

Adrian

ASSIGNMENT

Mark.

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

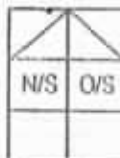
Policy No. _____

Claims No. 76826645356Sum Insured: _____ Excess: 1600 22/5/19

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 160K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 hrs. days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
Person Contacted: _____Veh No: SLW 9126Z. Yr Regn: 2018 ~~18~~Type: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 SB. cc 1984.Colour: White AC: Insured / Std / Nil / NASp. Reading: 12417. T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAUZZZ F57JA049726.Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rip / STD A/Rim orTyre Size: F: 245/40R18.R: 245/40R18.BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 13/05/19.Survey held at: Premium.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

07 AUG.SLW 9126Z - Xonly get certificate partly from 2 mailnot yet open M.R.N.MV:PV:Nett:11/7/19 @ 1.40pm confirmed with Mr Bob from Ag & 4746, 4 days by email.Used to 7651, 62/6)

RECEIVED 01 AUG 2019

Date/Time, File Pass to?

1) 01/8 19/19

3)

5)

Preli. Report:

Final Report:

Date/Time, File Return to?

2)

4)

6)

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

20011211

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 July 2019 1:40 PM
To: Boo seng yak; Carrine Leong; SUR; Chang Chee Sing;
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLW9126Z - OD AIG - SURVEYED 13 MAY 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$4,746.00 before excess \$1,600.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 17 June 2019 4:56 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SLW9126Z - OD AIG - SURVEYED 13 MAY 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4746.00 @ 4 days.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 27 May 2019 5:40 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SLW 9126 Z

Dear George,

Please be informed that the excess of above vehicle is \$1,600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 27 May 2019 12:33 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLW 9126 Z

Dear Shiau Chan,

Attached is the undertaking and interview form for your kind reference.

Thank You.

Best Regards,

George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9497I
Vehicle Details	
Vehicle No.:	SLW9126Z
Vehicle to be Exported:	No
Intended Deregistration Date:	14 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVK050860
Chassis No.:	WAUZZZF57JA049726
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$38,860.00
Original Registration Date:	08 Mar 2018
First Registration Date:	08 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$46,404.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Mar 2028
PARF Rebate Amount:	\$34,803.00
Intended COE Rebate Details	
COE Expiry Date:	07 Mar 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$44,000.00
COE Rebate Amount:	\$37,592.00
Total Rebate Amount:	\$72,395.00

The information contained herein is correct as at 14 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	07/05/2019 17:46
Date Of Accident	06/05/2019 07:45
Exact Location Of Accident	10 EAST COAST TERRACE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLW9126Z
Insured/Policyholder	
Name Of Registered Owner	ANTHONY HING FAI MAN
NRIC No	S7289497I
Email Address	ANTHONYHFMAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-85862060
Alternative Phone No	OTHERS-85862060
Vehicle Particulars	
Manufacturer	AUDI
Model	A5 SPORTBACK 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	ANTHONY HING FAI MAN
NRIC No	S7289497I
Date Of Birth	31/12/1972
Occupation	INDOOR
Date Of Driving Pass	13/01/2010
Driving Experience	9 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85862060
Fax Number	
Contact Number	OTHERS-85862060
EEmail Address	ANTHONYHFMAN@GMAIL.COM

Address	10 EAST COAST TERRACE
Postcode	458920
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS LEAVING MY HOUSE AS USUAL IN THE MORNING, I OPENED THE GATE FULLY. AFTER THE GATE OPENED FULLY, I CHECKED MY REAR VIEW AND SIDE MIRRORS, THEN I PLACED MY AUTO-GATE KEY ON THE CENTRE CONSOLE OF THE CAR. WHILE DOING SO THE BUTTON WAS INADVERTENTLY PRESSED SO THE GATE STARTED TO CLOSE. I WAS NOT AWARE OF THE GATE MOVING. AFTER CHECKING MY MIRRORS, I REVERSED MY CAR AND THEN REALISED THAT THE GATE HAD HIT MY CAR. I WAS A BIT SURPRISED AND CONTINUED TO REVERSE. THE CONTACT BETWEEN THE GATE AND THE SIDE OF MY CAR RESULTED IN THE SCRATCH (RIGHT) AND DAMAGE TO THE RIGHT SIDE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders

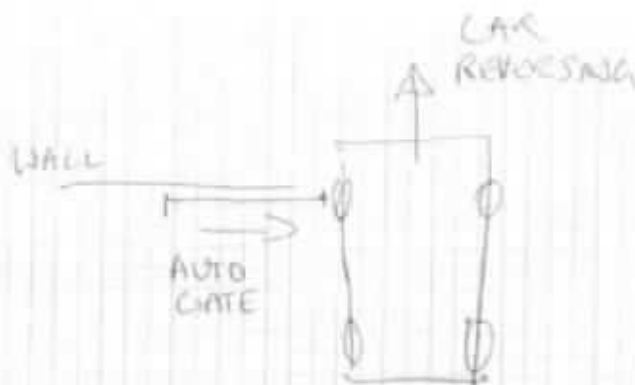

Policyholder's Signature
Date & Time:
7/5/2019
17:16


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: 
NRIC/ID No: 

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS LEAVING MY HOUSE AS USUAL IN THE MORNING. I OPENED THE GATE FULLY. AFTER THE GATE OPENED FULLY I STARTED TO REVERSE MY CAR FROM MY CAR PORCH/DRIVE. I CHECKED MY REAR VIEW MIRROR AND SIDE MIRRORS, THEN I PLACED MY AUTOGATE KEY ON THE CENTRE CONSOLE OF THE CAR. WHILE DOING SO THE BUTTON WAS INADVERTENTLY PRESSED SO THE GATE STARTED TO CLOSE - I WAS NOT AWARE OF THE GATE MOVING.

AFTER CHECKING MY MIRRORS, I REVERSED MY CAR AND THEN REALISED THAT THE GATE HAD HIT MY CAR. I WAS A BIT SURPRISED AND CONTINUED TO REVERSE. THE CONTACT BETWEEN THE GATE AND THE SIDE OF MY CAR RESULTED IN THE SCRAPE (RIGHT) AND DAMAGE TO THE RIGHT SIDE.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
Police Officer's Signature
Date & Time

7/5/2019
17:15

[Signature]
Driver's Signature
(If driver is not the policyholder)
Date & Time

[Signature]
Reporting Officer/Personnel's Signature
Name: Kelvin White
NOC/ID No: 039664101

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number **S72894971**

Name
ANTHONY HING FAI MAN

Birth Date: **31 Dec 1972**
Issue Date: **28 Mar 2017**

002669647K

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S72894971**

Name
ANTHONY HING FAI MAN

文慶輝

Race
CHINESE

Date of birth
31-12-1972

Sex
M

Country/Place of birth
UNITED KINGDOM

9436365

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	Effective Date
Class 3	Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$	13 Jan 2010

NP 428A

Licence No: S72894971

9436365

S72894971

BRITISH

Date of issue
10-03-2017

Address
**10 EAST COAST TERRACE
SINGAPORE 458920**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0604/2019/KN
Date	:	9-May-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Anthony Hing Fai Man
Address	:	10 East Coast Terrace
	:	Singapore 458920
Telephone	:	85862060
Type of Claim	:	Own damage Claim
Policy No.	:	
Vehicle No	:	SLW 9126 Z
Model Code	:	Audi A5 SB 2.0 TFSI (A)
Model / Year	:	28/9/2015
Engine No	:	CVK 050860
Chassis No	:	WAUZZZF57JA049726
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	6-May-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 9126 Z

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	X
2	To remove and transfer RHS rear door multi-lock system and power window devices. Inspect for damages	S/N \$ 280.00	✓
3	To dismantle front bumper, RHS front fender, RHS rear door and RHS sill panel trim. To repair RHS rear fender. To inspect door entrance. To renew RHS rear door and RHS sill panel trim. Re-organize rear crash management components. Reinstall all parts removed.	S/N \$ 3,200.00	750,
4	To respray RHS rear door, RHS sill panel trim and RHS rear fender.	\$ 3,500.00	1100,
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 7,460.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 9126 Z

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	<i>Reas</i> FRONT DOOR <i>Reas</i>	\$2,829.00	<i>2263.20</i>
2	<i>Reas</i> FRONT DOOR OUTER SEAL <i>Reas</i>	\$201.00	<i>160.80</i>
3	BONDING AGENT <i>Reas</i>	\$45.00	? X
4	CLEANING SOLUTION <i>Reas</i>	\$65.00	? X
5	APPLICATOR <i>Reas</i>	\$7.00	? X
6	<i>Reas</i> FRONT DOOR ATTACHMENT PARTS <i>Reas</i>	\$117.00	+
7	<i>Reas</i> FRONT DOOR CATCH <i>Reas</i>	\$109.00	+
8	<i>Reas</i> FRONT DOOR SIDE MEMBER TRIM - RH <i>Reas</i>	\$754.00	+
9	ATTACHMENT PARTS FOR SIDE MEMBER TRIM <i>Reas</i>	\$118.00	+
10	ADHESIVE TAPES FOR SIDE MEMBER TRIM <i>Reas</i>	\$192.00	+
	SUNDRIES <i>Not Reas</i>	\$500.00	? X
	TOTAL SPARE PARTS CHARGES	\$4,937.00	
	TOTAL LABOUR CHARGES	\$ 7,460.00	
	GRAND TOTAL	\$12,397.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

12589

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Name

: Adrian Henry
: 13/05/19. ✓

Surveyed Date

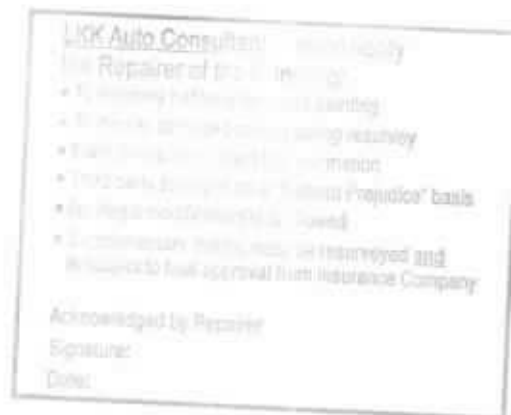
Authorised Date

Excess Cost

Liability

Remarks

• Authored Papers, 04 Pcs



: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0604/2019/KN
Date	:	9-May-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 17 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Anthony Hing Fai Man
Address	:	10 East Coast Terrace
	:	Singapore 458920
Telephone	:	85862060
Type of Claim	:	Own damage Claim
Policy No.	:	
Vehicle No	:	SLW 9126 Z
Model Code	:	Audi A5 SB 2.0 TFSI (A)
Model / Year	:	28/9/2015
Engine No	:	CVK 050860
Chassis No	:	WAUZZZF57JA049726
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	6-May-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 9126 Z

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	
2	To remove and transfer RHS rear door multi-lock system and power window devices. Inspect for damages	S/N \$ 280.00	\$ 280.00
3	To dismantle front bumper, RHS front fender, RHS rear door and RHS sill panel trim. To repair RHS rear fender. To inspect door entrance. To renew RHS rear door and RHS sill panel trim. Re-organize rear crash management components. Reinstall all parts removed.	S/N \$ 3,200.00	\$ 750.00
4	To respray RHS rear door, RHS sill panel trim and RHS rear fender.	\$ 3,500.00	\$ 1,100.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 7,460.00	\$ 2,322.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 9126 Z

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
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2	FRONT DOOR OUTER SEAL	\$201.00	\$ 160.80
3	BONDING AGENT	\$45.00	
4	CLEANING SOLUTION	\$65.00	
5	APPLICATOR	\$7.00	
6	FRONT DOOR ATTACHMENT PARTS	\$117.00	
7	FRONT DOOR CATCH	\$109.00	
8	FRONT DOOR SIDE MEMBER TRIM - RH	\$754.00	
9	ATTACHMENT PARTS FOR SIDE MEMBER TRIM	\$118.00	
10	ADHESIVE TAPES FOR SIDE MEMBER TRIM	\$192.00	
	SUNDRIES	\$500.00	
	TOTAL SPARE PARTS CHARGES	\$4,937.00	\$ 2,424.00
	TOTAL LABOUR CHARGES	\$ 7,460.00	\$ 2,322.00
	GRAND TOTAL	\$12,397.00	\$ 4,746.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
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Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLW 9126 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0604/2019/NK

26 July 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLW 9126 Z, Audi A5 SPORTBACK 2.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLW 9126 Z** claimant,
Mr. Anthony Hing Fai Man, please find the related document per attached.

1. A copy of the Original invoice no. 85014052 – S\$ 3,366.22
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLW 9126 Z

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014052 Date: 24/07/2019 Order: SLW91262 Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLW91262 (V 36207) Regn Date: 08/03/2018 Mileage: 12754 WIP No.: 52739

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF57JA049726 Engine: CVK 050860 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER, RHS FRONT FENDER, RHS REAR DOOR AND RHS SILL PANEL TRIM. TO REPAIR RHS REAR FENDER. TO INSPECT DOOR ENTRANCE. TO RENEW RHS REAR DOOR. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY RHS REAR DOOR AND RHS REAR FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ASW8833052J	007235/ (V) (GER) DOOR	1.00	2829.00	2,263.20
X	ASW8839912	SEAL (LAST)	1.00	201.00	160.80

Parts 2,424.00
Labour 0.00
Sublet 2,322.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,146.00

7% GST 220.22

Grand Total 3,366.22



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLW 9126 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0604/2019/KK
31 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A5 SB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF57JA049726
Vehicle Regn No. : SLW 9126 Z
Vehicle Mileage : 12756 KM
Vehicle Owner : Mr. Anthony Hing Fai Man
Certificate No : 1800020709-01
Own Damage Excess : \$1712.00 (Inclusive 7%GST)
Accident Date : 6/5/2019
Place : 10 East Coast Terrace
Repair Cost : \$ 3366.22
WIP No. : 52739
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



31/5

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 May 2019		14 May 2019 11:11 Edit Adj Rpt	S\$4,746.00 Edit Estimates	S\$4,746.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	ANTHONY HING FAI MAN, ID: S72894971, Tel: +6585862060, Email: ANTHONYHFMAN@GMAIL.COM								
Vehicle Reg. No.:	SLW9126Z	Date of Loss:	06/05/2019 07:00 - :59 [13 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 7682664533SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/05/2019]								
Driver/Custodian:	ANTHONY HING FAI MAN (46 / Male) , NRIC: S72894971, Tel: +6585862060 Email: ANTHONYHFMAN@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (27/05/2019): SLW9126Z / OD / 06/05/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW9126Z (7682664533SG)
OD
May 6 2019 7:45AM
[ANTHONY HING FAI MAN]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer	
Photos/Images						3 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	10/07/19 16:59	General View					Load JPG	
2	10/07/19 16:59	General View					Load JPG	
3	10/07/19 16:59	General View					Load JPG	
4	10/07/19 16:59	General View					Load JPG	
5	10/07/19 16:59	General View					Load JPG	
6	10/07/19 16:59	General View					Load JPG	
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11	10/07/19 16:59	General View					Load JPG	
12	10/07/19 16:59	General View					Load JPG	
13	10/07/19 16:59	General View					Load JPG	
14	10/07/19 16:59	General View					Load JPG	
15	10/07/19 16:59	General View					Load JPG	
16	10/07/19 16:59	General View					Load JPG	
Documentation						1 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	14/05/19 11:14	Singapore Accident Statement					Load PDF	
2	14/05/19 11:14	Driver's Driving License					Load PDF	
3	14/05/19 11:14	Certificate of Insurance					Load PDF	
4	14/05/19 11:14	ESTIMATE					Load PDF	
5	27/05/19 13:43	INTERVIEW & UNDERTAKING FORM					Load PDF	
6	02/08/19 12:18	WORKSHOP INVOICE					Load PDF	
7	02/08/19 12:18	DISCHARGE VOUCHER					Load PDF	

Linked Accident Report Documents

		View	Use Viewer	
Assessment Reports		1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	07/05/19 18:04	Accident Statement		
			Load HTM	
Photos/Images		3 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	07/05/19 18:02	Accident Photo		
			Load JPG	
2	07/05/19 18:02	Accident Photo		
			Load JPG	
3	07/05/19 18:02	Accident Photo		
			Load JPG	
4	07/05/19 18:02	Accident Photo		
			Load JPG	
5	07/05/19 18:02	Accident Photo		
			Load JPG	
6	07/05/19 18:02	Accident Photo		
			Load JPG	
7	07/05/19 18:02	Accident Photo		
			Load JPG	
8	07/05/19 18:02	Accident Photo		
			Load JPG	
9	07/05/19 18:02	Accident Photo		
			Load JPG	
Documentation		1 per page		

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	07/05/19 17:59	Sketch Plan		Load JPG	
2	07/05/19 17:59	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: ☐ Handling Insurer	
Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19008471/AQD3N2

Date: 02/08/2019

REFERENCE

Insured/Claimant: ANTHONY HING FAI MAN
Date of Loss: 06/05/2019

Policy No:
Nature of Claim: OD Claim No: 7682664533SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLW9126Z	Engine No:	CVK050860
Make & Model:	AUDI A5, 2.0 SPORTBACK (A)	Chassis No:	WAUZZZF57JA049726
Reg. Date:	08/03/2018 (Man. Year: 2017)	Odometer:	12417 km
Colour:	White		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$160,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/40R18	Rear Tyre Size:	245/40R18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,937.00	2,424.00	2,513.00	50.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,652.00	2,322.00	5,330.00	69.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,589.00	4,746.00	7,843.00	62.30
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	10,989.00	3,146.00	7,843.00	71.37
+ GST 7.00/7.00% (S\$)	769.23	220.22	549.01	71.37
Nett Amount (S\$)	11,758.23	3,366.22	8,392.01	71.37

INSPECTION

Date of Assignment: 14/05/2019

Date Inspected: 13/05/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR DOOR	Dented	2,829.00 FS	*2,263.20 FS
2	1	*REAR DOOR OUTER SEAL	Necessary	201.00 FS	*160.80 FS
3	1	*BONDING AGENT	Not Necessary	45.00 FS	*- FS
4	1	*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
5	1	*APPLICATOR	Not Necessary	7.00 FS	*- FS
6	1	*REAR DOOR ATTACHMENT PARTS	Not Necessary	117.00 FS	*- FS
7	1	*REAR DOOR CATCH	Not Necessary	109.00 FS	*- FS
8	1	*REAR DOOR SIDE MEMBER TRIM-RH	Not Necessary	754.00 FS	*- FS
9	1	*ATTACHMENT PARTS FOR SIDE MEMBER TRIM	Not Necessary	118.00 FS	*- FS
10	1	*ADHESIVE TAPES FOR SIDE MEMBER TRIM	Not Necessary	192.00 FS	*- FS
11	1	*SUNDRIES	Not Necessary	500.00 FS	*- FS
Total Parts (\$\$)				4,937.00	2,424.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	0.00
2	TO REMOVE AND TRANSFER RHS REAR DOOR MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	280.00	280.00
3	TO DISMANTLE FRONT BUMPER,RHS FRONT FENDER,RHS REAR DOOR AND RHS SILL PANEL TRIM.TO REPAIR RHS REAR FENDER.TO INSPECT DOOR ENTRANCE.TO RENEW RHS REAR DOOR AND RHS SILL PANEL TRIM.RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,200.00	750.00
4	TO RESPRAY RHS REAR DOOR,RHS SILL PANEL TRIM AND RHS REAR FENDER	New	3,500.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			7,652.00	2,322.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >