

INS. CASE OWNER:

CC 4 / FWD 1900 8495 / H ea 3/19

IDAC:

Sui type:

DOI:

Date / Time:

Pre-assign / CCU / FTE

Registered in Merimen:



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

181



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

GBJ 27AAY -X

SKP 8504E -X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

24/7/19

File pass to typist type report

21/8/19

Seek mandate via merimen

22/8/19

mandate approve via merimen
rescind Mandate

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 5724.50

O/O REPR. SHOWN -W-

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$ 1200

S\$ 200 x 10 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 6931.95

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 6931.95

Name 1:

M6 Solution Pte Ltd

Payee 2: (Striker / N.A.)

S\$

Name 2:

Payee 3: (Striker if N.A.)

S\$

Name 3:

COPY SENT
10/9/19

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: FWD	DATE	: 13/05/2019
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: GBJ2744Y		
MODEL	: TOYOTA HIACE		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 10-May-19
		TIME	: 15:45HRS
THIRD PARTY REQUESTOR / CONTACT		:	JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	TAILGATE <i>Dented</i>	1	\$ 2,115.00	\$ 2,115.00 2072
2	TAILGATE LOGO <i>new</i>	1	\$ 68.00	\$ 68.00
3	TAILGATE HIACE EMBLEM <i>new</i>	1	\$ 50.00	\$ 50.00
4	TAILGATE MAX WEIGHT STICKER <i>new</i>	1	\$ 55.00	\$ 55.00
5	TAILGATE WEATHERSTRIP <i>cut</i>	1	\$ 380.00	\$ 380.00
6	TAILGATE INNER LOCK <i>Dented</i>	1	\$ 270.00	\$ 270.00
7	TAILGATE LOWER LOCK <i>new</i>	1	\$ 116.30	\$ 116.30
8	TAILGATE WINDSCREEN MOULDING <i>new</i>	1	\$ 190.00	\$ 190.00
9	REAR BUMPER <i>Dented</i>	1	\$ 580.00	\$ 580.00
10	REAR BUMPER STEP PANEL <i>Best</i>	1	\$ 410.00	\$ 410.00 235
11	REAR BUMPER SIDE RETAINER <i>new</i>	2	\$ 78.60	\$ 157.20
12	REAR FENDER AIR VENT LH <i>new Dented</i>	1	\$ 90.00	\$ 90.00
13	TAIL LAMP <i>LH cracked</i>	2	\$ 355.30	\$ 710.60 353.30
14	TAILLAMP LOWER GARNISH <i>Dented LH</i>	2	\$ 122.20	\$ 244.40 122.20
15	TAILLAMP LOWER GARNISH RETAINER <i>new</i>	2	\$ 45.00	\$ 90.00
16	REAR END PANEL (INNER) <i>Dented</i>	1	\$ 630.00	\$ 630.00
17	REAR END PANEL (OUTER) <i>Dented</i>	1	\$ 590.30	\$ 590.30

TOTAL PRICE \$ 6,746.80

5843

438225

LESS 25% \$ 1,686.70

SUB TOTAL PRICE \$ 5,060.10

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR NUMBER PLATE <i>new</i>	1	\$ 50.00	\$ 50.00
2	TAILGATE WINDSCREEN SEALANT <i>new</i>	1	\$ 60.00	\$ 60.00
3	REAR BUMPER CLIP (SET) <i>new</i>	1	\$ 20.00	\$ 20.00
4	STICKER 70KM/H <i>new</i>	1	\$ 50.00	\$ 50.00
5	TAIL LAMP CLIP (SET) <i>new</i>	1	\$ 20.00	\$ 20.00
6	REAR END PANEL (INNER) SEALANT <i>3 new</i>	1	\$ 60.00	\$ 60.00
7	REAR END PANEL (OUTER) SEALANT <i>3 new</i>	1	\$ 60.00	\$ 60.00
8	REVERSE SENSOR <i>2 new</i>	1	\$ 220.00	\$ 220.00

365 TOTAL \$ 540.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

1	PANEL BEATING AND REPLACE PARTS	\$ 1,400.00	<i>900</i>	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,400.00	<i>1000</i>	
3	TUFF COAT	\$ 150.00	<i>60</i>	
4	WIRNING, BULB CHECKING	\$ 80.00	<i>30</i>	
5	REMOVE AND REFIX TAILGATE WINDSCREEN	\$ 160.00	<i>120</i>	
6	TRANSFER TAILGATE MECHAISM	\$ 120.00	<i>80</i>	
7	REMOVE AND REFIX REAR REVERSE SENSOR	\$ 80.00	<i>50</i>	

TOTAL \$3,390.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 5,600.10

TOTAL LABOUR COST : \$ 3,390.00

TOTAL REPAIR COST : \$ 8,990.10

**APPROVED DETAILS
SURVEYOR**

LKK Auto Consultants hence notify the Repairs following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lij total: 6687.25
L/S 14/05/19 L/S: 5350
OT Pays

2240

CONTACT NO :

FAX :

PART BY PART / LUMP SUM :
NO OF DAYS :

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
Co. Reg. No.: 201427944N

vehicle no

9BJ 2744Y

Date : 13/05/2019

To : FWD INSURANCE LTD

By Fax & Email

Tel : 6880 8888

Fax :

Email : motorclaims.sg@fwd.com

Attn: Motor Claims Department

Dear Sir,

Re: Accident involving motor vehicle Nos. 9BJ 2744Y and SEP 8847 along
SEE towards BKE before Woodlands Ave 2 on 10/5/19

We are instructed by WOODLANDS 11 CAR RENTAL (Name of Claimant) to notify
you of a road traffic accident on the above mentioned. A copy of the Singapore Accident
Statement / Traffic Police Report filed is enclosed.

As a result of the accident, our client's / customer's vehicle has been damaged. Before our client
/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your
receipt of this notice whether you or your insurer would like to conduct a Pre- Repair Survey of
the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we
shall proceed to repair the vehicle without further reference to you.

Thank you.

Yours faithfully,



MS. HENG YOKE HONG
HP: 9188 6931

FOR SURVEYOR

Please initial here after completion of pre-repair
inspection. Thank you.

Appointed Surveyor: _____
(Name & Signature)

Date & Time of Inspection: _____

CAN I CHECK THIS CASE LIABILITY?

Nivitha (LKK Auto)

From: josey.loh@fwd.com
Sent: Monday, 13 May 2019 4:01 PM
To: AsherSng@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: GBJ2744Y -(PRE-INSPECTION) ; YOUR REF : SKP8804E -DOA ON 10/05/2019
(Our Ref: PNPV2018-00012332)
Attachments: GBJ2744Y -(PRE-INSPECTION) ; YOUR REF SKP8804E -DOA ON 10052019.pdf

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Regards,
Josey

(In) 14/5/19 Sunday
Adrian

From: Motor Claims SG - SG Common
Sent: Monday, 13 May, 2019 3:54 PM
To: Josey Loh Kah Wai - SGUser
Subject: FW: GBJ2744Y -(PRE-INSPECTION) ; YOUR REF : SKP8804E -DOA ON 10/05/2019

PNPV2018-00012332

Regards,
Lionel

From: Yan [mailto:mg3solution@gmail.com]
Sent: Monday, May 13, 2019 3:19 PM
To: Motor Claims SG - SG Common
Subject: GBJ2744Y -(PRE-INSPECTION) ; YOUR REF : SKP8804E -DOA ON 10/05/2019

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING | LKK AUTO CONSULTANTS PTE LTD

Thank You.

Best Regards,
Jamie Yan

MG SOLUTION PTE LTD
23 Kaki Bukit Avenue 4 (South Wing)
#02-03B Vicom Inspection Centre
Singapore 415933
Tel : 6744 4165
Fax : 6744 4604

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 21 May 2019 10:54 AM
To: MG Solution
Subject: RE: GBJ2744Y -(PRE-INSPECTION) ; YOUR REF : SKP8804E -DOA ON 10/05/2019 (Our Ref: PNPV2018-00012332)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan [<mailto:mg3solution@gmail.com>]
Sent: Monday, May 13, 2019 3:19 PM
To: Motor Claims SG - SG Common
Subject: GBJ2744Y -(PRE-INSPECTION) ; YOUR REF : SKP8804E -DOA ON 10/05/2019

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
----------------------	------------------------------

Thank You.

Best Regards,
Jamie Yan

MG SOLUTION PTE LTD
23 Kaki Bukit Avenue 4 (South Wing)
#02-03B Vicom Inspection Centre
Singapore 415933
Tel : 6744 4165
Fax : 6744 4604

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: WOODLANDS 11 CAR RENTAL
CAR/ LORRY/CYCLE: REG NO: GBJ 2744Y POLICY NO:
ACCIDENT CLAIM NO:

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle
Registered No. GBJ 2744Y from the repairers,
Messrs MG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or
about the 10 day of 05 2019 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature:

Co's Stamp: NRIC No:



13/05/2019 - PR1
19/05/2019 - PH: Vesak Day
20/05/2019 - PH: Vesak Day

Vehicle In - 13/05/2019

Vehicle Out - 20/05/2019

LOU - 10 days x \$250
= \$2,500



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 201427944N)

Date : 07/06/2019
Your Ref : PNPV2018-00012332 (SKP8804E)
To : FWD INSURANCE PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE GBJ2744Y & SKP8804E ON 10/05/2019 AT
ALONG SLE TOWARDS BKE BEFORE WOODLANDS AVENUE 2 EXIT.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198190 @ S\$5,724.50 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$2,500.00 (10 Days x S\$250)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931
E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : WOODLANDS 11 CAR RENTAL
Address : 11 WOODLANDS CLOSE
#03-24 WOODLANDS 11 S(737853)
Contact No : _____
TO: FWD SINGAPORE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING GBJ 2744Y AND SKP 8804E ON 10/05/2019
AT/ALONG SLE TOWARDS BKE BEFORE WOODLANDS AVE 2 EXIT.

I/We, WOODLANDS 11 CAR RENTAL, am/are the registered owner of
motor car no. GBJ 2744Y

Please note that I have assigned all compensations monies due to me/us in the above said accident
to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION
PTE LTD whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant

Witness By

RELEASE

Claim Reference:	1201900012756
Surveyor's Reference:	CC4/FWD19008495/Awa3
TP Reference:	GBJ 2744Y

We, MG SOLUTION PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle GBJ 2744Y ("Vehicle") to accept the sum of \$ 6,931.95, being the amount claimed for \$ 5,724.50 (repair costs), \$ 1,200.00 (loss of ~~rental~~/use), — (loss of income), \$ 7.45 (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 10/05/2019 (date of accident) at/along SLE TWDS CTE (BEFORE WOODLANDS AVE 2) (location) involving vehicle no/s. GBJ 2744Y and SKP 8804E.

This is pursuant to the inspection conducted on 14/05/2019 (date) at the Workshop.

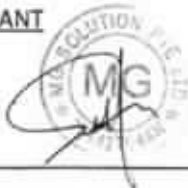
We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SKP 8804E be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 10 day of 09 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



LWP

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

FWD INSURANCE PTE LTD

6 TEMASEK BOULEVARD

#18-01 SUNTEC TOWER FOUR

SINGAPORE 038986

INVOICE No : TI 199248

PB No : 198190

Date : 10-September-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : GBJ 2744Y

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 5,350.00
BEFORE GST		5,350.00
7% GST		374.50
TOTAL		\$ 5,724.50

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

FWD INSURANCE PTE LTD

6 TEMASEK BOULEVARD

#18-01 SUNTEC TOWER FOUR

SINGAPORE 038986

Bill No : 198190

Date : 07-June-2019

Vehicle Number : **GBJ 2744Y**

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 5,350.00
BEFORE GST		5,350.00
7% GST		374.50
TOTAL		\$ 5,724.50

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

[> Back to OneMotoring](#)


Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 May 2019 / 09:49:56

Receipt Date/Time : 11 May 2019 / 09:49:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190511-000329

Previous Receipt No. :

S/N Item Description/
**Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SKP8804E

As at 10 May 2019/15:45:00

Insurance Co: FWD SINGAPORE PTE. LTD.

1 Insurance Enquiry - SKP8804E
Enquiry Fee
20190511094901055998

7.00	0.49	7.49
------	------	------

Sub-Total	7.00	0.49	7.49
------------------	------	------	------

Total Before Rounding	7.00	0.49	7.49
------------------------------	------	------	------

Rounding Difference			0.04
----------------------------	--	--	------

Total Amount Payable			7.45
-----------------------------	--	--	------

Paid By

20190511094912575	Direct Debit: eNETS Debit (Internet Banking)	7.45
-------------------	---	------

Total			7.45
--------------	--	--	------

Cash Change			0.00
--------------------	--	--	------

Tendered Amount			7.45
------------------------	--	--	------

Excess Refundable Amount			0.00
---------------------------------	--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING






























Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2019 Edit Reg		13 May 2019 00:00 Edit Adj Rpt	\$55,350.00 Edit Estimates	\$55,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Lye Mee Fong , ID: S79751648								
Main Claimant:	WOODLANDS 11 CAR RENTAL , Co. Reg. No.: 532274153								
Vehicle Reg. No.:	GBJ2744Y	Date of Loss:	10/05/2019 15:00 - :59 [1 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900012756	Policy/Cover Note No.:	PNPV2018-00012332 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKP8804E	Policy No. (Claimant):	VFX/P2260969						
		Excess:	S\$600.00						
Repairer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/05/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (09/09/2019): Alert - Adj Mandate Approved (S\$6931.95) - GBJ2744Y - Claim Handler: Josey Loh FWD_SG (22/08/2019): Alert - Adj Mandate Approved (S\$6811.95) - GBJ2744Y - Claim Handler: Josey Loh 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBJ2744Y (1201900012756)
[SKP8804E]
TP
WOODLANDS 11 CAR RENTAL
May 10 2019 3:00PM
[Lye Mee Fong]
MG Solution Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View View in Browser	
Letters/Correspondences							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown						Edit
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print
1	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
2	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
3	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
4	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
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6	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
7	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
8	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
9	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
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24	21/05/19 18:47	General View						Load JPG <input checked="" type="checkbox"/>
25	21/05/19 18:48	Replacement Part Photo						Load JPG <input checked="" type="checkbox"/>
26	21/05/19 18:48	Replacement Part Photo						Load JPG <input checked="" type="checkbox"/>
27	21/05/19 18:48	Replacement Part Photo						Load JPG <input checked="" type="checkbox"/>
28	21/05/19 18:48	Replacement Part Photo						Load JPG <input checked="" type="checkbox"/>
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31	21/05/19 18:48	Replacement Part Photo						Load JPG <input checked="" type="checkbox"/>
32	21/05/19 18:48	Replacement Part Photo						Load JPG <input checked="" type="checkbox"/>
33	21/05/19 18:48	Replacement Part Photo						Load JPG <input checked="" type="checkbox"/>
34	21/05/19 18:48	Replacement Part Photo						Load JPG <input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	21/05/19 18:48	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
36	21/05/19 18:48	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
37	21/05/19 18:48	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
38	21/05/19 18:48	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
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52	21/05/19 18:48	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
53	21/05/19 18:48	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
54	21/05/19 18:48	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/05/19 16:50	ACKNOWLEDGEMENT EMAIL TO FWD DD 13.05.2019	 Load PDF	
2	14/05/19 16:50	NOTIFICATION FROM WORKSHOP +TP GIA REPORT	 Load PDF	
3	14/05/19 16:50	EMAIL FWD TO OI DD 13.5.19	 Load PDF	
4	29/07/19 15:48	LTA SEARCH	 Load PDF	
5	29/07/19 15:48	LOD	 Load PDF	
6	11/09/19 09:28	WORKSHOP INVOICE	 Load PDF	
7	11/09/19 09:28	AUTHORISATION TO ACT FORM	 Load PDF	
8	11/09/19 09:28	Release Voucher	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	16/05/19 11:59	E-filed GIA report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKP8804E (Insd veh)	Model:	TOYOTA HIACE 2.8 D (A)
	GBJ2744Y (TP veh)		
Date of Accident:	10/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	9,619.41	
Final Repair Cost	: \$	5,724.50	
Loss of Use	: \$	1,200.00	10.00 days at \$120.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	6,931.95	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	MG Solution Pte Ltd	: \$	6,931.95
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

11 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19008495/AWA3Q2

Date: 11/09/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00012332
 Claimant Vehicle No: GBJ2744Y Insured Vehicle No: SKP8804E
 Date of Loss: 10/05/2019 Nature of Claim: TP Claim No: 1201900012756

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBJ2744Y
 Make & Model: TOYOTA HIACE, 2.8 D (A) Engine No: 1GD8359370
 Reg. Date: 11/03/2019 (Man. Year: 2018) Chassis No: GDH2011016622
 Colour: Silver Odometer: 4682 km
 Engine Capacity: 2754 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/80 R15 Rear Tyre Size: 195/80 R15
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,600.10	4,747.25	852.85	15.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,390.00	2,240.00	1,150.00	33.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,990.10	6,987.25	2,002.85	22.28
Approved Total (Overridden) (S\$)		5,350.00		
(S\$)	8,990.10	5,350.00	3,640.10	40.49
+ GST 7.00/7.00% (S\$)	629.31	374.50	254.81	40.49
Nett Amount (S\$)	9,619.41	5,724.50	3,894.91	40.49
+ Loss of Use (10.0 x S\$120.00/day) (S\$)		1,200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,931.95		

INSPECTION

Date of Assignment: 13/05/2019
 Date Inspected: 14/05/2019 Inspected At:

MG Solution Pte Ltd (HQ)
 23 Kaki Bukit Avenue 4 #02-03B, VICOM

Inspection Centre
Singapore 415933

Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 29 Jul 2019)	
Parts:	N/A	TOYOTA HIACE 2.8 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBJ2744Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Dented	2,115.00 FL	*2,072.00 FL
2	1		*TAILGATE LOGO	Necessary	68.00 FL	*68.00 FL
3	1		*TAILGATE HIACE EMBLEM	Necessary	50.00 FL	*50.00 FL
4	1		*TAILGATE MAX WEIGHT STICKER	Necessary	55.00 FL	*55.00 FL
5	1		*TAILGATE WEATHERSTRIP	Cut	380.00 FL	*380.00 FL
6	1		*TAILGATE INNER LOCK	Damaged	270.00 FL	*270.00 FL
7	1		*TAILGATE LOWER LOCK	Not Necessary	116.30 FL	*- FL
8	1		*TAILGATE WINDSCREEN MOULDING	Necessary	190.00 FL	*190.00 FL
9	1		*REAR BUMPER	Deformed	580.00 FL	*580.00 FL
10	1		*REAR BUMPER STEP PANEL	Bent	410.00 FL	*235.00 FL
11	2		*REAR BUMPER SIDE RETAINER	Necessary	157.20 FL	*157.20 FL
12	1		*REAR FENDER AIR VENT LH	Deformed	90.00 FL	*90.00 FL
13	1		*TAIL LAMP	N/S Cracked	710.60 FL	*353.30 FL
14	1		*TAILLAMP LOWER GARNISH	N/S Deformed	244.40 FL	*122.20 FL
15	2		*TAILLAMP LOWER GARNISH RETAINER	Not Necessary	90.00 FL	*- FL
16	1		*REAR END PANEL (INNER)	Dented	630.00 FL	*630.00 FL
17	1		*REAR END PANEL (OUTER)	Dented	590.30 FL	*590.30 FL
18	1		*REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
19	1		*TAILGATE WINDSCREEN SEALANT	Necessary	60.00 FS	*60.00 FS
20	1		*SET REAR BUMPER CLIP	Necessary	20.00 FS	*20.00 FS
21	1		*STICKER 70KM/H	Necessary	50.00 FS	*15.00 FS
22	1		*SET TAIL LAMP CLIP	Necessary	20.00 FS	*10.00 FS
23	1		*REAR END PANEL (INNER) SEALANT	Necessary	60.00 FS	*30.00 FS
24	1		*REAR END PANEL (OUTER) SEALANT	Necessary	60.00 FS	*30.00 FS
25	1		*REVERSE SENSOR	Damaged	220.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,286.80	6,208.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,686.70	1,460.75
Total Parts (\$\$)	5,600.10	4,747.25

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING AND REPLACE PARTS	New	1,400.00	900.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,400.00	1,000.00
3	TUFF COAT	New	150.00	60.00
4	WIRNING ,BULB CHECKING	New	80.00	30.00
5	REMOVE AND REFIX TAILGATE WINDSCREEN	New	160.00	120.00
6	TRANSFER TAILGATE MECHANISM	New	120.00	80.00
7	REMOVE AND REFIX REAR REVERSE SENSOR	New	80.00	50.00
Gross Labour Cost (S\$)			3,390.00	2,240.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >