

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 22 May 2019 6:16 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGX4763X & GBB5468S ON 04/05/2019 Our Ref: 18/19/19/VC00/021760 [External General]  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGX 4763X at M/s Performance Motors Limited on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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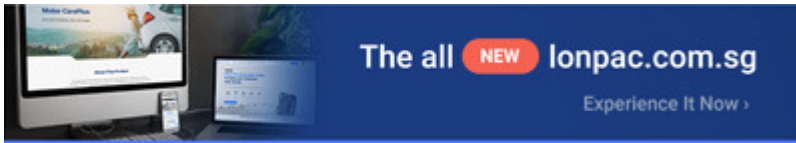
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 14 May 2019 4:04 PM  
**To:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGX4763X & GBB5468S ON 04/05/2019 Our Ref: 18/19/19/VC00/021760 [External General]

### Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Monday, 13 May, 2019 4:31 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGX4763X & GBB5468S ON 04/05/2019 Our Ref: 18/19/19/VC00/021760 [External General]

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Friday, 10 May 2019 4:47 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAUTO)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGX4763X & GBB5468S ON 04/05/2019 Our Ref: 18/19/19/VC00/021760 [External General]

**Lonpac External - General**

Without Prejudice

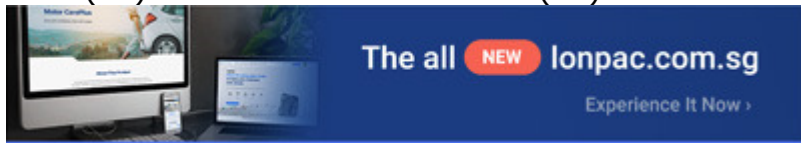
Dear Caroline

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]  
**Sent:** Thursday, 9 May, 2019 6:20 PM  
**To:** MT\_Claim\_SG; GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SGX4763X & GBB5468S ON 04/05/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

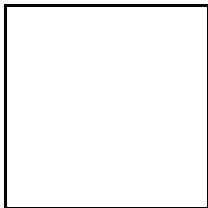
Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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