

Adrian
Mumtaz

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No. 1700056477
Claims No. 795698649154
Sum Insured: _____ Excess: 800 15/5/19
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 115K
IDAC Accident Rpt. _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 06/18/19 days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLS5042D Yr Regn: 2017, Sept
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 c.c. 999

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 384/39 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZ2GA2JA 013843

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SR / STD A/Rim or

Tyre Size: F: 215/55R17

R: 215/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 13/05/19

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front q/s, u/c.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>00 ALG.</u>
	<u>SLS 5042D</u>
<u>14/5/19 @ 1:50pm</u>	<u>Revert to Victor via Meamen.</u>
<u>14/5/19 @ 3:46pm</u>	<u>Victor informed C/A via Meamen.</u>
	<u>MV:</u>
	<u>PV:</u>
	<u>Nett:</u>
<u>15/5/19 @ 1:55pm</u>	<u>Informed Kelvin C/A B Ex-800 by email.</u>
<u>17/5/19 @ 10:40am</u>	<u>2nd revert to Victor via Meamen. (Supplementary).</u>
<u>21/5/19 @ 2:04pm</u>	<u>Victor approve the supplementary via Meamen (S 17555).</u>

RECEIVED 15 JUN 2019

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1)	2)	IN	Basic & Add.	<u>200</u>
3)	4)	OUT	S + RS, SI	<u>11</u>
5)	6)		Photos	
Preli. Report:			Others	
Final Report:			TOTAL	<u>211</u>

OD vehicle SLS50420 AG WORK: 10/05/19

16/07/19 @ 1.59pm continued with Mr Box final fig to 12596.80, 6 days.
(Red to 13237.20, 51%)

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Gan, Hunchung

Date: 17 May 2019

Preliminary Advice

Vehicle No	: SLS5042D	Accident Date	: 10/05/2019
Make	: AUDI Q2	Policy No.	: 1700056427
Assignment Date	: 14/05/2019	Excess	: S\$800.00
Date of Inspection	: 13/05/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion, undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	25,834.00	(ESTIMATE \$24,484.00 + SUPPLEMENTARY \$1,350.00)
Revised Amount	:S\$	13,432.00	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	4,123.00	
Total	:S\$	17,555.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	49,886.00
Salvage Value	:S\$	
Margin for Repair	:S\$	65,114.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 14 May 2019

Preliminary Advice

Vehicle No	: SLS5042D	Accident Date	: 10/05/2019
Make	: AUDI Q2	Policy No.	: 1700056427
Assignment Date	: 14/05/2019	Excess	: S\$0.00
Date of Inspection	: 13/05/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion, undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,484.00
Revised Amount	:S\$	12,732.00
Check Items (Estimated)	:S\$	4,123.00
Total	:S\$	16,855.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	49,886.00
Salvage Value	:S\$	
Margin for Repair	:S\$	65,114.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 16 July 2019 1:59 PM
To: Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLS5042D - OD AIG - SURVYED 13 MAY 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$12,596.80 before excess \$800.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 10 June 2019 3:39 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SLS5042D - OD AIG - SURVYED 13 MAY 19

Hi Adrian and all,

Revised estimate is attached. Photographs mailed to SUR on 6 Jun 19

Please confirm repair cost of \$12,596.80 @ 6 days

Your early closure is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	10 May 2019 19:17	Clim Veh Model Changed		[] Merimen Administrator
2	10 May 2019 19:17	Clim Created	Reg No: SLS5042D, Policy No: 1700056427, Acct Date: 2019/05/10, Claim Type: S C, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119061063	[I] Merimen Administrator
3	14 May 2019 09:38	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] LEE SU THING
4	14 May 2019 09:38	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	14 May 2019 09:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	14 May 2019 09:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/24	[A] LEE SU THING
7	14 May 2019 09:38	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	14 May 2019 09:38	Clim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	14 May 2019 09:38	Clim Veh Model Changed	(205236) AUDI Q2 999cc TFSI S-TRONIC (A).	[A] LEE SU THING
10	14 May 2019 09:39	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	14 May 2019 12:07	Adj Rpt Initiated		[A] SHIAU CHAN
12	14 May 2019 12:07	Clim DTI Modified	JPJ Reg. Date: -> 2017/09/26.	[A] SHIAU CHAN
13	14 May 2019 12:07	Clim Details Notified		[A] SHIAU CHAN
14	14 May 2019 13:14	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/05/24	[A] SHIAU CHAN
15	14 May 2019 13:15	Adj Mandate Request	Cur.Reg:16855.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	14 May 2019 14:23	Clim Registration Modified	Init.Est.->4,000 - 5,000, Excess: -> 800.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Gan, Hunchung
17	14 May 2019 14:23	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	14 May 2019 15:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/24, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	14 May 2019 15:46	Adj Mandate Set	Approved:12732.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK
20	17 May 2019 10:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/05/24	[A] SHIAU CHAN
21	17 May 2019 10:40	Adj Mandate Request	Cur.Reg:17555.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
22	17 May 2019 16:23	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2019/05/24, Mandate Remarks: Damage photos for or supplementary? Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
23	17 May 2019 16:23	Adj Mandate Set	Maintained:Damage photos for supplementary? Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
24	21 May 2019 11:30	Adj Mandate Request	Cur.Reg:17555.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, THE RESUMEY PHOTOS UPLOADED KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
25	21 May 2019 14:04	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2019/05/24, Mandate Remarks: Supplementary ok. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
26	21 May 2019 14:04	Adj Mandate Set	Approved:17555.00:Supplementary ok. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2145390	14/05/2019 12:07	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLS5042D		10.70

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 15 May 2019 1:55 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLS 5042 D

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SLS 5042D (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 15 May 2019 12:10 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLS 5042 D

Urgent,

Dear All,

Any update on repair approval ?

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 May 2019 19:17	Cim Veh Model Changed		[] Merimen Administrator
2	10 May 2019 19:17	Cim Created	Reg No: SLS5042D, Policy No: 1700056427, Acct Date: 2019/05/10, Claim Type: S C, Insurer: AIG Asia Pacific Insurance Pte. Ltd, (SG), Ins.Status => Notification, Created from SAS:MPA119061063	[1] Merimen Administrator
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Date From



Date To



Audit Type

None

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ACTIVITY

No record

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8658G
Vehicle Details	
Vehicle No.:	SL55042D
Vehicle to be Exported:	No
Intended Deregistration Date:	14 May 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CHZ533091
Chassis No.:	WAUZZZGA2JA013843
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$26,194.00
Original Registration Date:	26 Sep 2017
First Registration Date:	26 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$18,672.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Sep 2027
PARF Rebate Amount:	\$14,004.00
Intended COE Rebate Details	
COE Expiry Date:	25 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,902.00
COE Rebate Amount:	\$35,882.00
Total Rebate Amount:	\$49,886.00

The information contained herein is correct as at 14 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/05/2019 18:45
Date Of Accident	10/05/2019 04:00
Exact Location Of Accident	MOUNTBATTEN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS5042D
Insured/Policyholder	
Name Of Registered Owner	LOW WEE KHIM
NRIC No	S1658658G
Email Address	WEEKS@WEEKHIM.COM
Mobile Phone No	(LOCAL) +65-96719087
Alternative Phone No	OTHERS-96719087

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700056427
Cover Note Number	

Driver

Name of Driver	LOW WEE KHIM
NRIC No	S1658658G
Date Of Birth	02/06/1964
Occupation	INDOOR
Date Of Driving Pass	13/09/1982
Driving Experience	36 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96719087
Fax Number	
Contact Number	OTHERS-96719087
EMail Address	WEEKS@WEEKHIM.COM

Address	29 HOOPER ROAD
Postcode	229206
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CINDY OW GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHEN THE TRAFFIC LIGHT TURNED GREEN AT THE ABOVE JUNCTION, THE CARS GOING STRAIGHT, STARTED TO MOVE. WHILE THE CARS TURNING RIGHT TO STADIUM BLVD, HAD TO WAIT. CAR B WANTED TO GO STRAIGHT BUT DID NOT WANT TO WAIT AND SWERVE TO HIS LEFT TO JOIN THE LANE GOING STRAIGHT. CAR A (MINE), WAS GOING STRAIGHT AND DID NOT SEE THE SUDDEN CHANGING OF LANE BY CAR B, AND HIT HIS SIDE DOOR. WEATHER WAS FINE. TRAFFIC WAS ABOUT 10 TO 12 CARS DEEP WHILE WAITING FOR THE TRAFFIC LIGHT TO TURN GREEN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGX718D
Vehicle Make/Model/Colour	TOYOTA / ESTIMA / BLUE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	FREDDY SIM KWAN SOON
NRIC/Passport Number	S1603807E
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

10/5/2019
6:25 PM

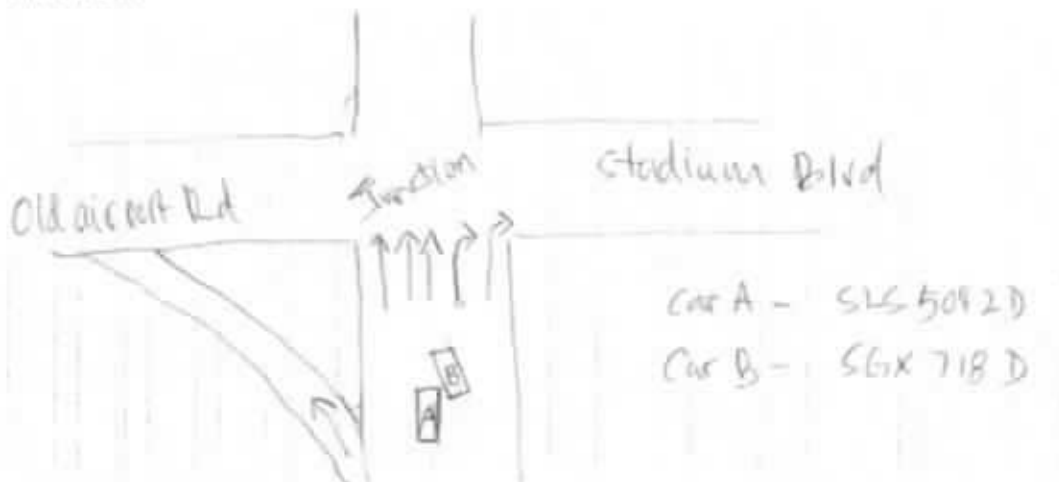
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Kelvin Kuu
NRIC/IN No.: G87689036

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

When the traffic light turned green at the above Junction, the cars going straight started to move while the cars turning right to Stadium Blvd had to wait. Car B wanted to go straight but didn't want to wait and swerved to his left to join the lane going straight. Car A (mine) was going straight and did not see the sudden changing of lane by car B and hit his side door.

Weather was fine, traffic was about 10 to 12 cars deep while waiting for the traffic light to turn green.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature

Date & Time:

10/5/2019
6.25 PM

Driver's Signature

(If driver is not the policyholder)

Date & Time:

[Signature]

Reporting Centre Personnel's Signature

Name: Kelvin Woon

NRIC/FIN No: 682649026



Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

S1658658G



LOW WEE KHIM

Birth Date: 02 Jun 1964

Issue Date: 02 Jul 2018



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1658658G



Name

LOW WEE KHIM

刘伟欽

Race

CHINESE

Date of birth

02-06-1964

Country/Place of birth

SINGAPORE

Sex

M

S1658658G

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 13 Sep 1982



Licence No: S1658658G

NP 428A



5981918

NRIC No: S1658658G



Date of issue

02-07-2018

Address

29 HOOPER ROAD
SINGAPORE 229206



AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co.Reg.No.201009404M

29 Sep 2017

Mr. LOW WEE KHIM
29 HOOPER ROAD
SINGAPORE 229206

Dear Mr. LOW WEE KHIM

AUDI AUTO PROTECTOR PRIVATE VEHICLE Insurance Policy 1700056427
Period Of Insurance: 26 Sep 2017 - 25 Sep 2018 For Vehicle Registration No. SLS5042D

Thank you for placing your insurance policy with AIG Asia Pacific Insurance Pte. Ltd.

Your policy documents will be sent to you in a separate mail. A copy of the Proposal Form containing details of Information disclosed and declared to us prior to the inception of your motor insurance cover ("Disclosed Information") is enclosed.

Please take note that this insurance cover is incepted on the basis of the Disclosed Information contained in the Proposal Form. You have an obligation to disclose all facts which you know or ought to know in the Proposal Form fully and faithfully. Any inaccuracy, discrepancy and/or omission may result in the policy being void or affect your rights at the time of claim. Please notify us in writing or call our Customer Care Centre at +65 6419 3000 (9am - 5pm, Mondays to Fridays, excluding public holidays) within 15 days from the date of this letter to advise us of any inaccuracy, discrepancy and/or omission in the Disclosed Information. If we do not hear from you within this period, the Disclosed Information shall be taken to have been verified by you as true and accurate and we shall rely on the Disclosed Information as the basis of this insurance cover.

Please also take note that it is a fundamental and absolute Special Condition of the insurance that the total premium due must be paid to us, or via our agent or broker on or before the inception of your insurance cover. Otherwise, the insurance cover shall not attach and no benefits whatsoever shall be payable by us.

This letter also confirms your undertaking to pay to us the shortfall in premium for your motor insurance within 14 working days from the date of our notification in the event the No Claim Discount disclosed by you in the Proposal Form is incorrect thereby resulting in the shortfall in the premium paid. Your policy will lapse automatically upon the exhaustion of the premium paid term in the event you fail to pay the premium within the above said period.

Once again, thank you for choosing AIG as your preferred insurer.

Yours sincerely

Bucha Manik
Head of Auto

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0614/2019/TF
Date	:	12-May-19

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Low Wee Khim
Address	:	29 Hooper Road
	:	Singapore 229206
Telephone	:	HP +65 96719087
Type of Claim	:	Own Damage Claims
Policy No.	:	1700056427
Vehicle No	:	SLS 5024 D <i>SLS 5047D</i>
Model Code	:	Q2 1.0 TFSI S TRONIC
Model / Year	:	29/9/2017
Engine No	:	CHZ 533091
Chassis No	:	WAUZZZGA2JA013843
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	10-May-19
Place of Accident	:	Mountbatten Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLS 5024 D

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper, rhs front fender and rhs head light. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,800.00 1750 ✓
3	To dismantle rhs front door panel trim. Remove rhs wing mirror assy. Reinstall all parts removed.	\$ 400.00 300 ✓
4	To respray front bumper, rhs front fender, bonnet, rhs A-pillar and rhs front door.	\$ 4,600.00 1650 ✓
5	To inspect rhs front suspension components. Renew if necessary.	S/N \$ 1,800.00 ? ✓
6	To renew rhs front rim. Carry out wheel alignment.	S/N \$ 280.00 ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ? ✓
TOTAL LABOUR CHARGES		: \$ 10,432.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLS 5024 D

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	FRONT BUMPER <i>Rehd</i>	\$	1,706.00 ✓ 1764
2	FRONT BUMPER FIXING PARTS <i>see</i>	\$	314.00 x.
3	FRONT BUMPER ANTHRACITE GRILLE - CENTER <i>see</i>	\$	179.00 x.
4	FRONT BUMPER AIR GRILLE - RH <i>cut</i>	\$	154.00 - 122.50
5	FRONT BUMPER AIR GRILLE END CAP - RH <i>see</i>	\$	31.00 +
6	FRONT BUMPER SPOILER <i>cut</i>	\$	273.00 ✓ 218
7	FRONT BUMPER CLOSING ELEMENT <i>see</i>	\$	142.00 +
8	FRONT WHEEL SPOILER - RH <i>Not New</i>	\$	31.00 ? x
9	FRONT BUMPER ADAPTER - RH <i>Not New</i>	\$	38.00 ? x
10	FRONT BUMPER GUIDE SECTION - RH <i>Rehd</i>	\$	32.00 - 25.60
11	FRONT WHEEL ARCH TRIM - LH / RH <i>see</i>	\$	588.00 ✓ 469.60
12	FRONT FENDER - RH <i>Rehd</i>	\$	1,047.00 - 839.60
13	FRONT FENDER ATTACHMENT PARTS <i>Not New</i>	\$	36.00 ? x
14	FRONT FENDER BRACKET - RH <i>Not New</i>	3 \$	71.00 ? x
15	FRONT FENDER BRACE - RH <i>Rehd</i>	\$	29.00 ✓ 23.04
16	FRONT FENDER RIVET <i>see</i>	\$	24.00 ✓ 19.20
17	FRONT FENDER CLOSING ELEMENT - RH <i>Not New</i>	\$	30.00 ? x
18	FRONT WHEEL HOUSING LINER - RH <i>see deformed</i>	\$	183.00 + 146 ✓
19	FRONT WHEEL HOUSING LINER ATTACHMENT <i>see</i>	\$	52.00 +
20	HEADLIGHT - RH <i>Cancelled</i>	\$	4,491.00 ✓ 3552.50
SUB-TOTAL SPARE PARTS CHARGES		\$	9,451.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 7509 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	HEADLIGHT POWER MODULE	\$ 693.00	+
22	HEADLIGHT CONTROL MODULE	\$ 508.00	+
23	HEADLIGHT HEAT SINK - RH	\$ 666.00	+ 532.40 ✓
24	HEADLIGHT VENTILATION HOSE - RH	\$ 26.00	+
25	HEADLIGHT MOUNTING CLIP - RH	\$ 44.00	? 34.56 ✓
26	HEADLIGHT MOUNTING - RH	\$ 107.00	? 85.60 ✓
27	FRONT DOOR LOWER COVER - RH	\$ 235.00	+
28	FRONT TYRE RIM - RH	\$ 548.00	✓ 399.60
29	FRONT TRACK CONTROL ARM - RH	\$ 332.00	? X
30	FRONT WHEEL BEARING HOUSING - RH	\$ 620.00	? X
31	FRONT WHEEL BEARING HOUSING BOLTS	\$ 72.00	? X
32	FRONT GUIDE JOINT - RH	\$ 132.00	? X
33	FRONT TIE ROD END - RH	\$ 118.00	? X
34	SUNDRIES	\$ 500.00	? X
TOTAL SPARE PARTS CHARGES		\$ 14,052.00	
TOTAL LABOUR CHARGES		\$ 10,432.00	
GRAND TOTAL		\$ 24,484.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 13/05/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : we authorised, 05 Days.

LXX Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Authorised by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/00/0614/2019/TF

Date

16-May-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SLS 5042 D

Model No

Q2 1.0 TFSI S TRONIC

Quantity	Description	Unit Price	Amount
----------	-------------	------------	--------

Parts

LABORS

1

To respray rhs wing mirror cover and
rhs upper A-pillar.

\$

-

700

\$ 1,350.00

Pillar : 550

mirror : 150

TOTAL

\$ 1,350.00

For Premium Automobiles Pte Ltd

Adrian Ling
AL

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0614/2019/TF
Date : 12-May-19

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

We took 6 days - ok - jb - 10 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Low Wee Khim
Address : 29 Hooper Road
: Singapore 229206
Telephone : HP +65 96719087
Type of Claim : Own Damage Claims
Policy No. : 1700056427
Vehicle No : **SLS 5042 D**
Model Code : Q2 1.0 TFSI S TRONIC
Model / Year : 29/9/2017
Engine No : CHZ 533091
Chassis No : WAUZZZGA2JA013843
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-May-19
Place of Accident : Mountbatten Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLS 5024 D

8047D

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$	360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender and rhs head light. Re-organise front crash management components. Reinstall all parts removed.		\$	2,800.00	\$ 1,250.00
3	To dismantle rhs front door panel trim. Remove rhs wing mirror assy. Reinstall all parts removed.		\$	400.00	\$ 300.00
4	To respray front bumper, rhs front fender, bonnet, rhs A-pillar and rhs front door.		\$	4,600.00	\$ 1,650.00
5	To inspect rhs front suspension components. Renew if necessary.	S/N	\$	1,800.00	
6	To renew rhs front rim. Carry out wheel alignment.	S/N	\$	280.00	\$ 280.00
7	<i>Added labour charges - see attached</i>		\$	1,350.00	\$ 700.00
8	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	11,782.00	\$ 4,732.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLS 5024 D

50420

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
1	FRONT BUMPER	\$ 1,706.00	\$ 1,364.00
2	FRONT BUMPER FIXING PARTS	\$ 314.00	
3	FRONT BUMPER ANTHRACITE GRILLE - CENTER	\$ 179.00	
4	FRONT BUMPER AIR GRILLE - RH	\$ 154.00	\$ 122.80
5	FRONT BUMPER AIR GRILLE END CAP - RH	\$ 31.00	
6	FRONT BUMPER SPOILER	\$ 273.00	\$ 218.00
7	FRONT BUMPER CLOSING ELEMENT	\$ 142.00	
8	FRONT WHEEL SPOILER - RH	\$ 31.00	
9	FRONT BUMPER ADAPTER - RH	\$ 38.00	
10	FRONT BUMPER GUIDE SECTION - RH	\$ 32.00	\$ 25.60
11	FRONT WHEEL ARCH TRIM - LH / RH	\$ 588.00	\$ 469.60
12	FRONT FENDER - RH	\$ 1,047.00	\$ 837.60
13	FRONT FENDER ATTACHMENT PARTS	\$ 36.00	
14	FRONT FENDER BRACKET - RH	3 \$ 71.00	
15	FRONT FENDER BRACE - RH	\$ 29.00	\$ 23.04
16	FRONT FENDER RIVET	\$ 24.00	\$ 19.20
17	FRONT FENDER CLOSING ELEMENT - RH	\$ 30.00	
18	FRONT WHEEL HOUSING LINER - RH	\$ 183.00	\$ 146.00
19	FRONT WHEEL HOUSING LINER ATTACHMENT	\$ 52.00	
20	HEADLIGHT - RH	\$ 4,491.00	\$ 3,592.80
SUB-TOTAL SPARE PARTS CHARGES		\$ 9,451.00	\$ 6,818.64

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 7509 D

515 504 20

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
			\$	6,818.64
21	HEADLIGHT POWER MODULE	\$	693.00	
22	HEADLIGHT CONTROL MODULE	\$	508.00	
23	HEADLIGHT HEAT SINK - RH	\$	666.00	\$ 532.40
24	HEADLIGHT VENTILATION HOSE - RH	\$	26.00	
25	HEADLIGHT MOUTING CLIP - RH	\$	44.00	\$ 34.56
26	HEADLIGHT MOUNTING - RH	\$	107.00	\$ 85.60
27	FRONT DOOR LOWER COVER - RH	\$	235.00	
28	FRON TYRE RIM - RH	\$	548.00	\$ 393.60
29	FRONT TRACK CONTROL ARM - RH	\$	332.00	
30	FRONT WHEEL BEARING HOUSING - RH	\$	620.00	
31	FRONT WHEEL BEARING HOUSING BOLTS	\$	72.00	
32	FRONT GUIDE JOINT - RH	\$	132.00	
33	FRONT TIE ROD END - RH	\$	118.00	
45	SUNDRIES	\$	500.00	
	TOTAL SPARE PARTS CHARGES	:	\$ 14,052.00	\$ 7,864.80
	TOTAL LABOUR CHARGES	:	\$ 11,782.00	\$ 4,732.00
	GRAND TOTAL	:	\$ 25,834.00	\$ 12,596.80

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0614/2019/TF 16-May-19 Glory Tan 1 of 1 SLS 5042 D Q2 1.0 TFSI S TRONIC
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
		\$ -	
<u>LABORS</u>			
<u>1</u>	To respray rhs wing mirror cover and rhs upper A-pillar.	\$ 1,350.00	\$ 700.00
TOTAL		\$ 1,350.00	\$ 700.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLS 5042 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0614/2019/KS

8 Aug 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLS 5042 D, Audi Q2 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLS 5042 D** claimant,
Mr Low Wee Khim, please find the related document per attached.

1. A copy of the Original invoice no. 85014088 – S\$ 12,622.58
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLS 5042 D

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6886 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 18:08

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014088 Date: 06/08/2019 Order: SLS5042D Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLS5042D (V 35234) Regn Date: 26/09/2017 Mileage: 38462 WIP No.: 53156

Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZGA2JA013843 Engine: CHZ 533091 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANEL TRIM. REMOVE RHS WING MIRROR ASSY, REINSTALL ALL PARTS REMOVED	300.00	1.00	300.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND RHS FRONT DOOR.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM, CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO RESPRAY RHS WING MIRROR COVER AND RHS UPPER A-PILLAR	700.00	1.00	700.00
Q	OTHERS	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A81A998474	007243/(V) (SK) LED 23	Less 020%	1.00	665.50
X	A81A941774A	HEADLIGHT	Less 020%	1.00	4491.00
X	A81A821172B	007238/(V) (SK) WHEEL	Less 020%	1.00	182.50
X	A81A821106	FENDER (LAST)	Less 020%	1.00	1047.00
X	A81A807107 GRU	COVER	Less 020%	1.00	785.50
X	A81A807108 GRU	COVER	Less 020%	1.00	785.50
X	A81A853718 4W3	COVER	Less 020%	1.00	293.50
					532.40
					3,592.80
					146.00
					837.60
					628.40
					628.40
					234.80

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 18:08

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014088 Date : 06/08/2019 Order : SLS5042D Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLS5042D (V 35234) Regn Date: 26/09/2017 Mileage: 38462 WIP No.: 53156
Model: Q2 1.0 TFSI S-tronic GABANG Chassis: WAUZZZGA2JA013843 Engine: CHZ 533091 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
X	A81A807110 4W3	SPOILER(LAST) Less 020%	1.00	272.50	218.00
X	A81A071497A AX1	RIM 17" 5-SPOKE LATU Less 020%	1.00	492.00	393.60
X	A81A807184	GUIDE(LAST) Less 020%	1.00	32.00	25.60
X	A81A821136	SUPPORT(LAST) Less 020%	1.00	28.80	23.04
X	A81A805608C	MOUNTING Less 020%	1.00	107.00	85.60
X	A81A807663 GRU	CONN PIECE(LAST) Less 020%	1.00	134.00	107.20
X	A191B53586C	GROMMET Less 020%	18.00	2.40	34.56
X	A81A807672 4W3	GRILL Less 020%	1.00	153.50	122.80
X	AN 0161857	POP-RIVET Less 020%	8.00	3.00	19.20
X	A81A853717 4W3	COVER Less 020%	1.00	293.50	234.80

Parts 7,864.80
Labour 192.00
Sublet 4,540.00
Menus 0.00
Lubricant 0.00



Sub-Total 11,796.80
7% GST 825.78
Grand Total 12,622.58

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLS 5042 D

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0614/2019/KK
25 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 1.0 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZGA2JA013843
Vehicle Regn No. : SLS 5042 D
Vehicle Mileage : 30554 KM
Vehicle Owner : Mr. Low Wee Khim
Certificate No : 1700056427-01
Own Damage Excess : \$ 856.00 (Inclusive GST)
Accident Date : 10/05/2019
Place : Mountbatten Road
Repair Cost : \$ 12,622.58
WIP No. : 53156
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 27/5

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2019 12:07		14 May 2019 09:38 Edit Adj Rpt	\$12,596.80 Edit Estimates	\$12,596.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	LOW WEE KHIM, ID: S1658658G, Tel: +6596719087, Email: WEEKS@WEEKHIM.COM								
Vehicle Reg. No.:	SLS5042D	Date of Loss:	10/05/2019 04:00 - :59 [19 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 7956986491SG	Policy/Cover Note No.:	1700056427 (Comprehensive)						
		Excess:	\$800.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/05/2019]								
Driver/Custodian:	LOW WEE KHIM (54 / Male), NRIC: S1658658G, Tel: +6596719087 Email: WEEKS@WEEKHIM.COM								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
- AIG_SG (21/05/2019): Alert - Adj Mandate Approved (\$17555.00) - SLS5042D - Claim Handler: Gan, Hunch... - AIG_SG (17/05/2019): Alert - Adj Mandate Maintained - SLS5042D - Claim Handler: Gan, Hunchung - AIG_SG (14/05/2019): Alert - Adj Mandate Approved (\$12732.00) - SLS5042D - Claim Handler: Gan, Hunch... - AIG_SG (14/05/2019): SLS5042D / OD / 10/05/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLS5042D (7956986491SG)
OD
May 10 2019 4:00AM
[LOW WEE KHIM]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Assessment Reports															1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print	
1	14/05/19 13:14	Adjuster Immediate Advice													Load HTM			
2	17/05/19 10:39	Adjuster Immediate Advice													Load HTM			
Photos/Images															3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print	
1	14/05/19 12:10	General View													Load JPG			
2	14/05/19 12:10	Chassis Number													Load JPG			
3	14/05/19 12:10	General View													Load JPG			
4	14/05/19 12:10	General View													Load JPG			
5	14/05/19 12:10	General View													Load JPG			
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28	14/05/19 12:10	General View													Load JPG			
29	21/05/19 11:29	Reinspection Photo													Load JPG			
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Documentation

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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/05/19 12:09	Singapore Accident Statement	1 Load PDF	☐
2	14/05/19 12:09	Certificate of Insurance	1 Load PDF	☐
3	14/05/19 12:09	Driver's Driving License	1 Load PDF	☐
4	14/05/19 12:09	ESTIMATE	1 Load PDF	☐
5	17/05/19 10:33	SUPPLEMENTARY LIST	1 Load PDF	☐
6	16/08/19 09:54	WORKSHOP INVOICE	1 Load PDF	☐
7	16/08/19 09:54	DISCHARGE VOUCHER	1 Load PDF	☐

Linked Accident Report Documents

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Assessment Reports

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No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/05/19 19:17	Accident Statement	1 Load HTML	☐

Photos/Images

3 per page



No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/05/19 19:07	Accident Photo	1 Load JPG	☒
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7	10/05/19 19:07	Accident Photo	1 Load JPG	☒
8	10/05/19 19:07	Accident Photo	1 Load JPG	☒
9	10/05/19 19:07	Police Report	1 Load JPG	☒
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16	10/05/19 19:07	Accident Photo	1 Load JPG	☒

Documentation

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1	10/05/19 19:01	Sketch Plan	1 Load JPG	☒
2	10/05/19 19:01	Sketch Plan #2	1 Load JPG	☒

Documents Checklist**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19008472/AQD3N2

Date: 16/08/2019

REFERENCE

Insured/Claimant: LOW WEE KHIM Policy No: 1700056427
Date of Loss: 10/05/2019 Nature of Claim: OD Claim No: 7956986491SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLS5042D
Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZ533091
Reg. Date: 26/09/2017 (Man. Year: 2017) Chassis No: WAUZZZGA2JA013843
Colour: Grey Odometer: 38439 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$115,000.00
Price:
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17
Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,052.00	7,864.80	6,187.20	44.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,782.00	4,732.00	7,050.00	59.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	25,834.00	12,596.80	13,237.20	51.24
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	25,034.00	11,796.80	13,237.20	52.88
+ GST 7.00/7.00% (S\$)	1,752.38	825.78	926.60	52.88
Nett Amount (S\$)	26,786.38	12,622.58	14,163.80	52.88

INSPECTION

Date of Assignment: 14/05/2019
Date Inspected: 13/05/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,706.00 FS	*1,364.00 FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	314.00 FS	*- FS
3	1	*FRONT BUMPER ANTHRACITE GRILLE-CENTER	Not Necessary	179.00 FS	*- FS
4	1	*FRONT BUMPER AIR GRILLE-RH	Cut	154.00 FS	*122.80 FS
5	1	*FRONT BUMPER AIR GRILLE END CAP-RH	Not Necessary	31.00 FS	*- FS
6	1	*FRONT BUMPER SPOILER	Cut	273.00 FS	*218.00 FS
7	1	*FRONT BUMPER CLOSING ELEMENT	Not Necessary	142.00 FS	*- FS
8	1	*FRONT WHEEL SPOILER-RH	Not Necessary	31.00 FS	*- FS
9	1	*FRONT BUMPER ADAPTER-RH	Not Necessary	38.00 FS	*- FS
10	1	*FRONT BUMPER GUIDE SECTION-RH	Damaged	32.00 FS	*25.60 FS
11	2	*FRONT WHEEL ARCH TRIM-LH/RH	Necessary	588.00 FS	*469.60 FS
12	1	*FRONT FENDER-RH	Dented	1,047.00 FS	*837.60 FS
13	1	*FRONT FENDER ATTACHMENT PARTS	Not Necessary	36.00 FS	*- FS
14	3	*FRONT FENDER BRACKET-RH	Not Necessary	71.00 FS	*- FS
15	1	*FRONT FENDER BRACE-RH	Bent	29.00 FS	*23.04 FS
16	1	*FRONT FENDER RIVET	Necessary	24.00 FS	*19.20 FS
17	1	*FRONT FENDER CLOSING ELEMENT-RH	Not Necessary	30.00 FS	*- FS
18	1	*FRONT WHEEL HOUSING LINER-RH	Deformed	183.00 FS	*146.00 FS
19	1	*FRONT WHEEL HOUSING LINER ATTACHMENT	Not Necessary	52.00 FS	*- FS
20	1	*HEADLIGHT-RH	Cracked	4,491.00 FS	*3,592.80 FS
21	1	*HEADLIGHT POWER MODULE	Not Necessary	693.00 FS	*- FS
22	1	*HEADLIGHT CONTROL MODULE	Not Necessary	508.00 FS	*- FS
23	1	*HEADLIGHT HEAT SINK-RH	Cracked	666.00 FS	*532.40 FS
24	1	*HEADLIGHT VENTILATION HOSE-RH	Not Necessary	26.00 FS	*- FS
25	1	*HEADLIGHT MOUNTING CLIP-RH	Necessary	44.00 FS	*34.56 FS
26	1	*HEADLIGHT MOUNTING-RH	Cracked	107.00 FS	*85.60 FS
27	1	*FRONT DOOR LOWER COVER-RH	Not Necessary	235.00 FS	*- FS
28	1	*FRONT TYRE RIM-RH	Cut	548.00 FS	*393.60 FS
29	1	*FRONT TRACK CONTROL ARM-RH	Not Necessary	332.00 FS	*- FS
30	1	*FRONT WHEEL BEARING HOUSING-RH	Not Necessary	620.00 FS	*- FS
31	1	*FRONT WHEEL BEARING HOUSING BOLTS	Not Necessary	72.00 FS	*- FS
32	1	*FRONT GUIDE JOINT-RH	Not Necessary	132.00 FS	*- FS
33	1	*FRONT TIE ROD END-RH	Not Necessary	118.00 FS	*- FS
34	1	*SUNDRIES	Not Necessary	500.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 14,052.00 7,864.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RESPRAY RHS WING MIRROR COVER AND RHS UPPER A-PILLAR	New	1,350.00	700.00
2	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
3	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER AND RHS HEAD LIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,800.00	1,250.00
4	TO DISMANTLE RHS FRONT DOOR PANEL TRIM.REMOVE RHS WING MIRROR ASSY.REINSTALL ALL PARTS REMOVED	New	400.00	300.00
5	TO RESPRAY FRONT BUMPER,RHS FRONT FENDER,BONNET,RHS A-PILLAR AND RHS FRONT DOOR	New	4,600.00	1,650.00
6	TO INSPECT RHS FRONT SUSPENSION COMPONENTS.RENEW IF NECESSARY	New	1,800.00	0.00
7	TO RENEW RHS FRONT RIM.CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
8	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			11,782.00	4,732.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >