

REF: NTUC NS/INC 19008460/Jvd 302

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# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop n/s \_\_\_\_\_

of \_\_\_\_\_

Insured: SJA 4021P

Policy No. 5096086006-01 (07/12/2018-06/12/2019)

Claims No. MT 1044035-002

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No. SHB1898P Yr Regn: 6 Aug 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c 1798

Colour: maroon A/C: Insured / Std / NI / NA

Sp. Reading: 46/704 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKN36U405747383

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front R/Bal. 6 mm Rear R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 11/5/19 D.O.I. 13/5/19

Survey held at smrd

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SHB 1898P - COI / AIG 10017366 / RI / 192 D.O.A - 30/08/2010
	SJA 4021P - 05/19/2019
27/5/19	Confirmed L/S \$3300/- 4 days. of repair. (Reel 12,099, 799) SJA 4021P
	RECEIVED 28 MAY 2019

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) o/s - typst

Report Format: TP

Lump Sum / L.B.I. (\$) 3300/-

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee: 160

Transportation: \_\_\_\_\_

\_\_\_\_\_ \$ + PS. \_\_\_\_\_ \$

\_\_\_\_\_ Photos

\_\_\_\_\_ Others

TOTAL

160

**Veron Chen (LKKAUTO)**

**From:** MTCL@income.com.sg  
**Sent:** Monday, 27 May 2019 2:53 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** FW: REQUEST FOR CLAIM NUMBER

Dear Veron

We have registered the claim.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.O.A	Time of Accident	Estimate
1	MT/1044035-002	SMRT TAXIS PTE LTD	SHB 1898P	SJA 4021P	11/5/2019	1:30	\$15,399.00
2	MT/1044319-002	SMRT BUSES LTD	SMB 238S	FBN 2573C	11/5/2019	10:15	\$7,044.80

**Josephine Cheah**  
Snr Administrator, Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
**Find out more at [income.com.sg/careers](http://income.com.sg/careers)**



**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Monday, 27 May 2019 11:28 AM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.O.A	Time of Accident	Estimate
1		SMRT TAXIS PTE LTD	SHB 1898P	SJA 4021P	11/5/2019	1:30	\$15,399.00
2		SMRT BUSES LTD	SMB 238S	FBN 2573C	11/5/2019	10:15	\$7,044.80

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="11/05/2019 12:01"/>
Vehicle No.(For Motor)	<input type="text" value="SJA4021P"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5096086006-01		SU YINGTING	S8523556G	GPC	drivo CLASSIC	SJA4021P	SJA4021P	07/12/2018	06/12/2019

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	5369K
<b>Vehicle Details</b>	
Vehicle No.:	SHB1898P
Vehicle to be Exported:	No
Intended Deregistration Date:	14 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6103930
Chassis No.:	JTDKN36U405747383
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	06 Aug 2014
First Registration Date:	06 Aug 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Aug 2022
PARF Rebate Amount:	\$6,066.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	05 Aug 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,088.00
COE Rebate Amount:	\$20,196.00
<b>Total Rebate Amount:</b>	<b>\$26,262.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 14 May 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	11/05/2019 10:05
Date Of Accident	11/05/2019 01:30
Exact Location Of Accident	DRIVEWAY OF HOTEL RENDEVOUS BENCOOLEN STREET
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1898P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

### Driver

Name of Driver	TAN SIOW BENG
NRIC No	S7122005B
Date Of Birth	20/06/1971
Occupation	OUTDOOR
Date Of Driving Pass	21/01/2003
Driving Experience	16 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING ALONG THE DRIVEWAY OF RENDEZVOUS HOTEL ON BENCOOLEN STREET, SUDDENLY A VEHICLE SJA4021P REVERSED FROM MY RIGHT AND COLLIDED ONTO THE RIGHT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJA4021P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SU YING TING
NRIC/Passport Number	S8523556G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan Pg. 1

[illegible]

## DECLARATION

We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time

Date &amp; Time:

Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)  
Date of Issue \_\_\_\_\_

Date of Issue:

Reporting Centre Personnel's Signature  
Name \_\_\_\_\_  
Phone/Fax No. \_\_\_\_\_

160000

## Reducing the

A = 54B 1898P

R = STA 4021 P

Am  
11/05/2019.



## SKETCH PLAN

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, collectively the "Purposes"
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information to collected under (c) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name:  
NIC/FIN No.:



## Case Details

Case Reference Number :

TAX/05/19/2049

Type of Repair : Accident Repair

Vehicle Registration Number : SHB1898P

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-6846-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 10/05/2019 05:30 PM

Vehicle Age(In Months) : 57

## Documents / Photographs

View Documents / Photographs

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			FENDER FRT/RH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace ▾	DD
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace ▾	hec
One Time Key In	Main			DOOR FRT/RH	1	894.40	894.40	25.00	670.80	Replace	1	670.80	Replace ▾	BUC
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace ▾	hec
One Time Key In	Main			DOOR HINGE LOWER FRT/RH	1	80.50	80.50	25.00	60.38	Replace	0	0	Not Give ▾	hn
One Time Key In	Main			CHECK ASSY, FR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Not Give ▾	hn
One Time Key In	Main			DOOR HINGE UPPER FRT/RH	1	80.50	80.50	25.00	60.38	Replace	0	0	Not Give ▾	hn
One Time Key In	Main			MOULDING BODY, RH	1	673.60	673.60	25.00	505.20	Replace	1	0	Repair ▾	
One Time Key In	Main			MIRROR ASSY, RH	1	1,307.10	1,307.10	10.00	1,176.39	Replace	0	0	Not Give ▾	hn
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	107.40	107.40	25.00	80.55	Replace	1	0	Repair ▾	
Total Spare Part Cost									8,181.47	Surveyor Total		2,176.32		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									6,545.18	Final Sur Total		1,741.06		

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			MIRROR GLASS RH	1	212.80	212.80	25.00	159.60	Replace	0	0	Not Give	nn
One Time Key In	Main			MIRROR LAMP RH	1	65.30	65.30	10.00	58.77	Replace	1	58.77	Replace	CRA
One Time Key In	Main			FENDER LINER FRT/RH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Give	nn
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	
One Time Key In	Main			DOOR RR/RH	1	954.50	954.50	25.00	715.88	Replace	1	715.88	Replace	BUL
One Time Key In	Main			PIXEL STICKER	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	nee
One Time Key In	Main			DOOR HINGE LOWER RR/RH	1	90.10	90.10	25.00	67.57	Replace	0	0	Not Give	nn
One Time Key In	Main			DOOR HINGE UPPER RR/RH	1	90.10	90.10	25.00	67.57	Replace	0	0	Not Give	nn
One Time Key In	Main			CHECK ASSY, RR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Not Give	nn
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair	
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	nee
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	nee
One Time Key In	Main			QUARTER GLASS RR/RH	1	846.50	846.50	25.00	634.88	Replace	0	0	Not Give	nn
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give	nn
One Time Key In	Main			WHEEL DISC	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	
Total Spare Part Cost									8,181.47	Surveyor Total		2,176.32		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									6,545.18	Final Sur Total		1,741.06		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	1,014.00	700	
<b>Total:</b>			<b>1,014.00</b>	<b>700.00</b>	

**Spray Cost Detail**



S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT FENDER RH	378.00	200	
2	Main	TO RESPRAY FRONT DOOR RH	378.00	200	
3	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
4	Main	TO RESPRAY VIEW MIRROR	180.00	50	
5	Main	TO RESPRAY RIM	360.00	50	
6	Main	TO RESPRAY REAR DOOR RH	378.00	200	
7	Main	TO RESPRAY REAR FENDER RH	378.00	200	
<b>Total:</b>			<b>2,232.00</b>	<b>1,000.00</b>	

**Other Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TOWING CHARGE	56.00	0	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
3	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	30	
4	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
5	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	240.00	50	
6	Main	TO REMOVE AND REFIX VIEW MIRROR	120.00	40	
7	Main	TO TRANSFER DOOR MECHANISM	240.00	100	
8	Main	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0	
9	Main	TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0	
10	Main	TO REMOVE / REFIT SEAT	120.00	0	
<b>Total:</b>			<b>1,581.00</b>	<b>240.00</b>	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
11	Main	TO WASH AND VACUUM	60.00	0	
12	Main	TO REPLACE SUNDRY PARTS	100.00	0	
<b>Total:</b>			<b>1,581.00</b>	<b>240.00</b>	

## Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	6,545.18	1,741.06
Total Labour Cost	1,014.00	700.00
Total Spray Painting	2,232.00	1,000.00
Other	1,581.00	240.00
Overall Total	11,372.18	3,681.06
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	11,350.00	3,700.00
Surveyor Approved Amount		3,700.00
No of Repair Days*	6	4
Remarks	-	L/S REPAIR, PHOTO AFTER PAINT.
Surveyor Name		Hwee jie
Signature		 14/5/19
Survey Date	13/05/2019	

Save

Clear

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

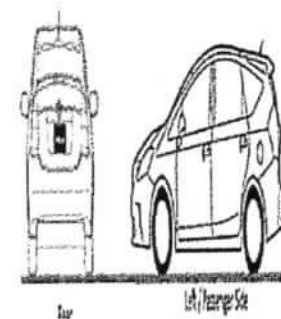
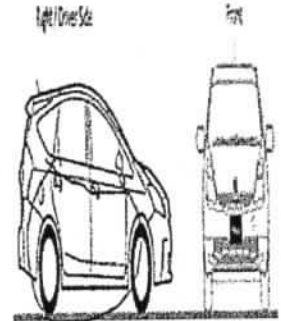
Acknowledged by Repairer

Signature:

Date:

Section A - Accident Details

Registration Number	SHB1898P
Case Reference Number	TAX/05/19/2049
Registration Date	6/8/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TAN SIOW BENG
Type of Accident	Others
Accident Date and Time	11/5/2019 1:30 AM
Accident Reported Date and Time	11/5/2019 10:10 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	11/5/2019 1:46 AM
Replacement Vehicle issued?	No
Job Card Number	24101467
Special Instruction to ARC, if any	TOWED \$40 / TP
Prepared Date and Time	13/5/2019 10:31 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	





for

Left/Right Side

top/bottom

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$700.00
Total Spray Cost	\$2,232.00	\$1,000.00
Total Spare Part Cost	\$6,545.18	\$2,176.33
Total Other Cost	\$1,581.00	(\$576.33)
<b>TOTAL COST</b>	<b>\$11,372.18</b>	<b>\$3,300.00 (L/S)</b>
Lump Sum Total	\$11,350.00	\$0.00
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	13/05/2019 4:11 PM	13/05/2019 3:07 PM
Signature		
Remarks		L/S REPAIR, PHOTO AFTER PAINT.



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
50 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 6365352
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 27/05/2019

User ID : PehSuan

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1905-0447	Invoice Number	
Quotation Date	24.05.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$1,014.00	\$700.00
Total Labour	\$1,014.00	\$700.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$100.00
TO RESPRAY VIEW MIRROR	\$180.00	\$50.00
TO RESPRAY RIM	\$360.00	\$50.00
TO RESPRAY REAR DOOR RH	\$378.00	\$200.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$2,232.00	\$1,000.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$816.33)
TOWING CHARGE	\$58.00	\$0.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$200.00	\$30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$240.00	\$50.00
TO REMOVE AND REFIX VIEW MIRROR	\$120.00	\$40.00
TO TRANSFER DOOR MECHANISM	\$240.00	\$100.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	\$120.00	\$0.00
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$1,581.00	(\$576.33)

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace

DD

RC

# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
60 Woodlands Industrial Park E4, Singapore 757705  
FAX Number: 63685582  
Estimator Telephone Number: 08002023  
Accident Reporting Number: 68662672

Date Generated: 17/05/2019

User ID: PohSuan

67001-47070	DOOR FRT/RH	1.00	\$894.40	25.00	\$670.80	Replace	Replace	BUC
	STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace	NEC
68720-12151	DOOR HINGE LOWER FRT/RH	0.00	\$80.50	0.00	\$0.00	Replace	Not Given	nn
68610-47021	CHECK ASSY, FR DOOR,	0.00	\$150.30	0.00	\$0.00	Replace	Not Given	nn
68710-12151	DOOR HINGE UPPER FRT/RH	0.00	\$80.50	0.00	\$0.00	Replace	Not Given	nn
75851-47900	MOULDING BODY, RH	1.00	\$673.60	100.00	\$0.00	Replace	Repair	R
87910-47330	MIRROR ASSY, RH	0.00	\$1,307.10	0.00	\$0.00	Replace	Not Given	nn
879157-4010	COVER, OUTER MIRROR, RH	1.00	\$107.40	100.00	\$0.00	Replace	Repair	R
87931-47200	MIRROR GLASS RH	0.00	\$212.80	0.00	\$0.00	Replace	Not Given	nn
81730-52090	MIRROR LAMP RH	1.00	\$65.30	10.00	\$58.77	Replace	Replace	C19
53875-47030	FENDER LINER FRT/RH	0.00	\$171.70	0.00	\$0.00	Replace	Not Given	nn
42611-47140	WHEEL DISC, FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	R
67003-47080	DOOR RR/RH	1.00	\$954.50	25.00	\$715.88	Replace	Replace	BUC
	PIXEL STICKER	1.00	\$60.00	0.00	\$60.00	Replace	Replace	NEC
68740-12120	DOOR HINGE LOWER RR/RH	0.00	\$90.10	0.00	\$0.00	Replace	Not Given	nn
68730-12120	DOOR HINGE UPPER RR/RH	0.00	\$90.10	0.00	\$0.00	Replace	Not Given	nn
68630-47031	CHECK ASSY, RR DOOR,	0.00	\$150.30	0.00	\$0.00	Replace	Not Given	nn
61604-47090	FENDER RR/RH	1.00	\$766.80	100.00	\$0.00	Replace	Repair	R
	STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace	NEC
	STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace	NEC
62710-47130	QUARTER GLASS RR/RH	0.00	\$846.50	0.00	\$0.00	Replace	Not Given	nn
	SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	nn
42611-47140	WHEEL DISC	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	R
Total			\$10,572.00		\$2,176.33			

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

2176.33  
+ 700.00  
+ 1240.00

4116.33

- 20%

3293.06

45 \$3300/-

15399



**Veron Chen (LKKAuto)**

---

**From:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>  
**Sent:** Monday, 27 May 2019 9:43 AM  
**To:** Hwee Jie (LKK Auto)  
**Cc:** SUR; CS A Team  
**Subject:** SHB1898P  
**Attachments:** img-527093026-0001.pdf; IMG\_0673.jpg; IMG\_0676.jpg

Hi Hwee Jie,

Attached herewith the repair estimate of SHB 1898P having Case No: TAX/05/19/2049.

There is no change to the approved amount of \$3,300 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Sent: Monday, 27 May 2019 9:30 AM  
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Subject: Scan Data from FX-D421D6

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD		Ref: NS/INC19008480/Jvd3e2	
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 03-06-2019	
		Code: INC4	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJA 4021P	Veh. Inspected	SHB 1898P
Policy No.	5096086006-01	Coverage (\$)	0.00
Claim No.	MT/1044035-002	Excess (\$)	0.00
Assign From		Assign Date	13/05/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U405747383	Colour	MAROON
Odometer	461704	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	6 mm
L/H Front Tyre	195/65 R15	WEST LAKE	6 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	6 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	11/05/2019	Inspection Date	13/05/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1898P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FENDER FRT / RH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	DOOR FRT / RH (DISC 25%)	BUCKLED	894.40	670.80
1	DOOR RR / RH (DISC 25%)	BUCKLED	954.50	715.88
1	MIRROR LAMP RH (DISC 10%)	CRACKED	65.30	58.77
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	PIXEL STICKER (SN)	NECESSARY	60.00	60.00
1	STICKER SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	DOOR HINGE LOWER FRT / RH	NOT NECESSARY	80.50	-
1	CHECK ASSY, FR DOOR	NOT NECESSARY	150.30	-
1	MIRROR ASSY, RH	NOT NECESSARY	1,307.10	-
1	MIRROR GLASS RH	NOT NECESSARY	212.80	-
1	FENDER LINER FRT / RH	NOT NECESSARY	171.70	-
1	DOOR HINGE LOWER RR / RH	NOT NECESSARY	90.10	-
1	DOOR HINGE UPPER RR / RH	NOT NECESSARY	90.10	-
1	CHECK ASSY, RR DOOR	NOT NECESSARY	150.30	-
1	QUARTER GLASS RR / RH	NOT NECESSARY	846.50	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	MOULDING BODY, RH	TO REPAIR SEE LABOUR	673.60	-
1	COVER, OUTER MIRROR, RH	TO REPAIR SEE LABOUR	107.40	-
1	WHEEL DISC. FRONT	TO REPAIR SEE LABOUR	1,484.20	-
1	FENDER RR / RH	TO REPAIR SEE LABOUR	766.80	-
1	WHEEL DISC	TO REPAIR SEE LABOUR	1,484.20	-
1	DOOR HINGE UPPER FRT / RH	NOT NECESSARY	80.50	-
			10,572.00	2,176.33

Report Ref No. NS/INC19008480/Jvd3e2



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF MOULDING BODY, RH, COVER, OUTER MIRROR, RH, WHEEL DISC. FRONT, FENDER RR / RH AND WHEEL DISC.		1,014.00	700.00
	SPRAY PAINT.		2,232.00	1,000.00
	TOWING CHARGE.		56.00	-
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		200.00	30.00
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)		240.00	50.00
	TO REMOVE AND REFIX VIEW MIRROR.		120.00	40.00
	TO TRANSFER DOOR MECHANISM.		240.00	100.00
	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM.	NOT NECESSARY	125.00	-
	TO REMOVE & REFIT REAR QUARTER GLASS RH.	NOT NECESSARY	120.00	-
	TO REMOVE / REFIT SEAT.	NOT NECESSARY	120.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			4,827.00	1,940.00
	<b>GRAND TOTAL</b>		<b>15,399.00</b>	<b>4,116.33</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>			<b>3,300.00</b>

Report Ref No. NS/INC19008480/Jvd3e2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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