

Surveyor

Faruk

REF: AIG (C3/AIG/19008470/R19/d3n2

67556

minim

ASSIGNMENT

From: 13.5.2019

Veh No: SJR 32145 Yr Regn: 2018 / Jun

Estimated Cost:

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To Inspect Vehicle No: SJR 32145

Make: Audi A3 Sportback 1.0 cc 999

at Workshop n/s: Premium Automobiles

Colour: Red A/C: Insured / Std / NI / NA

of 24 Benoi Sector

Sp. Reading: 7712 T/Radio: Insured / Std / NI / NA

Insured

Eng/No:

Policy No: 1800069536

C/No: WAU2228V8JA115083

Claims No: 742471666354

Gen. Cond: Good / ☒ Fair / ☐ Poor / ☐ Burnt

Sum Insured: Excess: 600 16/5/19

Steering: ☒ Order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ Order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

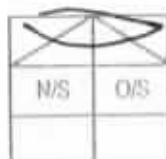
Make of Vch: 4 pm

Modi: Nil / ☒ S/Rim / ☐ STD A/Rim or

(Policy Condition)

Tyre Size: F: 205/55R16
R:

Remark: The veh had commenced its repair at the time of inspection.



☒ BS / ☐ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI / ☐ TOYO / ☐ YOKO or

Bal. or Market Value: 104K

Front: Rear

IDAC Accident Report: Consistent? : Yes or No

R/Bal. 6 mm R/Bal. 6 mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal. 6 mm L/Bal. 6 mm

Est Repairs: 10 days Res: Yes or No

D.O.A 10/05/19 D.O.I 13/05/19

Lump Sum: % 3 Val: Yes or No

Survey held at: Premium (Benoi)

CA / ☒ REV / ☐ REP. / 24 HRS

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

Date: Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SJR 32145 - NA/TM/190083647
14/5/19 @ 2.00pm	Report to Victor da Menezes.
16/5/19 @ 5.11pm	Victor informed CA via Menezes. "Labour should be 4-6.5 days @ 7750"
16/5/19 @ 5.20pm	Informed Kae Gung Cht to exp. box and labour accordingly by email.
17/5/19 @ 2.16pm	Confirmed with Mr 300 final fig to 22474.24, 10 days by email.
	(Add \$16347.76, 42%)

RECEIVED 23 JUL 2019

Date/Time, File Pass to? ☐ : Preli. Report

Days Of Repair: 10

1) *23/7/19* ☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Add Fee: ☐ : Site Insp (\$)

Survey Fee:

Transportation:

2)

☐ : Interview (\$)

) Photos

☐ : Tech. Invs (\$)

) Others

☐ : Weekend (\$)

)

Report Format: *next 0*

Lump Sum / L.B.I: (\$ 22934.24)

TOTAL

211

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 14 May 2019

Preliminary Advice

Vehicle No	: SJR3214S	Accident Date	: 10/05/2019
Make	: AUDI A3	Policy No.	: 1800069536
Assignment Date	: 14/05/2019	Excess	: S\$0.00
Date of Inspection	: 13/05/2019	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOCARE CENTRE (BENOI) 24 BENOI SECTOR SINGAPORE 629857		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	39,282.00
Revised Amount	:S\$	24,168.00
Check Items (Estimated)	:S\$	4,646.00
Total	:S\$	28,814.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	104,000.00
COE / PARF Rebate	:S\$	52,463.00
Salvage Value	:S\$	
Margin for Repair	:S\$	51,537.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 July 2019 2:16 PM
To: Boo seng yak; SUR; Chang Chee Sing; jiayee.yap@premiumauto.com.sg; Carrine Leong
Subject: RE: FINAL REVISION - SJR3214S - OD AIG - SURVEYED13 MAY 19 - RASUL

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$22,934.24 before excess \$600.00 & GST and 10 repair days and provide us the before paint photos.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 17 June 2019 10:14 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>
Subject: FINAL REVISION - SJR3214S - OD AIG - SURVEYED13 MAY 19 - RASUL

Hi Adrian and all,

Revised estimate is attached. Vehicle re-inspected by Rasul on 20 May 19.

Please confirm repair cot of \$22,934.24 @ 10 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 16 May 2019 5:20 PM
To: PAL Claim; 'Nadaraja, Deebanalnadaraja'; SUR
Cc: nora.khai@premiumauto.com.sg
Subject: RE: - AIG - OD / SJR3214S - Addendum to change vehicle number

Dear Kee Siang,

Please refer to the message from insurance office: "Labour should be at 4-4.5days @\$2250.00."

3k labour
inclusive of repairs to
A pillar x 02

As instructed by our client, please proceed to repair the insured vehicle SJR 3214S (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Thursday, 16 May 2019 3:19 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; 'Nadaraja, Deebanalnadaraja' <Deebanalnadaraja.Nadaraja@aig.com>; SUR <sur@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg; Claims <claims@premiumauto.com.sg>
Subject: RE: - AIG - OD / SJR3214S - Addendum to change vehicle number

Hi Deeban,

Attached GIA for your next action.

Sorry for the trouble..

Best Regards,

Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 209902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2019 09:14	Cim Dtl Modified	Insured Name: -> SUYUN TANG. Insured ID: -> S1548758E.	[A] LEE SU THING
2	14 May 2019 09:14	Cim Veh Model Changed	(205109) AUDI A3 999cc TFSI S-TRONIC (A).	[A] LEE SU THING
3	14 May 2019 09:14	Cim Created	Reg No: SJR32145, Policy No: 1800069536, Acct Date: 2019/05/10, Claim Type: O D. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Premium Autocare Centre (Benoi)	[A] LEE SU THING
4	14 May 2019 09:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
5	14 May 2019 09:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/24	[A] LEE SU THING
6	14 May 2019 09:14	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
7	14 May 2019 09:14	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	14 May 2019 09:14	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] LEE SU THING
9	14 May 2019 13:27	Adj Rpt Initiated		[A] SHIAU CHAN
10	14 May 2019 13:27	Insured Phone No Updated	[None] -> [+6581003579]	[A] SHIAU CHAN
11	14 May 2019 13:27	Cim Dtl Modified	Driver Name: -> SUYUN TANG.	[A] SHIAU CHAN
12	14 May 2019 13:27	Cim Dtl Modified	JPJ Reg. Date: -> 2018/06/14.	[A] SHIAU CHAN
13	14 May 2019 13:27	Cim Details Notified		[A] SHIAU CHAN
14	14 May 2019 14:01	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/05/24	[A] SHIAU CHAN
15	14 May 2019 14:02	Adj Mandate Request	Cur.Req:28814.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	16 May 2019 15:31	Cim Registration Modified	Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Nadaraja, Deeban
17	16 May 2019 17:07	Cim Registration Modified	Rep:204569->200611.	[I] Koh, Victor-CK
18	16 May 2019 17:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/24. Mandate Remarks: Labour should be at 4 -4.5days @\$2250.00. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	16 May 2019 17:11	Adj Mandate Set	Approved:24168.00:Labour should be at 4-4.5days @\$2250.00. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2145532	14/05/2019 13:27	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJR32145		10.70

- AIG - RE: RE: - AIG - OD / SJR3214S - Addendum to change vehicl...

From: Nadaraja, Deebanalnadaraja
To: PAL Claim, 'Shiau Chan (LKKAUTO)', 'SUR'
Cc: nora.khai@premiumauto.com.sg
Sent: 16/5/2019 3:41:09 PM

Dear Kee Siang,

Thanks for expediting on this case. Please be inform that we have confirm coverage for this case.

Final excess amount will be \$600.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: PAL Claim [mailto:claims@premiumauto.com.sg]
Sent: Thursday, May 16, 2019 3:19 PM
To: 'Shiau Chan (LKKAUTO)'; Nadaraja, Deebanalnadaraja; 'SUR'
Cc: nora.khai@premiumauto.com.sg; Claims
Subject: [EXTERNAL] RE: - AIG - OD / SJR3214S - Addendum to change vehicle number

This message is from an external sender; be cautious with links and attachments.

Hi Deeban,

Attached GIA for your next action.

Sorry for the trouble..

Best Regards,

Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8758E
Vehicle Details	
Vehicle No.:	SJR3214S
Vehicle to be Exported:	No
Intended Deregistration Date:	14 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	CHZ464327
Chassis No.:	WAUZZZ8V8JA115083
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,173.00
Original Registration Date:	14 Jun 2018
First Registration Date:	14 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$25,843.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Jun 2028
PARF Rebate Amount:	\$19,382.00
Intended COE Rebate Details	
COE Expiry Date:	13 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,426.00
COE Rebate Amount:	\$33,081.00
Total Rebate Amount:	\$52,463.00

The information contained herein is correct as at 14 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/05/2019 16:21
Date Of Accident	10/05/2019 13:30
Exact Location Of Accident	UPPER SERANGOON RD @ BLK 477A
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJR3214A
Insured/Policyholder	
Name Of Registered Owner	SUYUN TANG
NRIC No	S1548758E
Email Address	SUYUNTANG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81003579
Alternative Phone No	OTHERS-81003579

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SB 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800069536
Cover Note Number	-

Driver

Name of Driver	SUYUN TANG
NRIC No	S1548758E
Date Of Birth	15/11/1962
Occupation	INDOOR
Date Of Driving Pass	08/02/1982
Driving Experience	37 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81003579
Fax Number	
Contact Number	OTHERS-81003579
Email Address	SUYUNTANG@GMAIL.COM

Address	BLK 107A EDGEFIELD PLAINS #17-108
Postcode	821107
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AS THE TRUCK SLOWED DOWN, I DROVE INTO THE REAR OF THE TRUCK.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF7667A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MIAH KHODAROM
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time: 10/5/19
1530 hrs



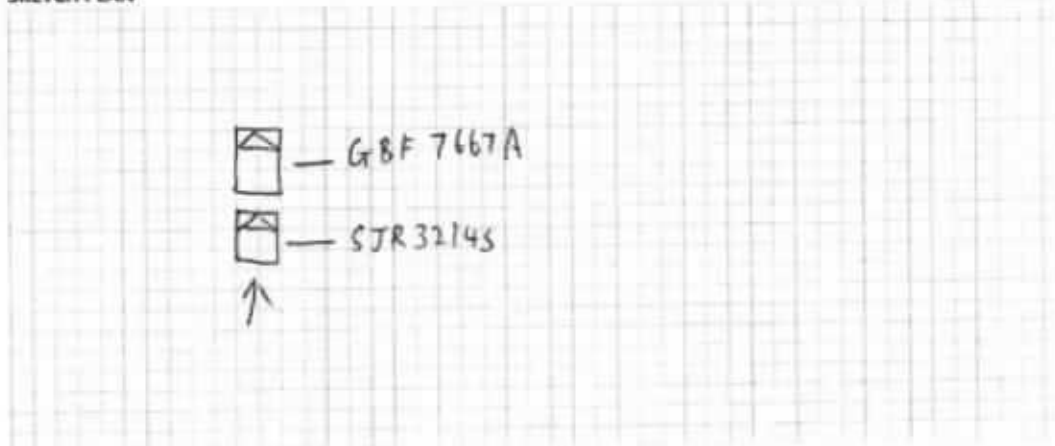
Driver's Signature
(If driver is not the policyholder)
Date & Time: 10/5/19
1530 hrs



Reporting Centre Personnel's Signature
Name: TAN Foon
NRIC/FIN No.: 62040197A

Sketch Plan #2

SKETCH PLAN

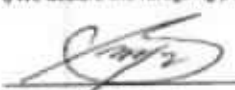


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As the truck slowed down, I drove into the rear of the truck.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 10/5/19
 1530 hrs.


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 10/5/19
 1530 hrs.



Reporting Centre Personnel's Signature
 Name: Tony Fong
 NRIC/ID No: B20401472

Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0613/2019/TF
Date	:	12-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Suyun Tang
Address	:	Blk 107A Edgefield Plains #17-108 Singapore 821107
Telephone	:	HP +65 81003579
Type of Claim	:	Own Damage Claims
Policy No.	:	1800069536
Vehicle No	:	SJR 3214 A
Model Code	:	Audi A3 SportsBack 1.0 TFSI
Model / Year	:	14/6/2018
Engine No	:	CHZ464327
Chassis No	:	WAUZZZ8V8JA115083
Mileage	:	
Date In	:	10-May-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	10-May-19
Place of Accident	:	Upper Serangoon @ Blk 477A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJR 3214 A

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 //
2	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,000.00 //
3	To dismantle front bumper, both front fenders and bonnet. Renew front lock carrier and align to position. Renew front bumper, both front fenders, bonnet and both headlights. Re-organise front crash management components. Reinstall all parts removed.	\$ 6,400.00 3000
4	To respray front bumper, both front fenders, bonnet and both A-pillars.	\$ 4,800.00 1250
5	To renew front windscreen.	S/N \$ 480.00 //
6	To carry out diagnostic checks	S/N \$ 192.00 //
TOTAL LABOUR CHARGES		: \$ 13,232.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJR 3214 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>pe/</i>	\$ 1,698.00	<i>12,58.40</i>
2	FRONT BUMPER FIXING PARTS <i>? x su</i>	\$ 170.00	X
3	FRONT BUMPER CLOSING ELEMENT - LH / RH <i>? x su</i>	\$ 540.00	X
4	FRONT BUMPER GUIDE SECTION - RH / LH <i>? x su</i>	\$ 70.00	X
5	FRONT BUMPER CENTER GRILLE <i>x su</i>	\$ 146.00	X
6	RADIATOR GRILLE <i>CRA /</i>	\$ 1,301.00	<i>1046.80</i>
7	FRONT BUMPER CLOSING ELEMENT - CENTER <i>? ca /</i>	\$ 174.00	<i>138.50</i> ✓
8	A/C STICKER <i>rec /</i>	\$ 7.00	<i>5.12</i>
9	CAUTION STICKER <i>rec /</i>	\$ 13.00	<i>9.76</i>
10	FRONT BUMPER REINFORCEMENT COVER <i>? f su</i>	\$ 111.00	X
11	FOAM FILLER PIECE <i>? x su</i>	\$ 172.00	X
12	FRONT BUMPER REINFORCEMENT <i>? x su</i>	\$ 660.00	X
13	FRONT FENDER - LH / RH <i>x bt /</i>	\$ 1,556.00	<i>622</i> ✓
14	FRONT FENDER ATTACHMENT PARTS X	2 \$ 130.00	
15	FRONT FENDER REAR BRACKET - LH / RH X	} <i>su</i> \$ 50.00	
16	FRONT FENDER CENTER BRACKET - LH / RH X		
17	FRONT FENDER RIVET <i>x rec /</i>	\$ 48.00	<i>38.40</i> ✓
18	FRONT FENDER CLOSING ELEMENT - LH / RH <i>x su</i>	\$ 112.00	
19	FRONT FENDER BRACE - LH / RH <i>x su</i>	\$ 176.00	
20	HEADLIGHT - LH / RH <i>pe /</i>	\$ 10,058.00	<i>8046.40</i>
SUB-TOTAL SPARE PARTS		\$ 17,278.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJR 3214 A⁵

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	HEADLIGHT POWER MODULE ? short ✓	\$ 693.00	594 ✓
22	HEADLIGHT CONTROL UNIT ? } X sue	\$ 508.00	X
23	HEADLIGHT HEAD SINK - LH ? } X sue	\$ 666.00	X
24	HEADLIGHT LIFT CYLINDER- LH / RH (LH-? / RH-X) sue	\$ 256.00	X
25	HEADLIGHT LIFT CYLINDER HOSE ? X sue	\$ 61.00	X
26	BONNET PH ✓	\$ 2,501.00	2000.00
27	BONNET ATTACHMENT PARTS X sue	\$ 149.00	
28	BONNET EDGE PROTECTION sue ✓	\$ 25.00	19.92
29	BONNET HINGE - LH / RH X sue	\$ 112.00	
30	FRONT FENDER SIDE SEAL - LH / RH X sue	\$ 74.00	
31	BONNET TOP CATCH HOOK bt ✓	\$ 81.00	64.72
32	BONNET STRIKER - LH / RH X sue	\$ 200.00	
33	BONNET CATCH HOOK - BOTTOM ? X sue	\$ 58.00	X
34	BONNET LOCK WITH MICRO-SWITCH X sue	2 \$ 367.00	
35	BONNET BOWDEN CABLE X sue	\$ 53.00	
36	BONNET BOWDEN CABLE COVER X sue	\$ 9.00	
37	LOCK CARRIER AIR GUIDE - CENTER ? X sue	\$ 53.00	X
38	LOCK CARRIER AIR GUIDE COVER ? X sue	\$ 27.00	X
39	LOCK CARRIER ✓	\$ 663.00	530.40
40	LOCK CARRIER AIR GUIDE - CENTER / LH / RH ? X sue	\$ 55.00	X
SUB-TOTAL SPARE PARTS		\$ 6,611.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJR 3214 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	PLENUM CHAMBER COVER <i>ct /</i>	\$ 164.00	<i>130.80</i>
42	FRONT WINDSCREEN <i>CPA /</i>	\$ 988.00	<i>740</i>
43	FRONT WINDSCREEN FOIL <i>neu /</i>	\$ 128.00	<i>107.40</i>
44	PRIMER <i>neu /</i>	\$ 19.00	<i>14.88</i>
45	FRONT WINDSCREEN DEFLECTOR - LH / RH <i>X neu</i>	\$ 122.00	
46	W/S SEALANT <i>neu /</i>	S/N \$ 200.00	<i>/</i>
47	FRONT NO. PLATE <i>bt /</i>	S/N \$ 40.00	<i>/</i>
48	SUNDRIES <i>? neu /</i>	\$ 500.00	<i>644.64 /</i>
TOTAL SPARE PARTS		: \$ 26,050.00	
TOTAL LABOUR CHARGES		: \$ 13,232.00	
GRAND TOTAL		: <u>\$ 39,282.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

mon/p
14/5/19

Telefax

Name

: *RASUL - Hp 900/00 68*

Surveyed Date

: *13/05/19*

Authorised Date

:

Excess Cost

:

7 days

Liability

:

Remarks

:

EXCESS : 7 BA

REVERT

Resurvey before paint

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0613/2019/TF
Date : 12-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian, Rasul

*We took 10 days with added jobs
jb 17 Jun 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Suyun Tang
Address : Blk 107A Edgefield Plains
#17-108
Singapore 821107
Telephone : HP +65 81003579
Type of Claim : Own Damage Claims
Policy No. : 1800069536
Vehicle No : **SJR 3214 A**
Model Code : Audi A3 SportsBack 1.0 TFSI
Model / Year : 14/6/2018
Engine No : CHZ464327
Chassis No : WAUZZZ8V8JA115083
Mileage :
Date In : 10-May-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-May-19
Place of Accident : Upper Serangoon @ Blk 477A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJR 3214 A

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,000.00	\$ 1,000.00
3	To dismantle front bumper, both front fenders and bonnet. Renew front lock carrier and align to position. Renew front bumper, both front fenders, bonnet and both headlights. Re-organise front crash management components. Reinstall all parts removed. <i>(LHS front fender replaced \$500/- added)</i>	\$ 6,400.00	\$ 3,500.00
4	To respray front bumper, both front fenders, bonnet and both A-pillars. <i>(3x\$550=\$1650)</i>	\$ 4,800.00	\$ 1,650.00
5	To renew front windscreen.	S/N \$ 480.00	\$ 480.00
6	To carry out diagnostic checks	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 13,232.00	\$ 7,182.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJR 3214 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,698.00	\$ 1,358.40
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER CLOSING ELEMENT - LH / RH	\$ 540.00	
4	FRONT BUMPER GUIDE SECTION - RH / LH	\$ 70.00	
5	FRONT BUMPER CENTER GRILLE	\$ 146.00	
6	RADIATOR GRILLE	\$ 1,301.00	\$ 1,040.80
7	FRONT BUMPER CLOSING ELEMENT - CENTER	\$ 174.00	\$ 138.80
8	A/C STICKER	\$ 7.00	\$ 5.12
9	CAUTION STICKER	\$ 13.00	\$ 9.76
10	FRONT BUMPER REINFORCEMENT COVER	\$ 111.00	
11	FOAM FILLER PIECE	\$ 172.00	
12	FRONT BUMPER REINFORCEMENT	\$ 660.00	
13	FRONT FENDER - LH / RH	\$ 1,556.00	\$ 622.00
14	FRONT FENDER ATTACHMENT PARTS	2 \$ 130.00	
15	FRONT FENDER REAR BRACKET- LH / RH	\$ 50.00	
16	FRONT FENDER CENTER BRACKET - LH / RH	\$ 86.00	
17	FRONT FENDER RIVET	\$ 48.00	\$ 38.40
18	FRONT FENDER CLOSING ELEMENT - LH / RH	\$ 112.00	
19	FRONT FENDER BRACE - LH / RH	\$ 176.00	
20	HEADLIGHT - LH / RH	\$ 10,058.00	\$ 8,046.40
SUB-TOTAL SPARE PARTS		\$ 17,278.00	\$ 11,259.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJR 3214 A

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 11,259.68
21	HEADLIGHT POWER MODULE		\$ 693.00	\$ 554.00
22	HEADLIGHT CONTROL UNIT		\$ 508.00	
23	HEADLIGHT HEAD SINK - LH		\$ 666.00	
24	HEADLIGHT LIFT CYLINDER- LH / RH		\$ 256.00	
25	HEADLIGHT LIFT CYLINDER HOSE		\$ 61.00	
26	BONNET		\$ 2,501.00	\$ 2,000.80
27	BONNET ATTACHMENT PARTS		\$ 149.00	
28	BONNET EDGE PROTECTION		\$ 25.00	\$ 19.92
29	BONNET HINGE - LH / RH		\$ 112.00	
30	FRONT FENDER SIDE SEAL - LH / RH		\$ 74.00	
31	BONNET TOP CATCH HOOK		\$ 81.00	\$ 64.72
32	BONNET STRIKER - LH / RH		\$ 200.00	
33	BONNET CATCH HOOK - BOTTOM		\$ 58.00	
34	BONNET LOCK WITH MICRO-SWITCH	2	\$ 367.00	
35	BONNET BOWDEN CABLE		\$ 53.00	
36	BONNET BOWDEN CABLE COVER		\$ 9.00	
37	LOCK CARRIER AIR GUIDE - CENTER		\$ 53.00	
38	LOCK CARRIER AIR GUIDE COVER		\$ 27.00	
39	LOCK CARRIER		\$ 663.00	\$ 530.40
40	LOCK CARRIER AIR GUIDE - CENTER / LH / RH		\$ 55.00	
SUB-TOTAL SPARE PARTS		:	\$ 6,611.00	\$ 14,429.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJR 3214 A

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		<i>c/f</i>		\$ 14,429.52
41	PLENUM CHAMBER COVER		\$ 164.00	\$ 130.80
42	FRONT WINDSCREEN		\$ 988.00	\$ 790.00
43	FRONT WINDSCREEN FOIL		\$ 128.00	\$ 102.40
44	PRIMER		\$ 19.00	\$ 14.88
45	FRONT WINDSCREEN DEFLECTOR - LH / RH		\$ 122.00	
46	W/S SEALANT	S/N	\$ 200.00	\$ 200.00
47	FRONT NO. PLATE	S/N	\$ 40.00	\$ 40.00
48	SUNDRIES		\$ 500.00	\$ 44.64
TOTAL SPARE PARTS		:	\$ 26,050.00	\$ 15,752.24
TOTAL LABOUR CHARGES		:	\$ 13,232.00	\$ 7,182.00
GRAND TOTAL		:	\$ 39,282.00	\$ 22,934.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJR 3214 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0613/2019/NK

22 July 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJR 3214 S, Audi A3 SB 1.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SJR 3214 S** claimant, **Ms. Suyun Tang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014041 – S\$ 23,897.64.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJR 3214 S

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:55

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014041 Date: 18/07/2019 Order: SJR3214S Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SJR3214S (V 38208) Regn Date: 14/06/2018 Mileage: 7776 WIP No.: 53186

Model: A3 SPORTSBACK 1.0 TFSI 8V FANG Chassis: WAUZZZ8V6JA115083 Engine: CHZ 464327 Dept: U

You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM/REGAS AND TO PRESSURISE COOLING SYSTEM	1000.00	1.00	1,000.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW FRONT BUMPER, LHS FRONT FENDER, BONNET AND BOTH HEADLIGHTS. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	3500.00	1.00	3,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO RENEW FRONT WINDSCREEN	480.00	1.00	480.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY FRONT WINDSCREEN SEALANT	200.00	1.00	200.00
X	ABV3853651AAJF2	GRILLE(LAST)	1.00	1301.00	1,040.80
X	ABV0941773D	(A) (SK) HEADLIGHT 16/	1.00	5029.00	4,023.20
X	ABV0941774D	(A) (SK) HEADLIGHT 16/	1.00	5029.00	4,023.20

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6896 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 17:55

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014041 Date: 18/07/2019 Order: SJR3214S Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SJR3214S (V 38208)	Regn Date: 14/06/2018	Mileage: 7776	WIP No.: 53186
Model: A3 SPORTSBACK 1.0 TFSI BVFANG	Chassis: WAUZZZ8V6JA115083	Engine: CHZ 464327	Dept: U
You have been assisted by :- UB-Nora (11)			

		Details		Qty	Unit Price	Amount
X	ABV0821105L	(SK) FENDER (LAST)	Less 020%	1.00	777.50	622.00
X	ABV2819401 9B9	(SK) COVER (LAST)	Less 020%	1.00	163.50	130.80
X	ABV0805588A	CARRIER	Less 020%	1.00	663.00	530.40
X	ABV3845099S NVB	WINDSHIELD	Less 020%	1.00	987.50	790.00
X	ABV0807065R GRD	007238/ (V) (GER) COVER	Less 020%	1.00	1698.00	1,358.40
X	ABV0823029D	HOOD (LAST)	Less 020%	1.00	2501.00	2,000.80
X	A4G0063511L	UTR ADHESIVE PADS	Less 020%	1.00	26.00	20.80
X	ABV0823126B	EDGING	Less 020%	1.00	24.90	19.92
X	ABV0823480A	HOOK (LAST)	Less 020%	1.00	80.90	64.72
X	A8U0955609	FILM	Less 020%	1.00	128.00	102.40
X	ABK0010520A	PLATE	Less 020%	1.00	12.20	9.76
X	ABV0010515A	STICKER	Less 020%	1.00	6.40	5.12
X	AD 00920002	PRIMER (DG)	Less 020%	1.00	18.60	14.88
X	ABV3853949	PLATE	Less 020%	1.00	173.50	138.80
X	A7PP941572AC	POWER MOD	Less 020%	1.00	692.50	554.00
X	AN 10261507	FUSE 15A (SMALL)	Less 020%	2.00	1.90	3.04
X	AN Q161857	POP-RIVET	Less 020%	16.00	3.00	38.40
X	AWHT006772A	NUT	Less 020%	2.00	5.00	8.00
X	AN 91166901	BOLT	Less 020%	10.00	1.60	12.80

Parts 15,512.24
Labour 0.00
Sublet 7,422.00
Menus 0.00
Lubricant 0.00



Sub-Total	22,334.24
7% GST	1,563.40
Grand Total	23,897.64

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJR 3214 S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0613/2019/GW
29 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SPORTBACK 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V8JA115083
Vehicle Regn No. : SJR 3214 S
Vehicle Mileage : 7772 KM
Vehicle Owner : Ms. Suyun Tang
Certificate No : 1800069536
Own Damage Excess : \$ 642.00 (Inclusive GST)
Accident Date : 10/05/2019
Place : Upper Serangoon @ Blk 477A
Repair Cost : \$ 23,897.64
WIP No. : 53186
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


1805 hrs
29/5/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2019 Edit Reg		13 May 2019 00:00 Edit Adj Rpt	\$522,934.24 Edit Estimates	\$522,934.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	SUYUN TANG, ID: S1548758E, Tel: +6581003579								
Vehicle Reg. No.:	SJR3214S	Date of Loss:	10/05/2019 13:00 - :59 [10 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 7424716663SG	Policy/Cover Note No.:	1800069536 (Comprehensive)						
		Excess:	\$4600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban@nadaraja.Nadaraja@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 24/05/2019]								
Driver/Custodian:	SUYUN TANG (56), NRIC: S1548758E, Tel: +6581003579 Email:								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (16/05/2019): Alert - Adj Mandate Approved (\$24168.00) - SJR3214S - Claim Handler: Nadaraja, ... - AIG_SG (16/05/2019): SJR3214S / OD / 10/05/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJR3214S (7424716663SG)

OD

May 10 2019 1:00PM

[SUYUN TANG]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
Assessment Reports						1 per page	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	14/05/19 14:01	Adjuster Immediate Advice				Load HTM	
Photos/Images						3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	14/05/19 13:20	Odometer Reading				Load JPG	
2	14/05/19 13:20	Chassis Number				Load JPG	
3	14/05/19 13:20	General View				Load JPG	
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Documentation					
				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/05/19 13:21	Singapore Accident Statement		Load PDF	
2	14/05/19 13:21	ESTIMATE		Load PDF	
3	14/05/19 14:07	Driver's Driving License		Load PDF	
4	14/05/19 14:07	Certificate of Insurance		Load PDF	
5	16/05/19 16:52	ADDENDUM GIA REPORT		Load PDF	
6	25/07/19 09:06	WORKSHOP INVOICE		Load PDF	
7	25/07/19 09:06	DISCHARGE VOUCHER		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
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Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG19008470/R1QD3N2

Date: 25/07/2019

REFERENCE

Insured/Claimant:	SUYUN TANG	Policy No:	1800069536	
Date of Loss:	10/05/2019	Nature of Claim:	OD	Claim No: 7424716663SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJR3214S		
Make & Model:	AUDI A3, 999cc TFSI S-TRONIC (A)	Engine No:	CHZ464327
Reg. Date:	14/06/2018 (Man. Year: 2018)	Chassis No:	WAUZZZ8V8JA115083
Colour:	Red	Odometer:	7772 km
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$104,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	26,050.00	15,752.24	10,297.76	39.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,232.00	7,182.00	6,050.00	45.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	39,282.00	22,934.24	16,347.76	41.62
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	38,682.00	22,334.24	16,347.76	42.26
+ GST 7.00/7.00% (S\$)	2,707.74	1,563.40	1,144.34	42.26
Nett Amount (S\$)	41,389.74	23,897.64	17,492.10	42.26

INSPECTION

Date of Assignment:	13/05/2019	
Date Inspected:	13/05/2019	Inspected At: Premium Autocare Centre (Benoi) 24 Benoi Sector Singapore 629857
Estimated Period of Repair:	10.0 days	

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,698.00 FS	*1,358.40 FS
2	1	*FRONT BUMPER FIXING PARTS	Serviceable	170.00 FS	*- FS
3	2	*FRONT BUMPER CLOSING ELEMENT - LH/RH	Serviceable	540.00 FS	*- FS
4	2	*FRONT BUMPER GUIDE SECTION - LH/RH	Serviceable	70.00 FS	*- FS
5	1	*FRONT BUMPER CENTER GRILLE	Serviceable	146.00 FS	*- FS
6	1	*RADIATOR GRILLE	Cracked	1,301.00 FS	*1,040.80 FS
7	1	*FRONT BUMPER CLOSING ELEMENT - CENTER	Cracked	174.00 FS	*138.80 FS
8	1	*A/C STICKER	Necessary	7.00 FS	*5.12 FS
9	1	*CAUTION STICKER	Necessary	13.00 FS	*9.76 FS
10	1	*FRONT BUMPER REINFORCEMENT COVER	Serviceable	111.00 FS	*- FS
11	1	*FOAM FILLER PIECE	Serviceable	172.00 FS	*- FS
12	1	*FRONT BUMPER REINFORCEMENT	Serviceable	660.00 FS	*- FS
13	2	*FRONT FENDER - LH/RH	Bent	1,556.00 FS	*622.00 FS
14	2	*FRONT FENDER ATTACHMENT PARTS	Serviceable	130.00 FS	*- FS
15	2	*FRONT FENDER REAR BRACKET - LH/RH	Serviceable	50.00 FS	*- FS
16	2	*FRONT FENDER CENTER BRACKET - LH/RH	Serviceable	86.00 FS	*- FS
17	1	*FRONT FENDER RIVET	Necessary	48.00 FS	*38.40 FS
18	2	*FRONT FENDER CLOSING ELEMENT - LH/RH	Serviceable	112.00 FS	*- FS
19	2	*FRONT FENDER BRACE - LH/RH	Serviceable	176.00 FS	*- FS
20	2	*HEADLIGHT - LH/RH	Broken	10,058.00 FS	*8,046.40 FS
21	1	*HEADLIGHT POWER MODULE	Shorted	693.00 FS	*554.00 FS
22	1	*HEADLIGHT CONTROL UNIT	Serviceable	508.00 FS	*- FS
23	1	*HEADLIGHT HEAD SINK - LH	Serviceable	666.00 FS	*- FS
24	2	*HEADLIGHT LIFT CYLINDER - LH/RH	Serviceable	256.00 FS	*- FS
25	1	*HEADLIGHT LIFT CYLINDER HOSE	Serviceable	61.00 FS	*- FS
26	1	*BONNET	Bent	2,501.00 FS	*2,000.80 FS
27	1	*BONNET ATTACHMENT PARTS	Serviceable	149.00 FS	*- FS
28	1	*BONNET EDGE PROTECTION	Scratched	25.00 FS	*19.92 FS
29	2	*BONNET HINGE - LH/RH	Serviceable	112.00 FS	*- FS
30	2	*FRONT FENDER SIDE SEAL - LH/RH	Not Necessary	74.00 FS	*- FS
31	1	*BONNET TOP CATCH HOOK	Bent	81.00 FS	*64.72 FS
32	2	*BONNET STRIKER - LH/RH	Serviceable	200.00 FS	*- FS
33	1	*BONNET CATCH HOOK - BOTTOM	Serviceable	58.00 FS	*- FS
34	2	*BONNET LOCK WITH MICRO - SWITCH	Serviceable	367.00 FS	*- FS
35	1	*BONNET BOWDEN CABLE	Serviceable	53.00 FS	*- FS
36	1	*BONNET BOWDEN CABLE COVER	Serviceable	9.00 FS	*- FS
37	1	*LOCK CARRIER AIR GUIDE - CENTER	Serviceable	53.00 FS	*- FS
38	1	*LOCK CARRIER AIR GUIDE COVER	Serviceable	27.00 FS	*- FS
39	1	*LOCK CARRIER	Deformed	663.00 FS	*530.40 FS
40	1	*LOCK CARRIER AIR GUIDE - CENTER/LH/RH	Serviceable	55.00 FS	*- FS
41	1	*PLENUM CHAMBER COVER	Cut	164.00 FS	*130.80 FS
42	1	*FRONT WINDSCREEN	Cracked	988.00 FS	*790.00 FS
43	1	*FRONT WINDSCREEN FOIL	Necessary	128.00 FS	*102.40 FS
44	1	*PRIMER	Necessary	19.00 FS	*14.88 FS
45	2	*FRONT WINDSCREEN DEFLECTOR - LH/RH	Not Necessary	122.00 FS	*- FS
46	1	*W/S SEALANT	Necessary	200.00 FS	*200.00 FS
47	1	*FRONT NO. PLATE	Bent	40.00 FS	*40.00 FS
48	1	*SUNDRIES	Necessary	500.00 FS	*44.64 FS

F=Franchise part. S=SpcNetl.

Total Parts (\$\$) 26,050.00 15,752.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM.	New	1,000.00	1,000.00
3	TO DISMANTLE FRONT BUMPER, BOTH FRONT FENDERS AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW FRONT BUMPER, BOTH FRONT FENDERS, BONNET AND BOTH HEADLIGHTS. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	6,400.00	3,500.00
4	TO RESPRAY FRONT BUMPER, BOTH FENDERS, BONNET AND BOTH A-PILLARS.	New	4,800.00	1,650.00
5	TO RENEW FRONT WINDSCREEN.	New	480.00	480.00
6	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
Gross Labour Cost (S\$)			13,232.00	7,182.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >