

INS. CASE OWNER:

CC 4/BBB 1900 8413 / 09/15/19

IDAC:

Surgeon:

STEVE

DOI:

ASSIGNMENT

13/11/19

Date / Time:

10/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Yp 6963B

Name of Insured:

Happiness Pte Ltd

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

81/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

VCO12560

PA 32 m



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP: WSP
Tel: WSP
Liability: WSP
RMKS: WSP

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

PA 32 m - X; Yp 6963B - X

STAGE

DATE / PIC

15/08/19

FINALISED
ORIGINAL TP LOP IN
TP VIDEO IN. V/LIC/PA 324
FILE REBULATED. OLD GOING STRAIGHT ON
A RIGHT TURN LANE ONLY. SEND LETTER
TO OI TO NOTIFY TP CLAIM IN NCD
REVISED.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 15/08/19 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/08/19

TYPE REPORT FOR MANDATE APPROVAL

01/10/19

REPORT DONE

SEND MANDATE APPROVAL TO DBB

21/11/19

CASE APPROVED MANDATE.

SEND 1st OFFER TO TP.

TP ACCEPTED OFFER.

ALL BOOK IN ORDER

TO CLOSE.

PRELIMINARY ADVICE

Date/Time: 15/05/19

Sent By: 93

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 46

S\$ 5,850.00 (5 days) Reduction: 32 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 21/11/19

Confirm with: KENNY

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

COLD & WRONG CLAIM

Repair Cost: (w/690)

S\$ 6,259.50

Loss of Rental (LOR):

S\$ - (days)

Loss of Use (LOU):

S\$ 1,800.00 / 300 x 5 days

Loss of Income (LOI):

S\$ - (\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

FLA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

Total:

S\$ 7,761.50

Global Sum S\$:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 7,761.50

Name 1:

WTS ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

-

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

COPY SENT

ASSIGNMENT

From

Date:

Estimated Cost

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop no:

of

Insured

Policy No

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

Days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time : Action / Instruction

Veh No

PA 32M

Yt Regn

24/3/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Yutong ZK6116 HE

CC

6690

Colour

Multi-colour

A/C

Insured / Std / NI / N

Sp. Reading

119083

T/Railor: Insured / Std / NI / N

Eng/No:

Ci/No:

LZYTOTE 690 1055156

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

11R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or DEAN

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

8/5/19

D.O.A.

13/5/19

Survey held at

WTS Engineering

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

Front

The UIC / Chassis frame / Body Structure affected due to collision

Lic \$5,850.00
CER: \$2,808.00 / 32%

Date/Time, File Pass to?

☐

: Proll. Report

4)

Date/Time, File Return to?

☐

: Final Report

3)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

3 + R. 2

1) Motion

1) Index

1)

2013

Report Format :

Lump Sum / I.B. 1: 13

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs IS

☐

: Weekend IS

**WTS Engineering**

WTS Engineering Pte Ltd

8 Gul Circle, Singapore 629564 Tel: 65588984 Fax: 68622163

Company Registration Number: 200505706E

Steve (LKK)
83228813mtl April 19 13/5/19: 2.00 pm
S chys
L/S
Ry At sky**Quotation**DATE: 08/05/19
VEHICLE NO: PA32M
DRIVER: Lim Tian Sze
ATTENTION TO:
PREPARED BY: Chan Soo LyeLOCATION: Gul Workshop
Q REF No: Q19/05/1017
DEPARTMENT: WTS Bus Department
ACCIDENT DATE: 08/05/19
REF No: JW-0519-320

S/N	Description	Qty	Cost per Unit	Amount S\$
Spare Parts				
1	FRONT RHS VIEW MIRROR ASSY / DK	1	546	546.00
2	DRIVER SIDE GLASS / DK	1	1069.2	1,069.20
3	FRONT RHS NO1 SIDE GLASS - DK	1	1325.4	1,325.40
4	FRONT RHS COVER / DP	1	850	850.00
5	COVER LOCK / DK	1	25	25.00
6	RHS SIDE SIDE LAMP / DK	1	130	130.00
7	SEALANT SIKA 600ML / NCC	12	42.7	512.40
8	LUGGAGE COVER / DP	1	850	850.00
9	WTS STICKER / NCC	1	150	150.00
Labour Costs				
1	TO DISMANTLE THE CRACKED DRIVER SIDE GLASS AND NO1 SIDE PANEL GLASS, CLEAN AND GRIND THE GLASS FRAME AND INSTALL NEW DRIVER SIDE GLASS AND NO1 SIDE PANEL GLASS.	1	1000	1,000.00
2	TO REMOVE AND REPLACE DAMAGED PARTS RHS COVER WITH LOCK AND LUGGAGE COVER TO KNOCK REPAIR RHS SIDE PANEL STRUCTURE TO ORIGINAL POSITION TO KNOCK AND PANEL BEAT RHS SIDE PANEL.	1	1000	1,000.00
Spray Paint				
1	Spray Painting TO PUTTY AND SPRAY PAINTING FRONT RHS COVER, WTS COLOUR TO PUTTY AND SPRAY PAINTING RHS LUGGAGE COVER AND SIDE PANEL AND PATCH STICKER.	1	1200	1,200.00
TOTAL:				8,658.00
Total Amount				SGD 8,658.00

5458
-10%
4912.20P-4912.20
L-2400
7312.20
L/S-5849.76
=5850

Remarks:

Signature of Workshop Dpt

Signature of Department Head

Signature of Claim Department

Surveyor Sign:
Surveyor Name: Steve
Date: 13/5/19

<p>LKK Auto Collision Repair Centre</p> <p>the Repairer of the following:</p> <ul style="list-style-type: none"> • To reserves before/after spray painting • To display damaged part(s) during return • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p>

Steve Chen (LKK Auto)

From: Chan Soo Lye <slchan@woodlandstransport.com.sg>
Sent: Wednesday, May 22, 2019 9:47 AM
To: Steve Chen (LKK Auto)
Cc: Joy Irene (LKKAuto)
Subject: RE: PA32M AFTER REPAIR PHOTOS

Dear Mr Steve ,

Confirmed.

Thank you.

Best Regards

Chan Soo Lye
Service Executive
WTS Engineering Pte Ltd



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Direct Line : +65 6559 8984

Fax : +65 6862 2163

www.woodlandstransport.com.sg

Group of Companies:

WTStravel

WTS

CASHBOX

WTS

From: Steve Chen (LKK Auto) [<mailto:SteveChen@lkkauto.com>]
Sent: Wednesday, 22 May, 2019 9:30 AM
To: Chan Soo Lye
Cc: Joy Irene (LKKAuto)
Subject: PA32M AFTER REPAIR PHOTOS

Dear Mr Chan,

The above bus finalize \$5850 (L/S, before GST). 5 days.

Kindly confirm.

Thanks

Best Regards,

**WTS Engineering**

WTS Engineering Pte Ltd

8 Gul Circle, Singapore 629564 Tel: 65598984 Fax: 68622163

Company Registration Number: 200505706E

Steve (LKK)
83228813wrtle Repair 13/5/19, 2.00 pm
5 hrs
L15
Ry At spy**Quotation**DATE: 09/05/19
VEHICLE NO: PA32M
DRIVER: Lim Tian Sze
ATTENTION TO:
PREPARED BY: Chan Soo LyeLOCATION: Gul Workshop
Q REF No: Q19/05/1017
DEPARTMENT: WTS Bus Department
ACCIDENT DATE: 08/05/19
REF No: JW-0519-320

S/N	Description	Qty	Cost per Unit	Amount S\$
Spare Parts				
1	FRONT RHS VIEW MIRROR ASSY / DR	1	546	546.00
2	DRIVER SIDE GLASS / DR	1	1069.2	1,069.20
3	FRONT RHS NO1 SIDE GLASS / DR	1	1325.4	1,325.40
4	FRONT RHS COVER / DD	1	850	850.00
5	COVER LOCK / DR	1	25	25.00
6	RHS SIDE SIDE LAMP / DR	1	130	130.00
7	SEALANT SIKA 600ML / NIEC	12	42.7	512.40
8	LUGGAGE COVER / DD	1	850	850.00
9	WTS STICKER / NIEC	1	150	150.00
Labour Costs				
1	TO DISMANTLE THE CRACKED DRIVER SIDE GLASS AND NO1 SIDE PANEL GLASS, CLEAN AND GRIND THE GLASS FRAME AND INSTALL NEW DRIVER SIDE GLASS AND NO1 SIDE PANEL GLASS.	1	1000	1,000.00 800
2	TO REMOVE AND REPLACE DAMAGED PARTS RHS COVER WITH LOCK AND LUGGAGE COVER TO KNOCK REPAIR RHS SIDE PANEL STRUCTURE TO ORIGINAL POSITION. TO KNOCK AND PANEL BEAT RHS SIDE PANEL.	1	1000	1,000.00 700
Spray Paint				
1	Spray Painting TO PUTTY AND SPRAY PAINTING FRONT RHS COVER, WTS COLOUR TO PUTTY AND SPRAY PAINTING RHS LUGGAGE COVER AND SIDE PANEL AND PATCH STICKER.	1	1200	1,200.00 1000
			TOTAL:	8,658.00
			Total Amount	SGD 8,658.00

Remarks:

Signature of Workshop Dpt

Signature of Department Head

Signature of Claim Department

Surveyor Sign: _____

Surveyor Name: Steve

Date: 13/5/19

LKK Auto Compensation Service Centre
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2721M
Vehicle Details	
Vehicle No.:	PA32M
Vehicle to be Exported:	No
Intended Deregistration Date:	13 May 2019
Vehicle Make:	YUTONG
Vehicle Model:	ZK6116HE AUTO
Primary Colour:	Multi-Colour
Manufacturing Year:	2016
Engine No.:	ISB67E528522221513
Chassis No.:	LZYTBT69G1055156
Maximum Power Output:	-
Open Market Value:	\$123,924.00
Original Registration Date:	24 Mar 2017
First Registration Date:	24 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$6,197.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	23 Mar 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$31,926.00
COE Rebate Amount:	\$25,094.00
Total Rebate Amount:	\$25,094.00

The information contained herein is correct as at 13 May 2019

OK

Nivitha (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 10 May 2019 4:49 PM
To: 'assignments'
Subject: PRI PA32M VS YP6963B DOA 08/05/19

Our ref:VC012560

Dear all

Kindly survey the third party claim.

Thank you

p: Chan
T: 9.15p.m.
V: SN
E: ✓

Jenny Toh
Senior Assistant
Claims / Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6224 6633 | +65 6477 1225
[Website](#) [LinkedIn](#) [Twitter](#)



From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Friday, 10 May 2019 4:46 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg
Subject: RE: PRI PA32M VS YP6963B DOA 08/05/19

Dear Jenny,

We choose LKK Auto Consultants Pte Ltd as the single joint expert for this PRI.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department




Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg 

Group of Companies:

WTStravel 

PRSTOP 

CASHBOX 

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Friday, 10 May 2019 4:26 PM

To: kenjilee@woodlandstransport.com.sg

Subject: PRI PA32M VS YP6963B DOA 08/05/19

Our ref : VC012560

Dear Kenji

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583



From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 9 May 2019 2:31 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 9 May 2019 1:38 PM

To: 'joyce.heng@qbe.com' <joyce.heng@qbe.com>

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: PRI PA32M VS YP6963B DOA 08/05/19

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **08/05/2019** at about **15:25 hrs** at **Clementi Road** involving our client's/customer's vehicle registration number **PA32M** and vehicle registration number **YP6963B** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg 

Group of Companies:

WTStravel 



CASHBOX



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IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Wednesday, 15 May 2019 3:28 PM
To: assignments
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19
Attachments: GIA.PDF; PRI.pdf; QUOTATION.pdf; YP6963B.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 15 May 2019 3:26 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

Our Ref. VC012560

Hi

Please assist to arrange for TP survey.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

Website LinkedIn Twitter



From: Joyce Foo
Sent: Tuesday, 14 May 2019 11:33 AM
To: kenjilee@woodlandstransport.com.sg
Cc: goo@woodlandstransport.com.sg
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

WITHOUT PREJUDICE

Our ref : VC012560

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Info SINGAPORE <info.sing@qbe.com>

Sent: Thursday, 9 May 2019 4:15 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

Hi all,

Pls assist, thanks.

Regards
Althea

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay, #29-10 South Tower, Singapore 048583

Website LinkedIn Twitter



From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Thursday, 9 May 2019 2:28 PM
To: Info SINGAPORE <info.sing@qbe.com>
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Thursday, 9 May 2019 1:38 PM
To: 'joyce.heng@qbe.com' <joyce.heng@qbe.com>
Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg
Subject: PRI PA32M VS YP6963B DOA 08/05/19

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **08/05/2019** at about **15:25 hrs** at **Clementi Road** involving our client's/customer's vehicle registration number **PA32M** and vehicle registration number **YP6963B** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department




Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg 

Group of Companies:

WTStravel 



CASHBOX 

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Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Wednesday, 15 May 2019 3:28 PM
To: assignments
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19
Attachments: GIA.PDF; PRI.pdf; QUOTATION.pdf; YP6963B.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 15 May 2019 3:26 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

Our Ref. VC012560

Hi

Please assist to arrange for TP survey.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#) [Linkedin](#) [Twitter](#)



From: Joyce Foo
Sent: Tuesday, 14 May 2019 11:33 AM
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Cc: goo@woodlandstransport.com.sg
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WITHOUT PREJUDICE

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KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

Website LinkedIn Twitter



From: Info SINGAPORE <info.sing@qbe.com>

Sent: Thursday, 9 May 2019 4:15 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

Hi all,

Pls assist, thanks.

Regards
Althea

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay, #29-10 South Tower, Singapore 048583

Website LinkedIn Twitter



From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 9 May 2019 2:28 PM

To: Info SINGAPORE <info.sing@qbe.com>

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 9 May 2019 1:38 PM

To: 'joyce.heng@qbe.com' <joyce.heng@qbe.com>

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: PRI PA32M VS YP6963B DOA 08/05/19

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **08/05/2019** at about **15:25 hrs** at **Clementi Road** involving our client's/customer's vehicle registration number **PA32M** and vehicle registration number **YP6963B** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department

Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg 

Group of Companies:

WTstravel 



CASHBOX

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Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 16 May, 2019 11:45 AM
To: 'Joyce Foo'
Cc: Admin A; CS A Team; Joy Irene (LKKAuto)
Subject: RE: PRI PA32M VS YP6963B DOA 08/05/19
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: VC012560
LKK REF: CC4/QBE19008413/Eja3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:
- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 16 May, 2019 10:11 AM
To: 'Joyce Foo' <joyce.foo@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRI PA32M VS YP6963B DOA 08/05/19

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

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Hi all,

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Regards

Althea

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www.avg.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE19008413/Eha3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 27-11-2019	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 6963B	Veh. Inspected	PA 32M	
Policy No.	8-V0015673-MVA-R001	Coverage (\$)	0.00	
Claim No.	VC012560	Excess (\$)	0.00	
Assign From	JENNY	Assign Date	10/05/2019	
2. Vehicle Particulars & Condition				
Make & Model	YUTONG ZK6116HE	c.c	6690	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	LZYTBT69G1055156	Colour	MULTI	
Odometer	119083	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	11 R22.5	DEAN	7 mm	
L/H Front Tyre	11 R22.5	DEAN	7 mm	
R/H Rear Tyre	11 R22.5	DEAN	7 mm	
L/H Rear Tyre	11 R22.5	DEAN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/05/2019	Inspection Date	13/05/2019	
Survey held at	8, Gul Circle, Singapore 629564			
Repairer	WTS AUTOMOTIVE SERVICES PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 32M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT RHS VIEW MIRROR ASSY	BROKEN	546.00	546.00
1	DRIVER SIDE GLASS	BROKEN	1,069.20	1,069.20
1	FRONT RHS COVER	DENTED	850.00	850.00
1	COVER LOCK	BROKEN	25.00	25.00
1	RHS SIDE LAMP	BROKEN	130.00	130.00
12	SEALANT SIKA 600ML @\$42.70	NECESSARY	512.40	512.40
1	LUGGAGE COVER	DENTED	850.00	850.00
1	WTS STICKER	NECESSARY	150.00	150.00
1	FRONT RHS NO1 SIDE GLASS	BROKEN	1,325.40	1,325.40
	LESS 10% DISCOUNT		-	-545.80
			5,458.00	4,912.20
LABOUR				
	TO DISMANTLE THE CRACKED DRIVER SIDE GLASS AND NO1 SIDE PANEL GLASS ,CLEAN AND GRIND THE GLASS FRAME AND INSTALL NEW DRIVER SIDE GLASS AND NO1 SIDE PANEL GLASS.		1,000.00	700.00
	TO REMOVE AND REPLACE DAMAGED PARTS RHS COVER WITH LOCK AND LUGGAGE COVER.TO KNOCK REPAIR RHS SIDE PANEL ,STRUCTURE TO ORIGINAL POSITION.TO KNOCK AND PANEL BEAT RHS SIDE PANEL.		1,000.00	700.00
	TO PUTTY AND SPRAY PAINTING FRONT RHS COVER ,WTS COLOUR.TO PUTTY AND SPRAY PAINTING RHS LUGGAGE COVER AND SIDE PANEL AND PATCH STICKER .		1,200.00	1,000.00
			3,200.00	2,400.00
GRAND TOTAL			8,658.00	7,312.20
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,850.00

Report Ref No. CC4/QBE19008413/Eha3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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