

(10/2/11)

INS. CASE OWNER:

Richard

CC4 AXA1900

8431 11 gbs

LKK:
IDAC:

Surveyor:

VKS

DOI:

ASSIGNMENT

13/5/11

Date / Time:

17/5/11

Registered in Merimen:

Pre-assign / CCU / FTE

SKR 2722



Insured Vehicle No.:

Claim No.:

SAM02W3H / 115600

Name of Insured:

TAN KIM MUNAN

Policy No.:

GAD19850

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A:

9/5/11

Place of Accident:

HOLLAND PR.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKR 3939C

INSRS:
WSP:
Tel:
Liability:
RMKS:Rico
60INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SKR 3939C - C

SKR 2722 - C

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

12/6/11 - Jimmy - one

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

10/7/11

Confirm with John.

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

4280.00

Loss of Rental (LOR):

S\$

600.00

(S

x

days)

x100.00

Loss of Use (LOU):

S\$

-

(S

x

days)

Loss of Income (LOI):

S\$

-

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

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GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

4887.45

Global Sum S\$:

4850.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4850.00

Name 1:

Rico 60 Auto Service & Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GLA / PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Date / Time

Action / Instruction

Veh No:

Yr Regn:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer

Make:

Colour

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

Preli. Report

1)

Date/Time, File Return to?

☐

Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

) S + RS. SI

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format :

Lump Sum / I.B.I. (\$

TOTAL

N/S	O/S

4/5/19 confirmed LPA \$4000 with John.



Service Request Details

Claim
S9M01N3H

S9M01N3H

Reference
None

P. Shanuel

Time: 11:29 am

V: in

E: ✓

Loss Date
9 May 2019

Report Date
13 May 2019 10:02:00 AM

Request Date
13 May 2019

Due Date
13 May 2020

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Finish the work

Complete Work

More ▾

Vehicle Information

Incident Vehicle Registration #
SGK3539C

Model

LANCER 1.6 M

Service Address

...

Primary Contact/Insured

TAN KIM MUAN

BLK 58, CHAI CHEE DRIVE, #10-100, 460058, Singapore

94233533

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: Enquiry <claims@rico60.com>
Sent: Friday, 10 May, 2019 5:56 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey; SG AXA Insurance SM Claims Service Team
Subject: PRI Arrangement for SGK 3539 C
Attachments: PRI Arrangement.pdf

Categories: Mateen

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SGK 3539 C
Your Insured – SKR 2172 Z
DOA – 09/05/2019

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com



Re:TP MANDATE IA- S9M01N3H

Type

🔗 Question

Message

Hi, pls proceed as per mandate. TY.

Reply



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SGK 3539 C

Your Ref.: SKR 2172 Z

Date: 25/5/2019

ATTN: Motor Claims Department

INS: AXA INSURANCE PTE LTD

Dear Sir/Madam,

Accident Involving: SGK 3539 C & SKR 2172 Z

Date of Accident: 09/05/2019 @ 17:15HRS

Location: North Buona Vista Road twds Holland Road

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>4,280.00</u>
Loss of Rental		
(\$120/Day x 6 Days):	\$	<u>720.00</u>
LTA Search:	\$	<u>7.45</u>
3rd Report :	\$	<u>29.00</u>
Grand Total:	\$	<u>5,036.45</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Shanelle Lim @ 6286 6060/9187 8064, or email to claims@rico60.com.

Thank You,

Shanelle Lim



TAX INVOICE

Our Ref No: GR-19-077339
Date of Request: 15/05/2019

Your Ref No: WALK IN LI

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 09/05/2019
Vehicle No: SGK3539C
Place of Accident: NORTH BUONA VISTA ROAD / HOLLAND ROAD
Involving Vehicle No: SKR2172Z

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKR2172Z	NORTH BUONA VISTA ROAD / HOLLAND ROAD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-077338

Date of Request: 15/05/2019

Your Ref No: WALK IN LI

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SGK3539C
Date of Accident: 09/05/2019
Place of Accident: NORTH BUONA VISTA
Involving Vehicle No: SKR2172Z

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19008431/Uwb3s2	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: RICHARD ANG			Date : 16-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKR 2172Z	Veh. Inspected	SGK 3539C	
Policy No.	GA019880	Coverage (\$)	0.00	
Claim No.	S9M01N3H	Excess (\$)	0.00	
Assign From	RICHARD ANG	Assign Date	13/05/2019	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI LANCER (M)	c.c	1584	
Engine No.	HIDDEN	Year of Reg.	2006	
Chassis No.	JMYSNCS3A6U008538	Colour	BLACK	
Odometer	354929	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/55R15	BRIDGESTONE	6 mm	
L/H Front Tyre	195/55R15	BRIDGESTONE	6 mm	
R/H Rear Tyre	195/55R15	BRIDGESTONE	6 mm	
L/H Rear Tyre	195/55R15	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	09/05/2019	Inspection Date	13/05/2019	
Survey held at	RICO 60 AUTO SERVICES PTE LTD 8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGK 3539C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	138.00	-
1	BOOT LID (CONSISTENT)	TO REPAIR SEE LABOUR	593.00	-
1	BOOT LID LOGO (MITSUBISHI) (CONSISTENT)	NECESSARY	69.00	45.00
1	BOOT LID EMBLEM (LANCER) (CONSISTENT)	NECESSARY	65.00	38.00
1	BOOT LID EMBLEM (GLX) (CONSISTENT)	NECESSARY	55.00	35.00
1	BOOT LID EMBLEM (C&C) (CONSISTENT)	NECESSARY	45.00	45.00
1	BOOT LID CYLINDER LOCK (CONSISTENT)	NOT NECESSARY	218.00	-
1	BOOT LID LOCK (CONSISTENT)	NOT NECESSARY	168.00	-
1	BOOT LID CATCH (CONSISTENT)	NOT NECESSARY	65.00	-
1	BOOT LID CENTER GARNISH (CONSISTENT)	NOT NECESSARY	176.00	-
2	BOOT LID CENTER GARNISH CAR PLATE LAMP (L+R) (CONSISTENT)	NOT NECESSARY	167.00	-
2	BOOT LID HINGE (L+R) (CONSISTENT)	NOT NECESSARY	188.00	-
2	BOOT LID STOPPER (L+R) (CONSISTENT)	NOT NECESSARY	24.00	-
1	BOOT LID WEATHER STRIP (CONSISTENT)	TWISTED	172.00	172.00
1	REAR WINDSCREEN MOULDING (CONSISTENT)	REPEATED	138.00	-
2	TAIL LAMP (L+R) (CONSISTENT)	N/S CRACKED	848.00	398.00
2	TAIL LAMP PANEL (L+R) (CONSISTENT)	TO REPAIR SEE LABOUR	188.00	-
1	REAR BUMPER (CONSISTENT)	DEFORMED / TORN	682.00	681.00
2	REAR BUMPER RETAINER (L+R) (CONSISTENT)	N/S BENT	68.00	34.00
1	REAR BUMPER RE-INFORCEMENT BAR (NPA) (CONSISTENT)	NO SUCH PARTS	-	-
1	REAR BUMPER BEAM (CONSISTENT)	BENT	178.00	178.00
1	REAR BUMPER SPONGE (NPA) (CONSISTENT)	NO SUCH PARTS	-	-
2	REAR BUMPER BRACKET (L+R) (CONSISTENT)	N/S BENT	98.00	49.00
2	REAR FENDER (L+R) (CONSISTENT)	TO REPAIR SEE LABOUR	1,546.00	-
2	REAR FENDER INNER TRIM (L+R) (CONSISTENT)	N/S TORN	498.00	249.00
2	REAR FENDER COWLING (L+R) (CONSISTENT)	NOT NECESSARY	98.00	-
1	END PANEL (CONSISTENT)	BADLY DENTED	484.00	484.00

Report Ref No. CC4/ASM19008431/Uwb3s2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	END PANEL TOP GARNISH (CONSISTENT)	TWISTED	186.00	186.00
1	SPARE WHEEL PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	996.00	-
1	SPARE WHEEL PANEL TOP BOARD (CONSISTENT)	TORN	187.00	187.00
1	SPARE WHEEL PANEL TOP BOARD TOP MAT (CONSISTENT)	NOT NECESSARY	137.00	-
	LESS 10% DISCOUNT		-847.50	-
	LESS 50% DISCOUNT		-	-1,390.50
			7,627.50	1,390.50
	<u>SPECIAL NETT ITEMS</u>			
1	BOOT LID CENTER GARNISH CARPLATE (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
1	BOOT LID EMBLEM (RALLI ART) (SN) (CONSISTENT)	NECESSARY	55.00	50.00
2	WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
2	TAIL LAMP CLIP (L+R) (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
2	REVERSE SENSOR (1SET) (SN) (CONSISTENT)	SHORTED	300.00	200.00
10	REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	100.00	50.00
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	TORN	1,200.00	680.00
1	REAR FENDER SEALANT (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
1	END PANEL SEALANT (SN) (CONSISTENT)	NECESSARY	120.00	50.00
1	SPARE WHEEL PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
			2,295.00	1,030.00
	<u>LABOUR</u>			
	TO R&R ACCIDENT AFFECTED AREA. INCLUSIVE OF THE REPAIR OF BOOT LID, TAIL LAMP PANEL (L+R), REAR FENDER (L+R) AND SPARE WHEEL PANEL.		3,600.00	600.00
	TO PUTTY & RESPRAY ACCIDENT AFFECTED AREA.		1,500.00	1,000.00
	TO RUST PROOF ACCIDENT AFFECTED AREA.		120.00	50.00
	TO R&R BOOT LID MECHANISM.	NOT NECESSARY	120.00	-
	TO R&R WINDSCREEN.	NOT NECESSARY	400.00	-
	TO R&R PETROL TANK.	NOT NECESSARY	250.00	-
	TO R&R UPHOLSTERY, GARNISH AND ATTACHMENT PART.		120.00	80.00
	TO CHECK CARPLATE LAMP AND TEST FUNCTION.	NOT NECESSARY	120.00	-

Report Ref No. CC4/ASM19008431/Uwb3s2



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Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK REVERSE SENSOR AND TEST FUNCTION.	NOT NECESSARY	120.00	50.00
	TO CHECK WIRING FOR TAIL LAMP.		120.00	20.00
	TO CHECK WATER LEAK.		80.00	-
			6,550.00	1,800.00
GRAND TOTAL			16,472.50	4,220.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC4/ASM19008431/Uwb3s2

CHUA KANG SENG

Licensed Appraiser

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