16 May 2019 11:58 AM  
**To:** yvonne@huahong.com.sg; SUR  
**Subject:** SKP 8804E-DOA: 10/5/2019 (FWD OD)

Dear Yvonne,

As instructed by our client , please proceed to repair the **insured vehicle SKP 8804E on part by part (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### View Received Message

This mail is associated with :  
**SKP8804E (1201900012756)**  
OD  
May 10 2019 3:00PM  
[LYE MEE FONG]  
Hua Hong Pte Ltd

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**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 16/05/2019 10:53 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4670.50) - SKP8804E - Claim Handler: Josey Loh

Approved:4670.50:Hi! Please re-seeK mandate on check items after being verified

**DOCUMENTS SUMMARY**

There are no documents.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

<b>To:</b> FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986	<b>From:</b> LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
<b>Attn:</b> Josey Loh	
<b>Date:</b> 16 May 2019	

### Preliminary Advice

Vehicle No	: SKP8804E	Accident Date	: 10/05/2019
Make	: TOYOTA WISH	Policy No.	: PNPV2018-00012332
Assignment Date	: 14/05/2019	Excess	: S\$600.00
Date of Inspection	: 15/5/2019	Est. Duration of Repair	: 6
Inspection At	: HUA HONG PRIVATE LIMITED		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,673.00
Revised Amount	:S\$	3,273.00
Check Items (Estimated)	:S\$	2,795.00
<b>Total</b>	<b>:S\$</b>	<b>6,068.00</b>
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	64,000.00
COE / PARF Rebate	:S\$	49,007.00
Salvage Value	:S\$	
<b>Margin for Repair</b>	<b>:S\$</b>	<b>14,993.00</b>

### Remarks

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/05/2019 17:56
Date Of Accident	10/05/2019 15:45
Exact Location Of Accident	ALONG SLE TOWARDS WOODLANDS
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKP8804E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LYE MEE FONG
NRIC No	S7975164B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91776680
Alternative Phone No	OTHERS-91776680

### Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH 1.8X CVT ABS D/AIRBAG 2WD
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00012332
Cover Note Number	

### Driver

Name of Driver	CHANG KIAN BAO
NRIC No	S8040053E
Date Of Birth	22/12/1980
Occupation	INDOOR
Date Of Driving Pass	19/03/1999
Driving Experience	20 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98282841
Fax Number	
Contact Number	
EEmail Address	GAVIN.CHANGKB@GMAIL.COM

## Accident Sketch Plan

### SKETCH PLAN

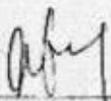
#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **R. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including the Insurers' lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

  
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

**YVONNE**  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5164B
Vehicle Details	
Vehicle No.:	SKP8804E
Vehicle to be Exported:	No
Intended Deregistration Date:	16 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8X CVT ABS D/AIRBAG 2WD
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	2ZR1398172
Chassis No.:	ZGE206014629
Maximum Power Output:	106.0 kW (142 bhp)
Open Market Value:	\$18,342.00
Original Registration Date:	17 Oct 2014
First Registration Date:	17 Oct 2014
Transfer Count:	0
Actual ARF Paid:	\$13,342.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Oct 2024
PARF Rebate Amount:	\$10,006.00
Intended COE Rebate Details	
COE Expiry Date:	16 Oct 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$72,003.00
COE Rebate Amount:	\$39,001.00
<b>Total Rebate Amount:</b>	<b>\$49,007.00</b>

The information contained herein is correct as at 16 May 2019

OK



## CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance  
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

**POLICY NUMBER: PNPV2018-00012332 (Comprehensive - Executive Plan)**

Car plate number: SKP8804E

Your name (As the policyholder): Lye Mee Fong

Coverage start date: 17/10/2018

Coverage end date: 16/10/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

- (a) You; and
- (b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

---

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 15/09/2018

**Abhishek Bhatia**  
Chief Executive Officer  
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888  
or email us at [contact.sg@fwd.com](mailto:contact.sg@fwd.com) if any details  
in this Certificate of Insurance need to be changed.

**REPUBLIC OF SINGAPORE**  
IDENTITY CARD NO. **S7975164B**



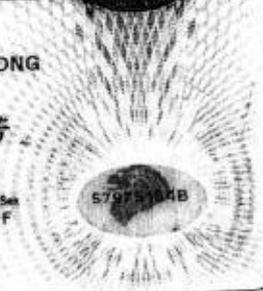
Name  
**LYE MEE FONG**  
**賴美芳**

Race  
**CHINESE**

Date of Birth  
**15-12-1979**

Country of Birth  
**MALAYSIA**

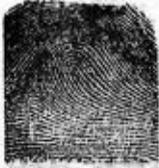
Sex  
**F**



8473688



NRIC No. **S7975164B**



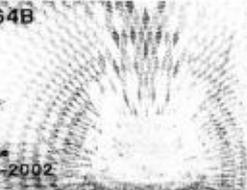
Nationality  
**MALYSIAN**

Blood Group  
**A+**

Date of Issue  
**09-09-2002**

**APT BLK 460 SEGAR ROAD #10-195**  
**SINGAPORE 870460**

NRIC No: **S7975164B**      Date: **28/02/2015**



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8040053E



Name  
CHANG KIAN BAO

张健宝

Race  
CHINESE  
Date of birth  
22-12-1980  
Country of birth  
SINGAPORE

Sex  
M

S8040053E

REPUBLIC OF SINGAPORE DRIVING LICENCE



CHANG KIAN BAO  
张健宝

Issued on 22 Dec 1990  
Valid till 18 Mar 2005



4805469

NRIC No. S8040053E



Date of issue  
28-12-2011

APT BLK 480 SEGAR ROAD #10-195  
SINGAPORE 870480

NRIC No: S8040053E Date: 28/02/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class	Description	Valid till
Class 2B	Motorcycles <= 200 CC	01 Jun 2005
Class 2A	Motorcycles between 201 CC and 400 CC	27 Nov 2001
Class 2	Motorcycles > 400 CC	04 Oct 2005
Class 3	Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg	19 Mar 1999

S / No. 9000036905

S8040053E

NP 428A





華 豐 私 人 有 限 公 司  
**HUA HONG PRIVATE LIMITED**

Blk 4, No.393-H Yew Tee Industrial Estate, Woodlands Road, Singapore 678016  
 Tel | (65) 6760 8815 / 6760 0539 Fax | (65) 6765 4915 Email | huahong@singnet.com.sg

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	HHFWDCLAIMS19-05
Policy No:	PNPV2018-00012332	Date of Loss:	10/05/2019
Vehicle Reg. No.:	<b>SKP8804E</b>	Driveable?	
Driver Age/Info:	38 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LYE MEE FONG	Contact No:	+6591776680
Driver:	CHANG KIAN BAO		
Make/Model:	TOYOTA WISH, 1.8 X CVT (A)	Vehicle Reg. Date:	17/10/2014
Vehicle Colour:	BLACK		
Engine No:	2ZR1398172	Chassis No:	ZGE206014629
Odometer:	0 KM		
Paint Type:			
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	0		
Description of Accident/Loss	AS PER SKETCH PLAN		
Remarks:	VEHICLE IN OUR PREMISE, KINDLY ARRANGE FOR SURVEY. ANY ENQUIRY, PLEASE CONTACT US @ 6661 9688.		
Present Location:	HUA HONG PTE LTD (SUNGEI KADUT)		

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	4,418.00
Miscellaneous Items	35.00
Labour	2,220.00
Paintwork Labour	0.00
Towing	6893 0.00
<b>Gross Total (\$\$)</b>	<b>6,673.00</b>
<b>+ GST 7.00% (\$\$)</b>	<b>467.11</b>
<b>Nett Amount (\$\$)</b>	<b>7,140.11</b>

This claim is handled by: **YVONNE TOH**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS**

**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 May 2019)  
 Parts: M1-MPV TOYOTA WISH 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: Hua Hong Pte Ltd/SKP8804E/14/05/2019 15:12  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*Front Bumper DEF ✓	0.00	0.00	*200.00F	✓
2	10		*Front Bumper Clip rec ✓	0.00	0.00	*15.00F	✓
3	2		*Front Bumper Retainer (LH/RH) rec ✓	0.00	0.00	*50.00F	✓
4	1		*Front Bumper Foam CRA ✓	0.00	0.00	*45.00F	✓
5	1		*Front Reinforcement DO ✓	0.00	0.00	*95.00F	✓
6	1		*Front Grille CRA ✓	0.00	0.00	*160.00F	✓
7	10		*Front Grille Clip rec X NM	0.00	0.00	*15.00F	X
8	1		*Emblem rec ✓	0.00	0.00	*28.00F	✓
9	1		*Front Support Panel (Complete) BUC ✓	0.00	0.00	*450.00F	✓
10	1		*Front Brace Panel DD ✓	0.00	0.00	*45.00F	✓
11	1		*Bonnet BUC ✓	0.00	0.00	*280.00F	✓
12	1		*Bonnet Lock Jam ✓	0.00	0.00	*40.00F	✓
13	2		*Bonnet Hinge (LH/RH) BT ✓	0.00	0.00	*60.00F	✓
14	1		*Bonnet Insulator DEF ✓	0.00	0.00	*145.00F	✓
15	10		*Bonnet Insulator Clip rec ✓	0.00	0.00	*15.00F	✓
16	1		*Bonnet Seal rec ✓	0.00	0.00	*20.00F	✓
17	2		*Head Lamp (LH/RH) CRA ✓	0.00	0.00	*480.00F	✓
18	2		*Front Fender (LH/RH) BUC-RH ✓ J40	0.00	0.00	*480.00F	✓
19	2		*Front Inner Shield (LH/RH) nrx	0.00	0.00	*140.00F	
20	20		*Front Inner Shield Clip (LH/RH) nrx	0.00	0.00	*30.00F	
21	1		*Radiator Top Garnish DEF ✓	0.00	0.00	*45.00F	✓
22	10		*Radiator Top Garnish Clip rec ✓	0.00	0.00	*15.00F	✓
23	2		*Radiator Side Air Guide (LH/RH) nrx	0.00	0.00	*50.00F	
24	1		*Radiator BT ✓	0.00	0.00	*420.00F	✓
25	1		*Radiator Shroud Top Cover CRA ✓	0.00	0.00	*35.00F	✓
26	1		*Radiator Shroud nrx	0.00	0.00	*85.00F	
27	2		*Radiator Fan Motor (LH/RH) nrx	0.00	0.00	*390.00F	
28	1		*Radiator Fan Blade (LH) nrx	0.00	0.00	*75.00F	
29	1		*Radiator Fan Blade (RH) nrx	0.00	0.00	*60.00F	
30	1		*Aircon Condensor BT ✓ 150	0.00	0.00	*450.00F	✓

F=Franchise part.

Total Parts (S\$) 4,418.00

Hua Hong Pte Ltd/SKP8804E/14/05/2019 15:12. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	Front Number Plate <i>nm x</i>	35.00
Sub Total (S\$)			35.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To dismantle, cut & weld front panel, change front bumper, bonnet, front LH/RH head lamp, front reinforcement, front LH/RH fender, knocking & pull straight front chassis frame and all area affected by accident.	New	1,100.00 <i>900 800</i>
2	To perform wire checking.	New	20.00 ✓
3	To dismantle & refit radiator, aircon condensor and top up aircon gas.	New	100.00 <i>80</i>
4	To spray front bumper, bonnet, front reinforcement, front panel, front LH/RH fender and front RH door.	New	1,000.00 <i>800</i>
Gross Labour Cost (S\$)			2,220.00

*too high*

Hua Hong Pte Ltd/SKP8804E/14/05/2019 15:12. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

*[Signature]*  
*16/5/19*

*Hwee Jie - LK*  
*15/5/19*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*\$4150.40/- P/P 5days.*

*Not Authorise*

*Excess - \$600*

*[Signature]*



華 豐 私 人 有 限 公 司  
**HUA HONG PRIVATE LIMITED**

Bk 4, No.393-H Yew Tee Industrial Estate, Woodlands Road, Singapore 678016  
 Tel I (65) 6760 8815 / 6760 0539 Fax I (65) 6765 4915 Email I huahong@singnet.com.sg

**(SUPPLEMENTARY)**

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	HHFWDCLAIMS19-05
Policy No:	PNPV2018-00012332	Date of Loss:	10/05/2019
Vehicle Reg. No.:	<b>SKP8804E</b>	Driveable?	
Driver Age/Info:	38 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LYE MEE FONG	Contact No:	+6591776680
Driver:	CHANG KIAN BAO		

Make/Model:	TOYOTA WISH, 1.8 X CVT (A)	Vehicle Reg. Date:	17/10/2014
Vehicle Colour:	BLACK	Chassis No:	ZGE206014629
Engine No:	2ZR1398172		
Odometer:	0 KM		

Paint Type:  
 Total Loss? **NO**  
 Est. Duration of Repair (day) 0

Description of Accident/Loss AS PER SKETCH PLAN  
 Present Location: HUA HONG PTE LTD (SUNGEI KADUT)

**COST OF CLAIMS**

	<b>Amount</b>
Parts	220.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
	<b>Gross Total (S\$) 220.00</b>
	<b>+ GST 7.00% (S\$) 15.40</b>
	<b>Nett Amount (S\$) 235.40</b>
	<b>+ Previous Estimates (S\$) 7,140.11</b>
	<b>Claim Total (S\$) 7,375.51</b>

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference****Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 17 Jul 2019)**Parts:** M1-MPV      TOYOTA WISH 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's      (Price-denominated Standard List)**Print Code:** Hua Hong Pte Ltd/SKP8804E/17/07/2019 16:32**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Spare Tank / CR4	0.00	0.00	*70.00 F
2	1		*A/C Discharge Hose / BT	0.00	0.00	*150.00 F
<b>Total Parts (S\$)</b>						<b>220.00</b>

F=Franchise part.

Hua Hong Pte Ltd/SKP8804E/17/07/2019 16:32. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

There are no labour items selected.

Hua Hong Pte Ltd/SKP8804E/17/07/2019 16:32. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450618 (Account)

WAREHOUSE:  
48A SUNGAI KADUT AVE SINGAPORE 729672  
TEL: 6366 1265 FAX: 6305 2580

Email: jaeauto@pacific.net.sg  
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 195007741M



Wiper blade: NPB (Hoon Wiper blade), 24 per (Made in Korea)  
Ford (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

CASH SALES

**CASH**

TAX INVOICE : AR201905-08906  
DATE : 17/05/2019  
CUSTOMER ID : CAS001  
VEH REG. NO. : SKP8804E  
TERMS : CASH  
PO NO. :  
PAGE NO. : Page 1 of 3  
CURR : SGD

ATTN : HUA HONG PTE LTD 97641505  
25D SUNGAI KADUT ST 1

OP

SQ	STOCKID	DESCRIPTION	Sk/Los	QTY	U/PRICE	AMOUNT
1	T52119-68909 ZGE20	FRT BUMPER	CC C14-H2-2B	1	200.00	200.00
2	T52161-16010 ROC ALL MODEL	BUMPER CLIP	CC C14-A1-6B1	10	1.50	15.00
3	T52115-68030/1 ZGE20	FRT BUMPER S/RETAINER RH	CC CC12-O-7B12	1	25.00	25.00
4	T52116-68030/1 ZGE20	FRT BUMPER S/RETAINER LH	CC CC12-P-04B8	1	25.00	25.00
5	T52611-68030 ZGE20	FRT BUMPER SPONGE	CC CC12-O-06D	1	45.00	45.00
6	T52021-68020 ZGE20	FRT BUMPER REINFORCEMENT	CC C13-L1-4A	1	95.00	95.00
7	T75303-68010 ZGE20	FRT EMBLEM	CC CC12-P-03B3	1	28.00	28.00

**PAID**  
17 MAY 2019

BUYER'S NEXT PAGE

[P] 17/05/2019 11:16:59AM

[B] 17/05/2019 10:22:18AM

Goods Sold are not refundable for Cash.  
Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

ORIGINAL



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UEN ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450816 (Account)

WAREHOUSE:  
48A SUNGAI KADUT AVE SINGAPORE 729672  
TEL: 8385 1255 FAX: 6305 2580

Email: jaeauto@pacific.net.sg  
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 19007741M



Wiper blade: NWS (Nippon Wiper blade), Gilper (Made in Korea),  
Forch (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

CASH SALES

TAX INVOICE : AR201905-08906  
DATE : 17/05/2019  
CUSTOMER ID : CAS001  
VEH REG. NO. : SKP8804E  
TERMS : CASH  
PO NO. :  
PAGE NO. : Page 2 of 3  
CURR : SGD

CASH

ATTN : HUA HONG PTE LTD 97641505  
25D SUNGAI KADUT ST 1

OD

SO	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
8	T53201-68021 ZGE20	RAD SUPPORT PANEL	CC C13-H1-1B	1	450.00	450.00
9	T53301-68020 ZGE20	FRT BONNET	CC CC12-C-01B	1	280.00	280.00
10	T53510-68030 ZGE20	FRT BONET LOCK	CC CC12-O-04B5	1	40.00	40.00
11	T53410-68030 ZGE20	FRT BONET HINGE RH	CC CC12-O-03B6	1	30.00	30.00
12	T53341-68020 ZGE20	FRT BONET INSULATOR	CC CC12-M-06B	1	145.00	145.00
13	T90467-T0014/09050 ZSU60 ZRE171	FRT BONET INSULATOR CLIP	CC CC12-N-03B4	10	1.50	15.00
14	T53381-68020 ZGE20	FRT BONNET SEAL	CC CC12-N-02B9	1	20.00	20.00

17 MAY 2019

BY: .....

CONTINUE NEXT PAGE

[P] 17/05/2019 11:16:59AM

[E] 17/05/2019 10:22:18AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

ORIGINAL



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 406710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE  
48A SUNGAI KADUT AVE SINGAPORE 729672  
TEL: 6385 1255 FAX: 6385 2580

Email: jaeauto@pacific.net.sg  
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 190307741M



Wiper blade: NWB (Nippon Wiper blade), Siper (Made in Korea),  
Forch (Made in Germany),  
Spark plug: Nippon Denso, NOK (Made in Japan)

CASH SALES

TAX INVOICE : AR201905-08906  
DATE : 17/05/2019  
CUSTOMER ID : CAS001  
VEH REG. NO. : SKP8804E  
TERMS : CASH  
PO NO. :  
PAGE NO. : Page 3 of 3  
CURR : SGD

ATTN : HUA HONG PTE LTD 97641505  
25D SUNGAI KADUT ST 1

OD

SQ	STOCKID	DESCRIPTION	SkLoc	QTY	U/PRICE	AMOUNT
13	T81130-68070 ZGE20	HEAD LAMP RH	CC CC12-C-06C	1	240.00	240.00
14	T81170-68070 ZGE20	HEAD LAMP LH	CC CC12-C-09D	1	240.00	240.00
15	T53292-68020 ZGE20	RAD SUPPORT TOP GARNISH	CC CC12-M-05B	1	45.00	45.00

PAID  
17 MAY 2019

BY:.....

\*\*\*TO COLLECT : 2,073.66\*\*\*

SUB-TOTAL : 1,938.00  
ADD GST 7.00 % 135.66

E. & O.R TOTAL AMOUNT SGD : 2,073.66

[P] 17/05/2019 11:16:59AM

[E] 17/05/2019 10:22:18AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: SAM

This is computer generated document.  
No signature is required.



ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date

**日美汽車私人有限公司**  
**JAE AUTO PTE LTD**

Bk. 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
 TEL: 67453833 FAX: 67454442, 67450816 (Account)  
 WAREHOUSE:  
 48A SUNGEI KADUT AVE SINGAPORE 729672  
 TEL: 6365 1255 FAX: 6365 2580  
 Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0118201-3 CO. REG. NO.: 196307741M



Wiper blade: NWB (Nippon Wiper blade), Sliper (Made in Korea),  
 Faich (Made in Germany)  
 Spark plug: Nippon, Denso, NGK (Made in Japan)

CASH SALES

**S**

ATTN : HUA HONG PTE LTD 97641505  
 25D SUNGEI KADUT ST 1

TAX INVOICE : AR201905-08908  
 DATE : 17/05/2019  
 CUSTOMER ID : CAS001  
 VEH REG. NO. : SKP8804E  
 TERMS : CASH  
 PO NO. :  
 PAGE NO. : Page 1 of 1  
 CURR. : SGD

SO STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. T53420-68030 ZGE20	FRT BONET HINGE LH	U1 L2-D14-A	1	30.00	30.00
2. T88450-02350/12280 DENSO ZZE141	A/C CONDENSOR (1331)	U1	1	150.00	150.00
3. T53208-68020 ZGE20	BRACE PANEL	U1 SUPPLIER	1	45.00	45.00
4. T53811-68060 ZGE20	FRT FENDER RH	U1 SUPPLIER	1	240.00	240.00
5. T53101-68010 ZGE20	FRT GRILLE	U1 SUPPLIER	1	160.00	160.00

\*\*\*TO COLLECT : 668.75\*\*\*

SUB-TOTAL : 625.00  
 ADD GST 7.00 % 43.75

E & OE TOTAL AMOUNT SGD : 668.75

[P] 17/05/2019 12:46:19PM

[E] 17/05/2019 10:22:23AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive : SAM

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No signature is required.



ORIGINAL

Goods Received in Good Order

*Handwritten signature*

Signature / Co Stamp / Date



日美汽車私人有限公司  
**JAE AUTO PTE LTD**

Bk: 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:  
48A SUNGAI KADUT AVE SINGAPORE 729672  
TEL: 6365 1255 FAX: 6365 2560

Email: jaeauto@pacific.net.sg  
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

Arrange By: \_\_\_\_\_ Driver: POH

Wiper blade: NWB (Nissan Wiper blade, Sliper (Made in Korea),  
 Forth (Made in Germany)  
 Spark plug: Nispon Denso, NDK (Made in Japan)

**CASH SALES**

TAX INVOICE : AR201905-09190  
 DATE : 17/05/2019  
 CUSTOMER ID : CAS001  
 VEH REG. NO. : SKP8804E  
 TERMS : CASH  
 PO NO. :  
 PAGE NO. : Page 1 of 1  
 CURR : SGD

ATTN : HUA HONG PTE LTD  
 25D SUNGAI KADUT ST 1

**CASH**  
 (CASH)  
 TAKEN

SQ	STOCKID	DESCRIPTION	Stk Loc	QTY	U/PRICE	AMOUNT
1	T16470-37030 ZGE20	RAD SPARE TANK	CC CC12-O-10A2	1	70.00	70.00
2	T16712-37040 ZGE20	RABFAN COWING TOP GUIDE	CC CC12-N-05B	1	35.00	35.00
3	T16410-22150/51 ZGE20 N2T260	RADIATOR	CC CC12-L-01F	1	420.00	420.00
4	T88703-68060 ZGE20	A/C DISCHARGE HOSE	CC CC12-N-05B	1	150.00	150.00
5	T90467-07217 GYL15	RAD TOP GARNISH CLIP	CC CC12-N-05B2	10	1.50	15.00

**PAID**  
 21 MAY 2019

\*\*\*TO COLLECT : 738.30\*\*\*

SUB-TOTAL : 690.00  
 ADD GST 7.00 % 48.30

E. & O.E TOTAL AMOUNT SGD: **738.30**

[P] 17/05/2019 2:27:45PM

[B] 17/05/2019 2:02:17PM

Goods Sold are not refundable for Cash.  
 Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.  
 Sales Executive: SAM



This is computer generated document.  
 No signature is required.

ORIGINAL

Goods Received in Good Order

HACK

Signature / Co Stamp / Date

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 May 2019 <a href="#">Sendback Est</a>	14 May 2019 15:12 <b>S\$6,673.00</b>	14 May 2019 15:41 <a href="#">Edit Adj Rpt</a>	<b>S\$4,933.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,933.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
	Supp #1 17 Jul 2019 16:32	17 Jul 2019 16:32 <b>S\$220.00</b>	17 Jul 2019 16:32			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	<b>LYE MEE FONG</b> , ID: S7975164B, Tel: +6591776680		
Vehicle Reg. No.:	<b>SKP8804E</b>	Date of Loss:	10/05/2019 15:00 - :59 [54 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 1201900012756</b>	Policy/Cover Note No.:	PNPV2018-00012332 (Comprehensive)
		Excess:	S\$600.00
Repairer:	<b>Hua Hong Pte Ltd (Sungei Kadut)</b> 25D Sungei Kadut Street 1, 729332 Sungei Kadut - Tel: 6760 8815 / 6760 0539		
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Josey Loh</b> ]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 24/05/2019]		
Driver/Custodian:	CHANG KIAN BAO (38 / Male) , NRIC: S8040053E, Tel: +6598282841 Email:		
	Vehicle Source:	Drive/Walk-in	

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD\_SG (22/07/2019): Alert - Adj Mandate Approved (S\$4933.00) - SKP8804E - Claim Handler: Josey Loh
- FWD\_SG (16/05/2019): Alert - Adj Mandate Approved (S\$4670.50) - SKP8804E - Claim Handler: Josey Loh

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

SKP8804E (1201900012756)

OD

May 10 2019 3:00PM

[LYE MEE FONG]

Hua Hong Pte Ltd

Upload Documents   Upload Photos   Compose New Letter

View View in Browser ▾

Assessment Reports			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Hua Hong Pte Ltd (Sungei Kadut)	Thumbnail	Print
1	14/05/19 15:12	<b>Repairer Estimates</b>	Load HTM	<input type="checkbox"/>
2	17/07/19 16:32	<b>Repairer Estimates Suppl. #1</b>	Load HTM	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/05/19 10:32	<b>Adjuster Immediate Advice</b>	Load HTM	<input type="checkbox"/>
2	22/07/19 13:53	<b>Adjuster Immediate Advice</b>	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page ▾	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
2	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
3	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
8	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
12	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
14	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
15	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
16	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
17	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
18	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
19	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
20	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
21	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
22	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
23	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
24	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
25	16/05/19 09:11	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
26	19/07/19 10:13	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
27	19/07/19 10:13	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
28	19/07/19 10:13	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
29	19/07/19 10:13	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
30	19/07/19 10:13	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hua Hong Pte Ltd (Sungei Kadut)		Thumbnail Print
31	19/07/19 10:13	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
32	19/07/19 10:13	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
33	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
34	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
35	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
36	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
37	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
38	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
39	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
40	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
41	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
42	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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44	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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46	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
47	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
48	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
49	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
50	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
51	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
52	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
53	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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55	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
56	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
57	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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59	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
60	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
61	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
62	19/07/19 10:16	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hua Hong Pte Ltd (Sungei Kadut)		Thumbnail Print
1	14/05/19 15:11	E-filed GIA report		Load PDF
2	14/05/19 15:11	Driver's NRIC		Load TIF
3	14/05/19 15:11	Insured's NRIC		Load TIF
4	14/05/19 15:11	Certificate of Insurance		Load TIF

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	16/05/19 10:36	MARK ESTIMATE		Load PDF
2	19/07/19 10:17	SUPPLEMENTARY		Load PDF
3	25/07/19 16:25	PARTS INVOICE		Load PDF

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Repairer  Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower 4  
Singapore 038986

**Our File No:** CS/FWD19008526/EVD3S2  
**Date:** 25/07/2019

### REFERENCE

Insured/Claimant: LYE MEE FONG Policy No: PNPV2018-00012332  
Date of Loss: 10/05/2019 Nature of Claim: OD Claim No: 1201900012756

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKP8804E**  
Make & Model: TOYOTA WISH, 1.8 X CVT (A) Engine No: 2ZR1398172  
Reg. Date: 17/10/2014 (Man. Year: 2014) Chassis No: ZGE206014629  
Colour: Black Odometer: 80996 km  
Engine Capacity: 1797 cc  
Market Value/New Car Price: S\$64,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16  
Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm  
Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,638.00	3,253.00	1,385.00	29.86
Miscellaneous Items	35.00	0.00	35.00	100.00
Labour	2,220.00	1,680.00	540.00	24.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,893.00</b>	<b>4,933.00</b>	<b>1,960.00</b>	<b>28.43</b>
<b>- Excess (S\$)</b>	<b>0.00</b>	<b>600.00</b>	<b>-600.00</b>	
<b>(S\$)</b>	<b>6,893.00</b>	<b>4,333.00</b>	<b>2,560.00</b>	<b>37.14</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>482.51</b>	<b>303.31</b>	<b>179.20</b>	<b>37.14</b>
<b>Nett Amount (S\$)</b>	<b>7,375.51</b>	<b>4,636.31</b>	<b>2,739.20</b>	<b>37.14</b>

### INSPECTION

Date of Assignment: 14/05/2019 Present Location: Hua Hong Pte Ltd (Sungei Kadut)  
Date Inspected: 15/05/2019 Inspected At: Hua Hong Pte Ltd (Sungei Kadut)  
25D Sungei Kadut Street 1  
Singapore 729332  
Estimated Period of Repair: 6.0 days

**Adjuster:** CHEN TSUE YEE

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



**REPAIR DETAILS**

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 25 Jul 2019)
<b>Parts:</b> M1-MPV	TOYOTA WISH 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKP8804E)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Front Bumper	Deformed	200.00 F	*200.00 F
2	10		*Front Bumper Clip	Necessary	15.00 F	*15.00 F
3	2		*Front Bumper Retainer (LH/RH)	Necessary	50.00 F	*50.00 F
4	1		*Front Bumper Foam	Cracked	45.00 F	*45.00 F
5	1		*Front Reinforcement	Dented	95.00 F	*95.00 F
6	1		*Front Grille	Cracked	160.00 F	*160.00 F
7	10		*Front Grille Clip	Not Necessary	15.00 F	*- F
8	1		*Emblem	Necessary	28.00 F	*28.00 F
9	1		*Front Support Panel (Complete)	Buckled	450.00 F	*450.00 F
10	1		*Front Brace Panel	Dented	45.00 F	*45.00 F
11	1		*Bonnet	Buckled	280.00 F	*280.00 F
12	1		*Bonnet Lock	Jammed	40.00 F	*40.00 F
13	2		*Bonnet Hinge (LH/RH)	Bent	60.00 F	*60.00 F
14	1		*Bonnet Insulator	Deformed	145.00 F	*145.00 F
15	10		*Bonnet Insulator Clip	Necessary	15.00 F	*15.00 F
16	1		*Bonnet Seal	Necessary	20.00 F	*20.00 F
17	2		*Head Lamp (LH/RH)	Cracked	480.00 F	*480.00 F
18	1		*Front Fender (LH/RH)	O/s Buckled	480.00 F	*240.00 F
19	2		*Front Inner Shield (LH/RH)	Not Necessary	140.00 F	*- F
20	20		*Front Inner Shield Clip (LH/RH)	Not Necessary	30.00 F	*- F
21	1		*Radiator Top Garnish	Deformed	45.00 F	*45.00 F
22	10		*Radiator Top Garnish Clip	Necessary	15.00 F	*15.00 F
23	2		*Radiator Side Air Guide (LH/RH)	Not Necessary	50.00 F	*- F
24	1		*Radiator	Bent	420.00 F	*420.00 F
25	1		*Radiator Shroud Top Cover	Crushed	35.00 F	*35.00 F
26	1		*Radiator Shroud	Not Necessary	85.00 F	*- F
27	2		*Radiator Fan Motor (LH/RH)	Not Necessary	390.00 F	*- F
28	1		*Radiator Fan Blade (LH)	Not Necessary	75.00 F	*- F
29	1		*Radiator Fan Blade (RH)	Not Necessary	60.00 F	*- F
30	1		*Aircon Condensor	Bent	450.00 F	*150.00 F
<b>Supplementary #1</b>						
31	1		*Spare Tank	Crushed	70.00 F	*70.00 F
32	1		*A/C Discharge Hose	Bent	150.00 F	*150.00 F

F=Franchise part.

<b>Total Parts (S\$)</b>	<b>4,638.00</b>	<b>3,253.00</b>
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## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	Front Number Plate (NOT NECESSARY)	35.00	0.00
<b>Sub Total (S\$)</b>			<b>35.00</b>	<b>0.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	To dismantle, cut & weld front panel, change front bumper, bonnet, front LH/RH head lamp, front reinforcement, front LH/RH fender, knocking & pull straight front chassis frame and all area affected by accident.	New	1,100.00	800.00
2	To perform wire checking.	New	20.00	20.00
3	To dismantle & refit radiator, aircon condensor and top up aircon gas.	New	100.00	60.00
4	To spray front bumper, bonnet, front reinforcement, front panel, front LH/RH fender and front RH door.	New	1,000.00	800.00
<b>Gross Labour Cost (S\$)</b>			<b>2,220.00</b>	<b>1,680.00</b>

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&lt; END OF ESTIMATES &gt;