



# WTS Engineering Pte Ltd

(Joy)

Your Ref : VC012560  
Our Ref : JW/0519/320

03/06/2019

**QBE Insurance (International) Limited C/O**  
LKK Auto Consultants Pte Ltd  
Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

**By Fax No: 6 534 5356**

Attention : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING YP6963B AND OUR VEHICLE PA32M ON 08/05/19  
AT CLEMENTI ROAD**

We refer to the above accident.

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

1. Cost Of Repair	\$	6,259.50
2. 5 Day Loss Of Use	\$	1,750.00
3. Search Fees	\$	2.00
<b>Total</b>	<b>\$</b>	<b><u>8,011.50</u></b>

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter.

Thank you.

Yours faithfully,

  
Kenji Lee  
Claims Department  
Direct Line : (65) 6559 8954  
Facsimile : (65) 6898 2394  
Email : [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)

**WTS Engineering Pte Ltd**

8, Gul Circle, Singapore 629564 Tel: 6 559 8988 Fax: 6 898 2394

URL: [www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Company Registration Number : 200505706E



bitSAFE<sub>3</sub>





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/QBE19008413/Eha3**

15 AUGUST 2019

**HAPPINESS (PTE) LTD  
52 LOYANG WAY  
SINGAPORE 508745  
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

**ACCIDENT INVOLVING YP 6963B AND PA 32M ON 08/05/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *QBE Insurance (Singapore) Private Limited  
(Motor Claims Dept)*



Your ref :VC012560  
Our ref :JW/0519/320

Date: 21/11/2019

DBE Insurance (International) Limited C/O  
LKK Auto Consultants Pte Ltd  
Blk 51 Paya Ubi Industrial Park, Ubi Ave 1  
#02-25 S(408933)

**WITHOUT PREJUDICE**

Dear Sirs,

**ACCIDENT INVOLVING YP6963B AND OUR VEHICLE NO PA 32 M ON 08/05/2019**

We, **Woodlands Transport Service Pte Ltd**, owner of Motor Vehicle Registration No.

PA32M do hereby authorize **WTS Engineering Pte Ltd** as my agent and representative to correspond in, negotiate and settle on my behalf, my claim against the parties involved in the above-mentioned accident.

Yours faithfully,

Lim Eng Kwong  
Group Managing Director



**Woodlands Transport Service Pte Ltd**

B. Gul Circle, Singapore 629564  
T: 6 559 8988 F: 6 898 2394  
[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)  
UEN: 198102721M

SINGAPORE  
QUALITY CLASS



## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : JW/0519/320  
Our Reference : VC012560

I/We, WOODLANDS TRANSPORT SERVICE PTE LTD do hereby acknowledge the sum of Singapore Dollars: Seven Thousand Seven Hundred Sixty One and Cents Fifty Only (S\$7,761.50) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'HAPPINESS (PTE) LTD', over damage to my/our vehicle PA 32M from an accident involving YP 6963B and PA 32M at/along JUNCTION OF CLEMENTI ROAD AND DUNEARN ROAD, which occurred on 08 MAY 2019 at about 1535 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'HAPPINESS (PTE) LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 21st of (month) November (year) 2019

Signature

Woodlands Transport Service Pte Ltd

Claimant's Name

198102721M

FIN/NRIC No.

8 GUL CIRCLE

SINGAPORE 629564

Address



Company stamp if applicable

Witness's Signature

LEE TONG REN

Witness's Name

S8206782E

FIN/NRIC No.

8 GUL CIRCLE

SINGAPORE 629564

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
Fax: 6533 3270



# WTS Engineering Pte Ltd

From :Workshop Department

M/S : Woodlands Transport Service Pte Ltd


No 8 Gul Circle

Singapore 629564

Date : 3-Jun-19

No: 0619/1024

S/n	Description	Unit	Amount
	Repair cost of PA32M  Accident Date: 08/05/19  Repair works took 5 days  Lumpsum repair inclusive of labour charges and spray painting		\$ 5,850.00
	Add 7% GST		\$ 409.50
	SGD: Six Thousand Two Hundred Fifty Nine & Cents Fifty Only		
		<b>Total</b>	<b>\$ 6,259.50</b>

  
\_\_\_\_\_  
Authorised Signature

WTS Engineering Pte Ltd

8, Gul Circle, Singapore 629564 Tel: 6 559 8988 Fax: 6 898 2394

URL: [www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Company Registration Number : 200505706E



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-072997  
Date of Request: 09/05/2019

Your Ref No: Online Purchase

Woodlands Transport Service Pte Ltd  
8 Gul Circle  
Singapore 629564

Dear Sir/Madam,

Enquiry Date 09/05/2019  
Enquiry By Goo Lee Ping  
TP Vehicle No. YP6963B  
Accident Date 08/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Vic (LKKAUTO)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 21 November, 2019 4:05 PM  
**To:** Vic (LKKAUTO)  
**Cc:** claims-singapore  
**Subject:** [VC012560] <SEEK MANDATE> RE: PRI PA32M VS YP6963B DOA 08/05/19 - LKK REF CC4/QBE19008413/Eha3  
**Attachments:** PA32M (2).mp4; PA32M.MP4; LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF

Hi Vic

Please proceed with settlement.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Thursday, 21 November 2019 2:01 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>  
**Subject:** RE: <SEEK MANDATE> RE: PRI PA32M VS YP6963B DOA 08/05/19 - LKK REF CC4/QBE19008413/Eha3

Dear Jenny,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 1 October, 2019 10:57 AM

**To:** Joyce Foo; Jenny Toh

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** <SEEK MANDATE> RE: PRI PA32M VS YP6963B DOA 08/05/19 - LKK REF CC4/QBE19008413/Eha3

**YOUR REF – VC012560**

**LKK REF – CC4/QBE19008413/Eha3**

=====

Dear Joyce,

**ACCIDENT INVOL VING VEHICLES YP 6963B (OI) AND PA 32M (TP) ON 08/05/2019**

We refer to the above matter.

It was reported that Insured vehicle was driving straight on a turning right lane only when collided to the TP vehicle. TP video footage is attached for your reference.

A letter was sent out to the Insured company to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **WTS ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 9,264.06	\$ 6,259.50
Loss of Use (\$350 x 5 days)	\$ 1,750.00	\$ 1,500.00 (\$300 x 5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 11,016.06</b>	<b>\$ 7,761.50</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	5 days
<b>TOTAL</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.



For your approval and/or further instructions please.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 16 May, 2019 11:45 AM

**To:** 'Joyce Foo'

**Cc:** Admin A; CS A Team; Joy Irene (LKKAuto)

**Subject:** RE: PRI PA32M VS YP6963B DOA 08/05/19

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**QBE ref: VC012560**

**LKK REF: CC4/QBE19008413/Eja3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**