

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 29 September 2020 11:04 AM
To: 'Lydia Tiong'
Cc: Ting Siew Yun; Bowie Teng; Kenneth Tan; Winnie Fan
Subject: RE: **SPAM** RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQ19008515/Epb3 CC4/EQ19008515/Epb3

Without Prejudice

Hi Lydia,

Thank you for your acceptance.

We will proceed to close file.

Note: For EQ, no DV is needed if settlement amount < \$20K.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lydia Tiong <lydia.tiong@bkw.sg>
Sent: Friday, 25 September 2020 4:00 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Ting Siew Yun <siewyun.ting@bkw.sg>; Bowie Teng <bowie.teng@bkw.sg>; Kenneth Tan <kenneth.tan@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>
Subject: RE: **SPAM** RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQ19008515/Epb3 CC4/EQ19008515/Epb3

Dear Hsiao Tong,

Offer accepted. \$5300/- (all in).

Have a nice day.

Thanks & Regards
Lydia Tiong (Ms)
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208
Tel: 6738 7777
Fax: 6738 6666

IMPORTANT NOTICE:

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From: Bowie Teng <bowie.teng@bkw.sg>
Sent: Friday, 25 September 2020 11:42 am
To: Lydia Tiong <lydia.tiong@bkw.sg>
Cc: Ting Siew Yun <siewyun.ting@bkw.sg>
Subject: FW: **SPAM** RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/Epb3
CC4/EQI19008515/Epb3

Hi Lydia, please follow up.

Thank you and stay safe always ;) Cheers

Warmest regards,
Bowie Teng
BKW Rent A Car Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, September 25, 2020 11:33 AM
To: Ting Siew Yun <siewyun.ting@bkw.sg>
Cc: Winnie Fan <winnie.fan@bkw.sg>; Bowie Teng <bowie.teng@bkw.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: **SPAM** RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/Epb3
CC4/EQI19008515/Epb3

REMINDER Without Prejudice

Dear sirs/Mdm,

We refer to our email dated 18/06/2020.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 23 July 2020 9:00 AM

To: Enjo Ho <enjo.ho@bkw.sg>

Cc: Winnie Fan <winnie.fan@bkw.sg>; Bowie Teng <bowie.teng@bkw.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/Epb3

Without Prejudice

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 18 June 2020 10:53 AM

To: Enjo Ho <enjo.ho@bkw.sg>

Cc: Winnie Fan <winnie.fan@bkw.sg>; Bowie Teng <bowie.teng@bkw.sg>; Steve Chen (LKK Auto)

<SteveChen@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$5,300.00(all-in).**

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enjo Ho <enjo.ho@bkw.sg>

Sent: Tuesday, 19 May 2020 9:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Winnie Fan <winnie.fan@bkw.sg>; Bowie Teng <bowie.teng@bkw.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/Epb3

Dear Hsiao Tong,

Confirmed. Forward you the LOD shortly.

Thank you and Have a nice day :) Cheers

Warmest regards,

ENJO HO (Mdm)

3A Automobile Pte Ltd

120 Lower Delta Road

#02-15 Cendex Centre

Singapore 169208



Office: **6738 7777**

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Please consider the environment before printing this e-mail!

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 23 January 2020 8:20 am

To: Enjo Ho <enjo.ho@bkw.sg>

Cc: Winnie Fan <winnie.fan@bkw.sg>; Bowie Teng <bowie.teng@bkw.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: **SPAM** RE: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 11/11/2019.

Please confirm.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Monday, 11 November 2019 9:11 AM

To: enjo.ho@bkw.sg

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/Epb3

Dear Enjo,

Kindly refer our finalize \$4900 (L/S, before GST). 6 repair days.

Kindly confirm.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, November 09, 2019 9:41 AM

To: Steve Chen (LKK Auto)

Subject: FW: After repair photo - SJS2569U //DOA: 08/05/2019// LKK REF: CC4/EQI19008515/Epb3

Hi Steve,

For your necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enjo Ho <enjo.ho@bkw.sg>

Sent: Monday, 3 June 2019 9:18 AM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; Bowie Teng <bowie.teng@bkw.sg>

Subject: After repair photo - SJS2569U

Dear Sir/Mdm,

We have attached after repair photos for vehicle SJS2569U.

Please let us have the finalised amount asap.

Thank you and Have a nice day :) Cheers

Warmest regards,

ENJO HO

3A Automobile Pte Ltd
120 Lower Delta Road
#02-15 Cendex Centre
Singapore 169208



Office: **6738 7777**



Fax: **6738 6666**



Email : enjo.ho@bkw.sg



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