

INS. CASE OWNER

CC 5 / 601 1900 8521 / PMA

IDAC:

Surveyor:

AME

DOI:

ASSIGNMENT

Date / Time:

13/5/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBH 37972

(Non)

DMA H001376-JA



Insured Vehicle No.:

Claim No.:

Name of Insured:

G L D Builder PLC

Policy No.:

Insured Tel No.:

67450987

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

(11/6/19/2019)

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHA 9976A



INSRS:

WSP:

Tel:

Liability:

RMKS:

CHI 10443



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHA 9976A - X

GBH 37972 - MP/HIC 19006194/29 POA 06/04/2019

- PK

17/5/19 11:46am Call to company at GBH 37972 PIC
MS email: is in meeting. To call back.
18/5/19 - File -> MC + CLK

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2728.50

Loss of Rental (LOR):

S\$

369.39

(35 days)

x \$

105.54

Loss of Use (LOU):

S\$

-

(\$ x days)

Loss of Income (LOI):

S\$

125.00

(\$50 x 35 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.49

Medical:

S\$

Disbursement:

S\$

-

(e.g. Tow/Independent)

Legal Cost

S\$

Total:

S\$

3280.38

Global Sum S\$:

3280.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3280.00

Name 1:

Camfordelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

all
23/5/19
ok

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

SHA 9976A

"Jun 2013

OO/T/P/H/S/TP/RES/OD/RES/EVA/INV/MV

To Insured Vehicle No:

At Workshop m/s

At

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Vch:

(Policy Condition)

Remark: The vch had commenced its
repair at the time of inspection.

N/S	O/S

Bal or Market Value:

IOAG Accident Report:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repair:

2

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Type: M/Cat / M/Cycle / Bus / Van / Lorry / T/C Prime Mover

Truck / Trailer or

Make:

Hyundai Santa

cc 199

Colour:

Yel/Br

A/C: Ins 6 Ed / Std / Nil / NA

Sp. Reading:

583471

T/Radio: Ins 6 Ed / Std / Nil / NA

Eng/No:

C/No:

KM HET41VMOA 834519

Gen. Cond: Good / 6 / Poor / Burnt

Steering: Inor 6 / Jammed / Leaked / Burnt or

Brake: Inor 6 / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD 6 / Rim or

Tyre Size:

F:

215 / 60 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal:

7

mm

R/Bal:

7

mm

L/Bal:

7

mm

L/Bal:

7

mm

D.O.A:

11/5/19

D.O.A:

15/5/19

Survey held at

CPAE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear axle

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US \$ 2550 (incl 3129.06 / STY0

EQ

4.

Date/Time, File Pass to:

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to:

S

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Ins (\$

Survey Fee:

Transportation:

S + PS \$

Photo:

Draw:

Total:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 URBAN AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI19008521/K1ha3

Date: 23/05/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHA 9976A

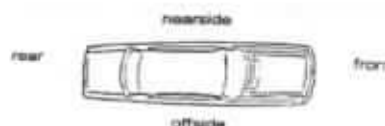
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13/05/19 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	5,679.06
Revised Estimate Amount	: S\$	2,550.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,550.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 9976A

DATE 13/5/2019 15:12

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid <i>Repl</i>			\$ 1,349.50
	Boot Lid Lock Upper <i>X on</i>			\$ 132.10
	Boot Lid Lock Lower <i>X on</i>			\$ 30.30
	Boot Lid Sonata Plate <i>on</i>			\$ 43.60
	Boot Lid Hyundai Plate <i>on</i>			\$ 24.20
	Boot Lid 'H' Emblem <i>on</i>			\$ 26.10
	Boot Lid CRDI Plate <i>on</i>			\$ 22.70
	Boot Lid Lamp (LH) <i>on</i>			\$ 230.20
	Rear Bumper <i>Repl</i>			\$ 578.40
	Rear Bumper Reinforcement <i>75m</i>			\$ 483.30
	Rear Bumper Clip <i>on</i>			\$ 22.00
	Rear Bumper Sponge <i>75m</i>			\$ 137.40
	Rear Bumper Under Cover <i>X on</i>			\$ 185.80
	Rear Bumper Protector (LH) <i>X on</i>			\$ 38.00
	Tail Lamp (LH) <i>on</i>		\$ 344.00	\$ 688.00
	Rear Panel <i>X on</i>			\$ 391.80
	Rear Panel Garnish <i>X on</i>			\$ 95.80
	SUB TOTAL			\$ 4,479.20
	LESS 20%			\$ 895.84
	DISCOUNTED TOTAL			\$ 3,583.36
	Boot Lid Comfort Logo & Tel No. Sticker <i>on</i>			\$ 30.00
	Rear Bumper Reverse Sensor <i>shld</i>			\$ 135.70
	Rear Bumper Rubber Mat <i>on</i>			\$ 50.00
				\$ 215.70
	Labour Charge			
	Panel Beating <i>13/5/19, 160sh</i>			\$ 800.00
	Spray Painting Charge <i>2 Pys</i>			\$ 900.00
	Wiring Charge <i>4/5</i>			\$ 50.00
	Tuff Kote <i>After Repair photo</i>			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 80.00
	TOTAL LABOUR			\$ 1,880.00
	ESTIMATE TOTAL			\$ 5,679.06

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO

Date/Time: 13.05.2019 15:18 Page: 1

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order: 3922058

JC NO: 305295145

COMER NO: 7010070
CITYCAB PTE LTD
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65551188

REGN NO.	SHA9976A	MILEAGE
MAKE	HYUNDAI	FUEL
MODEL	SONATA	DATE/TIME IN 11.05.2019 16:35
YR OF MANU.	11.06.2013	TARGET DATE
CHASSIS CODE	KMHET41VMDA834539	COMPLETION DATE/TIME

EQ INS

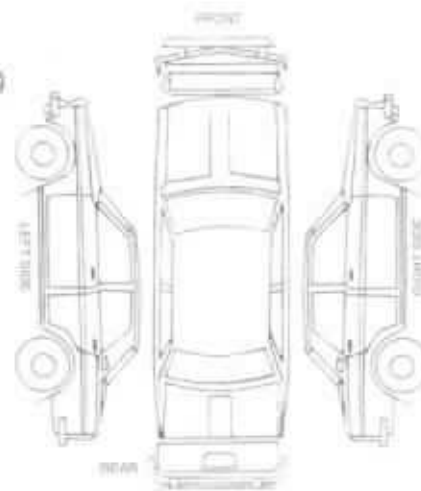
IDENT CARD NO.

JOB DESCRIPTION

Accident Date: 11.05.2019
NATURE: 3P 11.05.2019

S/NO: 000010
LABOR CODE: 23-01

DESCRIPTION
TOWING FEE - \$60



ISSUED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Identification Slip

Exit Pass

No.: SHA9976A

LKE

Vehicle No.:

SHA9976A

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

DATE 13/5/2019 15:12

Lee

MODEL : HYUNDAI SONATA

Page 1 of 1

Our Job Ref No 305295145
Date : 23.05.19

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508988
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No. SHA9976A CCPL

Fax :


11.05.19


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INS -- GBH3797Z
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$2,550.00
Final Lumpsum Repair cost \$2,550.00

3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

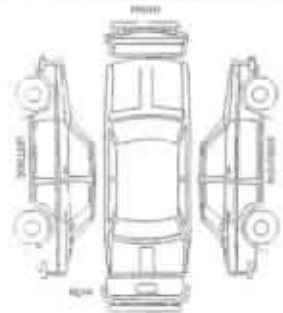
Signature : 
Name : Calvin
Date : 23/5/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE


Job Requisition			
1. Date: <u>11-5-19</u> Time Received: <u>16:35</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer: <u>MR MOHD</u> Contact No.: <u>86093930</u> Vehicle No.: <u>SHA 9976A</u> Make / Model / Colour: <u>SONATA</u> Email: _____		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
7. Location: <u>29 LORONG 5 TOA PAYOH</u>		5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____		6. Parts Replaced/Remarks: _____ _____ _____	
10. Odometer Reading: _____ Fuel Level: <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
Job Attended		11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
12. Tow Truck / Recovery Van: <input type="checkbox"/> VRS <input type="checkbox"/> QA <input type="checkbox"/> GAO <input checked="" type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver: <u>Shu Jian</u> Vehicle No.: <u>4P7494G</u> Time Dispatch: <u>16:36</u> Time of Arrival: <u>17:10</u> Time Completed: <u>18:00</u>		 #: Cracked X: Dented /: Scatched O: Missing Signature of Customer: _____	

Cash Invoice Details (if applicable)

13. Cash Invoice No. _____

Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

11-5-19 Date 17:10 Time  Signature of Customer

14. WORKSHOP

Name of Attending Staff/Guard _____ Date & Time of Arrival _____ Signature of Attending Staff/Guard _____

CUSTOMER'S COP

Hsiao Tong (LKKAuto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Friday, 18 October 2019 10:48 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your Ref: CC19050321/ SHA9976A/ JW(st) *Our Ref: CC3/EQI19008521/K1pa3 [ACCIDENT INVOLVING GBH 3797Z(EQ) AND SHA 9976A ON 11/05/2019]

Dear Ms Chew

Please process settlement in sum \$ 3280.00 to resolve our property damage claim amicably.

Additionally, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 18 October 2019 8:01 AM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: RE: Your Ref: CC19050321/ SHA9976A/ JW(st) *Our Ref: CC3/EQI19008521/K1pa3 [ACCIDENT INVOLVING GBH 3797Z(EQ) AND SHA 9976A ON 11/05/2019]

Without Prejudice

Dear Mr Jim,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$3,280.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Monday, 14 October 2019 10:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: CC19050321/ SHA9976A/ JW(st) *Our Ref: CC3/EQI19008521/K1pa3 [ACCIDENT INVOLVING GBH 3797Z(EQ) AND SHA 9976A ON 11/05/2019]

Dear Ms Chew

Accident happened on 11.05.2019 (Saturday) @ 1635 hrs plus taxi was towed into workshop from accident site too. Please refer the attached towing bill and improve the offer's sum to \$3420.00.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 12 October 2019 12:08 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: Your Ref: CC19050321/ SHA9976A/ JW(st) *Our Ref: CC3/EQI19008521/K1pa3 [ACCIDENT INVOLVING GBH 3797Z(EQ) AND SHA 9976A ON 11/05/2019]

Your Ref: **CC19050321/ SHA9976A/ JW(st)**

Without Prejudice

Our Ref: CC3/EQI19008521/K1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH 3797Z(EQ) AND SHA 9976A ON 11/05/2019

We refer to the above matter.

We propose settlement at a global sum of \$3,200.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 23 May, 2019 1:39 PM
To: Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving GBH3797Z (OI : EQI - DM19HO01376-JG) AND SHA9976A (TP : LKK REF - CC3/EQI19008521/K1ha3) on 11/05/2019
Attachments: GBH3797Z.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

E Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Clystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, May 23, 2019 11:15 AM
To: Joel Goh; Janet Tan
Cc: Vic (LKKAuto); CS A Team; Admin A
Subject: Direct Settlement - Accident Involving GBH3797Z (OI : EQI - TBA) AND SHA9976A (TP : LKK REF - CC3/EQI19008521/K1ha3) on 11/05/2019

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 9976A at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

COMFORTDELGRO ENGINEERING

Our Ref : CC19050321/ SHA9976A /JW(st)

Your Ref :

Date : 27-May-19

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept

59 Loyang Drive, 4th Fl, ComfortDelGro Engineering Pte Ltd
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199900004

Workshops

Braddell
305 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA9976A YOUR INSURED GBH3797Z
AND OTHER _____ ON 11.05.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHA9976A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBH3797Z we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,728.50
2	<u>2</u> <u>5</u> days Loss of Rental @ \$ 105.54 per day	\$ 527.70
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA / GIA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ 60.00
Sub Total :		\$ 3,323.69

HIRER'S CLAIM

7	<u>2</u> <u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 3,723.69

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : GBH3797Z
- c) GIA / Police report/s of : SHA9976A
- d) Letter of authority from owner / hirer / operator
- (☒) Tow receipt () Towing/Medical bill/receipts () Certificate of Insurance
- (☒) Photograph/s of Accident Scene (☒) Downtime/Mileage record (☒) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI19008521/K1pa3

30 August 2019

G L D BUILDER PTE LTD

9 TAGORE LANE
#04-03, 9 @ TAGORE
SINGAPORE 787472

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 3797Z AND SHA 9976A ON 11/05/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 9976A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SHA9976A , GBH3797Z

ON 11-May-19 16:35

PIE TWDS TUAS AFTER KALLANG BAHRU FLYOVER

I / We

MOHD YATIM BIN MOH... (Hirer) NRIC No.: 56821676B

and/or

(Relief) NRIC No.:

Taxi Number

SHA9976A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

13-May-2019

Name of Hirer

MOHD YATIM BIN MOHD HAMZAH

Hirer NRIC

56821676B

Signature :



Address

158 LORONG 1 TOA PAYOH #08-1522
310158

Contact No.

86093930

BANK/CHO No.

Our Ref: CC19050321



Date: 23 May 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	11/05/2019 @ 16:35 hrs
ALONG	PIE TWDS TUAS AFTER KALLANG BAHRU FLYOVER
INVOLVING	GBH3797Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9976A** (the "Taxi"). The Taxi was hired to **MOHAMAD YATIM BIN MOHAMED HAMZAH IC NO S6812676B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$105.54** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



TEL: 97297337

T ZONE TOWING PTE LTD

8 Kaki Bukit Ave 4 #06-32 Premier@Kaki Bukit

Singapore 415875

Email: t-zonetowing@live.com.sg

GST Reg No. 201500018C

WORK ORDER

No. P 22427

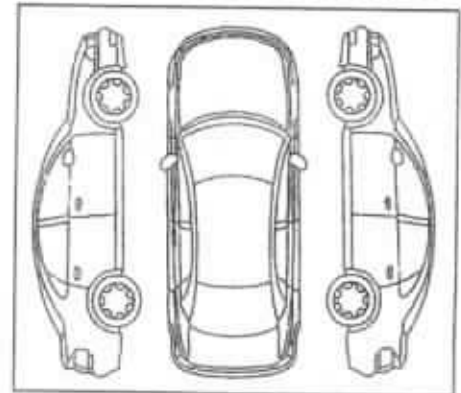
Svc Date 11-5-2019
Member's Name MR MOHD
M'ship / NRIC No. _____
Member's Contact No. 86093930
Car Regr. No. SHA 9976A
Car Make / Model 140
Remarks (if any) _____

Time Received 16:36
Time Arrived 17:10
Time Completed 18:00
From 29 LORONG 5 TO APAYAH
To 10 yang
Tow Truck No. 487494G
Amount \$ 6.00


ADDITIONAL CHARGES

- | | |
|---|--|
| <input type="checkbox"/> Dolly Wheels /Flat bed | <input type="checkbox"/> Patch Tyre |
| <input type="checkbox"/> Basement /Multi-storey | <input type="checkbox"/> Change Spare Tyre |
| <input type="checkbox"/> Crane up /Bogged | <input type="checkbox"/> Change Battery |
| <input type="checkbox"/> Causeway /2nd Link | Size : _____ |
| <input type="checkbox"/> Jump Start | |
| <input type="checkbox"/> Collection of key | |
| <input type="checkbox"/> ERP /Carpark | |

BODY & PAINT CONDITION RECORD



*please remove any valuables or personal belongings in the car


Tow Driver's Name & Signature

bizSAFE₃


Member's Signature

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

4

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBH3797Z	11 May 2019 / 16:35:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SUA 9976A



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 11/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBH 3797Z	(Insd Veh)	Your Ref. No. : DM19HO01376-JG
	SHA 9976A	(TP Veh)	Our Ref. No. : CC3/EQI19008521/K1pa3q2
Date of Accident	11/5/2019		

Liability	100%	
Final Repair Cost	: \$ 2,728.50	
Loss of Income	: \$ 175.00	3.5 days
Rental (If any)	: \$ 369.39	3.5 days
Others:	: \$ 7.49	
	: \$	
	3,280.38	
Final Settlement Sum	: \$ 3,280.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,280.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI19008521/K1pa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 11-11-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBH 3797Z	Veh. Inspected	SHA 9976A
Policy No.	DMCPHQ19-002283	Coverage (\$)	0.00
Claim No.	DM19HO01376-JG	Excess (\$)	0.00
Assign From		Assign Date	13/05/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	KMHET41VMDA834539	Colour	YELLOW
Odometer	583471	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	HANKOOK	7 mm
L/H Front Tyre	215/60 R16	HANKOOK	7 mm
R/H Rear Tyre	215/60 R16	HANKOOK	7 mm
L/H Rear Tyre	215/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/05/2019	Inspection Date	13/05/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 9976A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID	BUCKLED	1,349.50	1,349.50
1	BOOT LID LOCK UPPER	SERVICEABLE	132.10	-
1	BOOT LID LOCK LOWER	SERVICEABLE	30.30	-
1	BOOT LID SONATA PLATE	NECESSARY	43.60	43.60
1	BOOT LID HYUNDAI PLATE	NECESSARY	24.20	24.20
1	BOOT LID 'H' EMBLEM	NECESSARY	26.10	26.10
1	BOOT LID CRDI PLATE	NECESSARY	22.70	22.70
1	BOOT LID LAMP (LH)	CRACKED	230.20	230.20
1	REAR BUMPER	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	483.30	-
1	REAR BUMPER CLIP	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	137.40	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	185.80	-
1	REAR BUMPER PROTECTOR (LH)	SERVICEABLE	38.00	-
2	TAIL LAMP (LH) @\$344.00	CRACKED (1 PCS ONLY)	688.00	344.00
1	REAR PANEL	SERVICEABLE	391.80	-
1	REAR PANEL GARNISH	SERVICEABLE	95.80	-
	LESS 20% DISCOUNT		-895.84	-528.14
			3,583.36	2,112.58
SPECIAL NETT ITEMS				
1	BOOT LID COMFORT LOGO & TEL NO.STICKER (SN)	NECESSARY	30.00	30.00
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			215.70	215.70
LABOUR				
	PANEL BEATING.		800.00	400.00
	SPRAY PAINTING CHARGE.		900.00	400.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00

Report Ref No. CC3/EQI19008521/K1pa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE/REFIX REVERSE SENSOR .		80.00	30.00
			1,880.00	870.00
GRAND TOTAL			5,679.06	3,198.26
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,550.00

Report Ref No. CC3/EQI19008521/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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