

INS CASE OWNER

Jusey

CC 4 / PWD 1900 8498

G easy

LAC  
EDAC

Surveyor

DOI:

ASSIGNMENT

Date / Time:

14/5/19

Registered in Mariner:

14/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.

SLB 4157C

Name of Insured

Hung Tony Chuan

Insured Tel No.

HP:

Excess Sec II : SS

D.O.A:

13/5/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFY 5276 K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Motor Image



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SFY 5276 K - X

SLB 4157C - CC3/ASG/8000310/23XX DOA 25/12/17

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

31

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 2147.00

or REAR ENDORSE

Loss of Rental (LOR):

S\$ 470.80

( 4 days)

X\$110.00

Loss of Use (LOU):

S\$ -

(3 x days)

Loss of Income (LOI):

S\$ -

(3 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2719.80

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

A\$500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 2719.80

Name 1:

Motor Image Enterprises Pte Ltd.

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

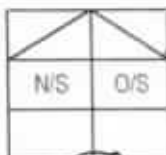


## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s Motor Image  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt.: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 3 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SFY 5276K Yr Regn: 28 oct 2016  
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Subaru Forester <sup>2.0</sup> 1995  
 Colour: Brown A/C: Insured / Std / NI / NA  
 Sp. Reading: 14117 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JF1S35KC56A078958  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In Order / Jammed / Leaked / Burnt or  
 Brake: In Order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 225/60R17  
 R: 11  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front Rear  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 26-06-19  
 Survey held at W/S 9Am  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP # 21W4Reel # 3676.2 / 64%  
 IS file with Asher?

Date/Time, File Pass in?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Report Format :

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation

\$ + RS \$

Photos

Other

TOTAL



## Estimate

Date 05 / 14 / 2019

001 / 001

Name	QUOTATION FOR SFY5275K	Tel(Home)	
Address		Tel(Office)	
E-Mail		Tel(Portable)	
		Fax	
		Model Name	S-13
		Body Model	SJ5DK7C
		Vin-Code	JP15J5K5C5GG076958

Part Number	Part Code Name	Part Code	Qty	Price
57704SG012	BUMPER-FACE,REAR <i>ee</i>	FIG-591 57704A	1	540.00
57711SG0219P	BACK BEAM COMPLETE-REAR ?	FIG-591 57711D	1	288.00
E7710SG000	R BUMPER STEP S/S <i>ee</i>	FIG-591 57711D	1	480.00
57707SG060	BRACKET-REAR BUMPER SIDE,RIGHT X	FIG-591 57707H	1	14.40
57707SG090	BRACKET-REAR BUMPER SIDE,LEFT X	FIG-591 57707I	1	14.40
57707SG060	BRACKET-REAR BUMPER CORNER,RIG X HT	FIG-591 57707AC	1	18.00
57707SG070	BRACKET-REAR BUMPER CORNER,LEF X T	FIG-591 57707AD	1	18.00
57731SG010NN	COVER-REAR BUMPER ?	FIG-591 57731C	1	12.60
84281SC000	REFLEX REFLECTOR ASSEMBLY-RIGH ? T	FIG-842 84281	1	20.40
84281SC010	REFLEX REFLECTOR ASSEMBLY-LEFT X	FIG-842 84281A	1	20.40
		Page-Total		1,406.20
		Sub-Total		1,406.20
		Total		1,406.20
		Tax		0.00
		Grand Total		1,406.20

Memo

Grand Total
1,406.20

--

Tel
-----



**ESTIMATE / QUOTATION COST OF ACCIDENT REPAIR**

REG NO: SFY5276K	MODEL : FORESTER 2.0I-L AWD CVT
REF NO: INS/IC/CHI/200/2019	YEAR: 28-OCT-2016
ENGINE NO: FB20Y448269	CHASSIS NO: JF1SJ5KC5GG078958
DOA: 13/05/2019	TOA: 0720HRS
TYPE OF CLAIM: 3RD PARTY	INS COMPANY: FWD

S/N	NATURE OF JOB	AMOUNT
1.	REPAIR/REPLACE REAR BUMPER & END PANEL <i>560</i>	\$2240.00
2.	RESPRAY REAR BUMPER & END PANEL <i>420</i>	\$1680.00
3.	TO CONDUCT REAR LIGHTING TEST <i>N/A</i>	\$50.00
4.	TO SUPPLY & INSTALL REVERSE SENSOR – 2 EYES <i>✓</i>	\$300.00
5.	SUNDRIES <i>here</i> <i>20</i>	\$100.00
6.		
7.		
8.		
9.		
10.		
Total Labour		\$4370.00

DATE APPROVAL:	
TIME APPROVAL:	
SURVEY BY:	<i>Guo Qiang</i>
HP / EMAIL:	<i>82880282 / Guo.Qiang@lkkauto.com</i>
BEFORE PAINT:	<i>before paint photos.</i>
DAYS GIVEN:	<i>3</i>

*26/6/19.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

*5776.20*



MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

FINALIZED : ACCIDENT/BODY REPAIRS  
WORKSHOP : TOA PAYOH  
CONTACT NO : 64730333  
REFERENCE : INS/IC/CHI/0200/2019  
DATE : 26-JUN-2019

FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD, #18-01 SUNTEC TOWER 4

S(038986)  
TEL : 68206888  
FAX :

OWNER'S NAME : TAN KENG NGHEE (CHEN JINGYI)  
ADDRESS : APT BLK 2743 PUNGGOL PLACE #12-814

S(822274)  
TELEPHONE NO : 91179842

TYPE OF CLAIM : THIRD PARTY CLAIM  
POLICY NO : 2100487911-02  
VEHICLE NO : SFY5276K  
MODEL CODE : SJ50K7C  
MODEL/YEAR : FORESTER 2.0I-L AWD CVT  
ENGINE NO : FB20T448269  
CHASSIS NO : JF1SJ5KC5GG078958  
MILEAGE : 14618 KM  
DATE IN : 26/06/2019  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : DANIEL A JUDE\*\*  
ACCIDENT DATE : 13/05/2019

Print Date : 16/09/2019  
Print Time : 17:53:59



MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SFY5276X

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST SLB4157C - FWD INSURED		
2	ZZ/001	CONDUCT TP CLAIM FWD DATE:13/05/2019 TIME:0720HRS LOCATION:EDGEFIELD PLAINS		
3	ZZ/002	REPAIR/REPLACE REAR BUMPER	560.00	560.00 ✓
4	ZZ/003	RESPRAY REAR BUMPER	420.00	420.00 ✓
5	ZZ/004	TO SUPPLY & INSTALL REVERSE SENSOR - 2 EYES	300.00	300.00 ✓
6	ZZ/005	SUNDRIES	20.00	20.00 ✓
TOTAL LABOUR CHARGES			1300.00	1300.00



MOORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SPY5276K

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	
1	BUMPER FACE R	57704SG012	540.00			OK
2	CARGO STEP PANEL S/S	E7710SG000	460.00			OK
SUB TOTAL			1000.00	0.00	0.00	0.00
LESS DISCOUNT ( NETT-20 %)			200.00	0.00	0.00	0.00
GRAND TOTAL			800.00	0.00	0.00	0.00
OVERALL TOTAL			800.00			

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED



MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SFY5276K

-----	
NETT ITEM	1000.00
LESS 20 %	-200.00
NETT AMOUNT	800.00
LIST ITEM	0.00
LESS 50 %	0.00
LIST AMOUNT	0.00
SPECIAL NETT AMOUNT	0.00
S/LIST ITEM	0.00
LESS 30 %	0.00
S/LIST AMOUNT	0.00
TOTAL LABOUR CHARGES	1300.00
TOTAL SPARE PARTS CHARGES	800.00
-----	
TOTAL CHARGES	2100.00
ADD 7 % GST	147.00
-----	
GRAND TOTAL	2247.00
-----	



## Hsiao Tong (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 18 September 2019 12:08 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - FINALIZED  
**Attachments:** SFY5276K MARKED ESTIMATE.pdf; SFY5276K FINALIZED.pdf; DSCN2129-min.JPG; DSCN2128-min.JPG; DSCN2130-min.JPG

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ooi Siow Hooi <[hooi@motorimage.net](mailto:hooi@motorimage.net)>  
**Sent:** Monday, 16 September 2019 6:00 PM  
**To:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>  
**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>; Mohamed Isman <[isman@motorimage.net](mailto:isman@motorimage.net)>  
**Subject:** SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - FINALIZED

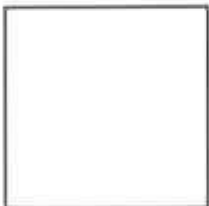
Hi Claim Teams,

Attached for your reference and follow up.

***\*\*Kindly reply to all for easier follow up\*\****

Thank You

Best Regards,  
Siowhooi  
Admin Assistant  
Motor Image Enterprises Pte Ltd  
19 Toa Payoh Lorong 8, Singapore 319255  
Tel: +65-6703 8333 DID: +65-6703 8115  
Fax: +65-6253 5535  
Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)







Disclaimer: This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.



2

[➤ Back to OneMotoring](#)

• Enquire <sup>①</sup>ARF/COE Rebate for Registered Vehicle

Owner Type:	Singapore NRIC
Owner ID:	67992
Vehicle Cat:	S1Y5276K
Vehicle Type Exported:	No
Interim Registration Date:	24 Oct 2016
Vehicle Make:	SUBARU
Vehicle Model:	FORESTER 2.0i-L CVT AWD SR
Primary Colour:	Black
Manufacturing Year:	2016
Engine No:	F620Y448269
Chassis No:	8F72U6C5200044431
Maximum Power Output:	110kW (147 bhp)
Open Market Value:	\$16,668.00
Original Registration Date:	24 Oct 2016
First Registration Date:	24 Oct 2016
Transfer Count:	0
Actual Price Paid:	\$16,668.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Oct 2036
PARF Rate Amount:	\$12,651.00
COE Value Date:	20 Jan 2016
COE Category:	Category 1 (LTD) 197kW (130 bhp)
COE Value (Years):	10
QP Fee:	\$1,331.00
COE Rate Amount:	\$2,686.00
Total Price Amount:	\$16,668.00

The information contained herein is correct as of 24 Jun 2015

OK





# CERTIFICATE OF INSURANCE

## SUBARU AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : Tan Keng Nghee (Chen JingYi)  
**Period of Insurance** : 28 Oct 2018 To 27 Oct 2019  
**Engine No.** : FB20Y448269  
**Chassis No.** : JF1SJ5KC5GG078958

**Vehicle No.** : SFY5276K  
**Policy No.** : 2100487911-02  
**Endorsement No.** :  
**Issued Date** : 02 Oct 2018

### ABOUT THE COVER

**Make/Model** : SUBARU FORESTER 2.0i L  
**Engine Capacity/Tonnage** : 1.995.00 CC  
**Driver Restriction** : NA  
**Sum Insured** :  
**Market Value** :  
**First Year of Registration** : 2016  
**Off Peak Car** : No  
**Insuring with COE/PAF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

a. The Policyholder  
 b. Any other person who is driving on the Policyholder's order or with written permission  
 This Policy will indemnify the Policyholder or any authorized driver only. There shall be the specified age limitation.

\*You have to pay an additional sum of \$1,000 as "Unauthorized Driver Excess" (TED) if you are not your authorized driver named in endorsed two and Part 2 when driving the vehicle.

**Age Condition** : 40 years old and above.

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, load making, roadblocks, trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Limit of Loss** : 15000cc : 18000cc

\* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 186) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

### EXCESS

#### Section 1

**Per \$1,000 Over Damage** : \$800 **Per \$1,000 Excess Cover** : \$0

#### Section 2

**Property Damage** : \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

Tan Keng Nghee (Chen JingYi) : \$800 (Over Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Motor Image & Workshop Pte Ltd, A/C 15, Looing & Tan Pagar Singapore 310255 84770108

For Other Approved Reporting Centres/Authorised Repairers, please contact our 24 hour accident emergency hotline at 905-638-8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG 100 Mobile App. Simply search and download AIG 100 App on iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 186) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0500019218

TAN CHONG CREDIT SUBARU-HIRE

911 BUKIT TIMAH ROAD

SINGAPORE 580622

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

AIG.com.sg



**ESTIMATE / QUOTATION COST OF ACCIDENT REPAIR**

REG NO: SFY5276K	MODEL : FORESTER 2.0I-L AWD CVT
REF NO: INS/IC/CHI/200/2019	YEAR: 28-OCT-2016
ENGINE NO: FB20Y448269	CHASSIS NO: JF1SJ5KC5GG078958
DOA: 13/05/2019	TOA: 0720HRS
TYPE OF CLAIM: 3RD PARTY	INS COMPANY: FWD

S/N	NATURE OF JOB	AMOUNT
1.	REPAIR/REPLACE REAR BUMPER & END PANEL	\$2240.00
2.	RESPRAY REAR BUMPER & END PANEL	\$1680.00
3.	TO CONDUCT REAR LIGHTING TEST	\$50.00
4.	TO SUPPLY & INSTALL REVERSE SENSOR – 2 EYES	\$300.00
5.	SUNDRIES	\$100.00
6.		
7.		
8.		
9.		
10.		
	<b>Total Labour</b>	<b>\$4370.00</b>

DATE APPROVAL:	
TIME APPROVAL:	
SURVEY BY:	
HP / EMAIL:	/
BEFORE PAINT:	
DAYS GIVEN:	



## Estimate

Date 05 / 14 / 2019

001 / 001

Name	QUOTATION FOR SFVS276K	Tel(Home)	
Address		Tel(Office)	
E-Mail		Tel(Portable)	
		Fax	
		Model Name	S13
		Body Model	SJSDK7C
		Vin-Code	JP15J5KCSGGG78858

Part Number	Part Code Name	Part Code	Q'ty	Price
57704SG012	BUMPER-FACE,REAR	FIG-591 57704A	1	540.00
57711SG0219P	BACK BEAM COMPLETE-REAR	FIG-591 57711D	1	288.00
E7710SG000	R BUMPER STEP S/S	FIG-591 57711D	1	460.00
57707SG080	BRACKET-REAR BUMPER SIDE,RIGHT	FIG-591 57707H	1	14.40
57707SG090	BRACKET-REAR BUMPER SIDE,LEFT	FIG-591 57707I	1	14.40
57707SG060	BRACKET-REAR BUMPER CORNER,RIG HT	FIG-591 57707AC	1	18.00
57707SG070	BRACKET-REAR BUMPER CORNER,LEF T	FIG-591 57707AD	1	18.00
57731SG010NN	COVER-REAR BUMPER	FIG-591 57731C	1	12.60
84281SC000	REFLEX REFLECTOR ASSEMBLY-RIGH T	FIG-842 84281	1	20.40
84281SC010	REFLEX REFLECTOR ASSEMBLY-LEFT	FIG-842 84281A	1	20.40
		Page-Total		1,406.20
		Sub-Total		1,406.20
		Total		1,406.20
		Tax		0.00
		Grand Total		1,406.20

Memo

Grand Total
1,406.20

--

Tel
-----



## Nivitha (LKK Auto)

**From:** josey.loh@fwd.com  
**Sent:** Tuesday, 14 May 2019 10:53 AM  
**To:** AsherSng@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: SFY5276K - 3RD PARTY CLAIM - ( TP ) - ( SLB4157C ) - ( FWD INSURED ) - LIABILITY STATUS (Our Ref: PNPV2018-00003531-01)  
**Attachments:** SFY5276K TP ESTIMATE.PDF; SFY5276K TP GIA REPORT.PDF; VID-20190513-WA0038 (convert-video-online.com).mp4  
**Importance:** High

11:34 am @ 14/5/19  
VNI  
fern @ rman

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate & TP GIA report.

Please create the case in Merimen. Our insured has yet reported the accident to us.

Thank you.

Regards,  
Josey

---

**From:** Mohamed Isman [mailto:isman@motorimage.net]  
**Sent:** Tuesday, 14 May, 2019 10:28 AM  
**To:** Motor Claims SG - SG Common  
**Cc:** TPY Insurance Team  
**Subject:** SFY5276K - 3RD PARTY CLAIM - ( TP ) - ( SLB4157C ) - ( FWD INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Kindly advise liability status of the above mentioned.

Attached are estimate, GIA report & video footage

Thank You.

Best Regards  
Mohd Isman  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP: 9668 9313  
Email: [isman@motorimage.net](mailto:isman@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)





Disclaimer: This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.

#### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 21 May 2019 10:50 AM  
**To:** Mohamed Isman  
**Cc:** Sayedinah  
**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - ( TP ) - ( SLB4157C ) - ( FWD INSURED ) - LIABILITY STATUS (Our Ref: PNPV2018-00003531-01)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mohamed Isman [<mailto:isman@motorimage.net>]  
**Sent:** Tuesday, 14 May, 2019 10:28 AM  
**To:** Motor Claims SG - SG Common  
**Cc:** TPY Insurance Team  
**Subject:** SFY5276K - 3RD PARTY CLAIM - ( TP ) - ( SLB4157C ) - ( FWD INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Kindly advise liability status of the above mentioned.



Attached are estimate, GIA report & video footage

Thank You.

Best Regards

*Mohd Isman*

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 9668 9313

Email: [isman@motorimage.net](mailto:isman@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



Disclaimer: This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 24 August 2019 3:14 PM  
**To:** Mohamed Isman  
**Cc:** sayedinah@motorimage.net; Guo Qiang (LKKAuto); Admin A  
**Subject:** Your Ref: SFY 5276K // LKK REF: CC4/FWD19008498/Gpa3 (SLB 4157C) // DOA: 13/05/2019

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly send in your finalisation once it is ready.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 21 May 2019 10:50 AM  
**To:** Mohamed Isman  
**Cc:** Sayedinah  
**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - ( TP ) - ( SLB4157C ) - ( FWD INSURED ) - LIABILITY STATUS (Our Ref: PNPV2018-00003531-01)

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108



## Hsiao Tong (LKKAUTO)

---

**From:** Ooi Siow Hooi <hooi@motorimage.net>  
**Sent:** Monday, 11 November 2019 1:29 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Guo Qiang (LKKAUTO); TPY Insurance Team  
**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - Invoice & LOD  
**Attachments:** SFY5276K.pdf

Hi Claims Team,

Please find the attached file for your reference and closure.

Thank You

Best Regards,  
Siowhooi  
Admin Assistant  
Motor Image Enterprises Pte Ltd  
19 Toa Payoh Lorong 8, Singapore 319255  
Tel: +65-6703 8333 DID: +65-6703 8115  
Fax: +65-6253 5535  
Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, October 5, 2019 9:35 AM  
**To:** Ooi Siow Hooi <hooi@motorimage.net>  
**Cc:** Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; TPY Insurance Team <tpyinsteam@tanchong.org>; Mohamed Isman <Isman@motorimage.net>  
**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - FINALIZED //LKK REF: CC4/FWD19008498/Gpa3

### Without Prejudice

Dear Sirs/Mdm,

Further to our below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 26 September 2019 8:20 AM

**To:** [hooi@motorimage.net](mailto:hooi@motorimage.net)

**Cc:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>; Mohamed Isman <[isman@motorimage.net](mailto:isman@motorimage.net)>

**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - FINALIZED //LKK REF: CC4/FWD19008498/Gpa3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **P/P \$2,100.00**(before GST) with **03** repair days.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ooi Slow Hooi <[hooi@motorimage.net](mailto:hooi@motorimage.net)>

**Sent:** Monday, 16 September 2019 6:00 PM

**To:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>

**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>; Mohamed Isman <[isman@motorimage.net](mailto:isman@motorimage.net)>

**Subject:** SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - FINALIZED



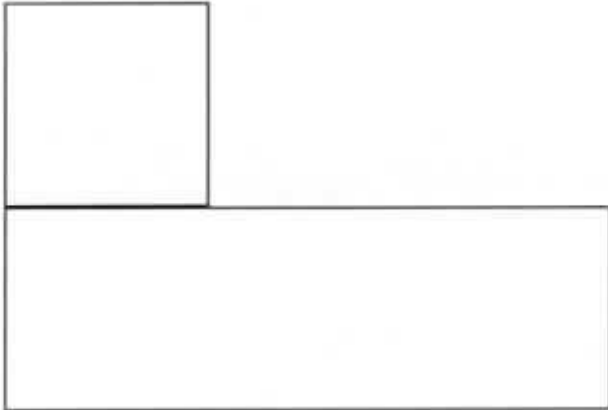
Hi Claim Teams,

Attached for your reference and follow up.

***\*\*Kindly reply to all for easier follow up\*\****

Thank You

Best Regards,  
Siowhooi  
Admin Assistant  
Motor Image Enterprises Pte Ltd  
19 Toa Payoh Lorong 8, Singapore 319255  
Tel: +65-6703 8333 DID: +65-6703 8115  
Fax: +65-6253 5535  
Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



Disclaimer: This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.





Name of Policyholder : Tan Keng Nghee (Chen JingYi)  
Period of Insurance : 28 Oct 2018 To 27 Oct 2019  
Engine No. : FB20Y448269  
Chassis No. : JF1SJ5KC5GG078958

Vehicle No. : SFY5276K  
Policy No. : 2100487911-02  
Endorsement No. :  
Issued Date : 02 Oct 2018

Make/Model : SUBARU FORESTER 2.0I-L

Engine Capacity/Tonnage	1.995.00 CC
-------------------------	-------------

Sum Insured	Market Value
100,000	100,000
100,000	120,000
100,000	150,000
100,000	200,000
100,000	250,000
100,000	300,000
100,000	350,000
100,000	400,000
100,000	450,000
100,000	500,000
100,000	550,000
100,000	600,000
100,000	650,000
100,000	700,000
100,000	750,000
100,000	800,000
100,000	850,000
100,000	900,000
100,000	950,000
100,000	1,000,000
100,000	1,050,000
100,000	1,100,000
100,000	1,150,000
100,000	1,200,000
100,000	1,250,000
100,000	1,300,000
100,000	1,350,000
100,000	1,400,000
100,000	1,450,000
100,000	1,500,000
100,000	1,550,000
100,000	1,600,000
100,000	1,650,000
100,000	1,700,000
100,000	1,750,000
100,000	1,800,000
100,000	1,850,000
100,000	1,900,000
100,000	1,950,000
100,000	2,000,000
100,000	2,050,000
100,000	2,100,000
100,000	2,150,000
100,000	2,200,000
100,000	2,250,000
100,000	2,300,000
100,000	2,350,000
100,000	2,400,000
100,000	2,450,000
100,000	2,500,000
100,000	2,550,000
100,000	2,600,000
100,000	2,650,000
100,000	2,700,000
100,000	2,750,000
100,000	2,800,000
100,000	2,850,000
100,000	2,900,000
100,000	2,950,000
100,000	3,000,000
100,000	3,050,000
100,000	3,100,000
100,000	3,150,000
100,000	3,200,000
100,000	3,250,000
100,000	3,300,000
100,000	3,350,000
100,000	3,400,000
100,000	3,450,000
100,000	3,500,000
100,000	3,550,000
100,000	3,600,000
100,000	3,650,000
100,000	3,700,000
100,000	3,750,000
100,000	3,800,000
100,000	3,850,000
100,000	3,900,000
100,000	3,950,000
100,000	4,000,000
100,000	4,050,000
100,000	4,100,000
100,000	4,150,000
100,000	4,200,000
100,000	4,250,000
100,000	4,300,000
100,000	4,350,000
100,000	4,400,000
100,000	4,450,000
100,000	4,500,000
100,000	4,550,000
100,000	4,600,000
100,000	4,650,000
100,000	4,700,000
100,000	4,750,000
100,000	4,800,000
100,000	4,850,000
100,000	4,900,000
100,000	4,950,000
100,000	5,000,000
100,000	5,050,000
100,000	5,100,000
100,000	5,150,000
100,000	5,200,000
100,000	5,250,000
100,000	5,300,000
100,000	5,350,000
100,000	5,400,000
100,000	5,450,000
100,000	5,500,000
100,000	5,550,000
100,000	5,600,000
100,000	5,650,000
100,000	5,700,000
100,000	5,750,000
100,000	5,800,000
100,000	5,850,000

First Year of Registration : 2016

Driver Restriction	NA
--------------------	----

Off Peak Car	No
--------------	----

Insuring with COE/PARF Yes

Person or Classes of Persons Entitled to Drive\*

at The Physics Center

to Any other person who is driving on the Polygrapher's order is with teacher permission

This Policy will exclusively the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$5,000 as "Inexperienced Driver Excise" (IDM\*) if You are or Your Authorized Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

<sup>1</sup> Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreens: \$100

Named Driver and Excess (where applicable)

Tan Kang Ngee (Chen Jing Yi) - \$800 (Own Damages)

**APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)**

© Mosaic Image Enterprises Pte Ltd. Add: 10 Lorong 8 Toa Payoh Singapore 310255 64176100

For further Approved Reporting Centres (ARC) Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1968 (Malaysia).

0500819216

TAN CHONG CREDIT SUBARU-HHK  
911 BUKIT TIMAH ROAD  
SINGAPORE 589622

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manila

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

A DISCRETE E APP



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2019 15:31	Cim Dtl Modified	Claimant's Name: -> -.	[A] Suwanna Te-Uttaruang
2	14 May 2019 15:31	Cim Veh Model Changed	(204753) SUBARU FORESTER 2.0 I-L CVT AWD SR (A).	[A] Suwanna Te-Uttaruang
3	14 May 2019 15:31	Cim Created	Reg No: SFY5276K. Acct Date: 2019/05/13. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Motor Image Enterprises Pte Ltd (Toa Payoh)	[A] Suwanna Te-Uttaruang
4	14 May 2019 15:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Suwanna Te-Uttaruang
5	14 May 2019 15:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/24	[A] Suwanna Te-Uttaruang
6	14 May 2019 15:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Suwanna Te-Uttaruang
7	14 May 2019 15:32	Label Added	(20005):Direct Settlement .	[A] Suwanna Te-Uttaruang
8	14 May 2019 15:32	Assignment 1st Accessed		[A] Suwanna Te-Uttaruang
9	14 May 2019 16:40	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	14 May 2019 16:43	Cim Dtl Modified	Claimant's Name: - -> TAN KENG NGHEE. Claimant's ID: -> S7246799Z.	[A] HOW MEI KWAN
11	14 May 2019 16:43	Cim Registration Modified	Acct Time:00:00:00->07:00:00.	[A] HOW MEI KWAN
12	01 Jul 2019 12:08	Adj Adjuster Assigned	KENNETH KONG -> XING GUO QIANG	[A] HOW MEI KWAN
13	01 Jul 2019 12:11	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/05/24	[A] HOW MEI KWAN
14	03 Oct 2019 16:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	03 Oct 2019 16:19	Cim Dtl Modified	JPJ Reg. Date: -> 2016/10/28.	[A] JOANNE LEE KHANG MIN
16	03 Oct 2019 16:19	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	14 Nov 2019 11:23	Adj Mandate Request	Cur.Req:2719.80;LIABILITY: 100%(BOLA 27) QUANTUM: (a) CORw/GST: \$2,247.00 + (b) LORw/GST: \$470.80 (4days x \$110) + (c) DISBURSEMENT: \$2.00 Total: a+b+c = \$2,719.80 *VEH MODEL: Subaru Forester (1995cc). FOR YOUR APPROVAL/INSTRUCTI ON.	[A] CHEW HSHIAO TONG

Date From



Date To



Audit Type

None

Go

## ACTIVITY

[05/10/2019 09:34] CHEW HSHIAO TONG:  
\*PENDING TP LOD/DOCS

## Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2195884	01 Jul 2019 12:11:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SFY5276K	SL84157C	11.77



## Print Received Message

This mail is associated with :

\*SFY5276K (1201900012870)

[SLB4157C]

TP

TAN KENG NGHEE

May 13 2019 7:00AM

[Heng Tong Chuan]

Motor Image Enterprises Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 04/12/2019 17:30 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2719.80) - SFY5276K - Claim Handler: Josey Loh

Approved:2719.80.



## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 23 December 2019 7:56 AM  
**To:** Ooi Siow Hooi  
**Cc:** Guo Qiang (LKKAUTO); TPY Insurance Team  
**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - Invoice & LOD// LKK  
REF: CC4/FWD19008498/Gpa3  
**Attachments:** DV\_SFY5276K.pdf

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$2,719.80(all-in).

Please duly sign the DV enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ooi Siow Hooi <[hooi@motorimage.net](mailto:hooi@motorimage.net)>  
**Sent:** Monday, 11 November 2019 1:29 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; TPY Insurance Team <[tpyinstead@tanchong.org](mailto:tpyinstead@tanchong.org)>  
**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - Invoice & LOD

Hi Claims Team,

Please find the attached file for your reference and closure.

Thank You



Best Regards,  
Siowhooi  
Admin Assistant  
Motor Image Enterprises Pte Ltd  
19 Toa Payoh Lorong 8, Singapore 319255  
Tel: +65-6703 8333 DID: +65-6703 8115  
Fax: +65-6253 5535  
Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Saturday, October 5, 2019 9:35 AM  
**To:** Ooi Siow Hooi <[hooi@motorimage.net](mailto:hooi@motorimage.net)>  
**Cc:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>; Mohamed Isman <[isman@motorimage.net](mailto:isman@motorimage.net)>  
**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - FINALIZED //LKK REF: CC4/FWD19008498/Gpa3

**Without Prejudice**

Dear Sirs/Mdm,

Further to our below email.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 26 September 2019 8:20 AM  
**To:** [hooi@motorimage.net](mailto:hooi@motorimage.net)  
**Cc:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>; Mohamed Isman <[isman@motorimage.net](mailto:isman@motorimage.net)>



**Subject:** RE: SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - FINALIZED //LKK REF: CC4/FWD19008498/Gpa3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **P/P \$2,100.00**(before GST) with **03** repair days.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ooi Siow Hooi <[hooi@motorimage.net](mailto:hooi@motorimage.net)>

**Sent:** Monday, 16 September 2019 6:00 PM

**To:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>

**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>; Mohamed Isman <[isman@motorimage.net](mailto:isman@motorimage.net)>

**Subject:** SFY5276K - 3RD PARTY CLAIM - (TP) - (SLB4157C) - FWD - FINALIZED

Hi Claim Teams,

Attached for your reference and follow up.

**\*\*Kindly reply to all for easier follow up\*\***

Thank You

Best Regards,

Siowhooi

Admin Assistant

Motor Image Enterprises Pte Ltd

19 Toa Payoh Lorong 8, Singapore 319255

Tel: +65-6703 8333 DID: +65-6703 8115

Fax: +65-6253 5535

Email: [hooi@motorimage.net](mailto:hooi@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)





Disclaimer: This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of this message. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.





**Motor Image Enterprises Pte Ltd**  
19 Lorong 8 Toa Payoh Singapore 319255  
T (65) 6417 0333 F (65) 6252 5655  
W www.motorimage.net  
Co Reg No: 198702032R

## DISCHARGE VOUCHER

Name of Insured: TAN KENG NGHEE

Address of Insured: APT BLK 274B PUNGGOL PLACE #12-814 S (822274)

Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP

Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225

Place of Accident: EDGEFIELD PLAINS

Date of Accident: 13/05/2019 Vehicle No: SFY5276K

Policy No: 2100487911-02 Claim No: \_\_\_\_\_

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of FWD INSURANCE settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said Insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.

I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:

  
Company's Chop & Signature

DANIEL A JUDE

Name

28/06/2019

Date

INSURED:

  
IC No. & Signature/Company's Chop

S7246799Z

TAN KENG NGHEE

Name

28/06/2019

Date



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 May 2019 <a href="#">Edit Reg</a>		14 May 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,100.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Heng Tong Chuan</b> , ID: 58029494H								
Main Claimant:	<b>TAN KENG NGHEE</b> , ID: S7246799Z								
Vehicle Reg. No.:	<b>SFY5276K</b>	Date of Loss:	13/05/2019 07:00 - :59 [30 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1201900012870</b>	Policy/Cover Note No.:	PNPV2018-00003531-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLB4157C</b>	Policy No. (Claimant):	2100487911-02						
		Excess:							
Repairer:	<b>Motor Image Enterprises Pte Ltd (Toa Payoh)</b> 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038101								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Josey Loh</b> ]								
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 24/05/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• FWD_SG (04/12/2019): Alert - Adj Mandate Approved (S\$2719.80) - SFY5276K - Claim Handler: Josey Loh									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SFY5276K (1201900012870)

[SLB4157C]

TP

TAN KENG NGHEE

May 13 2019 7:00AM

[Heng Tong Chuan]

Motor Image Enterprises Pte Ltd

[Upload Documents](#) | 
 [Upload Photos](#) | 
 [Compose New Letter](#)

**View** View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/07/19 12:11	Adjuster Immediate Advice	1	Load HTM	





  

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	26/09/19 10:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	26/09/19 10:20	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
23	26/09/19 10:20	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
24	26/09/19 10:21	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
25	26/09/19 10:21	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
26	26/09/19 10:21	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/05/19 15:35	TP GIA REPORT	1	Load PDF	
2	14/05/19 15:35	TP ESTIMATE	1	Load PDF	
3	14/05/19 16:42	ACKNOWLEDGEMENT EMAIL TO FWD DD 14.05.19	1	Load PDF	
4	14/05/19 16:42	EMAIL FROM FWD DD 14.05.19	1	Load PDF	
5	16/05/19 15:22	EMAIL FWD TO OI DD 16.05.19	1	Load PDF	
6	02/07/19 11:16	TP ESTIMATE	1	Load PDF	
7	14/11/19 11:12	LOD	1	Load PDF	
8	14/11/19 11:12	Authorisation to Act	1	Load PDF	
9	14/11/19 11:12	Workshop Invoice	1	Load PDF	



Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
10	14/11/19 11:12	LKK Auto Consultants Pte Ltd (HQ)			Load PDF
		Rental Agreement & Receipt			
11	14/11/19 11:12	Insurance Search Fee			Load PDF
12	06/01/20 10:22	Release Voucher			Load PDF
No	Finalized On			Thumbnail	Print
1	16/05/19 11:31	FWD Singapore Pte. Ltd. (HQ)			
		E-filed GIA report			Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div></div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLB4157C (Insd veh)	Model:	SUBARU FORESTER 2.0 I-L
	SFY5276K (TP veh)		CVT AWD SR (A)
Date of Accident:	13/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	6,195.94
Final Repair Cost	:	\$	2,247.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	470.80 4 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,719.80
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____ 100 _____ (%)			
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Motor Image Enterprises Pte Ltd	:	\$ 2,719.80
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

06 Jan  
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19008498/GPA3Q2

Date: 06/01/2020

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00003531-01

Claimant Vehicle No : SFY5276K Insured Vehicle No : SLB4157C

Date of Loss: 13/05/2019 Nature of Claim: TP Claim No: 1201900012870

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SFY5276K  
 Make & Model: SUBARU FORESTER, 2.0 I-L CVT AWD SR (A) Engine No: FB20Y448269  
 Reg. Date: 28/10/2016 (Man. Year: 2016) Chassis No: JF1SJ5KC5GG078958  
 Colour: Brown Odometer: 14617 km  
 Engine Capacity: 1995 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/60 R17 Rear Tyre Size: 225/60 R17  
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm  
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,520.60	820.00	700.60	46.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,270.00	1,280.00	2,990.00	70.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,790.60</b>	<b>2,100.00</b>	<b>3,690.60</b>	<b>63.73</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>405.34</b>	<b>147.00</b>	<b>258.34</b>	<b>63.73</b>
<b>Nett Amount (S\$)</b>	<b>6,195.94</b>	<b>2,247.00</b>	<b>3,948.94</b>	<b>63.73</b>
<b>+ Car Rental (4.0 x S\$110.00/day + 7.00% GST) (S\$)</b>		<b>470.80</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>2,719.80</b>		

## INSPECTION

Date of Assignment: 14/05/2019

Date Inspected: 26/06/2019 Inspected At:

Motor Image Enterprises Pte Ltd (Toa Payoh)  
 19 Lorong 8 Toa Payoh  
 Singapore 319255

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: CHEW HSIAO TONG



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 04 Oct 2019)
<b>Parts:</b>	M1-SUV	SUBARU FORESTER 2.0 I-L CVT AWD SR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SFY5276K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER -FACE ,REAR	Deformed	540.00 F	*540.00 FN
2	1		*BACK BEAM COMPLETE -REAR	Not Necessary	288.00 F	*- FN
3	1		*R BUMPER STEP S/S	Deformed	460.00 F	*460.00 FN
4	1		*BRACKET -REAR BUMPER SIDE ,RIGHT	Not Necessary	14.40 F	*- FN
5	1		*BRACKET -REAR BUMPER SIDE ,LEFT	Not Necessary	14.40 F	*- FN
6	1		*BRACKET -REAR BUMPER SIDE ,RIGHT	Not Necessary	14.40 F	*- FN
7	1		*BRACKET -REAR BUMPER CORNER ,RIGHT	Not Necessary	18.00 F	*- FN
8	1		*BRACKET -REAR BUMPER CORNER ,LEFT	Not Necessary	18.00 F	*- FN
9	1		*COVER-REAR BUMPER	Not Necessary	12.60 F	*- FN
10	1		*REFLEX REFLECTOR ASSEMBLY -RIGHT	Not Necessary	20.40 F	*- FN
11	1		*REFLEX REFLECTOR ASSEMBLY -LEFT	Not Necessary	20.40 F	*- FN
12	1		*SUNDRIES	Necessary	100.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,520.60</b>	<b>1,020.00</b>
<b>- Nett Item Discount on N Items 0.00/20.00% (\$\$)</b>	<b>0.00</b>	<b>200.00</b>
<b>Total Parts (\$\$)</b>	<b>1,520.60</b>	<b>820.00</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPAIR /REPLACE REAR BUMPER & END PANEL	New	2,240.00	560.00
2	RESPRAY REAR BUMPER & END PANEL	New	1,680.00	420.00
3	TO CONDUCT REAR LIGHTING TEST	New	50.00	0.00
4	TO SUPPLY & INSTALL REVERSE SENSOR -2 EYES	New	300.00	300.00
Gross Labour Cost (S\$)			4,270.00	1,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >