

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 1 October, 2019 10:57 AM
To: Joyce Foo; Jenny Toh
Cc: Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: PRI PA32M VS YP6963B DOA 08/05/19 - LKK REF CC4/QBE19008413/Eha3
Attachments: PA32M (2).mp4; PA32M.MP4; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

YOUR REF – VC012560
LKK REF – CC4/QBE19008413/Eha3
=====

Dear Joyce,

ACCIDENT INVOLVING VEHICLES YP 6963B (OI) AND PA 32M (TP) ON 08/05/2019

We refer to the above matter.

It was reported that Insured vehicle was driving straight on a turning right lane only when collided to the TP vehicle. TP video footage is attached for your reference.

A letter was sent out to the Insured company to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **WTS ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 9,264.06	\$ 6,259.50
Loss of Use (\$350 x 5 days)	\$ 1,750.00	\$ 1,500.00 (\$300 x 5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 11,016.06	\$ 7,761.50

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
TOTAL	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present

matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Thursday, 16 May, 2019 11:45 AM

To: 'Joyce Foo'

Cc: Admin A; CS A Team; Joy Irene (LKKAuto)

Subject: RE: PRI PA32M VS YP6963B DOA 08/05/19

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

QBE ref: VC012560

LKK REF: CC4/QBE19008413/Eja3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 16 May, 2019 10:11 AM

To: 'Joyce Foo' <joyce.foo@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRI PA32M VS YP6963B DOA 08/05/19

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Wednesday, 15 May 2019 3:26 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

Our Ref. VC012560

Hi

Please assist to arrange for TP survey.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Joyce Foo

Sent: Tuesday, 14 May 2019 11:33 AM

To: kenjilee@woodlandstransport.com.sg

Cc: goo@woodlandstransport.com.sg

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

WITHOUT PREJUDICE

Our ref : VC012560

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Info SINGAPORE <info.sing@qbe.com>

Sent: Thursday, 9 May 2019 4:15 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

Hi all,

Pls assist, thanks.

Regards

Althea

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay, #29-10 South Tower, Singapore 048583



From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Thursday, 9 May 2019 2:28 PM
To: Info SINGAPORE <info.sing@qbe.com>
Subject: FW: PRI PA32M VS YP6963B DOA 08/05/19

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>
Sent: Thursday, 9 May 2019 1:38 PM
To: 'joyce.heng@qbe.com' <joyce.heng@qbe.com>
Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg
Subject: PRI PA32M VS YP6963B DOA 08/05/19

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **08/05/2019** at about **15:25 hrs** at **Clementi Road** involving our client's/customer's vehicle registration number **PA32M** and vehicle registration number **YP6963B** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg 

Group of Companies:



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